



## Legislation Text

---

**File #:** Int 2342-2021, **Version:** \*

---

Int. No. 2342

By Council Members Holden and Yeger

A Local Law to amend the New York city charter, in relation to the mayor's office of operations establishing and maintaining an online tool for measuring performance of city agencies

Be it enacted by the Council as follows:

Section 1. Section 15 of the New York city charter is amended by adding a new subdivision l to read as follows:

l. The office of operations shall:

1. Establish and maintain an online performance measurement tool for each agency that includes metrics integral to the quality of life in the city, and make such tool available on the city's website;

2. Update daily the information measured by the metrics applied by the performance measurement tool;

3. Ensure that information is presented by the performance measurement tool in a format that is clear and supports ease of use and understanding;

4. At least twice each year, review the effectiveness of the performance measurement tool and consider additional metrics and information from agencies, including information available on the open data portal, that may be included to measure agency performance and additional ways to facilitate and increase use of the performance measurement tool by the public;

5. Consult with agencies as appropriate in considering additional information that may be included to measure agency performance; and

6. Implement modifications to the performance measurement tool based on the reviews required by paragraph 4.

§ 2. This local law takes effect 90 days after it becomes law.

JB  
LS #17442/17544  
5/25/21