



Legislation Details (With Text)

**File #:** Int 0661-2022 **Version:** \* **Name:** 311 transmitting image and video data for service requests or complaints.  
**Type:** Introduction **Status:** Filed (End of Session)  
**In control:** Committee on Technology

**On agenda:** 9/14/2022

**Enactment date:** **Enactment #:**

**Title:** A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for service requests or complaints

**Sponsors:**

**Indexes:**

**Attachments:** 1. Summary of Int. No. 661, 2. Int. No. 661, 3. September 14, 2022 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 9-14-22, 5. Minutes of the Stated Meeting - September 14, 2022

Date	Ver.	Action By	Action	Result
9/14/2022	*	City Council	Introduced by Council	
9/14/2022	*	City Council	Referred to Comm by Council	
12/31/2023	*	City Council	Filed (End of Session)	

Int. No. 661

By Council Members Dinowitz, Louis, Riley, Joseph, Brewer, Ung and Sanchez

A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for service requests or complaints

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-308 to read as follows:

§ 23-308 Service requests or complaints by video or photograph. Any website or mobile device application used by the 311 customer service center for the intake of 311 requests from the public shall be capable of receiving image and video data in connection with all requests for service or complaints other than those relating to housing. Such data shall be transmitted to an agency as appropriate and be made available to inspectors or other relevant persons within such agencies.

§ 2. This local law takes effect 120 days after it becomes law.

Session 12

SIL

LS #8555

8/10/22

Session 11

PLS - PLS

LS 11394/Int. 1738-2017

LS 604

Int. 101-2018

12/26/17