**Plain Language Summary**

**Current Introduction Number:**

Int. No. 1830-A

**Prime Sponsors:**

By Council Members Ayala, Yeger, Kallos, Brannan, D. Diaz, Lander, Barron and Ulrich

**Bill Title:**

A Local Law to amend the administrative code of the city of New York, in relation to publication of 311 service level agreements

**Bill Summary:**

**This plain language summary is for informational purposes only and does not substitute for legal counsel. For more information, you should review the full text of the bill, which is available online at legistar.council.nyc.gov.**

This bill would require 311 to post each agency’s service level agreements on the Open Data portal, provide a link to such posting on the 311 website, and maintain a separate page on the 311 website providing general background information on service level agreements. Service level agreements set forth the number of day within which each agency will respond to and close a request for service or complaint.

**Effective Date:**

120 days after it becomes law

**Legislative Impact:**

**☐ Agency Rulemaking Required**: Is City agency rulemaking required?

**☐ Report Required**: Is a report due to Council required?

**☐ Sunset Date Included**: Does the legislation have a sunset date?

**☐ Council Appointment Required**: Is an appointment by the Council required?

**☐ Other Appointment Required**: Are other appointments not by the Council required?

**Note:** In the full bill text online at legistar.council.nyc.gov, language in proposed consolidated laws that is enclosed by [brackets] would be deleted, and language that is underlined would be new. Language in proposed unconsolidated laws, in contrast, will not have brackets or underlining because it would be entirely new. Consolidation means that the law is placed in the New York City Charter or Administrative Code.

LS #10237

DFC/cjm