



## Legislation Details (With Text)

**File #:** Int 1347-2019 **Version:** A **Name:** Requiring the dept of social services/human resources administration to maintain systems in which clients may reschedule appointments over the phone.

**Type:** Introduction **Status:** Enacted  
**In control:** Committee on General Welfare

**On agenda:** 1/24/2019

**Enactment date:** 9/14/2019 **Enactment #:** 2019/165

**Title:** A Local Law to amend the administrative code of the city of New York, in relation to requiring the department of social services/human resources administration to maintain systems in which clients may reschedule appointments over the phone

**Sponsors:** Laurie A. Cumbo, Stephen T. Levin, Helen K. Rosenthal, Brad S. Lander, Adrienne E. Adams, Donovan J. Richards, Vanessa L. Gibson, Robert F. Holden, Antonio Reynoso, Diana I. Ayala, Rafael Salamanca, Jr., Margaret S. Chin, Alicka Ampry-Samuel, Ben Kallos, Costa G. Constantinides, Andrew Cohen, Deborah L. Rose, Carlina Rivera, Inez D. Barron

**Indexes:**

**Attachments:** 1. Summary of Int. No. 1347-A, 2. Summary of Int. No. 1347, 3. Int. No. 1347, 4. January 24, 2019 - Stated Meeting Agenda with Links to Files, 5. Hearing Transcript - Stated Meeting 1-24-19, 6. Minutes of the Stated Meeting - January 24, 2019, 7. Committee Report 2/4/19, 8. Hearing Testimony 2/4/19, 9. Hearing Transcript 2/4/19, 10. Proposed Int. No. 1347-A - 8/15/19, 11. Committee Report 8/13/19, 12. Hearing Testimony 8/13/19, 13. Hearing Transcript 8/13/19, 14. August 14, 2019 - Stated Meeting Agenda with Links to Files, 15. Hearing Transcript - Stated Meeting 8-14-19, 16. Minutes of the Stated Meeting - August 14, 2019, 17. Int. No. 1347-A (FINAL), 18. Fiscal Impact Statement, 19. Legislative Documents - Letter to the Mayor, 20. Local Law 165

Date	Ver.	Action By	Action	Result
1/24/2019	*	City Council	Introduced by Council	
1/24/2019	*	City Council	Referred to Comm by Council	
2/4/2019	*	Committee on General Welfare	Laid Over by Committee	
2/4/2019	*	Committee on General Welfare	Hearing Held by Committee	
8/13/2019	*	Committee on General Welfare	Hearing Held by Committee	
8/13/2019	*	Committee on General Welfare	Amendment Proposed by Comm	
8/13/2019	*	Committee on General Welfare	Amended by Committee	
8/13/2019	A	Committee on General Welfare	Approved by Committee	Pass
8/14/2019	A	City Council	Approved by Council	Pass
8/14/2019	A	City Council	Sent to Mayor by Council	
9/14/2019	A	Administration	City Charter Rule Adopted	
9/16/2019	A	City Council	Returned Unsigned by Mayor	

Int. No. 1347-A

By Council Members Cumbo, Levin, Rosenthal, Lander, Adams, Richards, Gibson, Holden, Reynoso, Ayala, Salamanca, Chin, Ampry-Samuel, Kallos, Constantinides, Cohen, Rose, Rivera and Barron

A Local Law to amend the administrative code of the city of New York, in relation to requiring the department of social services/human resources administration to maintain systems in which clients may reschedule appointments over the phone

Be it enacted by the Council as follows:

Section 1. Chapter 1 of title 21 of the administrative code of the city of New York is amended by adding a new section 21-142.5 to read as follows:

§ 21-142.5 Job center and SNAP center appointments. a. For purposes of this section, the following terms have the following meanings:

Job center. The term “job center” has the same meaning as set forth in section 21-142.1.

SNAP center. The term “SNAP center” has the same meaning as set forth in section 21-142.1.

b. The department shall maintain systems in which in-person appointments for services at job centers and SNAP centers can be rescheduled over the phone. The availability of such systems shall be communicated to clients in the written notice clients receive communicating the date, time and location of their appointments.

§ 2. This local law takes effect 120 days after it becomes law.

AM  
LS #9405/9585  
8/6/19 4:39 PM