



## Legislation Text

---

**File #:** Int 1755-2019, **Version:** \*

---

Int. No. 1755

By Council Member Holden

A Local Law in relation to an assessment of the 311 service request intake map

Be it enacted by the Council as follows:

Section 1. Assessment of 311 service request intake map. a. Definitions. For the purposes of this section, the following terms have the following meanings:

311 service request intake map. The term “311 service request intake map” means an interactive map accessible through any website or mobile device application used by the 311 customer service center for the intake of 311 requests for service or complaints.

Department. The term “department” means the department of information technology and telecommunications.

b. The department shall conduct an assessment of the 311 service request intake map to determine the feasibility of improving the location accuracy of the 311 service request intake map.

c. No later than one year after the effective date of this local law, the department shall submit to the council a report of the results of the assessment conducted pursuant to subdivision b of this section.

§ 2. This local law takes effect immediately.

MHL  
LS #11606  
08/30/19