



Legislation Text

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Int. No. 1899

By Council Members Holden, Kallos and Brannan

A Local Law to amend the New York city charter, in relation to the establishment of an office of technology and digital services

Be it enacted by the Council as follows:

Section 1. Chapter 48 of the New York city charter is amended by adding a new section 20-h to read as follows:

§ 20-h. Office of technology and digital services. a. Establishment. The mayor shall establish an office of technology and digital services. Such office may be established within any office of the mayor, as a separate office, or within any agency the head of which is appointed by the mayor. Such office shall be headed by a chief technology officer who shall be appointed by the mayor.

b. Powers and duties. The chief technology officer shall have the power and duty to:

1. Serve as a liaison to agencies in relation to policies and procedures affecting the procurement and provision of digital services in the city and, in such capacity, shall:

(a) Conduct outreach to agencies with regard to staffing such agencies with technology officers;

(b) Coordinate the placement of technology officers and provide adequate access to the office for agencies;

(c) Coordinate, in consultation with relevant agencies, the development of a citywide information management plan, agency information management plans and an information technology strategic plan; and

(d) Assess, in consultation with relevant agencies, emerging technologies and advise agencies on the potential applications of these technologies to their programs and services;

2. Advise and assist the mayor and the heads of agencies, in the priority determined by the chief technology officer or in the order that an agency requests the placement of a technology officer, on issues relating to digital services such that a technology officer is placed at each agency by December 1, 2025;

3. Review information obtained from 311 or agencies on complaints from users regarding digital access and develop recommendations to address recurring problems or trends, in consultation with city agencies;

4. Promote a robust digital services program to further the city's interests in accessibility and transparency, while accounting for the best interests of the city and its residents; and

5. Perform such other relevant duties as the mayor may assign.

§ 2. This local law takes effect 120 days after it becomes law. The mayor and any affected city agency may take any steps necessary for the implementation of this local law before such effective date.

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