



Legislation Details

File #: Int 1224-2023 **Version:** * **Name:** Requiring the 311 customer service center to indicate that an agency is unable to respond to a service request or complaint and implement protocols providing proof of action.

Type: Introduction **Status:** Filed (End of Session)

In control: Committee on Technology

On agenda: 10/19/2023

Enactment date: **Enactment #:**

Title: A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to indicate that an agency is unable to respond to a service request or complaint and implement protocols providing proof of action

Sponsors:

Indexes:

Attachments: 1. Summary of Int. No. 1224, 2. Int. No. 1224, 3. October 19, 2023 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 10-19-23, 5. Minutes of the Stated Meeting - October 19, 2023

Date	Ver.	Action By	Action	Result
10/19/2023	*	City Council	Introduced by Council	
10/19/2023	*	City Council	Referred to Comm by Council	
12/31/2023	*	City Council	Filed (End of Session)	