



The New York City Council

City Hall
New York, NY 10007

Meeting Minutes Committee on Governmental Operations

Fernando Cabrera, Chair
Members: Ben Kallos, Alan N. Maisel, Bill Perkins,
Keith Powers, Ydanis A. Rodriguez and Kalman Yeger

Thursday, January 17, 2019

1:00 PM

Council Chambers - City Hall

Jointly with the Committee on Technology

Roll Call

Present: Cabrera, Kallos, Maisel, Perkins, Powers, Rodriguez and Yeger

Other Council Members Attending: Speaker Johnson, Ulrich, Koo, Menchaca, Holden and Lander.

T2018-3216

Oversight - 311 Customer Experience and Operations.

Attachments: Committee Report, Hearing Transcript

This Oversight was Hearing Held by Committee

Attachments: Committee Report, Hearing Transcript

This Oversight was Filed, by Committee

Int 0188-2018

A Local Law to amend the administrative code of the city of New York, in relation to procedures to be adopted by the 311 call center for responding to certain repeat anonymous complaints against the same property

Attachments: Summary of Int. No. 188, Int. No. 188, January 31, 2018 - Stated Meeting Agenda, Committee Report 1/17/19, Hearing Transcript 1/17/19

This Introduction was Hearing Held by Committee

Attachments: Summary of Int. No. 188, Int. No. 188, January 31, 2018 - Stated Meeting Agenda, Committee Report 1/17/19, Hearing Transcript 1/17/19

This Introduction was Laid Over by Committee

Int 1328-2019

A Local Law to amend the administrative code of the city of New York, in relation to the identification of languages spoken by callers to the 311 customer service center

Attachments: Summary of Int. No. 1328, Int. No. 1328, January 9, 2019 - Charter Meeting with Links to Files, Committee Report 1/17/19, Hearing Transcript 1/17/19

This Introduction was Hearing Held by Committee

Attachments: Summary of Int. No. 1328, Int. No. 1328, January 9, 2019 - Charter Meeting
with Links to Files, Committee Report 1/17/19, Hearing Transcript 1/17/19

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