



Legislation Details

File #:	Int 0822-2024	Version:	*	Name:	Requiring the 311 customer service center to indicate that an agency is unable to respond to a service request or complaint and implement protocols providing proof of action.
Type:	Introduction	Status:			Committee
		In control:			Committee on Technology
On agenda:	4/18/2024				
Enactment date:		Enactment #:			
Title:	A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to indicate that an agency is unable to respond to a service request or complaint and implement protocols providing proof of action				
Sponsors:	Robert F. Holden, James F. Gennaro, Justin L. Brannan, Farah N. Louis, Lynn C. Schulman, Joseph C. Borelli, Vickie Paladino, David M. Carr				
Indexes:					
Attachments:	1. Summary of Int. No. 822, 2. Int. No. 822, 3. April 18, 2024 - Stated Meeting Agenda, 4. Committee Report 4/25/24, 5. Hearing Testimony 4/25/24, 6. Hearing Transcript - Stated Meeting 4-18-24				

Date	Ver.	Action By	Action	Result
4/18/2024	*	City Council	Introduced by Council	
4/18/2024	*	City Council	Referred to Comm by Council	
4/25/2024	*	Committee on Technology	Hearing Held by Committee	
4/25/2024	*	Committee on Technology	Laid Over by Committee	