**Plain Language Summary**

**Current Introduction Number:**

Int. No. 2303

**Prime Sponsors:**

By Council Members Dromm, Rosenthal, Kallos, Yeger and Dinowitz

**Bill Title:**

A Local Law to amend the administrative code of the city of New York, in relation to the department of information technology and telecommunications updating 311 complaint types and reporting on such updates

**Bill Summary:**

**This plain language summary is for informational purposes only and does not substitute for legal counsel. For more information, you should review the full text of the bill, which is available online at legistar.council.nyc.gov.**

This bill would require the Department of Information Technology and Telecommunications (DoITT) to update the complaint types on the 311 customer service center website and mobile device platforms and notify 311 customer service center call takers of such complaint type, by the effective date of a local law that involves a request for service. This bill would also require DoITT to semiannually report to the Mayor and the Speaker of the Council on the updating of 311 complaint types.

**Effective Date:**

60 days after it becomes law

**Legislative Impact:**

[ ]  **Agency Rulemaking Required**: Is City agency rulemaking required?

[x]  **Report Required**: Is a report due to Council required?

[ ]  **Sunset Date Included**: Does the legislation have a sunset date?

[ ]  **Council Appointment Required**: Is an appointment by the Council required?

[ ]  **Other Appointment Required**: Are other appointments not by the Council required?

**Note:** In the full bill text online at legistar.council.nyc.gov, language in proposed consolidated laws that is enclosed by [brackets] would be deleted, and language that is underlined would be new. Language in proposed unconsolidated laws, in contrast, will not have brackets or underlining because it would be entirely new. Consolidation means that the law is placed in the New York City Charter or Administrative Code.

LS #13404

NLB