CITY COUNCIL CITY OF NEW YORK -----Х TRANSCRIPT OF THE MINUTES Of the COMMITTEE ON HIGHER EDUCATION ----- Х May 31, 2018 Start: 10:15 a.m. Recess: 12:17 p.m. HELD AT: 250 Broadway - Committee Rm. 14<sup>th</sup> Fl. B E F O R E: INEZ D. BARRON Chairperson COUNCIL MEMBERS: Laurie A. Cumbo Robert F. Holden Ben Kallos Ydanis A. Rodriguez World Wide Dictation 545 Saw Mill River Road - Suite 2C, Ardsley, NY 10502 1

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## A P P E A R A N C E S (CONTINUED)

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1 COMMITTEE ON HIGHER EDUCATION 4 2 [sound check] [pause] [gavel] 3 CHAIRPERSON BARRON: Good morning. 4 COUNCIL MEMBERS: [in unison off mic] 5 Good morning. 6 CHAIRPERSON BARRON: Good morning. 7 COUNCIL MEMBER [in unison on mic] Good 8 morning. 9 CHAIRPERSON BARRON: My name is Inez 10 Barron, and I am the Chair of the committee on Higher 11 Education. Today, we are seeking an update on Local 12 Law 161 of 2016, which was enacted from legislation I 13 introduced last session to establish a task force to 14 review proposals for restoring free tuition at the 15 City University of New York. For 129 years residents 16 attended public higher education institution at no 17 cost for tuition. Beginning in 1847, New York City 18 established the Free Academy with admission based on 19 merit and offering liberal arts, career training, 20 fostering intellectual freedom and rigorous academic 21 standards. Even during the challenging times of the 2.2 Great Depression there was no tuition, and two new 23 colleges were constructed during that time. The 24 system grew to six senior colleges and three 25 community colleges that were then consolidated as

2 CUNY in 1961. The CUNY student-the CUNY student body remained predominantly white for middle-class 3 4 families. In 1970, pressure from the Civil Rights 5 Movement and mass protests by Black and Latino students forced and era of "open admissions." In the 6 7 next five years following that time, Black enrollment grew by 55% and Blacks and Latinos represented 42% of 8 the CUNY's 1979 graduating class, but unfortunately, 9 city and state did not commitment sufficient funding 10 to support the expanding operating costs. In 1976, 11 12 facing financial constraints, the city agreed to let the state over the operating costs for senior 13 colleges. Several board members resigned in protest 14 15 to the proposed imposition of tuition. Under Chair 16 Herman Badillo, CUNY eliminated remedial classes at all senior colleges, which forced many students to 17 18 attend community colleges. You may note, however, that there are several elite colleges that still 19 20 offer remedial classes. An earlier report of the Committee for Higher-for Public Higher Education, 21 2.2 Inc. based on the cost of tuition, a study of City 23 University of New York published about 18-1984, 24 included a recommendation that the city of New York 25 should support the tuition-free policy at City

2 University as an essential service for its relativeits residents. In 1975 tuition and fees accounted 3 for 175 of the CUNY funding. The city put in 47% and 4 the State contributed 40, but that has drastically 5 changed. I'm personally a beneficiary of this 6 historic commitment having graduated from Hunter 7 College in the 1960s, January 1967, and I've made 8 clear that we should all be working to restore CUNY 9 to its former glory as the free university of New 10 York City. Indeed, we have had multiple hearings-11 12 related hearings exploring such topics a CUNY graduation rates, student debt and food insecurity. 13 Most recently at our March budget hearing, we heard 14 15 from a young CUNY student names Levi who had not 16 eaten in two days so that he could ration his expenses to afford a Metro Card to get to and from 17 18 his classes. His experience is all too common, and yet we sit by idly instead of pursuing solutions that 19 20 can help the city and state restore free tuition at CUNY and help students like Levi. As I have already 21 2.2 acknowledged previously, the path to restoring a free 23 tuition policy isn't easy. CUNY is a large institution with a multi-layered bureaucracy reliant 24 on local, state and federal funding accountable to a 25

2 central administration, a board of trustees, and the New York State Board of Regents. There are also a 3 4 lot of political interest and financial interest at 5 play, and there are legitimate policy debates that That's why the task force 6 surround this issue. 7 created by Local Law 161 of 2016 was constituted so that it could examine the obstacles and produce a 8 report with recommendations on how we could-on how 9 10 they could be addressed. It was my hope that once we had the report we could discuss and take concrete 11 12 steps towards advancing a tuition free CUNY. The report was due October 15<sup>th</sup>, and was completed 13 14 December 23, 2017. I do want to acknowledge the 15 members of the task force, and to thank them for 16 their time, their commitment, their input, their 17 expertise. Co-chairs Stephen Brier and Hercules 18 Reid, and the members Charles Bendit (sp?), Deborah Bayo (sp?) Barbara Bowen, Jose Calderon, Una Clark, 19 William Goodlow, Ty Johnson, Terzah Nasser, Lisette 20 Viegas and Via Wong, and these were members appointed 21 2.2 by the Mayor, and the then Speaker Melissa Mark-23 Viverito, and the public advocate. I would like to acknowledge my colleague, Council Member Holden who 24 is here, and I'd like to thank my Chief of Staff Joy 25

2 Simmons; my Legislative Director and CUNY Liaison Ndigo Washington, the committee's Finance Analyst 3 Jessica Ackerman and wish her well. She's going to be 4 leaving. Our Policy Analyst Chloe Rivera and our 5 Committee Counsel Paul Senegal, and at this time 6 7 we're going to call the first panel, and I'm sure that as we get to hear from them they, too, will 8 share their frustration that a report that was 9 10 completed in December is only just now being released, and part of that delay was because I was 11 12 asked by the Administration to hold off on having a 13 public-public hearing on the issue because the Mayor 14 wanted to be involved. Here it is six months later, 15 and the mayor has not been involved, has not had 16 input, has not had his deputy Mayor give us the 17 figures that we asked for that would be financially 18 tied to the recommendations in this report. It's very disheartening, very frustrating, and an 19 20 unnecessary delay, but we're going straight ahead. We're going to go forward, and we're going to make 21 2.2 sure that this report gets a hearing and that this 23 report has impact on CUNY's future. So, at this time I'm going to call the two panelists, and we're going 24 25 to start with the co-chairs of the Task Force Report,

1 COMMITTEE ON HIGHER EDUCATION 9 2 and that is Stephen Brier, from CUNY and Hercules Reid City Council Task Force. If you would come 3 forward, the Counsel will administer the oath. 4 5 [pause] 6 LEGAL COUNSEL: Good morning. Do you 7 affirm to tell the truth? Oh, would you raise your right hands, pleases. Do you affirm to tell the 8 truth, the whole truth and nothing but the truth in 9 your testimony before this committee, and to respond 10 honestly to Council Members' questions? 11 12 HERCULES REID: Yes. 13 STEPHEN BRIER: I do. 14 LEGAL COUNSEL: Please State your names 15 for the record. 16 HERCULES REID: Hercules Emile Reid. 17 STEPHEN BRIER: Stephen Brier. 18 [background comments, pause] I'm not on? Stephen Brier. 19 20 CHAIRPERSON BARRON: Okay, you can begin with your testimony. [background comments, pause] 21 2.2 STEPHEN BRIER: I want to thank Council 23 Member Barron for her tireless work in support of CUNY and this task force, and for convening this 24 hearing. The City University of New York has been 25

| 1  | COMMITTEE ON HIGHER EDUCATION 10                            |
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| 2  | recognized since its inception more than 170 years          |
| 3  | ago as an especially successful and efficient engine        |
| 4  | of upward mobility for the city's poor and working          |
| 5  | class citizens, what one of its founding leaders            |
| 6  | termed the children of the whole people. That was           |
| 7  | especially true of recent immigrants and/or racial          |
| 8  | and ethnic minority groups staring in the last $19^{	t th}$ |
| 9  | Century. This early public commitment to municipal          |
| 10 | higher education included the provision via city tax        |
| 11 | dollars of free tuition for CUNY's full-time                |
| 12 | students. That commit-commitment was significantly          |
| 13 | broadened and democratized further in 1969 when CUNY        |
| 14 | students supported by faculty and community members         |
| 15 | forced the system through masked actions to open its        |
| 16 | doors widely to let in all of the city's high school        |
| 17 | graduates, a proud moment in the history of the city        |
| 18 | and of the City University. For the next seven              |
| 19 | years, CUNY was arguably the most important and             |
| 20 | admired public education system in the world, but           |
| 21 | like most public institutions, CUNY suffered                |
| 22 | egregiously from the austerity policies imposed on it       |
| 23 | after the city's 1976-77 Fiscal Crisis. One of the          |
| 24 | first things to be abolished, and the Council Member        |
| 25 | noted was free tuition followed by ever tightening          |
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| 1  | COMMITTEE ON HIGHER EDUCATION 11                      |
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| 2  | admission standards for entry into CUNY's senior      |
| 3  | colleges. CUNY has struggled over the next four       |
| 4  | decades after 1977 with ever decreasing city and      |
| 5  | especially state support, which has been filled in by |
| 6  | increased revenue from student tuition. That cutback  |
| 7  | in funding intensified the imposition of neo-liberal  |
| 8  | policies by the city and state effectively            |
| 9  | privatizing many public functions resulting in the    |
| 10 | undermining of public institutions like CUNY, but     |
| 11 | rising crescendo, of public concern and anger over    |
| 12 | increasing income inequality not only in the city but |
| 13 | across the nation following the 2008 economic         |
| 14 | downturn has put the issue of CUNY's long-term        |
| 15 | sustainability and public support back on the agenda. |
| 16 | That concern thanks to the strong leadership of       |
| 17 | Council Member Inez Barron as chair of this committee |
| 18 | pushed the New York City Council as you've heard last |
| 19 | year to pass the law authorizing the task force to    |
| 20 | consider CUNY's future and explore what CUNY now the  |
| 21 | nation's third largest public university system will  |
| 22 | need moving forward to assure the academic success of |
| 23 | its 275,000 undergraduates and in a word, the Task    |
| 24 | Force Report suggests that there are three ways in    |
| 25 | which CUNY needs to be supported to be able to        |
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| 1  | COMMITTEE ON HIGHER EDUCATION 12                      |
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| 2  | realize that mission. One, of course, is to make      |
| 3  | admission to CUNY affordable and widely available.    |
| 4  | Free tuition is one key sort of leg of this three-    |
| 5  | legged stool. The second is a very serious            |
| 6  | recommitment to hiring more full-time faculty, people |
| 7  | like myself. I'm a faculty member at the CUNY         |
| 8  | Graduate Center. We have lost 3,000 full-time         |
| 9  | faculty members alone since 1977. We need to get      |
| 10 | more full-time faculty, and at the same time, we need |
| 11 | to pay our adjuncts much more than we're paying now.  |
| 12 | They're living on starvation wages. That's the        |
| 13 | second leg of the stool, and the third to guarantee   |
| 14 | access and—and a good education is that we need to    |
| 15 | fix CUNY's infrastructure. We need to make an effort  |
| 16 | to-to-that-that the-the working and-and learning and  |
| 17 | teaching conditions at our institutions are-I would   |
| 18 | settle for satisfactory. I would love them to be      |
| 19 | world class, but I would settle for them to be        |
| 20 | satisfactory. As Co-Chair of the Task Force, I am     |
| 21 | proud of the work that my colleagues and I were able  |
| 22 | to do in a short span of three months at the end of   |
| 23 | last year. We completed our work, and submitted this  |
| 24 | white paper two day before Christmas, as you've       |
| 25 | heard, to Mayor de Blasio's staff. This draft report  |
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| 1 COMMITTEE ON HIGHER EDUCATI |
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2 has been sitting on the-in the Mayor's Office now for 3 the past five months without action. I call on the Mayor and his staff to make this report and the 4 recommendations that it offers public and to launch a 5 public process for considering how the city and state 6 7 can and should find the necessary funds to assure CUNY's vital role in the life of the city and state 8 in the coming years. 9 Thank you.

HERCULES REID: Greetings to the Higher 10 Education-the Higher Education Committee and to 11 12 members of the City Council. I would like to say 13 thank you to my Council Member from my district 14 Alicka-Samuel for being in the room today. My name 15 is Hercules Reid and I am the Co-Chair of New York 16 City Council's CUNY Task Force. It is a privilege to 17 be appointed by the Speaker of the City Council to 18 serve as a student voice both past and present in providing progress for our future. This opportunity 19 20 has been a platform to take what I have learned and advocated for as a former two-term student government 21 2.2 president of New York City College of Technology, and 23 Vice Chair for Legislative Affairs for the University Student Senate and assist in putting it into 24 legislation. I would like to make a special mention 25

2 to the sponsors of this bill to remind them of the commitment that they made. This task force was 3 4 sponsored by Council Member-Council Members Inez 5 Barron-sorry-Inez Barron, Margaret Chin, Inez 6 Dickens, Daniel Dromm, Deborah Rose, Andrew Cohen, 7 Jumaane Williams, Robert Cornegy, Ben Kallos, Ydanis Rodriguez, Helen Rosenthal, Donovan Richards, Annabel 8 Palma, Brad Lander, Steven Levin, Paul Vallone, Rory-9 Rory Lancman, Vincent Gentile, and the Public 10 Advocate Ms. Letitia James. I would like to express 11 12 extreme gratitude towards the Chair of the Higher 13 Education Committee, Council Member Inez Barron who has played a significant role in the creation of this 14 task force and has remained invested being an 15 16 authentic voice for the people especially for our beloved CUNY. This task force assembled a team of 12 17 18 people from various walks of life, allowing for multiple perspectives to express their thoughts and 19 20 Thus, creating the white paper concerns about CUNY. that we can share. The task force worked diligently 21 2.2 and produced a recommendation report that research 23 historical and current data on CUNY and reviewed best practices. The white paper offers recommendations in 24 25 three specific areas: (1) What the real cost of

| 1  | COMMITTEE ON HIGHER EDUCATION 15                      |
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| 2  | attendance is for CUNY students, and how addressing   |
| 3  | these costs would improve access and graduation       |
| 4  | rates. (2) How to ensure that CUNY faculty are        |
| 5  | adequately supported academically and financially so  |
| 6  | that they are entirely able to help their students    |
| 7  | achieve academic success, and (3) what needs to be    |
| 8  | done to ensure that the physical environment of       |
| 9  | CUNY's 24 campuses is conducive to the teaching and   |
| 10 | learning that are necessary to make possible          |
| 11 | students' success. It has not been an easy road to    |
| 12 | get to this point, and I would like to apologize to   |
| 13 | the public on record for the delay in the release of  |
| 14 | the white paper. According to Local Law 161, as was   |
| 15 | mentioned, the report was final-was to be finalized   |
| 16 | in October 2017. The task force requested an          |
| 17 | extension to produce a more thorough report by        |
| 18 | December 2017. The white paper was-the white paper    |
| 19 | draft was completed and the-and a public announcement |
| 20 | was in order. It was requested that the release be    |
| 21 | cancelled to allow time for the Mayor's Office to     |
| 22 | read and provide feedback. As of yesterday evening,   |
| 23 | we finally received input from the Deputy Mayor's     |
| 24 | Office. I'm calling on all the sponsors of this       |
| 25 | legislation, the CUNY community and elected officials |
|    |   |

2 to ban together on this report and make sure it sees the light of day. Very often great work like this 3 falls on deaf ears, and no change comes of it. 4 We cannot do this alone, and if you believe in the power 5 6 of higher education, it is time now more than ever to 7 take advantage of the weight of this document, and command the change and investment we need to make 8 CUNY more accessible, affordable, which will impact 9 graduation rates. There's a song by an artist named 10 Big Sean, One Man Can Change the World. This song 11 12 inspired me to-because it represents not being able to rely on people who give their word to make a 13 14 difference. I realized a long time ago I was on this 15 planet to serve a bigger purpose than myself. I will 16 continue to fight for the 500,000 plus students present and to come who deserve a chance just like I 17 18 received in life. It takes more than one person to change the world, but everyday like my ancestors, I 19 20 will at least let it begin with me. Thank you. CHAIRPERSON BARRON: I want to thank the 21 2.2 Panel for their presentation, and I also want to 23 acknowledge that we've been joined by two more Council Members. Council Member Alicka Ampry-Samuel, 24 who you identified as your Council Member and Council 25

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| 1  | COMMITTEE ON HIGHER EDUCATION 17                       |
| 2  | member Laurie Cumbo. We're glad that you're here. I    |
| 3  | just want to highlight what the recommendations are    |
| 4  | that were-that are included. I think it's important    |
| 5  | that they be read into the record. So, I think I       |
| 6  | summarized them. There are 21 recommendations.         |
| 7  | 1. Eliminate all tuition charges.                      |
| 8  | 2. Establish an emergency fund of no                   |
| 9  | less than \$5 million to respond to immediate students |
| 10 | needs with financial problems.                         |
| 11 | 3 That the DOE and CUNY each hire and                  |
| 12 | train sufficient full-time guidance counselors.        |
| 13 | 4. That we expand ASAP.                                |
| 14 | 5. Implement a CUNY Institute for Adult                |
| 15 | Learners for non-traditional students, students with   |
| 16 | disabilities, veterans, and expand the Black Male      |
| 17 | Initiative.  |
| 18 | 6. Expand CUNY child care centers.                     |
| 19 | 7. Underwrite \$500 million Martin                     |
| 20 | Luther King Scholarship for low-income CUNY and SUNY   |
| 21 | students, and that's a bill that was introduced by my  |
| 22 | husband Assemblymember Charles Barron in Albany.       |
| 23 | 8. Expand CUNY Single Stop.                            |
| 24 | 9. Free or reduced Metro Cars for CUNY                 |
| 25 | students.  |
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1 COMMITTEE ON HIGHER EDUCATION 18 10. Expand the Fast Registration by 2 3 under-grads to eventually encompass all of CUNY. 11. Make the new changes n the math, 4 remediation program sustainable 5 12. A believe that connected CUNY is a 6 7 necessary step in order to assist CUNY. 8 13. An ongoing review of Pathways 9 process and CUNY's Campus Articulation Agreement. Increase salaries for a number of 10 14. 11 full-time CUNY faculty. 12 15. Convert part-time to full-time 13 faculty, as many as possible. 14 16. Develop basic orientation and 15 training programs to establish and improve students mentoring and advisement. 16 17 17. Make full-time faculty pay-pay 18 scales competitive with other similar public university systems nationally. 19 20 18. Recommend CUNY management be required to submit an annual report to the council on 21 higher-Committee on Higher Education and borough 2.2 23 presidents about the status of all prior Reso A funding. 24

1 COMMITTEE ON HIGHER EDUCATION 19 Determine if all buildings and land 2 19. 3 are being used adequately for educational purposes. 20. Assess the progress of the ADA 4 compliances at each campus. 5 Submit an annual report on this 6 21. 7 disability study. So, I wanted to read into the record 8 those 21 recommendations so that those of you who 9 don't have an opportunity to get a copy, which is by 10 11 the sergeant's desk. You will know what they are. 12 I'm going to, you know, I've got lots of questions, 13 but I've been involved with talking to you, and I'm 14 going to defer to my colleagues who might have 15 questions. Council Member Holden, do you have any 16 questions? 17 COUNCIL MEMBER HOLDEN: [off mic] Yes. [on mic] As some-as a student in CUNY and as a 18 faculty member for 40 years, I can attest to the fact 19 that CUNY has been neglected. Never funded properly 20 in my 40 years. Actually, it's over 40 years if you 21 2.2 consider my eight years as a, you know, as a student, 23 and what-what-the recommendations are-are certainly right on. I'm just-I have a question, though, on 24 the-on the task force. How does that fit in with the 25

| 1  | COMMITTEE ON HIGHER EDUCATION 20                      |
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| 2  | Pell Grants and the-and TAP, if-if there's a free     |
| 3  | tuition? Do we get federal funding?                   |
| 4  | STEPHEN BRIER: (sic) I'll respond                     |
| 5  | quickly. I think when we were talking about the       |
| 6  | tuition we were not simply assuming that the city     |
| 7  | would take on the responsibility of-                  |
| 8  | COUNCIL MEMBER HOLDEN: [interposing]                  |
| 9  | Okay, so  |
| 10 | STEPHEN BRIER:of our underlining                      |
| 11 | bill. (sic) [off mic] It would be a topic. It would   |
| 12 | after taxes or whatever-I'm sorry, whatever [on mic]  |
| 13 | [background comments] Yeah, was-was short from TAP    |
| 14 | and Pell funding would be topped up by this free      |
| 15 | tuition   |
| 16 | COUNCIL MEMBER HOLDEN: Okay.                          |
| 17 | STEPHEN BRIER:and lock it.                            |
| 18 | COUNCIL MEMBER HOLDEN: That's-that's-                 |
| 19 | that's the clue. Another thing, and-and Hercules,     |
| 20 | you certainly know about City Tech's problem with the |
| 21 | infrastructure. I visited many public schools,        |
| 22 | actually all of them in my district and I can attest  |
| 23 | that the public schools have a better infrastructure, |
| 24 | at least in my district, than any of the colleges I   |
| 25 | attended in CUNY. Smart boards in every class. We     |
| I  |   |

| 1  | COMMITTEE ON HIGHER EDUCATION 21                     |
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| 2  | didn't have that at-in my department. We had one     |
| 3  | Smart Board. The elevators didn't work, the roof     |
| 4  | leaked. There was mold throughout the building at    |
| 5  | City Tech. It was-it's amazing what the faculty were |
| 6  | able to do despite the-the college infrastructure,   |
| 7  | but the biggest hurdle and I-and I'm-I'm glad the    |
| 8  | task force is addressing, we had 100-we had 20 full- |
| 9  | time faculty members in my department, over 100      |
| 10 | adjunct professors or lecturers. Now, that's a       |
| 11 | problem. It's a problem on a number of levels. As-   |
| 12 | as you know, at that time at least so I know Barbara |
| 13 | Bowman (sic) has fought for office hours. We got one |
| 14 | office hour. If you-I think if you had six hours of  |
| 15 | adjunct, and that was a great, great accomplishment, |
| 16 | but it's not enough, and with over-how do you        |
| 17 | actually manage 100 adjunct faculty in a department? |
| 18 | How does the chair actually work, and how does       |
| 19 | anybody get, you know, coordinate any meetings? The  |
| 20 | adjuncts weren't required and shouldn't be required  |
| 21 | to attend. So, we need more full-time faculty, and   |
| 22 | the adjunct pool that you have at least in my        |
| 23 | department was magnificent. They were working        |
| 24 | professions who would have loved to get a full-time  |
| 25 | position. Yet, the Administration, the-the city, the |
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| 1  | COMMITTEE ON HIGHER EDUCATION 22                      |
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| 2  | state we never got enough lines ever. So, this-I-I    |
| 3  | think you could—you could double the full-time        |
| 4  | positions and still not address the needs of our CUNY |
| 5  | students who are—are, you know, again, they—they have |
| 6  | the deck stacked against them. Many of them have not  |
| 7  | only financial issues, but they don't really know how |
| 8  | to maneuver college-college life, and you really      |
| 9  | need, and I would sit and talk with many of them, and |
| 10 | counsel them. However, we got to a point where so     |
| 11 | many fell by the wayside, and because you just        |
| 12 | couldn't-they are just a very large department, and   |
| 13 | we-we have an issue at CUNY not only of a disrespect  |
| 14 | for the full-time staff and not paying them enough,   |
| 15 | but the adjunct staff to me were abused, and not only |
| 16 | in pay, but in just the workload. They had to stay    |
| 17 | extra hours. You couldn't—if you had a class of 25    |
| 18 | students, you couldn't get to everyone in a-in a 2-   |
| 19 | 1/2 hour class, and we would say-many of the adjuncts |
| 20 | would stay two or three hours after class for free.   |
| 21 | They didn't get paid for that. So, these              |
| 22 | recommendations are great. I really appreciate the    |
| 23 | efforts of-of-of the task force, and I just hope the  |
| 24 | Mayor's Office, and if we can get the Governor to     |
| 25 | weigh in on this, certainly, it—the Mayor's office    |
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| 1  | COMMITTEE ON HIGHER EDUCATION 23                      |
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| 2  | I'm sure will respond, and I-I will speak to the      |
| 3  | Mayor about this because I-I've been on the front     |
| 4  | lines and CUNY actually I would be-I don't know where |
| 5  | I'd be without CUNY. CUNY actually is my life, was    |
| 6  | my life, and I owe a lot to CUNY, and I'll fight for  |
| 7  | CUNY, and we need other people in the government to   |
| 8  | realize that this is a gem, but we-we have to         |
| 9  | actually address so many needs, and-and the           |
| 10 | infrastructure, you know, the capital projects that   |
| 11 | are needed, of course, billions, they started to      |
| 12 | address a little bit, but especially at City Tech,    |
| 13 | but still more is needed. But I would-if there is     |
| 14 | one recommendation that $I-I$ would think is most     |
| 15 | needed is the adjuncts. Taking care of the adjuncts,  |
| 16 | making sure them into full-time. So, I'll get off my  |
| 17 | soap box now. Thank you. [laughter]                   |
| 18 | CHAIRPERSON BARRON: Thank you. Council                |
| 19 | Member Cumbo.   |
| 20 | COUNCIL MEMBER CUMBO: Thank you. Thank                |
| 21 | you Chair Barron. I wanted to further a point that    |
| 22 | was just brought up. So, you said from 1976 did you   |
| 23 | say on that you'd lost over 3,000 full-time faculty?  |
| 24 | STEPHEN BRIER: Yeah, after-after the                  |
| 25 | fiscal crisis, the cutback was dramatic. It was-it    |
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| 1  | COMMITTEE ON HIGHER EDUCATION 24                      |
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| 2  | went-it went from roughly 10,000 to 7,000. Something  |
| 3  | like that. It was and-and-and what happened in that-  |
| 4  | in that following 40 years was the increase in the    |
| 5  | number of adjuncts and part-time faculty teaching at  |
| 6  | CUNY increased to the point where it's about half the |
| 7  | workforce right now. The contact hours is with the    |
| 8  | part-time workers.                                    |
| 9  | COUNCIL MEMBER CUMBO: And so those 3,000              |
| 10 | faculty that were lost that were full-time was never  |
| 11 | replaced?   |
| 12 | STEPHEN BRIER: Never replaced. There's                |
| 13 | been small increments by the CUNY administration in   |
| 14 | the 1990s and after 2000. So, we've got several       |
| 15 | hundreds of those lines back, and so there are-there  |
| 16 | has been some new faculty hiring, but let's remember  |
| 17 | the-the-the enrollment is-is at the highest level     |
| 18 | it's ever been in CUNY's history. It's pushing        |
| 19 | 275,000 undergraduates. So, we-we've-we've let open   |
| 20 | the doors at one level to more students particularly  |
| 21 | at the community colleges, but we've not sort of      |
| 22 | comparably increased the number of full-time faculty. |
| 23 | COUNCIL MEMBER CUMBO: Do you feel that                |
| 24 | there's a pathway that adjunct professors understand  |
| 25 |   |

| 1  | COMMITTEE ON HIGHER EDUCATION 25                      |
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| 2  | to full-time professorship? Do they understand that   |
| 3  | there's a pathway or is there a pathway?              |
| 4  | STEPHEN BRIER: There is not a pathway. I              |
| 5  | mean it-it-it's a crapshoot, frankly. I teach at the  |
| 6  | Graduate Center. I teach doctoral students, and       |
| 7  | their biggest concern is what's-what-what are my      |
| 8  | prospects to get a full-time academic job? Many of    |
| 9  | them were four, five and six different adjunct        |
| 10 | positions cobbled together a tiny living. The other   |
| 11 | thing I would point out in addition to hiring more    |
| 12 | full-time faculty, we pay our adjuncts abysmally.     |
| 13 | The average-pay for adjunct faculty                   |
| 14 | COUNCIL MEMBER CUMBO: [interposing]                   |
| 15 | That's good.  |
| 16 | STEPHEN BRIER:is between \$3,000 or                   |
| 17 | \$3,500 of staring wage. One of the demands that our  |
| 18 | union the PSC CUNY has made is that should be raised  |
| 19 | to \$7,000.   |
| 20 | COUNCIL MEMBER CUMBO: I agree.                        |
| 21 | STEPHEN BRIER: Because it's the only way              |
| 22 | that people can make at all a living wage and         |
| 23 | continue to-these are people with PhDs, and they're   |
| 24 | working for essentially \$18,000 a year if they teach |
| 25 | four or five adjunct classes.                         |
| I  |   |

| 2  | COUNCIL MEMBER CUMBO: And where do you                |
|----|---|
| 3  | feel that we are in that movement because I feel      |
| 4  | that—I feel that two things need to happen as part of |
| 5  | the goals is that adjuncts do have to be compensated  |
| 6  | adequately for the work that they're doing because I  |
| 7  | think there also needs to be-I taught as an adjunct   |
| 8  | for a number of yeas, and no one calculates the       |
| 9  | amount of time it takes to                            |
| 10 | STEPHEN BRIER: [interposing] That's                   |
| 11 | right.  |
| 12 | COUNCIL MEMBER CUMBO:to work with                     |
| 13 | students, as you suggested after class, the amount of |
| 14 | support and assistance they need with their thesis,   |
| 15 | the number of letters of recommendation that you have |
| 16 | to write. Like all of these different things are not  |
| 17 | calculated into the time that it takes for an adjunct |
| 18 | to effectively teach course, and I feel that office   |
| 19 | hours and all of these different sorts of things that |
| 20 | was also a challenge for me was that office hours     |
| 21 | were not-we didn't have an office, and didn't have a  |
| 22 | space where students could come and meet with us, or  |
| 23 | to talk with us. So, it might, you know, turn out to  |
| 24 | be a meeting a lounge or a meeting somewhere in the   |
| 25 | lobby or going out for coffee, or all these different |
| I  |   |

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2 things, which would ultimately cost you money as 3 well. So, it's all of these different dynamics. So, 4 we're definitely in full support of seeing that, and 5 also wanting to see a pathway that adjuncts 6 understand that there is a process that you can 7 become full-time faculty if you've taught for a number of years, that you've expressed interest in 8 wanting to do that. You should be able to do that. 9

10 STEPHEN BRIER: And that's one of the recommendations that that task-as-as Council Member 11 12 Barron read, that's one of the recommendations that 13 there be some kind of a structure where, you know, dedicated adjuncts have worked in some cases decades 14 15 at CUNY have a pathway to full-time status if and 16 when full-time positions become available. That's 17 the-the-that's the fair thing to do for the people 18 who have made that kind of commitment to our institution. 19

20 COUNCIL MEMBER CUMBO: Thank you. [pause] 21 CHAIRPERSON BARRON: Thank you, and just 22 to extend that concept a little about increasing 23 staff, you know, I always express my concern about 24 how disappointed I am at the low numbers of black 25 faculty at CUNY

| 1  | COMMITTEE ON HIGHER EDUCATION 28                      |
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| 2  | STEPHEN BRIER: Absolutely.                            |
| 3  | CHAIRPERSON BARRON: It's flat-lined. It               |
| 4  | has not gone up. Even though there may have been a    |
| 5  | number of people who are applicants, there's not a    |
| 6  | comparable number of applicants who are given-granted |
| 7  | interviews, and there's still the old boy network of  |
| 8  | the chairs making the decision about who is coming    |
| 9  | in. So, that's certainly not for you                  |
| 10 | STEPHEN BRIER: [interposing] Yeah.                    |
| 11 | CHAIRPERSON BARRON:but just to get it                 |
| 12 | on the record that once again we need to address that |
| 13 | topic as well.  |
| 14 | HERCULES REID: [interposing] And if I                 |
| 15 | may interject as well, from the student voice where   |
| 16 | you guys' previous adjuncts—adjuncts professors know  |
| 17 | how the-the amount of adjuncts affects, and the-the   |
| 18 | funding for adjuncts affects, you know, individuals.  |
| 19 | You know, coming from a student's perspective talking |
| 20 | about adjuncts not having office hours and, you know, |
| 21 | you have your full-time job and maybe kids, and you   |
| 22 | have your full-time classes and trying to maneuver    |
| 23 | around, trying to meet with the professor just to     |
| 24 | answer one question for you or to really get feedback |
| 25 | on something so that you can the-the grade that you   |
| l  | I   |

| 1  | COMMITTEE ON HIGHER EDUCATION 29                      |
|----|---|
| 2  | want or deserve is pretty ridiculous. I myself have   |
| 3  | been in that scenario. I-I know many of students who  |
| 4  | truly suffer because adjuncts themselves are          |
| 5  | suffering, right, because they have to run. They-I'm  |
| 6  | sure many of them would love to stick around and have |
| 7  | these conversations and support these students, but   |
| 8  | like was mentioned they're running to their next      |
| 9  | adjunct position job, of their, you know, trying to   |
| 10 | handle what load of the classroom size that they      |
| 11 | have. So, I definitely want to continue to just       |
| 12 | highlight the need of, you know, (1) funding these    |
| 13 | professors who can then in turn directly impact       |
| 14 | student's lives a little more because they are a      |
| 15 | little bit more comfortable in their own shoes.       |
| 16 | CHAIRPERSON BARRON: Just before I go to               |
| 17 | my colleague Alicka-Samuel, does-I can't recall if    |
| 18 | the task force talks about how online classes might   |
| 19 | be a source of increasing- You didn't?                |
| 20 | STEPHEN BRIER: Yes, we did. We did in                 |
| 21 | the area of-we did very maybe a sentence or two.      |
| 22 | CHAIRPERSON BARRON: Oh, okay.                         |
| 23 | STEPHEN BRIER: I mean I'm a-I'm an                    |
| 24 | instructional technologist. So, I have a strong set   |
| 25 | of ideas or beliefs about this.                       |
|    |   |

| 1        | COMMITTEE ON HIGHER EDUCATION 30                      |
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| 2        | CHAIRPERSON BARRON: Yes.                              |
| 3        | STEPHEN BRIER: But I also don't believe               |
| 4        | because I'm an instructional technologist, and I      |
| 5        | teach interactive technology and pedagogy at the      |
| 6        | graduate center, I don't believe online courses       |
| 7        | completely online are the answer for our students.    |
| ,<br>8   | What we need is blended courses what we call hybrid   |
| 9        |   |
|          | courses because there our students need particularly  |
| 10       | strong attention from faculty members face to face as |
| 11       | well as whatever they can do at a distance. So, I     |
| 12       | think we-we want to do that, but we want to do it     |
| 13       | carefully and thoughtfully.                           |
| 14       | CHAIRPERSON BARRON: Okay. Council                     |
| 15       | Member Samuel.  |
| 16       | COUNCIL MEMBER ALICKA-SAMUEL: Hello,                  |
| 17       | everyone and I just wanted to just put on the record  |
| 18       | that I am CUNY graduate. I am a proud CUNY graduate,  |
| 19       | and truly believe that the woman that I am today, a   |
| 20       | graduate of Law School as well as a member of the New |
| 21       | York City Council having been born and raised in New  |
| 22       | York City Housing Authority, having been born and     |
| 23       | raised in the Brownsville section of Brooklyn, I am   |
| 24       | sitting here today because of CUNY, and will do       |
| 25       | everything I can within my capacity and my position   |
| <u>.</u> |   |

1 COMMITTEE ON HIGHER EDUCATION 31 2 to be supportive of-of everything, and I just want to say hey [laughter] to my constituents, I love you and 3 4 I'm just so proud of-of where you are today because of CUNY right--5 6 HERCULES REID: Yeah. 7 COUNCIL MEMBER ALICKA-SAMUEL: -- and your upbringing, but I just have a question about the 8 9 Board of Trustees. Was there any input or 10 collaboration or like meetings or anything at all. Like just can you describe the relationship, if there 11 12 was any, between the task force and the Board, the 13 CUNY Board at all? 14 HERCULES REID: So, as of right now, the 15 answer is no. What we had a representative, Una 16 Clark, Trustee Clark who sat on the task force. So, that was essentially a direct connection to the task 17 18 force and, of course, she gave her input and feedback based on her role and also as a fellow CUNY lover, 19 20 but have we sat down with multiple people on the Board of Trustees and had these conversations? No. 21 2.2 We are looking forward to it s this is a definite 23 document that we want to make sure that we do get 24 their input, and their feedback on what could be 25 included and what can be worked on. So, yeah.

COUNCIL MEMBER ALICKA-SAMUEL: Okay,
because I was just trying to figure out if need be
their level of input or-I don't want to say support,
but just their involvement if it would help push
things along at all--

HERCULES REID: [interposing] Um- COUNCIL MEMBER ALICKA-SAMUEL: --with
 some of the recommendations or even a release.

STEPHEN BRIER: We'd welcome the 10 opportunity for Trustee Clark to help us make that a 11 12 reality, but it's-it's-it's going to being difficult 13 until the Mayor lets the report out publicly, and we 14 can have a chance to really discuss what we proposed 15 in the 21 recommendations, and-and try to figure out 16 how to make them a reality or many of them as we can. 17 Then it seems to me that's an appropriate moment for 18 the CUNY Central Administration and the-and the trustees to be actively involved in that. We-we 19 20 would have welcomed any feedback at that point. Ιt was a very-it was a very open-ended process, and the 21 2.2 final meeting, which we held at the Graduate Center 23 where I teach, would-Council Member Barron came, Trustee Clark came, several members of the task force 24 25 were there as well to vote on the final report that-

| 1  | COMMITTEE ON HIGHER EDUCATION 33                      |
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| 2  | the report that you see that we-we submitted back in- |
| 3  | in December. We think that's a-a conversation that    |
| 4  | needs—should have started right away after the new    |
| 5  | year, and we're sad five months later that it is not. |
| 6  | HERCULES REID: And-and definitely on the              |
| 7  | aspect of confidentiality, I think that was probably  |
| 8  | another level of respect that again the Mayor's       |
| 9  | Office asked that we keep it almost to ourselves      |
| 10 | until they were able to give specific feedback, and   |
| 11 | the document could go public where we can have these  |
| 12 | conversations with a wider audience. We've been       |
| 13 | sitting, you know, on that. I myself have spoke to    |
| 14 | Trustee Clark, and she's been, you know, behind the   |
| 15 | scenes definitely prodding things as well as-the      |
| 16 | individual's name slips my mind, but she also         |
| 17 | introduced me to another Board of Trustees member. I  |
| 18 | think his name is Michael. He's on of the Mayor-      |
| 19 | Mayoral-mayoral trustees. I have started keeping him  |
| 20 | in the look as well, and he would have been here      |
| 21 | today but, of course, his graduation is in Staten     |
| 22 | Island. But some of them are definitely aware. So,    |
| 23 | yeah.   |
| 24 | COUNCIL MEMBER ALICKA-SAMUEL: Okay,                   |
| 25 | thank you. Thank you, Chair.                          |
| l  | I   |

| 2  | CHAIRPERSON BARRON: Thank you. Just one               |
|----|---|
| 3  | further questions in terms of following up, the task  |
| 4  | force, you were the law said that you should have at  |
| 5  | least three meetings. So, did you fulfill that        |
| 6  | obligation? How often did you meet? How many times    |
| 7  | did you meet? You should meet like three times.       |
| 8  | HERCULES REID: The guaranty met three                 |
| 9  | times   |
| 10 | STEPHEN BRIER: Three times.                           |
| 11 | HERCULES REID:with quorum.                            |
| 12 | CHAIRPERSON BARRON: Okay.                             |
| 13 | HERCULES REID: With quorum.                           |
| 14 | CHAIRPERSON BARRON: And how-how did the               |
| 15 | members contribute to the document that you produced? |
| 16 | In what way were they engaged?                        |
| 17 | HERCULES REID: So in the-in the first                 |
| 18 | few meetings it was very general conversations were   |
| 19 | being had and brought feedback and then essentially   |
| 20 | meeting minutes was produced. I believe it was in     |
| 21 | the third meeting when we actually started to get     |
| 22 | deeper into the project where we also split up into   |
| 23 | subcommittees where individuals who were interested   |
| 24 | in say infrastructure or faculty or the student       |
| 25 | aspect attended particular meetings geared around     |

| 1  | COMMITTEE ON HIGHER EDUCATION 35                                   |
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| 2  | that, and then after we got all the input and buy-in               |
| 3  | from all the members of the task force, I will                     |
| 4  | definitely say Steve Brier was a huge engine behind,               |
| 5  | you know, typing it out and putting it into a                      |
| 6  | document as well as at the time choice of towns and                |
| 7  | me giving feedback to the-to great people and then                 |
| 8  | after that point we went and had our final meeting,                |
| 9  | which you were a part of, and we presented the                     |
| 10 | document that came out of the different levels of the              |
| 11 | meetings. We asked for feedback from all the                       |
| 12 | members. Some gave, some didn't, and then after we                 |
| 13 | had that final meeting was when we went back to                    |
| 14 | working on the engine on typing it out, making the                 |
| 15 | adjustments, and then that's when in December we                   |
| 16 | finally had the draft that you se today.                           |
| 17 | CHAIRPERSON BARRON: Did all of the                                 |
| 18 | members have an opportunity to receive a copy of the               |
| 19 | draft?   |
| 20 | HERCULES REID: I personally sent all of                            |
| 21 | the task force members a coup on at least two                      |
| 22 | occasions.   |
| 23 | CHAIRPERSON BARRON: Okay.  |
| 24 | STEPHEN BRIER: And I before it was                                 |
| 25 | finalized on December 23 <sup>rd</sup> , I made a point of sending |
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| 1  | COMMITTEE ON HIGHER EDUCATION 36                      |
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| 2  | that, an ultimate draft to all the members of the-of  |
| 3  | the task force to ask for their feedback, and we got  |
| 4  | as Hercules suggests some feedback. Others were       |
| 5  | content with the way it was, and that's the document  |
| 6  | we produced. We gave it to Charissa Townsend who was  |
| 7  | on the Mayor's Staff, not on the Council's staff.     |
| 8  | She was the staff to the task force, and she produced |
| 9  | the final document, which frankly until we got        |
| 10 | Hercules to sort of put together the thing you see.   |
| 11 | I've never actually seen the final document that went |
| 12 | to the Mayor's Office. All I have is my then          |
| 13 | ultimate draft that went to her.                      |
| 14 | CHAIRPERSON BARRON: Was there any                     |
| 15 | objections to recommendations that are contained in   |
| 16 | this report, or would you say the group was in        |
| 17 | consensus that all of the items in this were items    |
| 18 | that they could embrace.                              |
| 19 | HERCULES REID: What I would say is that               |
| 20 | in my last email where I did send the draft again, I  |
| 21 | specifically requested that if any feedback was       |
| 22 | needed to be provided and by silencing your feedback  |
| 23 | would sound as you're agreeing to what's in the       |
| 24 | document. I would say only one task force member      |
| 25 | Lucette Mendez. She was the only one that said I      |
|    |   |

| 1  | COMMITTEE ON HIGHER EDUCATION 37                      |
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| 2  | want to give feedback, but as of today, which this    |
| 3  | happened like two or three weeks ago, I have not      |
| 4  | received any type of feedback.                        |
| 5  | CHAIRPERSON BARRON: I think that's very               |
| 6  | important that we get that into the record. That's    |
| 7  | why I asked those questions. Are there any further    |
| 8  | questions? If not, we want to thank you for your      |
| 9  | testimony. Thank you for your work. Thank you for     |
| 10 | your dedication. Thank you for your persistence and   |
| 11 | thank you for continuing the fight because it is a    |
| 12 | fight.  |
| 13 | STEPHEN BRIER: Thanks a lot.                          |
| 14 | CHAIRPERSON BARRON: Thank you.                        |
| 15 | STEPHEN BRIER: We appreciate it.                      |
| 16 | [background comments, pause]                          |
| 17 | CHAIRPERSON BARRON: Okay, we'll next                  |
| 18 | call the CUNY representative and we're going to have  |
| 19 | David Crook who is the University Dean for the        |
| 20 | Officer of Institutional Research and Assessment come |
| 21 | and give testimony. [background comments, pause]      |
| 22 | Okay, I'm going to ask the Counsel to administer the  |
| 23 | oath.   |
| 24 | LEGAL COUNSEL: Would you please raise                 |
| 25 | your right hand. Do you affirm to tell the truth,     |
|    |   |

1 COMMITTEE ON HIGHER EDUCATION 38 2 the whole truth and nothing but the truth in your testimony before this committee, and to respond 3 honestly to Council Members' questions? 4 5 DAVID CROOK: I do. 6 LEGAL COUNSEL: Please State your names 7 for the record. 8 DAVID CROOK: David Crook. CHAIRPERSON BARRON: Thank you. 9 You may 10 begin. DAVID CROOK: Good morning, Chairperson 11 12 Barron and members of the Higher Education Committee. 13 I am David Crook, CUNY's Associate University Provost 14 for Academic Affairs. I got a promotion. [laughter] 15 I would like to thank you for the opportunity to speak with you this morning about the report of the 16 17 task force on affordability admissions and graduation 18 rates of the City University of New York. The Council and-and the task force that prepared the 19 report deserves our great appreciation for 20 21 identifying the ingredients that are crucial to 2.2 students' success. Academic support is-is key, but this-I mean the kind of health that students need to 23 guide and sustain them in their studies through to 24 degree completion, and non-academic support. All the 25

| 1  | COMMITTEE ON HIGHER EDUCATION 39                      |
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| 2  | various sorts of-of support other than support for    |
| 3  | the academic work that they're doing needing          |
| 4  | financial aid, paying for the many costs associated   |
| 5  | with going to college, living expenses such as        |
| 6  | transportation, emergencies and childcare. Our        |
| 7  | undergraduate students are non-traditional students   |
| 8  | in-in some respects and traditional in many other     |
| 9  | ways. Forty-two percent have a household income less  |
| 10 | than \$20,000 year; 58% receive Pell grants and about |
| 11 | 1 in 8 are parents. Certain groups of students, as    |
| 12 | the report mentions, students who are entering or     |
| 13 | returning to college, students who have disabilities, |
| 14 | veterans, low-income students, students of color have |
| 15 | distinct needs even over and apart the general needs  |
| 16 | that I just cited in-in the-in-in the basic           |
| 17 | statistics, and-and so consistent with the            |
| 18 | recommendations of the-of the task force, the         |
| 19 | university has been and must be sensitive to the      |
| 20 | special needs of-of these populations. Finally, no    |
| 21 | university can serve its students well unless it is   |
| 22 | able to recruit and retain excellent faculty. Full-   |
| 23 | time faculty are the life blood of our Teaching Corps |
| 24 | dedicated to CUNY's mission, and to the success of    |
| 25 | our students. They demonstrate this commitment        |
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| 1  | COMMITTEE ON HIGHER EDUCATION 40                      |
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| 2  | everyday in the classroom like in their work to       |
| 3  | design a rigorous curriculum, their meetings with     |
| 4  | students, and in their careers as scholars. Both      |
| 5  | teaching and learning take place in buildings that    |
| 6  | need to be maintained and so proper conditions and    |
| 7  | teaching conditions we acknowledge are essential, and |
| 8  | but this morning, I will focus my remarks on the      |
| 9  | progress that the university has made in raising the  |
| 10 | success rates of students, acknowledging the needs    |
| 11 | that are cited in the report for better support of    |
| 12 | faculty, and for the infrastructure, I will be        |
| 13 | focusing on the academic part of the equation and the |
| 14 | recommendations in the report. Today, coincidentally  |
| 15 | is a day of great celebration at CUNY as we've        |
| 16 | mentioned. I understand that no fewer than six        |
| 17 | graduation ceremonies are taking place today, and so  |
| 18 | as a result, several of my colleagues have commitment |
| 19 | to speak of them. Otherwise they would have been      |
| 20 | here. So, I'll spend a few minutes talking about how  |
| 21 | we've been able to make sure of the resources that    |
| 22 | our-have been available to the university through its |
| 23 | operating budget from the city and the state to       |
| 24 | improve degree completion rates with an eye toward    |
| 25 | how much better these rates could be, and how much    |
| I  |   |

2 faster progress could be with if additional funding were available. So by making effective use of the 3 resources available at CUNY in a relatively short 4 5 period of time, has made remarkable progress in 6 raising its graduation rates. This has been due to 7 the hard work of our students, our faculty and staff, and our leadership. So, last year in 2016 to 17, the 8 university awarded 51,533 degrees up from 47,776 the 9 year before. So, that's an increase of 8% overall, 10 but degrees awarded to students of color increased at 11 12 an even faster pace. So, [coughs] if undergraduate degrees in general increased by 12.4%, the number of 13 degrees awarded to students of color increased by 18% 14 15 of the same period. Three-year graduation rates are 16 another point of progress, and the improvement that we've seen in these rates and the improvement that we 17 18 expect to see going forward is in so small part due to the large investment that the Council and the city 19 20 has made in the ASAP program, and I'll say a bit more about that. But three-year graduation rates from 21 2.2 associate programs, this is all of our associate 23 programs including our so-called comprehensive colleges, climbed from 13.6% to 19.2% from the 24 entering full-time cohort in 2010 to the cohort 25

| 1  | COMMITTEE ON HIGHER EDUCATION 42                      |
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| 2  | entering in 2014. So, over a four-year period, the    |
| 3  | graduation rates increased by almost half in just     |
| 4  | that short period of time, and we believe that we're  |
| 5  | on track to achieve the target in the university's    |
| 6  | strategic plan of-of reaching 35%35.6% graduation     |
| 7  | rate for the cohort entering in 2019. We chose the    |
| 8  | 2019 cohort as a-as the basis for that target because |
| 9  | that will be the year when the ASAP program is fully  |
| 10 | scaled up to 25,000 students representing almost half |
| 11 | of theof the entering class of-of associate           |
| 12 | students. So, back in 2006 just to go back a little   |
| 13 | bit further than the-the 2010 cohort I mentioned,     |
| 14 | the-the graduation rate was only 10% back then. So,   |
| 15 | in—in just not that many years we've more than        |
| 16 | doubled the-the associate degree graduation rate, and |
| 17 | our target it to double it again. For baccalaureate   |
| 18 | students, we've made progress there as well, again    |
| 19 | keeping in mind the constraints on the resources that |
| 20 | we've been operating under that the Councilman        |
| 21 | referenced so eloquently. Six-year graduation rates   |
| 22 | for baccalaureate students moved from 51% to 56.6%    |
| 23 | for the entering full-time cohort of fall 2006        |
| 24 | preparing that to the fall 2011 cohorts. So, again,   |
| 25 | progress of over five percentage points in—in that    |
|    |   |

| 1  | COMMITTEE ON HIGHER EDUCATION 43                      |
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| 2  | relatively short period of time. Some of that may be  |
| 3  | due to rising admission standards, but there's been a |
| 4  | tremendous amount of attention, you know, paid to     |
| 5  | supporting students as best we can, you know,         |
| 6  | improving advisement to-to raise those rates. So more |
| 7  | financial resources for out students would-would be   |
| 8  | welcome, warmly welcomed but our efforts to we        |
| 9  | believe increase-to change student behavior in terms  |
| 10 | of the-what-what is seen as a normal credit load can  |
| 11 | also have in the meantime a bigger effects on time    |
| 12 | graduation rates, and it would also help our students |
| 13 | maximize the use of financial aid. TAP is limited to  |
| 14 | eight semesters I believe, and so students who pursue |
| 15 | their degrees in an efficient manner and take 15      |
| 16 | credits a term, we recognize that not every student   |
| 17 | can do that, but if more students do that, graduation |
| 18 | rates on time and better use of-of-of the available   |
| 19 | financial aid should be possible. So, the data show   |
| 20 | that students who are full-time now, who increase     |
| 21 | their credit load from 12 to 15 credits do not suffer |
| 22 | a GPA penalty for-for taking on the additional        |
| 23 | credit-the additional credit load. Sometimes there's  |
| 24 | a concern among advisers that—that students are       |
| 25 | taking on too much, but almost no matter what the     |
| l  |   |

2 student's level of high school preparation, they-they are better off taking 15 than 12 credits. It might 3 seem counterintuitive, but-but my background is 4 5 showing that when we do a rigorous study that that 6 seems to be the-the pattern. We have launched as part 7 of our Momentum Campaign a systemic communicationsset of communications to our students to encourage 8 them to take 15 credits making full use of the 9 10 summer. So it may be not possible for a student to take 15 in the-in the fall and 15 in-in the spring, 11 12 but by making good use of the summer, they can stay on pace to the 30 credit degree credit accumulation 13 14 rate that's necessary to qualify them for the 15 Excelsior Scholarship and to make full use of their-16 their TAP award. So the efforts in this direction 17 have begun to-to bear fruit. The percentage of full-18 time undergraduates taking 15 credits in the-the fall increased from 30 point-6 percent in the fall of '16 19 20 to 41% in the fall of '17. That's an increase of 10.6 percentage points. So, over time this should 21 2.2 show an improvement in retention and on-time degree 23 completion rates. At one of our four-year colleges, 24 Hunter, the percentage of new freshmen taking 15 credits in their first semester rose 30% in 2012 to 25

2 more than 59% two years later though a concerted information campaign working with the advisors, and 3 changing the-the baselined expectations about what a 4 full-time credit load is from the financial aid 5 definition 12 credits to the on-time to degree 6 7 completion definition of 15. [coughs] We've also just begin a campaign to encourage students to take 8 advantage of the new Pell benefit for summer course 9 10 taking again to encourage students who-to take the full 30 credits a year by making full use of the 11 12 summer. Pell will pay for summer course work. One of the things that we've been working hard at, at 13 14 CUNY is to what we call just in time information delivery to students. With the investments in the 15 16 administrative infrastructure that-that we've made 17 over the last number of years to have better access to what we call real time information by our 18 students. We've been able to deliver messages to 19 20 students at the time when that message-delivery of that message does the most good. So, for example 21 2.2 students are rounding the corner into the summers. 23 We are able to identify students who might benefit from taking the additional six credits and send them 24 25 messaging in time for them to change the-maybe make

| 1  | COMMITTEE ON HIGHER EDUCATION 46                      |
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| 2  | decisions about what they should be doing over-over   |
| 3  | the summer. Because students pay the same tuition     |
| 4  | for 15 credits as 12, the overall-the overall cost of |
| 5  | a degree is much more affordable when students take   |
| 6  | the 15 credits per term, and also as I mentioned      |
| 7  | before it allows them to make full use of-of the TAP  |
| 8  | award. Finally, the-the-the other benefit of          |
| 9  | graduating closer to on time is that students can     |
| 10 | enter the labor force more quickly or continue their- |
| 11 | their studies more expeditiously than before, and     |
| 12 | again, this—this reduces the ultimate cost of—of the  |
| 13 | degree because students can start earning money more  |
| 14 | and more quickly to pay back any loans they may have  |
| 15 | taken or to basically get on with their-their lives.  |
| 16 | Another one of the recommendations in the report is   |
| 17 | something that's near and dear to my heart, which is  |
| 18 | remediation reform. We-the Council generously         |
| 19 | allocated \$2 million last year to-to CUNY to support |
| 20 | a number of efforts that we've been making on-to make |
| 21 | remediation more effective and efficient for-for      |
| 22 | students who are placed into it, and one of the       |
| 23 | benefits of that is that last year, 80% of our        |
| 24 | students in entering our associate programs placed    |
| 25 | into some form of remediation, reading, writing or    |
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2 math. Because of changes that we made after a great deal of research into which students really belong in 3 remedial instruction, which students can-can do well 4 5 by placing directly into credit. That percentage dropped from 80 to 62% of community college students 6 7 placing into remedial instruction. Sixty-two 8 percent is still maybe higher than it needs to be, but, you know, what we've been doing is working hard 9 at designing remediation so that it's more effective 10 than, you know, than it-it was when it consisted 11 12 largely of a series of nine-credit courses one after 13 another. The problem with those that-that form of delivery is that there's a great deal of leakage 14 15 between courses in-in remedial sequences, failure 16 rates in each course are high, and so way too many 17 students were never making it through to-to credit course work. So, what we've done using the-the 18 Council funds, and-and thinking hard about-about 19 20 policy is to better target remedial interventions to the needs of students. So, summer emersion for 21 2.2 example is-is an opportunity to do a better job of 23 moving away from one size-fits-all workshops to ones targeted to the specific skill profile of-of 24 students. That involves a fair amount of redesign 25

2 of-of-of summer emersion workshops to accomplish that. Students with the greatest needs are being 3 4 referred to CUNY Start or Math Start, which both-both 5 programs have really good track records in moving 6 students through to skill proficiency. In math, what 7 that means is that students who participate in one of those-either of those two programs and-and master 8 elementary Algebra have the full array of curricular 9 options open to them once matriculate at-at CUNY. And 10 then on the-in terms of post-matriculation options 11 12 what we're doing here is encouraging what we call the co-requisite model of instruction. So, this instead 13 of students being placed into a 9-credit sequence of-14 15 of courses, they have a good chance of becoming 16 discouraged. They're placed into a credit course with extra support. So, now when they're taking the 17 18 extra support, the see the context and the need for that extra support, and it's delivered just in time 19 20 at the point in the regular course when they-they need it, and that's been found both at CUNY and 21 2.2 nationally to be a much more effective way of 23 delivering remedial instruction. So, we-we hope to be able to continue that-that work. Again, with 24 assistance of the Council the money goes to a highly 25

| 1  | COMMITTEE ON HIGHER EDUCATION 49                      |
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| 2  | effective set of-of interventions that are showing    |
| 3  | real promise. Proper advisement as the report         |
| 4  | mentions is essential to starting our students off on |
| 5  | the-the right track and keeping their mind on it      |
| 6  | though to a timely degree completion. Too many        |
| 7  | students take too many credits maybe sometimes the    |
| 8  | wrong credits because they haven't spent enough time  |
| 9  | with advisors to make sure that they take the courses |
| 10 | that they really need to-to complete their degree.    |
| 11 | Major changing is-is an issue as well, and so         |
| 12 | advisement is—is—is one of the secrets to the ASAP    |
| 13 | program. I'll mention the-the Intrusive Advisement    |
| 14 | model there keeps students on track. So, not only do  |
| 15 | they take-pursue their careers efficiently by taking  |
| 16 | the right number of credits, but they take-they take  |
| 17 | the right credits because of-of that advisement. So,  |
| 18 | one of the things that CUNY has been able to do again |
| 19 | given the budgetary constraints is to give advisors   |
| 20 | technological support that they haven't had in the    |
| 21 | past. [coughs] So, in the community colleges five of  |
| 22 | our community colleges now have what we call early    |
| 23 | alert systems. Starfish is the-the main package. If   |
| 24 | a student begins to show signs of academic            |
| 25 | difficulty, the package allows faculty to refer       |
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1 COMMITTEE ON HIGHER EDUCATION 50 2 students to support, tutoring support. It might be counseling of various sorts, and then it keeps track 3 of whether the student has kept those appointments. 4 5 So, it sort of closes the-the student in a-in a 6 technological web of support. The-another package, 7 analytics packages provide a different sort of support to advisors. They're able to distill an 8 enormous amount of academic information that's 9 available to them in terms of patterns of course 10 taking and grades that students over long period of 11 12 time have demonstrated, and it delivers the-that 13 information directly to the advisor and with respect to a particular student. So, for example, if David 14 15 Crook comes to an advisor and says, Gee, I'm-I'm 16 thinking of-of majoring in physics, but my record shows that I got a C+ in Physics 101 or in college 17 18 Algebra, based on the records of-of thousands or hundreds of-of students over time, the-the advisor 19 20 might say well, you know, not necessarily discourage me, but alert me to the-the-some of the risk factors 21 2.2 associated with my career-with my choice of-of major. 23 So, we just procured an analytics package called E-A-B for the senior colleges that would perform that 24 25 function and-and help the advising course there.

| 1  | COMMITTEE ON HIGHER EDUCATION 51                      |
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| 2  | It's not to take away from the need real live         |
| 3  | advisors for bolstering the-sometimes small-way too   |
| 4  | small advising corps available to students especially |
| 5  | in senior colleges. ASAP has made a huge difference   |
| 6  | in the Community College Advising Corps. The report   |
| 7  | advocates for closer connections to the DOE, to ease  |
| 8  | the transition from high school to-to college. I      |
| 9  | won't go into detail with probably the programs that  |
| 10 | you are pretty familiar with, but CUNY has been out   |
| 11 | front and a leader in dual enrollment programs, the   |
| 12 | College Now Program for decades, and that program     |
| 13 | serves 22,000 students now and a growing percentage   |
| 14 | of freshmen at CUNY have had experience with College  |
| 15 | Now, and the record shows that those students have    |
| 16 | higher grades and accumulate more credits than        |
| 17 | students who haven't had the benefit of College Now   |
| 18 | even for controlling for high school background.      |
| 19 | The-the Linked Program, a senior year program to      |
| 20 | provide remediation is now in over 90 schools again   |
| 21 | thanks to funding from the city and that's showing    |
| 22 | promising results. We've-for ten years have had a     |
| 23 | two-way data exchange for the public schools, which   |
| 24 | has allowed the two institutions to communicate more  |
| 25 | effectively than they would have about what makes     |
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| 1  | COMMITTEE ON HIGHER EDUCATION 52                       |
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| 2  | students ready for college, and what informs skill     |
| 3  | proficiency standards and college admission            |
| 4  | standards, and that's been a healthy channel of        |
| 5  | communication over-over time, but much more work       |
| 6  | needs to be done to many students who have-who apply   |
| 7  | to college, and—and follow through with being-filing   |
| 8  | an admission and-and beginning the process, change     |
| 9  | their mind and for whatever reason through a process   |
| 10 | that we call college summer melt, don't show up at     |
| 11 | college either at CUNY or elsewhere, and so that's     |
| 12 | work that we know needs to be done to-to smooth that-  |
| 13 | that transition and to make sure that students who     |
| 14 | can benefit from a college education take advantage    |
| 15 | of it. New York City has an unusually high college     |
| 16 | going rate in part because of the efforts that the     |
| 17 | two institutions have already made to-to raise         |
| 18 | college going rates. One think that we do know, has    |
| 19 | made a difference in college going here in New York    |
| 20 | is the-the Application Fee Waiver program that the-    |
| 21 | that was funded last year with \$2 million provided by |
| 22 | the-by the city. According to an analysis that-that    |
| 23 | the public schools did, 75% of DOE graduates applied   |
| 24 | to CUNY in 2017. That's up from 71.5% the year         |
| 25 | before, and we think that the application waivers      |
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| may-may have made a difference, and also the freshman |
| class at CUNY is—is higher than it's ever been. It    |
| climbed last fall to over 38,000 students. It's-it's  |
| sort of an historic high. It's up 3.4%, over 1,200    |
| students from the fall before, and that 1,259         |
| students are almost entirely made up of graduates of  |
| the New York City Public Schools. [coughs] Another    |
| area of concern in—in the Task Force Report is the    |
| struggle that our-many of our students have to pay    |
| for college. We acknowledge that it is a-a challenge  |
| for many students who come from the low-income        |
| families that I—I cited at the beginning. Forty-two   |
| percent of our students come from households earning  |
| less than \$20,000 a year. So, you know, how can we   |
| support these students better than we have? Well,     |
| one thing we need to keep in mind, and as the report  |
| points out that tuition isn't the whole story.        |
| Living expenses even for the many-the majority of our |
| students who live with their parents are about        |
| \$17,000 a year. So tuition doesn't solve the-the     |
| problem. There's still the need for many of our       |
| students to work or-or borrow to afford their-their   |
| education, but we do know that about 65% of our full- |
| time resident and undergraduates are able to attend   |
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| 2  | tuition free. That's 61% at the senior colleges and   |
| 3  | 71% at the community colleges. So that's between TAP  |
| 4  | and Pell. Their-their income is low enough and those  |
| 5  | awards are high enough to cover the entire cost of-of |
| 6  | tuition at CUNY, which is 65\$6,530 at the senior     |
| 7  | colleges and \$4,800 in the community colleges.       |
| 8  | Because financial aid is relatively generous, and I   |
| 9  | haven't mentioned Excelsior yet, and because tuition  |
| 10 | is comparatively low 8 and 10 of our students who     |
| 11 | graduate, graduate free of federal loan debt. So that |
| 12 | enables them to continue their schooling. It makes    |
| 13 | graduate school more affordable because they're-      |
| 14 | they're finishing their undergraduate degree with     |
| 15 | little or no debt. Of those who did borrow-the 20%    |
| 16 | who did borrow, the average debt is—in 2017 was       |
| 17 | \$11,700. It's \$12,700 for the four-year schools,    |
| 18 | \$8,900 for the two-year schools. In total, CUNY      |
| 19 | students received more than a billion in federal,     |
| 20 | state and city financial aid this-this past year, and |
| 21 | that doesn't the aid from private funds as well for   |
| 22 | scholarships. Excelsior is, you know, as—as Steve     |
| 23 | Brier mentioned, is a-is a last dollar in award. So,  |
| 24 | it makes up the difference between TAP and Pell and   |
| 25 | tuition for students who-who need-need that, and the- |
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2 the number of students at CUNY who receive an Excelsior awards was 4,700 in the fall of '17. So, 3 it's more than double. Not to take issue with the 4 report, but it's more than double the-the-the number 5 estimated in-in the report from-from last fall before 6 7 all the data were-were in. So, in fall-Fiscal Year 2018, students were paying out of pock-pocket about 8 \$750,000 in tuition, and so, \$750 million in tuition. 9 Sorry. Of the total \$3.5 billion budget, tax levy 10 budget, 20-22% in-in that fiscal year was made up of-11 12 of-of tuition payments by-by students. I wanted to say a word about the importance of emergency funds, 13 14 another one of the recommendations. We know that the 15 Petrie Foundation has been generous since-in offering 16 support for emergency funds. We know how vulnerable 17 students can be to minor expenses unforeseen that can 18 disrupt their-their-their schooling. I mean back earlier in my career we did a student of students of-19 20 of excellent students who-who dropped out, and did an interview study to find out why-why good students 21 2.2 with excellent GPAs left-left-discontinued their 23 studies, and overwhelmingly it was for financial reasons. It might be a medical emergency. It might 24 be a need to take care of a relative, but and for 25

| 1  | COMMITTEE ON HIGHER EDUCATION 56                      |
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| 2  | relatively small amounts of money. So, emergency      |
| 3  | funds can make a large difference. The report         |
| 4  | mentions the Assist Me App at Kingsborough, which     |
| 5  | students can enter and—and signal needs that need for |
| 6  | Student services. Research associated with the        |
| 7  | development of that app showed that many students at  |
| 8  | Kingsborough, and this is true everywhere, were-had   |
| 9  | left the-the university for relatively small amounts  |
| 10 | of—of money, and this is important for recruiting     |
| 11 | adult students coming back to CUNY, students who may  |
| 12 | have left for a while. Many of them owe relatively    |
| 13 | small amounts of money, and they need to clear it up  |
| 14 | with the bursar. So, these are all points where a     |
| 15 | little bit of funding can-could do a lot of good in   |
| 16 | terms of removing small financial hurdles to-to       |
| 17 | degree completion. This last year, and again this     |
| 18 | year, CUNY received \$4 million from New York State   |
| 19 | for open education resources. So, these are           |
| 20 | resources that are textbooks and materials used in    |
| 21 | class that for which students don't have to pay an    |
| 22 | arm and a leg to publishers for-for commercial        |
| 23 | textbooks. They're developed by faculty from around   |
| 24 | the world, and at CUNY as well, and so the money goes |
| 25 | to-to develop the materials, to-to store them and to  |
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| 2  | make them available to students. Last year, the \$4    |
| 3  | million investment saved our students \$8 million. So, |
| 4  | there's tremens-there's tremendous potential here      |
| 5  | for-for that investment. The, you know, just to say    |
| 6  | a bit about career-the work that the university is     |
| 7  | doing to prepare students for the-the labor market.    |
| 8  | We-our data have gotten much better on what happens    |
| 9  | to our students once they enter the labor market.      |
| 10 | We-we reached an agreement with the New York State     |
| 11 | Department of Labor to obtain unemployment insurance   |
| 12 | records, and so we have data now on where our          |
| 13 | students are employed. The good news is almost all     |
| 14 | of them remain in New York City and New York State,    |
| 15 | and they enhanced their our news that have from        |
| 16 | graduation rates including the higher ones that I      |
| 17 | just cited go to increase tax revenues. So,            |
| 18 | taxpayers benefit from the investment in higher        |
| 19 | education because our students graduate and stay in    |
| 20 | the-in the-the local economy, and they earn more than  |
| 21 | they would have. So, we're working hard now to         |
| 22 | strengthen our career centers. We-we have a dynamic    |
| 23 | addition to our staff who is pursuing creative         |
| 24 | solutions to link up employers with-to-to students to  |
| 25 | enhance their career opportunities, to increase paid   |
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| 2  | internships. One part or the strategy is to hire a   |  |  |  |
| 3  | group of what he calls sector navigators. These are  |  |  |  |
| 4  | specialists in a certain area of the local economy   |  |  |  |
| 5  | that can help connect employers to our students. So, |  |  |  |
| 6  | the task force, I'd to, you know, add my             |  |  |  |
| 7  | commendations to the authors of the report. The      |  |  |  |
| 8  | work—the task force has obviously done its work      |  |  |  |
| 9  | carefully. It has spotlighted key opportunities for  |  |  |  |
| 10 | additional investments in our students. You know,    |  |  |  |
| 11 | I've tried to make the point that, you know, given   |  |  |  |
| 12 | the framework, the budgetary framework that we've    |  |  |  |
| 13 | operated in over the last number of years, we've     |  |  |  |
| 14 | still been able to make remarkable progress, but     |  |  |  |
| 15 | additional investments could accelerate that         |  |  |  |
| 16 | progress, could improve working conditions for our   |  |  |  |
| 17 | faculty and classroom conditions for our students,   |  |  |  |
| 18 | and accelerate the progress that we've already seen  |  |  |  |
| 19 | in raising graduation rates. This concludes my       |  |  |  |
| 20 | testimony, but once again, thank you for the         |  |  |  |
| 21 | opportunity to speak to you this morning.            |  |  |  |
| 22 | CHAIRPERSON BARRON: Thank you very much.             |  |  |  |
| 23 | It's been very comprehensive, and it's generated a   |  |  |  |
| 24 | lot of questions. [laughter] So, I'll start, and     |  |  |  |
| 25 | then if my colleague has questions, I'll ask him to  |  |  |  |
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1 COMMITTEE ON HIGHER EDUCATION 59 2 share them. So, you said that in 2016 the number of students-I think you said the number of students 3 taking 15 credits rose from 30.6% to 41%. 4 DAVID CROOK: So from that-2016 to 2017 5 that's correct. The number of full-time freshmen at 6 7 CUNY, meaning that they were taking 12 already. CHAIRPERSON BARRON: Right. 8 DAVID CROOK: It rose by 10 percentage 9 10 points. 11 CHAIRPERSON BARRON: What impact did that 12 have on their GPAs? 13 DAVID CROOK: None. On average none. 14 The-the GPA stayed just about the-the same. 15 CHAIRPERSON BARRON: Okay. So, my 16 questions are not in order because I-I haven't--The 17 Excelsior Scholarship recipients you said they're 18 4,700. So you have the dollar amount that these students received? I've been told that sometimes 19 20 they're very negligible amounts as low as \$18. DAVID CROOK: I don't have those-those 21 2.2 figures for you. I think that will be the first 23 thing that I have to promise to get back to you with-24 25 CHAIRPERSON BARRON: Okay.

1 COMMITTEE ON HIGHER EDUCATION 60 2 DAVID CROOK: --but what we do know is 3 that amount is calibrated to students' income and 4 that-[coughs] CHAIRPERSON BARRON: I-I would love to 5 6 see those numbers. You talked about the remediation 7 Initiative, and I'm not quite clear. DAVID CROOK: So, the average, I just--8 CHAIRPERSON BARRON: Okay. 9 10 DAVID CROOK: --figured here that the average Excelsior Award was \$2,454. Is that right? 11 12 CHAIRPERSON BARRON: Okay. 13 [background comments, pause] 14 DAVID CROOK: Okay. So it varies some by 15 school, but depending on the average because our 16 schools vary in terms of the average income level of 17 the students. 18 CHAIRPERSON BARRON: Right. DAVID CROOK: You know, the average award 19 20 that they receive over and above their TAP and Pell and--21 2.2 CHAIRPERSON BARRON: Right. So, I-I 23 appreciate that, and if you can give us the breakdown of what you put there--24 DAVID CROOK: [interposing] Right. 25

CHAIRPERSON BARRON: --I would appreciate that. You talked about the Remediation Initiative, and I wasn't quite clear. I-I thought I heard you say it had been 80% that needed remediation and that wen down to 62%.

7 DAVID CROOK: Yes. So, of all of the students entering our Associate Program, 80% hade 8 needed remediation of one form or another, reading, 9 writing or math. In 2016, the next-the next year, so 10 what-what had happened is that all of the tools that 11 12 we've been using to place students into or out of remediation changed in-in one year because of moved 13 14 by the state and by the college board to recalibrate 15 their assessments in-in a accord with the Common Core 16 State Standards. So, we had ne regents exams in math and English, the college, the SAT changed, the 17 18 scaling changed, and we had been using a back-up placement test called COMPASS to place students who 19 20 weren't proficient based on the SAT or the Regents into remediation or out of it, and the company that 21 2.2 publishes COMPASS pulled the test from the market. 23 So, we-we switched over for the time being to a new package called Accuplacer, and so that gave us the 24 25 opportunity to do a series of studies to determine

| 1 | COMMITTEE | ON | HIGHER | EDUCATION |
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2 who can succeed-where-where should we set the cut 3 points on these different markers to separate student who really need remediation from those who could do 4 5 just fine if they were placed directly in the credit. Most of the change took place with respect to 6 7 mathematics. So, we placed fewer students into math remediation than we did the year before, and more 8 directly into it could be statistics, it could be 9 quantitative reasoning or-or college Algebra. 10

11 CHAIRPERSON BARRON: So, we can't really 12 make a true comparison in the numbers in that sharp 13 decline because we use a different measurement than a 14 different standard.

15 DAVID CROOK: It's-the-that-that's-it's a 16 true comparison in that it has a real effect on the-17 the lives of our students. Many more students 18 [coughs] succeeded in their credit bearing math courses than-than had been before-the case before. 19 20 So, what-what I mean by that is just to be a little more precise is that we-we placed more students into 21 2.2 credit bearing math than the year before. 23 CHAIRPERSON BARRON: Okay.

24 DAVID CROOK: The average grade point25 average-grades-the percent earning a C or better went

1 COMMITTEE ON HIGHER EDUCATION 63 2 down a few percentage point, but so many more students placed directly into credit that they were 3 able to continue their career, satisfy their general 4 education requirement-in-in mathematics and move-move 5 on into-into the curriculum. 6 7 CHAIRPERSON BARRON: That-that's interesting. That's interesting. I'd like to think 8 about that a little more and we can talk about it 9 10 again. 11 DAVID CROOK: Sure. 12 CHAIRPERSON BARRON: I have some like-13 some thoughts about that. You said that about 75% of 14 New York City graduates apply to CUNY. 15 DAVID CROOK: 75% of the entering freshman class--16 17 CHAIRPERSON BARRON: Came from it? 18 DAVID CROOK: --78% came from the DOE--CHAIRPERSON BARRON: Okay. 19 20 DAVID CROOK: --and, yeah, the number. Ι think I did give you that 75% number of-of DOE 21 2.2 graduates applied to CUNY--23 CHAIRPERSON BARRON: Okay. 24 25

2 DAVID CROOK: --and because we think 3 partly because of the-of the waiver, the Application 4 Waiver.

5 CHAIRPERSON BARRON: And so of-of those 6 students from DOE, because I always feel that their 7 college ready index is not quite what it should be. I 8 think they call it the College Ready Index. Of those 9 students who come from DOE, Department of Education 10 schools, how-what percentage would you say still need 11 remediation. Is that back to the 62?

DAVID CROOK: Yeah, it's about-it's close to 62. There's not that much difference between the parochial schools and the public schools, and that's--CHAIRPERSON BARRON: [interposing] There isn't in terms of remediation from private schools, the parochial schools and public schools.

19DAVID CROOK: Not-not-not on average. A20little bit, but not that-not average.

21 CHAIRPERSON BARRON: And what percent of 22 the students who come to CUNY come from parochial or 23 private schools in New York?

24 DAVID CROOK: Well, it's-it's less than 25 10%. I think it's-it's around 10%. I'm looking at

1 COMMITTEE ON HIGHER EDUCATION 65 2 my colleague Laura Bruno in case she knows, but I think it's an important thing. (sic) 3 4 CHAIRPERSON BARRON: So, now you said 61% of students in-in community colleges graduate tuition 5 free and 71% in senior colleges graduate tuition 6 7 free, and the average is 11,700--8 DAVID CROOK: For the most part. CHAIRPERSON BARRON: -- in terms of those 9 10 who graduate with that? 11 DAVID CROOK: That's right, yeah. 12 CHAIRPERSON BARRON: Do we have a number 13 for the students who leave before graduation, and have-have debt? 14 15 DAVID CROOK: So, so no I don't have 16 those numbers, but I just want to correct--17 CHAIRPERSON BARRON: Okay. 18 DAVID CROOK: --what I said. So, 8 and 10% of our-8 and 10 of our graduates, graduate free 19 20 of federal loan debt. 21 CHAIRPERSON BARRON: Okay. 2.2 DAVID CROOK: So, it's 8 and 10, and what the-the other numbers that I cited were the 23 24 percentage of students who attend tuition free. So, that's 61% if the senior colleges. 25

1 COMMITTEE ON HIGHER EDUCATION 66 2 CHAIRPERSON BARRON: Who attend tuition 3 free? DAVID CROOK: Who attend tuition free--4 5 CHAIRPERSON BARRON: Okay, DAVID CROOK: -- and 71% of the community 6 7 colleges. 8 CHAIRPERSON BARRON: Okay, of community 9 colleges. DAVID CROOK: And the-and yes the average 10 debt of those who did borrow, the 20% who did borrow 11 12 was \$11,700. CHAIRPERSON BARRON: I have other 13 questions, but I'm going to ask my colleague Council 14 15 Member Holden. 16 COUNCIL MEMBER HOLDEN: Thank you-thanks, 17 Provost for your testimony. It was-it was very complete by the way. 18 DAVID CROOK: Sorry, I went on so long. 19 COUNCIL MEMBER HOLDEN: No, that was 20 good. That was good. It was very good. Fifteen 21 2.2 credits. I always would try to urge my students to 23 take at least 15 credits, but I ran into obstacles 24 and-and as you know, you mentioned about the household income. Many of my students worked, and 25

1 COMMITTEE ON HIGHER EDUCATION 67 2 they always said well, I can't-I could barely take 12 credits, but I have to get my TAP so I need 12 3 credits. I can't take 15, and that was the biggest 4 hurdle that I had, but the next biggest hurdle for 5 students getting their 12 credits or 15 credits were-6 7 were the lack of course offerings in their major, and right at the same time we had lot of-the state cut 8 off some of our funding, and we had a lot of courses 9 cancelled or they-the courses didn't have enough 10 students in them, and they wouldn't let them run or 11 12 they had 12 or 13, and said no you can't run a class. So, the student couldn't get their course to graduate 13 or they couldn't get a course in their major. Yet, at 14 15 the same time the Registrar stated to clamp down on 16 course substitutions, which is again counter productive because if you let the department handle 17 18 the course substitutions to a degree, obviously there has to be some controls, but if-if a student through 19 20 no fault of their own could not get the course that they registered for because it was cancelled or not 21 2.2 offered in that particular semester, and held them 23 back from graduating or getting the 12 credits, which his guite-it happened guite often. And-and to 24 actually most students. So, why can't we have some 25

2 kind of, you know, I think considerations for 3 students who are through no fault of their own denied 4 that course to have them graduate on time or to get 5 TAP even, and-and allow the departments to make some 6 decisions.

7 DAVID CROOK: It's a valid point. You know, the data you show that while it's not so much 8 course availability, it's not so much of an issue at 9 the community colleges. It's more of an issue at 10 some of the senior colleges, and you're right that 11 12 it's more likely to be in the major courses needed for the major then in general education. And so, you 13 14 know, I think that there's a provision in the 15 Excelsior scholarships and that if the colleges can't offer the courses that the students need to maintain 16 their 30 credit a year pace, that-that the burden of 17 18 that falls back to-to the colleges. But the university has an obligation. If we're going to 19 encourage students to take 30 credits a year to offer 20 the courses, and if-if we want students to graduate 21 2.2 on time, the courses need to be available. So, one-23 one way that-to think about that is-is offering more 24 courses online or partly online so that if the course isn't available at the home college, the student 25

| 1  | COMMITTEE ON HIGHER EDUCATION 69                      |
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| 2  | might be able to take some other-other at another     |
| 3  | college. The permit system is a-is another under-use  |
| 4  | resource that would allow students to take a course   |
| 5  | not available at their own college-to take it another |
| 6  | CUNY college. They're the barriers that students      |
| 7  | don't know about that option. It's not well           |
| 8  | publicized enough right now. We've made one leap      |
| 9  | forward in the last year by creating a university     |
| 10 | wide course catalogue so that it's much easier for    |
| 11 | students to search for a course that they need        |
| 12 | anywhere in the university, and identify whether, you |
| 13 | know, how it's being offered, whether it's online at  |
| 14 | time when-when they can take it.                      |
| 15 | COUNCIL MEMBER HOLDEN: Yeah, I agree the              |
| 16 | permit isn't advertised, and it should be because I-I |
| 17 | did that when I went to CUNY. You said there were     |
| 18 | 4,000 students who received Excelsior. Is that        |
| 19 | correct? In CUNY?                                     |
| 20 | DAVID CROOK: Yeah, at CUNY. There's                   |
| 21 | 4,700 of them.  |
| 22 | COUNCIL MEMBER HOLDEN: That's a low                   |
| 23 | number actually, isn't it?                            |
| 24 | DAVID CROOK: 4,700 yes.                               |
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2 COUNCIL MEMBER HOLDEN: 47, that's pretty 3 low, though. How do we raise that? How do we get 4 the word out or a least try to get more students?

DAVID CROOK: Well, the number will 5 6 increase with each incoming class that, you know, has 7 a chance to register from day one for the minimum number of credits that-that they need. Another way 8 to raise it to target students who may be have 24 9 10 credits by the need of their first spring, but not the 30 they need to keep the scholarship. So, it's 11 12 the communications campaign that I mentioned to encourage students to make up the-the-the 30 through 13 14 summer course taking. And, you know, those-those 15 would be, you know, probably the two main-main ways 16 to-to start taking 30 right from day-year one, and then keep that pace up through to--to-to degree 17 completion. 18

19 COUNCIL MEMBER HOLDEN: Okay, one final-I 20 just want to add a summary. So, on the course 21 substitutions or at least if a student is denied a 22 course through no fault of their own to graduate or 23 to get to 12 at TAP, and they take any course, I mean 24 they are not eligible for TAP after that, and don't-25 should the university respect, you know, actually

| 1  | COMMITTEE ON HIGHER EDUCATION 71                      |  |  |  |
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| 2  | have some responsibility. They have some              |  |  |  |
| 3  | responsibility, and like you mentioned in the         |  |  |  |
| 4  | Excelsior program, could—could you—your office look   |  |  |  |
| 5  | at possibly having more flexibility in course         |  |  |  |
| 6  | substitutions of at least bear some-have the          |  |  |  |
| 7  | university bear some responsibility for that?         |  |  |  |
| 8  | DAVID CROOK: Well, you know, I'm not in               |  |  |  |
| 9  | a position to take a position on that, but-but I can  |  |  |  |
| 10 | certainly—I know what we're—what we're doing to try   |  |  |  |
| 11 | to ameliorate that situation, which are the steps     |  |  |  |
| 12 | that I've-I've mentioned. It's in the 2016 to '20     |  |  |  |
| 13 | mater plan and in the CUNY strategic framework to try |  |  |  |
| 14 | to-to ease this issue of course availability. It's a  |  |  |  |
| 15 | problem that we've-we've recognized.                  |  |  |  |
| 16 | COUNCIL MEMBER HOLDEN: Thank you.                     |  |  |  |
| 17 | CHAIRPERSON BARRON: Thank you, Council                |  |  |  |
| 18 | Member. Just a few more questions. You just said      |  |  |  |
| 19 | that if a student had completed 24 credits, you might |  |  |  |
| 20 | encourage them to do the six so that they could meet  |  |  |  |
| 21 | the Excelsior requirement?                            |  |  |  |
| 22 | DAVID CROOK: Yes.                                     |  |  |  |
| 23 | CHAIRPERSON BARRON: Would they have to                |  |  |  |
| 24 | pay for the summer school? Would they have to pay     |  |  |  |
| 25 | that session?   |  |  |  |
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| 2  | DAVID CROOK: TAP does not cover summer                |  |  |  |
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| 3  | tuition, but Pell may, and depending on the students. |  |  |  |
| 4  | There's quite a few sort of complicated regulations   |  |  |  |
| 5  | around that, and so the-our communications campaign   |  |  |  |
| 6  | encourages students to come see their financial aid   |  |  |  |
| 7  | officer.  |  |  |  |
| 8  | CHAIRPERSON BARRON: So someone will sit               |  |  |  |
| 9  | and work with them, and try to get that?              |  |  |  |
| 10 | DAVID CROOK: If we have enough financial              |  |  |  |
| 11 | aid officers.   |  |  |  |
| 12 | CHAIRPERSON BARRON: I have-I have a                   |  |  |  |
| 13 | chart. I don't know if these graduation rates are     |  |  |  |
| 14 | accurate, but for the senior colleges you said CUNY   |  |  |  |
| 15 | wide it's 57% I think you said for a six-year         |  |  |  |
| 16 | graduation.   |  |  |  |
| 17 | DAVID CROOK: [interposing] Yes, yes, 56.6             |  |  |  |
| 18 | in six years.   |  |  |  |
| 19 | CHAIRPERSON BARRON: Right. I rounded it               |  |  |  |
| 20 | off so 57, but in—in those senior colleges there's a  |  |  |  |
| 21 | high of according to what I have here of 75%          |  |  |  |
| 22 | completion from one school and a low of about 27%.    |  |  |  |
| 23 | What kind of interactions or collegial exchange is    |  |  |  |
| 24 | going on or are there particular issues where the     |  |  |  |
| 25 | graduation rate at one school is so low, or what kind |  |  |  |
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1 COMMITTEE ON HIGHER EDUCATION 73 2 of collegial exchanges or instructors are giving the detail or sharing with each other to get these 3 4 graduation rates up, 27 up? DAVID CROOK: It's-it's--5 6 CHAIRPERSON BARRON: [interposing] And 7 again, there may be lots of reasons why people may have decided to take off. They may need another 8 semester or another semester. Six may not be 9 10 adequate. DAVID CROOK: We-this last year we 11 12 launched what we've called the Momentum Campaign that has three pillars that we hope will raise graduation 13 rates everywhere to lower performing schools and even 14 15 at the-the ones that boast of the 75%. Everybody can 16 be-even the ones who get-who have a 75% degree 17 completion rate in six years might have a higher on 18 time degree completion rates than they do, and the Momentum Campaign consists of three pieces. Now, one 19 20 is to move students through to what we call the Gateway courses, the-the key first level credit 21 2.2 courses in math and in English more quickly, and-and 23 to-to many students especially in math procrastinate in taking their-the first math course, and we know 24 that that's correlated with degree completion. 25 So,

2 and-and then in the associate programs, parts of-of completing a higher percentage-or completing Gateway 3 courses on time in the first year is getting through 4 remediation more efficiently. So, that's wrapped up 5 in remediation reform, but so Gateway Course 6 7 completion is-is part of it. The momentum-the-the Credit Taking Campaign to encourage students to take 8 15 rather than 12 and even if they're part time and 9 10 you may be encouraging them to go to full time. So that's a Communications Campaign, and then Degree 11 12 Mapping is really the glue that holds it all 13 together. Degree maps are a plan that semester by 14 semester that the advisor creates with the student so 15 that the student knows exactly which courses he or 16 she needs to take to get through to meet the requirements in a timely fashion. We've just 17 18 finished a huge investment in the -in a degree-a piece of software called Degree Works that does an 19 20 audit on what courses a student still needs to take to-to complete the degree, and then helps with the-21 2.2 the planning part of it, and that's a--23 CHAIRPERSON BARRON: [interposing] So, do 24 all students have that ability to sit with someone or

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1 COMMITTEE ON HIGHER EDUCATION 75 2 is it, you know, guided online things that you can do? How does it-so one--? 3 DAVID CROOK: [interposing] I think-it's--4 it's subject, of course, to the size of the advising 5 staff that's available, but I think students early in 6 7 their career have access to a professional advising core at most colleges, and then once they've reached 8 the junior year, advisement responsibilities move 9 over to the-to the faculty and-and major. But the 10 colleges have generally made a commitment to having 11 12 the student work with a live advisor with the Degree 13 Works software in hand to-to do this-this planning and then to make changes on a semester basis if the 14 15 student withdraws from a course or changes their 16 major. So, that's-that's nice. 17 CHAIRPERSON BARRON: Okay, any further 18 questions? COUNCIL MEMBER HOLDEN: 19 Yeah, just one 20 follow-up question on Excelsior. How many students were rejected from the-the program? 21 2.2 DAVID CROOK: That I don't know, and I 23 think it would be-nobody is rejected on grounds except initially at least on the basis of their-their 24 income level. They may if they have too high an 25

| 1  | COMMITTEE ON HIGHER EDUCATION 76                      |
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| 2  | income or if all of their-the expenses are already    |
| 3  | met by TAP and Pell then they wouldn't be eligible    |
| 4  | for Excelsior. We don't have data yet on the number   |
| 5  | of students who earn 15 credits in their first term,  |
| 6  | but then didn't keep up the pace in their first year. |
| 7  | The summer is not over yet, and so, you know,         |
| 8  | remember the quota is 30 credits over—over a whole    |
| 9  | year, and so the first year hasn't elapsed yet.       |
| 10 | We'll-we'll know next fall how many students maybe    |
| 11 | started out on track to reach-for eligibility and     |
| 12 | then lost it.   |
| 13 | CHAIRPERSON BARRON: And I do have one                 |
| 14 | follow-up question. How is the topic of implementing  |
| 15 | a tuition free policy or the recommendations in this  |
| 16 | report broached when interviewing or vetting          |
| 17 | potential university chancellors? Is that a part of   |
| 18 | what that broad spectrum would be?                    |
| 19 | DAVID CROOK: I wish I was part of the                 |
| 20 | Search Committee, but I'm not.                        |
| 21 | CHAIRPERSON BARRON: That's alright.                   |
| 22 | DAVID CROOK: I don't know what happens                |
| 23 | in those conversations, but-                          |
| 24 | CHAIRPERSON BARRON: [interposing] Okay.               |
| 25 | Okay, I think that-that completes that questions that |
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| 1  | COMMITTEE ON HIGHER EDUCATION 77                     |
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| 2  | I have. Thank you so much for your testimony, and    |
| 3  | we'll call the next panel. [background comments]     |
| 4  | And we're going to put people on the clock for-oh,   |
| 5  | no, that's because we grill them because they've got |
| 6  | all the data. Yeah, and we want to make sure we give |
| 7  | them as much time as they need. Thank you so much.   |
| 8  | We're going to put people on the clock. Cyrille-oh,  |
| 9  | boy, help me pronounce your name. It's Injekay. Say  |
| 10 | it for me please.                                    |
| 11 | CYRILLE: Njikeng. (sp?)                              |
| 12 | CHAIRPERSON BARRON: Njikeng. Okay,                   |
| 13 | Kwaffa Abdullah (sp?) and Jamell Henderson.          |
| 14 | [background comments, pause] So, we'll give each of  |
| 15 | you three minutes on the clock. I know it's a short  |
| 16 | time, but we'll ask that you try to adhere to that   |
| 17 | time limit. If you'd raise your right hand. We       |
| 18 | don't-we don't this also with students. Okay, just   |
| 19 | give us your name, and your testimony. Thank you.    |
| 20 | KWAFFA ABDULLAH: Good afternoon to the               |
| 21 | Higher Education Committee, the members of the New   |
| 22 | York City Council. My name is Kwaffa Abdullah. I'm a |
| 23 | student government center at the Bronx Heights (sic) |
| 24 | Community College not far away from here. I also     |
| 25 | currently serve as the Vice Chair for Disability     |
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2 Affairs for the CUNY University Student Senate. As a first generation immigrant woman from Yemen, I never 3 thought that one day I'd be sitting here as a college 4 students. I will be graduating with my associate 5 degree in liberal arts this Friday. I will continue 6 7 my education at the City College of New York where I was accepted to the Arts Honors Program. While at 8 City College I will double major in political science 9 and international relations. For the average New 10 Yorker this may-this may not be a big deal. As an 11 12 immigrant coming from a village deep in the Yemini suburbs where war has influenced-infiltrated the 13 towns and the education opportunities displaced 14 15 (sic), I consider myself lucky. My native country 16 doesn't promote intellectual curiosity or see 17 education opportunities as a right. Instead, they 18 are viewed as a luxury. Here at CUNY education is a right and somewhat affordable. However, if CUNY 19 20 continues to raise the tuition or the-or the conditions remain the way they currently are, then I 21 2.2 and many others will not be able to afford to go to 23 school. At times I feel that the idea of me becoming a lawyer is a-is a thought that's an opportunity not 24 because of access, but the everlasting increasing 25

| 1  | COMMITTEE ON HIGHER EDUCATION 79                      |
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| 2  | tuition. Most of the people I represent and come to   |
| 3  | love question the state of their future. Many of      |
| 4  | their difficulties are a lack of socio-economic       |
| 5  | opportunities and foundational support. Knowing what  |
| 6  | I know now, people like me do have intellect and will |
| 7  | to succeed, but they lack the means and access.       |
| 8  | Having insufficient funds and lack of guidance, can   |
| 9  | we generally continue to wonder why so many of our    |
| 10 | problems have become so impossible. (sic) Many        |
| 11 | individuals' talents are wasted because they have     |
| 12 | been compromised to choose less desired alternative   |
| 13 | routes. CUNY students are mostly people of color,     |
| 14 | and they felt like not having affordable access to    |
| 15 | higher education, the continued divestment in our     |
| 16 | facilities and faculties is a direct attack on us.    |
| 17 | We must not forget tuition hikes makes it harder for  |
| 18 | low-income students to enroll or even complete        |
| 19 | college. Most of my classmates are full-time          |
| 20 | students, and work two jobs to support themselves.    |
| 21 | The unwillingness to fully support higher education   |
| 22 | adds more to their worries, and is not the way to     |
| 23 | make college more accessible or affordable. The 500   |
| 24 | plus students and I deserve quality affordable,       |
| 25 | better yet free education. We are the future          |
|    | I   |

1 COMMITTEE ON HIGHER EDUCATION 80 2 generation of leaders, and it is in the best interest of New York to make CUNY free. Thank you. 3 4 Good morning. To the members of the City Council Higher Education Committee led by the 5 Honorable Inez Barron, to the professors who choose 6 7 to above and beyond educating the right now of our great city to move forward and most importantly to 8 the 500,000 plus students and the millions of alums 9 across this world I say to you good morning. My name 10 Jamell Henderson, and I am a proud three-time CUNY 11 12 graduate receiving degrees from the Borough of 13 Manhattan Community College, Brooklyn College, Baruch and now working on my second masters at the CUNY 14 15 Graduate Center. I'm here also to stand before you as a proud resident of NYCHA's Kingsborough Houses 16 17 where I have attained all these degrees as a resident. CUNY means the world to me, and I'm proud 18 of the wealth of knowledge that I have attained thus 19 far, but I want just to be clear, CUNY is not 20 perfect, and it is so important that I address this 21 2.2 amazing committee on the importance and vitality of 23 keeping our great university on the premises of being truly free for everyone to attend. There are many 24 25 prospective and current students who are here for a

| 1  | COMMITTEE ON HIGHER EDUCATION 81                      |
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| 2  | common goal, and that is to graduate. However, the    |
| 3  | resources that are available to help such students    |
| 4  | are not properly funded nor advertised to the general |
| 5  | student body, or to the public. It can be very        |
| 6  | intimidating to think about graduation if you are in  |
| 7  | real life circumstances that can cause you to give    |
| 8  | up. Circumstances like being in foster care, dealing  |
| 9  | with the loss of a loved one, living on your own and  |
| 10 | making tough decisions whether I'm going to use the   |
| 11 | money to pay rent or to pay for classes. Let's not    |
| 12 | forget what happens on campus as students like myself |
| 13 | who have experienced hunger would have to smile       |
| 14 | because we don't want to be seen as someone who is    |
| 15 | desperate. In fact, right now there is someone on     |
| 16 | campus in the City University of New York who are     |
| 17 | planning how to hide from public safety to ensure     |
| 18 | that they have a safe place to rest their head. All   |
| 19 | of these circumstances lead to one thing:             |
| 20 | Accountability and responsibility. It's so important  |
| 21 | that our great city and state governments be honest   |
| 22 | in working alongside with CUNY with the people whom   |
| 23 | we elect to show us how CUNY is helping our students  |
| 24 | to achieve that pinnacle of the academic journey.     |
| 25 | All students deserve access to every resource         |
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| 1  | COMMITTEE ON HIGHER EDUCATION 82                      |
|----|---|
| 2  | available to help theme to achieve their goal. They   |
| 3  | should no longer be hidden from the public. We need   |
| 4  | to make sure that our great university is a           |
| 5  | absolutely supported academically and financially.    |
| 6  | CUNY has the best professors anywhere in any          |
| 7  | university in this world period. It is also very      |
| 8  | crucial that our city and state treat them as such    |
| 9  | for they work very hard to teach us to learn the      |
| 10 | world in a very unique way. Many professors develop   |
| 11 | life-long bonds with us because they invest in us in  |
| 12 | such a way that our communities can't compare to the  |
| 13 | love and support [bell] we receive. Finally, our      |
| 14 | campuses must be upgraded to be in cop-top            |
| 15 | competition with our fellow private universities that |
| 16 | we cannot afford. Our greatest resource is the city   |
| 17 | and state government, and we cannot play political    |
| 18 | games when it comes to the academic livelihood and    |
| 19 | space that we will be a part of for years to come as  |
| 20 | we strive to be the absolute best. I am asking that   |
| 21 | you stand with us the 500,000 plus students and the   |
| 22 | millions of alums across this world to truly invest   |
| 23 | in the great city university in the world for if      |
| 24 | there is no sacrifice, there is no victory. Thank     |
| 25 | you.  |
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2 CYRILLE NJIKENG: Thank you. Greetings, Council Member Barron, and Committee Members on 3 4 Higher Education. My name is Cyrille Njikeng and I'm 5 a graduate student at City College of New York. Ι serve as the Vice Chair for Graduate Student Affairs 6 7 for the City University of New York University Student Senate also known as CUNY USS. CUNT USS is a 8 student governance organization responsible for 9 representing the interests of the nearly 500,000 10 students that attend CUNY each academic year. During 11 12 my time at City College as a graduate student, and at Lehman College as an undergraduate, I've been to many 13 rallies, press conferences, and hearings where CUNY's 14 15 funding was a topic of conversation. Most of the 16 time, we're talking about tuition hikes, budget cuts, service being cut, buildings falling apart or our 17 18 professors being underpaid. I'm happy because today we're flipping the script and speaking about a real 19 20 investment in CUNY. We're talking about fundamentally changing the system so that we don't 21 2.2 have to come to City Hall or travel to Albany or the 23 mount to advocate for the education we truly deserve. I want to thank our Chairwoman Inez Barron and every 24 25 member of this great New York City Council Task Force

2 on tuition free CUNY for working hard to produce a blueprint for a tuition free CUNY. This is what our 3 4 students need and truly deserve. We all know CUNY's 5 rich history, and that was free, and that provided 6 opportunities for a lot of New Yorkers. We have some 7 of them in the room actually. We have some-we have seen nothing but budget cuts since they decided to 8 make CUNY a paid institution. Since then just this 9 year we have not only seen attrition go up, we've 10 also seen the CUNY Board of Trustees adopt a number 11 12 of excellent fees for setting programs. In one case at Brooklyn College students in a program were hit 13 with an excellency fees that cost almost as much as 14 15 the attrition, and yet we know all that Brooklyn 16 College is the same school that is in such disrepair 17 that a student nicknamed it Broken College. Like I 18 said, we have to begin to change the conversation. We have to imagine a different way and to be 19 20 proactive about it. The Council's tax for us (sic) gives us the blueprint. These are the thing that we 21 2.2 need as New Yorkers in our public college. Our 23 students need an attrition free model, and it's not impossible. We had it before. We are at risk of 24 25 continuing the decades-long trend in divestment of

| 1  | COMMITTEE ON HIGHER EDUCATION 85                      |
|----|---|
| 2  | public higher education. What we need is the real     |
| 3  | investment in public higher education. We need a      |
| 4  | commitment from our governor and legislator that our  |
| 5  | students [bell] and professors are a priority to the  |
| 6  | good state of New York. We can make a real            |
| 7  | investment in CUNY by adopting a tuition-free funded  |
| 8  | model and it's not impossible because we had it not   |
| 9  | too long ago. We can make a real investment by        |
| 10 | paying our faculty a living wage and providing more   |
| 11 | full-time faculties. We can make a real investment    |
| 12 | by providing working families with support services   |
| 13 | such as childcare, additional counseling services,    |
| 14 | transportation assistance and counseling services.    |
| 15 | Thank you-thank you very much for your time.          |
| 16 | CHAIRPERSON BARRON: Thank you. We                     |
| 17 | always appreciate the testimony of those who are the  |
| 18 | students, and they are the ones that are most         |
| 19 | directly impacted by what it is that CUNY courses are |
| 20 | offered. So, we thank you for your testimony.         |
| 21 | CYRILLE NJIKENG: You're welcome. Thank                |
| 22 | you.  |
| 23 | CHAIRPERSON BARRON: [bell] And be                     |
| 24 | encouraged. We-we expect you to be a lawyer, and you  |
| 25 |   |
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| 1  | COMMITTEE ON HIGHER EDUCATION 86                      |
|----|---|
| 2  | can come back and tell us how successful you are when |
| 3  | you get that degree. Thank you.                       |
| 4  | CYRILLE NJIKENG: Thank you, for that.                 |
| 5  | CHAIRPERSON BARRON: And the last panel                |
| 6  | is Emily Skydell, and then Aycock and Jamie           |
| 7  | Farbowitz. If there is any other person who wish to   |
| 8  | testify, you should have filled out a slip because    |
| 9  | this is the last panel. [background comments and      |
| 10 | noise, pause]   |
| 11 | EMILY SKYDELL: Hello. Thank you so                    |
| 12 | much for giving us the opportunity to testify. My     |
| 13 | name is Emily Skydell. I'm the Higher Education       |
| 14 | Coordinator for the New York Public Interest Research |
| 15 | Group, for the statewide non-partisan, non-profit     |
| 16 | organization that was founded by college students in  |
| 17 | 1973 to engage peers in civic life. We thank the      |
| 18 | Council member Inez Barron and the task force for     |
| 19 | drafting this comprehensive and detailed account of   |
| 20 | what a free and fully funded CUNY can look like. I    |
| 21 | am speaking on behalf of the-of our board chair and   |
| 22 | board reps that are right now getting ready to go on  |
| 23 | a retreat, a board retreat. So, I'm here on their     |
| 24 | behalf. So, investing and college success are a       |
| 25 | necessity for thriving economy and democracy. That's  |
|    |   |

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| 2  | something that everybody in this room knows, and, you |
| 3  | know, SUNY found that for every dollar spent on       |
| 4  | education the economy actually reaps five dollars in  |
| 5  | benefits. In New York City 20 of the 25 fastest       |
| 6  | growing occupations that pay over \$50,000 annually   |
| 7  | require a college degree. So, it's very clear that in |
| 8  | order to be successful in this state, you would-you   |
| 9  | need a college degree, and a mere 19% of Bronx        |
| 10 | residents, for example over the age of 25 hold a      |
| 11 | bachelor's degree, and among the nation's 100 largest |
| 12 | counties, this is the second lowest rate. So, this    |
| 13 | is incredibly important that we're here today talking |
| 14 | about this. So, free tuition for full-time and part-  |
| 15 | time students, we all know that with the continuation |
| 16 | of rational tuition the state and city are continuing |
| 17 | to rely on students and families to cover budget      |
| 18 | shortfalls. So, you know, free tuition for part-time  |
| 19 | students is—is incredibly essential as well. The      |
| 20 | Excelsior Scholarship, TAP, free tuition through      |
| 21 | programs like ASAP, they're only offered to full-time |
| 22 | students. We've heard from many students who are      |
| 23 | parents, have jobs, other responsibilities that don't |
| 24 | allow them to take on a full-time course load. So,    |
| 25 | NYPIRG supports the task force recommendation to      |
|    |   |

| 1  | COMMITTEE ON HIGHER EDUCATION 88                      |
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| 2  | eliminate all tuition charges for full-time and part- |
| 3  | time students enrolled across the CUNY system as well |
| 4  | as the costs associated with college that can be a    |
| 5  | barrier to college completion. These are essential,   |
| 6  | and that's why we support the-the task force's        |
| 7  | assistance on expanding ASAP. We all know that that   |
| 8  | that program has tremendous success. So, but-but the  |
| 9  | real thing here is that-that I wanted to emphasize    |
| 10 | that I don't think is talked about enough is          |
| 11 | connecting students in need with programs that are    |
| 12 | built to serve them. Too many students that we talk   |
| 13 | to find out about the programs that they need far too |
| 14 | late. After speaking with students across CUNY,       |
| 15 | we've noticed that many students are unaware of       |
| 16 | programs like ASAP until they are already enrolled in |
| 17 | CUNY at which point it is too late to enroll, and in  |
| 18 | many cases—in many cases, and according to the ASAP   |
| 19 | website, one of the eligibility requirements the      |
| 20 | student must have no more than 15 college credits.    |
| 21 | This puts students in a tough spot. They're out of    |
| 22 | reach of a program that they need. Meanwhile, a lot   |
| 23 | of students come from very poor districts that maybe  |
| 24 | don't have the-the proper support advisors to-to help |
| 25 | them connect to these programs before it's too late.  |
|    | l   |

| 1  | COMMITTEE ON HIGHER EDUCATION 89                       |
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| 2  | So, we have students that have trouble [bell] finding  |
| 3  | out about ASAP as well as even childcare resources.    |
| 4  | One student at Bronx Community College, Melissa        |
| 5  | Astrella, she dropped out of school for a while. She   |
| 6  | had no knowledge of the childcare center on her        |
| 7  | campus, and it took her ten years to get her           |
| 8  | community college degree at Bronx Community College.   |
| 9  | Meanwhile, it only costs \$5.00 a day at the Childcare |
| 10 | Center at Bronx Community College. So, we really       |
| 11 | thank you for thinking about expanding advisement and  |
| 12 | counseling as a key feature in—in this transitionary   |
| 13 | period between high school and college so students     |
| 14 | don't miss out on all these opportunities, and all     |
| 15 | these programs that you guys put so much energy into   |
| 16 | funding. So, I don't want to take up more of your      |
| 17 | time. You can read the rest of the testimony. Thank    |
| 18 | you so much.   |
| 19 | CHAIRPERSON BARRON: [off mic] Thank you.               |
| 20 | [pause]  |
| 21 | EVAN AYCOCK: Thank you, Chairwoman                     |
| 22 | Barron for your time, and I want to offer for the      |
| 23 | record a full anecdote about why this report is        |
| 24 | really crucially important for students. Hello. My     |
| 25 | name is Evan Aycock (sp?) and I'm Sophomore at the     |
|    |  |

2 Borough of Manhattan Community College, and newly elected Board Director of the New York Public 3 Interest Research Group. Just to give a bit of 4 5 background on myself, I moved to Harlem from a rural island in Alaska called Sitka to pursue my dreams of 6 7 studying for a bachelor's degree in political science, and eventually undertake the exciting 8 challenge of law school. Little did I know that 9 10 pursuing my educational dreams would come at quite the cost that it did. I pay nearly \$13,000 a year 11 12 working multiple part-time jobs simultaneously in 13 order to attend a community college that quite ironically touts the fact that it is a machine for 14 15 social mobility. Over the past year, I have come to 16 love CUNY for its caring and compassionate staff, 17 driven and inspiriting students and the unique 18 opportunities that it serves us. This is why I'm so devastated to say that if the issue of raising 19 tuition at senior colleges is not addressed, the idea 20 of continuing my education becomes a more and more 21 2.2 distant reality. I stand in front of you not only as 23 a second generation American citizen via Johannesburg, South Africa, but also as a gay man. 24 Access to higher education is imperative for the 25

2 people of my communities because not only are we underrepresented in basically every facet of society, 3 but you only need to look to people such as Wisconsin 4 5 Senator Tammy Baldwin, local City Council Speaker Corey Johnson, and Community organizations such as 6 7 the Gay Men's Health Crisis, Sage and Stonewall Foundation to see how effective and successful we can 8 be under seemingly unbearable pressure. 9 The individuals that make up the Gay, Lesbian, Bi and 10 Trans community have accomplished amazing and unheard 11 12 of fetes despite the disproportionate injustices of poverty, and legal oppression that we face. So, 13 14 imagine what we could do with the wind of the city 15 and state at our backs in the form of legitimate 16 access to free higher education. With that being said, I implore all concerned parties to do 17 18 everything in their power to make this report public in order to ensure that underserved individuals who 19 20 might follow in mine and my colleagues' footsteps are able to do so with the full support of both the city 21 2.2 and the state of New York. Thank you very much. 23 [pause] 24 JAMIE FARBOWITZ: Okay. My name is Jamie

25 Farbowitz. I'm an English major at the College of

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| 2  | Staten Island, and -and a NYPIRG student leader. I    |
| 3  | am a part of the 2018 to 2019 CUNY Service Cohort in  |
| 4  | an attempt to pursue public office one day. Thank     |
| 5  | you for holding this hearing since it is so important |
| 6  | that CUNY be made free again. Unfortunately, I        |
| 7  | don't receive any financial aid. I don't bother       |
| 8  | filling out FAFSA any more because I've never         |
| 9  | qualified. I have two brothers who only got about     |
| 10 | \$10 each from TAP when they were both in college. My |
| 11 | parents helped me pay for my tuition, but paying for  |
| 12 | textbooks or anything else school related or          |
| 13 | transportation is on me, and I am expected to pay my  |
| 14 | tuition-pay money-them back for my tuition. Textbook  |
| 15 | money is needed all at once, and there's not way to   |
| 16 | estimate price. I don't bother telling my parents     |
| 17 | that to save for textbooks I don't eat because they   |
| 18 | already pay so much for me to go to school.           |
| 19 | Transportation is a constant infusion of money. I     |
| 20 | also have loans from when I went to SUNY, Albany. I   |
| 21 | transferred to CSI to help my parents out with the    |
| 22 | household because they are older and also disabled. I |
| 23 | am disabled, too, physically and mentally, but I      |
| 24 | cannot apply for disability to ease my financial      |
| 25 | burdens because if you make over \$2,000 a month even |
|    |   |

2 at a part-time job, you cannot receive SSI. In a high cost city like New York, that would basically be 3 4 forcing myself into poverty. As a trans male, I have experienced challenges maintaining housing 5 stability at times as well. Homelessness is a 6 7 serious issue among the LGBT community where it is harder to access support from blood relations 8 emotionally and financially. Though I came back to 9 Staten Island to help my household, I have also been 10 kicked out of the house temporarily with the threat 11 12 of permanently being kicked out during crucial time periods like finals week. This has affected my 13 14 academic success. If I could save my money from my 15 job as a college assistant for an apartment nearby 16 instead of paying for college, I could do what I have to with chores, and leave without relying on them 17 18 financially or worrying about shelter over my head. A year before I would be graduating with my parents 19 20 paying my tuition. I would be out of luck if they cut me off completely. I would have to expend all-21 2.2 all my energy on day-to-day living expenses and want 23 to be able to afford school. I can't do manual labor and minimum wage is simply not enough to live on. 24 Ιf tuition, textbooks and transportation were free and 25

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| 2  | accessible for all college students, it would help so |
| 3  | many LGBTQ Plus students like me as well as other     |
| 4  | students who don't have stable family support. I      |
| 5  | wrote this earlier, but as an addition I also have a  |
| 6  | friend who had to drop out because here abusive       |
| 7  | mother withheld information to fill out FAFSA.        |
| 8  | [bell] So, if tuition were free in the first place,   |
| 9  | then that-she wouldn't have had to drop out of        |
| 10 | school, and she would have been able to afford going. |
| 11 | Free CUNY can ultimately save people from toxic       |
| 12 | family environments and provide an escape route that  |
| 13 | simultaneously betters a person. I hope that you all  |
| 14 | will keep thin in mind when considering what a        |
| 15 | tuition free CUNY really means for someone. Thank     |
| 16 | you for your time, and also my job as an office       |
| 17 | assistant—as a college assistant is under the Office  |
| 18 | of Academic Support. So, I help with remedial         |
| 19 | English. If you have any questions about that, I can  |
| 20 | help. [coughs] Thank you.                             |
| 21 | CHAIRPERSON BARRON: Thank you again. We               |
| 22 | always appreciate hearing from first hand testimony   |
| 23 | of people who were experiencing what it is that we    |
| 24 | are trying to develop policy on. Thank you for your   |

25 testimony, and we do have one last person. Did you

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| have any questions, Council Member? The last person   |
| to give testimony is John Adaramo. You can come up.   |
| We're ready to hear from you. [background comments]   |
| Oh, well, then he'll have to-we'll be glad to receive |
| his testimony. He can forward it to us and we'll      |
| make sure that it's added as a part of the record.    |
| Okay. Thank you so much all of you who stayed, and    |
| it's been a very lengthy hearing, but I think it's    |
| been very productive. I'm really glad that we have    |
| this Task Force Report. I again commend all of the    |
| people who in. I see Barbara Bowen was one of the -   |
| one of the team members. So, we're just so pleased    |
| that we do have this document, and we're going to use |
| this as a framework and as a guide to move us forward |
| to tackle all of the recommendations that the task    |
| force has presented for our consideration. So, thank  |
| you very much, and with that this hearing is          |
| adjourned. [gavel]                                    |
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## CERTIFICATE

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date \_\_\_\_\_ June 19, 2018