CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON CHILDREN AND YOUTH

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HELD AT: COUNCIL CHAMBERS, CITY HALL

B E F O R E: ALTHEA V. STEVENS, CHAIRPERSON

COUNCIL MEMBERS:

Linda Lee Julie Menin

Nantasha M. Williams

A P P E A R A N C E S (CONTINUED)

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SERGEANT AT ARMS: Good morning and welcome to today's New York City Council hearing for the Committee on Children and Youth. If you wish to submit testimony you may at testimony@council.nyc.gov. At this time please silence all electronic devices. Just a friendly reminder, no one may approach the day as at any point during this hearing. Thank you so much. Chair, we are ready to begin.

CHAIRPERSON STEVENS: Good morning. I'm

Councilmember Althea Stevens, Chair of New York City

Council Committee on Children and Youth Services.

Welcome to today's hearing on DYCD's Family and

Supportive Services. In addition to serving the

city's young people, DYCD offers a broad spectrum of

programs that serve low-income families and

communities. DYCD's six Family Support Services

include the Father Initiative, Healthy Families,

Senior Services, Economic Development, Adult

Literacy, and Safety Awareness and Crime Prevention.

Using a strength-based case management approach,

providers work with individuals or families to assess

their needs and resources to help them obtain

support.

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Apart from the Father Initiative, those five programs fall under the Neighborhood Development Area Contract, which is funded through the Federal Community Service Block Grant Program. The NDAs program— the NDA programs were founded through a 2016 community assessment by DYCD distributed through the city's 41 low—income communities. DYCD surveyed residents around the programs and services that they needed but had not received in the previous 12 months. The result of the surveys was supplemented with an input from community members on neighborhood advisory boards to develop priorities for residents.

The critical programs were designed to help individuals with families at or below 125% federal poverty levels.

DYCD framed the program as essential services to help New Yorkers and New York City move into recovery after the economic devastations of COVID-19.

I applaud the why cities grassroots approach—
approach that uses community capabilities to address
the causes and conditions of poverty. But those DYCD
programs are often overlooked and rarely promoted.
The long standingvacancies on the neighborhood
advisory boards must be filled so that we can

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success.

strengthen this process and amplify the resources to residents who need them. Additionally, there is a dearth of data on the programs, outcomes, and reporting on the metrics used to evaluate program

My dual objective today is to learn and-- learn the quantitative and qualitative measures used to assess the Family Support Program and identify ways to further and-- to further promote the services so that we can-- so they are more accessible to New Yorkers who need them.

I'd like to thank committee staff for their hard work in preparing for this hearing, Policy Analyst, Elizabeth Arts, Committee Council Christina
Yellamaty, as well as my Chief of Staff Lamont
Carolina, and my Legislative Director, and the entire
A Team back in district 16.

I would like to also acknowledge Councilmember Williams, Councilmember Joseph, Councilmember Lee, and I believe Councilmember Menin is remote.

COMMITTEE COUNSEL: We will now hear testimony from the administration. Before we begin, I will administer the affirmation. Please raise your right hand. Do you affirm to tell the truth, the whole

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truth and nothing but the truth before this committee
and to respond honestly to council member questions?

DEPUTY COMMISSIONER BOBBIT: I do.

ASSISTANT COMMISSIONER JORDAN-WILSON: I do.

COMMITTEE COUNSEL: Thank you. You may begin when ready.

DEPUTY COMMISSIONER BOBBIT: Good morning Chair
Stevens and members of the Children and Youth
Committee. I'm Mike Bobbit, Deputy Commissioner of
Community Development at the Department of Youth and
Community Development. I'm joined by my colleague,
Ebony Jordan Wilson, Assistant Commissioner for
Community Development. On behalf of Commissioner
Howard, thank you for this opportunity to update the
council about DYCD's family support programs. We
appreciate that the committee is uplifting some of
our lesser-known programming. The Fatherhood
Initiative, and Healthy Families, and seniors
programs or services that help improve the lives of
NYC families.

As you may be aware these programs, along with others, are funded through the federal Community Services Block Grant. Since 1996, DYCD has served as the community action agency for the city, receiving

city's five boroughs.

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federal— federal CSBG funds and distributing those funds to local programs in accordance with the goals of the federal statute. CSBG funds enable DYCD to provide services for the most vulnerable New Yorkers. Through these funds, DYCD aims to reduce poverty and empower people to achieve self-sufficiency in targeted low-income neighborhoods throughout the

Fatherhood is funded city wide, while Healthy
Families and seniors programs are funded through the
Neighborhood Advisory Boards which are in 41
communities across the city.

I would be remiss if I didn't thank Chair

Stevens's efforts to encourage local elected

officials to appoint members to the NAB's. We'll be

delighted to meet other members of the Council to

discuss the NAB's and our easy appointment process.

The Fatherhood Initiative was established in 2002 in recognition of the positive influence that fathers have on their children. Children who have strong relationships with their father are less likely to get into trouble at home, school, or in the community. An active and nurture— nurturing style of fathering is also associated with better verbal

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skills for infants, greater patients for toddlers, and better intellectual functioning and academic achievement among adolescents.

For the past several years, the program has supported a diverse group of community-based organizations that specialize in working with disconnected youth, child welfare, working with the formerly incarcerated, and workforce development.

Programs offer a robust staffing model with case managers and outreach and retention specialists.

This model supports the recruitment of custodial fathers and other peer mentors from program participants, enables them to offer voluntary monthly co-parenting workshops for interested custodial moms, increases awareness and coordination to address child support and visitation concerns, and better ensures appropriate screening and referrals to providers of legal services—mediation, domestic violence services and other necessary social services.

Programs are targeted and community districts with a high need for fatherhood services based on the number of children born to unmarried women and the number of individuals on probation. In city fiscal

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year 2023 are reported 1067 noncustodial fathers reconnected with their children.

DYCD's fatherhood programs partner with many city agencies, and state and federal partners, including the New York State Office of Children and Family Services, New York State Department of State, and the United States Department of Health and Human Services Administration for Children and Families. with these partners to promote a flagship event Desica child to school day each September. statewide campaign encourages fathers and male caregivers, and male-- male role models to show their children the importance of education by visiting their schools at the start of the year, and staying involved throughout the year. Many dads served by our programs have embraced this challenge and the participating CBOs have developed additional referral sources through burgeoning relationships with schools, after school, and Headstart programs.

As part of our efforts to continually improve fatherhood programming, DYCD has provided targeted training and technical assistance to assist programs in initiating outings for dads and co-parents to attend, including museums, picnics, grocery shopping,

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2 et cetera, which-- at which co-parents can

demonstrate appropriate behavior and share parenting

4 roles managing the engagement of their children.

The Neighborhood Development Areas Initiative, or NDA Initiative, fosters community-level engagement to ensure both that residents have opportunities to contribute to change in their neighborhoods, and that services address the most pressing needs of each community. These contracts address seven service areas including the two we're discussing today.

Seniors, the social, cultural, and supportive services. These programs provide a range of services for adults aged 60 and older, such as social, cultural, and recreational activities, intergenerational activities, exercise and nutrition, and access to social services to improve their physical, social, and emotional wellbeing, and increase self-sufficiency.

These programs serve both those who are homebound and those who are not. Programs must offer assistance in accessing services and benefits, social, cultural, and recreational services and family development coaching. They assist participants in demonstrating self advocacy skills,

2 and improvement of mental behavioral and physical
3 health and well being.

Healthy Families support services programs, aimed to support and strengthen families using a holistic strength-based approach based on the principles of family development. Last year, DYCD Healthy Families programs worked with 5140 families to address issues concerning child care, domestic violence, substance abuse, HIV/AIDS, and physical and mental well being. This includes advocacy and assistance and obtaining government benefits and other social services. Each program offers services tailored to community support service needs, which can include SNAP, WIC services, avoiding eviction, nutritional skills, and weatherization assistance.

Funding decisions are made by hearing directly from New Yorkers in what services are most needed in their community. In 2022 DYCD conducted a robust community needs assessment across the 41 neighborhoods with the highest incidences of poverty, as well as citywide. This CNA aimed to document their views on one of the highest priority social service needs to improve the well being of their own

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communities. DYCD collected over 24,000 usable responses from a total nearly 30,000 responses.

In conclusion, we'd like to share a story of one of our many successful program participants: A dad served by our Fatherhood Initiative thanked the program for its tangible and meaningful support. His child and co-parent lived in another state, causing his absence as a father to be even more apparent.

Not wanting to be an absent dad, he struggled to identify a pathway back into his child's life felt-excuse me-- that felt appropriate and attainable.

Recognizing the need for support, he found and reached out to one of the fatherhood programs funded by DYCD.

Unlike some fathers who are mandated to attend programming, this father began and completed the program as a voluntary participant. Attending a 12-week course and working with dads in similar situations motivated him every week. Each week brought him closer and closer to being the father he aspired to become. He strived to be a present father and a positive male figure in his child's life. Like many others, his goal was simply to be involved and be a dependable parent for his child.

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Upon completing his classes, he next expressed interest in finding employment. The case manager at the program reached out to a partner organization to refer the dad friend employment opportunity where he was hired. After a few months he was offered a permanent position. During his time with the program, the dad built a closer relationship with his co-parent, to whom he apologized for previous grievances and his absence.

Insights gained from being in the fatherhood program shifted his perspective, and allowed him to see the co-parent in a new light. Their co-parenting relationship was reinvigorated, and the father worked to repair the dynamic with newfound appreciation for the co-parent and her efforts to care for their child. He was even able to participate in a parent-teacher conference while visiting his child in another city.

His dedication to the program presented him with the opportunity to be a better father, using the tools and the teachings provided to him.

DYCD's mission is to improve the quality of life of New Yorkers by collaborating with local organizations and investing in the talents and assets

DEPUTY COMMISSIONER BOBBIT: Thank you, Chair.

It's a great question. So, I joined DYCD in 2010.

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So, I have some reflection from colleagues who were there when I joined. And then I have some reflections over the period of time since I've been there.

This hearing allows us to focus somewhat on the NDA or the Neighborhood Development Areas Initiative. And I think one of the strengths of that initiative is that we've continued to label it as an initiative.

Because we do a robust community needs assessment every three years, the initiative is allowed to adapt. Because we review the periodic shifts in poverty across neighborhoods, we're able to revamp the initiative so that we're both targeting services where they're needed most, and that we serve as a listening station to the community as to which needs are most needed. So, I think that we've enjoyed success and been useful because of the dynamism of the NDA initiative.

And to the second part of your question, one of the things that me and my team are very proud and excited about is under the leadership, both of the Adams administration and Commissioner Howard, we have really embraced one DYCD mantra. And so these services, which you acknowledged at the outset, and I

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forward.

said in my, my testimony— We only have a limited amount of federal money. So, it's very important that we're able to try to leverage those dollars.

And so whether internally or externally, we're talking about youth services or youth workforce services, there's a conversation about community development and wraparound services for it, for families. So, I think that that's a strength that we've embraced and can continue to lean into going

CHAIRPERSON STEVENS: Please explain the role, and responsibilities, and goals of the Neighborhood Advisory Board, the NAB.

DEPUTY COMMISSIONER BOBBIT: Thank you. As a Community Action Agency, we are one of maybe 1000 agencies nationwide that look to combat conditions of poverty. One of the important ways that we demonstrate and make good on that charge, which is a 60-year charge now, since Lyndon B, Johnson launched the war on poverty, to demonstrate the maximum feasible participation of those who are impacted by poverty. The Neighborhood Advisory Boards allow DYCD, or I should say enable DYCD to do that strongly.

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By targeting services in the communities with the highest incidence of poverty, we also recruit volunteers from those communities. So, people who live, work, and play in those neighborhoods who are acutely aware of the conditions on the ground, they are DYCD City's partner, whether it's participating in our community needs assessments, leading the public hearings related to those community needs assessments, and then ultimately when the services are determined and need to be procured, the NAB members join us in reading the funding proposals.

So, we make Community Action come alive by enlisting and partnering with members of the community through this program.

CHAIRPERSON STEVENS: How many vacancies are the neighborhood advisory boards across the city currently?

CHAIRPERSON STEVENS: Thank you, Chair. So, as I said, there's 41 NAB's and each can seat up to 12 members. We have 263 active members right now. We have 223 vacancies. DYCD considers a board viable when it has seven or more members. So, we have many viable boards. But we would love to have vibrant boards with full attendance. Of the vacancies, I

- 2 listed, 63 vacancies can be referred by
- 3 | councilmembers (and I want to thank you again, Chair;
- 4 you're aware of this, and you've clearly and
- 5 consistently demonstrated the importance of it and
- 6 enlisting the attention of your colleagues, we would
- 7 like to continue, to do that to fill as many of the
- 8 | 63 vacancies as we can). There are also 33 vacancies
- 9 that can be filled by New York State Senators, 31
- 10 members-- 31 vacancies that can be filled by assembly
- 11 members, and 43 that can be filled by members of
- 12 Congress.

- So we thank you for raising this forum to do
- 14 | that. And if you have advice or suggestions to help
- 15 encourage other local elected officials, in the way
- 16 | that you have done with members of the council, we
- 17 | will be very glad to do that.
- 18 CHAIRPERSON STEVENS: Well, my office has not
- 19 | only been reaching out to the Council. They gave us
- 20 | the full list, so we've been reaching out to the
- 21 | state and-- and our federal partners as well. And my
- 22 | hope is in the next couple of weeks, we have all
- 23 | those vacancies filled. So, we will continue to work
- 24 | in partnership with you all to try to get these
- 25 | vacancies filled, because I do think it's important.

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DEPUTY COMMISSIONER BOBBIT: Thank you.

CHAIRPERSON STEVENS: Why-- Why do you think that there's so many vacancies on the NAB, and how many people at DYCD are responsible for covering the NABs?

DEPUTY COMMISSIONER BOBBIT: Great questions.

I'll take the second one first. One of the teams

under community development is the Neighborhood

Advisory Board Liaison Unit. So, I'll just use NABLU

as a shorthand. We have a senior director, a

director, and we have liaisons. And it's their job

to go out in the community they--

CHAIRPERSON STEVENS: How many is--

DEPUTY COMMISSIONER BOBBIT: There's four liaisons at present. So, each of them have a number of neighborhoods that they target, across, as I said, the 41 boards.

CHAIRPERSON STEVENS: So that's 41 boards, and as for people?

DEPUTY COMMISSIONER BOBBIT: Um, four line staff, and then we have a director and a senior director.

So the director carries seven boards as well. So you have maybe eight or nine boards per-- per liaison.

CHAIRPERSON STEVENS: Oh. That's pro bably why you've got vacancies.

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DEPUTY COMMISSIONER BOBBIT: There's a lot of—
Well, there's a lot of beating the feet that they do.
And to break out each board, DYCD at its discretion
can seat up to six people. And what we're trying to
do, as another wave evincing this maximum feasible
participation, is to partner with the local elected.
So we don't want to put people in seats without the
local elected officials having referred those
persons.

So, you know, most of our boards have six or seven people. We want to get to them seven, eight, nine, ten, eleven, twelve people. We do regularly meet and liaise with USCIS External Affairs Team, because obviously External Affairs has a lot of ongoing rapport with local elected officials, and we try to coordinate strategies, including the-- the virtual meeting that you attended some time ago, and we want to replicate that meeting.

As to why there are vacancies: Volunteers can serve two 3-year terms. And we do have a number of volunteers who are who are seasoned -- some people sit off the board, and they want to come back later on -- But I think-- sometimes people just live busy lives, they do a term of service and I gave,

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2 for somebody else, I think that that can be an issue.

3 | Sometimes there's mobility. People live in one part

4 of the city, and now they move to a different part of

5 | the city. So, they wouldn't be suitable to be on

6 that board, since it's a hyper-local board.

CHAIRPERSON STEVENS: Yeah. Um, obviously, especially when we're looking at communities that have so much poverty, they probably are trying to get things so they can get in better circumstances, like working and taking care of families.

But I am concerned about the-- there only being a what is it like a total of six people in department that-- this is really good work, and so thinking about maybe if there was more support, they will be able to kind of do some of the legwork even with like reminding the elected officials around the vacancies, because as we've been calling, and my office has been reaching out: When I tell you almost no one knows what I'm talking about, no one has no idea about what this is, if they have these appointments what the appointees do. Like-- It was like-- Everyone's like, "What is this? What are you talking about?" Like I have people telling my office they were lying.

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So, the outreach on this is not really happening in a way that I think is making sense. And if it is supposed to be a partnership, we have to really think about how we are making sure that the people who should be making these appoint appointments are aware of it, and have a good understanding? Because it's been taking us a long time, because we've been having to do so much work on helping the electeds office understand even what this is.

And so there's, there's a big disconnect in this. So, I definitely want to make sure we spend some time after this, to kind of think about how do we continue more of an information session, and even thinking about right when we leave, how do we continue to have that continuity with the elected officials? Because you know, our— we term— we have term limits, right? But even at the city level and at the state level, I'm telling you, they were just like, "What are you talking about? What is this?" And then there was like even people giving us feedback like, "No, that's not what they do." You don't— We don't appoint them. I was just like, "Why would I call your office and lie?"

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this is.

So, we definitely have to do a bit of a bigger

push around information and letting folks know what

DEPUTY COMMISSIONER BOBBIT: We would welcome that. There's some things that we've tried out fairly recently, but we would be very happy to revisit and look at how to expand them. There was a time when we didn't have the marketing materials that we do now. We have brochures. The application itself, we're able to make— to streamline it so that people can fill out the application if they want to become a board member directly. We would love to routinize and maybe annualize that meeting that we were able to have, that you that you attended. And I'm sure that there's more than that we could do with that.

CHAIRPERSON STEVENS: Yeah. We definitely need to kind of like think through that a little bit more. And even with your like the surveys. I remember last year, when I was like going on, I know you guys use a lot of the programs to kind of get the survey out and things like that. But also thinking about how do we use that opportunity to partner with the electeds who have to make appointments to also get the surveys

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out, and using their office as a way to engage in this process.

So, I definitely have ideas, and we'll definitely want to take time to kind of talk that through a little bit more.

Do you think the Community Needs Assessment accurately reflects community priorities? And how are the results of the survey distributed back to the NDAs?

DEPUTY COMMISSIONER BOBBIT: Um, I do, and they are. I want to say a little bit more about that.

And sure-- I know you're familiar with the how the NADs work.

So, again, consistent with this idea of the maximum feasible participation of those impacted by poverty, hearing directly through residents, through the street surveys that happen. We expanded that most recently, we did the Community Needs Assessment by making an online survey available as well, by hosting public hearings, and—— I say host, but it's really the NAB members that host, and then we help facilitate to make sure they run the meetings. And I will acknowledge several members of the Council as well as State—— State Assemblymembers have attended

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2 some of those last public hearings. Those are things 3 we want to keep-- keep going.

Current providers, past providers come out to those hearings too. So, I think that it's a forum for us to hear a wide range of perspectives. And what emerges from that are the highest priority needs. The way that we have funded the NDA in relation to that is most carefully at the needs gap questions. So, when people say what are the highest priority needs of the neighborhood? We're also asking them, what— what have you needed that you haven't gotten? And that's helped inform the design of the programs they do. So, I think that we have a consistent and a coherent approach. We're listening very carefully to tour to New Yorkers to residents who are affected by poverty.

CHAIRPERSON STEVENS: And if this is so successful, why are we not like trying to incorporate this to all the programs while DYCD and getting more of a voice and input? And using this model? Because you know, if it's— it's happening, and we think it's been working so well and getting input from the community members in this way, why are we not kind of

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different way.

2 expanding this through all of the programs through
3 DYCD?

DEPUTY COMMISSIONER BOBBIT: Well, I actually think in many ways we aren't. So, I'll give an example. This is from the prior administration.

After we did the 2016 community needs assessment, when food insecurity was realized to be such a priority area, it— it caused us to reflect on the discretionary Council-funded food pantries in a

So, we've always been supporting that work. But the opportunity to really amplify and raise further attention to that work became much clearer.

Another thing that I recall from the 2016

Community Needs Assessment: SYP, which has a wide range of funding, and is at a much larger scale than the federal programs we're talking about today, through doing this neighborhood-focused review and the Community Needs Assessment, we saw that there are neighborhoods that were what we might have termed SYP deserts. And so we had helpful conversations internally between community development youth workforce team about looking at programs citing. So the information that comes out of the Needs

available generally and broadly.

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- Assessment is tapped and is accessed throughout the 2 agency. And externally. Like, we share this 3 4 information with-- with other city agencies. So, over the course of the winter, we'll be finalizing a report from the 2022 Community Needs Assessment. 6 7 Once it's finalized, we will certainly share it with 8 the Council. And we have every interest in sharing the information. So, it's not just attached to a particular RFP. It's information that's made 10
 - And we do-- We have put them on our website. But we want to do more to-- not just our website, we-- to try to market it more broadly. We've talked with the Mayor's Office of Engagement. We think there's broader audiences, and maybe there was in the past to show that and use the information.

CHAIRPERSON STEVENS: Since 2001, all CAAs including DYCD have been required to report on program performance. Since the current NDA contract went into effect in 2022, what have DYCD reports concluded about NDA program performance? Can you share the report with the committee?

DEPUTY COMMISSIONER BOBBIT: Yes, thank you. We have shared these reports historically, and we'll

- 2 follow up later on to make sure that you get the most
- 3 recent. I believe the most recent showed was 2022.
- 4 I'll double check after the hearing, but we're
- 5 working on a 2023--
- 6 CHAIRPERSON STEVENS: Yeah, it was 2022. Yeah.
- 7 DEPUTY COMMISSIONER BOBBIT: So I believe it's
- 8 2022.

- CHAIRPERSON STEVENS: Yeah. It was 2022.
- 10 DEPUTY COMMISSIONER BOBBIT: So, we'll have it--
- 11 When we complete and transmit the 2023, we'll get
- 12 | that to the Council.
- As a Community Action Agency, DYCD relies on a
- 14 | nationally recognized framework called ROMA, which
- 15 stands for Results-Oriented Management and
- 16 Accountability. Some principles for results-oriented
- 17 | management include assessing poverty, which we've
- 18 | sort of discussed already, needs the conditions of
- 19 | the community, defining a clear mission, and
- 20 strategies, and services to address the needs,
- 21 | identifying specific results to be achieved.
- 22 Some of the principles for results-oriented
- 23 | accountability include developing and implementing
- 24 processes to measure and record improvements in the
- 25 condition of people with low incomes. So, we espouse

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this throughout the CSBG-funded portfolio, and we use a national rubric of service indicators and outcome indicators, so when we enter into contracts with providers, along with enrollment targets, there's anticipated impact from the programs. Because DYCD has a central database, a participant tracking system, as providers are working on the contract and enrolling participants, they're able to upload both qualitative information and case management notes, as well as validated proof when the outcomes from their work are being realized. And we're able to aggregate that information. We do aggregate that on a quarterly, and on an annual basis, and we will

CHAIRPERSON STEVENS: Thank you. Why aren't the metrics for the NDA programs included in the Mayor's Management Report?

continue to share those reports with the Council.

DEPUTY COMMISSIONER BOBBIT: I don't want to speak out of my-- my depth, but I think the short answer is that I believe that they are. I can carry back to followup with the Council.

23 CHAIRPERSON STEVENS: They are not.

DEPUTY COMMISSIONER BOBBIT: There's an internal-

- There's an internal method through which the

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Mayor's Management Report takes advantage of what I'm talking about. So, they may have a different rubric that they're using. But my team checks with the planning program integration and evaluation team on a

routine basis. And we report numbers into that.

CHAIRPERSON STEVENS: Yeah, that was one of the things as we were preparing for this. That was one of the things that we noticed that it wasn't in the Mayor's Management Report, and we were confused on why that was and— and really wanted to figure out what— was it separate or was it being reported somewhere else?

DEPUTY COMMISSIONER BOBBIT: It's-- sorry.

CHAIRPERSON STEVENS: No, no. Go ahead.

DEPUTY COMMISSIONER BOBBIT: It is, but I'll follow up with you later on so that we can figure out a clear way to illustrate how the numbers that I referencing are interpolated into those numbers.

CHAIRPERSON STEVENS: So, it's just probably not clearly distinguished. And so that's-- Because when we were looking-- Like I said, when we were looking, and we were doing the research for it, that was one of the things that, like, kind of stood out to us was, like, "Well, where is the information?" And so

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whatever-- however they're inputting it, or it's not being distinguished as, you know, the NDAA programs, or this is separate, it's-- Maybe it's being rolled in. But that was a little bit confusing. So,

6 definitely, we can follow up with that.

In 2020, the Neighborhood Development Area concept paper, DYCD ID'd economic development and safety awareness and crime prevention as new program areas, and disconnected youth programming. What feedback did the agency received from the 2016 community needs assessment that led to this change?

DEPUTY COMMISSIONER BOBBIT: Thank you, Chair. Well, as you know, we conduct the CNA every three years. And as we've discussed, the CSBG funding is minimal—relatively minimal, and we try to be flexible and adaptable as we are learning things.

So, we made an institutional determination to adjust the NDA mix of programs rather than provide duplicative of services. So, I'll give you a little illustration as—At the inception, the last cohort of programs, when we had the opportunity youth program, there was a belief that, while the DSC already had an array of youth workforce programs, it might be useful to have another program that didn't

have some of the educational requirements of those
programs. And so that was one of the reasons that we
precipitated on launching opportunity programs. We
did an internal review, and we engaged an MWBE vendor
to do some further research on that portfolio, and it
turned out that there were some programmatic and
operational challenges with operating the program.
Persons who would have qualified for our youth
workforce programs were actually it ended up being
duplicated. They were being enrolled in the same
kind of programs. So the target audience we sought
wasn't really being reached. And like other NDA
programs and now I'm getting a little wonky, I
apologize But other NDA programs, they're hyper-
specific. So, you're enrolling people in the in
the main in the neighborhood, and the wages would
be paid out of the same allocation. So, in order to
do that program, when it was piloted, the wages were
paid for; the workshops were not. So, when we had
youth enrolled in that program and they found about
other youth youth workforce programs that were
paying for them to be in workshops, so I'd rather be
in that program.

2	So, when those things happened, we saw there was
3	an opportunity to shift and to lean into a
4	reinvigorated version of a program that the agency
5	hadn't supported since 2003, which was the Economic
6	Development Program. And I'll add this: there's
7	precedent for this before, because under the last
8	administration, when there was a dramatic expansion
9	of afterschool, there used to be NDA high school and
10	NDA middle school programs, but we didn't need to
11	have any middle school programs when there was city
12	tax levy funding that was amply supporting after-
13	schools. So, we were able to lean further into some
14	of these otherwise unaddressed needs.
15	CHAIRPERSON STEVENS: Under the stakeholder

CHAIRPERSON STEVENS: Under the stakeholder engagement, and 2020, and NDA concept paper agent, the agency said, interviews— interviews were conducted with the providers who withdrew their contracts prior to the end of their contract terms to learn more about the administrative and operational reasons.

DEPUTY COMMISSIONER BOBBIT: Some providers--

23 CHAIRPERSON STEVENS: Were--

DEPUTY COMMISSIONER BOBBIT: I'm sorry.

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2 CHAIRPERSON STEVENS: No. I was just going to 3 finish the quote.

DEPUTY COMMISSIONER BOBBIT: Oh. I'm sorry.

CHAIRPERSON STEVENS: --for doing so. What are the reasons providers pulled out of the contracts?

And what did DYCD learn from those interviews?

DEPUTY COMMISSIONER BOBBIT: Some providers reported they felt there were constraints, or additional constraints, because of the federal funding and administrative requirements, and that made the contract harder for them to operate. So, in terms of what DYCD learned from that: One, in terms of stakeholder engagement, I continue to believe this is a necessary leg of the stool. We want to talk to current providers, but we should continue to talk to anybody else who gave back a contract to know why. And we look where we can to clarify, or to minimize any undue administrative burdens. Although at the same time our hands can be somewhat bound, because we have to report both the state and federal regulations for the use of this federal money.

CHAIRPERSON STEVENS: So then, how do we then alleviate this from happening again, right?, if there's like additional issues that some providers

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2 are seeing. How do we moving forward, try to rectify
3 some of those things?

One, what I think significant change we made with this round of the NDA RFP is, whereas historically we had a contract floor of \$50,000, we raised that to \$100,000. So, that does mean with a finite amount of money, there's a lesser number of contracts. But it also seems to mean -- and I think the response we've gotten providers, it is the case -- that it gives them more money to work with, and they have more viable contracts. So, they're able to both do their programmatic work and attend to the administrative requirements that are placed upon us by state and federal oversight that we have to convey to them.

CHAIRPERSON STEVENS: How frequently does DYCD meet with community-- or communicate with NDA program providers?

DEPUTY COMMISSIONER BOBBIT: How frequently?

CHAIRPERSON STEVENS: Mm-hmm.

DEPUTY COMMISSIONER BOBBIT: Providers are brought together on at least a quarterly basis by every program type, so that the-- the Senior Director and the Director for a portfolio either in person or now-- since the pandemic, we're able to do a lot

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virtually. We will meet virtually. In the first couple of years of the pandemic, we increased that. So we were meeting on about a monthly basis because the pandemic was so disruptive. And we use those, not just as oversight meetings, but as a peer share—and we continue as a peer—sharing forum. So if there is promising or a best—practices approach that some of them are trying, we want to make sure as a community, they're able to do that. And then finally, we use those as an opportunity to introduce

CHAIRPERSON STEVENS: The Family Health Program assists families and accessing resource for a range of needs, including domestic violence, substance abuse, health and nutrition, and assistance in obtaining government benefits and social services.

The Family Health program addresses a broad spectrum of issues. What are the primary care that providers are addressing in those communities?

other resources of the city agency and otherwise.

DEPUTY COMMISSIONER BOBBIT: Healthy Families

Programs, as you rightly pointed out, have a broad

array of services and opportunities that they canthey can work with families around. So that could
include SNAP or TANF, securing Social Security

activities that they engage in.

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- benefits, emergency food assistance, transportation
 services, employment or domestic violence support,
 mental health services, safe temporary shelter,
 helping families avoid eviction, heat assistance,
 utility payment assistance, documentation, such as
 social security cards, driver's license birth
 certificates. It's a pretty broad range of
 - CHAIRPERSON STEVENS: How many individuals and families did the Healthy Programs serve last year?

 DEPUTY COMMISSIONER BOBBIT: Last year, 5143 individuals and families.

CHAIRPERSON STEVENS: What methods do program providers use to promote the services and recruitment of the clients?

DEPUTY COMMISSIONER BOBBIT: Many providers operate the contracts out of their main administrative site, and they leverage existing community relationships that they have. Some of the community partnerships— Excuse me. Three community partnership agreements are required by the RFP. And that's a minimum, although providers may have more than those— those three.

CHAIRPERSON STEVENS: What does that mean?

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DEPUTY COMMISSIONER BOBBIT: A community agree-
like a referral agreement so they can make and

receive--

CHAIRPERSON STEVENS: Oh, you mean-- Oh, like a-- Yeah. Yeah.

DEPUTY COMMISSIONER BOBBIT: --referrals. Yeah.

CHAIRPERSON STEVENS: I'm sorry. I'm a little

out of it. Yes, yes.

DEPUTY COMMISSIONER BOBBIT: No, I'm-- I-- appreciate-- I appreciate that you. You're holding a very well, Chair. Yeah.

And additionally, we have some marketing materials that we made available that are very client-focused, which I'll share with the Council later.

CHAIRPERSON STEVENS: And so do— And you know, this is always one of the things that I'm always curious about, especially with programming. How are we integrating this into all the other programs that you have, right? Because so often— And this is one of the things I'm always yelling about, where, like, for example, I feel like we collect a lot of information, but not the stuff that we need, right? So, like when young people for SYP were asking for

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accounts and billable, we are not asking them or if they're in a shelter or if they need additional food, or things like that. And then this would be a great place to have that information, and then give them referrals to a program like this that can then help them with the services. So, how are we crosspollinating this work that's going on in these programs? And how do we get to a place where we are collecting information that we can then use to refer them to programs that we already have within the agencies?

DEPUTY COMMISSIONER BOBBIT: Thank you. I'll give you a couple of examples, Chair, and then we're always up for brainstorming about further ways to-to leverage.

So, one, within the portfolio in the enrollment process, there's some questions that we ask. And to your point, like don't ask information that you don't intend to do anything with.

CHAIRPERSON STEVENS: We have a lot of that in our programs.

DEPUTY COMMISSIONER BOBBIT: So, we asked at enrollment if the family-- I'm sorry, didn't hear you.

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CHAIRPERSON STEVENS: No, I was saying we have a lot of that in our programs.

DEPUTY COMMISSIONER BOBBIT: Yeah, well, we try-we try to make use of what we're asking for. So, we
ask at enrollment if the family doesn't have health
insurance and wants to be approached by someone about
that. So, that's not just out of curiosity. We have
a memorandum of understanding in place with-- with
MetroPlus says they are the health insurance enroller
in their quasi relationship with our sister agency,
Health + Hospitals.

So, we periodically turn that information over.

So again, these are participants who say they do wish to be contacted, and health insurance enrollers don't just talk about MetroPlus. They can review all the health insurance plan that may be available.

So there's HIPPA regulations that limit how much information we can get back about that information.

But we do have cooperative conversations to just try to understand like, generally, how well are those referral relationships going? That's one.

Another is we asked, similarly, if they want to be contacted with someone about assistance getting their taxes done. Because, from the information were

2 aware from Department of Consumer and Worker

Protection, basically, anyone who would be enrolled 3

4 in a community service block grant funded program

would qualify to get their taxes done for free. And 5

so we do a push out every year before tax time to let 6

people know about DCWP programs. And we also 7

8 encourage our providers throughout the year to do

that. There's also-- [TO ASSISTANT COMMISSIONER

JORDAN-WILSON: | What's the other? The VITA Centers? 10

11 [TO COUNCIL:] No. The VITA Centers is the taxes.

12 I'm sorry. Yeah, it's the same thing I'm-- I'm

13 referencing. And I thought I had a third.

14 SELF:] What was the third? [TO COUNCIL:] We've been

15 talking cooperatively with our sister agency

16 Administrative Children's Services, because -- as I'm

sure the Chair is aware -- they've been expanding

18 their Family Enrichment Center.

19 CHAIRPERSON STEVENS: Mm-hmm.

20 DEPUTY COMMISSIONER BOBBIT: So, we want to

21 engage in mutual referrals between those programs.

So that -- that's one --2.2

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2.3 CHAIRPERSON STEVENS: Well, I love to hear that

you guys are talking, because you guys know how I 24

feel -- about we don't be talking with each other. 25

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DEPUTY COMMISSIONER BOBBIT: We are talking. We are talking.

CHAIRPERSON STEVENS: So that— that makes me a little bit happy.

DEPUTY COMMISSIONER BOBBIT: The last thing I want to say real quickly is that, under the leadership of Commissioner Howard and the one DYCD city mantra-- I'll give you examples. For instance, as you well know, a year ago when the Office of Neighborhood Services integrated into DYCD, that was a great opportunity to really cross pollinate work. And so over the past year, I've referred to-- my team refers to community development as really community development plus public safety. So, if we have programs, which we do, that are targeting interventions to young people to try to desist from violence, young people live places, and young people have family members. So, some of the programs that we're viewing right now, Healthy Families Program, we want to make sure that the folks who are doing those interventions know about those programs. If you want the family-- If you want the youth to desist from violence, you also want to support the family. So,

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we want to use models like we have. And so, we've already been embarking the past year on that.

CHAIRPERSON STEVENS: Yeah, I know, because I was yelling about that for the first two years. And so, I think they wanted me to stop yelling about that.

But I just have a clarifying question. Because you mentioned earlier that, like, on-- like in the applications, you're asking if they want access to healthcare and things like that. And you're saying that that is part of The Healthy Families? Like that's part of their paperwork for when they're going into to get these services, correct? Or...?

DEPUTY COMMISSIONER BOBBIT: Yes. And.

So the question, as it is framed is: If you don't have health insurance, do you want to be contacted about it?

CHAIRPERSON STEVENS: Mm-hmm.

DEPUTY COMMISSIONER BOBBIT: And we ask that as part of the Healthy Families application, but also part of all the other anti-poverty program applications. So we ask it of seniors. We ask it of, you know, even the NDA High School.

CHAIRPERSON STEVENS: So my question is then--Even-- And even if we wanted to just look at the

questions appear on -- on all of them.

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- CHAIRPERSON STEVENS: Well, I have to check in.

 I haven't seen application in two years. So I'll go

 look. I'll look, and I'll bring it back. I'll let
- 5 you all know.

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- What is the cost per participant for the contracted Healthy Families Program providers?
 - DEPUTY COMMISSIONER BOBBIT: [TO ASSISTANT COMMISSIONER JORDAN-WILSON:] This is it right here?

 [TO COUNCIL:] Uh, \$952.
 - CHAIRPERSON STEVENS: That's a little low. I see why people were sending back these contracts. I'm going to pause here and make space for my colleagues who might have questions. I think Councilmember Joseph has a question.
 - COUNCILMEMBER JOSEPH: Thank you, Chair. I'm going to make you smile just a little bit. I used to be the Chairperson in my NAB in 2007, and I served under Councilmem-- Senator Parker appointed me. So-- And we used to meet at my old school when I was an educator, or forever educator.
 - Good morning. Thank you for being here. I just have a couple of questions around your Fatherhood Initiatives.

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And as I was talking to the Chair, this is like a big secret inside the agency. We want to see you robust engagement, robust advertisement for the programs to support fathers. We know that's needed. So, how many fathers have you served to this initiative since 2023?

DEPUTY COMMISSIONER BOBBIT: Thank you for your participation on the NAB, and thank you for your question. In 2023, we served 1225 dads.

COUNCILMEMBER JOSEPH: How are the—— How are the majority fathers come to know of your service? Are they referred? Walk ins? And how does that work?

DEPUTY COMMISSIONER BOBBIT: It-- It's a wide range. Some of the consistent referral partners have been Administration for Children's Services and Department of Probation. They do receive walk-ins. There's also a positive word of mouth. So, sometimes clients who may not initially have wanted to be in a program, but once they are in the program, they find it a welcoming environment, and they will let other dads in their personal network know about the program.

COUNCILMEMBER JOSEPH: That's good. Is the service mandated through courts, ACS, or volunteer?

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DEPUTY COMMISSIONER BOBBIT: It's not mandated from DYCD's perspective. We make the services available. Some of the referral partners may have set that as a condition. So, if there's an allegation of abuse or neglect, ACS may require the parent to— to perform certain things to demonstrate why they can have access and rights to their child. And again, we support that as well as many other circumstances dads may be facing.

COUNCILMEMBER JOSEPH: Okay. So that's one way to get them back into relationship with their child through ACS referral.

DEPUTY COMMISSIONER BOBBIT: Yes.

COUNCILMEMBER JOSEPH: Okay, good. So, what outreach does DYCD do to ensure that parents—fathers are aware of this program. Is it other than ACS courts? Volunteers? Do you go to college campuses? Or is this available in public schools? I used to be a—a public school educator. I never saw this program come across. I used to do a program called (don't laugh) Doughnuts For Dads. And it was one way it was one way to get dads into the building to talk about them, because they usually are left outside of the conversation when it comes to

education. But we look to dads for discipline. But

I always think it's a holistic approach into serving

4 families. So...

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DEPUTY COMMISSIONER BOBBIT: No. I-- I very much agree with you. There's a wide array of things that we attempt to do.

So, one, the providers themselves are always recruiting, and in the staffing model there's both case managers and outreach and retention specialists. So, one of the anecdotes I like is: One of the programs in Queens, one of the staff will regularly go to Home Depot, and outside Home Depot, you know that there are disaffected young men, and say, you know, "Hey, brother. You need some help?" And then like, "I got a program for you." Like, go where people are. Actually go walk by a playground in the afternoon. Some of some of our programmers are smart enough to enroll staff that understand those realities and can speak to men in those situations.

There's things that DYCD does, essentially, too.

So for several years, we've had our staff join DOE

now, or NYC public schools. Whenever parent

coordinators are meeting, or there's a conference, or

things that they can do. I mentioned in my

- 2 testimony, Dad's Take A Child to School is a great
- 3 campaign, and a vehicle, and it's an excuse. So if
- 4 fathers haven't been on-- Or fathers, or male
- 5 caregivers, or role models haven't been on people's
- 6 radar. Let's look at the start of the year. Let's
- 7 | invite everybody in. These events are never to
- 8 | slight mom. So, mom can have doughnuts too. Anybody
- 9 wants to have--

- 10 COUNCILMEMBER JOSEPH: No. I do Muffins With
- 11 Mom. So, Donuts With Dad and Muffins With Mom.
- 12 DEPUTY COMMISSIONER BOBBIT: Nice. Nice. I like
- 13 | the alliteration.
- So, we do those things. And then more recently,
- 15 on this administration, the Commissioner has
- 16 | supported our doing an Affirming Fatherhood
- 17 | Convening. So, we've done that twice. We anticipate
- 18 doing that again this coming June, holding for a
- 19 date. I want to acknowledge to the Council,
- 20 | Councilmember Riley actually spoke at the last event,
- 21 and I really appreciate his-- his consistency on that
- 22 front. We try to do what we can.
- 23 One of the things -- I don't want to go on too
- 24 | long, but I wanted to say, but one of the things I
- 25 | think we've noticed, and I said it in sort of a

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2 teasing way: Sometimes dads don't want to be in the 3 program until they're in the program.

So, we've created alumni—— With the programs, we've created alumni spaces. So even though you got what you came for, once you found a welcoming environment and spaces where otherwise some dads my not feel there is a safe place to talk: Stay. Stay and then use what you've learned to pull the next brother into the program. But some of those folks can then go on and communicate.

So, this is a direction that we want to continue to lean. And I think that especially as I'm mindful of Mayor Adams when he references Bishop Tutu: You see people fall in the river, you pull them out, but you have to go further upstream to find out why they're falling in. And I think of the Father initiative very much as being aligned with that.

[BELL RINGS]

COUNCILMEMBER JOSEPH: Chair, can I ask--? Thank you.

How many-- Out of how many borrows do you operate?

DEPUTY COMMISSIONER BOBBIT: We have programs in all five boroughs. That was important to us when we

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procured in the current round, to make-- We hadn't had a program in Staten Island before. We wanted to be sure that we're in all five boroughs.

COUNCILMEMBER JOSEPH: How do you measure success? You know, you need-- The assessment.

DEPUTY COMMISSIONER BOBBIT: There have been two measures, and under the current RFP we added a third.

There's a survey that's conducted. We call it a survey but I refer to it as a facilitated interview.

So, when a dad comes into the program, a case manager will sit down with him and ask him a range of questions then include things like, "How often do you see your child? Do you owe formal child support? Do you pay to have arrears? Or do you have informal arrangements? What's the relationship like with the mom?"

And then as dads spend time in the program, both with their case manager, doing their parenting skills, and other programming that an individual provider might have for them, they return to those same questions every quarter that the dad remains in the program.

And when the dad's reported score -- we have Likert scores behind some of those questions --

meaningful ways with the dad.

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emotional engagement, financial engagement goes up,
the program has demonstrated they've met the outcomes
of the program. So, that's the way it's worked for a
while. And we added, as I said, a third measure,
which is these are anti-poverty programs. So, if the
data is able to show validated proof -- was
unemployed, is now employed; was homeless, has now
found a residence -- they can earn an outcome by
helping stabilize the dad. So, we'll say any-- any
two of those three shows that you've worked hard in

COUNCILMEMBER JOSEPH: When-- When participants stop attending, what's the tactic to get them back into the program?

DEPUTY COMMISSIONER BOBBIT: Huh. A wide range of things that are done. So, one is we support the programs that you don't have to exit someone once they've been enrolled to the end of the year, because we know adults are busy and they might disappear for various reasons. We've heard anecdotally sometimes somebody gets locked up, or moves, or, you know, whatever the case may be. During the pandemic, when service— services had to move to virtually, that was a boon to some of our programs that serve adults, and

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the father programs were among those programs,

because now a dad could be seeking employment and

could still dial in to be with his program.

So, we try to offer programs with reasonable flexibility. And I mentioned a moment ago, the staffing model: Hiring persons with the cultural competence to-- to be good at engaging this particular population is important.

COUNCILMEMBER JOSEPH: How many-- What's the percentage of fathers that complete the program?

DEPUTY COMMISSIONER BOBBIT: I'll let-- Page--Let this-- Last year, we had 69% of the dads who started completed the program.

COUNCILMEMBER JOSEPH: And you said you-- you work with fathers that are justice involved? What support do you provide for justice-involved fathers?

DEPUTY COMMISSIONER BOBBIT: We have one contract that focuses on dads with prior criminal justice involvement. Although all programs have-- have familiarity with the issues, since they're all receiving referrals to some extent from Department of Probation. The provider that does that targeted work leverages our contract with other reentry services that they provide. So, like cognitive behavioral

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doing.

restructuring. Thinking For a Change is the
curriculum that they use. So they're able to blend
the fatherhood work with other services that they're

COUNCILMEMBER JOSEPH: Thank you. What-- What additional support can the Council do to support these amazing programs that are hidden? I think there should be a robust marketing plan to let these know, as I spoke to the Chair, these are-- So our purpose today is to shed light on these amazing programs that are happening. But a lot of New Yorkers don't know about it. So, what can the Council do to support?

DEPUTY COMMISSIONER BOBBIT: Thank you. I think this perennial Dad's Take Their Child to School Day campaign is something that Council could continue to embrace and uplift. We will be there. And not only the father providers there, but we encourage—certainly under my portfolio, we encourage all the city programs to find ways to participate.

So, if we can amplify and uplift that I think that would be great. And stay tuned, as soon as we confirm the date for the next Affirming Fatherhood Convening. We had councilmember Riley once, maybe we

collaborative conversations both with YMI and with

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of last fall.

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ACS, as well as HRA's Office of Child Support. Like,
how can we continue to support one another? Realize
areas of mutual benefit, but also areas that are
complementary? So, that's going to be an ongoing
process, but I'm glad we embarked on that at the end

COUNCILMEMBER JOSEPH: I thank you too, because I'm a mom of four boys. So, I want to make sure fathers are supported. Chair Stevens, thank you.

CHAIRPERSON STEVENS: No, thank you. Because I know even we've had conversations about the Fatherhood Initiative. And when we first spoke about it, I remember you being so excited about it. And it's definitely one of the things I think we do need to make sure that we're uplifting and talking about. Because especially we are a council of women. But we also know about equity. And we know how it feels sometimes not to be part of the conversation. And the father part is often not talked about, and they also need support.

And so we definitely want to make sure that we're supporting that program and uplifting it. And Kevin Riley has been very adamant about it. You know, he's does his Dad Gang stuff. And, you know, there's a

COMMITTEE ON CHILDREN AND YOUTH

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lot of young men doing great things, especially
promoting fatherhood. And so we want to make sure
that we're also supporting that, because that's justFatherhood is about family, and so we want to make
sure as we're moving forward, we continue to push
forward.

[BACKGROUND VOICES]

Oh, no problem.

Well, Councilmember Williams has to go.

So, we're going to go on to the senior services.

DYCD senior services, for people aged 60 and older,

offer social and recreation activity integration

activities, exercise, nutrition, access to health

insurance, medical assistance, and community service.

How many individuals did this program serve in 2023?

DEPUTY COMMISSIONER BOBBIT: 1160 in FY 23.

CHAIRPERSON STEVENS: What are the most prevalent cases senior services program providers are addressing with the NDAs?

DEPUTY COMMISSIONER BOBBIT: Most prevalent of late have been SNAP, TANF, Social Security benefits, emergency food assistance, transportation services with a van service or MetroCards, domestic violence

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- support, mental health services, avoiding eviction, and receiving acceptance at rent stabilized hou--
- 4 housing, excuse me, utility payment assistance.
 - CHAIRPERSON STEVENS: And, I guess, could you talk a little bit about how these programs are working in collaboration with DFTA and those things? Because this— this program is— is more like a supplement to some of the programs that's already in existence, correct?
 - DEPUTY COMMISSIONER BOBBIT: They serve a very complementary role. The Department For The Aging is a key partner for the program, and our-- our older adults-- The Commissioner-- DFTA has taught us to say older adults, so this is your chance to stop saying "seniors".
 - CHAIRPERSON STEVENS: No. My seniors is cool with me saying "seniors." They said they like it, so I'm not changing it.
 - DEPUTY COMMISSIONER BOBBIT: Heheh. They utilize space at DFTA centers.
 - CHAIRPERSON STEVENS: So these programs, like I said, they are pretty much like a complement to it?

 Okay.

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CHAIRPERSON STEVENS: So, what's the cost per participant for our Senior Services Contract providers?

DEPUTY COMMISSIONER BOBBIT: \$833.

CHAIRPERSON STEVENS: Oh, it's getting lower and lower, huh? Okay, well...

DEPUTY COMMISSIONER BOBBIT: It's higher than it was, but...

CHAIRPERSON STEVENS: It's high-- What was it?
Two dollars? That's outlandish.

So, it has to be a supplement, because there's no way that this could be a standalone program, because- what-- \$800? Like I don't know what we get with that.

This is the first cycle of economic development programming during the demands for this programming, coming out of the NABs. What made this a pressing issue, and how is the program progressing in the last two years with the contract.

DEPUTY COMMISSIONER BOBBIT: Thank you for the question. What made it a pressing issue? I shared some of this in my earlier testimony about the NDA initiative being able to adapt. So, one thing I hadn't mentioned: Some years back, the way the needs

different indicators of need.

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assessments were conducted was fine. And I think you could call it a good participatory budgeting, or participative voting process. There would be a list of programs that DYCD had been funding, and residents would say which program that they want. And that's fine. However, when we revamped the Community Needs Assessment in 2016, we began to ask the question very directly: "What are the highest needs in this community?" And there was a broad range of needs.

We'll send you the 2020 community assessment report again. So, you can see: There's maybe about 30

And when we started asking in a more granular way, we asked questions that if we hadn't asked, we wouldn't known, like assistance starting a business. And so, when that emerged as one of the highest priorities from communities that we need to have a direct response and this is one of the highest priority needs. And so that was the creation-- Or the relaunching, rather, sorry.

CHAIRPERSON STEVENS: How do economic development programs provide providers partner with BIDs, local development corporations, and take advantage of city resources?

DEPUTY COMMISSIONER BOBBIT: Um, two pieces to
that answer, Chair. One, both at inception, when we
launched the concept paper and we did the RFP we
consulted EDC and Small Business Services. We wanted
to make sure we were approaching something that would
be complementary but not duplicative of their work.
And so we spoke cooperatively and engendered their
their buy-in. And then once we entered into contract
with the providers, each of them do have
relationships with with BIDs and with [TO
ASSISTANT COMMISSIONER JORDAN-WILSON: What's the
other term? [TO COUNCIL:] I'm just I'm My brain
is freezing for a second. Excuse me. [BACKGROUND
VOICE] Thank you. Local development corporations.
And we continued to meet We actually had a call
yesterday with SBS to think of ways to continue to
bolster and support the portfolio as a whole.
CHAIRPERSON STEVENS: According to the RFP,
economic development contractors are required to
utilize the following national performance indicators
to measure their outcomes and achievements on a

quarterly basis: How many small businesses and

individuals are served-- were served last year, and

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2 how many jobs were created and maintained within the 3 NDAs?

DEPUTY COMMISSIONER BOBBIT: Last year, there were 854 small businesses and individuals served. And we have a breakdown for you: Of that 41% of those were aspiring entrepreneurs, 35% were entrepreneurs awaiting licensing, and 24% were small business owners. And in terms of the jobs created and maintained: 26 jobs were created within a small business. And examples of that: A small business owner was able to secure commercial space, open their first brick and mortar, and hire staff. 14 jobs were maintained. And an example of that: A participant operating a smart contracting business needed financing to maintain cash flow and was able to register as a licensed contractor, apply for a business loan, and get approved for a \$25,000 loan.

CHAIRPERSON STEVENS: Well, can you can you share the quarterly national performance indicator with the committee?

DEPUTY COMMISSIONER BOBBIT: Yes. Thank you.

CHAIRPERSON STEVENS: Thank you. All right,
moving on. The goals of DYCD Adult Literacy Program
is to help New Yorkers obtain reading, writing,

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- communication skills that they want and need to gain employment and pursue for that-- pursue for their education. How many participants enrolled in the Adult Literacy Program in 2023?
- DEPUTY COMMISSIONER BOBBIT: There were 16,520 participants enrolled.
- 8 CHAIRPERSON STEVENS: 16,520.
 - DEPUTY COMMISSIONER BOBBIT: Yes. That's across the adult literacy portfolio.
- 11 CHAIRPERSON STEVENS: How do-- How do providers
 12 recruit for the Adult Literacy Program?
 - DEPUTY COMMISSIONER BOBBIT: To a great degree, outreach is through word of mouth and referrals from family and friends, but providers also do conduct street outreach, tabling at events, and dropping off flyers. Media outreach includes social media announcements and ethnic newspaper ads.
 - CHAIRPERSON STEVENS: What percentage of high equivalent participants obtained a diploma in 2023?
 - DEPUTY COMMISSIONER BOBBIT: In 2023, 1727 students were enrolled in ABE HSC programs, and 423 students were referred to take the GED. Of the students that were referred and deemed ready to take the GED, 120 students passed and received a diploma.

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CHAIRPERSON STEVENS: So 123 received a diploma.

According to DYCD's 2020 Neighborhood Development Area concept paper, adult literacy education and high school equivalency services are for those at current grade level as measured as the test of Adult Basic Education TAB. Does DYCD administer TABs for current students and prospective students? And what percentage— percentage of participants advanced to the next adult basic education level in 2023?

[25 seconds silence]

DEPUTY COMMISSIONER BOBBIT: Chair I'm sorry, I don't seem to have that figure, but I can-- I can follow up with you after the hearing.

CHAIRPERSON STEVENS: Thank you. Please. That will be amazing.

In addition to the NDAs, adult literacy services in 2024 released a literacy service RFP. This RFP included a funding formula based on priorities, neighborhood tabulation areas, and ATEs. This differs from the previous geographical requirements and literacy service RFPs. Can you explain the reason for the change?

DEPUTY COMMISSIONER BOBBIT: Uh, yes Chair. You know that we have an-- an RFP that's out now. So,

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Planning.

I'm somewhat limited as to what I can say. But I can say DYCD's equity investment approach for the RFP drives funding into the highest needs communities and accounts for the ways that poverty and other indicators of need have shifted in the past 10 years using the most recent American Community Survey data by neighborhood tabulation area. It is made available through the NYC Department of City

This approach reflects DYCD's commitment—

Excuse me, it reflects the commitment of both the

Administration and DYCD to equity. In order to

determine which neighborhoods were most in need of

adult literacy programs, DYCD used the census data to

identify NTAs with the highest poverty rates, lowest

educational attainment, and limited English

proficiency. And the department used census data

from 2017 to 2021, which is the most recent data

available.

CHAIRPERSON STEVENS: And so this was a decision that the USDA made that they said that they wanted to use this data to kind of like streamline the processes. This is a decision that came straight from you guys, correct?

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DEPUTY COMMISSIONER BOBBIT: Again, reflecting the agency's own, and the administration's interest in equity, we're trying to take advantage of the most recent data, and using poverty and English language learners also, in the case of adult literacy, as criteria to make decisions.

CHAIRPERSON STEVENS: And so even just thinking about this, and this is— this is me just thinking. Like, obviously, you said the data was used from the last census. But we know that, especially with the influx of asylum seekers, and you know, us being in the middle of that, these— these numbers have changed dramatically. So, have you guys taken that into consideration?

DEPUTY COMMISSIONER BOBBIT: I can carry back, your raising the question in the clarifier to the to the team.

CHAIRPERSON STEVENS: Yeah, because I think that is important. Obviously, I'm always yelling at you all to use data. So, I can't come back-- go back on it now. But I think we also have to make sure that we're also looking at current trends, and what's happening currently. And it's different than it was two years ago. And it looks very different, but the

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2 data that we're using, and that's saying like, "Oh,

3 we're looking at the trends in poverty." It actually

4 looks different now, because we had an influx of so

5 many people coming into the city from out of the

6 country. So, I would definitely encourage for us to

7 make sure that we are assessing much more current

8 data because we know that those things have changed

9 so dramatically in the last two years.

Are providers who do not have a site within a priority NFT excluded from applying from the literacy RFP?

DEPUTY COMMISSIONER BOBBIT: Uh, no. The RFP is open to all. Any organization can apply by proposing a program location within the target NTAs. In response to feedback from the Council and others, we've also issued an addendum to the RFP, which allows providers to apply to the NTA closest to their proposed location.

CHAIRPERSON STEVENS: And so even-- And I know, previously, you had said that the enrollment for the current Adult Literacy Programs are 16,520. And then currently, I believe with the current RFP those numbers are down significantly. I think we're at like, 16,000. Do you know why we are decreasing the

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amount of slots that we're making available for this
adult literacy?

DEPUTY COMMISSIONER BOBBIT: I-- I reported elsewhere in my-- my testimony and you also opined when you have a fixed amount of money and you've gotten feedback that staffing levels haven't been as robust as you might have liked. If you then increase the staffing levels to provide a more robust service, that's going to have an impact on the total number of slots. So, that is taking place here.

CHAIRPERSON STEVENS: Okay. You know, we're doing the RFP now, we and have so much more to work on. So, we'll keep-- keep talking about this.

Because I know this is something that's been really important. I've been getting a lot a lot of calls and conversation around this. So we'll definitely keep talking and having these conversations additionally offline.

According to DYCD's website, members of the

Safety Awareness and Crime Prevention Program

community-- Oh wait. I think Councilmember Williams

is back. I'll let her jump in right now for her

questions. [TO COUNCILMEMBER WILLIAMS:] I was up to

the Safety Awareness and Crime Prevention.

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2 [BACKGROUND VOICE] Go ahead. No go ahead. Do it.

3 No, go ahead. You go ahead. Thank you.

COUNCILMEMBER WILLIAMS: Hello. Actually, if I could just ask one question before the safety question about the NEBS. I know it says that it's in 41 areas. Does it-- Because I know, I've been having a conversation with the Chair, because I know some of the areas-- It's by-- Is it by poverty tracks? Census tracts? Like how do they determine...

DEPUTY COMMISSIONER BOBBIT: We are looking at poverty. In particular, because of the CSBG Act, we look at households with 125% of federal poverty or-or below.

COUNCILMEMBER WILLIAMS: Okay. And I will follow up with the Chair and/or DYCD to figure out, like, my role. Because parts of my district are on that census track and parts aren't. And so I just wasn't sure, like, if it's really the Speaker, because we share community board 12 And that's the part that has some of those census tracts. I just wanted to make sure that I could also appoint, if there was any areas in my district or if it falls, primarily in her district. But that was--

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DEPUTY COMMISSIONER BOBBIT: We will be happy to follow up with you.

CHAIRPERSON STEVENS: You have appointments.

I'll follow up on her. She has appointments. I have the list. I've been working very closely with [inaudible].

COUNCILMEMBER WILLIAMS: Okay. And then the other question that I have is what the Chair was headed towards, which was about the Safety and Awareness and Crime Prevention Program.

We know that members are recruited to engage in a process to identify an issue of concern related to safety and crime, and work to develop coordinated prevention and intervention strategies. Can you share what the process is to identify these issues, and how you recruit individuals, and what does the prevention and intervention strategies entail?

DEPUTY COMMISSIONER BOBBIT: Thank you for the question. The Safety Prevention and Crime Awareness Program -- Safety Awareness and Crime Prevention Program is one that I'm actually pretty excited about. I think in the main, our NDA programs focus on individuals and families, and sort of accessing some benefits. So, the fact that this program works-

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- it works through providers-- we're used to that-but the fact that the community rather than an
individual is what's being worked on is pretty
exciting, and-- and pretty welcome, I think,
particularly for a community action agency.

So, there's currently three providers that work on this issue. And in operating the contract and filing what's expected of them, they have to poll the community. They have to enlist community residents to identify what the highest priority need is going to be. So, we have a bucket that says, either "domestic violence" or "interpersonal conflict" may have been the highest priority needed to have to address, but the community has put their—their target on what is it they want to do.

I'm going to turn to Assistant Commissioner

Jordan Wilson, who could say a little bit more about what's been unfolding.

ASSISTANT COMMISSIONER JORDAN-WILSON: Yes, good morning. Um, so we have three programs, and each program, the scope is kind of tailored to what is happening in that specific community. So, the actual community residents that are a part of the program, they're the ones that basically drive what project

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they want to work on, what is the-- the biggest issue in their community related to public safety.

And so we have one program that focused on—
There was an area in their neighborhood that was not
lit well, and a lot of, you know, like a lot of
garbage. It wasn't, just, friendly to walk by. So,
what they did was basically painted a mural on the
wall to brighten up the space. And they also were
talking with, you know, other city agencies to talk
about getting better lighting. So that—— So each
program basically focuses on, for the year, like what
project they want to tackle that will kind of improve
safety conditions in their specific neighborhood.

COUNCILMEMBER WILLIAMS: And this is through the NABs though, right?

ASSISTANT COMMISSIONER JORDAN-WILSON: This is actually an actual NDA program.

COUNCILMEMBER WILLIAMS: Okay.

ASSISTANT COMMISSIONER JORDAN-WILSON: So, the Neighborhood Advisory Boards, actually, in these three neighborhoods, voted that this, based on the needs assessment and the public hearings, that this program was necessary for their communities.

COUNCILMEMBER WILLIAMS: So what communities?

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ASSISTANT COMMISSIONER JORDAN-WILSON: So, it's

Far Rockaway, we have Bronx 7, and then we also have,

um [BACKGROUND VOICE] Yeah, yeah. So, Queensbridge.

COUNCILMEMBER WILLIAMS: Mm-hmm. And so the people who are a part of the program that are running the actual like NDA program, were they NAB members, or were they— were they other members of the community that were recruited?

DEPUTY COMMISSIONER BOBBIT: Let me take that one. Um, Councilmember, I want to draw a distinction— and I recognize sometimes DYCD and other city agencies, we get caught up in a lot of acronyms, right? So, the NABs are Neighborhood Advisory Board members. And then, we draw a boundary for each neighborhood that we're focusing on, and we call those NDAs. That's the Neighborhood Development Area.

The NABs, as I said earlier in my testimony, those are volunteers that are working cooperatively at DYCD to canvass the community, to hold the public hearings, to determine the highest priority needs.

And then once we have that information, we again meet with the NAB members at particular points in time to say, "Okay, based on the money that's available, and

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based on the highest priority needs you've

identified, you can fund these three or four program

areas." And then they will decide, "We want to throw

as much money as we can into these three, or these

four," right?

And then again, when we are procuring, they will join us in reading the proposals, like, "You found that this was the need. This is what we're going to fund. These are the people who want to deliver the services." And they're helping us write and score proposals, so that we find the best provider that's going to deliver that service in that community.

So, with regard to the program that the Assistant Commissioner and I were just talking about, the Safety and Crime, for those three neighborhoods where this was one of the highest priority needs, we identified a provider that that's going to work in those neighborhoods. And part of that program design is they have to enlist the community. They cannot even attempt to try to solve the problem by themselves, because it's a community problem. They might invite NAB members, just like any other residents of the community be part of solving the problem. But not every program necessarily would—

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would do that. This one might, because it's about raising community awareness. You can pick up-- you were saying about a mural? So, then once it was identified that they want to work on a mural, then who's going to do the mural, and everyone kind of

pitching in and working together on that.

COUNCILMEMBER WILLIAMS: So, do you have a provider facilitating or coordinating the NDA project in each community? Or do you only bring on a provider once a project is identified?

DEPUTY COMMISSIONER BOBBIT: We identify the provider first. And then in the case of this program, the provider has to, as part of their service strategy, host whatever meetings need to happen, and broker whatever alliances need to happen to have the community identify and then work toward designing whatever the solution is going to be.

COUNCILMEMBER WILLIAMS: And then providers are selected by the same, like, procurement process?

DEPUTY COMMISSIONER BOBBIT: The same procurement process, yes.

COUNCILMEMBER WILLIAMS: Okay. What are the providers for the three programs?

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DEPUTY COMMISSIONER BOBBIT: [TO ASSISTANT

COMMISSIONER JORDAN-WILSON:] Do you remember offhand
who it is? Yep.

ASSISTANT COMMISSIONER JORDAN-WILSON: So in the Bronx, we have marshmallow Mosholu Montefiore, MMCC, Community Center. Yeah. And then we have for Far Rockaway, we have WAGs, so Wheelchairs Against Guns. And then in Queensbridge, we have Jacob Riis.

COUNCILMEMBER WILLIAMS: Okay, I have more questions, but... No, I just-- Because I know some providers lost certain contracts. Like you mentioned WAG in Far Rockaway, and I know there were other providers that was that were in indulging in different workarounds like crime and safety prevention.

So, I'm just saying that-- these are all different contracts, right? Like this isn't-- this isn't the same as like a CMS or other types of contracts that will come out? This is very specific to this NDAA program focused on safety and crime prevention, that's the proper name, right?

DEPUTY COMMISSIONER BOBBIT: That-- That's true, but Council--

COMMITTEE ON CHILDREN AND YOUTH

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COUNCILMEMBER WILLIAMS: Safety Awareness and Crime Prevention Program.

DEPUTY COMMISSIONER BOBBIT: That's true,

Councilmember. But I want to add something. When

the priorities were identified and the programs were

defined, and when we went to procure for this, that

all proceeded when the Office of Neighborhood

Services was integrated into DYCD.

So, since that has happened and consistent with what the Chair was saying earlier, like the left hand wants to know what the right hand is doing, Ebony and her team have been meeting with the ONS team.

So, when we think both about existing CMS work, and also there's an array of strategies where we're trying to grow similar work, we just— I mean, we just had two meetings two weeks ago, and three weeks ago. We have another meeting next week, where we want to pull these providers into — not that they aren't already, but — a stronger coordinated discussion with CMS providers when they are in neighborhoods that overlap work that that's happening In CMS and in—

COUNCILMEMBER WILLIAMS: So you are showing that-

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DEPUTY COMMISSIONER BOBBIT: Oh, we are actively talking about it. And then where the-- What's it?

Two of the three do, and one doesn't? Right?

COUNCILMEMBER WILLIAMS: Some of these providers have multiple contracts?

DEPUTY COMMISSIONER BOBBIT: Yes, that's true.

So, because of the nature of this work, we want them to wrap our arms around whoever else is in the community. So, if they are CMS funded providers, they should be part of their planning. And so for the one that's in a neighborhood that isn't one of, like, the target precincts right now, we still want them to use the same methodologies, because that could later on become part of the CMS work or related work. So, we are in cross-pollination discussions about this.

CHAIRPERSON STEVENS: You know, and, and I understand like, Ben, I know that you guys have been trying really hard around like trying to get everyone to work collaboratively and having the work be crosspollinating and all that. But, like, it just seems so confusing, because this all seems very overlapping, especially with the safety awareness and crime prevention is— is doing the same work, very

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similar work that CMS is doing. And then we also have the MAP program. Like, everyone is, like, doing the same thing. And so I'm just-- We wouldn't have so much cross-pollination, if we kind of, like, just did the work and not, like, had all these different providers in these different buckets. It just seems very confusing. And then we have all the acronyms. So, I feel like if I'm confused, I feel like other people might be confused. And so I don't like things that don't make sense. So, I really want us to, like, as we're moving forward, think about how do we get to a place where it's, like, kind of not, like, all over the place. Because obviously we all have the same goals, but I also think-- thinking about how are we making sure that, like, if there's-- if these are CMS groups, then how do we reach out to those groups to kind I work with them to get these contracts, and kind of streamline it that way? Because then you have like, like Montefiore--Mosholu is doing this Safety and Awareness and Crime Prevention, but like, that's not what the work that they've doing, right? Like, it's just-- it's just all over the place.

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And so I definitely want us to continue to think about, like, as we're moving forward, how are we kind of like streamlining it, and putting things in buckets and like-- Because what happens is, and this is the way that things have been for years with nonprofits. We throw out these contracts, and everybody applies for everything, right? And, like, one of the things that I keep telling people is, like, "When an administration changes that doesn't mean that you have to now change your mission, your vision, because we're chasing the dollar." And so we have to do better, I think. Like, "Okay, well, what is the work? Who's doing the work, how do we work with these groups to continue to do this work or strengthen it? Or moving on with things?" But it just seems like it's just a lot. And it's-- The more we're adding on to it, the bigger the mess I feel like we're making, although we have good intentions.

I do not think I have any more questions right now. But I think Councilmember Joseph has said it earlier: I just really want to talk about, like, with all of these programs, and specially this portfolio specifically, I think that there's a lot of good work there. But really, I would love to open it

- 2 | up to you guys to just talk about how do you guys
- 3 think you can work with the Council to kind of uplift
- 4 | these programs in a better way? And not just an app
- 5 and appointments, but like all of these things?
- 6 Because a lot of people just don't know about them.
- 7 And so just want to leave that with guys to be able
- 8 | to talk about what the collaboration can look like
- 9 moving forward.

- 10 DEPUTY COMMISSIONER BOBBIT: Thank you for that
- 11 | final question. I think some of the things that we
- 12 | talked about briefly, we should really invest in and
- 13 return to: The virtual briefing was excellent. I
- 14 | think we want to routinize that. I think,
- 15 | anecdotally, and I went to the Councilmembers (I
- 16 | won't point to any particular local elected
- 17 | official), I think, at times, people seem very
- 18 | excited about the work. And then I'm not always
- 19 | clear as to why they lose interest. But I would like
- 20 for us-- for our part for us to continue to be
- 21 consistent.
- 22 I agree with your Chair that even though these
- 23 programs have relatively less funding or smaller
- 24 | funding than some of the City Techs, I feel they are
- 25 | important programs, and we are looking to maximally

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2 leverage the work that they can do. It has always 3 made sense to me. Commissioner Howard refers to CD as "the other side of the house." So, we do all this 4 youth work, the work here that we do with 5 adolescents, adults, older adults is really very 6 7 hand-in-glove. So, if we can work together to share 8 that message. We're a year away from doing a whole other community needs assessment. So, let's see what we can do to really continue to raise the -- the 10 11 profile. And as always, we're happy to share the

CHAIRPERSON STEVENS: Yeah, definitely thinking about it. We are a year out from the Community Needs Assessments, which I'm definitely excited to be a part of again, and make sure that we get it out. But I think that that's one step and using this year, to kind of get people up to date on what the community assessment is—

DEPUTY COMMISSIONER BOBBIT: I agree.

impacts that we think we're having.

CHAIRPERSON STEVENS: --so, that when we do launch it my office isn't the only one to do surveys, right? And so thinking about how do we make sure that in a year, all 51 members know about it, and are a part of it, all the state electeds are part of it,

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and know about, and are thinking about what we can do to do that.

And also, a lot of these price points are low because it does have to-- So, that means they are going to be attached to some of the other things and work that's going on throughout the city as far as programming. So, thinking about how do we use those programs to also uplift this work as well, because it is very much needed.

And you guys are one of the secrets in-- in DYCD that no one kind of talks about. But I told you I wasn't going to forget about you.

DEPUTY COMMISSIONER BOBBIT: Yes. Thank you for spilling the beans and getting the secret out.

CHAIRPERSON STEVENS: I did-- Listen, you know sometimes you open that door, and you'll be like, "All right, now close it, because I don't want people to know what we're over here doing.

But Councilmember Williams has another question. And then we'll go to the panel.

COUNCILMEMBER WILLIAMS: Yeah. I was trying to see if you guys answered this already. But I know you mentioned, you know, what constitutes as like a functioning NAB. But I was interested in

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COMMITTEE ON CHILDREN AND YOUTH
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    understanding like, when you don't have a functioning
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    NAB, what happens to that community? Are you able to
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    still continue your work? What happens?
        DEPUTY COMMISSIONER BOBBIT: We are able to still
    continue the work. I mentioned the staffing pattern
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    right now. So the liaisons attend all of the NAB
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    meetings. And so just what we want is for every
    board--
        CHAIRPERSON STEVENS: Those poor four people have
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    to attend all the meetings?
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        DEPUTY COMMISSIONER BOBBIT: Yes, they do.
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        CHAIRPERSON STEVENS: All 41?
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        COUNCILMEMBER WILLIAMS: That's every week?
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    two people? How do they do--
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        CHAIRPERSON STEVENS: Oh, my gosh.
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        DEPUTY COMMISSIONER BOBBIT: The staff have to
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    attend the meetings.
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                                 Wait, they're not--
        COUNCILMEMBER WILLIAMS:
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        DEPUTY COMMISSIONER BOBBIT:
                                     They have to ensure-
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        CHAIRPERSON STEVENS:
                              They need a raise.
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        COUNCILMEMBER WILLIAMS:
                                 If they're not--
    they're not functioning though, are they even having
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    meetings?
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DEPUTY COMMISSIONER BOBBIT: No, I didn't say they-- they weren't functioning. They are functioning. What we consider viable is when a board is healthy.

COUNCILMEMBER WILLIAMS: Okay.

DEPUTY COMMISSIONER BOBBIT: So, for instance, a board ought to have someone who's serving as like the Chair of the board, and somebody serving as the secretary of the board. You don't want the same person to have to do all the things, right? The liaisons will step in if there's a need for them to step in. But mainly what we want them to do is to empower the volunteers. Not every volunteer knows Robert's Rules of Order. But if the liaison knows of it, "This is how you do this. This is how you do that." That sort of thing.

CHAIRPERSON STEVENS: How often do they meet?

DEPUTY COMMISSIONER BOBBIT: At least quarterly.

It depends on whether it's a Community Needs

Assessment year. So 2022, and again next year

they'll meet much more often. But at least

quarterly.

COUNCILMEMBER WILLIAMS: Four times a year, each one?

DEPUTY COMMISSIONER BOBBIT: Four times a year,

a each one, yeah.

COUNCILMEMBER WILLIAMS: Is it like-- Are notes available from the meetings? Like Community Boards are mandated-- Is it the same level of-- Like, if I didn't-- if I never attended a NAB meeting, could I know what was discussed and...

DEPUTY COMMISSIONER BOBBIT: Yes. We can—— We can share that with you.

CHAIRPERSON STEVENS: Is that public knowledge?

Like, is it on the website or something like that?

DEPUTY COMMISSIONER BOBBIT: Yeah, they're on the website. Both the NAB announcements of meetings, and the cabinet announcements of meetings, and then the—I have to check if all the—I don't want to say anything. I'm out of my depth. Yup, all the meetings are published on the website, for sure. And we can also share via YouTube the Committee Action Board meetings.

CHAIRPERSON STEVENS: Oh. It's on YouTube. [TO COUNCILMEMBER WILLIAMS:] Are you done? [TO DEPUTY COMMISSIONER BOBBIT:] ____ with the Community

24 Action Board?

Τ	COMMITTEE ON CHILDREN AND YOUTH 8/
2	DEPUTY COMMISSIONER BOBBIT: Each neighborhood
3	advisory board focuses on a particular community.
4	DYCD also has a central board that's a tripartite
5	board that has some representatives, local elected
6	officials, and the private sector. But half of the
7	board on our Community Action Board are people who
8	are representing a range of NAB's. And so those
9	neighborhoods sort of vote them up to be on our
10	Community Action Board.
11	COUNCILMEMBER WILLIAMS: So are there two boards?
12	There is a Community Action Board, and there's a
13	Central Board? Or is the Community Action Board the
14	Central Board?
15	DEPUTY COMMISSIONER BOBBIT: The Community Action
16	Board is the Central Board.
17	COUNCILMEMBER WILLIAMS: Oh, okay.
18	DEPUTY COMMISSIONER BOBBIT: So, we have
19	Neighborhood Advisory Boards, but we also have a
20	Community Action Board. That's also required by the
21	federal statute to have a tripartite board.
22	COUNCILMEMBER WILLIAMS: There's one Community
23	Action Board for all of

DEPUTY COMMISSIONER BOBBIT: There's one

Community Action Board.

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1 2 COUNCILMEMBER WILLIAMS: And there's NAB members 3 and others that funnel into the Community Action 4 Board. DEPUTY COMMISSIONER BOBBIT: That's correct. 5 COUNCILMEMBER WILLIAMS: Across the city? 6 7 DEPUTY COMMISSIONER BOBBIT: Yes. 8 CHAIRPERSON STEVENS: This is good clarification. 9 COUNCILMEMBER WILLIAMS: [inaudible] CHAIRPERSON STEVENS: No, I mean-- These-- I 10 11 just wanted to say those are real questions, because 12 I told you: They don't know. I've been calling offices. 13 14 DEPUTY COMMISSIONER BOBBIT: I will re-send our 15 frequently answered question sheet that we have that that also spells out how both the Community Action 16 Board and the Neighborhood Advisory Board Members... 17 18 CHAIRPERSON STEVENS: Yes. Please email that to 19 me again, and I will email it out to all of my 20 colleagues today. 21 DEPUTY COMMISSIONER BOBBIT: Happy to. 2.2 you. 2.3 CHAIRPERSON STEVENS: Thank you guys so much.

do have some testimony. Hopefully you guys can stay

around to hear some of it.

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2 And I will turn it over to Christina so she can 3 take it from here.

COMMITTEE COUNSEL: All right, thank you Chair.

We will now turn to public testimony. We will be limiting public testimony today to three minutes each. For in-person panelists please come up to the table once your name has been called. Our first in-person panel will be Ira Yankwitt, Maria Ferreira, Anna Kaganova, and Dionis Fernandez.

You can begin when ready

MR. YANKWITT: Good morning, Chair Stevens. My name is Ira Yankwitt, and I'm the Executive Director of the Literacy Assistance Center, a 41-year-old nonprofit organization dedicated to strengthening and expanding the adult education system and to advancing adult literacy as a foundation for equal opportunity and social justice.

As you know, and as you've just been discussing,
DYCD currently has an open RFP that will fund
community based organizations to lead adult basic
education, high school equivalency, and English for
Speakers of Other language programs for the next
three to six years.

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DYCD has structured this RFP to prioritize residents of the highest poverty lowest educational attainment most limited English proficient neighborhoods in the city. We unequivocally support this goal

Unfortunately, the way DYCD has structured the RFP through a two-tier funding competition could effectively render up to 70% of the current community based adult literacy providers non-competitive, forcing them to close their classes and displace 1000s of the very students that DYCD is aiming to serve. We are very grateful to you Councilmember Stevens as well as to Councilmembers Won and Avilés, and the 38 other Councilmembers who signed on to your letter, urging DYCD to revise this counterproductive competition model and to expand the proposal deadline.

The irony is that while DYCD wants to address neighborhoods with the highest needs, the \$11.85 million in funding in this RFP is \$5 million less than the \$16.83 million in the current administration-side funding for DYCD adult literacy contracts in FY 24. This means that this RFP will serve just over 9100 students annually, a significant

decrease from the 16,000 that DYCD just reported and less than one half of 1% of the 2.2 million adult New

4 Yorkers in need.

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At the same time, the mayor's preliminary budget for FY 25 includes \$21.7 million for DYCD adult literacy, nearly \$10 million, or nearly 85% more than what is currently included in the RFP. additional funding could get baselined and included in the RFP, DYCD could do some combination of the following three things. First, you could increase the per student funding rate, which would make it more realistic for smaller organizations -- those that don't have additional sources of revenue to supplement the DYCD funding -- to apply under this RFP, and to be able to provide more comprehensive services. Second, it could increase the number of neighborhood tabulation areas designated for funding and increase the number of students served through this RFP. And third, it could create a second non-NTA based competition for providers who wish to run borough wide and or city wide programs and increase the number of students served through this RFP.

With the march 20 deadline for organizations to submit proposals fast approaching, we urge the

committee to get clarity on the funding and push for
a baselining of the full \$21.7 million, as well as to
continue to push to fix the competition model and
extend the deadline further. Thank you for your

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MR. FERNANDEZ: Hello, my name is Dionis Fernandez. I have a movement called Fathers Pickup for fathers that are fighting to be part of their children's life. I just did a nonprofit organization and my 501C. What I do is I go to all the five boroughs, and I speak to fathers that have been going to court, paying child support, hiring lawyers, and we still don't get the justice we deserve to be part of our children's life. I've got three years fighting to see my child, going to court, and they're not giving me the right that I deserve and there's a lot of fathers out there paying child support, and we don't know where the money is going, we should have like a food stamp sample so, we know the money is being given to our child, not the mom using the money doing her hair and things like that.

The law just changed in Florida that fathers and mothers, single, divorced, still could have on joint custody. It is going into effect on July 1, and I

their fathers in their life.

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believe that we should be able to do this here

because it's very important for the children to have

When you go to court they are always talking about the mother and the father, and they're not able to co-parent. So, it's supposed to be what's in the best interest of the child. But they always talking about mom and father issues, which that is the past, they're not working things out. So they always going to be talking about them instead of talking about the child, because we missing being in our children's life. We are fighting to do everything we can. get no type of visitations, phone calls, and fathers are going through this for years, and it's tough for us to change this, and for us to be part of our children's life because we are fathers and we are great fathers, and we deserve to be heard, and we deserve to get the 50/50 joint custody, the same as the mother, because it's important for the mother to be there. So as the Father too. Thank you

MS. KAGANOVA: Hello, Councilmember Stevens, thank you so much for giving us the opportunity to share this important testimony about our very successful Healthy Families Program. My name is Anna

Raganova, and I'm representing Center for Family Life	
in Sunset Park. We are a neighborhood based social	
services organization that provides services in South	
Park, Brooklyn, CD-7. Our programs include a wide	
a wide range of wraparound supports ranging from food	
pantry, benefits access, immigration and	
nonimmigration legal services, employment and job	
placement supports, ESOL, cooperative business	
development, after-school and youth development,	
among others, serving 15,000 people in a year.	

Sunset Park, our neighborhood, is a low-income immigrant community, with many immigrant families hailing from Latino-- Latin American, Asian, Middle Eastern, and Russian-speaking countries. Many immigrants in our neighborhood lack the language skills and familiarity with American systems, which make it challenging for them to assimilate to life in the United States. Our NDA Healthy Families Program provides case management, educational workshops, service navigation supports to our clients, offering them the invaluable guidance and orientation which help ensure that families are able to receive stability.

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Our program serves— Has served in the prior years, over 70 people each year and this year we intend to serve 106 people. The supports in our program include job readiness, job placement, help obtaining identification, benefits access, help obtaining health insurance, housing referrals, workshops on tenants, immigrants, and workers rights, financial literacy workshops, and individual counseling, among others, as well as help navigating public systems including the healthcare and education system.

These wraparound supportive services offered through our Healthy Families Program serve to address multiple issues faced by families providing greater overall stability and well-being to the families we serve. Our services are also provided in a culturally and linguistically competent manner by bilingual and bicultural staff, ensuring that all services are appropriate and relevant to our clients.

In face of the current migrant crisis, we have served over 2000 asylum seekers at the Center for Family Life, and we have witnessed the exponentially increasing need for support in New York among from both long term residents and new arrivals. This--

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Our Healthy Families Program is an incredibly

valuable resource, again in this face of compounded

growing need for social services in the city, and it

helps families receive enhanced stability and well
being, creating a ripple effect in the community that

makes it overall more resilient and thriving. Hence,

this is a very important necessary program.

Thank you so much.

CHAIRPERSON STEVENS: I do have a couple of questions for the panel. I guess I'll start with adult literacy.

One. Thank you. Because I love that your testimony has solutions to some of the problems, and you laid them out very nicely. But um, I guess for—As you can see, some of my questions in the hearing was just more about, like, the data that they're using for the in FTEs, or whatever they're calling it. It was—It is old data, and thinking about how, you know, we have this asylum crisis going on in the city. What are some suggestions? Because it was kind of alluded to that there is limited resources with that. But what are your suggestions around that? Because I know that, like, it talks about like the NAC's designated funding increasing the NFTs.

talk a little bit about that?

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But if there is limited funding, one of the issues we had before with the-- when we released our-- before was that the price point was too low. So, can you

MR. YANKWITT: Sure. So, as you pointed out, in your conversation with Deputy Commissioner Bobbit that, not only is the data going back three years, I think, he said, to 2021, at it's-- at its most recent. But also this RFP is three years with a three-year extension, which will almost certainly be exercised by DYCD. Given its history. So, we're now looking at data from 2017 to 2021 that is going to be used to determine what neighborhoods programs are in in potentially 2029 or 2030.

So, we already know that data that goes back three years is likely out of date, right?, given-given displacement, gentrification, and of course, the influx of-- of new asylum seekers.

So, I'm very concerned about this as a model.

While obviously I really applaud and share the goal of targeting limited funding. And I think that if we were starting from scratch, and there were no community-based organizations that were currently being funded to provide these services, and you said,

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"Look, Ira, we have limited dollars. Now we can argue whether or not we should have limited dollars, if they're really limited dollars, but that's our starting point. And we want to focus on the highest poverty, lowest educational attainment, most limited English proficient residents of New York City to get them the classes that they need. The way we're going to do that is we're going to look at the best data we have, which is the NTA data, and we're going to target those neighborhoods."

If we were starting from scratch in that hypothetical scenario, this might make sense. But the reality is we are not starting from scratch, right? We are starting with a pre-existing system that has, high-quality, high-impact adult literacy providers all over the city right now, right? We also know that the nature of adult literacy students is that they don't necessarily want to, or are not necessarily able to attend school in the neighborhoods that they live in. Some of them want to attend classes closer to where they work, or where they have family that can provide childcare, or maybe they're just interested in going to classes with

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people from different neighborhoods of the city, as many of us are when we choose to go to a class.

So, the-- the-- I think what DYCD is doing, is it's undermining its own goals. It is certainly true that after the initial RFP, where they said only providers that had-- that were located in the NTAs, could even apply, and we saw that 18 of the NTAs didn't even have obvious providers or organizations that could provide the services that they said, "Okay, we will," as the Deputy Commissioner said, "open up the application to any provider, as long as they target one of the NTAs." The problem is, if you are not currently located in the NTA, you are not even, as we understand it, considered for funding if there is a provider within the NTA.

So, this becomes a real deterrent for any current providers to apply, right? I don't necessarily know if there is a provider, a potential provider, in the NTA that I'm closest to also. What if I'm between NTAs? Which one am I supposed to apply for? Or maybe there's one a little further away, and I know there are no providers there? Can I apply for them? They are creating a complication that they don't need. What they—What they can just simply do is

2 open up the competition to any provider who wants to

3 apply, and then they can include geographic

4 considerations in their evaluation method. It's not

5 at all clear to me how this two-tier system helps and

6 serves their cause.

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And of course, the irony is that in the name of equity and justice, they actually are putting \$5 million less into this funding than they had this year, and going from 16,000 students to 9,100 students, when we have a need of about 2.2 million adults. So, it's-- it's a little ironic that this is all in the name of equity and justice.

CHAIRPERSON STEVENS: Yeah, I mean, even thinking about it, as you were talking, I'm like, "Dang, I should have asked the question: Are they-- When they were considering this, are they looking at areas where we're building up?" Right? Because we are in a whole housing crisis, right? And there are areas that are being built up that obviously aren't a part of the NTAs now, but might become because we have the influx of affordable housing going into these areas. So I-- So we have to ask that question. Let's email that to them as well. Or if you can take it back for me. Because I think that that is going to-- I want

to understand how to-- how was that taken into

consideration, especially when we have the City Of

4 Yes going on as well.

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But like I told them, this is going to be an ongoing conversation, obviously, for us, for the next couple of weeks.

I did have a question for the young man with the Father's Initiative: Have you taken advantage of any of the services that DYCD is offering with their father's initiatives, and have you worked collaboratively with them at all?

MR. FERNANDEZ: No, I--

CHAIRPERSON STEVENS: You have to turn your mic on.

MR. FERNANDEZ: No. I just started this movement now. I got a big platform. So, what I do is I just go to the five boroughs, and the fathers have been doing everything they can, as fathers. What I do is I make an interview about what they're going through. We don't talk about the mother, we just talk about how we are fathers, and everything we are doing to be there for our children, and we still are not able to get the justice we deserve.

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CHAIRPERSON STEVENS: Yeah. I would love to see how we can connect you with the work that they're doing, with the Fathers Initiatives, and what you're doing, because it definitely sounds like there's some overlap there as well. And I know that there's like a whole bunch of organizations doing, you know, not necessarily that piece, but like, I know, like,

Councilmember Riley, he's part of The Dad Gang and all those things. And I would love to just see how all of those things could be integrated. Because it is true, we often talk about the mom and— and don't talk about the dad, and want to make sure that we're highlight that.

MR. FERNANDEZ: Yeah. So-- So what's going on now is like, let's say if the child is 14 or 15 years old, and he's able to reach out to his father. So, what kids are doing when they get that age, they want to reach out to their father to see why he wasn't in my life, and now the fathers are showing proof, "I've been trying to be in your life, but they just not giving me the justice." So, now a lot of kids are being mad at the mother. They don't want to be with the mother, and they just want to be with the father for taking his right away to be with his dad.

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2 So, we need to do something about this because I believe is very important for children to have their 3 4 fathers in their life. And when you go to court is supposed to be, "What is in the best interest of the child?" But like I said, they always talk about Mom 6 7 and Dad problem. And if we're not able to work 8 things out we are always going to make one look badder than the other. So, I just want it to be about: What can we do so we could both just be able 10 11 to be there for our children? Mom and dad.

CHAIRPERSON STEVENS: Absolutely.

MR. FERNANDEZ: Thank you.

CHAIRPERSON STEVENS: I think we're all on the same page. But I don't have any more questions for this panel. Thank you all for being here. I really appreciate your time, and your effort and your energy and the work that you're doing. Thank you.

COMMITTEE COUNSEL: Thank you so much to this panel. That concludes our in-person testimony. We will now transition to remote testimony. For virtual panelists once your name is called, a member of our staff will unmute you and the Sergeant At Arms will set the timer and give you the go ahead to begin.

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Our first panelist will be Ursula Cooper-Hunter.

Ursula, you may begin when the Sergeant starts your clock.

SERGEANT AT ARMS: Starting time.

MS. COOPER-HUNTER: Okay, good morning. still morning? Yes. Good morning, City Councilmember Stevens, and the , Committee Children and Youth Committee. I am the Department Director for BronxWorks Children and Youth Department, and we certainly appreciate the opportunity to submit written testimony to the committee on children and youth. BronxWorks was founded in 1972. The BronxWorks mission is to improve the economic and social well-being of low income individuals and families. We feed, shelter, teach, and support our neighbors to build a stronger community. BronxWorks currently has the following DYCD children and youth programs. We have five COMPASS afterschool programs, three SONYC, two high school afterschool programs, one of them being an NDA program at on the Adlai Stevenson -- at the Adlai Stevenson campus, a WIOA program as well, as three Cornerstones, and a summer youth employment contract for 1300 young people during the summers.

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So, we certainly appreciate the DYCD Children and Youth funding and it is in alignment with the BronxWorks mission to teach and support our neighbors.

However, during the past-- during-- during this post-pandemic era, it has become increasingly apparent that a higher participant reimbursement rate is needed. This will enhance DYCD programming to allow programs to better serve our youth population. And some of the areas that would be important to program enhancements would be things like swimming programs, so that our inner city youth can have swimming instruction, enhanced literacy and STEAM programming, social workers to support and address social and emotional needs -- the social and emotional needs of youth, budgets which accommodate a floor salary of \$22 an hour and \$25 an hour during the summer for group leaders and youth workers, and increase salary rates for instructors and program leaders, and a 12-month contract to-- as opposed to a separate summer contract which will allow organizations to better plan and budget.

In terms of the NDA something that we've experienced during the most recent NDA RFP where we

SERGEANT AT ARMS: Thank you. Your time has expired.

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MS. COOPER-HUNTER: Oh. Okay, I can share my written-- I can share the rest of it. Thank you for your time.

COMMITTEE COUNSEL: Thank you to those panelists. This concludes our remote testimony. If we missed anyone who would like to testify virtually, please use the raise hand function in Zoom and we will call on you in the order of hands raised. Additionally, I will call those who registered to testify remotely to see if they are online at this time. Cherlie Febrier, Omayra Deleon, and Chakra Sergeant?

MS. FEVRIER: Good morning. Good morning. My name is Cherlie. I am a provider of health and

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family services that provides services within NDA area 17. Our organization is dedicated to supporting seniors and their families and accessing in better

resources and navigating housing challenges.

Our NDA program offers a range of services including housing, counseling, and family support, facilitating access to affordable housing, SNAP benefits, and Medicaid.

Through our proactive outreach approach, we engage with families to inform them of their tenant rights, and provide assistance and response and landlord-tenant disputes. We prioritize ensuring that families have access to adequate stability in their apartments, advocating on their behalf to uphold the housing standards.

Additionally, we streamline the application process for public assistance programs, offering translation assistance in Haitian Creole to overcome language barriers and ensure equitable access to services. By-- By accommodating families from diverse backgrounds, we strive to create an inclusive environment where everyone can access the support they need. Our commitment to empowering families extends beyond immediate assistance. We work with

resilience within our community.

it to testimony@counsel.nyc.gov.

COMMITTEE COUNSEL:

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self-advocacy workshops to enhance their skills and promote self-reliance, equipping them with the tools to navigate future challenges independently. The current funding from the Department of Youth and Community Development is crucial— is critical to sustaining and expanding our services. With additional resources, we can continue to provide professional support to seniors and their families, ultimately fostering greater self-reliance and

Okay, if there's no one else that would like to testify remotely, I would like to note that written testimony, which will be reviewed in full by committee staff, may be submitted to the record up to 72 hours after the close of this hearing by emailing

Thank you for your testimony.

And I will turn it to the Chair for closing statements.

CHAIRPERSON STEVENS: I would like to say that

I'm really excited that we were able to do this

hearing today, just because these are programs that I

think definitely can supplement a lot of the work

that we continuously fight about, but don't get a lot

of attention. I definitely want to make sure that we continue to push and talk about adult literacy.

I'm very concerned about the RFP that was just released and— and want to make sure that we can get that to a place that makes the most sense and most equitable and conserve as many people as possible.

The father initiative is another initiative that I really want us to make sure that we're uplifting, and people know about this program to ensure that fathers across the city has support and access.

And we want to continue to just make sure that especially when we're talking about community safety and awareness and crime prevention, that we're not duplicating services, and that we're doing things that are more streamlined and more collaborative, and making sure that things are always making sense. And so I know that DYCD is making great efforts to be more collaborative and streamline processes, but let's continue to push that work and have that conversation.

And with that, this hearing is adjourned.

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date 05/06/2024