



Legislation Details (With Text)

**File #:** Int 0978-2024 **Version:** A **Name:** Requiring the 311 customer service center to provide certain resources in response to tree pruning-related requests.

**Type:** Introduction **Status:** Enacted  
**In control:** Committee on Technology

**On agenda:** 6/20/2024

**Enactment date:** 5/10/2025 **Enactment #:** 2025/061

**Title:** A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to provide certain resources in response to tree pruning-related requests

**Sponsors:** Nantasha M. Williams, Althea V. Stevens, Kevin C. Riley, Linda Lee, Shekar Krishnan, Selvena N. Brooks-Powers, Tiffany L. Cabán, Lincoln Restler, Mercedes Narcisse, Julie Won, Chris Banks, James F. Gennaro, Alexa Avilés, Sandra Ung, Pierina Ana Sanchez, Justin L. Brannan, Carmen N. De La Rosa, Sandy Nurse, Lynn C. Schulman, Crystal Hudson, Darlene Mealy, Chi A. Ossé, Susan Zhuang, Jennifer Gutiérrez, Kamillah Hanks, Francisco P. Moya, Robert F. Holden, Eric Dinowitz, Rita C. Joseph, Shahana K. Hanif, Farah N. Louis, Carlina Rivera, Inna Vernikov, Joann Ariola, Vickie Paladino

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**Attachments:** 1. Summary of Int. No. 978-A, 2. Summary of Int. No. 978, 3. Int. No. 978, 4. June 20, 2024 - Stated Meeting Agenda, 5. Hearing Transcript - Stated Meeting 6-20-24, 6. Minutes of the Stated Meeting - June 20, 2024, 7. Fiscal Impact Statement - City Council, 8. Fiscal Impact Statement - OMB, 9. Committee Report 2/19/25, 10. Hearing Testimony 2/19/25, 11. Hearing Transcript 2/19/25, 12. Proposed Int. No. 978-A - 4/7/25, 13. Committee Report 4/10/25, 14. Hearing Transcript 4/10/25, 15. Committee Report - Stated Meeting, 16. April 10, 2025 - Stated Meeting Agenda, 17. Hearing Transcript - Stated Meeting 4-10-25, 18. Int. No. 978-A (FINAL), 19. Int. No. 978-A - Fiscal Impact Statement - City Council, 20. Local Law 61, 21. Legislative Documents - Letter to the Mayor

Date	Ver.	Action By	Action	Result
6/20/2024	*	City Council	Introduced by Council	
6/20/2024	*	City Council	Referred to Comm by Council	
2/19/2025	*	Committee on Technology	Hearing Held by Committee	
2/19/2025	*	Committee on Technology	Laid Over by Committee	
2/19/2025	*	Committee on Oversight and Investigations	Hearing Held by Committee	
2/19/2025	*	Committee on Oversight and Investigations	Laid Over by Committee	
2/19/2025	*	Committee on Public Safety	Hearing Held by Committee	
2/19/2025	*	Committee on Public Safety	Laid Over by Committee	
4/10/2025	*	Committee on Technology	Hearing Held by Committee	
4/10/2025	*	Committee on Technology	Amendment Proposed by Comm	
4/10/2025	*	Committee on Technology	Amended by Committee	
4/10/2025	A	Committee on Technology	Approved by Committee	Pass
4/10/2025	A	City Council	Approved by Council	Pass
4/10/2025	A	City Council	Sent to Mayor by Council	

5/10/2025	A	Administration	City Charter Rule Adopted
5/12/2025	A	City Council	Returned Unsigned by Mayor

Int. No. 978-A

By Council Members Williams, Stevens, Riley, Lee, Krishnan, Brooks-Powers, Cabán, Restler, Narcisse, Won, Banks, Gennaro, Avilés, Ung, Sanchez, Brannan, De La Rosa, Nurse, Schulman, Hudson, Mealy, Ossé, Zhuang, Gutiérrez, Hanks, Moya, Holden, Dinowitz, Joseph, Hanif, Louis, Rivera, Vernikov, Ariola and Paladino

A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to provide certain resources in response to tree pruning-related requests

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-312 to read as follows:

§ 23-312 Tree pruning complaints or requests for service. The 311 customer service center, in consultation with the department of parks and recreation, shall provide to any person who submits a complaint or request for service relating to the pruning of any tree under the jurisdiction of the department of parks and recreation:

1. A link to the map required by paragraph 5 of subdivision c of section 18-157;
2. A link to a page of the website of the department of parks and recreation that includes information about tree pruning and a map showing completed and scheduled tree pruning activities by such department; and
3. Information or resources about a program to train and certify volunteers in the pruning of trees.

§ 2. This local law takes effect 180 days after it becomes law.

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