CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION

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October 29, 2019 Start: 1:01 P.M. Recess: 4:09 P.M.

HELD AT: COUNCIL CHAMBERS - CITY HALL

B E F O R E: FERNANDO CABRERA

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CENSUS TASK FORCE

A P P E A R A N C E S (CONTINUED

Julie Menin, Director of the Census for New York City and Executive Assistant Corporation Counsel, NYC City Law Department

Bitta Mostofi, Commissioner, Mayor's Office of Immigrant Affairs, MOIA

Peter Lobo, Director, Population Division Department of City Planning, DCP

Amit Bagga, Deputy Director, New York City Office for the Census

Steven Romalewski CUNY Graduate Center and Center for Urban Research at the CUNY Graduate Center

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Gale Brewer, Manhattan Borough President

Brian Bannon, Merryl & James Tisch Director, New York Public Library

Nick Byrne, Chief Librarian Queens Public Library

ick Higgins, Chief Librarian, Brooklyn Public Library

Melva Miller, Executive Vice President, Association for a Better New York, ABNY Greta Byrum ,Co-Director, Digital Equity Laboratory at the New School

Anita Anand, Census 2020 Senior Fellow, New York Immigration Coalition

Kelly Percival, Counsel, Democracy Program Brennan Center for Justice

George Shay, Senior Consultant, Community Resources Exchange

Christine Boodi, Associate Consultant, Community Resource Exchange

Ben Weinberg, Policy and Program Manager, Citizen's Union

Marin Ruth, Asian Americans Federation

Esmeralda Simmons, Center for Law and Social Justice, Medgar Evers College

Lurie Daniel Favors, General Counsel Center for Law and Social Justice

Ariel Savransky, Advocacy and Policy Advisor, JA Federation

Chanel Samurai Government Relations Specialist, Arab-American Family Support Center

Jillian Free, Census Coordinator, YMCA Greater New York

Antonio Lacon, Census Coordinator, Make the Road New York

Amy Torres, Director of Policy. Chinese American Planning Council, CPC

Aniqa Nawabi, Executive Director, Muslim Community Network

Sabrina Hargrave, Program Officer Brooklyn Community Foundation, and Steering Committee of the New York State Census Equity Fund

Pharein Griffith Harlem Resident for Co-Chair for Outreach and Organizing, New York Counts 2020

Juan Ignacio Rosa, Northeast Director of Civic Engagement NALEO Educational Fund Greg Waltman, G-1 Quantum Clean Energy Company

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[sound check] [pause] [background comments/pause] [gavel]

4 CHAIRPERSON MENCHACA: Buenos tardes, 5 everyone. My name is Carlos Menchaca, and I am the 6 Chair of the Immigration Committee. Today, we are 7 meeting jointly with the Committees on Government 8 Operations and State and Federal Legislation chaired by my colleagues Council Members Fernando Cabrera and 10 Andrew Cohen respectively. I have been looking 11 forward to today's hearing for months. I hope to have 12 a fruitful and engaging conversation with our 13 partners in the Mayor's Office and the leaders across 14 the city who see this work as critical for wellbeing-15 the wellbeing of all our New Yorkers. If our city's 16 population is under-counted, if we are under-counted 17 in the decimal census, political representation and 18 millions of dollars in federal funds could be lost. 19 Important New York City is especially at risk of an 20 under-count because of high concentrations of 21 historically hard to count populations, and areas 22 considered hard to count when the self-response rate 23 in the past census was below 73%. Researchers have

found that the populations that are most likely to

have low response rates have common characteristics.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION They are often immigrants, and people of color, non-English speakers, renters, certain religious minorities and very young children. In New York City we have large populations of historically hard to count populations. While each population has unique reason for failing to complete the census, I look forward to hearing today from the Mayoral Administration leaders and the members of the public about how collaboration with government, community based organizations and the private sector will bolster our efforts to ensure a complete count for New York City. As Chair of the Immigration Committee I have been particularly interested in fallout from the White House's failed attempt to include a citizenship question on the 2020 census. The question was on an attack. The quest that came from the White 17 was an attack on localities such as ours that are stronger because we have a divers population here, and we know that he was targeting cities like ours. While we won that fight in the courts, and the is no citizenship question on the census, we believe much damage has been already been done. Fear is tangible throughout our immigrant communities, and citizenship, the citizenship question or not people

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION are terrified of one more government agency knocking on their door and asking for personal information. cannot stress this enough. An undercount is one of or hard to count communities, and will be terrible for the entire city. An inaccurate census of just a percentage point or two represents millions of people not counted in this powerful and inspiring city where local laws have made it impos--or is should say where local laws have made it possible that immigration status is not a barrier to accessing city services. We need our immigrant communities, and really all are hard to count communities to complete the census. We need to how the federal government that we're here, and that we do exist, and that we are entitled to the political representation and funding that is our due. It is with this in mind that the Speaker created the Council's Census Task Force, which is mobilizing Council Members to ensure a complete throughout the city as well as working with community based partners in the Mayoral Administration to reach out to the hardest to count communities. In the most recent budget, the Task Force Co-Chair Council Member Rivera and I fought for and gratefully the City Council the

BNT specifically was able to secure the \$40 million

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 towards a multi-pronged effort to ensure complete count in the 2020 Census. I want to thank Julie 3 Menin and her staff at the NYC Census 2020 who have 4 been working alongside our task force throughout the 5 entire summer to ensure that this funding is invested 6 7 in hard to count communities to guarantee a complete census count. We are so grateful to the-to be 8 partnering on this project with such a dedicated team 9 of civil servants. Today's hearing is just one of 10 several ways in which the task force is conducting 11 12 oversight on census efforts across the entire city. It is critical that we get the planning right so that 13 14 come spring 2020, our networks are activated to 15 respond to this questionnaire. I would like to thank the committee staff for their work on this hearing, 16 committee Counsel Harbani Ahuja; Policy Analyst 17 18 Elizabeth Cronk, and my staff for their work on this including my staff, Chief of Staff Lorena Lucero, and 19 my Director of Communications Tony Charito. I will 20 now turn this over to Chair Cabrera. 21 2.2 CHAIRPERSON CABRERA: Thank you. Thank 23 you so much, Chair Menchaca. Good afternoon. I am the Chair of the Committee on Governmental 24

Operations, Council Member Fernando Cabrera, and

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 11 before I read my statement, I want to thank my cochair and Council Member Rivera for your dedication. I know what it is to be in a task force. I was in the Gun Violence Task Force and it takes a tremendous amount of time and commitment, and I know you already have very busy lives as it is. So thank you. Thank you for your leadership. Beginning in March 2020 the U.S. Census Bureau will launch its Constitutionally mandated effort to count every person living in the United States. However, as this hearing will make clear, efforts to ensure a complete and accurate count of every New Yorker is already well under the way. The consequences of an under-count in New York could not be more serious. Now, all the important uses census data determines New York's representation in Congress and determines how hundreds of billions of dollars of federal dollars will be allocated to states. However, the 2020 Census represents several unique challenges for New York. The Census will be the first to be administered online, meaning most households would need access to a computer with Internet to compete-complete the Census questionnaire. While there are more than 200

languages spoken across the state, the Census Bureau

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 12 provides language support for only a fraction of these languages leaving it to local government and community based organizations to pick up the slack, and local-and local census efforts will need to overcome negative and uninformed attitudes about the Census. In addition to certain communities fears of interacting with the government polling reveals notable differences in knowledge of the Census among differing income, economic and age group. The phaso D's (sic) and many other challenges of the Administration and the City Council have for actively invested in an ambitious get out the count efforts. As Council Member Menchaca said, the Council secured a total of \$40 million in the Fiscal Year 2020 The Mayor created the NYC Census 2020 office to lead the city's census engagement strategy. It is vital that trusted local voices are the ones encouraging census participation. That is why of that \$40 million secured in this year's budget, the Council set aside \$14 million to go directly to community-based organizations, \$4 million of which has already been allocated to selected CBOs to develop planning and capacity building resources for the city's coordinated census strategy.

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 remaining \$10 million was joined with \$9 million from the Mayor to crated the New York City Complete Count 3 Fund, a competitive grant to fund additional CBO 4 5 census outreach. The city also allocated \$1.4 6 million to libraries to help bridge the digital 7 divide created by the first-by this first online Census. Today's hearing will explore how theses or 8 the city agents—agency resources in relationship with 9 10 CBOs, the private sector and philanthropy. Nine others are being leveraged to ensure that all New 11 12 Yorkers get counted. I would like to thank additional staff whose work made this hearing 13 14 possible, Committee Counsel Danny Collins; Policy 15 Analyst, Emily Forgione, and Finance Analyst Nasus 16 Sarkensia (sp?) and Sebastian Bacchi as well as my own Legislative and Communications Director Claire 17 18 McLeveighn. I will now recognize Chair Cohen. CHAIRPERSON COHEN: That is me. Okay. 19 20 Thank you, Chairs Cabrera and Menchaca. Good morning. I'm Council Member Andrew Cohen, Chair of the 21 2.2 Committee on State and Federal Legislation. As my 23 colleagues just outlined, mistakes could not be 24 higher for New York City in the 2020 Census, and I am

eager to hear what the Administration the state and

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION stakeholders on the ground are doing to ensure we get a complete count. I want to come back to the importance of the Census for political representation. The Census determines how many Congressional representatives each state gets in Congress and informs how states draw-draw localitiesand localities draw district lines. New York State has been losing population and Congressional representation for decades. Many predict we could lose up two Congressional seats after the 2020 Census. New York cannot afford to lose representation in Congress. The city's representation in Albany could also be affected and we want to make sure the city is fully represented at the state level. As the chair of the State and Federal Legislation Committee, I also want to highlight an important player in 2020 Census preparations, New York State. To date, the state has been behind the city and other large states like Illinois and California, which appropriated 80 and 100 million to their census efforts respectively. By contrast, New York State--New York State's budget included \$20 million statewide to census efforts, but we have no idea how those funds will make their way

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 15 2 into communities get out the count effort. state's complete Count Commission recently released a 3 report in which it identified several challenges to 4 achieving an accurate 2020 Census in New York. 5 However, the report makes no specific recommendations 6 7 for how the \$20 million should be spent. This effectively punted the question to Governor. 8 cannot afford to wait. New York cannot afford a 9 number count. I'd like to thank my colleagues, 10 Council Members Menchaca and Rivera for their 11 12 leadership on the 2020 Census Task Force as well as Council Member Cabrera for his leadership in chairing 13 this important oversight hearing with us. I'd also 14 15 like to thank my Policy and Budget Director Patty 16 Intrator for her work in this hearing, and the rest of the staff in getting us ready for today. I will 17 18 now turn the mic over to Council Member Rivera for an opening statement. 19 20 COUNCIL MEMBER RIVERA: Good afternoon everyone. Thank you so much for being here. I am 21 2.2 Council Member Carlina Rivera, Co-Chair of the 23 Council's 2020 Census Task Force, and I want to thank the Chairs of the respective committees, Chairs 24

Cabrera, Cohen and Menchaca for holding this long

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 16 awaited hearing today and for giving me the opportunity to speak briefly. As Co-Chair of the Council's 2020 Census Task Force, one of the most critical roles we play is providing oversight over our city's multi-layered preparations for the 2020 Census and ensuring involved city agencies are operating at peak performance and our city is ready for a complete count. Our city is certainly stepping up to tackle the ambitious task that lies before us all. It is not an exaggeration to say that the future of countless state and city programs, political representation and even our democracy rely on a complete and accurate census count. To achieve this complete count, our city has forged deep partnership between the Mayor's Office, the Council, CUNY, the public libraries and community based organizations across the five boroughs, but a campaign of this scale requires more than just committed partners. That is why following the Speaker's creation, the Council Census Task Force myself and my Task Force co-chair, Council Member Menchaca went to work and fought to secure \$40 million in funding for our complete count efforts in the 2020 Census. In the moths ahead our Task Force

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION will work with Council Members to help educate and mobilize individuals in their communities as well as work with CBOS and Mayoral Administration to ensure we are reaching our hardest to count communities. More than half of the New Yorkers in the Bronx, Queens, and Brooklyn live in these hard to count neighborhoods in addition to specific neighborhoods in Manhattan and State Island. These areas may be hard to count based on large populations of young children, people of color, foreign born, low-income households, limited English proficient communities or frequent movers or other factors. While ne changes to the census process such as the form being online will present new obstacles for counting New Yorkers. It's the same challenges we faced before that may make reaching hard to count New Yorkers the most difficult, fear and mistrust of government, which was stoked by our Federal Administration, and its failed attempt to add a census citizenship question has only grown in hard to count populations. Today's hearing is an opportunity to relay that trust and hear about the proactive steps the city is taking to ensure every New Yorker is counted. I am excited to hear about the best practices in community based outreach.

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 18

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The NYC Census' 2020 plans for getting out the count and much more. The answers we receive will also help ensure our City Council appropriated funds are being used for maximum impact. I want to thank Julie Menin and he staff and New York City Census 2020 for their work and partnership with our Task Force since the beginning of the year particularly for the funding of an agreement that we reached to support our census outreach efforts, and I am also looking forward to how we can really include the diverse student body of New York City and at the City University of New York. Their presence here today shows a continued willingness to engage and be open about this very important process, and I look forward to hearing their answers to our questions and from everyone else that will testify before us today. Thank you.

CHAIRPERSON MENCHACA: Thank you, CoChair Rivera, and we've been joined today by Council
Member Ben Kallos and Council Member Karen Koslowitz
from Queens. We-let's just get started. Welcome to
the Administration. We will have a swearing in before
you speak.

LEGAL COUNSEL: If you could raise your hands. Do you affirm to tell the truth, the whole

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 truth and nothing but the truth in your testimony before this Committee and to respond to honestly to 3 Council Member questions? 4 5 JULIE MENIN: Yes, I do. 6 MALE SPEAKER: Yes. 7 LEGAL COUNSEL: Please introduce yourself 8 before you speak. JULIE MENIN: Thank so much. As I'll 9 introduce our team here. So, Good afternoon Chairs, 10 Menchaca, Cabrera and Cohen and Co-Chair o the Census 11 12 Task Force Rivera. I am Julie Menin. I'm Director of the Census for New York City and I'm also Executive 13 14 Assistant Corporation Counsel at the City Law 15 Department, and I'm thrilled to be joined here today 16 by Amit Bagga our Deputy Director as well as several members of our team including Kathleen Daniels, our 17 Field Director, and Cavitet Polly (sp?) Sanchez from 18 the New York City Census Office. So, first of all, I 19 20 want to thank the Council's Census Task Force and the three committees for providing us the opportunity to 21 2.2 submit testimony today on such an important issue 23 facing the future of New York City. I also want to recognize as was stated before the historic and 24

unprecedented partnership between the de Blasio

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION Administration and the New York City Council with 2 respect to the development in particular of the New 3 4 York City Complete Count Fund, which is s a first of its kind \$19 million grants program that will 5 resource community-based organizations across the 6 7 city to engage in census related education outreach and organizing. In particular we really want to 8 express our deep thanks to Council Members Menchaca 9 and Rivera for co-chairing this Task Force. It's been 10 an incredible partnership, and I really want to thank 11 12 them for their outstanding efforts as well as the 13 staff of the Council's Finance Division, Government Operations Committee, Legal Division, and many others 14 15 for their dedication to this effort and we really 16 hope that this model if partnership will serve as a paradigm for many, many years to come on other issues 17 18 as well. So, as we can all agree, the 2020 Census is arguably one of the most important civil rights 19 20 issues facing New York City. Our fair share of over \$650 billion in federal funds that are distributed 21 2.2 annually nationwide for public schools, public 23 housing, infrastructure, Medicaid, senior centers, 24 and so many vital programs that New Yorkers rely on are at stake as well as potentially the loss of up to

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 two Congressional seats statewide. Such a loss would not only deprive us of our rightful representation in 3 4 the House of Representatives, but also, of course, have repercussions of the electoral college as well. 5 Given all that is at stake and give New York City's 6 historically low self-response rates, it's imperative 7 that we achieve a complete and accurate count in the 8 2020 Census. We must surpass our 2010 initial self-9 response rate, which hovered at 61.9% That is 10 obviously significantly lower than the national 11 12 average of 76%. The self-response rate for many 13 communities including the African-American, Afro-Caribbean as well as the Orthodox Jewish communities 14 15 in particular hovered at 50% and often times 16 significantly lower than that with some neighborhoods having self-response rates in 35 to 40% range. Areas 17 18 with low self response are much more likely to experience an undercount and be denied critical 19 resources as well as political representation at the 20 city, at the stare and at the federal level. This is 21 2.2 precisely why Mayor de Blasio announced the creation 23 of NYC Census back in January. Our goal is to ensure that in partnership with community leaders, 24 grassroots advocates, elected officials, the media, 25

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 libraries, hospitals, and others and New York City is able to able to fight for our rightful share of both 3 4 resources and representation. With a focus on census related education, organizing and messaging, NYC 5 Census is the first such initiative of its kind in 6 7 New York City. Our budget of \$40 million represents the largest such investment by any city in the 8 country and stands in start contrast to 2010 when the 9 city did not allocate resources for outreach and-and 10 messaging in this regard. So, the de Blasio 11 12 Administration committed \$26 million of the total with the remaining \$14 million being contributed by 13 14 Speaker Corey Johnson and the New York City Council. 15 We are deeply grateful to the Speaker, the Council 16 and the Census Task Force Chairs Menchaca and Rivera for their supporting commitment and we are so proud 17 18 to be leading this unprecedented partnership between the Council and the Administration. I'm now going to 19 20 provide a brief overview of the importance of this census with the stake and why the 2020...2020 Census 21 2.2 has such a unique landscape. So, as we all know, the 23 Census is mandated by the U.S. Constitution 24 requiring, of course, that there is a census

conducted every ten years. Such a count has been

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2.3 2 happening since 1790. Since its earliest days, the census has determined the number of seats that each 3 4 state is allocated in the House of Representatives and, therefore, of course the Electoral College as 5 well. Additionally, census data is often times used 6 7 to determine shapes and relative size or congressional districts within each state. Given that 8 there is significant overlap between these 9 populations and those that have been historically 10 under-counted, and populations that have been forced 11 12 to live in the political or socio-economic margins of society achieving a complete and accurate count in 13 every census is critical to ensure that every person 14 15 has full access to the representation that hey 16 deserve. In addition to determining relevant political representation the Census, of course, is 17 18 used to determine how over \$650 billion in federal funds are allocated for critical programming 19 20 including those who support public education, housing and, infrastructure and more. Turning specifically 21 2.2 to the 2020 Census, it is worth noting that next 23 year's census differs from past censuses in two key ways. It will be accessible first of all online, and 24 via the phone I might add because that is often times 25

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 overlooked, but via the phone as well. Um, and then secondly, the fear and disinformation tied to the 3 4 nearly two-year long conversation about the citizenship question has created enormous challenges 5 6 to participation, and, if course, it bears noting 7 that we are thrilled that we won the citizenship case and New York City Law Department was as plaintiff on 8 the case along with the Attorney General's Office but 9 we have a lot of work to undo the damage that was 10 wrought by the mere scepter of asking the question. 11 12 Additionally, here in New York City we face some specific challenges that exacerbate some of the 13 14 issues created by the 2020 Census. These include 15 historical barriers to census participation are 16 immense demographic, cultural, and linguistic diversity. The unique and complex nature of our 17 18 built environment and, of course, the digital divide that has prevented many New Yorkers from having easy 19 20 access to broadband. So before I provide an more detailed overview of our specific plan, I just want 21 2.2 to take a moment to outline the process that U.S. 23 Census Bureau has shared that they will engage next year in conducting the census. So, first of all, the 24 25 first phase of the 2020 Census will take place from

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION mid-March through mid-May of next year, and that's in 2 which households across the United States will have 3 4 the opportunity to self-respond to the Census either online or via phone. According to the Bureau, no 5 door-to=door enumeration will take place during this 6 time. In March approximately 80% of households will 7 receive a mailing with a personalized code inviting 8 them to participate in the Census online. The 9 remaining 20% will receive the traditional paper 10 form. Several reminders will toe sent to households 11 12 to complete the form between March and May and 13 households that have not responded on line will then receive a visit from a federal enumerator starting in 14 15 early to mid-May. Because self-responding 16 significantly decreases the likelihood that a household will get a knock on the door, and because 17 18 self-response data is vastly more accurate, our citywide plan is focused on ensuring that as many New 19 20 Yorkers as possible participate during the selfresponse rate period. I should note that households 21 2.2 can continue to self-respond through the end of the 23 census period, which is currently slated to end in late July or early August. Now, I'm going to go into 24 25 our plan. We have four pillars for our plan. So, we

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 have build and are continuing to build an approach that we believe in partnership with hundreds of 3 organizations, community leaders, elected officials, 4 business leaders, libraries, hospitals and thousands 5 of New Yorkers will enable us to successfully address 6 7 key issues facing New York City. Our program is built on the following four pillars: First of its 8 kind grants program to community-based organizations 9 to engage in census related education outreach, 10 organizing and messaging. That is our New York city 11 12 complete count fund. Secondly, a sophisticated Get Out the Count and neighborhood organization field 13 14 program that seeks to directly engage and organize 15 tens of thousands for everyday New Yorkers on the 16 importance of the Census. Third, a multi-faceted partnership with government business and major 17 18 community institutions including the library systems to leverage their vast and existing reaches to ensure 19 that the value of Census participation can be 20 communicated to New Yorkers at scale, and then 21 2.2 lastly, fourth, an innovative multi-lingual, multi-23 media advertising and marketing campaign that seeks to convey the importance of obtaining our rightful 24

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    share of representation and resources. So, I'm going
    to now talk about Pillar One, the Fund.
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               CHAIRPERSON MENCHACA: So, let's pause.
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    Let's just pause--
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               JULIE MENIN: Alright.
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               CHAIRPERSON MENCHACA: -- right, right
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    there.
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               JULIE MENIN: Sure.
               CHAIRPERSON MENCHACA: So, there's a
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    couple of things that are going to be important to
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    talk about here. One is just that we don't have a lot
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    of time in these chambers, and so I want to make sure
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    that we can get --
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               JULIE MENIN: Sure.
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               CHAIRPERSON MENCHACA: --through all the
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    testimony, and then the questions from the Council
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    Members as well.
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               JULIE MENIN: Yes.
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                CHAIRPERSON MENCHACA: Um, you've laid
    out the Four Pillars--
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                JULIE MENIN: Uh-hm.
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               CHAIRPERSON MENCHACA: --and-and is there
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    a way that we can just have you talk--
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JULIE MENIN: Summarize them quickly?

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH
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               CHAIRPERSON MENCHACA: Summarize them
    quickly--
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               JULIE MENIN: Yep
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               CHAIRPERSON MENCHACA: -- the four pillars.
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    We want to hear from the Mayor's Office of Immigrant
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    Affairs--
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               JULIE MENIN: Uh-hm.
               CHAIRPERSON MENCHACA: -- and, um, yes, and
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    so just summarize those.
               JULIE MENIN: Sure.
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               CHAIRPERSON MENCHACA: We'll got to
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    Mayor's Office of Immigrant Affairs.
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               JULIE MENIN: Okay, very quickly.
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               CHAIRPERSON MENCHACA: Thank you so much.
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                JULIE MENIN: So, the first pillar is the
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     community grants and $19 million that we are jointly
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     disseminating between the Council and the
    Administration to community-based organizations.
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                                                        Ι'm
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     thrilled to announce that, um, based on an RFP that
     released, we now have close to 500 groups that have
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     applied for funding, which is really fantastic, and
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     so, we're very delighted about that. We have, as you
     know, what we've worked out very closely with the
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City Council a, um, Selection Committee and criteria

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION of which these will be based on, and then, of course, we really want to thank CUNY who's our partner, and as the administrator of the fund in terms of the great work that they are going to be doing in this Then moving forward to our Field Program, we announced earlier we divided New York City into 245 neighborhoods. We're calling them Neighborhood Organizing Committees or we're using the term NOCS. Knock on the door, and there as well we've had a fantastic response to that. We have over 500 people who have signed up just on the website since the announcement to be volunteers on that. We are conducting teach-ins. We're training people to conduct their own teach-ins, and that's really been a great model for people to be locally involved in their neighborhood. People can volunteer for an hour, 10 hours, 20 hours as much or as little they—as they like, but they can volunteer in their own neighborhood and really affect the future of their neighborhood. So, we think that is incredibly important. Then in terms of our third pillar, which is our partnership with other agencies, we have reached out to every city agency. We are working

really closely with all or them. The Department of

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 Education in particular is a key partner to us and helping us to spread the word to parents and children 3 about the importance of the Census. Certainly NYCHA, 4 5 which traditionally has been largely and under-6 counted community we are working very closely in 7 conjunction with NYCHA, with DSS, with the Mayor's office of People with Disabilities, Department of 8 Aging. I mean really there's no agency that we're 9 not working with because of the various touchpoints 10 that each agency has. So, that's something we're 11 12 very focused on, and then the fourth pillar is our media campaign. We are really focused on community 13 14 and ethnic publications, and—and we're also very 15 focused on digital. We have a historic opportunity 16 with digital ads because we can have a specific call to action with a click through where you can 17 18 immediately see the ad, and then answer the census like that. So, that's something we're very excited 19 20 about utilizing. We'll be making an announcement later on about our advertising and media campaign and 21 2.2 all the ads will hit in 2020 so that we're 23 judiciously utilizing our resources. So, I'll stop

and see if there are any questions.

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CHAIRPERSON MENCHACA: Awesome. Thank you, and we're going to come back to some of those pieces of the field programs, and really thinking about that through our district office approach.

Next, we'd like to hear from Commissioner Mostofi.

COMMISSIONER BITTA MOSTOFI: Hello. Thank you to Chair Cabrera, Cohen and Menchaca and members of the Committee. My name is Bitta Mostofi. I'm the Commissioner of the Mayor's Office of Immigrant Affairs, and I appreciate the opportunity to testify today alongside my colleagues from across the Administration as we work together to ensure that every New Yorker is counted during the 2020 Census. In this testimony I'm going to briefly touch on the context of the Census work in this federal climate highlight the partnership we have with Director Menin and the team to reach New Yorkers with the message about the importance of the count particularly, of course, immigrants being our expertise. The Census has an enumeration enshrined in our Constitution. It is the instrument used to effectively denote resources and representations, the states and localities and for our communities. Through it, every person has a chance to be counted as a New

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 Yorker regardless of their immigration status or language or any other demographic characteristic. 3 4 Ultimately, this count will be used to plan for the 5 future of our city and we heard as share of our 6 resources, representation and more. As such, we 7 recognize the power we wield as individuals as members of the biggest city in the nation. For that 8 reason, the Trump Administration's attempt to 9 undermine the accuracy of the Census count is 10 extremely concerning. Over the past few years, the 11 12 federal government has deliberately attempted to instill fear and confusing in our immigrant 13 communities. The Administration, if the President 14 15 attempted to add a question on the citizenship that 16 thankfully we won to not have included, but this could chill participation by immigrant communities, 17 18 and is reflective of a broader anti-democratic effort to silence immigrant communities and push immigrants 19 into the shadows. In a city like New York City the 20 ultimate city of immigrants, excluding immigrants and 21 2.2 their households from the Census count would be 23 devastating. Almost 40% of our residents are immigrants. 60% of city residents are either 24

immigrants or the children of immigrants. That

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 3.3 2 includes nearly 500,000 undocumented New Yorkers. Looking at households we know that one million New 3 Yorkers live in a mixed status household where at 4 least one member is undocumented. This includes 5 270,000 children a majority of whom 77.8% are U.S. 6 7 born citizens. To attempt to erase these New Yorkers from the official count is a naked attack on the city 8 as a whole, but we will not be pushed down and 9 ignored. We know that an undercount of immigrants is 10 not inevitable. To the contrary, in 2010 some 11 12 immigrant dense neighborhoods including Washington Heights and Jackson Heights had self-response rates 13 14 that were significantly higher than the average 15 response rates of the city as a whole. We know that 16 this because of the work done in the community, and with community organizations to do outreach. For our 17 18 work with New York City Census 2020 we can improve on the work of 2010 and collaborate with the community 19 to ensure that everyone is counted. Moving to our 20 partnership with the Census 2020 Office, the creation 21 2.2 of that campaign and the appointment of Director 23 Menin shows that the city is well on its way for 24 preparation. We recognize that the federal government's efforts to sew fear and confusion must

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION be countered with easy to understand information and outreach including language access for our immigrant communities. With that in mind, MOIA is partnering with New York City Census and other leaders in a few different ways, on community engagement, in inclusive and accessible funding strategies, and in communications and national advocacy. I've spoken at numerous community events about the Census starting as early as the spring of 2018. For example, in April of 2018, I participated in a community and ethnic media roundtable with Deputy Mayors Thompson and Director Lago of the Department for City Planning about the Census, and how the media could help ease fears bout the citizenship question. Thanks to the state and to the city among other partners, that question as we know will not be on the census. MOIA has participated in many other events since then with partners across the Administration in order to provide the most up to date information about census. We've also shared best practices and strategies with cities across the nation through our coalition Cities for Action. This is particularly useful because many of our sister offices in different cities are tasked

with the implementation of census outreach

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION themselves. In May of 2018, for example we met in Boston for a best practice convening where my colleague Jess Allwell (sp?) from the Department of City Planning spoke about the importance of an accurate count creating a city outreach office and how to contextualize the importance of census for individuals. Since then we've provided an overview of the work of the Census 2020 Office including the outreach campaign, the Four Pillars Director Menin spoke about and sharing of key findings from focus groups around marketing. We know that a complete count depends on activation of all stakeholders, and that in particular we must work with community-based organizations in order to reach each and every New Yorker. Given the special vulnerability of immigrant New Yorkers in this political climate, MOIA has consulted on Census 2020's RFP process to ensure that groups with deep ties to immigrant communities including hard to reach immigrants can navigate the process and apply for funding. Finally, we will be supporting the Census Office with communications around the Census. Part of that work involved engaging with community and ethnic media outlets, and they are the main source of information for many

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION immigrant populations. We will ensure that we are communicating with hard to count immigrant communities through the best medians and in the most effective way. I want to thank Director Menin, Deputy Director Baga and the entire Census 2020 Team as well as the Department of City Planning for the work that they're doing to ensure every New Yorker is I will end with this: The central goal of counted. the Trump Administration has been to marginalize immigrant families and to silence their voices by attempting to deny them the resources and representation they're entitled to. A make-up of America that is at once dishonest and insidious in nature. We know that the census provides some of the strongest legal confidentiality protections available under the country's laws, and further we know and have demonstrated as city that we're committed to ensuring those laws are upheld. If we have a census that results in our communities' undercount and a pervasive chilling of immigrants and other voices, the Trump Administration has achieved its goal. While the Trump Administration continues to push for the exclusion of immigrant New Yorkers and other

vulnerable populations from our civic life, we

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 37 alongside many others are working to connect our communities to information about their rights and service and we look forward to continuing to do this work with the Census Office and the Council. Thank you for the chance to testify about this important topic today and look forward to taking your questions.

CHAIRPERSON COHEN: We have a four director level. I just want note that my colleagues Council Cabrera and Menchaca had to run across the street for a quick vote. They'll be back shortly, and I wanted to acknowledge that we have been joined by Council Members Chin, Dromm, Yeger, Eugene, Koslowitz and Kallos. Please.

PETER LOBO: Thank you Chairs Cabrera,

Cohen and Menchaca and Co-Chair Rivera and members of
the Committee. My name is Peter Lobo and I'm the

Director of the Population Division of the Department
of City Planning. The Population Division serves as
the city's in-house demographic—

CHAIRPERSON COHEN: Could you please get a little closer. That would be helpful or the mic can come closer to you.

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1 2 PETER LOBO: [laughs] The Population Division serves as the city's in-house demographic 3 consultant. It is responsible for the compilation, 4 analysis and dissemination of census and related 5 federal, state and local data for city agencies, 6 7 which enable them to address needs assessment, 8 program planning, targeting and policy formulation. The division works closely with long-time 9 professionals at the U.S. Census Bureau on all 10 technical matters related to the inventory of the 11 12 city's housing stock and population, and with local evaluation of national service. My testimony this 13 14 afternoon will deal primarily with the Population 15 Division's role in preparing for the 2020 Census. The 16 Population Division's most important division's Census is to ensure the Census Bureau has a complete 17 18 housing-complete list of housing units in New York City. This list called the Master Address File or 19 20 MAF, needs to contain a record for every housing unit in the country. To be counted in the Census, every 21 2.2 person must have an address that acknowledged by the 23 Census Bureau. If a person's address is not on the 24 MAF, that person cannot be counted in the Census.

25 The primary purpose of the Census is to reapportion

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION Congress, which requires that respondents be tied to an address. This information is also crucial to draw various electoral districts. Essentially, for most of the population the Census is a count of people in housing units. Since an accurate MAF is fundamental for a complete enumeration, Congress created the local updated Census Addresses Program in 1994. This law gives local governments an opportunity to review, comment on and ultimately update the MAF. Several months before Census Day, which is April 1, local governments also have a short window to update the MAF wit any new construction built or project to be completed in time for the Census. Since the start of this program, DCP has been the city's technical lead on the MAF, and has updated the MAF to ensure that every housing unit in the city is included. In the regard, we have had a longstanding and corporative relationship with the professional staff of the Census Bureau both in Washington and in in New York City Regional Office. For the 2000 Census, the first time local governments were allowed to update the MAF, DCP identified over 400,000 housing units that were missing in the MAF. Partly as a result of this

work, the city's population topped 8 million for the

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 first time in 2000. For the 2010 Census, DCP added nearly 200,000 addresses to the MAF. New Yorkers in 3 these households would not have been counted 4 otherwise. DCP's preparation for the 2020 Census 5 started in 2016 and enrolled two years of field work 6 7 and in-office research to come up with the complete count of housing units in the city. We have submitted 8 123,000 missing addresses to the Census Bureau, and 9 the Bureau has actually accepted 99.9% of these 10 addresses indicative of high quality of the 11 12 submission. Over the past few months, DCP has worked in conjunction with field staff from the Mayor's 13 14 Public Engagement Unit and the Queens Borough 15 President's office as well as with private partners 16 Street Easy and Rebny to finalize the list of new apartments at risk of being left off the MAF. DCP's 17 18 forthcoming submission of newly constructed housing units that are missing from the MAF looked up 100,000 19 20 units. Given our role as the technical experts on the Census, we've been advising the New York City 21 2.2 2020 Census Office on a regular basis since the 23 appointment of Director Mein earlier this year. includes periodic briefings on census operations 24

especially those aimed at obtaining information from

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION persons who fail to respond, and weekly phone calls to address technical issues that arise, DCP has trained staff at the New York City 2020 Census Office on census operations and procedures, and on the changing demographic characteristics of the city's neighborhoods. DCP also have NYC Census Office identifying neighborhoods that have had low response rate in the past and that are likely to need more outreach in 2020. For each of the Census Bureau offices in the city, and for neighborhoods within these jurisdictions, DCP has produced detailed information on the characteristics of the population including languages spoken in these neighborhoods. In addition to assisting the U.S. Census Bureau's Regional office here in the city by providing comments on their field worker training manuals and doing workshops to train their supervisors and manages so that they can better train their field in the matters. (sic) I look forward to answering your questions, and thank you for the opportunity to testify before this committee.

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CHAIRPERSON COHEN: Thank you all very, very much. I'm going to start sort of my area of interest until Chairs Menchaca and Cabrera get back.

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So, I'll—Commissioner Mostofi, I am very concerned about the sort of, um, you know, what the state is going to do with the \$20 million. Do you have any—any information that you could maybe share with us about what—what you think the state's contribution is going to be to the city and how we're going to work together to try to make sure that we get the best count?

COMMISSIONER BITTA MOSTOFI: So, I can certainly speak briefly to what I know and then would refer to the state for additional answers. Um, so, um, a report that was created and submitted, um, by a poor recommendation on how the state should approach census engagement includes a few key recommendations including ones that are similar in part to what we're doing here in the city. They include ensuring full activation of city-state agencies. I have some awareness that that's already underway with state agencies developing their plans, and working closely withy the Budget Office around looking at implementation and what the needs are. Um, it includes engagement strategies that, um, are inclusive of community engagement with particular support and focus for organizations and leaders that

work with some of the larger under-counted populations, and strategies to deploy that include communications and marketing, language access among others. So, those are some of the recommendations that have been put forward to the state and the State Budget's Office of which I have awareness that the agencies are already activated and the Budget Office is reviewing the recommendations for implementation. There was a request made by the State Commission that the Office move with a sense or urgency to the task at hand. I don't have a sense of how that is being received and followed through on.

CHAIRPERSON COHEN: Do you have any sense of sort of the proportionality of how these dollars are going to be spent in the city, outside the city, or any of the direct grants to the city for us to use?

commissioner bitta mostofi: Um, I don't know. I think it is important to notice, of course that, um, part of the assessment is looking at cities across the state, um, the very needs and challenges faced. They're not dissimilar, of course, but the importance in making sure that there's a shared sort

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 44 of infrastructure as well as resources devoted across the state.

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on Buffalo, but I don't know if Buffalo has
historically such a low self-reporting rate as we do.
Like I mean it probably makes sense to allocate the
dollars where the challenges are. I don't know. Do
you—I mean again maybe it's—maybe Buffalo has a worse
rate than us. I don't really know, but do we have
any sense of like where the need is in the state?

a sense specifically on individual cities. I would say through the work that we do with other cities, which is inclusive of Albany, Buffalo amongst others. From an Immigrant Affairs lens there are certainly refugees and other immigrant populations that are across the state that from sort of our point of view have similar challenges to ones that we're facing here.

CHAIRPERSON COHEN: Okay. You know, even though it was number one, I didn't do it, but I really wanted to acknowledge that Julie Menin you've been everywhere. You know, we've done events together. I've seen you at other events. So, I

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 really, you know, your commitment here and more than just-it's not talk, it's you're really out in the 3 field. So, I appreciate that and--4 5 JULIE MENIN: Thank you. 6 CHAIRPERSON COHEN: --we've worked closely 7 together so far. So, um, I do have some, you know, 8 some technical questions for City Planning, but maybe even taking a step back, um, I...I am concerned like 9 how we, like how do we know if we're doing a good job 10 or doing a bad job in terms of count? 11 12 JULIE MENIN: Sure. CHAIRPERSON COHEN: You know, what-what-13 14 what is the control so to speak in terms of just, you 15 know, whether, you know, how this is going to work? 16 JULIE MENIN: It's an excellent question, and thank you for your comments earlier. Um, so, one 17 18 of the most exciting things about the 2020 Census is the fact that we are going to get real time data from 19 20 the Federal Census Bureau every single day during the self-response period. So, what I mean by that is in 21 2.2 mid-March, about a week after the first mailing goes out we have spoke to the Federal Census Bureau, and 23

they will be providing us with real time data by

census track on how every neighborhood is responding.

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We have a whole data team who is working now on how we're going to be able to display that on our website in a really, you know, easy to look at very quickly way. Um, we're going to be using that in our advertising. So we are going to tell every neighborhood, a re-elected official every single day this is how your community is doing. So, we're going to know for example Bensonson—Bensonhurst they're at 2%; Williamsburg, 3%; Lower East Side 5%. We're going to know how each community is doing, where certain communities are under-performing and what we need to do to so we can then critically bring resources and attention into those areas.

CHAIRPERSON COHEN: I guess this is just the one question I've had over and over again, and no one has been able to—like one number is not useful unless you have a number to compare it to. So, like how, again like if—if in the census track that comes back that there is 10 people there—

JULIE MENIN: Uh-hm.

CHAIRPERSON COHEN: --maybe I should be alarmed at oh, my God there's-I think there's more people there or I should say wow, that's more than-like how do we know-what are we comparing the data

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH
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that you get back, how do you know if that's good
data or bad data or that there's a high rate or a low

4 rate?

JULIE MENIN: No, it's an excellent question, and what we're really looking to do and our number one goal is to beat the 2010 self response rates from last time for every single neighborhood. So, in terms of the data itself I'm going to defer to our colleagues at City Planning to answer that. So, Peter, I don't know if you want to weigh in on the Council Member's question.

response rates for every neighborhood in the city and basically for every neighborhood in the country. So, in terms of, you know, what do you compare it to?

You compare it to other neighborhoods? Do you compare it to the city overall, or do you compare it to the state or to the country? So, there's a benchmark.

There are plenty of benchmarks that could be used to actually see how well each neighborhood is doing.

CHAIRPERSON COHEN: Okay. I'm going to turn it back to Chair Cabrera and then I'll come back on this.

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2	CHAIRPERSON CABRERA: Thank you so much
3	to the co-chair. So, it's good to see everyone here
4	today, and, um, Julie it's good to see you.
5	JULIE MENIN: Thank you.
6	CHAIRPERSON COHEN: The first time I
7	literally met you when the Committee of South-what
8	was it? South Manhattan Committee. We used to have a
9	committee meeting like that
10	JULIE MENIN: Uh-hm.
11	CHAIRPERSON CABRERA:and, um, and we
12	learned
13	JULIE MENIN: [interposing] It was like
14	the Lower Manhattan Redevelopment Committee. Yes.
15	CHAIRPERSON CABRERA: There you go.
16	JULIE MENIN: Yes.
17	CHAIRPERSON CABRERA: There you go, and
18	you were the Chair to the community board, and so I
19	appreciate all the work that you have done throughout
20	this year as Commissioner, and I feel very confident
21	of the work that you're doing right now
22	JULIE MENIN: Thank you so much.
23	CHAIRPERSON CABRERA:with our co-
24	chairs.
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JULIE MENIN: Thank you.

2 CHAIRPERSON CABRERA: --in the census.

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So, briefly I don't' have a lot or questions, and I know we have a lot of groups here waiting, but I wanted to ask you in terms of the access because since this is the first year that we are using online capabilities—

JULIE MENIN: Uh-hm.

CHAIRPERSON CABRERA: --and I wanted to know about will the city be using public spaces? I'm going to put four questions into one to be parsimonious here, um, public spaces would the city be using their own computers provide CBOs with tablets or computers? Will the Administration consider utilizing DCAS, Civil Service, the Sims Center and which agencies will make, assuming they will, but that they will make computers available?

question. So, I'm going to take the first part of it and then turn it over Amit Bagga who's the Deputy Director of the Census. So, in terms of access online, we are going to be creating hundreds of popup centers all around the city, certainly all 219 public library branches will have computers and staff trained in the census. That's part of our grand to

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 them, and part of the deliverables that they will be doing, but we're also starting our pop-up centers and 3 elected officials office, community boards, civic 4 5 organizations, house of worship all over the city. 6 I'm going to create an interactive map that lists all 7 of the various centers so people will be able to know what center is closest to them. I also might add 8 you're going to be able to fill your census out on 9 10 your phone. So, we do hope that the Council for example during the self-response period at every 11 12 meeting at the top will make a 60-second announcement to the audience have you filled your census out, and 13 14 give the site and literally people will be able to 15 take the two minutes to answer the 10 questions and 16 fill it out there. So, that's just a very simple way that we can do it, but now I'm going to turn to Amit 17 18 to answer-about your question about whether or not the city is, um, procuring computers, and how we're 19 20 working with community organizations and public 21 spaces.

AMIT BAGGA: Thank you so much Director

Menin. My name is Amit Bagga, Deputy Director of the

New York City Office for the Census. Thank you so

much for your question, Council Member. It's a very

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 good one. It obviously stand to reason that many different city agencies that have public facing 3 space, and that have computer terminals that are 4 5 available for the public to use might be able to make them accessible. We are in conversations with 6 7 multiple city agencies that have this type of-these types of computer terminals available to see whether 8 or not they can make them available to the public 9 explicitly for the purpose of facilitating census 10 participation. In addition to that I do want to also 11 12 just point out that any of the software that we will be providing community-based organizations with is 13 14 going to comply with the highest standards. The city 15 has incredibly high standards when it comes to data 16 privacy and security. We are currently deeply involved with, um, the Law Department as well as the 17 18 Mayor's Chief Privacy Officer, in conversations about what exactly those standards and protocols need to 19 look like for community-based organizations, and 20 we're also in constant contact with the vendors from 21 2.2 whom we're procuring the different pieces of software 23 to make sure that they meet our standards, which are

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very high.

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CHAIRPERSON CABRERA: You know, one of the questions I have was, you know, I...I don't know if this is ever going to happen to have online voting and there's some legitimate concerns that we have right now because of hacking and Internet security, but isn't this the same kind of—are we not dealing with the same kind of issues if we had online voting versus, you know, some security concerns when it comes to the census people being able to go online and what kind of security. I just want people to feel safe one they put it?

address that. So, there are really two issues at play. One is when people fill the census out and transmit that information to the federal government it is 100% legally protected by Title 13 of the U.S. Code Title 13 of the U.S. Code is ironclad. Since its enactment it has not been broken, and it actually subjects federal employees to a penalty of up to \$250,000, five year prison sentence if they are to share the Census Data. So, they can't share it with the city. They can't share it with anyone else. So, that is absolutely iron clad. In terms of the—the data security I mean Amit refereed to I mean we are

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 53 taking every single precaution on this. I would add and this is one of the messaging points that we really need to focus on. I think that a lot of people are not clear on what the Census is and what it isn't. Many people confuse the Census with the ACS, which is the long form survey that 2 to 3% of households receive. That is not what we're talking about here. That long form does have rather intrusive

This Census that we're talking about is 10 questions:

questions that ask, you know, certain information.

12 Your name, your household. Do you rent or own your

home. Your age, your gender, the number of people

living in the home. It only takes a couple of minutes

15 to fill out, but yet it is one of the most important

16 things someone can do to affect the future of the

17 city.

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CHAIRPERSON CABRERA: Beautiful. I'm

going to come back later and ask more detailed

questions regarding that, but I have one last

question so we could get this hearing going. Has—

have libraries ever experienced data breaches in the

past? If so, what lessons were learned and what's

steps are being taken to prevent future ones?

AMIT BAGGA: Thank you so much for your question. It's an important one. I believe the library systems are here today if I'm not mistaken and I think thy would be best suited to answer that.

CHAIRPERSON CABRERA: Anybody here from libraries? [background comments] Okay, we'll be hearing from them I guess later on. Okay, great.

Alright, let me pass it to (background comment)

Council Member Rivera. [background comments]

you know. Thank you so much for your testimony. I do have a few questions. I want to talk a little bit about the financial agreement that we've reached and this hub, which I think is so important in utilizing the City University of New York because it's a public institution, and I believe that that's important to always—always support or public institutions but also because it represents a diverse student body where many of them live in some of these harder to count neighborhoods and populations. So, you—could you describe how CUNY's Census Core students will assist the Administration, and to Get Out the Count efforts of some of our partner community—based organizations?

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 AMIT BAGGA: We're actually going to ask Kathleen Daniels, our Field Director to answer that 3 4 question. Before she does, can you please swear her in? 5 6 COUNCIL MEMBER RIVERA: She just should 7 come up, no. 8 AMIT BAGGA: Kathleen. COUNCIL MEMBER RIVERA: Come up. 9 10 [background comments/pause] 11 CHAIRPERSON CABRERA: Great. 12 LEGAL COUNSEL: Kahthy. put your hand up. Do you affirm to tell the truth, the whole truth and 13 14 nothing but the truth in your testimony before this 15 committee and to respond honestly to Council Member 16 questions? 17 KATHLEEN DANIELS: I do. 18 LEGAL COUNSEL: Great. If you could introduce yourself, please? 19 20 KATHLEEN DANIELS: Kathleen Daniels, Field Director NYC Census 2020. So, we are very 21 2.2 excited about our collaboration with the CUNY where 23 we will have 200 students as part of SUNY-CUNY 24 Service Corps who will be paid to assist with the

census campaign, and students are currently working

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 56 on exactly what their descriptions are. They will be able to choose one of three cohorts where they'll be working with community-based organizations. They'll be able to—a small cohort will work on leadership, and leadership in the NOCS program, the Neighborhood Organizing Census Committees. They'll be able to help organize the CUNY campuses, and the catchment areas as well as a very small cohort will work with our data group on exactly how data is going to come in and out and in taking a loo, at how we're mapping each community

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COUNCIL MEMBER RIVERA: Thank you. I think the field portion of this is so important as you know and you mentioned the NOCS, which is the Neighborhood Organizing Census Committees, and those being in neighborhoods across the city. What progress has the Administration made in establishing NOCS?

KATHLEEN DANIELS: So, current we have over—a little over 500 volunteers signed up to work with their NOCS and in their NOCS. We've also conducted three teachings at our Census headquarters where a little over 100 volunteers attended, and we have a number that have signed up to learn how to

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 conduct their own teaching and host a teaching in their communities. 3 4 COUNCIL MEMBER RIVERA: So, I've been 5 trying to get this message out about the Census to anyone that will listen, and I've been very 6 7 intentional in talking to a lot of students and a lot 8 of college students specifically. I was at BMCC. I was at Columbia University. How can students get 9 involved even in the volunteer capacity? Is that 10 some-is that a program that you'll have set up and 11 12 ready to go? Is it ready? KATHLEEN DANIELS: It is going to launch 13 14 in the spring, and we're working with CUNY right now 15 on the beginnings of the advertisement and screening 16 process for the service corps that will happen at 17 CUNY, but students can go to our website right now 18 and visit the map and sign up to volunteer in their NOCS. 19 20 COUNCIL MEMBER RIVERA: So, will NOCS have access to language interpreters, and are they 21 2.2 going to conduct outreach activities in other 23 languages? 24 KATHLEEN DANIELS: Absolutely. What is,

um, one of the greatest thing s about the

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 neighborhood team model the NOCS is based on that the NOCS are based on is that these are nimble. Each 3 4 community will be determining for themselves the best way for them to reach their neighbors and the 5 business and houses of worship in their community. 6 7 So, NOCS are not necessarily all in English, and one of the key points of working with the field team with 8 field associates and the organizers will be for 9 language access to expand language access to provide 10 them some resources from tool tips to teachings to 11 12 some technology that they can use to expand their reach within their neighborhood. 13 14 COUNCIL MEMBER RIVERA: So, with the 15 technology, what software will NOCS be using to track 16 its engagement, and will data and info sharing work with Council funded CBO partners, with the RFP 17 18 awardees, the Federal Census Bureau and the Council. AMIT BAGGA: I'll take that question, 19 20 Council Member. Hello. How are you? COUNCIL MEMBER RIVERA: Great 21 2.2 AMIT BAGGA: Um, thank you for your 23 question. It's a very important question. So, we're currently in the process of negotiating contracts 24

with a couple of different software vendors. We'll

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be able to share more information about which vendors they are and what platforms we're using shortly once those contracts are negotiated. What we can share is that, um, we are going to be building and as I mentioned earlier a very privacy—data privacy and security protections into whatever the software platform is, and we're going to ensure that the vendors for the platform are complying with the city's laws and rules.

COUNCIL MEMBER RIVERA: Well, we look forward to that update. I—I want to ask just one more question if that's okay on this round. Can you tell me what steps if any the Administration is taking to ensure that we accurately count our city's homeless population?

With that. so first of all, there are really two components to that, the Federal Census Bureau has awhat they call a group quarter operation, which is any time whether it be the homeless population or universities are also considered group quarters.

They deal directly with the administrator and take that data into their group quarters. Then they're having three days in the spring where they're going

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 to count the homeless population in the streets, and so we obviously—when they told us that want to work 3 extremely closely with the Federal Census Bureau to 4 make sure that this is done correctly, and that 5 6 everyone is counted, and so I don't know if you want 7 to add. AMIT BAGGA: If I could just add to that, 8 we are actually very soon facilitating a meeting 9 between the Federal Census Bureau and the Department 10 of Social Services to ensure that whatever the Census 11 12 Bureau's operations are make sense to the Department of Social Services, and that they are consistent with 13 14 DSS's needs as well, and to ensure that DSS is 15 providing the Census Bureau with whatever information 16 they need. 17 COUNCIL MEMBER RIVERA: So, on the 18 streets and in the shelter system? 19 JULIE MENIN: Correct. 20 COUNCIL MEMBER RIVERA: Okay. Thank you and-and again, I just want to stress I know that our 21 2.2 community-based organizations are here and with-with the language piece, but also the volunteering piece. 23

It's always great to have volunteers right, but you

need a strong infrastructure. So, I want to be

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 helpful to you all in terms of how we're talking to people about the Census, and make sure that you have 3 all the support that you need because I believe the 4 5 field game is what's going to win this thing. So, 6 thank you. Thank you for all of your work, and thank 7 you to the Chairs for your gracious allotment of 8 time. AMIT BAGGA: Council Member if you could 9 help us recruit NOC volunteers, that would be great. 10 CHAIRPERSON CABRERA: Paid jobs? 11 12 AMIT BAGGA: These are volunteers. COUNCIL MEMBER RIVERA: Both. [laughter] 13 14 Okay, I'll help. 15 KATHLEEN DANIELS: Well, we'll see you 16 soon. 17 CHAIRPERSON MENCHACA: I think we're all 18 going to sign up for that, the recruitment, and maybe even the help actually. We can maybe all volunteer 19 20 our time as well. We have been also joined by Council Members Perkins, Rodriguez and Powers. 21 2.2 questions will begin with Commissioner Mostofi at the 23 Mayor's Office of Immigrant Affairs. Um, in your testimony I think a lot of the work that we have been 24

doing, um, in just kind of addressing the fear that

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 62 our community is feeling, and the Census is—is full of that right now. We also know that there's work to be done to bring people back from the citizenship question, and the impact that that's had. Is there anything thing that the city is doing very kind of specific to counteract those fears and ensure that we get the complete count?

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COMMISSIONER BITTA MOSTOFI: Uh, yeah, I will start, and then, of course, the Census Team should jump in. So, a big part of the role of our office has been sort of as I highlighted, um really thinking through how best you both work with, but also empower and get information out to communities with the recognition of sort of every-all the sort of other issues, um, in the environment that we're in. A part of that, of course, is ensuring that that there are strong community-based organizations and leadership that are charged with and have the resources to, um, conduct the outreach and work directly with communities that they serve. So, that's certainly a part of the funding allocation that the Council has made discretionarily, but also, of course, the upcoming RFP process with CUNY and we helped both inform the sort of structure of that RFP,

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 63 2 but also, um, how best to ensure that immigrant populations that might be either harder to reach or 3 where there might be cultural or linguistic needs are 4 included in-in selection. Additionally, um, 5 certainly the sort of messaging is important, and I 6 7 think we've learned over and over again, and the Census Team is looking at this very closely, um, as 8 well as conducting surveys and other things to 9 The thinking on this is what are the most 10 inform. effective messages that will help communities 11 12 understand and know why the Census is important, but also address some of the needs or concerns that they 13 14 might have about privacy and, of course, that will 15 inform both how we talk about, um, the Census itself, 16 but also the larger communications and marketing 17 work. 18 JULIE MENIN: Sure. So, I'm happy to also address that. I mean one of the biggest challenges we 19 have is to combat this misinformation and 20 disinformation that has been spread, and really in 21 2.2 every form that we do this question, indeed, comes up, and that is why we feel very strongly that the 23 \$19 million Grant Program and partnering so closely 24

with the community-based organizations who are the-

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literally the trusted voice often times in the neighborhood will help us to make sure that every New Yorker knows the citizenship question is, indeed, off. We also, of course, in advertising and marketing have the flexibility to be messaging that out if we feel that that's something that needs to be further addressed as well.

CHAIRPERSON MENCHACA: Thank you for that.

AMIT BAGGA: Can I answer that just briefly. Um, just to add very briefly to what Director Mein and Commissioner Mostofi have said. We also know that constructing the right type of messaging that's going to really resonate with different communities across the city is incredibly important, and that's one of the reasons that within the context of our citywide partner group, we have a working group that's specifically dated—excuse mededicated towards communications, right and the members of this working group represent various communities across the city, and we know that slightly different messages are going to resonate slightly different in many different places, right, and so we need to be prepared for that, and so part

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 65 of the work that we're doing with our partners such as United Way and New York Immigration Coalition, and Make the Road and AFI and others, many others, is to really think through exactly how to tailor that messaging for each community.

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CHAIRPERSON MENCHACA: Well, let' stay on messaging for a bit, and talk a little bit about the media and advertising campaign. I think that's kind of been our reference to in terms of the kind of larger conversation that's going to be happening across the city. When will you announce your media and advertising campaign plan?

doing now is really looking at pricing. We are looking at making sure that we have the farthest reach possible looking at TV, radio, digital, print, but particularly focusing on community and ethnic on multi-lingual advertising that's rally going to reach every single New Yorker. So, we expect to make that announcement soon. The advertising will not hit until 2020 because again we're trying to most judiciously utilize our resources. so, we felt that advertising and this year would not be a judicious use of our resources.

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that?

CHAIRPERSON MENCHACA: Do you have a sense of what the ethnic media networks will be?

JULIE MENIN: Do you want to talk about

AMIT BAGGA: Sure. So one of the things that we know is that different ethnic groups and, um, linguistic groups consume media in different ways. Um, we know that the way Bonavishus (sp?) consume media in Ozone Park is different than the way West African groups do in the Southwest Bronx let's say. So, right now what we're doing and this is part of what Director Menin mentioned is working very closely with our citywide partners as well as with MOIA to really do a needs assessment of what are all of the different types of media that exit including types of media that some of us in government perhaps might not initially think about. Once we have conducted that full needs assessment, we will then be able to have a clearer picture and understanding of how we're going to invest those dollars, and where. So, this could include different types of social media platforms such as What's Up? Possibly. We're not committing to it necessarily, but it's something that has been raised, and we've also heard for example that certain

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West African groups really consume news and information through audio messages. So, that's something that we need to be thinking about for example when we're thinking about a particular ethnic group. So, once we have a more complete picture of that, we'll be able to share that with you.

other point that I would add is that in 2010 the messaging was largely done by the federal government, and was incredibly uniform, the messaging being fill out the census. It's your civic duty and the Constitution. It's the law, and it wasn't micro targeted. We're completely flipping that model. We want to micro target our messaging to various communities so that people really understand what's at stake so when we're talking to parents and we explain to them Title 1 funds are at risk here, that is motivating, and that's the kind of messaging that we need to do that really we feel was lacking before.

KATHLEEN DANIELS: Sorry, I'll...can I add a little briefly to that, too? 'm not sure if this is part of what you were getting at with your question, but we—I noted in my testimony as far back as April 2018 partnered also with CUNY School of

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Journalism and their—specifically their Community and Ethnic Media Division, and they are tremendous partners and a part of that was obviously intentional starting early and often with community and ethnic media because part of the game here is the census is often not intimately understood or known and so, um, we know that from that work CUNY is actually establishing fellowships for community and ethnic media outlet to educate on the Census and ensure that the outlets both deeply understand it, but can talk about it in different and nuanced ways to keep it alive and center to the work that they're doing, which is going to be very critical going into next year until the count is completed.

What—what we'd like to know and how we can be helpful is understanding when those gaps become known how to fill them, and I think that's what we're-because, you know, we—we at the Council are often asking the same questions of our work and how we do our work, and this isn't the only project that has kind of required us to—to dig deeper about how—how we know what—what we know. Um, and so really I think there's a few other questions that I'll skip, but some of the

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 things that we do know is that, um, past successful city media campaigns, um, might be places that we 3 start. Are there any that emulate that almost 4 perfection that you know that's in your study? 5 6 JULIE MENIN: Yes, so when I was 7 Commissioner or Consumer Affairs, we launched the Paid Sick Leave Law, and we opted to have our 8 advertising in 25 languages. So, we went well above 9 10 and beyond the language access requirements and we felt, um, Amit Bagga was there as well. We felt that 11 12 that really was very efficacious. I think it rally reached communities all across the city, and we had a 13 14 tremendous response to that in terms of paid sick 15 leave. So, we are absolutely looking at that as a 16 paradigm as one of many successful media and advertising campaigns that the city has launched. 17 18 CHAIRPERSON MENCHACA: Something that's new is LINK NYC. How is that—is that—is that 19 20 embedded into the work that you're thinking about doing for the rollout? 21 2.2 JULIE MENIN: Absolutely. We're looking at activating every single possible place that you 23 24 can have for media. I mean our goal honestly is in

2020 that everywhere you go in the city you see some

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kind of messaging around the Census so that on March 12, when people start to receive the mailers, this is not a surprise that you're receiving this mailer.

CHAIRPERSON MENCHACA: I like that. It's part of the expectation, and on that note, do you have an idea about who your media spokespeople will be that who will be on the ads, who will be that face of the—of the message?

JULIE MENIN: So, we are working on that right now. We will make an announcement soon about that. we're not ready to make an announcement yet. It's still—we're still working on that.

just to say in terms of campaigns that have worked and why, um, I think we certainly knew in our work with IDNYC and our campaign that part of what worked and resonated with people was the diversity of both faces, but also messages. Not everybody wanted to participate for the same exact reason or was interested in the program for the same exact reason. So, there wasn't a single—single ad as duplicate. There were a myriad of ads with various messages targeting different populations and different needs, and people got to see themselves reflected in

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH
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different ways, and so that's certainly—we announced
this morning a repeat for what we're doing for
renewal and kind of building on those lessons, and
some are certainly what the team is looking at as

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well.

CHAIRPERSON MENCHACA: Yeah, I think those are-those are good-not only good points, but, um, back to how we emulate the good stuff that wasthat was pretty strong. Um, maybe my last-my last point or question a request of the panel really is committing that we feature everyday New Yorkers from all different backgrounds, um and communities, and I'm going to go a little bit further. Part of what we have done in some other programs like adult literacy, We Speak New York is a really kind of fantastic investment that the city has made, and part of our conversations, and I don't know-I mean it was made public, but I'll, make it public now. We really requested that there was a kind of opportunity that we take to remove any elected officials or representatives of elected officials on the messaging now. Now, there should really be people from our neighborhoods that can be reflected as spokespeople, and so, I'm asking that as a part of the commitment

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 where you commit that we feature everyday people and not elected officials, or representatives of elected 3 officials and—and part of the Administration as you 4 5 continue to craft this public campaign. 6 JULIE MENIN: Okay, great. Thank you. 7 No, we appreciate that comment and-and we agree because one of the things I think that has-has most 8 struck me in this work around the Census is that when 9 you explain to people how it affects our everyday 10 life, it really, really resonates, and one of the 11 12 challenges has been that the messaging in 2010 wasn't about the lack of funding, and so people really 13 14 didn't know this funding was at stake, and so that's 15 the messaging that we really want to get across. 16 CHAIRPERSON MENCHACA: One of those, the commitment is that no elected officials or 17 18 representatives of the elected officials would be on any of sponsored campaigns. That's what I'm asking, 19 20 and that's the commitment that we're asking of you today. 21 2.2 JULIE MENIN: Oh, so, no elected 23 officials and no ...? 24 CHAIRPERSON MENCHACA: No, but it becomes

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a back to--

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 7.3 2 JULIE MENIN: We don't, well, we don't have anything out there yet so that's what I'm 3 saying. 4 5 CHAIRPERSON MENCHACA: That's what I'm saying we're in a good place right now--6 7 JULIE MENIN: Right. CHAIRPERSON MENCHACA: --but we're-we're-8 we're developing-that's something that's being 9 10 developed and we're asking that be a commitment that we can kind of hear from you. 11 12 JULIE MENIN: Okay, okay. CHAIRPERSON MENCHACA: Okay. 13 14 JULIE MENIN: Okay. 15 CHAIRPERSON MENCHACA: Thank you for 16 that. 17 JULIE MENIN: Can I just add one thing 18 I'll say, which is I think actually what I said before was just part of what we saw at a visit there 19 20 was a diversity of faces and voices, right? It was seen as sort of a citywide effort. So, there was 21 2.2 they were—they were on everything right, but there 23 was a PSA that included Speaker Melissa Mark Viverito, and the Mayor, right? So, that was an 24

element of a broader intentionality and getting-

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION showing that there was city sort of support and buy-2 in and leadership, but that this was about people in 3 the community representation. So, I know this is a 4 bigger conversation, but I do want to sort of 5 footnote or caveat that I do think it's actually 6 7 important for there to be a show leadership not on necessarily leaving all the ads, but an element of 8 what is looked at as important. 9 CHAIRPERSON MENCHACA: I quess all I'm 10 saying is that the strongest part was not elected 11 officials. 12 13 JULIE MENIN: Yes. 14 CHAIRPERSON MENCHACA: It was the 15 people.. 16 JULIE MENIN: [laughter] 17 CHAIRPERSON MENCHACA: And that's why the 18 emphasis is coming JULIE MENIN: Yeah. No, and we agree 19 20 that obviously having diverse New Yorkers from every single neighborhood is a critical component and 21 2.2 that's what we want to be able to emphasize. It 23 certainly with the paid sick leave law how we conducted our advertising and marketing, and 24

absolutely, but I think to the Commissioner's point

it's also going to be important to have, you know, many, many voices. We really want to bring all stakeholders to the table.

CHAIRPERSON MENCHACA: And all I'm just—
all I'm saying is that this is the-the focus is on
the paid stuff that goes out. Obviously, we're going
to be on our Twitter and doing our active work, but I
think we—I think we're all in agree—we're in
agreement—

JULIE MENIN: Uh-hm.

CHAIRPERSON MENCHACA: --on this. We have some members that have questions. We are going to put you on a clock. Chin, Perkins and Powers. Um, Council Member Chin is here? Yes. Okay, but we have three minutes and you can go.

am really excited. Thank you for the—the
presentation especially about the, um, you know, the
day—to—day data to see how we're doing, and I heard
that from your testimony Director Menin that you said
that New York City you divided into 245
neighborhoods. So that is much smaller than a City
Council District. So, when it's one of our districts

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 76 2 we probably are going to have a couple of neighborhoods, right? 3 JULIE MENIN: Right. 4 COUNCIL MEMBER CHIN: So, was there any 5 kind of thinking in terms of how you divided it? 6 7 JULIE MENIN: Yes, absolutely. Thank you for the question. So, we really worked very closely 8 with City Planning to make sure that each of the 245 9 neighborhoods had a criteria that made sense, um, so 10 I-if you want to talk about-a little bit about that. 11 12 AMIT BAGGA: Sure. Thank you, Council Member. Hi, Council Member Chin. How are you? Nice 13 14 to see you. Um, yes. So what we did was that 15 looking at a list of neighborhoods which DCP has 16 developed over time, and also just utilizing some of our knowledge as native New Yorkers as many of us in 17 18 the office are, we organized the city into 245 different neighborhoods, and we did that because as 19 20 Director Menin has said on other occasions, we really needed to come up with an apparatus where, um, 21 2.2 individuals could understand how the place they lived 23 performed in 2010, right. A lot of average New 24 Yorkers might not know the community board or their

Council District, but everyone knows with

1	COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 77
2	neighborhood they live in. So, we organized these
3	neighborhoods based on this existing list and around
4	census tracked boundaries. It just so happens that
5	most census tracked boundaries in New York City
6	actually when you put them in a group can sort of
7	easily constitute a neighborhood, and in doing so,
8	um, what we've now done on our website is that you
9	can go directly onto our website, and you'll see a
LO	map of the 2010 initial self response rates by
L1	neighborhood, and you can click on the map and get
L2	that information.
L3	JULIE MENIN: and then you can click it
L 4	on and volunteer directly for that local neighborhood
L5	organizing committee and the idea behind dividing the
L 6	city into 245 neighborhood really emanated from sort
L 7	of my community board days and other members of our
L 8	team who really we felt very strongly that everything
L 9	is very hyperlocal and people want to volunteer.
20	COUNCIL MEMBER CHIN: [interposing] Well,
21	then it's going to be some friendly competition here.
22	JULIE MENIN: Yes exactly.
23	COUNCIL MEMBER CHIN: It's in all the
2.4	community boards and all the City Council districts.

JULIE MENIN: Yes.

COUNCIL MEMBER CHIN:

JULIE MENIN: The other thing that I'm concerned about is so City Planning I'm glad that you're adding addresses. One of my concerns is really the non-traditional household. You know the basement apartment, the doubling up, the tripling up. That is still the population that we have to get people. Like it's okay if you live in a basement apartment sign up. You know, get yourself counted, and I guess the city will figure out how to put them all together, and we want to make sure that-because, you know, that's the way it is, lack of affordable housing, and I agree with you that the messages of how [bell] funding is so critical that if we want, you know, better schools, better housing we got to sign up, and there should be some kind of general slogan that really bring all of us together that we're all, you know, New York City. We have to get ourselves counted and I think that with all the agencies that you work with like senior centers everyone who walk into the senior center that day for lunch signed up. So, I think that is something that I'm really looking forward to next year, and I think

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we'll challenge ourselves with some friendly competition, right?

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CHAIRPERSON MENCHACA: Right. Thank you Council Member Chin. Council Member Perkins.

am concerned about some communities such as what I even represent don't take the Census at the level of interest and importance, and might even have fears about what that census is really about. So, what are we doing to dispel those kinds of fears and encourage folks to understand that the Census is about them and the betterment of their family lives and the betterment of the community? How are we getting out to communities that are suspicious of certain types of public activity that supposedly to their benefit, but doesn't quite resonate in terms of the language or in terms of the lifestyle, in terms of what they tend to believe is appropriate? Do you understand what I'm trying to say?

JULIE MENIN: Yeah, absolutely. So, I'm happy to answer that question, Council Member. It's an excellent question, and so one of the challenges is just what you have identified is explaining to people why they should take the two minutes to fill

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION out this out, but the good news is, and we have done, I mean dozens and dozens, hundreds of events since this office started in January all around the city, but particularly in communities that had lower self response rates is when you explain to people the funding that's at stake for public education, for public housing, for Medicaid, for Head Start, for senior centers. The number of people who have said to us I didn't realize that. I thought the Census was just some, you know, an intrusive government form. Why are they asking this information? So, when we are able to explain it, the response has been incredible, and that's why we're so focused on our messaging. Our advertising and media has to be hyperlocal. It has to speak to communities on issues that resonate with them. COUNCIL MEMBER PERKINS: In that regard, you know, for instance, um, there are some communities particularly one that I represent where the faith based community is very, very influential. They don't-I'm not necessarily advocating any particular faith, but I know in the neighborhood that

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JULIE MENIN: Uh-hm.

I represent the churches are crowded on Sunday.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 81
2	COUNCIL MEMBER PERKINS: And, um, that
3	seems to me to be an opportunity for other such
4	instances that will encourage people to participate
5	and, in fact, quite the opposite. It will probably do
6	more than encourage them and it will help them
7	understand that it's really about them.
8	JULIE MENIN: Absolutely. We've hired a
9	faith based coordinator in our office who is really
10	working very hard on faith based outreach.
11	COUNCIL MEMBER PERKINS: What's the name
12	of that person?
13	JULIE MENIN: Nancy Pascal.
14	COUNCIL MEMBER PERKINS: Well how do we
15	reach [bell] Nancy Pascal?
16	JULIE MENIN: Do you want to give her?
17	AMIT BAGGA: Sure, Council Member, we
18	will be providing her contact information to you
19	right after the hearing.
20	COUNCIL MEMBER PERKINS: Thank you very
21	much. I appreciate the.
22	CHAIRPERSON MENCHANCA: Thank Council
23	Member Perkins and Council Member Powers followed by
24	Chair Cohen.

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COUNCIL MEMBER POWERS: Thank you. Ι'm sorry I missed part of your testimony, but it's good to get here at the end. I just want to start by welcoming a friend of mine who is guru on all things. I want to talk about a guy that's my former professor, John Mollenkopf from the Graduate Center who is here today, and I know, he'll have a lot to contribute to this process. When we talk about both the fears, we talked a little bit about motivation for folks wanting to participate in it. I think that is a concern I have with folks in my district is there are folks who are civically active and then those who need to be persuaded about why this actually matters, and I think the skepticism of processing government and outcomes and voting and thigs like that contribute to people not wanting to participate. Is there any information either from prior census or things that you've been seeing so far about what are the primary motivators for somebody to actually fill it out. Is that-I assume ease of-of doing it is a big part of it, but whether it's around the funding or other implications is there incentive?

JULIE MENIN: Yeah, no it's—it's a great question. I mean certainly it will be much easier to

fill the Census out now that it is online. The fact it's, whether it's a community board meeting a Council meeting when someone makes an announcement and people kind of take their phone out and fill it out in two minutes on the spot is going to in our opinion make a difference, but certainly we do need to continue to hammer home the messaging about what's at stake both for the finding and the political representation piece and I think that's what those of us now who are doing this work are most struck by the number of people who are very civically engaged, but really who didn't have that information largely because it hadn't been provided about the number of programs that are at stake here and that affects our

COUNCIL MEMBER POWERS: And—and not to undermine some of the work you're doing there but there is a—I mean there is going to be either. I mean there is potentially even if we count every single person in New York City or New York State the potential that we lose funding based on population shifts in the country isn't right, too?

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daily life.

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JULIE MENIN: Correct. I mean I'm going to defer to DCP on overall population shifts in the country to answer that.

PETER LOBO: New York isn't growing as fast as Texas and Florida. So, just based on, you know, population shifts and given the fact that they're growing at a much faster pace, they're likely to get into states at the expense of states that aren't growing fast enough.

COUNCIL MEMBER POWERS: Okay, thank you

amit Bagga: Council Member, if I—if I could just add specifically to address your question about motivations, I think two things that we've seen in our outreach and through some of the message testing we've done. Number one, New Yorkers in general and I think all of you who have had to run campaigns in New York certainly know this, don't necessarily love the idea of people knocking on their door, right, and I think the fact that the Census is online for the first time next year, it presents us with a real opportunity. If you complete the Census online, the likelihood that you get an enumerator coming to your door significantly decreases. So that is one motivator. The other motivator that I think

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 is actually very important for all of us to keep in mind and the Director mentioned, Director Menin 3 4 mentioned this earlier is the fact that your 5 information is protected by Title 13. [bell] 6 COUNCIL MEMBER POWERS: Okay. Thank you. 7 I'll-I'll end, actually end my questions there. One thing that I would note is that I think that I think 8 many of the Council Members will be doing 9 participatory budgeting at the same time We were 10 starting somewhere around March. 11 12 JULIE MENIN: Uh-hm. COUNCIL MEMBER POWERS: So, I think 13 14 there's a potential for some level of coordination 15 between people doing one-one civic duty of promoting. 16 That's a likely person that should be filling out the Census obviously as well. So, you know, I think 17 18 there's a potential for our coordination with some members around their individuals district, um, 19 20 voting. JULIE MENIN: Great. Thank you. It's a 21 2.2 great idea. 23 COUNCIL MEMBER POWERS: Thank you. 24 CHAIRPERSON COHEN: Thank you, Chair.

I'll be brief because I realize that we have a lot of

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION people who would like to testify but, you know, one of the things that as a Council Member that I am most proud of is the tremendous creation of affordable housing particularly in Bronx County where-where I come from. Um, so I guess really for City Planning, these units of housing how do we account for them just and how do I have confidence that all of this new housing... You know, I go into neighborhoods and, you know, Melrose. I don't know where I am any more because of all these new developments, but really how do we-how do we have confidence in the Bronx that those new-new members of the community are being counted?

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peter Lobo: So, historically, the issue is subdivided housing. How do you get units that are subdivided? How do you get basement apartments? But we were actually very successful in actually getting them using condo date, using phone data. Most of the new housing coming online is actually new construction, and you have to file a permit to actually be able to construct stuff, and when we actually get a final certificate of occupancy. So, these are all official data, and as I said, we're going to be submitting over 100,000 new units, a lot

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of them in the Bronx. In fact, in terms of
population growth, Bronx is in the fastest population
growth in the city. It accounts to all this new

CHAIRPERSON COHEN: Yeah, well that's great. It's important that I think that the resources that come with the Census that come to the Bronx.

So, I appreciate that and thank you, Chair.

Chairperson Menchanca: Thank you Chair Cohen, and one of the questions that is coming to us from some of the new neighbors, they're really interested in applying for jobs. Is there something that you've been able to take in a kind of affirmative—and informative way to encourage New Yorkers to apply for census jobs and what—what kind of things has the Mayor's Office done?

COMMISSIONER BITTA MOSTOFI: Absolutely.

So, we've been a part of job fairs all over the city with the Federal Census Bureau. At every single event that we have, we have always, um, worked to encourage people to apply for the jobs. We're in constant contact with the Federal Census Bureau sending candidates over to them both for partnership

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construction.

jobs, for enumerator jobs and that's been something that we've been very focused on.

AMIT BAGGA: If I could just add to that.

CHAIRPERSON MENCHANCA: Yes.

has been able to obtain its waiver to hire noncitizens this is particularly important in terms of
our messaging when we were out in the field. We're
also working closely with city agencies that we know
have access to large pools of New Yorkers who need
employment and can benefit from short-term
employment, and that's part and parcel of or
Interagency Engagement Plan.

CHAIRPERSON MENCHANCA: CBOs are going to be a big part of this, and HUB really kind of represents the—the access they're going to have to resources. What about the work, um, around language support specifically partnering in the CBOs to ensure that materials are translated, but not just translated, but in a manner that's understandable and culturally competent. I think we all kind of hit the general goals of translation, but how are you measuring your competency?

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 AMIT BAGGA: Uh-hm. It's a great question. 3 Ι... 4 JULIE MENIN: Are you good? AMIT BAGGA: I...I can take it. So, as 5 Director Menin mentioned, um, both she and I have 6 7 been part of city agencies where this was a really high priority for us, and also making sure that the 8 materials that were translated made sense in context, 9 right? Um, so one of the things that we're doing is 10 we're partnering with a translation firm that we know 11 12 tends to have much more culturally competent translations, not just technically correct. 13 14 CHAIRPERSON MENCHANCA: Who-who? 15 AMIT BAGGA: Um, we should probably share 16 it with you. 17 CHAIRPERSON MENCHANCA: Later. 18 AMIT BAGGA: Later. I happen to... CHAIRPERSON MENCHANCA: [interposing] But 19 there's a-there's an entity? 20 AMIT BAGGA: Yes, there is an entity. 21 2.2 Um, in addition to that, though, and this is where 23 our partnership with the citywide partners is once again very important. We're going to be working 24 through our Communications Working Group as part of 25

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 our Citywide Partner Working Group to socialize, and review all of the translation that we receive back so 3 that we can actually ensure that the translations 4 5 make sense. 6 CHAIRPERSON MENCHANCA: So, that's the 7 mechanism? 8 AMIT BAGGA: That's the mechanism, andand we also know that when we fund particular 9 10 community based, small community-based organizations that represent specific communities that perhaps are 11 12 not as large that's part of what we're going to ask them to do for us. 13 14 CHAIRPERSON MENCHANCA: Okay, thank you. There's a few other questions, but we're going to put 15 16 them in a-in a document and send them over and continue the conversation. Are there any of our 17 members who have questions? Okay. Um, thank you to 18 the members, and thank you to all for your time and 19 20 effort, and let's keep marching forward into our next oversight hearing on this, and, um, upward and 21 2.2 onwards. 23 JULIE MENIN: Thank you so much. 24 CHAIRPERSON MENCHANCA: Thank you, thank

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you, and we have a panel.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION CHAIRPERSON CABRERA: 2 Thank you so much. Steven Romalewski from CUNY Graduate Center, and also 3 the other professor and John Mellonkopf from the 4 Center for Urban Research also from CUNY Graduate 5 6 Center. 7 MALE SPEAKER: Thank you 8 CHAIRPERSON CABRERA: Thank you. CHAIRPERSON MENCHANCA: You can begin. No 9 10 swearing in. We just-we know you're going to tell us the truth and nothing but the truth so help you. Go 11 12 ahead. Thank you very much. We really 13 14 appreciate the opportunity to be here, and talk about 15 some of our-some of our work. 16 CHAIRPERSON MENCHANCA: Yes, and I just want to remind you you're going be on the clock. So, 17 18 we have your testimony as well. So, just hit us with the top points and really things that would be great 19 20 to hear in anticipation of-of not just your work, but maybe in addressing what was said by the 21 2.2 Administration, and we're going to reset your clock. 23 Three minutes. Go. 24 STEVEN ROMALEWSKI: Great. Thank you 25 very much. My name is Steven Romalewski, and I work

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION at the CUNY Graduate Center, and I'll be talking briefly about some of the work that we're doing in terms of mapping and providing data analysis to help Census stakeholders that ensure a fair and accurate count in the 2020 Census. We-we, our team at the Graduate Center was asked by a coalition of civil rights organizations and funders to map hard to count communities throughout the country back in 2010, and then now leading up to the 2020 Census, and you can see a screen shot of the map that's online. Um, we launched this application in October of 2017. well in advance of some of the activities we talked about earlier, and the idea is that it tries to provide information about these hard to count communities that has-that's been talked about. what does that mean? In the context of the decennial census, the most important thing as was mentioned earlier is for people to self respond to the Census. In 2020 that means they'll be able to do that online, by phone or by mail, and if you don't that means the Census has to hire staff to knock on your door and count you in person. That's challenging, that's expensive, and that presents the greatest risk that

people will be missed and so what we've done is

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 looked back to the 2010 Census and highlighted areas on the map that have large shares of households that 3 did not self respond and, therefor, there had to be a 4 lot of door-to-door enumeration, which again presents 5 6 a risk that people got missed and there was an 7 undercount. In New York City 58% of the population lives in these so-called hard to count census tracks. 8 In Brooklyn it's even higher. 80% of the population 9 10 form Queens; 67% of the population lives in these areas. So, it's a-a visualization of the challenge 11 12 that is before the-the city, but we also provide a wealth of other information through the map that can 13 14 be of help to Council Members, stakeholders and 15 others. Internet access, you can see areas that have 16 poor Internet access. You can see where the public library branches are located, and also populations at 17 18 risk of being undercounted. All of that information is available that could be used to inform the 19 20 outreach efforts and the Get Out the Count Campaigns that are being talked about. It's really great that 21 2.2 the Council and the city has decided to invest in trusted partners. They could use this information to 23 great effect to get that information out, and I 24

should point out that we'll be enhancing this

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 information going forward. So, during the 2020 enumeration we'll show the information about their 3 real time self-response rates. You'll be able to 4 5 compare that back to 2010 to see how well your area 6 is doing compared to then and compared to other areas 7 That—that information by the way will be available nationwide not just here in New York. 8 map is nationwide so you can look to see how this 9 area compares to other parts [bell] of the country 10 other parts of the state, and so we hope that this is 11 12 a tool that organizations and Council members and other elected officials and-and groups can use to 13 14 help ensure a fair and accurate count in 2020. Thank 15 you. 16 CHAIRPERSON MENCHANCA: Two pieces of clarification. One is, is the website also 17 18 translated in other languages? STEVEN ROMALEWSKI: It is not. 19 20 CHAIRPERSON MENCHANCA: Okay. Um, I don't know what that would entail, but let's talk about 21 2.2 that later. 23 STEVEN ROMALEWSKI: Sure. 24 CHAIRPERSON MENCHANCA: And then the

second question is in terms of the real time I-I just

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 want everyone to be clear that the only real time information we're going to get at the end of the day 3 is stuff that comes in online, not made up. (sic) 4 5 STEVEN ROMALEWSKI: No, the Census--6 CHAIRPERSON MENCHANCA: [interposing] Can 7 you talk a little bit about the lag time, and then, and then we'll go to Professor John Mellonkopf. 8 STEVEN ROMALEWSKI: So, starting March 9 10 20, well, I should back up. In early March the Census Bureau will start sending out mailings to every 11 12 household in the city, and most households across the country. On March 20, 2020, the Census Bureau will 13 14 start publishing daily data by census track and also 15 for other geographies about the share of households 16 that have self-responded whether that's online, by phone or if they've sent in a paper questionnaire. 17 18 So, I t included all of that information. They'll separately provide a data point about how many 19 20 households have responded online. So, you can gauge what component is online and what's not. 21 2.2 Association for a Better New York did respond to the survey earlier this year, and 45 or so percent of the 23 respondents in New York City said they were not 24

planning to fill out the questionnaire online.

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the—not only is a challenge in terms of areas that
don't have Internet access or don't have good

Internet access, but it's also a challenge in terms
of making sure people understand the different ways
that they'll be able to respond. They don't have to
do it online and if they don't do it online how else

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CHAIRPERSON MENCHANCA: Thank you

they're going to do that.

JOHN MELLONKOPF: My name is John Mellonkopf. I'm a Professor at the CUNY Graduate Center and also work with Steve in the Center for Urban Research at the Graduate Center, and I've spent a lot of time over the years looking at census data for New York City and also studying patterns of civic engagement both in terms of voting and also I have been a consultant for New York City Service and did a largescale survey of civic engagement in New York City over the last couple of years, and the main reason that I'm here today is first of all to congratulate both the Administration and the Council for doing such a fantastic job in promoting community engagement in doing the Census. New York City with its commitment to the Complete Count Fund has far and away more resources devoted to this than Los Angeles

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION or Chicago. I'm working with colleagues in L.A. and Chicago in an effort to understand which types of activities have the greatest effect to use this as a learning event as well as a large scale civic engagement event, and my main take away point here is that it's important to build into the reporting system for the grantees some way of capturing the efforts that are made with some both temporal and geographical detail of what is happening when and where sot that we can match the-the input effort, if you will, with the output or the outcome in terms of this track level progress towards a full count that we're hoping for so that not only will we have spent a large amount of money in a really good effort, but we will have learned from that what aspects of those efforts-efforts work best, and what aspects work least and—and that will leave us with a very important set of lessons about civic engagement in general in the city for after the census takes place. CHAIRPERSON CABRERA: I meant to ask, and I'm going to make it real quick, have you—has there ever been done a campaign where it addresses-I think the core issue here is trust, and the greatest

commodity I think society ever had is trust, and

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basically most either trust or people just don't know the value of it, but has there ever been a campaign where you're—you are able to engage TV celebrities, artists, and as such where people tend to look up to and admire, and have them, you know, demonstrate here. I'm doing it, and you could do it as well. Has

8 there ever been a campaign like that and what do you

9 see the value of that?

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JOHN MELLONKOPF: You now, I-I think there's a vast amount of-of knowledge that's been accumulated about the effectiveness of marketing techniques generally on consumer behavior, and-and certainly important cultural figures endorsing something is-is one of the ways that messages get through, but I would compare this more to something like a political campaign in which we're seeking to get individual engagement, and there have been a lot of studies of what effects voter turnout in terms of diff--different kinds of techniques and there one of the most effective techniques is to have people trust-trusted partners people from the neighborhood who speak to you in some one-on-one capacity whether it's knocking on doors or-or at meetings. I've also done an experiment with the New York Immigration

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 Coalition about voter turnout of the immigrant origin voters focusing both on Chinese surname and Latino 3 surname voters in the 2017 primary general elections 4 [bell] in New York City, and there we sent-we sent 5 letters to these voters talking about their own 6 7 voting record, which is a matter of public information as well as what's going on in the 8 neighborhood, and those-those letters raised the 9 10 turnout for those in the-in the treatment group by three 5 percentage points on-on a base of about 30 11 12 percentage points. So, this is, you know, a targeted communication to individuals from an organization the 13 14 New York Immigration Coalition that was a trusted 15 organization for many of these groups, and so I-I 16 think we have hard evidence that a well targeted effort can have a real impact, and from hearing what 17 18 Director Menin was talking about in terms of the micro targeting that was going on, you know, I would 19 20 have a high degree of confidence that the city is-is thinking as carefully as possible about this. 21 2.2 STEVEN ROMALEWSKI: If I could add to 23 that just one aspect of how we visualize the

information about what's hard to count and what's

not, if you look on the map then in Washington

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Heights and Inwood for example, you'll see that most of those tracks, a large share of households self responded. They mailed back their forms in 2010 to ensure that the undercount would be minimized in those areas. Those are areas that otherwise would be considered hard to count because of the population characteristics, but there was a dedicated concerted grassroots organizing effort in those communities to make sure that people understood the value of responding to the Census, and it really worked. So, you look at those areas compared to some of these other neighborhoods where a large share of households just didn't send the form back, and I think also that's evidence that that type of organizing effort

CHAIRPERSON CABRERA: Yes, and the thing, the only point I wanted to make is-and to the completion of the idea that cultural trumps everything. It trumps all the systems, all the strategies, and so if we have a culture which says hey this is—this is—this is really good for our community, it adds value to our community. It empowers our community. For young people this is a cool thing to do. You know, all of—all of the above

really works, really pays off.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 101 and we see that even in politics, right that the culture of and ideas that are flowing around. So, I hope in this campaign there will be some of that to just foster that level of trust. Let me give it back to my Co-Chair.

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CHAIRPERSON MENCHANCA: Thank you, Chair Cabrera, Chair Cohen for questions. Chair Cohen for questions?

testimony. You know, I guess, you know, I think in part maybe this is a legal question and I think that we'll have people to testify maybe, but I guess it's my understanding that certain—that the law requires—like in your lab with the computers you could probably come up with a more accurate analysis and tell us more accurately a population count than the methodology we're using.

JOHN MELLONKOPF: Well, the Census itself is relying steadily more on administrative data to substantiate what it's finding out from its own survey. So administrative data could be things like voter registration, information. It could be participation in federal programs. So, so, you know, the government has a vast amount of data of who is

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 102 2 connecting with what that it can specify at the address level. 3 4 CHAIRPERSON CABRERA: I quess, but 5 sampling is not allowed? It's not permitted, right? 6 JOHN MELLONKOPF: No, well, I think the 7 idea of the Census is to get everyone and not-not 8 just a sampling. CHAIRPERSON CABRERA: But not-not use a 9 sample to extract, but I mean-but will there-but 10 we're-we have a room full of people testifying about 11 12 the challenges--13 JOHN MELLONKOPF: Yes. 14 CHAIRPERSON CABRERA: -- of trying to get-15 I think—I think if you were trying for—if you were 16 publishing a scientific paper you would probably try to do both. You'd try to supplement your field 17 18 findings with sampling to try to-but we don't-I don't think we do that. 19 20 JOHN MELLONKOPF: You know, it's-it's interesting that if you look at the-the 2010 mayoral 21 2.2 response rates, and the other hard to count 23 indicators, um, it—it correlates with other data sets 24 that we-we've looked at that are-are very finely

engrained in their geographic detail. In particular,

there's a very strong correlation between voter turnout levels and response to the Census. So, we can—we can look at that and—

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CHAIRPERSON CABRERA: [interposing] Yeah, but unfortunate—unfortunately in my business voter turnout is not that great either so--

JOHN MELLONKOPF: It's not that great absolutely--

CHAIRPERSON CABRERA: Yeah.

JOHN MELLONKOPF: --and I think that suggests that this is going to be a really major challenge for us to—to get a full count, and so, you know, it behooves us to, you know, lean on the most effective techniques possible to get as close to a full count as we can because, um, I mean there is a potential that it could be disastrous because it's a completely new method to—they're counting—the Census is counting on 60% of the people nationwide going online and volunteering their information and filling it out online. So, it—it's a completely novel experience. It's never been—nothing like this has ever been tried before. So, and again to go back to my first point, the fact that the Council and the Administration have joined together to put this level

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 104 of resources into promoting a full count is you're setting a nationwide standard. This is much more money than Los Angeles or Chicago has—has put into similar efforts. So, I think the whole country will be watching New York City to see, you know, what the effect of this investment that you've made is—is going to be.

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STEVEN ROMALEWSKI: The Census Bureau will supplement the actual count if you don't selfrespond, and if you don't answer the door for a census enumerator with statistical methods and administrative records. That's why it's so important for households to self-respond so they tell the Census exactly how many people live there, and if they don't, that they open the door to a Census Enumerator so they can give that exact information to the Enumerator because if they don't, and there are a number of tracks in Brooklyn and Queens in particular where there's 20% or more of the population that was counted statistically because the Census crew was not able to reach them through the mail and was not able to reach them through the door-to-door efforts. you don't want that. [laughs]

CHAIRPERSON COHEN: No, right.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 STEVEN ROMALEWSKI: So, you really need that 100% count done through the way the Census 3 Bureau is doing it. If you have to, okay, try to rely 4 5 on those other things, but that's where the under count comes in. That's where the miscount comes in. 6 7 You want to try to avoid that. 8 CHAIRPERSON COHEN: Thank you. CHAIRPERSON MENCHANCA: Thank you, Chair 9 Cohen for those questions, and thank you both for-for 10 coming today, and we'll-we'll keep talking to you 11 12 about civic engagement, and thinking about the lines of the community. 13 14 JOHN MELLONKOPF: Thanks for inviting us 15 to be here. 16 CHAIRPERSON MENCHANCA: Thank you. 17 CHAIRPERSON CABRERA: We'll have now 18 Manhattan Borough President Gale Brewer. [pause] GALE BREWER: Thank you very much. It's 19 hard to follow the wonderful CUNY folks. They are 20 fabulous. Um, my name is Gale Brewer. I'm the 21 2.2 Manhattan Borough President, and I want to thank all 23 of the Chairs and all the committees for the opportunity to testify today. We all know that this 24

count is beyond essential. Pulling off a decennial

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 106 census in the U.S. requires a Herculean civic effort, and even more so as you know. We're not living under normal circumstances. So, I just want to talk about what we've been doing because you know the rest of it. So, we have 1.7 million residents in the Borough of Manhattan. Twenty-eight percent are foreign born. Believe it or not, we have numerous hard to count census tracks, obviously in low-income and immigrant communities, obviously in public housing developments, but elsewhere. In 2010, in Manhattan the hardest count areas may be no surprise was Center Harlem and East Harlem just as hard with Midtown. Midtown was even harder, and Chinatown was also very difficult, and we all know that maybe Steve, the great Steve Romalewski my love, he might have pointed out that the Financial District since 9/11 2001 has gone from 20,000 to 70,000. So that's a huge number and also Hudson Yards has many new residents. So, those all have to be counted, and we all know that, you know, what the challenges are losing House seats, et cetera, and all the funding that is at-a challenge for all of us. So, I'm not getting into all of that, and we have to lock in until 2030 perhaps the most important time of our lives given what we're doing in

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 107 2 Washington. So, given all of this above, last year we looked at the Commerce Department's request for 3 comments on the citizenship question, and the way we 4 answered it I thought was quite innovative. 5 6 rented a bus, and we went to Providence, Rhode 7 Island, which is where the pilot was for the Census Bureau. It was the only nationally representative dry 8 run end-to-end rehearsal for the 2020 Census, and we 9 worked with the mayor there and his wonderful staff, 10 and we took with us about 50 or 60 people from the 11 12 City Council, CUNY, Department of Planning, city and state governments, community boards, non-profit 13 14 organizations, Latino Justice as an example, the Central Labor Council, Asian-American Foundation, 15 16 many, many immigrant rights groups and ABNY and others, and they all went on this bus. The Mayor 17 18 provided a delicious lunch, but more importantly was we got to see from the Portuguese community's 19 perspective what worked, and one example was this 20 amazing woman who had been dean at a community 21 2.2 college, not dissimilar from CUNY's community colleges and who was head of the Portuguese-American 23 Academics Dean at the college, and she was also head 24

of the organization that worked with the Portuguese

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION community in Providence. That was the only way she got folks counted is because she was trusted and respected, and that was a clear nothing new for us to learn, but it was such a clear message. So, I will be very quick because I know I'm supposed to be, but I want to just say what we have done here in Manhattan. Certainly we have a Manhattan Council Initiative. We funded 12 trusted organizations with the expense money that we have. One of them is working with Interfaith Center of New York, and they're taking with several faith groups like the Catholic Charities, UJ Federation and many others and they're doing what I call sermon notes. So, they're taking all the religious organizations in Manhattan and working with the sermon notes to talk about Census, number one. Number two, we're working with something called Uptown Grand Central, which is like a Chamber of Commerce, but a little bit more grounded and very the grassroots on the East 123 Street working with local businesses, pop-up tents to do the kind of work to count to get people ready. Third, no surprise, so I have organizations funded, with the Muslim, Chinese, Korean, and Latino community, and more importantly with all of the art groups in the

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 109 Borough of Manhattan. Edgy Art could make a big 2 difference for people being involved in the Census 3 unless we're going to produce. All the individuals 4 who produce food and deliver it to the homebound are 5 going to be trained because when you're homebound the 6 7 only person you trust is the person who brings your food, and that person will bring a laptop or IPad and 8 help you fill it out. That's another example. We've 9 also been going to the places where there is 10 opportunity for getting employment. We've been doing 11 12 this with the wonderful U.S. Census Group. Despite what's going on in Washington, the folks are terrific 13 form the U.S. Census. We're working with Google 14 15 Training Center. We've had offices-employment times in our office, and on November 13th in our storefront 16 at 125th Street, and with seven or eight 17 18 organizations, it's the Harlem Census Recruitment Day, and we are doing all across the Harlem 19 20 community. We have a Complete Count Committee. next meeting is November 18th here at the Municipal 21 2.2 Building, and we'll be talking about some of these issues. Deputy Borough President Alvin Bonilla did 23 the count for the Borough of Manhattan 20 years ago, 24

and he came in number one. So, with all due respect

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 110 2 to your other boroughs watch out. Thank you very much. 3 4 CHAIRPERSON MENCHANCA: Thank you, 5 Borough President Brewer. I don't know if the members 6 have questions, but I just have a challenge. I know--7 GALE BREWER: Brooklyn. 8 CHAIRPERSON MENCHANCA: --Brooklyn has come in--9 10 GALE BREWER: Yeah, I know. CHAIRPERSON MENCHANCA: --well, you-you 11 12 know what I'm going to say. You know, Brooklyn had some challenges and it's on the map right now. The 13 14 reason we're not showing yours is because you all did 15 really great last time--16 GALE BREWER: Oh, yeah, sure. 17 CHAIRPERSON MENCHANCA: --and-and so 18 thank you for listing your playbook. I'm going to borrow those for Brooklyn. That's how we're going to 19 20 beat you. GALE BREWER: Uh-hm. 21 CHAIRPERSON MENCHANCA: Um, I am saying 22 23 that now on the record, and so I hope you're okay 24 with-with coming in second because Brooklyn is going

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to kick butt.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 111
2	GALE BREWER: Uh-hm. We'll make it a
3	challenge, Council Member, but I'm glad
4	CHAIRPERSON MENCHANCA: [interposing]
5	It's-it's ours.
6	GALE BREWER:that we're all working to
7	get the New York City Council, which is most
8	important
9	CHAIRPERSON MENCHANCA: I know.
10	GALE BREWER:but I love working with
11	you.
12	CHAIRPERSON MENCHANCA: No, and—and we
13	look forward to working with you.
14	GALE BREWER: Thank you. Thank you very
15	much.
16	CHAIRPERSON MENCHANCA: I don't have
17	anything else.
18	CHAIRPERSON CABRERA: I think now we take
19	that challenge, too, in the Bronx.
2,0	GALE BREWER: And everyone knows
21	CHAIRPERSON CABRERA: It's very, very
22	persona, and so um, we're on.
23	GALE BREWER: Okay, thank you very much.
24	CHAIRPERSON CABRERA: Our next panel
25	we're going to have Nick Higgins from the Brooklyn

1	COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 112
2	Public Library; Brian Baynon—Bannon from the New Yor
3	Public Library; and Nick Buron from Queens Public
4	Library. [background comments/pause] Because at this
5	time we have-we're doing something unusual. We're
6	going to have nine minutes. That's because you're
7	going to be collaborating in your testimony together
8	and then after that, for everybody I just want to le
9	you know as soon as this is over, we're going to be
LO	switching over to the next room next door because
L1	they're going to be setting up for an event here. Yo
L2	may begin. Thank you.
L3	[off mic] Okay, thank you. Thanks for the
L4	additional time. We'll
L5	CHAIRPERSON CABRERA: [interposing] If
L6	you could turn the mic on. Thank you.
L7	BRIAN BANNON: Thank you for the
L8	additional time. We'll try not to use all of the
L 9	nine minutes. My name is Brian Bannon. I'm the Merr
20	and James Tisch
21	CHAIRPERSON CABRERA: [interposing] It's
22	actually not on-just I don't want to make them
23	jealous okay.

BRIAN BANNON. Ah-hah.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 113 2 CHAIRPERSON CABRERA: Not additional time. You've got three, three and three--3 4 BRIAN BANNON: Right. CHAIRPERSON CABRERA: But you're all 5 6 together. 7 BRIAN BANNON: And we're still going to 8 try not to use it all. CHAIRPERSON CABRERA: Oh, thank you. 9 BRIAN BANNON: I'm the-the James and 10 Merryl or the Merryl and James Tisch-Tisch Director 11 12 of the New York Public Library, and I'm joined today on the panel by Nick Byrne from the-thief Librarian 13 of Queens Public Library and Nick Higgins the Chief 14 15 Librarian of Brooklyn Public Library. I want to thank 16 the Council Speaker Corey Johnson, Chairs Cohen, and Cabrera and Menchaca for-and members of the committee 17 18 for holding this important hearing, and for your support of our libraries. We'd also like to thank 19 20 the NYC Census Director Julie Menin and the New York City Council Members Rivera and Menchaca for their 21 2.2 leadership and efforts. We'd also as part of our 23 testimony today we'll be talking about the role that libraries will be playing in the 2020 Census. Our 24

three public library systems are essential in

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION providing education information to the more than 200 neighborhoods across our five boroughs. In Fiscal Year 19, the City's 217 library locations served more than 35 million in-person visits and other -and online 46 million visits. We remain one of the most important civic assets that our city has and enjoy high levels of trust across our city, and we think that's an important part of leveraging libraries as we enter into the 2020 Census. The Brooklyn Public Library, Queens Public Library and New York Public Library have worked on very closely together to develop plans to build upon our strengths as community conveyors, public computing-computing centers and, of course, as noted before, trusttrusted civic spaces in our neighborhoods. Our free and public computing centers and technology and their access will be important, more important than ever as we think about supporting Census as being conducted primarily online. So, there's a few elements of our program that—that I'm going to introduce, and my colleagues will talk about more deeply. The plan for 2020 Census is comprehensive with the primary goals of connecting the city's most hard to reach

residents, providing technical resources and, of

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 115 2 course, helping answer questions. In order to achieve these goals, our libraries plan to first 3 4 provide targeted Census training to over a thousand 5 public service staff members across our three library systems. We'll also hold dedicated technology or 6 7 have dedicated technology at locations in communities at risk of being undercounted, which it augments the 8 existing technology that we already have including 9 Census kiosks, mobile devices and other technology to 10 ensure public access to Census online is made easy. 11 12 We will also enhance our translation services to better communicate with hard to count populations, 13 and finally, we'll work with our partners in 14 15 government and communities to provide targeted 16 outreach in specific neighborhoods. We're grateful to the City Council. The city has agreed to support 17 18 our efforts with a \$1. Million in funding, and we look forward to working with you, the Mayor's Census 19 20 Office and key community stakeholders on this critical initiative. Thank you. 21 2.2 NICK BURON: Good afternoon. My name is 23 Nick Buron. I'm the Chief Librarian of the Queens

Public Library. Before I speak on the threes systems

plan for IT data and privacy, I would like to thank

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 Speaker Johnson, Chairs Cabrera, Cohen and Menchaca for giving us the opportunity to testify. 3 Administration, especially Julie Menin and her staff 4 and the 2020 Census Task Force Co-Chairs, Council 5 Member Rivera and Menchaca for their leadership and 6 7 dedication. A complete count is a matter of equity and inclusion, and as Queens Public Library serves 8 the most diverse county in the nation, we along with 9 our colleagues are committed to this collective 10 effort to ensure that everyone in our city is 11 12 represented no matter who they are or where they come from. As part of this work, Queens Public Library, 13 14 New York Public Library and Brooklyn Public Library 15 are taking immediate steps to serve as safe and 16 secure digital access points for the 2020 Census self-response. TRILI will provide dedicated tech 17 18 devices to customers for Census completion of branches particularly in out hardest to count 19 20 communities. These devices will be configured to limit access to only the official Census website, 21 2.2 preventing customers from visiting malicious URLs and 23 clone sites looking to harvest personally identifiable information from customers. These 24

devices will have secure up-to-date web browsers and

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 117 ports will have been disabled preventing the installation of malware. Additionally, TRILI has implemented an automated security solution called Quad 9 as part of the city's NYC Secure Initiative, which protects New Yorkers from malicious cyber attacks by leveraging the domain name system known as DNS to block known malicious and bad websites when access on public WiFi. This added layer of security complements existing spyware, malware and firewall solutions currently implemented at all of our branches. No personal information is ever collected or stored on our public computers. In addition to enhanced IT infrastructure, the three systems will conduct trainings and programs for staff and customers around the threats and opportunities of a digital Census. We will educate customers in an array of topics: Why the Census matters? Digital privacy and security and employment opportunities with the Census. Based on recommendations from the Census Bureau, TRILI is aiming to provide a secure and private Census experience. Staff will receive training on the privacy safeguards in place to protect respondents' data, and we will be available

to assist and answer questions as always.

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 118

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NICK HIGGINS: Great. Thank you. My name is Nick Higgins. I'm the Chief Librarian of Brooklyn Public Library, and I also want to extend my thanks to the partners that I see in the room. Thank you so much for partnering in solidarity with libraries over the-the Census campaign, but also for other initiatives. NYC Libraries are acutely aware of what's at stake in the 2020 Census. Ten years ago the city's response rate was less than 62% compared to the national average of 76%. In my home borough of Brooklyn we have the lowest mailing return rate of any U.S. county in more than 500 people-500,000 people. The map there shows it. Another under-count in 2020 would have devastating consequences, potential losses in political representation and billions in funding for public education, housing and health services, Medicaid, senior centers, libraries and other critical infrastructure would be keenly felt by every New Yorker particularly in communities that have historically been under-represented. We are grateful that the City has recognized the important role libraries play in the lives of all New Yorkers by supporting our efforts and achieving a complete count. Libraries are anchors of educational,

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 119 cultural and civic life in each and every neighborhood across this great city. We've developed trusting and supportive relationships with generations of New Yorkers. We have developed trusting-we continue to build connections with our city's newest residents by offering services, programs, and collections in a variety of language-a variety of languages and across all ages. Libraries have worked hard to earn our place as one of the most trusted-trusted public institutions in our communities. Our commitment to our diverse and changing neighborhoods is never ending. The commitment is reflected in our services, our programs, policies and collections. We are leveraging our staff, our infrastructure both physical and technological, and our expertise about each New York City neighborhood to ensure that our communities come into our branches and complete their Census forms. Our frontline staff across all NYC libraries will be trained to support Census—to support Census takers. They will prepare to answer questions, and provide assistance, the language support as needed. Through community partnerships

built over the years we will amplify our message and

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH
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FEDERAL LEGISLATION 120

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reach the city's hardest to count residents in multiple languages. We're mobilizing to educate and inform our communities by removing barriers, fighting scams and misinformation and improving access to the resources they will need to fulfill their civic duty, and regardless of what our current political climate may be signaling, inside the library everyone is welcome. We're committed to be a trusted community partner that will be available to provide assistance to all New Yorkers looking to complete the Census. The substantial support and trust we've received from our partners at the City's Census Office will only help to reinforce the library's commitment to leveraging the full extent of our knowledge, tools and resources to engage our communities in this critical count. Thank you for the opportunity to testify on this important topic. We remain available to answer any questions you have. Thank you.

CHAIRPERSON COHEN: I just have—I want to remind the audience that if there is anybody here who would like to testify, you need to fill out a slip with the sergeant—at—arms. Um, thank you for coming today. Thank you for your testimony. One of the prepared questions I have here is will libraries have

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 121 2 space and staff dedicated specifically to people filling out their Census forms, and I-I just want to 3 supplement that, though, by I'd like you to talk 4 5 about maybe the outreach you've done at the branches 6 to make sure the branch manager knows and the 7 librarian knows, the people who actually work there 8 so that, you know, whoever you encounter from libraries is going to be able to answer the questions 9 and direct people to make, you know, give them the 10 opportunity to fill out the Census. 11 12 BRIAN BANNON: So, I'll start. Part of the training that we're putting in place is roughly a 13 14 thousand public facing staff across the system. So 15 these are folks who are interacting with patrons 16 everyday or getting deep training. We've already the training process, and we'll continue to do that. In 17 18 addition, we're augmenting --CHAIRPERSON COHEN: [interposing] You 19 20 will-you're Queens, right? 21 BRIAN BANNON: No, NYPL. 2.2 CHAIRPERSON COHEN: You're new. 23 BRIAN BANNON: Yes. 24 CHAIRPERSON COHEN: You plan to train a

thousand employees specifically on--

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 122

that, we're—you know, we're doing big communications, we're using our internal systems for—for messaging. So the idea is our Public Services staff is are already engaging regularly with the—with the public and so we're looking at ways of helping the meaningful integrate messaging into programs, you know, such as Story Hour reminding folks about the Census. Um, so these are staff who may not necessarily be assigned to just focus on Census, but we're integrating Census as key messaging, and understanding sort of the—the—the important elements of it as part of—of their core programming across our portfolio.

Nick Byrne: Well with Queens we are coordinating our training efforts with our sister systems following the city and the American Library Association Census Training Guidelines. We are coordinating with our Talent Development Group at Queens Public Library with the goal that all of our staff, all of the 1,000 people will receive Census training related, um, related information by the end of February or 2020.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 123

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NICK HIGGINS: And similarly, at Brooklyn we are also incorporating the Census, the messaging about the Census, which is also very important in every single large scale meeting that we have at the library. So, all of our branch managers or supervisors of the libraries, all hands on deck for We have had trainings. We're coordinating our trainings with the Regional Census Offices in Brooklyn. We've already conducted one all of our adult serving librarians at Brooklyn Public Library, and we'll continue to. As Brian had mentioned, we're trying to infuse message of the Census into a broad range of programming that we offer at the Library. So there's an opportunity to reach people if they're taking an English language class or a citizenship class, or if they're attending a story time for their-for their families.

CHAIRPERSON COHEN: Can you just briefly—
are there differences in terms of policy, in terms of
using the technology at libraries that might be
applicable to people who want to fill out the Census
or particularly people who organize? Because I would
just say, and I realize we're very early in the
process, but my office help—tried to coordinate a

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 Census job fair the other day, and it took a little bit of, you know, we needed to email from, you know, 3 from the branch to Central, from Central back to make 4 sure everybody was on the same page to make sure that 5 6 things worked smoothly, and it did all work out in 7 the end, but I think that there—they need to make sure that if there's a policy difference, you know, 8 people are like wait a minute. This is not the 9 normal policy. We're doing something different. So 10 making sure that staff knows that. 11 12 NICK HIGGINS: Uh, yes, we're—and we're aware of the specific issue that-that came up and-and 13 14 I think it was a learning experience for us. I think 15 on the technology front what we are also really 16 focused on is, um, the dedicated technology we're making available is not to require specialized log-17 18 in, et cetera. So, that we can make it freely and openly available to anyone, essentially anonymously, 19 20 and so, but yes, thank you for that reminder. CHAIRPERSON COHEN: Is that different 21 2.2 then than what the normal experience would be? 23 NICK HIGGINS: The-the current, um, way 24 that you would use dedicated library computers us you

would-you would log in using a library card and PIN

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 125

number. Um, what the augmented technology is allowing for patrons to use the computers without signing in

CHAIRPERSON COHEN: Yes, so I just think

we need to do a good job of making sure that

everybody with this, you know, that things are not as

usual. We're doing something different.

NICK HIGGINS: Thank you. I appreciate that. Thank you, Chair.

CHAIRPERSON CABRERA: Thank you so much.

I'm going to—we're going to be sending, um, sending some questions because time is eluding us here, and so with that, we close this panel. Please don't move because we cannot use the room next door. So, the good news is that you get to stay, but so we have until 4:00. So, I'm going to put the clock to two minutes because I want to make sure we get everybody in. Okay? So, please help me. Sometimes I'll have control of some things. Sometimes I don't. Okay, that's one of those times. Melva Miller for ABNY; Kelly Percival, Brennan Center for Justice; Greta Byrum from New York—from the New School; Anita—Anita Anand from the New York Immigration Coalition, and

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or logging in.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 Perry Grossman from NC-NYCLU. Alright. [background comments/pause] 3 CHAIRPERSON CABRERA: Yeah, if you could-4 whoever is ready even as the other ones come if we 5 6 could get-we're going to ramp up. You're all experts 7 in this so I'm fully confident. 8 MELVA MILLER: Sure. I'll start. CHAIRPERSON CABRERA: Thank you. 9 10 MELVA MILLER: Let's get it. [laughter] CHAIRPERSON CABRERA: I like that. I like 11 12 that leadership. Come on. MELVA MILLER: Good afternoon. My name 13 is Melva Miller and I am Executive Vice President for 14 15 the Association for a Better New York, and on behalf 16 to our Organizing and Action Committee for Census work as well as our membership, I want to thank you 17 18 for allowing me to testify this afternoon. I'm here to represent our commitment to obtaining an accurate 19 and fair count in 2020, and ABNY's commitment to 20 that. As many of you have already heard, the Census 21 2.2 is of significant importance and determines the allocation of more than \$73 billion in federal funds 23 just for New York State alone. These federal dollars 24

fund programs that our most vulnerable New Yorkers

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 127 2 rely on every day including SNAP, CHIP, Medicare, Medicaid and Section 8 Vouchers for affordable 3 housing as much as we hear about the need of that for 4 New York City. In 2010, New York City's response was 5 6 less that 62% while the national average was at 76%. 7 This undercount includes many of our hard to count communities including immigrants, communities of 8 color, single mothers with children age 0 to 5. 9 Moreover, the upcoming Census poses additional risk 10 for all the things we heard about today. It being 11 12 online, the aftermath of the citizenship question and also the under-funded Census -U.S. Census Bureau. In 13 order to make-to ensure that we are able to make each 14 15 and every New Yorker count, ABNY has undertaken a 16 series of actions including setting up an organizing an Action Committee made up of city leaders. We 17 18 understand the challenges and barriers we must overcome when conducting this count, and we'll be 19 20 hosting a conference next month on the strategies and tactics on how best to get out the count in the 21 2.2 upcoming Census. We talked a lot about messaging 23 today. What ABNY is doing is leveraging the private 24 sector to get professionals with expertise in

marketing and outreach to help the city come up with

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the citywide strategy for communicating. After

conducting a month long needs assessment in 12 focus groups and engaging a wide variety of wow.

CHAIRPERSON CABRERA: Yes.

MELVA MILLER: Alright, so basically I have three asks, right. We want to (1) make sure that the money that goes to community-based organizations get those small niched community-based organizations that have the unique ability to get to the heart to count communities. Our second ask is to get the funding out ASAP. We have dealt with many, many organizations that have had to put staff on furlough because they've already been doing the work, but they don't have money to continue, and our third ask is really to make sure that we have a comprehensive public awareness strategy and Get Out the Count Campaign that leverages all city assets and use all of our resources to make sure that we are reaching every New Yorker in the way that we need to reach them.

CHAIRPERSON CABRERA: And what you just did there at the end is what I'm hoping that everybody else will do.

MELVA MILLER: [laughs]

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CHAIRPERSON CABRERA: Give me the suggestions. We know that there are challenges. If we could get that—that was awesome. Thank you.

MELVA MILLER: Yes.

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CHAIRPERSON CABRERA: We appreciate that.

MELVA MILLER: You're welcome.

CHAIRPERSON CABRERA: Next.

GRETA BYRUM: Hi. I'm Greta Byrum the Co-Director of the Digital Equity Laboratory at the New School and I want to speak about digital equity because the Census is always an equity issue, but this time it's a digital issue. So, others have mentioned that the Census will be online for the first time. That means that 80%, not 60%, 80% of households will be asked to participate online or through the phone response system, and that means that it's going-the count is going to prioritize well connected neighborhoods which happen to be mostly white and affluent. But the barrier or the bar to digital participation is very high for particular communities including communities of color, those with insecure housing and elders, and so we really need to be thinking about digital inclusion and digital literacy as a key piece of the puzzle, and

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 130 2 I'm so glad that Libraries are on board to address those issues. Scott Stringer's Office the 3 4 Comptroller's office estimates at least a third do a half of-of some New York City communities do not have 5 6 broadband at home. So, this is actually quite a big 7 problem. So, we also can anticipate that there will be risks in this Census and we advocate for a 8 monitoring or a-or a-to-to monitor the count 9 actually. We know that there are risks with regard 10 to again to online participation. There are also a 11 12 lot of unanswered questions. There's only been one field test of the Census. There were supposed to be 13 14 three. I want to also say that Title 13 while it is 15 ironclad as a piece of a statute, it is interpreted 16 and enforced by the U.S. Department of Commerce, which is part of the Executive Branch, and Congress 17 18 has the ability to change Title 13. Additionally, the Executive Order issued after the defeat of the 19 20 citizenship question. After that Trump issued and executive order which allowed of data collection from 21 2.2 other federal agencies including the Department of Homeland Security pertaining to citizenship status as 23 well as data collection from local and state 24

agencies. So, the data issues are a lot deeper than

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 131 just the data that will be collected from Census. So, we advocate for what we've seen already coming from the libraries, which are the most secure and trustworthy place for people to participate according to our research, and we're just publishing right now an manual that some of the libraries will use to help prepare, which includes schematics for how to build a dedicated and safe porta.

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CHAIRPERSON CABRERA: Thank you. Thank you so much. Yes.

ANITA ANAND: Good afternoon and thank you for this opportunity. I'm Anita Anand, Census 2020 Senior Fellow at the New York Immigration Coalition, which also serves as the convener for New York Counts 2020, a statewide coalition of over 200 member organizations who work to ensure every New Yorker is counted. In this role I've had the opportunity to work with many members of the City Council and their staff, and with the staff of New York City Census 2020, as well as many of the citywide partners in this room, and we are working with ABNY towards having the Census Summit in November. In the spirit of further collaboration, I wish to offer the following recommendations: First,

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 132 2 increase overall coordination including with the libraries. As we've heard, libraries are trusted 3 resource centers within their communities and will 4 have strong data access point set-up. New York City 5 6 Census 2020 is working with them, but we would like 7 the CBOs to have increased collaboration with them and have the libraries particularly working in terms 8 of community specific mobilization, communications 9 and data privacy. Secondly, we would like to see a 10 creation of funding opportunities for smaller 11 12 community-based organizations. While we're waiting the next round of grantees, we want to be able to 13 14 partner sooner with smaller CBOs and see grants as 15 low as \$2,500. As Melba already pointed out, these 16 local groups are the ones that are able to reach hard to count communities, and we want to see that those 17 18 opportunities are created. Finally, we would like to call on the Governor to immediately release the \$20 19 20 million in Census State funding. It is not just a question of Upstate versus New York City. If New 21 2.2 York State does not release the funding, it can help

undo the work that we are all doing. It affects the

representation of all of us, and it affects the

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2 federal funding that hits the state [bell] overall.

3 Thank you. [laughter]

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KELLY PERCIVAL: Hi. My name is Kelly Percival. I'm Counsel with the Democracy Program at the Brennan Center for Justice. We work to ensure that American democracy is responsive to the needs and desires of all people, and that's why we're interested in promoting a fair and accurate decennial I'd like to focus my remarks today on one particular threat facing the 2020 Census, which has been mentioned today, which is the widespread fears that the federal government intends to use census date to harm census respondents. I'd also like to talk about how we can leverage Title 13 to limit that threat. So, as we all know, concerns about the confidentiality of data are discouraging people from standing up to be counted in 2020, and these concerns are not shared equally. We know that communities of color are more likely to be concerned about confidentiality. Many of these fears stem from the Trump Administration's attempt to add a citizenship question from-to the Census, and also from the President subsequent issuance of an executive order on citizenship data, which exacerbated already

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION existing fears. So the city can play a central role in counteracting this climate of fear by undertaking a public-public education campaign assuring effected populations that the information that provide on the Census by law cannot be sued against them. Public passaging should include information about the ironclad laws that protect the confidentiality of Census data. The Federal Census Act or Title 13 of the U.S. Code prohibits the Bureau from disclosing any personal identifiable information that it receives. Title 13 also makes it illegal for Census data to be used for any non-statistical purpose including immigration enforcement. It's also illegal for the Bureau to give census responses to other government agencies like ICE. These prohibitions apply equally to information that the Bureau collects using administrative records from other agencies including any information on citizenship that the Bureau may collect pursuant to the President's Executive Order on citizenship data. Title 13 is just one of the many laws that protect the confidentiality of census data, and I have included a comprehensive guide to Census and privacy laws in my written

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remarks. Thank you.

2 CHAIRPERSON CABRERA: Thank you.

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Thank you Chair Cabrera and Chair Cohen. I'm Perry Grossman. I'm the Senior Staff Attorney in the Voting Rights Project at the New York Civil Liberties Union. I was part of the litigation team that defeated the citizenship question on the Census. We took it from 500 Crow (sic) Street all the way to the Supreme Court, and, um, very glad to have prevailed. That said, there is still a significant climate of fear as others have noted. You've got my written remarks so I'm just going to keep it quick with a few points. Council Member Cohen, you asked a question before about sampling. Sampling is not permitted on the decennial headcount. It is permitted and encouraged for all other census products like the American Community Survey, which is why it's so important that we get this headcount right because the headcount is what matters here. So, just cut to sort of some of the recommendations: (1) Make the coast of participation as low as humanly possible. You know, make sure that everybody has easy access to not only the means of filling out and responding to the Census, but also just constantly reminded about doing so. So, it takes as little effort as possible

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 136 2 from them. It's a lot like voting in that respect. The payoff feels very low and attenuated, so you've 3 got to reduce the cost as much as possible to get 4 people to participate. Number 2, rely as much as 5 6 possible on trusted messengers. They are the people 7 who are going to get the hard-to-count populations 8 able to respond. Obviously we have, you know, as everyone has discussed, significant low participation 9 from communities of color, immigrant communities. 10 need to focus there. Third, when I go out and talk 11 12 about the Census I get asked about privacy and confidentiality all the time. There's been some 13 14 discussion of that. You know, I'll say in addition to 15 the criminal penalties that are there, you've got 16 career professionals at the Census Bureau who take this stuff seriously and aren't about to start 17 18 spreading it around. You've also got disclosure avoidance protocols and Disclosure Review Boards at 19 20 the Census Bureau that are protecting privacy. People need to know their data is safe. And finally, 21 2.2 I'm with Anita. [bell] Encourage the Governor to get that \$20 million distributed as soon as humanly 23 possible because April 1st is right around the corner 24

and we need to get moving.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 137 2 CHAIRPERSON CABRERA: Thank you so much. Really appreciate all the work that you're doing, and 3 with that, I've got to move to the next, um, panel. 4 5 We're going to have Christine Boodi, Community Resource Exchange; George Hirsch or Hsieh from 6 7 Community Resource Exchange, and Wori Lamodia. Did I say that right? Alright. Alowadi from United Way of 8 New York City, Ben Weinburg from Citizens Union and 9 Marian Rand from Asian-American-10 MALE SPEAKER: Federation. 11 12 CHAIRPERSON CABRERA: Federation, and whoever is ready can being. 13 14 GEORGE SHAY: Okay. 15 CHAIRPERSON CABRERA: You look ready. Go 16 for it, if you would. GEORGE SHAY: Alright, Good afternoon. 17 18 My name is George Shay, I'm a Senior Consultant at Community Resources Exchange 19 20 CHRISTINE BOODI: And I'm Christine Boodi. I'm an Associate Consultant at Community 21 2.2 Resource Exchange. On behalf of CRE, we thank the 23 Committees on Governmental Operations, Immigration and State and Federal Legislation for holding this 24 important oversight hearing about our preparations

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 138 for the 2020 Census. It is clear that collectively we all want to ensure a smooth, accurate and responsible count, which will further strengthen our city, state, and nation. Community Resource Exchange or CRE is a Manhattan based non-profit that provides consulting services to the social sector organizations. We serve more than 500 organizations annually both here in New York City and across the country. Last year alone we worked with, strengthened and advised hundreds of groups leading the charge on the important issues of today from immigration rights, racial equity, health and education to housing, hunger and policy and advocacy. These groups provide crucial community-based services that are lifelines to New Yorkers. These organizations are trusted particularly by individuals living in communities that are traditionally undercounted in the Census, high immigrant population, non-English speaking, vulnerable populations, people dealing with homelessness and people living in illegally divided apartments. It has been vital for New York City and the State to invest significant resources in 2020 Census effort and to work hand-inhand with these non-profits, and we are grateful that

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\$60 million have been committed by our state and city

3 including \$40 million for our city alone to outreach

4 and education efforts.

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GEORGE SHAY: So, at CRE we are currently developing training materials including a resource quide to help CBOs support a complete citywide Census count. Beginning later this fall, CRE will conduct a number of Census 101 trainings focusing on why the Census matters and how organizations can contribute do building awareness and education, and later we will also hold a series of Census 201 trainings to help organizations interested in doing outreach and activation work. These trainings will be open to any CBO members of the local Complete Count Committee, faith-based organizations, local libraries in the city will be free. To find out more about these trainings you can go onto our websites and we'll be emailing the network for more details. conclusion, we cannot stress enough the importance of securing an accurate count. The census will impactimpact us for the next decade. It will impact all kinds of funding and resources going to a non-profit sector, and by investing in the non-profit sector at this time it's critical um, and—and we are ready to

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support our partners in that effort. Thank you so

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much.

BEN WEINBERG: Good afternoon, Chairs Menchaca, Cabrera, and Cohen, and distinguished members of the New York City Council. My name is Ben Weinberg and I am the Policy and Program Manager at Citizens Union. I tried to make it as short as possible because the lack of time, and, um, your great background material that covers many things as well. Citizens Union also serves and the Steering Committee of the Statewide Coalition, New York Counts 2020. So, we want thank you for this opportunity to speak. First of all, I want to thank you for the unprecedented commitment that the City Council, the Speaker and the Mayor have made towards the Census both your pledge of \$40 million as well as your continued advocacy around the Census most recently to allow the hiring of non-citizens by standby (sic) census workers. It's really unparalleled in New York City history, but we also want to mention that as much as the city has led on this issue, the state has failed to follow suit. Appointments were severely delayed to the State Complete Count Commission. The process took a month longer than expected, and

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION although the Commission has already released a solid report, no concrete steps have been made to allocate the \$20 million we fought to secure. Therefore, our recommendation are as follows: First of all, urge Governor Cuomo and the New York State to allocate funds immediately. A sizeable portion of those funds should be distributed to CBOs throughout the state, which are best suited to ensure that hard to count communities are indeed counted. Other budgetedbudgeted allocations should be made for census work by the state including public education and outreach, media buys, printing, millions, et cetera. So, we really urge you to put as much pressure as possible to ensure the Census rises in importance among leadership in Albany, and number 2, embrace New York's non-profit community. Already several hundred organizations have mobilized around the Census, but to effectively harness the power of these groups we have to have clear and accurate information about what the city is planning to do and what resources it will provide just so the community groups will know where to fill in. And number 3 I'll do it very shortly, put out the information as quickly as possible . We all know that planning a successful

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    outreach campaign takes time to design and produce
    materials to recruit volunteers, to establish
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    connections and the more time we take with it the
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    harder it will be. So, we request basically to do it
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    as fast as possible. Thank you for the opportunity
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    to speak.
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                CHAIRPERSON CABRERA: Thank you. Thank
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    you so much.
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                Good afternoon [off mic]
                CHAIRPERSON CABRERA: If you could turn
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    the mic on, please. Thank you.
                FEMALE SPEAKER: It's the red light?
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                CHAIRPERSON CABRERA: The red light, the
15
    red button.
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                AMIRIA ALGODEGA: So, I saw it.
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                CHAIRPERSON CABRERA: There you go.
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                AMIRIA ALDODEGA: My name is Amiria
               I'm the Associate Vice President of
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    Algodega.
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    Strengthen NYC at the United Way of New York City.
    We thank the New York City Council for your support
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    and investment in the city's non-profit sector to
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    help ensure a complete and accurate count in New York
    City during the 2020 Census. For 80 years the United
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Way of New York City has worked to support vulnerable

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 New Yorkers throughout the five boroughs. mission is to mobilize communities to break down 3 4 barriers and build opportunities that improve the lives of low-income New Yorkers for the benefit of 5 6 all. We partner with community-based organizations, 7 schools, businesses, government agencies—and government agencies to address immediate and long-8 term needs around education, and financial stability. 9 We believe that supporting children and families with 10 the line interventions will accelerate academic 11 12 achievement and progress toward self-sufficiency for those families and entire communities. Unite Way of 13 14 New Your City's involvement and the planning and 15 implementation of the Census is to ensure that 16 there's a fair and accurate count for New Yorkers. One of our goals is to build the capacity of 17 18 community-based organizations to engage hard to count population across hard to count communities in New 19 20 York City. Another goal is to drive alignment across multiple sectors who play a role in the 2020 Census, 21 2.2 and our third goal is to increase civic engagement 23 and strengthen local leadership in low-income communities, and communities of color for the Census 24 2020 effort and for other future civic engagement

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 144 2 efforts. United Way has collaborated with Hester Street Collaborative and the New York Immigration 3 Coalition to develop a set of community asset NOCS 4 for hard to count communities. These maps can be 5 6 used as a resource by community-based organizations, 7 government partners and funders in planning and implementing their efforts in hard to reach 8 communities. Several maps for Councilmanic Districts 9 2, 9, 17, 28, 37, 38 and 49 have been shared with the 10 Council and others [bell] are in development. In 11 12 conclusion, we want to thank the Council for their investment to ensure a complete and accurate count 13 14 emphasizing to count populations across the city. We 15 believe that investing in organizations that have the 16 trust of hard to count populations was the right place-was the right place to start, and we think you 17 18 for your continued partnership? CHAIRPERSON CABRERA: Thank you. 19 I love 20 that transition. MARIAN RUTH: Good afternoon. I am Marin 21 2.2 Ruth with the Asian Americans Federation. 23 Federation is the only officially designated census information center by the U.S. Census Bureau focused 24

on the Asian communities here in the Northeast.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 145 Asians are the fastest growing population in the city, growing from 1.17 million to 1.35 million from 2010 to 2018. To receive their fair share of resources it's important that members of our community fully participate in the 2020 Census. We commend the city Council for pay attention to this. There are few barriers. Actually, most of the barriers have already been addressed by folks and colleagues before me. There are a few that I want to highlight that are very specific to the Asian-American communities that we're working with. Perceptions of the Census indicate less than favorable outcomes. Recent census borough studies found that Asian-Americans were the least likely race to say they intend to participate in the Census. With 55% of Asian surveyed planning to respond. remaining 45 either do not plan to or aren't sure yet. The same survey found that Asians were more concerned data would be used against them, and were less likely to say that census data actually mattered in their communities. This is further exacerbated by the legal fight around the citizenship questions that those folks have already talked about, and the challenges are in addition to linguistic barriers

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION faced by the majority of Asian folks who are limited English proficient, and that comes to between five Asians across the state and almost half of Asians in the city being L-E-P. I'm trying to make this very short. In 2010, Asian-American response rates in the city jumped from 63% in 2000 to 71% in 2010. Key differences between the two Censuses were the Federation's outreach initiatives increased language support by the Census Bureau targeted media bias in the Asian community and the Census Bureau's own paid media and partnership programs. recommendations are similar to my colleagues ensuring outreach gaps are addressed, making sure [bell] that pop-up centers are available, monitoring messaging to make sure it's consistent. One thing that I want to point out is directing the city's paid media funding towards language gaps in the Census Bureau because even with eight new languages being added to online translated forms and paid media campaigns, none of the supported languages include the fastest growing Asian Communities in New York, which happen to be South Asian. Specifically Nepali, Burmese, Indian, Bhutanese, Thai, Indonesian, and Pakistani. Because

of the budget cuts the Census Bureau has elected not

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 147 2 to purchase any South Asian media ads and so we encourage you to put some funding towards that. 3 CHAIRPERSON CABRERA: Indeed. Thank you 4 so much and right on point. I'm going to move onto 5 6 the next panel, but we are taking note of everything 7 that you're mentioning in your testimony. Make sure that we have it so we could follow through. Our next 8 panel Esmeralda Simmons and Lori Daniel Favors from 9 Center-from Center Law for Just-for Social Justice; 10 Susan Esomari (sp?) from the Arab-American Family 11 12 Support; Aerial Solanski from UJA-UJA Federation of New York; Antonio Alocan from Make the Road New York; 13 Jillian Free from the YMCA of Greater New York, and 14 15 we're going to have six of them so you're going to be 16 tightly together. Amy Torres from CPC, Chines-American Planning Council, and you could begin just 17 18 as soon as you're ready. Whoever is first. ESMERALDA SIMMONS: I'm ready. 19 20 CHAIRPERSON CABRERA: Go for it. ESMERALDA SIMMONS: Esmeralda Simmons, 21 2.2 Center for Law and Social Justice, Medgar Evers College. So, as an attorney this is my fourth 23 24 census, and considered to be an expert in this area.

Our recommendation, and it's a very serious

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION recommendation. If legally possible, we'd like the City Council to schedule a special budget amendment date early in in November of 2019 so solely for the purpose of passing the 2020, the Census 2020 appropriations. This single action will greatly speed up the appropriation, disbursement process, our results and effective Census 2020 citywide outreach beginning in weeks rather than months. Basically, we have 136 days before the Census begins, and in that time even though money has been awarded, none of that money has been disbursed to any of the grantees, and why is that? Because the money occurred after the regular budget passed, and it occurred after the September Budget Amendments. So, now we have to wait until the December budget amendments in order to get any of the funding that you have appropriated. are grateful for the \$40 million. We love what the city is trying to do, but this is going to be too little too late. In essence, I have 41. So, I'm just going to go to the other recommendations. We all-I'm not going to repeat what's already been said about city agencies, but nobody has said anything about requiring and funding contract agencies for the city

to work directly with their constituents. We urge

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION major private entertainment sites like movie houses, skating rinks, bowling alleys, concert halls, the Barclay Center, et cetera, Yankee Stadium to serve there with staff pop-up centers. We already talked about media, but let's also talk about engaging New York's numerous and very diverse celebrities. [bell] Thank you. We have written testimony to also back our booking. (sic) CHAIRPERSON CABRERA: We really

CHAIRPERSON CABRERA: We really appreciate it. Thank you.

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Daniel Favors General Counsel at the Center for Law and Social Justice. I would just like to pick up on where my Executive Director left off. Our primary focus has been the means to count African descendent New Yorkers, New Yorkers who are identified broadly racially as Black, but who may identify as Gamay (sp?) and Nigerian, Trinidadian, Puerto Rican, Dominican, so on and so forth. The reason we are explicit in this definition is because heretofore there is typically a brush-over when it comes to looking at the Black community as it pertains to the fact that that community is actually the least counted community throughout the five boroughs

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION particularly in the Borough of Brooklyn. One of our primary concerns is the fact as the least counted, equitable distribution of resources needs to be a commitment that is made both by this body and by al of the partners who are working to ensure the distribution of census data particularly as one example the NOCS, which we think is a phenomenal idea, but our concern is that if this program, which is a volunteer program is going to rely on the needs of the Black and Brown community members who are often times the most economically strapped members of our New York City community to actually fill in the services of a volunteer corp, that that has been a result in the inequitable distribution and sign-up of volunteers, and we are hopeful that this body and that all of our strategic partners will be thinking about how to meet that gap when it does appear. We also want to be clear that there needs to be an intentional focus on Pan African communities not as an aside, but as a group that is considered equitable-equitably included at the table. For example, while we are excited to hear about the outreach to ethnic media, we know that even as the

announcement the press release announcement and the

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 151 2 press conference where this phenomenal funding opportunity in partnership with the city took place, 3 there were no black press invited. So, we are asking 4 5 that as opposed to business as usual, we're asking 6 the Black community is sort of included in the people 7 of color realm that we be explicit and intentional 8 about targeting those specific needs. We would also ask that as it pertains to the state distribution of 9 10 funds, which we are clear this body is not able to direct, but we would ask that you would join your 11 12 voice in calling upon the Governor by perhaps passing a resolution or seeking some other formal measure to 13 encourage the distribution not just of those state 14 15 funds, but that they be distributed to the community-16 based organizations, which contain the trusted voices which the communities will actually adhere to. Thank 17 18 you. 19 CHAIRPERSON CABRERA: Impressive. 20 ESMERALDA SIMMONS: I'm impressing. 21 [laughter] Impressive. You got all that in. [laughs] 2.2 ESMERALDA SIMMONS: I want to say one 23 last thing. I actually serve in the State Commission. 24 So, if you have any questions about their operation,

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I'll be happy to talk to you.

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CHAIRPERSON CABRERA: Thank you, thank you. It's so good. Okay.

ARIEL SAVRANSKY: Good afternoon. My name Ariel Savransky, and I'm an Advocacy and Policy Advisor at UJA Federation. Thank you for the opportunity to testify. So, as the Council is aware, UJA along with some of out other Faith Partners at PWA, Catholic Charities, COPO and the Interfaith Center form interfaith Census 2020 Count Coalition. Our goal is to bring together faith leaders to raise awareness about the importance of the Census and to support them in helping their community members complete the Census. As Council Member Perkins alluded to churches the faith leaders are really an important part of their communities, and are going to be partners in getting the word out about the Census. We have chosen to focus our efforts on 20 neighborhoods consisting of 32 Census tracks and are working on building a toolkit for mobilization, and launching and awareness and education campaign about the census. As Gale Brewer mentioned, this will include seminars. We have gained valuable insights from the faith communities who are really immersed in their communities and are trusted by their community

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 153 2 members and present the following recommendations. lot of this has already been mentioned so I'll be 3 very brief. From the city's testimony it is clear 4 that the knowledge base of these CBOs and faith 5 6 leaders will be taken into account in developing 7 messaging and deciding which media sources to use to disseminate information as well as in developing the 8 NOCS strategy. We would be happy to serve as a 9 10 resource in those areas that overlap with the 245 neighborhoods in partnership and separate from the 11 12 libraries. Also as Council Member Menchaca mentioned, there is building widget issue, and it's 13 14 really important to translate material in a 15 culturally competent way as well as in their 16 appropriate languages. We urge you to communicate directly with those in hard to count neighborhoods to 17 18 expanding-to expand existing translation and ensure CBOs and faith leaders are involved in this effort. 19 20 Lastly, Julie Menin mentioned that the city will be receiving real time data on the self-response dates 21 2.2 for the Census, and we urge you to think creatively about ways to open communication between the city 23 [bell] and faith and CBO partners to help direct

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 154 resources to those under-counted areas. Thank you for the opportunity to testify.

CHAIRPERSON CABRERA: Thank you so much.

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CHANEL SAMURAI: Hi. Good evening. name Chanel Samurai I'm the Government Relations Specialist at the Arab-American Family Support Center. At the Arab-American Family Support Center we have been strengthening immigrants and refugee families since 1994. We promote wellbeing, prevent violence, prepare families to learn, work and succeed. Our organization serves all who are in need, but with over 25 years of experience we have gained cultural and language competency serving New York's growing Arab, Middle-Eastern. Muslim and South Asian communities. These communities—communities need people who know how to communicate to them linguistically and culturally, and they need people that they can trust to get out that count. So, we proposed and we encourage City Council to share a timely reimbursement plan for those who have received discretionary funds so that community-based organizations have the resources they need to do this critical and timely sensitive matter. respectfully request that the city continue to

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 155 2 include culturally and linguistically competent service providers like the Arab-American Family 3 4 Support Center in conversations around funding and 5 resource allocation leading up to the Census so that we can dedicate appropriate staff and resources for 6 7 this critical initiative. We ask that the City Council advocate to the Census Bureau on behalf of 8 illiterate community members and those lacking 9 digital access who will need direct supports from the 10 trusted organizations who can speak their language 11 12 and is actually completing their forms, which they have indicated that is not allowed. So The Census 13 Bureau they're saying there's a regulation for 14 15 organizations to help constituents fill out the 16 forms, and we understand that this is around the data breach, but at the same time our constituents trust 17 18 us to be able to help them fill out the forms. So, we ask that you advocate for that. Thank you so much 19 20 for your time and letting us testify. JILLIAN FREE: Good afternoon. 21 Thank you 2.2 so much for having us. My name is Jillian Free. I'm 23 the Census Coordinator for the YMCA Greater New York. I'm Testifying today to share a little bit about who 24

we area, what we're doing, and what we need. We are

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 156 the YMCA of Greater New York, and we serve over 24 YMCA branches in a hundred plus community sites. Many of our programs and branches directly engage with the communities often hardest to count such as young children, immigrants, historically disenfranchised communities of color and those with the limited access to broadband Internet. Ensuring the community members across the city are accurately counted is a way to safeguard the resources resident rely upon, and thus we believe it is central to our wise mission. However, we do-or excuse me. We will be implementing a citywide strategy, which includes six targeted branches because we want to be focusing our limited resources effectively. The six branches include Bed-Stuy, Flatbush, North Brooklyn, Jamaica, Flushing and Rockaway. We will also be hosting community forums and we look forward to partnerships with many of those in the room. We are also engaging our New American Welcome Centers, and Early Childhood Centers as those are place where people already trust vulnerable populations. We will also be hosting popup sites at our six target branches, and we are in numerous coalitions an Complete Count Committees

across the city, but why we're here mostly today is

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 157 2 to say what we need. We desperately need support with capacity and funding. May of the CBOs that are 3 here today and what we have heard from those folks 4 testifying is that we're looking to CBOs to be 5 critical in our outreach efforts, but if we look 6 7 around the room, I think that we need more attention to how are CBO's problems being heard, and making 8 sure that there is resources to capacity expansion. 9 10 We need support with communications materials, and we need to know our agency's strategic plan, and what 11 12 the expectations for service can-for providers and contracts with these agencies [bell] and with that, I 13 14 think you sincerely for all of your time and your 15 commitment to the Census. It is critical. 16 ANTONIO LACON: Hi, Good afternoon everyone. My name is Antonio Lacon (sic). I am the 17 18

ANTONIO LACON: Hi, Good afternoon everyone. My name is Antonio Lacon (sic). I am the Census Coordinator for Make the Road New York, and just as my colleagues mentioned before there's a lot of challenges that we have for the 2020 Census, but in 20—in 2020, we have a chance to make—to make sure that every New Yorker gets counted, and gets the funding that they deserve for schools, parks, hospitals, et cetera. The process won't be easy, as many will know—many of us representing Make the Road

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION are immigrants from a variety of statuses including a large population or undocumented folks, and many would fear after the countless attacks that we had from the racism administration that we have in Washington-in Washington, D.C. However, Make the Road is committed to implementing and organizing efforts to reach community members particularly in hard to count areas by providing the necessary education, and outreach. In conjunction with our partners in city government and community organizations across the city we launch a full fledged outreach effort. We have already begun-began piloting our outreach in Queen and Staten Island, and we hope to begin the largescale outreach in this site and Brooklyn as well. These efforts will include training and mobilization of our members across all sites leading organization wide outreach splits and launching-and launching the door to door and, um, and canvassing outreach. So, um, and just last year I think I-we will be mentioning a lot of like language access, but it's something that we forget I mean even though we will and Make the Road will be targeting Latino community. We need to think about also

indigenous languages. So, providing the translation

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for—for those folks don't particularly speak Spanish or just the language access across the board, and again, thank you for the \$40 million we will be allocating for the Census outreach here in the city.

AMY TORRES: Thank you, Chair Cabrera and members of the City Council. My name is Amy Torres. I'm the Director of Policy at CPC, the Chinese American Planning Council. CPC is the nation's largest social services organization for Asian-Americans bridging social services to social change for over 60,000 low-income immigrant and Asian-American, Pacific Islanders each year. A number of my colleagues and our partners have already pointed out the urgency of the Census so I'm just going to jump quickly to the need with AAPI communities, and then our recommendations. AAPI is rated the fastest growing racial group nationally, and in New York State between 2000 and 2010. New York remains one of the top states for Asian Americans and Pacific Islanders second only to California and here in New York City we heard—we hold 70% of the total statewide population, and so this fast growth means that many of the AAPI New Yorkers that live here are least familiar with the census due to them being new and

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION recent arrivals. Further, we also serve communities that hold a lot of holdover anxieties from repressive regimes at home, and then one paired with the antiimmigrant rhetoric at the federal level, and hate crimes close-closer to home. We know that AAPIs are particularly unlikely to fill out the Census, something that has been validated in the Census Bureau's own survey of our communities where they found AAPIs amongst all other immigrant groups were least likely to be familiar of fill out the Census, and most likely to think it would be used against them. So, we sit at several different intersections. We know children 0 to 5 are least likely to count. For Asian-American children living in poverty, 96% live with an immigrant parent. So, we know that under-count is likely. So, we encourage an equitable distribution of the CUNY awards that are going out. We know that over the past few years the amount of funding for AAPI led organizations has grown, but the number of those organizations has shrunk. We also urge that the Council advocates for income waivers for temporary Census jobs. We know that it's going to take people [bell] from the communities to drive

the count in the communities, but if people are

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH
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facing a benefits cliff, we urge the Council to do

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something similar as you've done with the SIEP program where there—that we've would lobby at the state level for a waiver to remove any temporary census jobs from counting toward total income eligibility for programs like SNAP and TANF. Thank you.

CHAIRPERSON CABRERA: Thank you so much, and I think in the ten years that I've been here I never had a panel this big. So, you—you hold the trophy. [laughter] Seven. Alright, with that, the last, but not least. Corrine Griffin, Aniqa Nawabi from Muslim—from the Muslim Community Network; Avi Greenstein from Borough Park Jewish Community Council; Sabrina Hargrave from Brooklyn Community Foundation; Juan Wilson Ross, NALEO Educational Fund, and Greg Waterman from G-1 Quantum. [background comments/pause] If you could begin. If you could turn the mic on. Thank you. Thank you so much.

ANIQA NAWABI: Thank you. Good afternoon. My name is Aniqa Nawabi. I'm the Executive Director of the Muslim Community Network a civic education based, faith-based organization representing the Muslim community in New York City. I

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 162 2 just quickly want to start off with a few facts. Muslims make up around 1.1% of the U.S. population 3 and around 8 to 9% of the New York City population, 4 which is around almost a million members in New York 5 6 City. Muslims are also extremely diverse. They come 7 from around 75 different counties and they make up every single ethnic group, African-American, Black, 8 White, Asian, and Latino. Muslims in New York City, 9 67% of New York City's food vending services are 10 Muslim, and 40% of taxi drivers in our city are 11 12 Muslim, and collectively we have a buying power of around \$17 billion contributing to New York City's 13 14 economy on a yearly basis. By 2040, Muslims will 15 replace Jews as the nation's second largest religious 16 group after Christians. So, so much to say that Muslims are an extremely growing population here in 17 18 the city, and nationally as well. However, we are also facing a lot of barriers, and in terms of the 19 20 Census count, we face a particular challenge, which is around two issues: Language barriers as one. 21 2.2 Given the breadth of diversity in the Muslim 23 community, we ask City Council to allocate funds and 24 resources to ensure that language access is available

in Arabic, South Asian languages, Bangladeshi, Urdu,

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 2 Benjabi that can serve the Muslim community as well as another challenge that the Muslims community face 3 is surveillance. Although the Census Bureau 4 employees are trained and obligated to maintain 5 respondents' confidentiality, the recent increase in 6 7 negative political rhetoric as well as government surveillance, post 9/11 may impact Muslim response 8 rates in 2020. So, I want to see-we would like to 9 recommend and advocate for the City Council to ensure 10 that surveillance issues, the travel ban, all of 11 12 those issues don't impact the Muslim vote, and to trust community organizations like ours who encompass 13 14 a diverse group of Muslims in the city to be the go-15 to organizations when it comes to reaching out to the 16 community. So thank you. 17 CHAIRPERSON CABRERA: Thank you so much, 18 and I-I forgot to mention that Council Member Espinal 19 is joining us. He was here, and so I want to 20 recognize him. 21 ANIQA NAWABI: Sure. CHAIRPERSON CABRERA: Yes, thank you. 2.2 23 SABRINA HARGRAVE: Hello. I'm Sabrina 24 Hargrave. I'm here representing two different roles.

I'm Program Officer at the Brooklyn Community

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION Foundation, and I'm also in the Steering Committee of the New York State Census Equity Fund. So, I am the philanthropic representative today. So, the Brooklyn Community Foundation works within the hardest count county-hardest to count county, and we partnered with Brooklyn Borough Hall to start the Brooklyn Complete Count Committee, and have distributed over \$100,000 to local CBOs to increase the count in 2020. As part of my work at the Census Equity Fund we raised and are distributing of \$3 million statewide, and before local grant makers ban together to give away over \$700,000 to local CBOs here in New York City. So, as you can tell, our philanthropic efforts are not enough, and even with additional monies in New York City funding, critical gaps will remain unless addressed rather quickly. Smaller CBOs often working with hardest to count pockets of our city may be largely left out of the current city granting cycle. Theses organizations are the most trusted and embedded in their communities and grant limitations including the Three Payment Plan, will exclude many from applying. Borough halls have also been left out of funding, and coordinating with, and while census

work has been occurring in Brooklyn, it remains

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 165 under-staffed, and without the financial resources to assist it—assist members of the Complete Count Committee. Lastly, I recognize that the NOCS are planned, but it's November and we still don't know many details. We are afraid that there's unnecessary duplication of efforts that will be happening as a result, and we need to be aware that it is November this week and it is getting cold outside, and we need to start knocking as part of the NOCS effort. So, things need to be happening ASAP. Thank you for your time.

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PHAREIN GRIFFITH: Good afternoon. My
name is Pharein Griffith and I'm here as a resident
for the Harlem Community, and I also serve as CoChair for Outreach and Organizing for New York Counts
2020. Thank you for letting me testify today, Chair
and members of the Council Committee. First, I
wanted to speak about the lack of outreach in the
Harlem community. As we know, Central Harlem is a
hard to count community here in the Borough of
Manhattan, and there seems to not be any outreach
targeting that community. Through the Census Bureau
itself, they have been very visible up in Harlem.
They've been conducting presentations, job

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION recruitments events, which is only right because they are the administrators of the survey. However, we have learned to find out that enumerators that worked in the past with the Census Bureau haven't completed a Census, they haven't completed the Census for their own households. Wo, we want to know what internally is the Census Bureau going to do to make sure that their staff is also completing the survey. As far as the elected officials in the Harlem community, they, too, have been doing job recruitment. However, they have been doing no public facing messaging on the importance of residents in Harlem completing the, um, upcoming 2020 Census given the fact that the data from the Census will affect-affect them in-as it pertains to the redistricting process? As to the New York City Census Office, there's a lack of outreach in the Harlem community on April 1st on Census Day of Action for the count-off for 2020 on April 24th Census in your neighborhood, there was no train stations tops from the city that was going to be targeted for outreach. Out of the 13 train stations in Central Harlem, which is a hard to count community, there was-there were not one train station on their list to outreach into the community with

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COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 167 this new program that they're doing, which is totally unacceptable in the hard to count community. The CBOs as trusted voices in the Harlem community they haven't been able to do the public fund—the public awareness that they need to do due to the lack of funding, and I just want to just close by saying that it seems that everybody is waiting to see what the city is going to do before they make their move, and I think the city's office is a year behind schedule when it comes to hard to count communities. Thank you.

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CHAIRPERSON CABRERA: Thank you so much.

JUAN IGNACIO ROSA: Thank you. Good

afternoon. Thank you so much to Chairman Cabrera,

Chairman, Cohen, also Chairman Menchaca for calling
this important hearing. My name is Juan Ignacio

Rosa. I am the Northeast Director of Civic Engagement
with NALEO Educational Fund. NALEO, the National

Association of Latino Elected and Appointed Officials
has been having an office in New York for the last 23
years. We have staff here in the city working on
naturalization services, a Census outreach and other
areas of civic engagement. This past year we
launched Hazte Contar, which means Make Yourself

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 168 2 Count, and as Haze Contar make me count, which are our campaigns to drive Latinos to participate in the 3 2020 Census, and NALEO has vast experience working 4 5 the Census from the Year 2000 to early in 2019, our CEO and other members of our staff have served on 6 7 various advisory roles, and various advisory committees in the U.S. Census Bureau, and through 8 that we have gained a lot of experience and-and 9 10 expertise and what works to get people to regard a census. Our written testimony contains a lot of 11 recommendations specifically based on outreach to the 12 Department of Education. Research that we conduct 13 14 the last year, showed that people who speak for the 15 children of our schools are among the key messengers 16 on Census, the most trusted messengers for Latinos in the nation. So, we-our-our testimony will 17 18 concentrate on the Department of Education concretely. The city right now has 247 community 19 20 schools, which are paired with community-based organizations that can be natural champions on 21 2.2 census. So, our testimony is really concentrated on how do we get schools in the school system to be 23

prepared for Census outreach in 2020? Thank you.

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND FEDERAL LEGISLATION 169

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GREG WALTMAN: Good afternoon. Greq Waltman G-1 Quantum Clean Energy Company. I'm just following up with the Council regarding several proposals obviously Census based issues similar where you have the state kind of blocking up I guess, what is it \$40 million so their program can get started. Similarly, with respect to the border wall, superior bid was submitted for solar application, which would more than pay for the wall and itself in its first year of operation. It's not only that. It's that energy is then exported to for cheaper, not only stabilizing energy prices in the United States, but Mexico as well, and similarly in reapplication Guatemala, Israel, Palestine, and moving onto Yemen, Saudi Arabia where you have walls that have been created out of animosity, and division now having the opportunity to redirect the narrative and conversation around that, and as the city still has Fiscal and budgetary gaps with respect to all sorts of different types of program, you know, it's-it's only but appropriate now for the City Council to address Attorney General James and the type of 28 CFR 5117 legal context essentially advising along the lines of special election so that Andrew Cuomo can

COMMITTEE ON GOVERNMENTAL OPERATIONS JOINTLY WITH COMMITTEE ON IMMIGRATION AND COMMITTEE ON STATE AND 1 FEDERAL LEGISLATION 170 2 see justice for not only the fraud that has been executed against my colleagues but myself and the 3 State Representatives along with him the value based 4 construct can be held accountable in the proper 5 6 judicial context. I just want to reiterate to you 7 that this is several months going on, the fiscal 8 budgetary gaps that have been mentioned and discussed in quite length by the City Council have still 9 10 remained, and contracts generated from this solution is a superior course of action not only for the State 11 12 of New York, but [bell] the United States in its totality. So, as the thirst for social media and 13 14 users, the fire inside of that—the advent of that new 15 innovation of social media as that seeks to unseat 16 not only the United States hegamonically speaking, um, these superior courses of action still remain to 17 18 reseat the United States as the global hegemon. So, I just want to end at that, and I really appreciate you 19 20 bringing this matter to the Attorney General, his attention so the matter can be addressed. Thank you. 21 2.2 CHAIRPERSON CABRERA: Thank you for 23 everyone joining us today. I want to thank our Co-Chairs Council Member Menchaca and also as always 24

Council Member Yeger, the one that always stays to

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2	the very end, the one you could always count on, and
3	I want to say to the CBOs we heard you loud and
4	clear. You need your funding, you need it right away.
5	It is to filtrate to the smaller organizations as
6	well. It has to be as grassroots as possible. Thank
7	you so much, and thank you for bearing with us today
8	in the manner-manner that we expedited this, and I
9	want to thank also the staff for the great and
10	wonderful work that you made it possible for this
11	hearing to take place, and as we move forward, and
12	with that, we conclude today's hearing.
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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date November 3, 2019