



Legislation Details

**File #:** Int 0206-2022 **Version:** \* **Name:** Requiring the commissioner of information technology and telecommunications to report on wait times for the 311 customer service center to connect callers to an interpreter.

**Type:** Introduction **Status:** Laid Over in Committee  
**In control:** Committee on Technology

**On agenda:** 4/14/2022

**Enactment date:** **Enactment #:**

**Title:** A Local Law to amend the administrative code of the city of New York, in relation to requiring the commissioner of information technology and telecommunications to report on wait times for the 311 customer service center to connect callers to an interpreter

**Sponsors:** Sandra Ung, Rita C. Joseph, Tiffany Cabán, Althea V. Stevens, Shahana K. Hanif, Gale A. Brewer, Eric Dinowitz, Julie Won, Christopher Marte, Shaun Abreu, Nantasha M. Williams, Alexa Avilés, Carmen N. De La Rosa

**Indexes:** Report Required

**Attachments:** 1. Summary of Int. No. 206, 2. Int. No. 206, 3. April 14, 2022 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 4-14-22, 5. Committee Report 6/30/22, 6. Hearing Testimony 6/30/22, 7. Minutes of the Stated Meeting - April 14, 2022

Date	Ver.	Action By	Action	Result
4/14/2022	*	City Council	Introduced by Council	
4/14/2022	*	City Council	Referred to Comm by Council	
6/30/2022	*	Committee on Technology	Hearing Held by Committee	
6/30/2022	*	Committee on Technology	Laid Over by Committee	
6/30/2022	*	Committee on Governmental Operations	Hearing Held by Committee	
6/30/2022	*	Committee on Governmental Operations	Laid Over by Committee	
6/30/2022	*	Committee on Public Housing	Hearing Held by Committee	
6/30/2022	*	Committee on Public Housing	Laid Over by Committee	