



Legislation Details (With Text)

**File #:** Int 0598-2022 **Version:** \* **Name:** Requiring the 311 customer service center to provide assistance relating to affordable internet programs.

**Type:** Introduction **Status:** Filed (End of Session)  
**In control:** Committee on Technology

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**Title:** A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to provide assistance relating to affordable internet programs

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**Indexes:**

**Attachments:** 1. Summary of Int. No. 598, 2. Int. No. 598, 3. July 14, 2022 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 7-14-22, 5. Minutes of the Stated Meeting - July 14, 2022

Date	Ver.	Action By	Action	Result
7/14/2022	*	City Council	Introduced by Council	
7/14/2022	*	City Council	Referred to Comm by Council	
12/31/2023	*	City Council	Filed (End of Session)	

Int. No. 598

By Council Members Won, Gutiérrez, Menin, Cabán, Hanif, Marte, Brooks-Powers, Brewer, Joseph, Yeger, Nurse, Hudson and Sanchez

A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to provide assistance relating to affordable internet programs

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-308 to read as follows:

§ 23-308 Affordable internet programs. a. Definitions. As used in this section, the term “affordable internet program” means a program that provides discounts to households to help pay for broadband internet service or internet connected devices.

b. The 311 customer service center shall provide assistance relating to affordable internet programs to

individuals who call the 311 customer service center. Such assistance shall include, but need not be limited to, providing information on affordable internet programs, including eligibility requirements for such programs, and instructions on how to apply for affordable internet programs.

§ 2. This local law takes effect 30 days after it becomes law.

JEF  
LS # 9305  
7/11/2022 8:28am