CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON CIVIL AND HUMAN RIGHTS

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HELD AT: 250 Broadway - Committee Rm.

14th Fl.

B E F O R E: MATHIEU EUGENE

Chairperson

COUNCIL MEMBERS: Daniel Dromm

Ben Kallos Brad S. Lander Bill Perkins

Ydanis A. Rodriguez Helen K. Rosenthal

A P P E A R A N C E S (CONTINUED)

Damien Stabila, General Counsel New York City Commission on Human Rights

Zoey Chenitz, Policy Counsel New York City Commission on Human Rights

Karen Cacase, Director, Employment Law Unit New York City Legal Aid Society

Elissa Devins, Senior Staff Attorney New York City Legal Assistance Group, NYLAG

Nicole Salk, Attorney, Workers' Rights & Benefits Unit, Brooklyn Legal Services

Sarah Brafman, Attorney, Better Balance

Jeff Hanscom, International Franchise Association

Julian Darwall, Senior Staff Attorney, Sikh Coalition

Margaret Macintyre, Chair, Legislative Committee of New York Affiliate of the National Employment Lawyers Association, NELA/NY

Sarah Ziff, Model, Founder and Executive Director of the Model Alliance

Jessica Perez, Fashion Model

Caitlyn Pearce, Executive Director, Freelancers Union

Nina Irizarry, Performer, Writer & Director

Joanne Richardson, Freelance Writer

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2 [sound check] [pause] [gavel]

CHAIRPERSON EUGENE: Good afternoon. My name is Mathieu Eugene, and I'm the Chair of the Civil and Human Rights Committee. Today, the Committee will be hearing testimony on two bills. Proposed Intro No. 136-A sponsored by Council Member Lander and Intro No. 799 sponsored by Council Member Williams. Both bill aim to strengthen and expand the protections for workers under the City's Human Rights Law. Twenty business with four or more employees are employees are required to comply with Human Rights Laws that prohibit discrimination and retaliation in the workplace. However, the law is unclear and where there are volunteers and different contractors and other employee arrangements that considers employees for the purpose of this provision. In September 2014 the Law Enforcement Bureau of the City of New York of the New York City Commission on Human Rights filed a complaint against the friends of the restaurant manager who had a agreed to place an advertisement for multiple width (sic) and buy stuff on the website different places, the advertising as a favor to the restaurant manager. The ad stated that the restaurant looked to hire two Eastern European-

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European waitresses. While it appeared to violate the city's Human Rights Laws, the Commission has been able to establish the four employees requirement of the restaurants given that the staff were hired after the discrimination to place and the relationship between the friends and the restaurant manager was that of an unpaid volunteer. To mitigate against future similar cases and lend to the stability to the four employee requirement, Proposed Intro 136-A expands the definition of employee by adding the time frame of six months before they start up an alleged unlawful discriminatory practice, and continuing through and including six months after the end of such alleged unlawful discriminatory practice, and different contractors and also current throughout the four employees requirements even if they are employers themselves. Proposed Intro 136-A would also explain that person who volunteered paid or unpaid, and an employee's parents, spouses, domestic partners or child who is employed by the employer all qualify as employees for the purpose of the four employee requirement. Similarly, existent in the prospective directors, officers, members and partners of the business organization may also be liable for

1	COMMITTEE ON CIVIL AND HUMAN RIGHTS 6
2	certain discriminatory acts that they commit.
3	Finally, franchises and parent entities may be liabl
4	for certain unlawful discriminatory act carried out
5	by different franchises and also designed companies.
6	The second bill Intro 799 also extends worker's
7	protection and offers clarification. This bill woul
8	affirm that employees are indeed protected from
9	retaliation when they request reasonable
10	accommodation. Countered in New York City Human
11	Rights Law forbids retaliation by employers against
12	an employee when they partake in a protected activit
13	such as proposing that enough of discriminatory
14	practice filing a complaint with the Commission are
15	helping the Commission corporation counsel
16	investigate the complaint. Unfortunately, a recent
17	ruling by the Appellate Division of the New York
18	Supreme Court have excluded requests for reasonable
19	accommodation from the least protected activities.
20	The Council wishes to ensure that an individual who
21	requests reasonable accommodation will not face
22	retaliation by their employers, landlords or other
23	covered entities. We look forward today to hearing
24	from the Commission of Human Rights, advocates and
25	stakeholders to learn more about the recommendation

Let me take the opportunity also to thank the team

on Human Rights. I'm joined by Policy Counsel Zoey

Chenitz. On behalf of the Commission, we thank you

for convening this afternoon's hearing and are

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1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 9 2 grateful for the opportunity to speak today in support of Intros 799 and 136-A. Under the 3 4 leadership of Commissioner and Chair Carmelyn Malalis, the New York City Commission on Human Rights 5 works to enforce the city Human Rights Law one of the 6 7 most protected anti-discrimination laws in the country. During her tenure, the Commission has 8 consistently championed legislation like the two 9 bills being considered today and other mechanisms 10 that afford the laws protections to more New Yorkers, 11 12 clarify the agency's expansive interpretation of the law consistent with its construction portion 13 [coughing] and restoration acts, and generally 14 15 further the goals of combatting discrimination and 16 harassment in key areas of city living. The two bills being considered today expand protections for 17 18 people who seek reasonable accommodations by protecting them from retaliation by employers, 19 20 housing providers and providers of public accommodations, and clarify the broad reach of 21 2.2 employment protections to independent contractors. 23 These bills touch on important areas of the Commission's work. Under the City Human Rights Law, 24 individuals are entitled to reasonable accommodations 25

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and employment based on their religious beliefs, disability, child birth or related medical condition and status as a victim of domestic violence, sex offenses or stalking. Individuals with disabilities are also entitled to reasonable accommodations and housing and public accommodations. These rights foster inclusion and help make our work places, our homes and our public spaces open, accessible and productive environments for all New Yorkers. Beyond accommodations, employment discrimination as a whole constitutes a significant portion of the Commission's work representing approximately 51% of all complaints filed at the Commission in Calendar Year 2017. With recent amendments to the City's Human Rights Law regarding sexual harassment, the Commission is poised to address an even broader range of workplace discrimination. The bills that we are discussing today will further ensure that New York City home to the largest economy in the country continues to lead the way in protecting the rights of workers. The Commission believes that Intro 799 closes a clear loophole in the New York City Human Rights Law and fully supports its introduction. The Commission strongly supports 799, which would make it an

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unlawful discriminatory practice to retaliate against a person for requesting a reasonable accommodation based on religious beliefs, disability, pregnancy, childbirth or related medical condition, and status as a victim of domestic violence, sex offenses or stalking. Stat courts interpreting the City Human Rights Law existing retaliation provisions have held that a request for reasonable accommodation is not a protected activity, which can give rise to a retaliation claim. As a result an individual who request and receives and accommodation, but is also targeted for negative treatment because of that request, for example by being assigned less desirable work or negative treatment because of the request losing special privileges from their housing provider, my be unable to establish a retaliation claim under the current text of the City Human Rights This admission in coverage makes the City Human Law. Rights Law less protective in this respect than federal law, an indeed the daylight between the City Human Rights Law and federal law, and this is oddly out of place given the city law's history, its policy and liberal rule of construction provided under the restoration acts. By making clear that requesting

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reasonable accommodations is a protected activity, Intro 799 will allow people to come forward and communicate with their employers, their landlords and other covered entities about their needs with the knowledge and confidence that they cannot be punished merely for asking. For this reason, the Commission fully supports Intro 799. Intro 136-A would clarify and identify the list of workers who are protected The Commission under the City Human Rights Law. already interprets the City Human Rights Law to cover independent contractors and all interns. coverage is broader than federal law, which often excludes these workers from coverage and broader then state law, which covers interns but not independent contractors. However, during a public hearing that the Commission held on sexual harassment in the workplace in December 2017, the Commission heard from many individuals, many New Yorkers who are unaware of existing protections for independent contractors under the City Human Rights Law. Therefore, this Amendment would provide additional clarity around these protections, which is particularly necessary given the changing nature of employment in New York City including alternative work arrangements and

job title, or on a corporate form of their employer,
and instead aims to meaningfully address
discrimination as it is experienced and expand
accountability for discriminatory acts to those

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the categorical rejection of workers based on their

DAMIEN STABILA:

CHAIRPERSON EUGENE:

That's correct.

Is that correct?

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2 DAMIEN STABILA: Yes.

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3 CHAIRPERSON EUGENE: Oh, I made progress. 4 Thank you so very much. As we all know that harassment and discrimination and also 5 6 protection, especially the protection of human 7 rights, you know, those are topics that are very important to all of us, and we have the moral 8 obligation to do everything that we can do. As I 9 said, we just need to protect everyone, but by the 10 same token also, we have another obligation. Let me 11 12 to make my point, let me read from your statement. 13 [pause] You say that somewhere during a public 14 hearing that that Commissioner held on sexual 15 harassment and the workplace in December 2017. The 16 Commission heard from many individuals who were-were 17 aware of existent protections, and for different 18 contractors und the City Human Rights Law. So that means what I want to say is that it is good for us to 19 20 take the decision to protect the rights of the people, and we all should do that. We have to do 21 2.2 that together as a society, as New Yorkers as a city, 23 but my question is: What the Commission will do number one to inform the people these type of 24 protections, extended protection and the enforcement 25

2 of the protection, and also to make the employers

3 know also the existence of those protections.

4 Because I believe that there are two sides. The

5 | victim should know their rights, what they have to

6 do, and when they are discriminated, but we have to

7 be proactive and also preventive. People should know

8 exactly this is not acceptable. This is, you know,

9 this type of behavior or attitude is against the

10 | human Rights. You know, our civic right in New York

11 City. So, can the commissioner will do to inform, to

12 | educate both sides?

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DAMIEN STABILA: Thank you for your question Chair Eugene. In connection with the hearing we had at the end of 2016, the Commission has been very proactive in addressing this issue, in part by the public campaign, sexual harassment campaign that our Communications and Marketing Unit deployed in the city, which was widely seen, reviewed and called attention to this issues to—to all New Yorkers, and following that, also I referred to the commission's robust report released on April 25, 2018 that addressed what we learned from the hearing in order to better inform of employers and the public that the Commission does currently consider

2 independent contractors covered by the law. In those

3 two respects trying to reach the public directly, you

4 know, a very prominent ad campaign, and also by

5 reiterating our understanding of how we enforce the

6 law in the report, which also had a significant

7 section devoted to employers about how to address

8 | that issues. We've already undertaken significant

9 action in that area, and obviously we'll continue to

10 do so. [pause]

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CHAIRPERSON EUGENE: Thank you very much.

Basically I see that you have been preventive—

preventive also, but if the law, these two laws pass,
and voted, what will the Commissioner do differently

from what, you know, the Commissioner has been doing

before to ensure that, you know, those real laws are—

are known by the good team, the people probably get

it, you know, because it is—and also the people who

probably would have, you know, an unacceptable

behavior to violate those laws? What the

Commissioner will do differently to inform, to

educate everybody to make sure that we can get the

best results that the are looking for?

DAMIEN STABILA: I think this, the Commission under this Administration, under the

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leadership of Chairperson Malalis has taken the public training and public information role very seriously and—and again by pointing to the various media campaigns or aggressive media campaigns that we have engaged in over that time to inform all New Yorkers of their obligations that is an ongoing role that the Commission has mandated by statute to do, and that we continue to do. In addition the recent trainings on sexual harassment is again something else that the commission is addressing, and working on training specifically targeted on sexual harassment, and again, in making sure that we inform the public of their rights to come forward to the Commission.

CHAIRPERSON EUGENE: Thank you very much. We have been joined also by Council Member Lander who is the sponsor or Intro 136-A. I want to give him the opportunity to present his statement. Will you please, Council Member.

much, Mr. Chairman and thank you for convening and chairing this important hearing. I really appreciate your—your doing it. Thanks to all of the advocates who are here, and to the Commission, which has been

Human Rights Law against employment discrimination

and in other ways as well, and this law also takes

protections. It would apply more of its provision to

franchisers. You know, for example we recently saw

Starbucks step up in Pennsylvania and Philadelphia,

some other interesting steps forward to help

strengthen and expand the Human Rights Law

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and recognize that there's a corporate responsibility for the actions of-of their folks. If that had ben in Dunkin' Donuts, would there have been the same level? So, our goal of making sure that franchises provide to their franchisees some of the same kind of public education and information and make sure that people are following the Human Rights Law and some other issues that are in the law as well. think this is a great step forward for New York City especially in protecting our independent workers and freelancers, but also in continuing to make sure we have the strongest Human Rights Law in the country, and we're doing everything we can for that to protect New Yorkers from discrimination based on who they are. So, thank you, Mr. Chair for that opportunity. I'll ask you a few questions when you're-when you're done.

CHAIRPERSON EUGENE: Thank you very much,

Council Member Lander. Thank you. Mr. Stabila,

right, can you tell us what some of the problems the

Commission has identified with the current for

operating provision? Can you estimate how many

complaints the commission was not able to follow up

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on because of the definition of operating there under the current Human Rights Law

DAMIEN STABILA: Thank you, Chair Eugene. So, we-as I said when someone walks into the Commission with a complaint we don't keep statistics on their job titles in part because we investigate the facts as they lead us to potential coverage under the City Human Rights Law. We take a broad interpretation to that law and, therefore at the outset to not have statistics that segregate out for example in the employment-on the employment docket, which is a large part of our docket, who is coming in as an independent contractor or otherwise. However, we're not turning people away based merely on job title, which I think reflects the testimony that we've provided today that a categorical rejection of coverage based on job title or corporate form is something we would not want to see. That—so I can't give you specific statistics. What I can say is based on the process that we would take a complaint, investigate the facts in order to see where that investigation takes us, and that is the reason why we don't have full statistics on these issues. Second of all, we don't always bubble up in these cases in

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that way. Not every single case involving an independent contractor necessary presents a contested issue about whether that person is an independent contractor. Second and third given that we recognize again in part thanks to Council Member Lander's report on the Gig economy from 2016, is that this area does concern some of the city's most vulnerable workers. So, we take a very broad approach and want to make sure that we investigate the facts that may lead us to provide coverage under the City's Human Rights Laws.

CHAIRPERSON EUGENE: I think the purpose of the two bills is to improve the work of the Commission to ensure that the Commission, you know, do a better job in terms of protecting the rights of the people, but could you tell us how those two bills will improve the work of the Commission.

DAMIEN STABILA: Well, I think in the first instance I think we're looking forward to sort of again working with Council about the exact language particularly about the look back period, particularly about the language proposed for the additional Subparagraph G and Subsection 23-102.23, but the Commission again always takes a broad

actually operating in fact.

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interpretation to the claims that come before it. Has
always considered independent contractors to be
covered and we take those claims and we'll
investigate them and try to find out through that
investigation process how the working relationship is

Of the obstacles to protect the right of workers, the right of people who have been victimized or, you know, facing a discrimination situation is retaliation. They're afraid. They don't want to speak up. You know, they don't want to—to raise the issue because they don't want to—to—to face other complicated situations in their job or whatever. But can you tell us how many complaints in terms of you, now, related to retaliation, how many complaints that you receive during the past two years?

DAMIEN STABILA: I'm more--I don't have that number off the top of my head. I'm more that happy to provide that number to make sure that I give you an accurate number for what this is. In connection with the bill's proposal to add retaliation based on just making a request for reasonable accommodation. We do feel that that

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2 | support-we support that change. Again, it closes a

3 loophole that removes the daylight between the

4 federal standard and the City's Human Rights Law

5 standard. We don't, again from a process perspective

6 someone coming to the commission, we wouldn't have

7 kept statistics on turning someone away because we

8 | would have looked again at the facts of that

9 particular case in order to see whether or not under

10 the current language of the law we would be able to

11 | enforce that action. So, I don't have current

12 | statistics for you, but I will make sure to get that

13 back to you very promptly.

people's rights?

CHAIRPERSON EUGENE: Thank you very much.

I would appreciate it if you sent—if you can send,
you know, those information to the committee. Could
you tell us also what are the barriers on the
Commissioner to follow up, you know, in terms of
complaints related to retaliation? Any values that
you believe that the—the Commission has been facing
that prevent the Commission to move on to investigate
or to—to fulfill the—the—the goal of protecting

DAMIEN STABILA: Well, we-we-I think as any government agency would say, I mean there's

always resources. We try to do the best we can with the resources we've got and address everything we can. With unlimited resources that would be a great addition, but again, from the perspective of our law enforcement function, when complainants come in the door to the Commission, we—we have not turned away based again on—on labels or we try to investigate the facts that have been alleged because we're an investigative agency and have that ability to sort of

look exactly at the precise details of every case

because we reach a conclusion.

mentioned resources. Of course, any agency, you know, makes these issues or challenges in terms of, you know, having enough resources to do the job, but in addition to the resources, I'm talking about, you know, with respect to the definition of certain—that for some employers and employees who—who call it by the definition. Why not call it by the definition.

Would you be—did the commission face, you know, barriers in terms of, you know, their interpretation or definition and meaning of employers and employees before, you know, this legislation?

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2 DAMIEN STABILA: Well, as I—as I

mentioned before, Chair Eugene, I think, you know, in-when the Commission is faced with employees that come with us with a claim, we take a very broad interpretation of the law. Again, recognizing that the City Human Rights Law is the most expansive andand protective law of its kind in the country. when we are faced with a complaint that comes in the door, we like to investigate the facts of each case. We do not reject people merely based on job title or the corporate form, and we take those cases and investigate them where the facts lead us. We support the language proposed in 799 again because it clearly closes a loophole to the extent that that addresses a specific interpretation by a number of New York State courts as to the viability of a potential claim for denial of reasonable accommodation and whether thatmaking that-Sorry. In connection with the making of a reasonable accommodation, and whether that constitutes protected activity. We welcome and support that clarification. Clarification is something that the commission generally supports, and in connection with 136-A, again we look forward to having conversations to further clarify the best

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2 language in order to achieve the stated mission and 3 goals of the City Human Rights Law.

CHAIRPERSON EUGENE: We are joined by Council Member Williams, who is the sponsor of Intro 799. I want to call him for his presentation.

COUNCIL MEMBER WILLIAMS: Thank you, Mr. Thank you to the Commissioner for being here. Chair. My bill Intro 799 amends the Human Rights Law to prohibit retaliation against individuals who request a reasonable accommodation in the city's current Human Rights Law. Ground to request something but all really just observing pregnancy, childbirth, status of survival of domestic violence, and medical condition. While the HRL protects against retaliation for filing a discrimination complaint opposing discriminatory behavior and other actions, there was no explicit protection against retaliation for requesting an accommodation under the law. Recent court rulings interpret that HRL narrowly dismissing retaliation claims because requests forbecause "Requests for reasonable accommodations was not included in the HRL retaliation prohibitprohibitions. Despite our instructions that the HRL be interpreted literally, we're here to try and fix

that. I was actually disturbed to hear that that request is not protected because it seems to make sense to go along with other protected statuses. I myself having Tourette Syndrome and ADHD had to have some accommodations in high school and college or it would have been kind of tough if I was discriminated against because of that. So, I'm very honored to have this bill and close this loophole. This is kind of when the government is at its best, trying our best to correct cracks where the vulnerable population will fall through. I read over some of the testimony. So I appreciate the support of this bill, and hopefully the support of this committee. Let's help some people out. Thank you very much.

CHAIRPERSON EUGENE: Thank you very much

Council Member Williams. Let me go back to one of

the questions that I asked you before. You said that

you don't have the record of the number of complaints

that the Commissioner received or you don't have them

with you? You don't keep them on record, or you

don't have--?

DAMIEN STABILA: I—I don't have the number of exact complaints that we've received for

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expansive question as part of the problem. I think

in light of the time to consider the language part of

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2 the—the fact that we've got other jurisdictions,

3 other courts sort of interpreting language, we need

4 to take all of that into account to make sure that we

5 have language that, you know is—is the most effective

6 to achieve this stated goal of the Human Rights Law.

7 In addition, you know, we're also interested in

8 hearing what constituents, advocates, workers

9 experience in order to make sure that we tailor-

10 | tailor the language to the best possible way to

11 achieve—achieve the—the mission and—and intent of the

12 | Human Rights Law.

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COUNCIL MEMBER LANDER: And is that in particular on this question of how we're thinking about defining anyone who performs work for an employer or more about this, because this, you know, the 136-A does a few different things. You know, and some of this comes in part from the very particular way this Council last term looked to cover interns, which was very specific, and I think at that time, you know, one of the bits of feedback from the Commission was we want to be careful that we don't look by defining very specific categories to be excluding others. So, we tried to take this broader approach. Anybody who performs work for an employer

3 different from obviously the way that State

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4 | Employment Law or Federal Labor Law consider who is

5 eligible, but I think we all agree we have the power

6 to cover people in that broader way, and that for the

7 | protections from discrimination, you know, it doesn't

8 matter if you're an Uber driver. It doesn't matter

9 | if you're an intern or a volunteer, you should not be

10 discriminated against if you're a member of a

11 protected category. So, anyway, we're-we're open to

12 | other feedback. We also obviously looked in this

13 case in the law to expand who some of the

14 responsibility for discrimination could attach to a

15 | broader set of people affiliated with an employer

16 organization as well. So, are there, and if you're

17 | not ready to say, that's okay. We can follow up with

18 | you afterwards. I'm glad that you support the spirit

19 \parallel but as we both listen and drill down is it on one

20 side or the other of those? Do you think there are

21 more issues, or how should we--?

DAMIEN STABILA: I wouldn't want to

qualify whether there's more issues or not on one

24 side or another. Obviously, if the goal of providing

25 the broadest protection possible in light of the

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economic reality that workers in New York face is—is important. Getting the language right is—is part of the—the issue and we look forward to working with the Council on that both in terms of the—the expanding the rights and responsibilities, and also as we said in our testimony to ensure that those with the ability to make those changes are the ones charged with those kind of obligations. In addition to also working with the language on the look-back period to ensure that that, too, reflects the best possible solution to addressing that—that issue.

I think we're looking at in relationship to independent contractors, on first thought we're thinking about protecting independent contractors from discrimination. Then there's the issue that in some cases independent contractors are themselves acting as supervisors on behalf of the company that's employing them, and they need to be, you know, given clarity by that employer of their responsibilities to protect the human rights of people for whom they might be in a supervisory role, and I'll describe that as something where I think we need to do some work together to make sure that we get that right

2 And then you didn't respond specifically-your testimony speaks to the protections for independent 3 4 contractors, which I think is great. It doesn't speak to this question of franchisers and I-I wonder 5 if you have any particular thoughts on that. Again, 6 7 that the idea being here that we want corporations to have responsibility for making sure that the 8 provisions of the Human Rights Law are honored in 9 10 their workplaces. And so, in-as the law currently exists, even where-where a supervisor or a store 11 12 manager or someone engages in a discriminatory act, 13 their business can be held liable and their business can make and affirmative defense that we have a set 14 15 of policies in place that make sure that all 16 employees know their rights and responsibilities 17 under the Human Rights Law, and his is an individual 18 aberration and not a corporate and active-essentially corporate discrimination or-or willful blindness to 19 20 discrimination. So, that's already all in the law, but as I said before, would, you know, that covers a 21 2.2 corporate employer, you know, like Starbucks, but not 23 a franchise employer like Dunkin' Donuts, and the idea here was to give the franchiser just like 24 they're able to say exactly how fit the Big Mac is 25

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2 or, you know, exactly what color the chocolate donuts

3 are. We expect you to cover and follow the New York

4 | City Human Rights Law, and we have some

5 responsibilities if you don't, but obviously the

6 franchise relationship is—is different from the

7 straight corporate employer relationship. So, do you

8 have a position on that yet?

DAMIEN STABILA: So, we-we would still like to be able to examine that in more depth. think the Commission echoes Council Member Lander your-your concern about it Labels are not helpful. So, reject-a group of-a framework that would reject coverage, but surely based on job title on a corporate form is-is again sort of an approach that we-we believe in principle works well, and I think given that the language is-is-is important to make sure that we get that -get that done right. The Commission has-takes its-the breadth of the City's Human Rights Law very seriously, and has done so and enforced those provisions broadly to cover independent contractors even when that explicit coverage I s not necessarily written there in black and white. The Commission obviously supports efforts to clarify where possible the language of coverage so that everyone understand both what their rights are, and that the potential respondents understand what

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their obligations are.

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COUNCIL MEMBER LANDER: Okay. Going just a little further on this question of what employers, if this bill passes, franchisers, Board of Directors can do, do you currently provide some guidance for how an employer can put themselves in the best position to exercise the affirmative defenses that the law provides in terms of what kinds of training? You know, the way the law reads now, you know, if you're accused as an employer more broadly for an act of discrimination and discriminatory harassment by an employee, you can put forward evidence that says look at all the things that we do to make sure that we have the most company that respects the Human Rights Laws as strongly as possible. Do you give guidance to employers on what that looks like so they'll be best able to both first and foremost make sure that their businesses are places where the Human Rights Law is respected, but I guess second, defend themselves in those-in those cases?

DAMIEN STABILA: Well, as an initial matter, I think the Commission is very interested in

2 ensuring that we broadcast to the public and all

3 employers not to discriminate, and—and that we are

4 trying to hold trainings in public areas to explain

5 what the protections are under the law not

6 necessarily as guidance to how to avoid its

7 protections. So, I'm not aware of any guidance on

8 that.

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COUNCIL MEMBER LANDER: [interposing] Well, the goal of encouraging people to have good corporate culture and good corporate policy and provide trainings and provide a pathway to complaint to make sure you will be heard is like to prevent, you know, is to get compliance with the law not to provide people with a safe harbor, obviously. On the other hand, if the reason that those employers work hard to approve their corporate cultures and policies is because our law provides consequence if they don't and-and some safe harbor if they do, so be it, but we don't currently, we don't currently have a-because, you know, and we'll obviously when this Council passed the sexual harassment legislation recently, we looked to specifically say here's what we want employers to do, but beyond that, you guys don't currently have a practice of providing some kind of

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Council Member Lander. We know that there's nothing perfect in life. We have nothing perfect. We do not pretend that anything that we're doing is perfect and that's the reason why we single the—we make changes. We try to improve what we are doing and because every time we—there's something that we didn't see. We didn't, you know, imagine that should be corrected, but do you anticipate any issues with this law, those two laws?

DAMIEN STABILA: I'm certainly not. I think we've said that the closing of the loopholes are a good change. We support that. On 136-A, I think as I—as I've mentioned before, we want to make sure that we have further discussions to be able to get the exact language for the proposed changes right in order to achieve the stated goals, but that—the spirit of the changes is—is something that the

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commission supports because it broadens again protections to make clear that New Yorkers in non-traditional employment relationships like those who are independent contractor and don't fit neatly at least into the traditional way at present has been applied are indeed covered. And we've made—we've made it clear particularly in the—through the—in the context of the hearing we held at the end of last year that independent contractors are covered, and that we take cases when they come in, and make sure that we investigate the facts and details of the working relationship to see where that goes to ensure the broadest protections available to—to New Yorkers.

CHAIRPERSON EUGENE: Thank you very much.

Before I ask you my next question, which will be I

believe the last one or so unless it slip my mind,

but I said nothing is perfect, and also my mind. So,

let me acknowledge that we have been joined by

Council Member Rosenthal. Thank you, Council Member

for being here. Thank you. We all know that New

York City is home to so many immigrant people, people

coming from everywhere, and when people come to New

York City, they come with the tradition, their

culture and among the cultures additions especially

CHAIRPERSON EUGENE: Yes, uh-hm.

could I just add to this question a little Mr. Chair?

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COUNCIL MEMBER LANDER: Because I do

think when people hear the word freelancer as they

sometimes imagine a certain set of independent

contractors who are less likely to be immigrants and

people of color but a very large—you know, the

independent contractor category is a very large

category, and it definitely includes writers and

editors and graphic designers and it includes for—

hire vehicle drivers and folks sometimes doing home

repair or construction, day labor and sometimes

people who are taking care of others. So, your point

that we need to make sure that we think about who

else is covered and the breadth of outreach is really

important. So, I just—I want to underline the

importance of your question.

CHAIRPERSON EUGENE: Thank you very much,
Council Member. Please answer.

DAMIEN STABILA: Thank—thank you, Chair Eugene and—and Council Member Lander. We—the Commission absolutely understands the critical role that being—providing to—to enhance the credibility that we have both in enforcing our law to reach in the communities language is hugely important and it's been a very important priority that Chair Malalis has

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engaged in. So, even since she last testified before this committee, I believe that the-at the end of March, the number of languages spoken Commission in place has increased. So right now we have—and this is just one indicator of our diversity, but our staff currently speak 38 languages up from the last time that Commission appeared before this committee. also-our Communications and Marketing Unit as well is critically aware of this and does an excellent job trying to address the needs of all the New Yorkers and all the languages they speak. As a result, 100% of our media buy-in occurs in-in ethnic media communities in New York. So those are just but two examples of a lot of-of the work that the Commission has placed and to reaching out to New York City in the language that they understand. In addition, a lot of the forms, especially recognizing that legal language and law are sometimes difficult in their terminology and can sometimes be difficult to explain to non-lawyers. We've translated documents into I believe 10 or 11 languages. I can confirm the exact number of some of our core documents into those languages to ensure that we reach out to those in a language that they understand, and want to

2 | communicate in, and that we've made efforts to also

3 speak in plain language as well. It's been another

4 priority of the Commission in order to ensure that

5 people are not turned away merely by lack of

6 knowledge of perhaps the legal text of our law or the

process that occurs. In the enforcement function of

8 the agency.

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9 CHAIRPERSON EUGENE: Thank you very much

10 Mr. Stabila. Did I pronounce it correctly?

DAMIEN STABILA: You-you did. Thank you.

12 CHAIRPERSON EUGENE: Thank you very much,

13 | and I just want to thank both of you and also Ms.

14 Zoey Chenitz, right.

ZOEY CHENITZ: [off mic] Yes.

16 CHAIRPERSON EUGENE: Thank you very much

17 | for that testimony, and we are going to continue to

18 \parallel work together. I think this is something that we,

19 \parallel all of us should be part of in the City Council and

20 | the Commission and other entities in New York City

21 even the operators also the landlords, all of us we

22 | have to be part of the team because this is not

23 something that we are going to be successful in doing

 $24 \parallel$ when we work alone. The City Council alone cannot do

it. The Commission alone cannot do it. I think it

Director of the Employment Law Unit at the Legal Aid

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Society. Our testimony is being handed up there. Ιt is missing a page so we have emailed it. I'm very sorry about that. I want to thank Chair Eugene forfor convening this and Council Member Lander and Council Member Williams for sponsoring these-these provisions. The Legal Aid Society's Employment Law Unit represents low-wage workers in the city with all—almost all types of employment claims, many discrimination claims under the City Human Rights Law. We are extremely fortunate to have the City Human Rights Law because as-as the-we have already heard, it is intended to be the broadest law in the nation, and—and that is a wonderful thing for the workers of the city. We are in full support of 136-A, particularly its expansion of protections to volunteers, to interns, independent contractors, and the protections that will allow-that will require franchisors to be liable for any discrimination that's going on in the-in the-either the retail establishment or the restaurant, whatever it is of the franchisee. We see a lot of that, and that is ait is-it's very difficult to often obtain a remedy for workers who work in a franchisee location because the franchises may not have the assets that the

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franchisor has. They just may not respond. the franchisor have the responsibility for the discrimination is going to be extremely important, and it's perfectly appropriate because as-as you said Council Member Lander they-they control so much that's going on: How fast your pizza is delivered, what exactly is put on your pizza. They certainly can have the ability to control how they're-how the franchisee employees are acting toward the workers. So, we are in full support, but we don't think that the bill goes far enough, and so, our concern is that although the city law protects many categories that other laws don't, and although it's-the remedies are uncapped in terms of the emotional distress and punitive damages that you can get, and although it is—it say right in the statue how expansively it's supposed to be interpreted. It does not apply to most small employers. And so this is something that we have talked about several times. There have been bills in the past to eliminate the four employee requirement, and the Legal Aid Society absolutely thinks that should be done that this is a very good first step, but that the next really is to just to take out the four-person-four-employee requirement.

There are 14 states that have already done that. So this is-this is not even an area where New York City would have to be leading. It's-it's something where we really need to catch up with other states, and it is a problem that we see often. There are small doctor's office, small lawyer's office, even small restaurants where it is okay to discriminate against someone based on their sex or their race or their religion or any of the other categories protected by the Human Rights Law. As long as it's—as long as it's a small employer, there is no legal remedy under the phase (sic) law, and so that is something that we hope we can continue to talk about, and will be the next step. As for Intro 799, we are—we are in full support, and-and-and absolutely it should be clear that anybody who requests a reasonable accommodation should not be retaliated against because they're making that request, and if they are doing so the employer should be liable for a separate claim. Thank you very much.

CHAIRPERSON EUGENE: And thank you very much.

ELISSA DEVINS: Oh, okay.

CHAIRPERSON EUGENE: Hit it. Uh-hm.

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ELISSA DEVINS: Oh. Hi. My name is

Elissa. Thank you for this opportunity to talk to

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CHAIRPERSON EUGENE: [interposing] You're welcome.

ELISSA DEVINS: --in support of Intro 136. My name is Elissa Devins, and I'm a Senior Staff Attorney at the New York Legal Assistance Group. We have and employment law project. Today, I'd like to focus on the franchisor or franchisee component of the proposed-of Intro 136-A. We have a lot of cases that involve franchisors and franchisees, and it's been really frustrating sometimes. I have a current case against a well known fast food company. It's really sympathetic facts. I have a young 17-year-old guy who was looking for a part-time job, a recent cancer survivor, amputee, really up in great physical condition. He went to apply for a position, and got the job. He was told to return. He came to the office or came to the site and the manager saw his leg and said, you know, I don't-with that you can't work here. He sent him home. We filed his complaint at the EOC and the franchisor, of course, just says,

legislation, proposed legislation as has already been

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put out by I think everyone who has testified today. In particular, we liked the expansion to make it clear that franchisors could be held liable if they're-if-if, you know, anybody in the franchisee company is—is discriminating. That's how extremely important they are. It's an incentive to encourage those companies as you have talked about Starbucks. It's encourages—it encourages those larger companies to put out, you know, training and to-and to really discourage any kind of discrimination. particularly an issue around sexual harassment. just recently had just in one of our offices two separate potential clients coming in and complaining about sexual harassment. It's a huge issue especially in the retail world. The other thing that I wanted to just briefly talk about also just the other expansions to make it clear that family members can be included in that four number, which is very important that independent contractors actually and volunteers can be included potentially in that four number, which is really important because potentially that employer could be one person who has, you know, three other so-called probably misclassified independent contractors, and it—the legislation needs

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to be-the law needs to be clear not just for the commission but for the law because this is a law that is enforced sometimes in court. So, I think that's really important. This isn't just an issue for the Commission, this is—this is an issue potentially for bringing a case in court where the Commission as great and as wonderful as they are, and as expansive as they look at these definitions, the courts don't always do that. That's why this is really important, and then the Commission may not always be as progressive as they are right now. So, that's really important for future-for future commissions. I also just really wanted to say quickly that it is my understanding that the Commission has lost about \$1.5 million in their current budget, which makes it harder for them to enforce the law, and it's not relevant specifically to this proposed legislation, but it is relevant to the question that I think that you asked Council Member Eugene about what can the Commission do. It's harder for them if they have less funds and less resources to do their work but we thank you for all your support that you have given to them, and also just in-in creating the best-some of the best anti-discrimination law in the country.

also for most recently putting out \$2.5 million for
employment legal services, which is really going to
help our community do the work that we need to do to

5 help low-wage workers. Thank you.

CHAIRPERSON EUGENE: Thank you very much.

SARAH BRAFMAN: Hi, good afternoon. My

name is--

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CHAIRPERSON EUGENE: [interposing] Good afternoon.

SARAH BRAFMAN: --my name is Sarah I'm an attorney with a Better Balance. Brafman. are a non-profit legal advocacy organization that works to ensure that working families don't need to compromise their economic security when they have caregiving responsibilities, and we are here like our colleagues in full support of Intros 799 and 136. The written testimony goes into both 136 and Intro 799, but I want to focus more on 799, and the antiretaliation provision, and I just want to paint a picture of what that can really look like for someone when they're retaliated against. So, we run a free legal hotline where anyone can call us with questions they have around workplace discrimination issues, and we received a call from a worker. I'm going to call

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her Star. She became our client. She was going back to work. She had just had a baby, and she-before she went back to work she said I'm going to need break time to express milk. So, like was spoken about by the Commission, pregnancy and lactation accommodations are part of the Human Rights Law, and she requested break time, and her supervisor the day she came back, she found a written document that said I explicitly do not want to follow this law, and I don't want to give her break time to pump. And a few days after she came back from maternity leave, they fired her. So, she requested to make the accommodation. She requested accommodations. comes back and then they retaliate by firing her, and this happens to people all the time, right? call. We specifically hear from a lot of people requesting disability, pregnancy and lactation accommodation, but this happens to so many people we hear from who request accommodation, and it's not just important to have clarity in the law for enforcement-for enforcement agencies or for lawyers, but it's important also for workers because before they even need to get to an enforcement agency, they can call us and if we can point them explicitly in

CHAIRPERSON EUGENE: Welcome, sir. Uh-hm.

2 JEFF HANSCOM: Good to be with you all 3 this afternoon. I appreciate the time. My name is Jeff Hanscom. I'm with the International Franchise 4 Association. We represent the franchise industry, franchisors, franchisees, and a number of groups that 6 7 provide services to the franchise industry, marketing firms, attorneys, things of that nature. We have 8 some pretty serious concerns with the language in 9 Intro 136-A specifically the franchise language as 10 our name would entail. We've heard-I've heard 11 12 sitting in the audience this afternoon. I've heard a 13 number of references to Starbucks and the 14 relationship that they have with their employees and 15 some of the things that they did last month in 16 relation to the anti-discrimination training and things of that nature. All well and good. The key 17 18 difference Starbucks is the employer of all of the baristas and folks who work in every Starbucks around 19 the country. Starbucks is not a franchise. 20 franchise brands have no employment relationship with 2.1 the folks who work in the franchisee establishment. 2.2 23 There is no employment relationship there. employment relationship exists between franchisee 24 employee and franchisee. It does not exist between 25

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franchisee employee and franchisor. The franchise brand has no say over the hiring practices, the firing practices, the wages, the benefits, things of that nature. The franchisee provides to his or her employees. Also, there is no control exerted by the franchisor over day-to-day operations in the franchises. Now, sure there are definitely prescriptions what the food looks like, what the décor looks like and things of that nature. point there being obviously one of the pillars of franchises-franchising is to ensure it consists in experience in franchise establishment here in New York City to where I live in Virginia to Florida, California. So, things of that nature. Obviously, there has to be prescriptions in order to ensure that my-your experience, my experience, or anyone's experience is the same from franchise to franchise. However, franchisor does not exert and does not have any employment relation with the folks who work in those establishments. Each one is locally owned and operated. Here in New York or within New York City, I should say approximately there are over 9,000 franchise establishments operating across the city employing around 110,000 New Yorkers in one way,

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shape or form, and we've heard throughout the morning or I should say the afternoon, it seems to be very focused on one segment of that industry thus far. However, it's important to remember that right here in New York there are over 700 brands operating in the franchise model. There are brands in pet care, home care, car care, gyms, childcare. Obviously, your hotels, restaurants, 700 different brands, 700 plus different brands operating. Just under the International Franchise Association, we have upwards of 1,400 brands operating across 300 plus lines of business all of which are impacted by the language in 136-A. It is a per se determination of liability when there is no employment-employer relationship between a franchise brand and a franchisee employee. Some of the language that's inserted just-just prior to the franchise language I believe it's Section B as opposed to C as the franchise language, goes through a test of employment. You have to direct it in immediate control or some sort of control over the employment conditions of an employee in order to be considered an employer under 136 or the Human Rights Law. And then it goes on to say but for the franchise industry it's a per se determination of liability.

2	Why would we-why we not and-and use the same test
3	that-that is being inserted for all employers? Why
4	single out one segment of the economy, and dispense
5	with any sort of facts by facts or case by case or
6	fact finding analysis in any employment relationship.
7	We're happy to work with you all on it. We do think
8	that obviously protecting the civil and human rights
9	of every New York employee is of paramount
10	importance, and we think that that should be a
11	liability for any violations thereof would best be
12	served by enforcing them against the responsible
13	party, which in this case would be the ultimate
14	employer, and in our instances the franchisee, and
15	with that I'd be happy to have a conversation or take
16	any questions.

CHAIRPERSON EUGENE: Thank you. Thank you very much.

COUNCIL MEMBER LANDER: I have some questions.

CHAIRPERSON EUGENE: Okay. [laughter]
Council member Lander, please.

COUNCIL MEMBER LANDER: Thank you, Mr.

Chair. I know we want to move through the hearing,

and I won't spend too long as much as I'm tempted,

JEFF HANSCOM:

[laughs]

No, I--

_	COMMITTIES ON CIVIE AND MOTERN REGILES
2	COUNCIL MEMBER LANDER: [interposing] I
3	mean I don't mean it as a root. I think it is. I
4	don't mean it to be obnoxious. Like I think you're
5	saying that they can be held to the same, you know,
6	standards of how to make the latte or how to present
7	the store, but not how to protect-
8	JEFF HANSCOM: [interposing] The key-
9	COUNCIL MEMBER LANDER:the New York
10	City Human Rights Law.
11	JEFF HANSCOM: The key difference in your
12	example Starbucks has an employment relationship with
13	the folks who work in each Starbucks
14	COUNCIL MEMBER LANDER: [interposing] But
15	that doesn't make them less able to guarantee that
16	the latte is presented in the—in precisely the way
17	that they want it presented. So, why should it
18	prevent them from making sure that the employer—the
19	manager of that store
20	JEFF HANSCOM: [interposing] Sure.
21	COUNCIL MEMBER LANDER:follows the
22	Human Rights Law?
23	JEFF HANSCOM: Apples and oranges.

Starbucks makes a conscious decision to a corporate entity and have corporate stores. Dunkin' Donuts

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1	COMMITTEE ON CIVIL AND HUMAN RIGHTS 60
2	made a conscious decision to go into the franchise
3	model. The franchisee is the person who is the
4	employer. Dunkin' Donuts
5	COUNCIL MEMBER LANDER: [interposing] I
6	got it,
7	JEFF HANSCOM: Okay.
8	COUNCIL MEMBER LANDER:but the
9	employee at the Dunkin' Donuts makes the latte,
10	right?
11	JEFF HANSCOM: Sure. COUNCIL MEMBER
12	LANDER:
13	COUNCIL MEMBER LANDER: Sure, and-and
14	Dunkin' Donuts is able to exercise a level of control
15	through its franchise agreement that determines how
16	that employee is going to make the latte.
17	JEFF HANSCOM: Okay.
18	COUNCIL MEMBER LANDER: So, if they
19	provided a set of trainings for the manager if they
20	insisted that just like you've got to have a training
21	to make that latte, you've go to have a training to
22	make sure you follow the Human Rights Law. Why would
23	they be less able to ensure that their franchisees

and their employees are complying with the Human

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2 Rights Law than they would complying with the 3 guidance on how to make the latte?

JEFF HANSCOM: I'm not sure I'm following your logic. However, simply by providing a best practices manual that it would—talks about how to make a latte, how to treat an employee, how to treat a customer. That in and of itself does not create a per se liability.

affirmative defense, though if you look at 8107 under the Human Rights Law, there is a guidance that when you seek to enforce against an employer an affirmative defense that the employer can bring is that they—and that's the whole point of covering employers. Starbucks Corporate is obviously also not on the ground in each Starbucks here to make sure that every employee follows the New York City Human Rights Law.

JEFF HANSCOM: Uh-hm.

is written relating to broader corporate and employer liability provides an encouragement for companies to provide a corporate culture and practice and set of policies that complies with the New York City Human

2 Rights Law and that's what we are looking to have done in the franchises.

JEFF HANSCOM: Sure, and we are more than supportive of having everybody comply with the New York Human Rights Law. Franchisees are the ultimate—the business owners. They operate under the national brand. The national brand is just that. It is a brand. It is not an employer. It has no employment relationship with the folks in that establishment. So, if there is an issue, there is a discrimination issue among employer and employee, the issue is with employee or employer I should say, and in this instance the employer is the franchisee.

a franchise where there was a case of systemic discrimination where—I won't name one here because I don't want to accuse anybody, but what if there was a franchise where it—it turned out that across the franchise operation there was a systemic situation of discrimination?

JEFF HANSCOM: So, in that instance-COUNCIL MEMBER LANDER: [interposing]

24 | That would just--

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JEFF HANSCOM: --[interposing] What

exactly 136-A does away with is a case-by-case

analysis, but there is no case-by-case.

COUNCIL MEMBER LANDER: There's always a case-by-case analysis of every act of discrimination know, and so--

JEFF HANSCOM: [interposing] The language in 136-A does not allow for a case-by-case analysis with regards to franchising. It is a per se liability that franchisors are automatically liable for the actions of their franchisees.

COUNCIL MEMBER LANDER: Okay. I mean but we didn't look at 8107, which then goes through all the ways in which an employer in one of these situations is looked at. It's not only covered in 136-A. The existing Human Rights Law speaks to the responsibilities an employer has. I may not be referring to the section correctly.

JEFF HANSCOM: [interposing] No, again-COUNCIL MEMBER LANDER: So, I know of
where we're talking. (sic) You know, I won't go on
here. The Chair is—we'll be glad to have this
conversation afterwards and if—if you think there is
a better way to achieve what you hear the goal is--

JEFF HANSCOM: Uh-hm.

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of covering them is partly to create a situation of liability, but in my mind, the value of that situation of liability is to give—I don't think people will be able at the level of the individual franchisee, I don't believe they will be able to develop the training practices and materials. Think about how to put together a corporate culture. Think about how to do employment in the ways that root out discrimination any more than they would be able to make exactly the kinds of products that their franchisers expect them to make—

JEFF HANSCOM: [interposing] Sure.

resources being spent by the franchise company to help them do so. So, the goal here is to make sure that franchise companies have just as much incentive to make sure that corporate policies and corporate practices and corporate resources are spent ensuring compliance with the Human Rights Law just like they do in all these other areas, and just like increasingly corporate employers recognize that they have to do.

2 JEFF HANSCOM: Uh-hm.

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COUNCIL MEMBER LANDER: If you've got other thoughts on how we could ensure that happened and adjustments to the legislation of the law that will help us achieve that, we'd be glad to look at them--

JEFF HANSCOM: Okay.

COUNCIL MEMBER LANDER: --but that is our goal and we'd be-if you share that broader goal--

JEFF HANSCOM: [interposing] Yes.

COUNCIL MEMBER LANDER: --then perhaps we could find some appropriate ways to address that.

mentioned we as an industry and fully supportive of having New York City Human Rights Laws apply as appropriate and protections be as robust as possible and we'd be happy to work with you—with you all on it. Again, just reiterating our concern would be with the language in 136-A. As currently authored, it is unprecedented. There is no law like it anywhere in the country.

COUNCIL MEMBER LANDER: That makes us happy so if that is a counter argument then it won't be that effective.

2 JEFF HANSCOM: Yes.

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COUNCIL MEMBER LANDER: We're thrilled to have that. (sic)

JEFF HANSCOM: Pointing out the facts, someone mentioned in testimony previous that New York wouldn't be leading on this. In this instance, this is unprecedented at any city, state or federal level and offers, again very serious concerns for us, but with that being said, we are more than happy to work with you on how to achieve the overarching goal, and we think that there are certainly ways to do so. So, I appreciate your time. Thank you.

CHAIRPERSON EUGENE: Thank you very much Council Member Lander and Mr. Jeff, thank you. Thank you very much. Thank you for your testimony.

JEFF HANSCOM: Thank you very much. Appreciate it.

CHAIRPERSON EUGENE: Thank you very much.

Let us call the next panel. Please when I pronounce
your name if I'm very close or if you don't

understand what I'm saying, please come. Because it
is very difficult to read the writing of certain

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people even this is very artistic. We will call

Jillian Barron. I believe this is correct, right?

JILLIAN BARRON: [off mic] Yes.

CHAIRPERSON EUGENE: Very good. We got this right. Margaret McIntyre. Thank you very much. Ziff I believe. Is that correct? Alright. Jessica Perez. Thank you so very much. [background comments, pause] You can start any one of you. Please state your name for the record. [pause]

the Senior Staff Attorney at the Sikh Coalition, and I'm going to be speaking with respect to Intro No.

799. Thank you, Chair Eugene and Council Member
Lander for having me. The Sikh Coalition is a nonprofit and non-partisan national community based
organization, and our goal is to work toward a world
where Sikh and other religious minorities in America
will be able to practice their faith freely without
bias and discrimination. Our legal program addresses
issues of bias and discrimination on a daily basis.
The Sikh has worked to secure safer schools, counter
hate and discrimination, create equal employment
opportunities and empower the Sikh community. We
strongly support the proposed amendment because it

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would strengthen crucial protections for religious minority groups by prohibiting retaliation by employers and landlords and others against those who ask for reasonable accommodations. As we know from our work, protections against retaliation give teeth to the important legal protections that exist. Sikhism is the world's fifth largest religion and there are more than 20 million Sikhs around the world with over half a million Sikhs in New York. Sikhs have a physical identity that makes them stand out in public including turbans and five articles of faith: Case (sp?), unshorn hair; conga (sp?), a small comb; cotta (sp?), a steel bracelet; kerpon (sp?) a religious article and kachara (sp?) underpants. order for Sikhs to abide by their sincerely held beliefs, they must maintain the articles of faith and often must secure uniform accommodations from employers. For example, headwear and beards are prohibited by many employers and an accommodation must be negotiated for a Sikh to practice the faith an carry out workplace duties. Employers are often unwilling to provide these religious accommodations, and many have take adverse actions against-when Sikhs assert their right to an accommodation. Sometimes

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the retaliatory act is overt as for example when an employee is fired. In other cases, an employee may be subject to more subtle adverse actions such as a change in job roles, being singled out for pretextual sanctions, facing segregation in the workplace or being made the subject of hostile treatment. Therefore, prohibitions on retaliations are fundamental to the proper functioning of rules that require accommodations. We believe that any request for religious accommodation including an informal verbal request should fall under the protection provided by the proposed amendment. The Sikh Coalition has served numerous clients and employment disputes involving religious accommodations often addressing issues of retaliation. In 2004, we represented Mr. Hari Sinculsa (sp?) formerly known as Kevin Harrington, a practicing Sikh employee of the MTA. Mr. Sinculsa heroically served New Yorkers during 9/11 when he carefully reversed a train away from Lower Manhattan saving lives. In the aftermath of 9/11, the MTA sought to remove him from his post because he wore a turban. Mr. Sinculsa wished to continue operating trains while wearing his turban, which would require

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a uniform accommodation, but the MTA plans to relegate him to a lesser position in the train yard if he did not get off his request. Without intervention by the Sikh Coalition the MTA would have demoted a heroic veteran train operator in adverse acts taken in response to his desire for a uniform accommodation. The proposed protection for employers-for employees is crucial for people like Mr. Sinculsa because it prevents employers from adding insult to injury. They cannot be allowed to enforce discriminatory denials of religious accommodations with additional wrongful actions. During the same period, the Sikh Coalition successfully represented Frank Mahoney Burrows a practicing Sikh and senior sales associate with Auto Zone after he was mistreated and then terminated after a religious accommodation request. Mr. Burrows adopted the Sikh faith and asked to wear his turban at work. His manager threatened to grab and throw him out of the stored, and later forced him to either take his turban off, or go home. Mr. Burrows also suffered verbal humiliation by both colleagues and customers after his request for an accommodation and without the proposed amendment, employees like Mr.

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Burrows would be unprotected under the Human Rights Law for retaliatory actions such as those taken by Auto Zone in response to the request. In 2015, the Sikh Coalition represented a practicing Sikh mail carrier who was told by Disney World that because his turban and beard had to be hidden from guests that he would be relegated to a single mail route. client requested to continue his regular mail routes where he would be seen by customers with his religiously mandated turban and beard. negotiating a settlement, the Sikh Coalition was able to convince Disney not only that they should accept this accommodation, but also that any adverse action taken in response would be subject to the protections against retaliation applying under Title 7 of the Civil Rights Act of 1964. Employees who seek to assert their rights under the Human Rights Law deserve the same protections against retaliation as those asserting rights under federal law. Forcing a person to choose between their religion and their profession deprives them of their right to free religious exercise. As we have seen too often, retaliation is a common step by some employers-that some employers take in response to requests for

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religious accommodations. Retaliation can range from
overt actions like termination to more subtle ones,
and in order for the accommodation rights provided
under the Human Rights Law to have their desired
effect, it must be prepared with corresponding

CHAIRPERSON EUGENE: Thank you very much, sir. Next speaker, please.

protections against retaliation. Thank you.

MARGARET MCINTYRE: Thank you Chair Eugene, and Council Member Lander. My name is Margaret Macintyre. I'm chair of the Legislative Committee of NELA New York, which is the New York Affiliate of the National Employment Lawyers Association. NELA New York has about 350 members and across the state mostly in New York City and we are on the frontlines of working to enforce this great law that we have here and NELA New York deeply appreciates the willingness of the City Council to continue to seek to improve the city Human Rights Law and to ensure that it is effectively enforced. I'm just going to speak in favor of both Intro 136-A and also 799. I'll start with 136-A. We support this bill in its entirety, and think that it will serve to make it clear who is responsible and who is not.

2 The-one of the common problems is when an employer has four employees and one gets fired and they're 3 down to three, are they off the hook [laughs] and 4 5 this bill will stop that little loophole. think that—that Section 3, which makes—makes clear 6 7 that the law protects directors, officers, members and partners is extremely important in terms of, you 8 know, getting at this-this concept that we want to 9 stop discrimination in New York City not just figure 10 out ways that some people are protected and some 11 12 people aren't. Again, and it's extremely important that volunteers, interns and independent contractors 13 14 are covered. I think it's important that in terms of 15 covering the-I just want to say something about this 16 franchise situation. I mean we see again and again 17 that franchisors do exercise a lot of control over 18 the workplace. It seems to be kind of a lot of very, very strict requirements, and I think that what-the-19 20 the point that is important about this is that what matters is that the-the person or entity that has 21 2.2 control whether it's in the form of being involved in 23 the workplace or whether it's-it is involved in 24 setting all of the rules and regulations that the 25 franchisee must control-must abide by. That's what

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CHAIRPERSON EUGENE: Thank you very much. The next speaker please, and Sarah.

2 SARAH ZIFF: [off mic] Hello. Thank you 3 so much for the opportunity to—oh, is this.

SERGEANT-AT-ARMS: Hit the button.

SARAH ZIFF: [on mic] Oh. Is that

better?

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CHAIRPERSON EUGENE: Yes.

SARAH ZIFF: Alright, thank you for the opportunity to testify today. My name is Sarah Ziff and I am a model and founder and Executive Director of the Model Alliance. Too often models are treated as objects, and not as legitimate members of the workforce who deserve to be treated with the same dignity and respect as anyone else who works for a living. As a model who started working at the age of 14, I've had a good career. That said, my peers and I have experienced inappropriate demands including routinely being put on the spot to pose nude, and provide sexual favors. In some cases, models are being treated more like escorts with their agency sending them to know predators, and putting them in compromising situations that no child, no person should have to deal with. Essentially, all working models operate under fixed term exclusive contracts to their modeling agencies who exert a great deal of

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control over their working lives. The agencies then contract with a client whether that's a fashion brand or publishing company for the model's work. Because the primary purpose and activity of modeling agencies is to obtain employment for their models, they should be treated as employment agencies under the law, which would subject them to necessary licensing and Instead, though, these agencies call regulation. themselves management companies creating a huge loophole through which they evade this closer look by the government. Further, modeling agencies in New York argue that models are independent contractors, and although the New York City law protects independent contractors against sexual harassment, because of the multi-level structure of hiring in the modeling industry, between the model, her agency and the client, we're concerned that the city law generally does not apply to models either. So, when a company directly hires an independent contractor, the company can be sued for violating the New York City Human Rights Law. However, when a client contracts a modeling agency to hire a model and the modeling agency sends the model to the client, we're worried that the multi-level structure of contracting

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Okay. Hi. My name is Jessica Perez. I have worked

JESSICA PEREZ: Hello. Can you hear me?

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also as a model in the fashion industry for more than 15 years. The fashion industry operates as if the regulation of just common decency doesn't exist in this country. You would be hard pressed to find a mode who hasn't experienced some form of harassment or discrimination while at work. The reason for this is that every fashion industry professional who is represented by an agency is considered a freelancer in the eyes of the law. I can say with confidence that the majority of us have been the victims of highly inappropriate comments, discrimination, threats, and coercion into actions that were against our own wishes. To give you an example, when I was 18 years old, I was hired for a magazine shoot and told my agent to let the client know I did not shoot nudes or clothes that were transparent. I got to the site and was instantly pressured by the stylist and everyone around her to agree to shoot a transparent top without a bra underneath. I was told if I didn't do it, I would get nowhere in my career. I said no. This stylist barely looked at me as she threw clothes at me to put on. As soon as I got on the set, she came up behind me, ripped off my skirt and underwear and left me standing there with nothing on the

The cost has already been too high. Thank you.

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2 CHAIRPERSON EUGENE: Thank you very much.
3 Thank you so very much, and to all of you all four of
4 you thank you very much for your testimony. Thank
5 you.

6 COUNCIL MEMBER LANDER: I'll be very 7 brief.

CHAIRPERSON EUGENE: Please. One minute.

COUNCIL MEMBER LANDER: Thank you.

CHAIRPERSON EUGENE: Very brief, Council Member Lander, please.

COUNCIL MEMBER LANDER: Yeah, thanks to all of you--

CHAIRPERSON EUGENE: Thank you.

COUNCIL MEMBER LANDER: --and I just want to thank Ms. Perez and Ms. Diff especially for being here and for the work you've done with us both to help make sure we try though the Freelancers and Free Act to make things a little better and to prevent models from getting stiffed, and I'd be interested after this hearing if you know how that is going, and whether people have been able to avail themselves of that law, and I'd also be happy to sit down together, and maybe we could do it with Assemblywoman Razak (sp?) who I know you've been working with at the

the committee for having this hearing. Thank you,

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2 Chair Eugene for chairing and especially thank Council Member Brad Lander for his continued 3 leadership, and being a champion for the freelance 4 5 workforce. So, freelancers are a huge and important part of the fabric of New York City living and 6 7 working in every single borough. Nationally, we represent 36% of the workforce and contribute over 8 \$1.4 trillion to the economy every year. 9 Unfortunately, despite our growing numbers, 10 freelancers continue to face harassment and 11 12 discrimination in the workplace, as we've heard today with very few protections or paths for recourse. 13 simple truth is that too many freelances must go to 14 15 work feeling unsafe. They rarely have a supervisor or 16 HR department where they can safely report violations, rarely have coworkers they can confide 17 18 in, or an adequate safety net that would allow them to pursue recourse from clients who threaten to 19 20 retaliate. Even employers with progressive and inclusive policies for the employees rarely to never 21 2.2 include any protections or considerations for their 23 freelance contractors. Generally, independent workers are facing these issues alone and for many 24

bringing attention to acts of harassment of

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discrimination will mean losing the client. Not surprisingly, Freelancers Union's research shows that 75% of incidents that freelancers are experiencing go unreported, and I think that's a pretty conservative estimate. I would like to thank the Freelances Union members who are here today. They represent countless freelancers who have had to endure abuse or walk away often at great professional and personal cost. want to share the experience briefly of one member, Angela Ivana, a makeup artist from Astoria, Queens, who submitted testimony, but could not be here today because she needed to work. So, from Angela: only African-American female beauty professional, I was held to different standards than everyone else in the agency. I was told I could not have a photograph on the agency website because my agent did not want his clients to see that I was black. On one occasion, he told me that a photographer I was booked to work with was also African-American, and that I should "Get along with other black people and make friends on this job, and to keep a smile on my face so they don't think I'm a black (expletive) that I won't repeat here." This discrimination meant that I was excluded from larger paying jobs and campaigns.

2 I was put in a position where I was reliant on pleasing the person discriminating against me to 3 ensure that I could feed, clothe and house myself. 4 My health and wellbeing began deteriorating. When I 5 decided to leave the agency, I lost all of my 6 7 contacts and had to rebuild my entire career. to exhaust my savings to survive, and now I'm still 8 struggling to find work today, a year and a half 9 later. With no repercussions, my agent abuse and 10 harassed over 20 professionals on his roster. 11 12 contractors, we didn't know who to report his 13 behavior to. Since we were all freelancers and dependent on the income of a person who facilitated 14 15 our work, people were hesitant to speak up. Living 16 in New York is expensive, and there's a constant 17 threat of being able-unable to survive here. Last 18 year the New York City Council led by example and was the first in the nation to pass the Freelance Isn't 19 Free Act, which really recognized the challenges that 20 freelances are facing in this new economy. We all 21 2.2 know that more work needs to be done. Independent 23 workers must have a clear path to report workplace issues, and equal protection from retaliation. And 24 just to reiterate the argument that's made by many, 25

is so important to clearly state in the law and
clarify this law so that freelancers are protected
not just for the workers themselves, but also to
really show clients and hiring parties. So, many of
them who really believe that if they're hiring a
worker as a freelancer then they can do whatever they
want because that worker will have no rights and no
backing from the city, and—and this is not true, and
we need to make that statement. On behalf of
Freelancers Union, I urge Council Members to pass
this bill, and to clarify Human Rights Law protects
millions more of the city's working people. Thank
you.

CHAIRPERSON EUGENE: Thank you very much.

Next speaker please. [background comments, pause]

CATALINA SALAS: Sorry. I'm a little challenged when it comes to microphones. I'm going to be testifying on—sorry. I'm going to be testifying on sexual assault in the workplace [coughs] and I had the wonderful folks at the Freelancers Union help be add it down in my testimony, but for the purposes of giving you my full or at least most of my story so you can make an informed decision. I was able to get

Catalina Salas. Thank you for the opportunity

2 [coughs] to speak with you today. I'm sorry. I'm not going to be able to look at you as I speak. I'm a 3 4 freelance marketing expert working in the Financial District in Manhattan, but back then in 2002, I was 5 in college and working in Midtown at Papillon Bistro 6 and Bar at 22 East 54th Street and Madison Avenue. 7 As a restaurant hostess, at first I was an employee, 8 but then was asked Thomas Burke at Papillon Bistro 9 and Bar and one of his business partners to Conrad 10 Gallagher an award winning chef from Ireland to help 11 12 out for two weeks with the launch of a new restaurant in Boston. They stopped paying me as an employee and 13 converted me to a freelancer for this project. 14 15 believe it was with the specific purpose of reducing 16 my rights, and covering their tracks because of what would happen on this trips. After the first long day 17 18 of work in Boston, we gathered at the local restaurant and bar and go over the biggest work. 19 20 Gallagher placed the order and grabbed the drinks for Mr. Burke and for himself and gave me a fruit punch. 21 2.2 Since I was under 21 and not of legal drinking age, I 23 would never have imaged that the fruit punch was highly alcoholic. I drank some of the punch and soon 24 after my eyesight became blurry, and I experienced 25

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difficult walking. Despite feeling sluggish, tired and out of sorts, I made it to my hotel room and was shocked and confuse to find Mr. Gallagher there. was fading quickly and recall passing out as I was questioning what he was doing in my room. I don't know how much time had passed, but I woke up next to find Mr. Gallagher completely naked and on top of me. I passed out again and woke up the next morning. quickly gathered by stuff including my luggage as I prepared to head out the door. Mr. Gallagher woke and asked me if I was going to tell anyone about what happened, and I said no but this can't happen again. He insisted on speaking some more, but I couldn't because I was feeling extremely unsafe. At that moment, I felt the only safe option I had was to leave the hotel room. I was 19 or 20 years of age and Mr. Gallagher, my boss on the project, was 31 or By not addressing the sexual assault, I ensured I wouldn't fall apart emotionally and I was concerned with keeping my job. I couldn't afford to lose it, but I'm not just here because of what Mr. Gallagher did to me. I'm also here because of what Mr. Burke, my former boss and Mr. Gallagher's business partner did to me. Mr. Burke is the owner of the following

2 four restaurants here in New York City: Papillon Bistro and Bar on 54th Street and Madison Avenue; 3 Oscar Wilde, New York City on 27th Street and 6th 4 Avenue; Lillie's Time Square on 49th Street and 8th 5 Avenue; Lillie's Union Square on 17th Street and 6 7 Fifth Avenue. Within 24 hours of being sexually assaulted by Mr. Gallagher, Mr. Burke attempted to 8 sexually assault me. After a very long second day of 9 work, Mr. Burked handed me what looked like a glass 10 of water and tasted like water, but upon drinking 11 12 some of it, I began to feel very dizzy and the room we were in started spinning. Given the intensity of 13 my drowsiness, dizziness, slurred speech, and loss of 14 15 vision, I felt vulnerable, confused and concerned for 16 my safety. I then told Mr. Burke that I wasn't feeling well, and needed to safely get back to my new 17 18 hotel room. Mr. Burke kept insisting that he go up to my hotel room with me. I kept pushing his 19 20 advances away, but he wouldn't take no for an answer. I quickly rushed to my hotel room and away from. 21 2.2 that time, I didn't know what was happening to me, 23 but, yes sir, I came to know with certainty that Mr. Burke had drugged the water he handed me with what I 24 believe is GHB Ketamine mixture due to the symptoms I 25

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experienced, a common date rape drug. Within a minute of placing the latch on the door, I stumbled over to the bed and suddenly blacked out. I laid unconscious for 12 hours before beginning to realize [crying] that my body was completely paralyzed. knowing why I had blacked out, I suspected that Mr. Burke had not just given me water, but all I can think about at the moment was that I was already several hours late to work. I didn't want to lose my job as it was my only source of income, and I didn't have relatives to turn to for financial help. though Mr. Gallagher sexually assaulted me and Mr. Burke drugged and attempted to sexually assault me, I didn't know where to turn, how or what happened to me without risking my job. I concluded that my best option was to keep my distance from these two men. didn't feel safe to work with them, but I was forced to finish out the two weeks in Boston in order to get paid for the job, I was already committed to. that respect, I suspect that Mr. Burke and Mr. Gallagher were trying to cover their tracks by paying me in cash as a freelance and not as an employee. had nowhere to turn or anyone to talk with about how to handle the unexpected sexual assaults by my two

CHAIRPERSON EUGENE: Thank you very much, and I want to thank you for your courage. I want to thank you for your courage. Thank you so much, and I know that you speak on behalf of so many.

workers know they are afforded the opportunity to

stand up for themselves. Thank you very much for

considering my testimony.

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CATALINA SALAS: Thank you.

CHAIRPERSON EUGENE: Thank you very much. Thank you. Next one. [pause]

2 NINA IRIZARRY: Okay. Can you hear? 3 Okay. Hello, my name is Nina Irizarry.. Thank you 4 for the opportunity to speak with you today. I live 5 in Astoria and Queens and work in arts and fashion 6 balancing a full-time position at luxury boutique, 7 and freelancing as a performer, writer and creative director. My journey as a freelancer began when I 8 was 17 working as a performance artist and singing 9 professionally in an all female Sala band. 10 sexual harassment from my then senior manager started 11 12 after about a year at a point when I had grown to 13 trust this person. There was a clear power dynamic 14 at play when he made his initial advance at me, but I 15 tried to brush it off as something that did not 16 happen or could not happen and ignore the remarks. He 17 would take me on different outings, requiring me to 18 get all dressed up to meet music industry professionals and gate keepers including a record 19 20 label executive. He was often bringing wine with him on those outings for both of us to drink even though 21 2.2 I was only 18. I feel like the goal-I feel like the 23 goal now was to get me drunk so I would make unethical decisions. Eventually, the advances became 24 25 more aggressive into things like groping. It was not

only him making advances, but it was the other
manages, too. One had remarked that the two other
managers were attracted to me as well and this was
considered normal conversation. The whole situation
became unbearable for me to handle, and a constant
pressure. I want to have my own agency. I wanted to
feel safe. I did not want to be harassed. I wanted
to have control over my own voice and image. I
became fed up with this situation, and I ended up
leaving the band altogether stepping away from a
great professional opportunity to avoid the constant
harassment from the cost of getting of getting record
deal. During-and a television deal. During the
time, I wished there was an HR type of department to
make a complaint to or there was some court of ethics
in freelance work that all parties would agree to
follow. As a freelancer, it feels like you don't
have same respect and rights at work. Thank you for
hearing my testimony, and considering this bill. It
would positively impact the industries I have worked
in and help prevent the harassment that I and so many
others experienced.

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CHAIRPERSON EUGENE: Thank you very much, and thank you for your testimony. Thank you. Next speaker, please.

JOANNE RICHARDSON: Thank you for

considering this update to the City Human Rights Law. My name is Joanne Richardson, and I'm a freelance writer from East Williamsburg in Brooklyn. Recently, I was typing on my laptop on a co-working space when a fellow freelance approached me. "I was worried you weren't going to come into today" he said. "I couldn't find you. You should be sitting by the window. The window is where the pretty people should sit." I didn't say anything, but he kept going as he gestured to my body. "That guys who's sitting at the table right now is fine, but he's no you. I want to be looking at you." After he left I sent the owner of this space an email. I said that I was being harassed, and wanted the man to be told that his actions were not acceptable. A few minutes later, the owner of the space approached me. "Don't worry about it" he said. "He does that to everybody." owner never said that he was sorry for the incident and to my knowledge, never did anything to address the situation. I sat there for the rest of the day

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furious and had no idea what else I could do except never return to this space. Later, I went onto the Co-Working Spaces website, and discovered that the company had no official-had no official sexual harassment policy or anything resembling an HR department the community aspect of Co-Working Spaces is often similar to an officer at least when it comes to physical proximity to other people, but these spaces are also without the rules and quidelines that seek to ensure respectful and safe office etiquette. No space to our knowledge requires sexual harassment training of all of its members. Many co-working spaces are small franchises. The company's owners and operators of these spaces need to be responsible for own behavior and for addressing concerns about harassment that are brought to them, and in this era of increasing independent work, freelancers need to know that he law clearly protects them. experience changed the way that I think about workplace harassment. It's frustrating to know that I may get cat called on my way to work only to walk into a co-working space that makes me feel just as unprotected. Passing this bill to amend the City Human Rights Law would send a clear message to

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freelancers like me that our rights are protected

just as those of any employee, and it would hold more

companies responsible for providing workplaces free

5 from harassment and discrimination. Thank you.

CHAIRPERSON EUGENE: Thank you very much on behalf of the committee, and I want to thank each one and all of you for your testimony. [background comments] Oh, I'm sorry. One more. [background comments] Thank you. I'm sorry. Go ahead.

ANN BAGWELL: No, I'm okay here. Hi. name is Ann Bagwell. I truly appreciate the opportunity to share my story with you today. Ι'm a filmmaker from parts of Brooklyn, and I produced and directed Dream Girl, which is a documentary about an inspiring ambitious female entrepreneurs [weeping] To fund the film, I raised \$100,000 in 30 days on Kick Starter and was named and we premiered at Obama's White House in 2016. I was asked to be part of Oprah's Supersoul 100, which is a group of 100 influencers making social impacts on their industries. However, before I set out to create Dream Girl, I was working at an advertising company in Midtown as a permanent freelancer and I was being sexually harassed. When the CEO would walk by, the

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women in my department would pull their chairs and hoping to avoid [weeping] his unwanted touching. VP of the company told my colleagues he wished to God it was earlier enough to look up her skirt when she plugged in our digital signage every morning, and my boss told me that he almost broke his neck looking at me one day while I was walking to my desk. that comment did it. So, I stopped wearing skirts and dresses to work. I stopped wearing any clothing I deemed flattering. I stopped speaking at the meetings, and I stopped trying to contribute to the growth and success of my team. I stopped mentally showing up for work. Feeling like I had no voice in the workplace, and no clear way to protect myself from harassment as a non-employee, I quite in January of 2014, and I've worked for myself for the past four years. [sniffing] However, three months ago, I go pregnant, and my husband and I decided I should take on more freelance work in order to create more financial stability for our family, and I found myself back on the job where it's looking for freelance work, but honestly, I'm afraid to go back. I want to know this time I'll have legal indisputable rights against the discrimination I might face, and I

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want to know that I will be able to bring all my talents, experience and ambition to work without the fear of being taken advantage of. [sniffing] And more than anything, I want to know that this time

I'll be protected. I urge you all in the committee today to believe in my future and the future of these very great women who have spoken their stories as freelancers of New York and vote yes on Bill 136-A.

CHAIRPERSON EUGENE: Thank you very much, and thank you to each and every one of you for your courage and for sharing your story with us. Thank you very much.

ANN BAGWELL: Thank you.

CHAIRPERSON EUGENE: Could you please wait for one minute. I think Council Member Lander has something to say.

CHAIRPERSON LEVINE: Thank you. I just want to add my thanks to all of you for having the courage to show up here today, and to let you know I think the idea here is both to say as freelancers and independent workers, we see you as full employees and professional workers that your work is valued regardless of your tax status, and, of course, the whole idea of the Human Rights Law is that regardless

COMMITTEE ON CIVIL AND HUMAN RIGHTS of your gender, you are fully equal and you're entitled to full rights in the workplace and everywhere else. So, thank you for helping remind us of why we're doing this, and for having the courage to testify. It makes a big difference in our ability to push forward with our colleagues [squawking mic] towards passing this bill. Thank you, Mr. Chair. CHAIRPERSON EUGENE: Thank you again and to all of you, and thank you to the members of the committee. Thank you Council Member Brad. meeting is adjourned. [gavel]

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date July 11, 2018