

# THE COUNCIL OF THE CITY OF NEW YORK

Hon. Corey Johnson  
Speaker of the Council

Hon. Ritchie Torres  
Chair, Committee on Oversight and Investigations



Report of the Finance Division on the  
Fiscal 2019 Preliminary Budget and the  
Fiscal 2018 Preliminary Mayor's Management Report for the  
**Department of Investigation**

March 26, 2018

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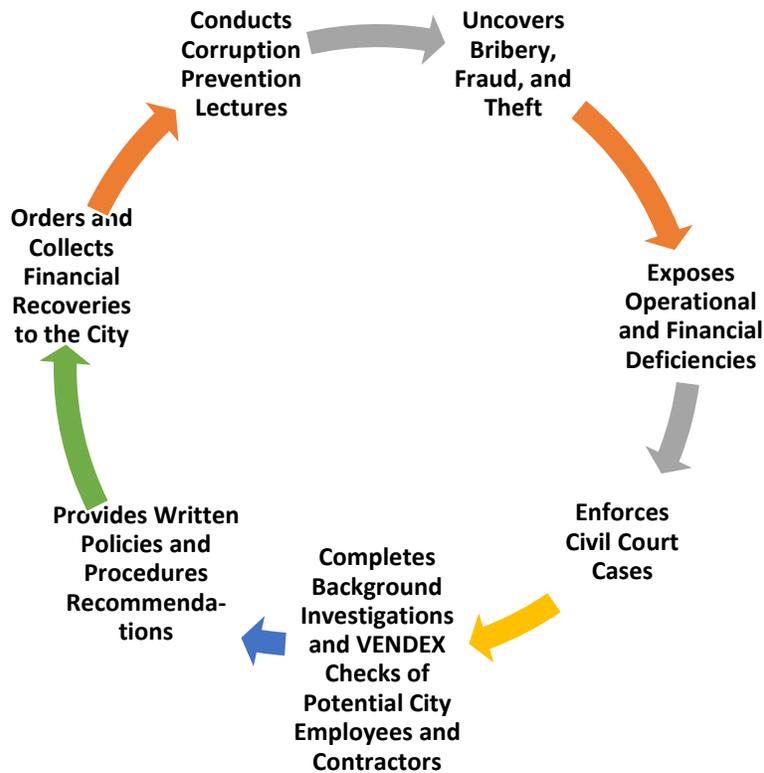
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## Department of Investigation Overview

The Department of Investigation (DOI or the Department) is the City’s Inspector General, with independent oversight of City government, including more than 45 Mayoral agencies with over 300,000 employees, City vendors, as well as City boards and commissions. Investigations may involve any agency, officer, elected official, or employee of the City, as well as those who do business with or receive benefits from the City. For more than 140 years, DOI has been the City’s anti-corruption watchdog, protecting against corruption, fraud, waste, malfeasance, and misconduct.

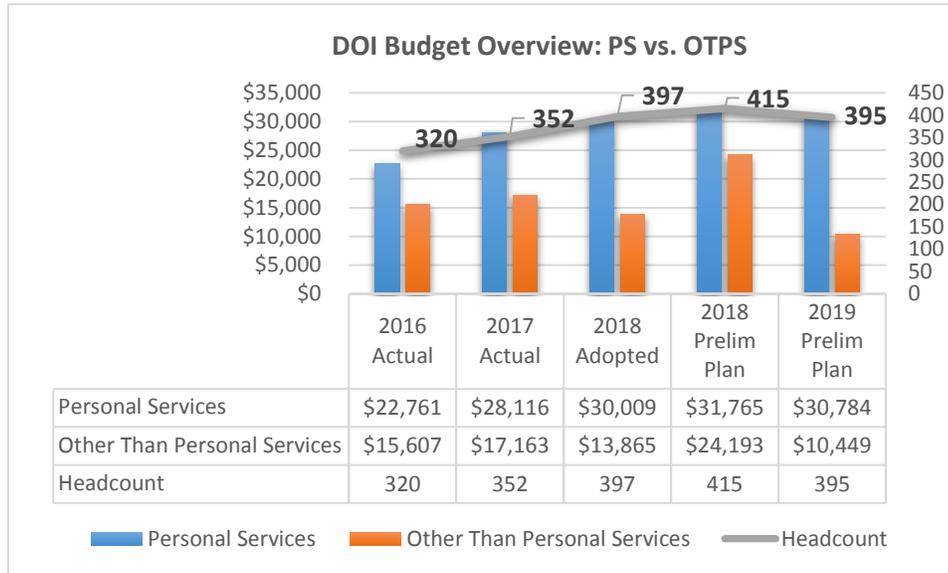
The Department provides the Mayor with recommendations for corrective actions to assist City agencies in the design and interpretation of strategies to limit opportunities for criminal misconduct and waste. In addition to its law enforcement and investigative responsibilities, DOI investigates backgrounds of individuals selected to work in decision-making or sensitive City jobs, conducts VENDEX checks on companies awarded contracts with the City and acts as the investigative arm of the Conflicts of Interest Board (COIB). The diagram below outlines DOI’s primary responsibilities as the City’s independent Inspector General.



This report provides a review of DOI’s Fiscal 2019 Preliminary Budget and the Fiscal 2018 Preliminary Mayor’s Management Report (PMMR). The first section presents highlights of DOI’s \$41.2 million Fiscal 2019 Preliminary Budget. The second section provides an overview of the Department’s units of appropriation and a review of the Fiscal 2018 PMMR. The appendices contain information regarding budget actions in the November 2017 and Preliminary Financial Plans for Fiscal 2018 and Fiscal 2019, DOI’s Fiscal 2019 Contract Budget, and unit of appropriation (U/A) budget details.

## Fiscal 2019 Preliminary Budget Highlights

DOI’s Fiscal 2019 Preliminary Budget totals \$41.2 million, including \$30.7 million for personal services (PS) to support 395 positions and \$10.5 million in other than personal services (OTPS). The Fiscal 2019 Preliminary Budget reflects a decrease of \$2.6 million, or six percent, when compared to the Fiscal



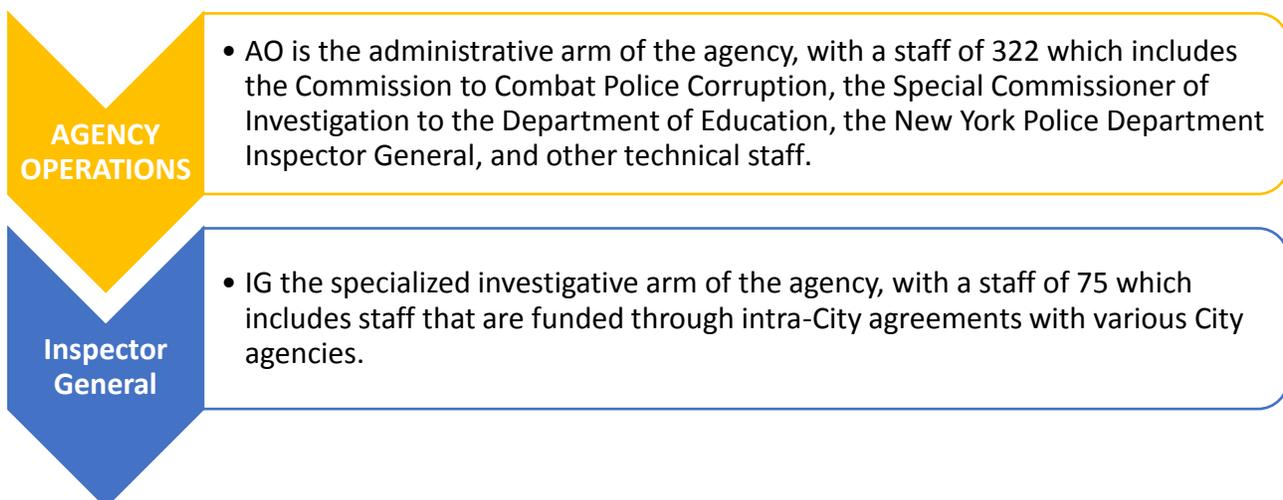
2018 Adopted Budget of \$43.8 million. The PS budget accounts for 74.5 percent of the Department’s total budget, and the OTPS budget accounts for 25.5 percent.

At adoption, the projected Fiscal 2019 budget was already \$2.3 million less than the Fiscal 2018 Adopted Budget. The current Fiscal 2018 budget

shows growth of \$12.1 million when compared to adoption. This includes an increase in the PS budget of \$1.7 million and an increase in the OTPS budget of \$10.3 million. The current Fiscal 2018 Budget includes a budgeted headcount of 415 positions. The mid-year headcount increase of 18 positions over the 397 budgeted for Fiscal 2018 at adoption is associated with intra-city revenues recognized for Fiscal 2018 only. The budgeted headcount drops to 395 positions in the Fiscal 2019 Preliminary Budget. See Appendix A for a list of all the changes to the Fiscal 2018 and Fiscal 2019 Budgets introduced since adoption of the Fiscal 2018 Budget.

### Budget Structure

The Department has two PS U/As and two OTPS U/As, for a total of four U/As, that support the agency’s two program areas: Agency Operations (AO) and Inspector General (IG).



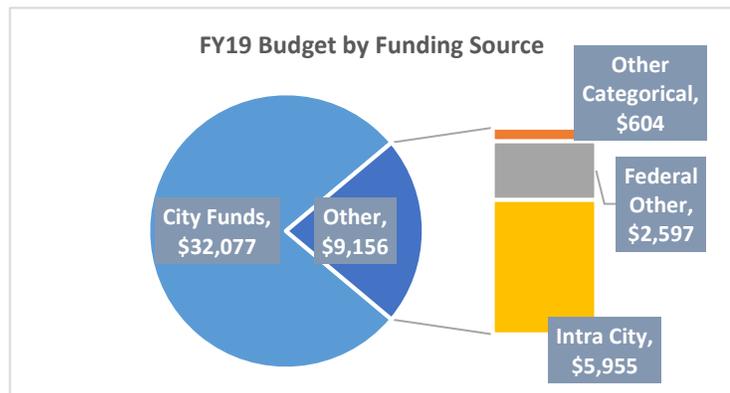
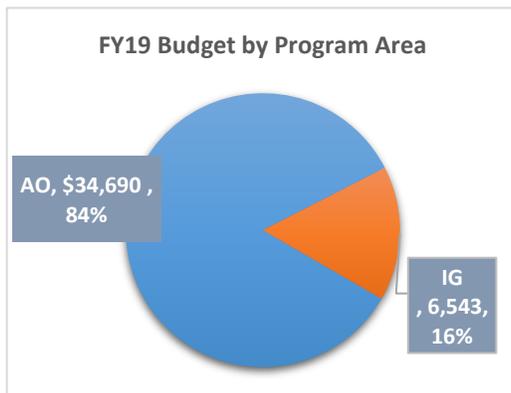
## Financial Plan Summary

The following table provides an overview of DOI’s actual expenditures for Fiscal 2016 and Fiscal 2017, the funding in the Adopted Budget for Fiscal 2018, and planned expenditures for Fiscal 2018 and Fiscal 2019 as proposed in the Fiscal 2019 Preliminary Plan.

<b>Department of Investigation Financial Summary</b>						
<i>Dollars in Thousands</i>						
	2016	2017	2018	Preliminary Plan		*Difference
	Actual	Actual	Adopted	2018	2019	2018 - 2019
<b>Budget by Program Area</b>						
Agency Operations	\$33,620	\$40,370	\$37,331	\$48,252	\$34,690	(\$2,640)
Inspector General	4,748	4,908	6,543	7,707	6,543	0
<b>TOTAL</b>	<b>\$38,368</b>	<b>\$45,278</b>	<b>\$43,874</b>	<b>\$55,959</b>	<b>\$41,233</b>	<b>(\$2,640)</b>
<b>Funding</b>						
City Funds			\$31,537	\$31,221	\$32,077	\$540
Other Categorical			604	633	604	0
State			0	140	0	0
Federal - Community Development			2,982	3,101	0	(2,982)
Federal - Other			2,796	13,746	2,597	(199)
Intra City			5,955	7,119	5,955	\$0
<b>TOTAL</b>	<b>\$38,368</b>	<b>\$45,278</b>	<b>\$43,874</b>	<b>\$55,959</b>	<b>\$41,233</b>	<b>(\$2,640)</b>
<b>Budgeted Headcount</b>						
Full-Time Civilian Positions - Agency Operations	267	300	322	324	320	(2)
Full-Time Civilian Positions - Inspector General	53	52	75	91	75	0
<b>TOTAL</b>	<b>320</b>	<b>352</b>	<b>397</b>	<b>415</b>	<b>395</b>	<b>(2)</b>

\*The difference of Fiscal 2018 Adopted Budget compared to Fiscal 2019 Preliminary Budget.

The Preliminary Plan did not introduce any changes to the Department’s budget for Fiscal 2018 or Fiscal 2019. The majority of the year-to-year changes shown in the Financial Plan Summary were scheduled in prior plans with the exception of the \$12 million that was added to the Fiscal 2018 Budget in November.



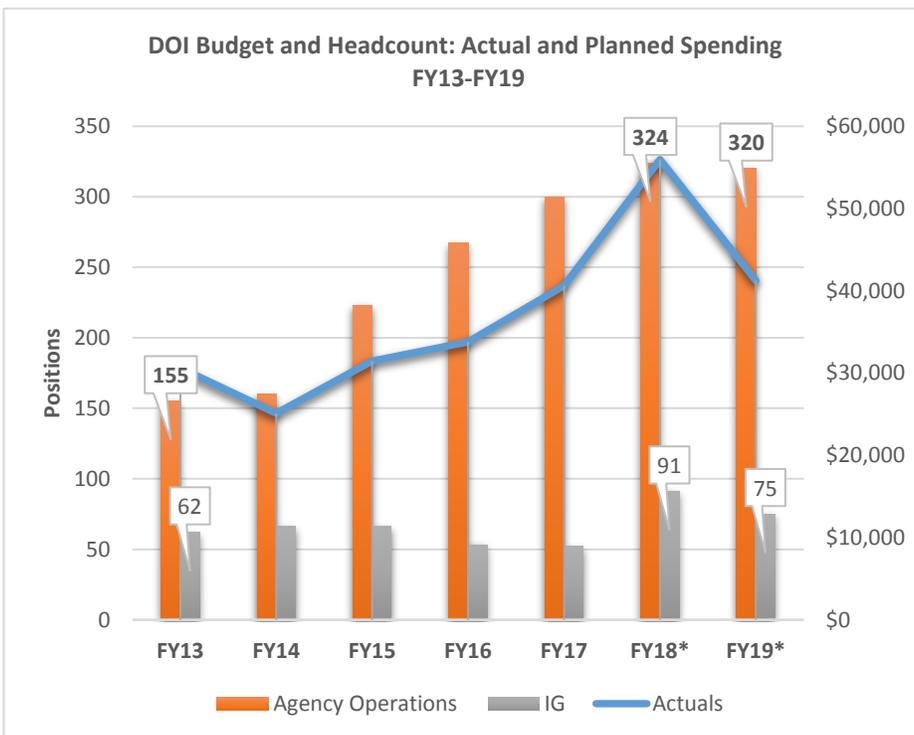
Of the \$41.2 million budgeted for Fiscal 2019, approximately \$32 million is City tax-levy and the remaining \$9.2 million is non-City funding. The Department’s intra-City revenue of \$5.9 million primarily funds specialized investigations and inspector general oversight positions within city agencies.

Funding for the Agency Operations program area accounts for \$37.4 million, or 84 percent, of the Department’s total Fiscal 2019 Budget, with headcount of 320 positions, or 81 percent. Funding for the IG program area accounts for \$6.5 million, or 16 percent, and headcount of 75 positions, or 19 percent. During the last two years, actual spending for DOI has averaged roughly \$41.8 million, which is closely aligned with the proposed Fiscal 2019 Preliminary Budget. During the same time, DOI’s headcount has averaged only 336 positions, therefore the 395 positions in the Fiscal 2019 Preliminary Budget is approximately 17.5 percent higher.

In Fiscal 2018, the Preliminary Plan shows an increase of \$12 million. Of this amount, \$10.9 million is for the AO program area, of which \$7 million is Asset Forfeiture funding and \$1.7 million is for the IG program area, which is largely due to PS and OTPS funding to support 16 additional positions. The changes in DOI’s Fiscal 2018 Budget during the course of the fiscal year are primarily non-City funds. In addition, DOI’s City tax-levy funds for Fiscal 2019 is \$540,000 more than the adopted budget for Fiscal 2018.

### Headcount

The Department’s Fiscal 2019 Preliminary Budget provides for 395 positions across its two program areas, which includes its intra-City funded positions. For Fiscal 2018, DOI has a budgeted headcount of 415 positions, with an active headcount of 363 positions. In addition, DOI has 249 positions of on-loan staff working at various locations through intra-City agreements bringing the total active headcount to 612 positions.

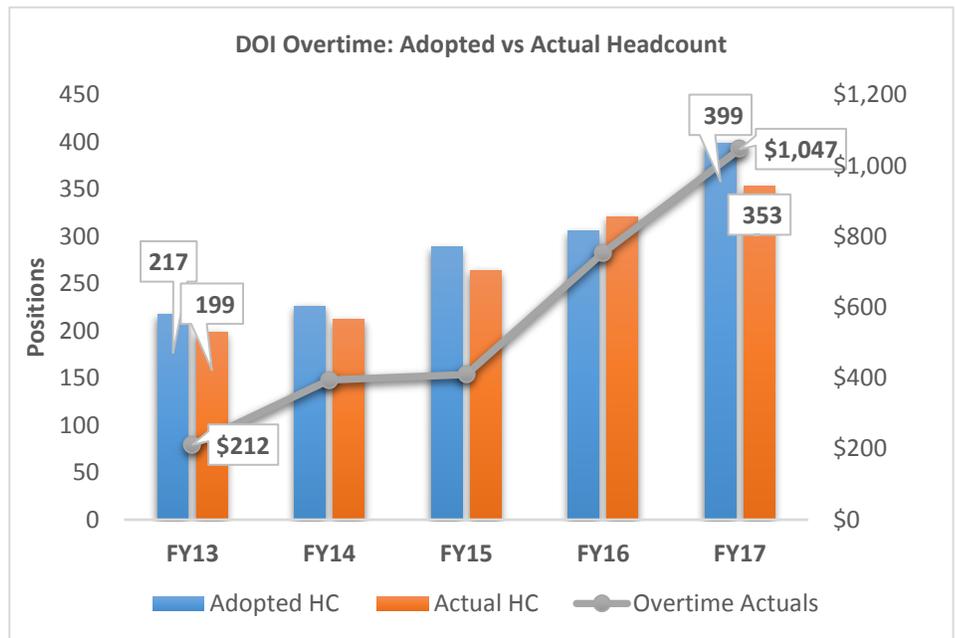


Between Fiscal 2013 and Fiscal 2019, budgeted headcount in Agency Operations has increased from 155 positions to 320 positions in Fiscal 2019, an increase of 106 percent. At the same time, headcount in the Inspector General area increased from 62 positions in Fiscal 2013 to 75 positions in Fiscal 2019, an increase of 21 percent. The creation of Inspector General Offices are governed by local law and as such, the growth pace is much slower.

\*As of the Fiscal 2019 Preliminary Plan

**DOI Overtime**

While DOI’s budgeted headcount has increased over the last five years, the agency has not been able to keep pace with hiring and, as such, overtime expenditures have skyrocketed. Between Fiscal 2013 to Fiscal 2017, DOI’s budgeted headcount has averaged 287 positions with filled positions averaging only 269. During the same time, overtime expenditures quadrupled, from a low of only \$212,000 in Fiscal 2013 to more than \$1 million in

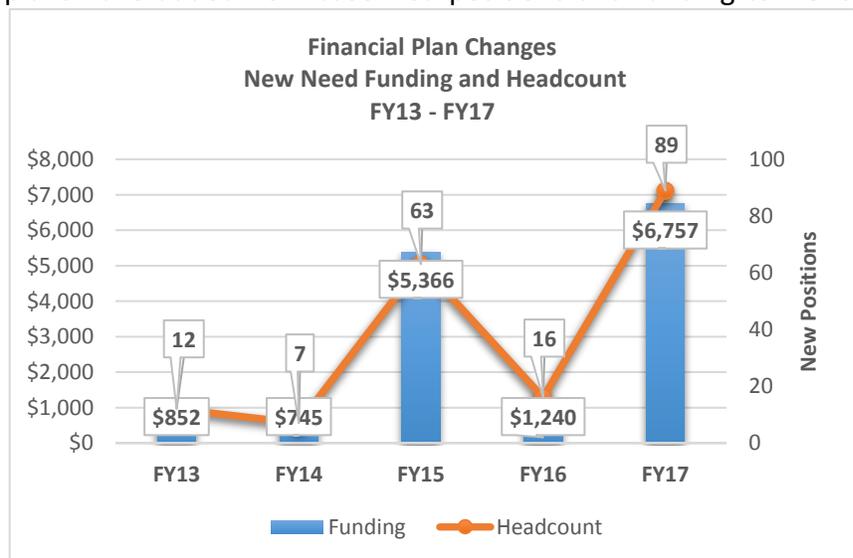


Fiscal 2017. The trend of vacancies is continuing. In Fiscal 2018, DOI has only 363 positions filled, which is 52 positions below the budgeted amount. Of note, DOI has not presented a hiring plan to fill all of its vacancies, so it is anticipated that overtime expenditures will once again exceed \$1 million in Fiscal 2018.

**Historical Need Needs: Funding and Headcount Increases to DOI’s Budget**

Despite the agency’s inability to hire up to its budgeted headcount, each year, from Fiscal 2013 through Fiscal 2017, the financial plans have added new baselined positions and funding to DOI’s budget, which has subsequently increased the size of the budget and headcount for the succeeding fiscal years.

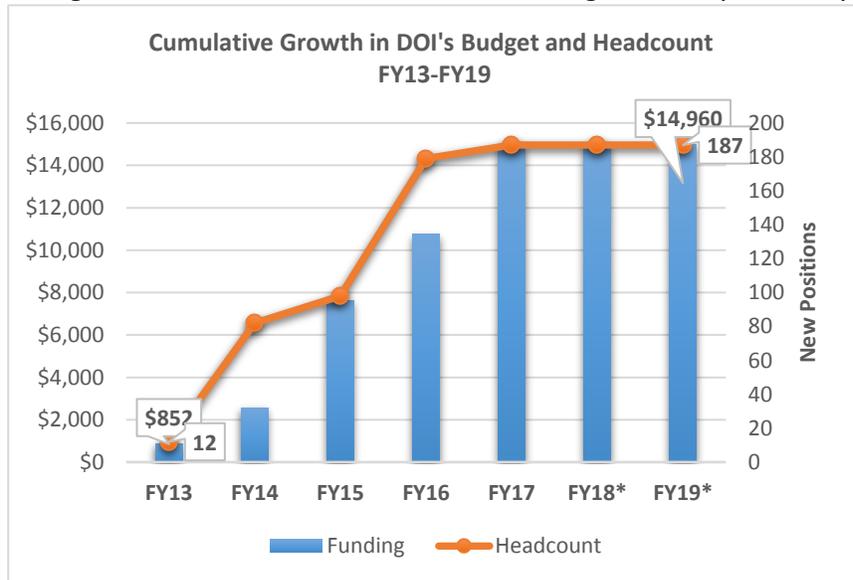
The chart to the right shows the total number of positions and funding that was added to DOI’s budget in each year. As shown in the chart, DOI added 12 new positions and \$852,000 in Fiscal 2013 and 89 new positions and \$6.7 million in Fiscal 2017. In the aggregate, there were 187 positions and \$15 million added.



**Summary of new needs added from Fiscal 2013 through Fiscal 2019**

**Fiscal 2013** – \$852,000 in baselined funding to support four new attorney positions for the Commission to Combat Police Corruption and \$512,000 and eight positions to support the investigative unit. The Fiscal 2013 budget also included non-baselined funding for two years only, \$51,000 in Fiscal 2013, and \$76,000 in Fiscal 2014, to support two confidential investigators for the background investigations unit.

**Fiscal 2014** – \$745,000 in baselined funding to support six new positions for the Board of Elections Inspector General and one computer specialist position. As noted above, the budget included funding of \$76,000 for Fiscal 2014 only to support two confidential investigators for the background Investigations unit.



\*As of the Fiscal 2019 Preliminary Plan

**Fiscal 2015** – \$5.4 million in baselined funding to support 63 new positions, including 43 for the New York Police Department (NYPD) Inspector General’s squad, 14 for the expansion of the investigation unit that added two new investigation squads, for a total of six squads, and six staff for the administrative and information technology division.

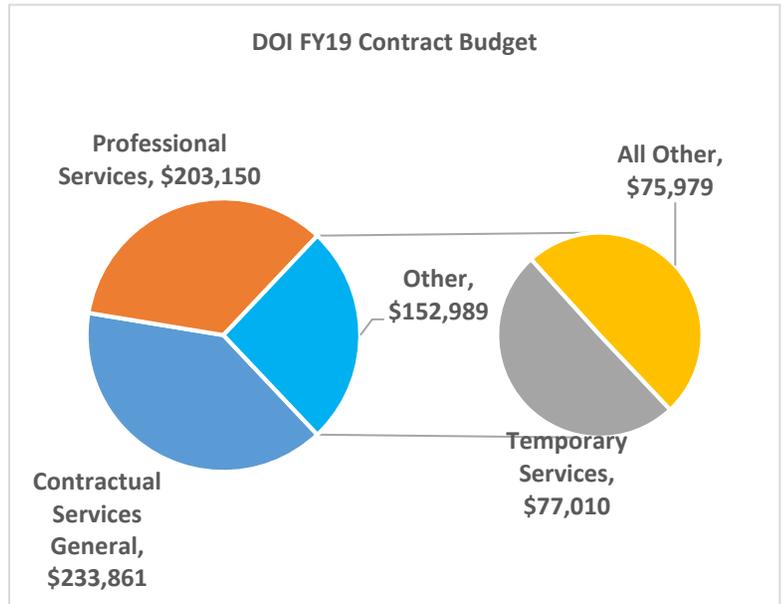
**Fiscal 2016** – \$1.2 million in baselined funding to support 16 new positions, including six for the Department of Correction Investigations squad, four investigative audit staff, two digital forensics staff, and four additional administrative support staff.

**Fiscal 2017** – \$6.7 million in baselined funding to support 89 new positions, including 38 for DOI’s agency expansion, of which 25 positions were for the Inspector General unit for the Department of Buildings, 21 positions for the enhancement to the investigation division and 30 positions for the administrative and investigative staff.

## Contract Budget

The New York City Charter mandates the preparation of a Contract Budget to identify expenditures for contractual services, which are defined as any technical, consultant, or personnel service provided to the City by means of a contract. The Contract Budget is actually a subset of the OTPS portion of the City’s Expense Budget. The Administration prepares a Contract Budget three times a year each fiscal year. The City’s Fiscal 2019 Preliminary Contract Budget includes 17,684 contracts totaling \$15.5 billion for procurement expenditures across all agencies.

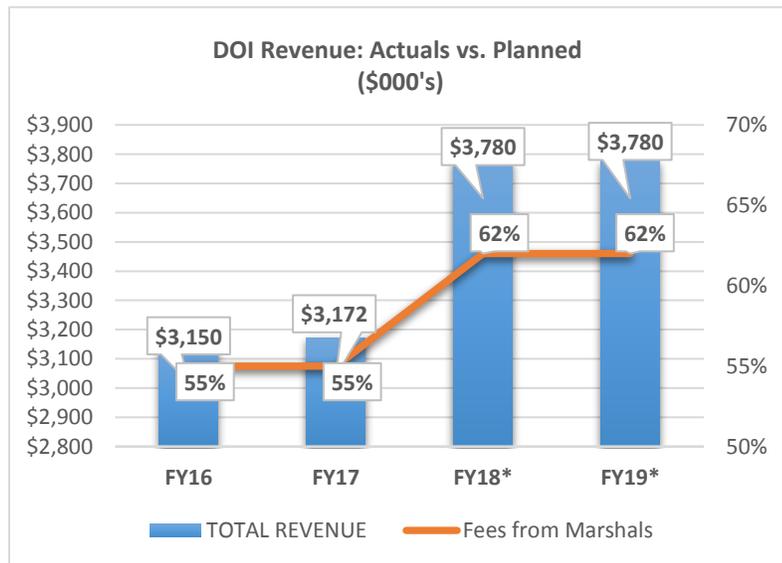
DOI’s Fiscal 2019 Contract Budget totals \$590,000 for 31 contracts. Contracts for general contractual services and professional services comprise 75 percent of the Department’s total contract budget.



## Revenue

The Department regularly collects non-recurring revenue such as Marshal fees, fines, background investigation fees, and restitution from City employees, and, therefore, revenue for the Department can vary significantly from year to year.

The chart shows actual revenue collected in Fiscal 2016 and 2017 and projected revenue for Fiscal 2018 and Fiscal 2019 as of the Preliminary Plan. Revenue actuals for Fiscal 2016 and Fiscal 2017 averaged \$3.2 million. The Fiscal 2018 and Fiscal 2019 projections as presented in the Preliminary Plan show an increase in revenue of \$608,000, or 19 percent.



\*As of the Fiscal 2019 Preliminary Plan

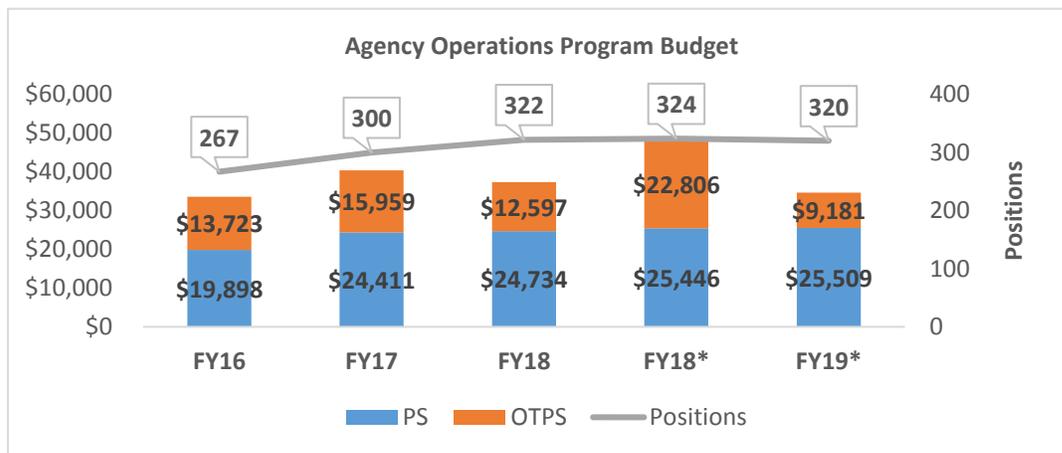
Marshal fees accounts for 55 percent of the Department’s total revenue from Fiscal 2016 through Fiscal 2017 and is projected to make up 62 percent in Fiscal 2018 and 2019. See Appendix C for a breakdown of revenue sources.

## Program Areas

As referenced above, DOI’s budget is broken down into two U/A pairs for each of the agency’s two program areas: Agency Operations and Inspector General. These program areas are discussed in detail in this section.

### Agency Operations

Agency Operations includes the Inspector General squads; the Commission to Combat Police Corruption; the Special Commissioner of Investigation to the Department of Education (DOE); the NYPD Inspector General; the Department’s outreach efforts, policy, and program development; and the technical support unit. This program area also includes administrative staff, the New York City Marshals and the VENDEX Unit. See Appendix D for a breakdown of the Inspector General Squads and oversight area.



\*As of the Fiscal 2019 Preliminary Plan

Agency Operations is the Department’s largest program area and accounts for 84 percent of spending. The Department’s Fiscal 2019 Preliminary Budget totals \$34.6 million, including \$25.5 million in PS to support 320 positions and \$9.2 million for OTPS. The budget for Agency Operations reflects a decrease of \$2.6 million when compared to the \$37.3 million appropriated in the Fiscal 2018 Adopted Budget. The decrease is attributable actions in previous plans that reduced the OTPS budget by \$3.1 million while increasing the PS budget by approximately \$775,000. City-tax levy funding accounts for 72 percent of the Agency Operations budget and the remaining 28 percent is from non-City grants.

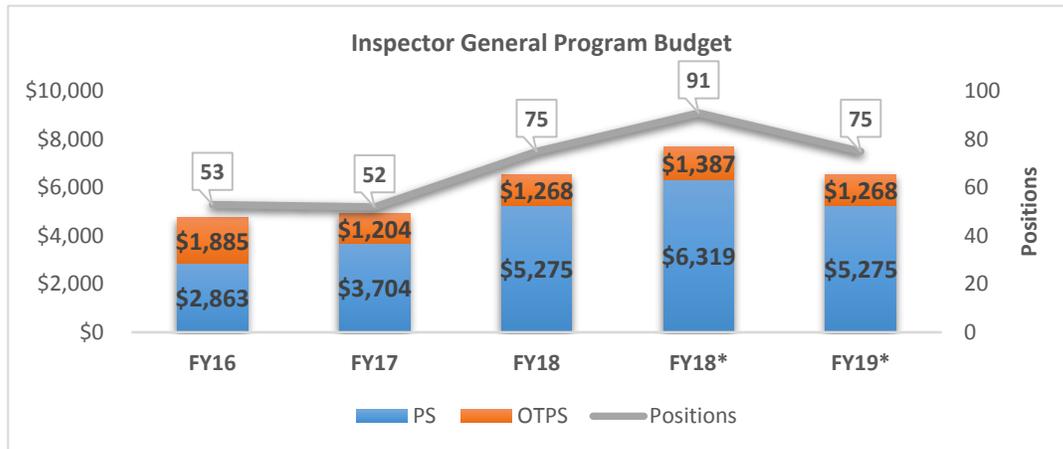
Agency Operation’s Fiscal 2018 budget shows an increase of \$10.9 since adoption. This includes an increase of \$712,414 in PS and \$10.2 million in OTPS which are discussed below. The November Plan included routine, technical other adjustments to DOI’s budget and a modest savings initiative and no new needs are proposed in the Preliminary Plan. The changes are outlined below

#### Agency Operations Program Financial Plan Actions Since Fiscal 2018 Adoption:

- **Asset Forfeiture Funding.** The Fiscal 2019 Preliminary Plan includes one-time revenue of \$6.9 million in Fiscal 2018 in federal and State asset forfeiture funding.
- **Non-City Funding.** DOI recognized \$1.67 million in federal funding and \$92,000 in State funding in Fiscal 2018.
- **Citywide Savings Plan.** A re-estimate of DOI’s OTPS spending lowers the Department’s budget by \$315,000 in Fiscal 2018 and \$324,000 in Fiscal 2019.

### Inspector General

The IG program area of DOI’s budget funds inspectors general and other investigative staff through intra-City agreements to provide specialized investigations and oversight of agencies, such as the Administration for Children’s Services (ACS), the New York City Economic Development Corporation (NYCEDC), the Human Resources Administration (HRA), the Department of Environmental Protection (DEP), the Department of Buildings (DOB), New York City Health and Hospitals (NYC H+H), and the Department of Design and Construction (DDC). These agencies have agreements with DOI to investigate specific programs or areas of corruption within their agency.



\* As of the Fiscal 2019 Preliminary Plan

The IG program area accounts for 16 percent of the Department’s overall Fiscal 2019 Budget. The Fiscal 2019 Preliminary Budget includes \$6.5 million to support a staff of 75, which includes \$5.2 million in PS and \$1.2 million in OTPS funding. Intra-City funding accounts for 89 percent of the Inspector General program area budget, with eight percent, or \$535,000 from City tax-levy funds and three percent in other categorical funds.

The IG program area Fiscal 2018 budget shows an increase of \$1.1 million since adoption, due to intra-City funding to support various positions.

#### Inspector General Program Financial Plan Actions Since Fiscal 2018 Adoption

- **Intra-City Funding.** The November Plan included a net increase of \$1 million in PS funding to support 16 positions through intra-City funding. This included \$1.2 million and 19 positions, offset by a reduction of \$166,347 and three positions.
  - **DEP.** The November Plan included one-time funding of \$883,050 and 13 positions, including 10 integrity monitors.
  - **Department of Mental Health and Hygiene (DOHMH).** The November Plan included one-time funding of \$238,396 and five positions for the fingerprint staff.
  - **HRA.** The November Plan removed \$166,347 from Fiscal 2018 for three positions associated HRA’s food stamp unit.

#### Fiscal 2018 PMMR

Each program area includes relevant Fiscal 2018 PMMR indicators to demonstrate effective and efficient budgeting and spending by DOI. The PMMR offers little to no explanation of the increases or

decreases in DOI’s performance. The performance indicators listed in the program areas illustrate DOI’s efforts to improve the way the City runs and prevent criminal misconduct and waste.

The Fiscal 2018 PMMR lists DOI’s three service goals, which are to: 1) maintain the integrity of City agencies, employees, contract vendors, and other recipients of City funds; 2) improve the impact and effectiveness of investigations; and 3) ensure that all background investigations and fingerprint checks are conducted in a timely manner.

### DOI Performance

The diagram to the right highlights the number of investigations, arrests, criminal prosecution referrals and policy and procedure recommendations completed in Fiscal 2017.

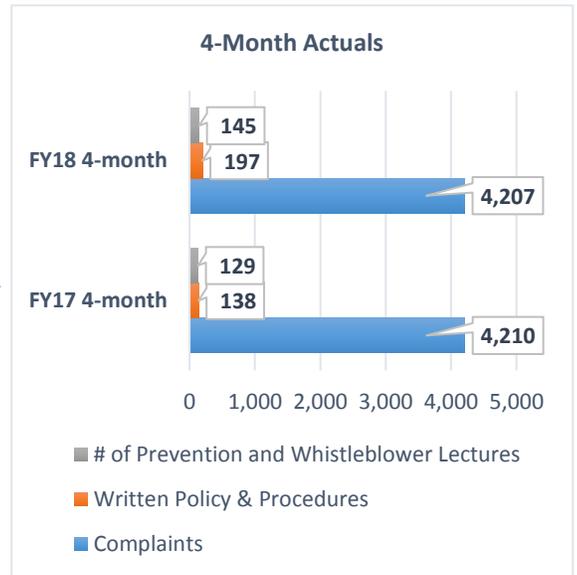
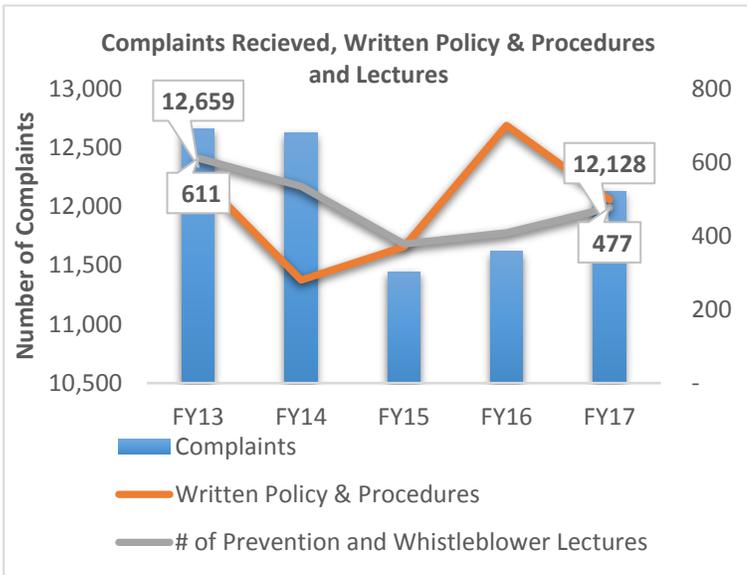
Additionally, in 2017, the various Inspectors General have produced an aggregate of 16 investigative reports uncovering operational disparities, theft, fraud, and criminal activity, and in 2018 to date, five reports have been produced.

New York City Marshals handled 21,074 residential evictions in 2017. On average, DOI annually receives and handles between 2,000 to 3,000 background investigation requests.

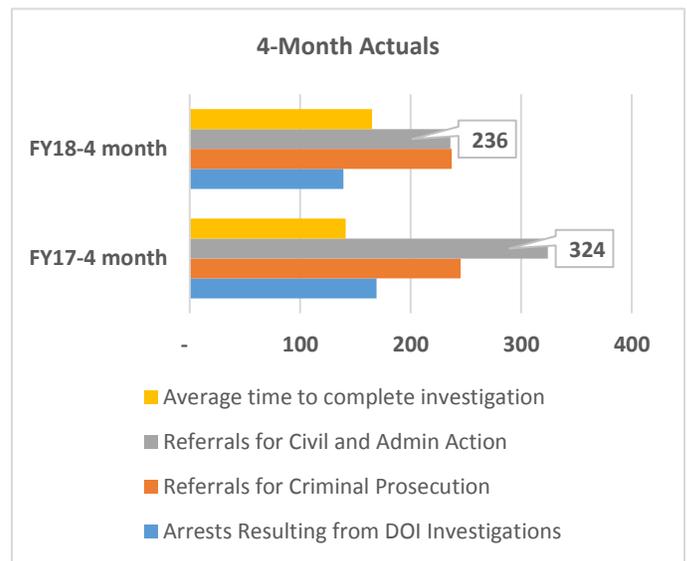
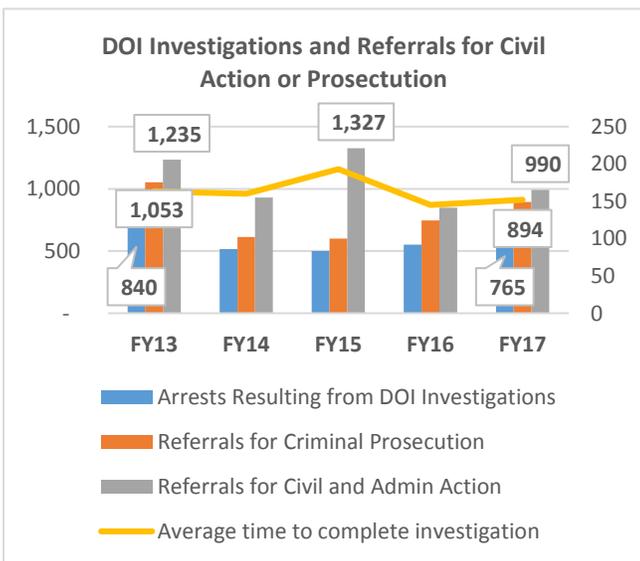
#### PMMR Indicators

DOI can either initiate investigations on its own or begin investigations once it receives a complaint. The charts below provide the data from the PMMR regarding the number of complaints received, the number of written policy recommendations that DOI issued to city agencies, and the number of corruption and prevention and whistleblower lectures conducted.



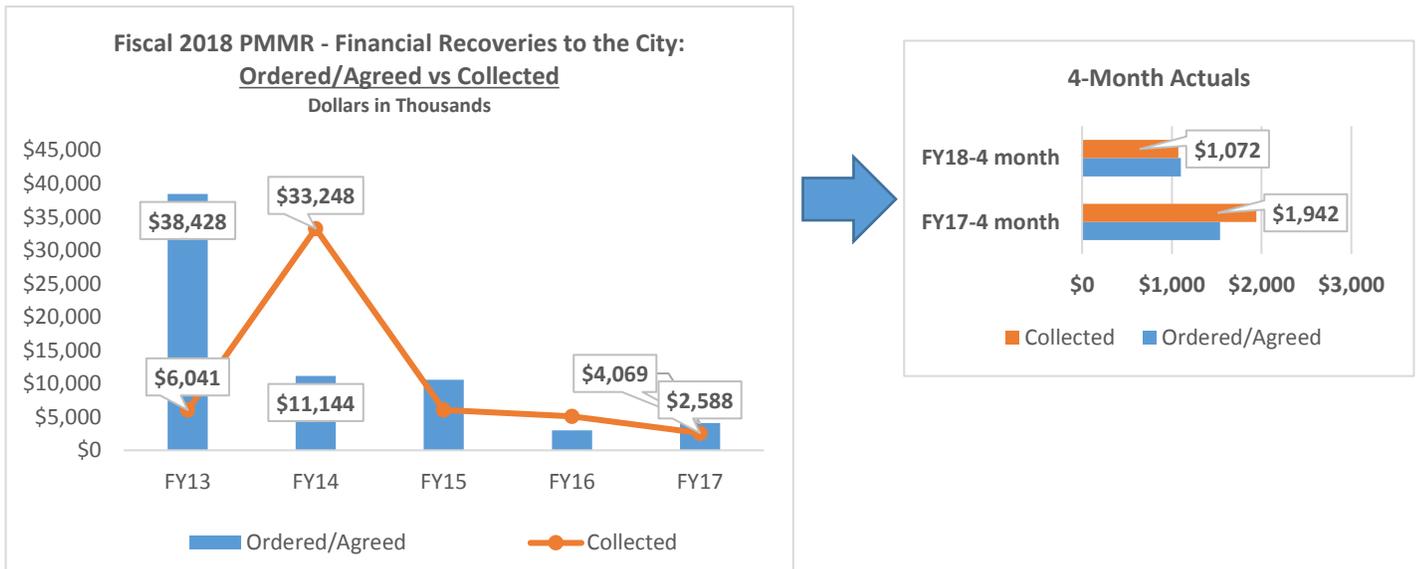


- From Fiscal 2013 to Fiscal 2017, DOI received an average of 12,094 complaints alleging misconduct. During the same time, the Department issued 482 written policies and procedures to City agencies and conducted an average of 482 whistleblower lectures. The Fiscal 2017 Mayor’s Management Report, failed to provide an explanation for why the number of policy and procedure recommendations decreased by 29 percent from Fiscal 2016 to Fiscal 2017. Not shown in the charts is the number of corruption prevention lecture e-learning attendees. Implemented in Fiscal 2015, e-learning training has served 18,561 individuals in Fiscal 2017 and 11,131 during the first four months of Fiscal 2018.
- During the first four months of Fiscal 2018, the number of complaints that DOI received remained relatively flat compared to the same period in Fiscal 2017. The number of written policy and procedure recommendations to City agencies increased by 43 percent and corruption prevention and whistleblower lectures increased by 12 percent. According to DOI, the increase is attributable to an ongoing radio campaign that was implemented in 2016



- During the last five years, the average length of time to complete all investigations of alleged corruption, fraud, waste, abuse, or unethical conduct was 162 days. During this time, DOI referred 1,066 cases for civil and administrative action, 781 cases for criminal prosecution, and made 634 arrests.
- The spike in the number of civil and administrative referrals in Fiscal 2015 was due to a number of complex investigations involving building and housing inspectors that were involved in widespread bribery schemes; contraband smuggling at Rikers Island; and the year-long investigation of 25 City-run homeless shelters for families that exposed residents to serious health and safety violations
- During the 4-month reporting period, the number of referrals for civil and administrative action, referrals for criminal prosecution, and arrests made in Fiscal 2018 decreased by 27 percent, three percent, and 18 percent, respectively compared to Fiscal 2017. According to DOI, the decrease is attributable to shifting its resources to a number of ongoing investigations, including those where public reports were issued.

As part of its mission, DOI recovers restitution from settlements resulting from many of its investigations. The charts below show the total dollar value of financial recoveries ordered or agreed to be paid compared to financial recoveries actually received. The chart on the left compares the last five fiscal years and the chart on the right compares the first four months of Fiscal 2017 to the first four months of Fiscal 2018.



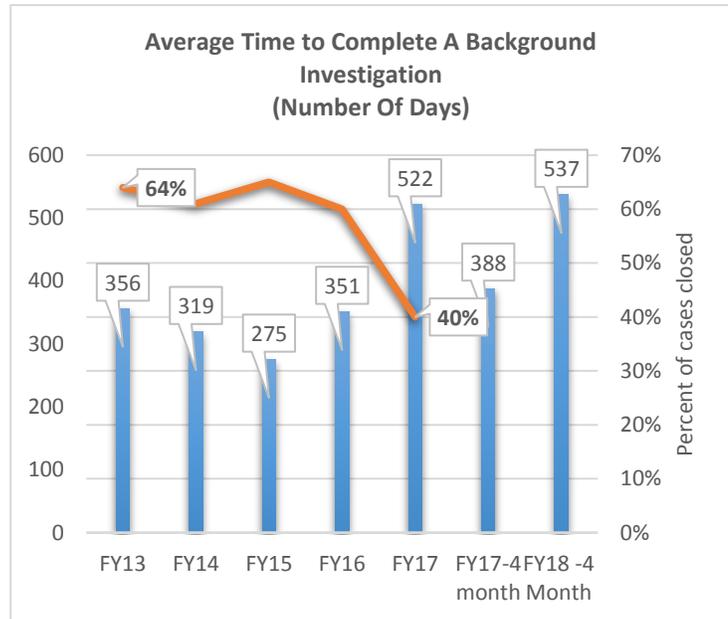
- During the last five fiscal years, financial recoveries ordered averaged a total of \$13.4 million with actual recoveries totaling \$10.6 million.
- In Fiscal 2013, while DOI anticipated receiving \$38.4 million in recoveries, the Department only collected \$6 million. However, in Fiscal 2014 while anticipating only \$11 million in recoveries, the Department collected \$33.3 million. According to the PMMR this was primarily due to the receipt of \$27.4 million in federal forfeiture funds from the City Time investigation.
- During the reporting period, there was a 26 percent increase in financial recoveries ordered to be paid to the City as a result of cases investigated by the Department. However, revenues

collected from previously closed cases decreased slightly compared to the same period last fiscal year.

According to DOI, the agency annually conducts approximately 2,000 background investigations of new City employees, employees promoted to management positions, and individuals earning more than \$100,000 per year. In addition, this includes all individuals directly involved in City contracts and individuals who work on the City's computer programs or are assigned to other sensitive positions.

Over the last five years, from Fiscal 2013 to Fiscal 2017, the average time to complete a background investigation was approximately 364 days, with an average of 58 percent of investigations closed within 12 months.

Recognized as the only City agency responsible for background investigations, the PMMR reports a 48 percent increase in the average time to complete a background investigation from 351 days in Fiscal 2016 to 522 days in Fiscal 2017. Four month actuals for Fiscal 2018 shows the average time to complete a background investigation in Fiscal 2018 is 537 days compared to 388 days in Fiscal 2017. The Department attributes this to continuing staff shortages within DOI's Background Unit, coupled with the increase in Mayoral agency background investigations closed and its emphasis on closing out the backlog of pending cases over 12 months old. The average time to complete a background investigation has been steadily increasing and therefore the Background Investigation operational process should be examined.



## Appendices

### A. Budget Actions in the November and the Preliminary Plans

<i>Dollars in Thousands</i>	FY 2018			FY 2019		
	City	Non-City	Total	City	Non-City	Total
<b>DOI Budget as of the Fiscal 2018 Adopted Budget</b>	<b>\$31,535</b>	<b>\$12,337</b>	<b>\$43,872</b>	<b>\$32,401</b>	<b>\$9,156</b>	<b>\$41,557</b>
<b>Other Adjustments</b>						
DEP-DOI 3 Positions & OTPS Charges	\$0	\$260	\$260	\$0	\$0	\$0
DEP-DOI MOU BT-2	0	708	702	0	0	0
FY18 Asset Forfeiture	0	6,970	6,970	0	0	0
FY18_ACS_DOI2	0	49	49	0	0	0
FY18AFPU	0	1,645	1,645	0	0	0
FY18 DOI Integrity-Investigator	0	63	63	0	0	0
IC W/ DOI - Fingerprinting	0	263	263	0	0	0
OTPS Savings	(315)	0	(315)	(324)	0	(324)
Put up Funds for HRO	0	118	118	0	0	0
Reduce DOI MOU	0	(173)	(173)	0	0	0
Roll NYCHA FEMA OTPS Funds	0	2,256	2,256	0	0	0
Roll NYCHA PS Funds	0	219	219	0	0	0
Roll NYCHA OIG funds from '17	0	29	29	0	0	0
<b>Subtotal, Other Adjustments</b>	<b>(\$315)</b>	<b>\$12,407</b>	<b>\$12,086</b>	<b>(\$324)</b>	<b>\$0</b>	<b>(\$324)</b>
<b>TOTAL, All Changes</b>	<b>(\$315)</b>	<b>\$12,401</b>	<b>\$12,086</b>	<b>(\$324)</b>	<b>\$0</b>	<b>(\$324)</b>
<b>DOI Budget as of the Fiscal 2019 Preliminary Budget</b>	<b>\$31,220</b>	<b>\$24,739</b>	<b>\$55,959</b>	<b>\$32,077</b>	<b>\$9,156</b>	<b>\$41,233</b>

### B. DOI Contract Budget

<b>DOI Fiscal 2019 Preliminary Contract Budget</b>				
<i>Dollars in Thousands</i>				
Category	Fiscal 2018 Adopted	Number of Contracts	Fiscal 2019 Preliminary	Number of Contracts
Contractual Services General	\$234	1	\$234	1
Telecommunications Maintenance	11	3	11	3
Maintenance & Repair General	13	3	13	3
Office Equipment Maintenance	5	3	5	3
Data Processing Equipment	27	3	27	3
Printing Contracts	11	4	11	4
Security Services	2	1	2	1
Temporary Services	77	5	77	5
Training Programs for City Employees	1	1	1	1
Professional Services: Computer Services	6	2	6	2
Professional Services: Other	203	5	203	5
<b>TOTAL</b>	<b>\$590</b>	<b>31</b>	<b>\$590</b>	<b>31</b>

### C. DOI Miscellaneous Revenue

Revenue Sources	FY16 Actual	FY17 Actual	FY18 Prelim	FY19 Prelim
Fees from Marshals	\$1,765	\$1,760	\$2,345	\$2,345
DOI Fingerprint Fees	389	377	341	341
Background Investigation Fee	415	656	507	507
Marshal Fines	0	0	10	10
Unclaimed Funds from Marshals	277	277	277	277
Restitution: City Employees	304	103	300	300
<b>TOTAL</b>	<b>\$3,150</b>	<b>\$3,172</b>	<b>\$3,780</b>	<b>\$3,780</b>

## D. DOI Inspector General Squads

DOI Inspector General Squads	
Squad	Oversight
1	<b>Oversight includes DOC, DOP and the Board of Corrections.</b> Caseload includes investigation and arrest of corrections staff charged with violent or sexual assault, excessive force and contraband smuggling. Investigations also includes financial crimes of prison officials (bribery) and systemic failures (poor hiring practices or inadequate medical care for inmates).
2	<b>Oversight includes HRA, DSH, ACS and the Division of Youth and Family Justice.</b> Engages in data driven analysis to identify where funds intended for residents are stolen or needs to be redress. Investigations include misconduct, fraud of state and federal funds, arrests of city workers and service providers of Medicaid, Food Stamps and other program fraud. Issues reports related to ACS's conduct of abuse and neglect cases.
3	<b>Oversight includes DOT, Dept. of City Planning, Department of Environmental Protection, the Department of Design and Construction and the Department of Buildings.</b> Investigates violations of DOB, City, State and Federal safety rules in the construction field that lead to injury and death. In addition, arrests building inspectors who take bribes, contractors engaged in wage theft, fraud involving federal and state environmental laws, city re-zoning actions and the issuing of building permits, housing fraud and abuse within HPD.
4	<b>Oversight includes NYC Employee Retirement System, Department of Health, DCAS, NYC Libraries, DOF and the Parks Department.</b> Investigations include fraud and any schemes to avoid health and safety regulations or who seek to steal city funds intended to reimburse needed services through various fraudulent activities.
5	<b>Oversight includes Campaign Finance Board, the Actuary Commission, the City Clerk's Office and the Board of Elections.</b> This squad investigates fraud, waste and corruption by elected officials, lobbyists and city funded not-for-profit organizations. Investigations include diversion of government funds to private ends or misuse of office for personal gain.
6	<b>Oversight includes Department of Sanitation, Taxi and Limousine Commission, the Office of Emergency Management, the Fire Department, the Conflicts of Interest Board, the Marshals Bureau and some NYPD Matters.</b> Investigations include stolen funds or corrupted agency processes. Also prevents waste of city resources through DOI's Vendor Integrity Program, which retains monitors to audit the performance and billing of specified city vendors. Vendor Integrity Program is used on very large procurement or construction projects involving billions of dollars.
7	<b>Oversight includes NYCHA.</b> Investigations include labor, tax and contract fraud, violent and narcotics crimes on NYCHA property and systemic failures relating to operations and safety.
8	<b>Oversight includes NYC Health and Hospitals Corporation.</b> H&H has a system of 11 hospitals, multiple trauma centers, neighborhood health centers, nursing homes and post-acute care centers. Investigations include prevention of H&H employees from defrauding the City and engaging in corrupt behavior relating to narcotics trafficking, insurance program fraud and other fraudulent medical services and billing.
9	<b>Oversight includes School Construction Authority (SCA).</b> SCA builds and improves schools for DOE. Investigations include theft of federal, state and city funds intend for SCA or corruption of SCA bidding and construction process.
10	<b>Oversight includes New York City Police Department (NYPD).</b> In 2013, City Council (Local Law 70) expanded these duties to further require the OIG to investigate, review, study , audit and make recommendations relating to the operations, policies, programs and practices of NYPD. Investigations include corruption, fraud, waste and abuse in the NYPD. This office includes 40 investigators, attorneys, policy analysts, data analysts, auditors and support staff. NYPD is legally required to respond to OIG-NYPD's recommendations within 90 days. NYPD responses are publicly available on DOI's website.
11	<b>Oversight includes Special Commissioner of Investigation (SCI) for the NYC School District.</b> SCI was created pursuant to Mayoral Executive Order 11 of 1990 and Chapter 34 of the NYC Charter. Special Commissioner of Investigation has broad authority to investigate wrongdoing by teachers and other school employees within NYC School District. Office also serves the IG for the Teachers' Retirement System of NYC and the NYC Board of Education Retirement System.

Source: NYC Department of Investigation

## E. Budget Detail for Program Areas

## Agency Operations – UA 001 and UA 002

<b>Agency Operation</b>						
<i>Dollars in Thousands</i>						
	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>Preliminary Plan</b>		<b>*Difference</b>
	<b>Actual</b>	<b>Actual</b>	<b>Adopted</b>	<b>2018</b>	<b>2019</b>	<b>2018 - 2019</b>
<b>Spending</b>						
<b>Personal Services</b>						
Full-Time Salaried - Civilian	\$19,137	\$23,349	\$24,400	\$24,695	\$25,175	\$775
Fringe Benefits	0	0	125	222	125	0
Additional Gross Pay	92	122	94	94	94	0
Unsalaries	36	33	64	64	64	0
Overtime - Civilian	630	915	40	360	40	0
Other Salaried	0	0	10	10	10	0
Full-Time Salaried - Uniformed	4	0	0	0	0	0
P.S. Other	0	(7)	0	0	0	0
<b>Subtotal</b>	<b>\$19,898</b>	<b>\$24,411</b>	<b>\$24,734</b>	<b>\$25,446</b>	<b>\$25,509</b>	<b>\$775</b>
<b>Other Than Personal Services</b>						
Other Services & Charges	\$10,298	\$10,829	\$10,824	\$13,804	\$7,732	(\$3,092)
Property & Equipment	1,934	3,029	705	5,102	705	0
Contractual Services	970	1565	519	1846	519	0
Supplies & Materials	281	287	449	1,601	125	(324)
Fixed & Misc. Charges	241	249	100	453	100	0
<b>Subtotal</b>	<b>\$13,723</b>	<b>\$15,959</b>	<b>\$12,597</b>	<b>\$22,806</b>	<b>\$9,181</b>	<b>(\$3,416)</b>
<b>TOTAL</b>	<b>\$33,620</b>	<b>\$40,370</b>	<b>\$37,331</b>	<b>\$48,252</b>	<b>\$34,690</b>	<b>(\$2,640)</b>
<b>Funding</b>						
City Funds			\$31,001	\$30,685	\$31,542	\$541
Other Categorical			400	429	400	0
Federal - Community Development			2,982	3,101	0	(2,982)
Federal - Other			2,796	13,746	2,597	(199)
Intra City			151	151	151	0
State			0	140	0	0
<b>TOTAL</b>	<b>\$33,620</b>	<b>\$40,370</b>	<b>\$37,331</b>	<b>\$48,252</b>	<b>\$34,690</b>	<b>(\$2,640)</b>
<b>Budgeted Headcount</b>						
Full-Time Positions - Civilian	267	300	322	324	320	(2)
<b>TOTAL</b>	<b>267</b>	<b>300</b>	<b>322</b>	<b>324</b>	<b>320</b>	<b>(2)</b>

\*The difference of Fiscal 2018 Adopted Budget compared to Fiscal 2019 Preliminary Budget.

Inspector General UA 003 and UA 004

<b>Inspector General</b>						
<i>Dollars in Thousands</i>						
	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>Preliminary Plan</b>		<b>*Difference</b>
	<b>Actual</b>	<b>Actual</b>	<b>Adopted</b>	<b>2018</b>	<b>2019</b>	<b>2018 - 2019</b>
<b>Spending</b>						
<b>Personal Services</b>						
Full time Salaried Civilian	\$2,709	\$3,536	\$5,136	\$6,187	\$5,136	\$0
Fringe Benefits	0	0	41	41	41	0
Additional Gross Pay	23	20	29	27	29	0
Unsalaries	6	16	0	0	0	0
Overtime - Civilian	125	132	70	65	70	0
<b>Subtotal</b>	<b>2,863</b>	<b>3,704</b>	<b>5,275</b>	<b>6,319</b>	<b>5,275</b>	<b>\$0</b>
<b>Other Than Personal Services</b>						
Contractual Services	\$287	\$29	\$15	\$67	\$15	\$0
Contractual Services - Professional Services	1	0	56	121	56	0
Fixed & Misc. Charges	6	5	18	37	18	0
Other Services & Charges	1,476	925	1,000	920	1,000	0
Property & Equipment	67	209	92	95	92	0
Supplies & Materials	48	35	87	146	87	0
<b>Subtotal</b>	<b>\$1,885</b>	<b>\$1,204</b>	<b>\$1,268</b>	<b>\$1,387</b>	<b>\$1,268</b>	<b>\$0</b>
<b>TOTAL</b>	<b>\$4,748</b>	<b>\$4,908</b>	<b>\$6,543</b>	<b>\$7,707</b>	<b>\$6,543</b>	<b>\$0</b>
<b>Funding</b>						
City Funds			\$535	\$535	\$535	\$0
Other Categorical			204	204	204	0
Intra City			5,803	6,968	5,804	0
<b>TOTAL</b>	<b>\$4,748</b>	<b>\$4,908</b>	<b>\$6,543</b>	<b>\$7,707</b>	<b>\$6,543</b>	<b>\$0</b>
<b>Budgeted Headcount</b>						
Full-Time Positions - Civilian	53	52	75	91	75	0
<b>TOTAL</b>	<b>53</b>	<b>52</b>	<b>75</b>	<b>91</b>	<b>75</b>	<b>0</b>

\*The difference of Fiscal 2018 Adopted Budget compared to Fiscal 2019 Preliminary Budget.

## F. DOI Performance Indicators

DOI Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
Complaints	11,445	11,616	12,128	*	*	4,210	4,207
Written policy and procedure recommendations to City agencies	370	700	498	300	300	138	197
Written policy and procedure recommendations accepted by City agencies (%)	74%	85%	70%	75%	75%	NA	NA
Corruption prevention and whistleblower lectures conducted	378	408	477	400	400	129	145
Corruption prevention lecture e-learning attendees	1,797	15,298	18,561	*	*	1,986	11,131
Integrity monitoring agreements	16	16	18	*	*	17	18
Vendor name checks completed within 30 days (%)	99%	95%	98%	95%	95%	96%	97%
Average time to complete an investigation (days)	193	145	152	180	180	141	165
Referrals for civil and administrative action	1,327	849	990	*	*	324	236
Referrals for criminal prosecution	601	745	894	*	*	245	237
Arrests resulting from DOI investigations	499	551	765	*	*	169	139
Financial recoveries to the City ordered/agreed (\$000)	\$10,603	\$3,004	\$4,069	UP	UP	\$1,537	\$1,942
Financial recoveries to the City collected (\$000)	\$6,034	\$5,095	\$2,588	UP	UP	\$1,101	\$1,072
Average time to complete a background investigation (from date of receipt) (days)	275	351	522	300	300	388	537
Background investigations closed within 12 months (from date of receipt) (%)	65%	60%	40%	60%	60%	53%	36%
Time to notify agencies of prospective childcare, home care and family care workers with criminal records after receipt from State Division of Criminal Justice Services and FBI (days)	1	1	1	2	2	1	1
Time to notify agencies of arrest notifications for current childcare, home care and family care workers after receipt from State Division of Criminal Justice Services and FBI (days)	1	1	1	*	*	1	1
Completed requests for interpretation	24	26	23	*	*	NA	NA
Letters responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
E-mails responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
Average wait time to speak with a customer service agent (minutes)	3	3	3	*	*	NA	NA
CORE facility rating	98	98	100	*	*	NA	NA