CITY COUNCIL CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON FIRE AND EMERGENCY MANAGEMENT JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS

August 31, 2022 Start: 10:10 a.m. Recess: 11:42 p.m.

HELD AT: Council Chambers-City Hall

B E F O R E: Joann Ariola, Chairperson

COUNCIL MEMBERS:

David M. Carr

Carmen N. De La Rosa

Oswald Feliz James F. Gennaro Robert F. Holden Kevin C. Riley Lynn C. Schulman Kalman Yeger Shahana Hanif Gale A. Brewer Marjorie Velázquez

#### APPEARANCES

Christina Farrell NYCEM

Robert Bristol NYCEM

Daniel Steinberg
Mayor's Office of Operations

Barbara Dannenberg DCAS

Roman Gofman DCAS

Dr. Celia Quinn New York Health Department

Oren Barzilay
President of FDNY EMS Local 2507

Nadia Chait

Assistant Vice President for Policy, Advocacy and Communications at the Coalition for Behavioral Health

Lyric Thompson
Speaking on Fire Safety

SERGEANT SADOWSKY: And good morning, this is a microphone check for the Committees on Fire and Emergency jointly with Governmental Operations.

Today's date is August 31, 2022, recorded by Steven Sadowsky.

And good morning, and welcome to the Committees on Fire and Emergency jointly with Governmental Operations. At this time, we please ask to silence your phones. Thank you for your cooperation. Chair, we are ready to begin.

CHAIRPERSON ARIOLA: Good morning everyone.

[GAVEL] Good morning everyone. I'm Council Member

Joann Ariola and I am the Chair of the Committee on

Fire and Emergency Management.

I am joined today by Council Member Brewer, who is filling in as Chair to the Committee on Governmental Operations in the absence of Council Member Ung.

Before we move forward, I'd like to send condolences to Council Member Ung and her family on the loss of her beloved father and ask for a moment of silence.

At this time, I'd like to acknowledge those members of my Committee who are here today. Council

2 Members Holden, Council Member Carr and Council
3 Member Hanif.

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Today, the Committees on Fire and Emergency

Management, Government Operations will be conducting
a joint oversight hearing on examining the city's

preparedness and response to public health

emergencies as well as hearing two bills that are

specific to the city's planning for such emergencies,

Intro. 95 by Council Member Brannan and Intro. 367 by

Council Member Velázquez.

New York City's Emergency Management has historically done an excellent job responding promptly to numerous types of emergencies, as well as coordinating with other city agencies to help ensure the safety of all New Yorkers. However, deficit in the city's overall response to the measles outbreak of 2019, COVID-19 pandemic, including the spike of new variants and the current monkey pox outbreak of 2022, have resulted in substantial public concern regarding the city's preparedness.

For public health emergencies and its ability to effectively coordinate the efforts of these agencies and the development and execution of emergency plans, which is why this hearing is being held.

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emergencies.

Although NYCEM, New York City Emergency

Management generally serves as a coordinating role in emergency responses, primarily responsibility for implementing such plans and relevant agencies where with relevant agencies where the expertise lays. In this case, that agency would be the Department of Health and Mental Hygiene. That is why in order to have a comprehensive hearing, a representative of the DOHMH needed to be present to answer questions regarding these deficits. Since New York City Emergency Management and the Mayor's Office of Operations, are agencies that implement the directives set by the DOHMH for all health

In January of 2021, the Fire and Emergency Management Committee held an oversight hearing on emergency planning and heard related legislation. The Committee later enacted local law 12 of 2022, which aimed to formalize periodic interagency review of emergency plans and require reporting on such substance of existing emergency plans. However, recent issues surrounding the city's response to the monkey pox outbreak have called into question the adequacy of existing emergency planning and

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highlights the city's continued need to reassess how they can effectively respond to rapidly developing public health emergencies.

We are interested in examining the process by which NYCEM plans for and responds to, large scale public health emergencies. Specifically, we would like to examine how NYCEM communicates and coordinates with other city agencies, including during the pre-planning stages and the actions taken during impending disasters. Furthermore, we would like to discuss the city's communication with the public prior to, during and after health emergencies. How NYCEM facilitates communication among the various agencies and ensures coherent messages to the public.

In addition to the oversight portion, this Committee will hear Introduction 95, which would require the Commissioner of the New York City Emergency Management to submit an annual report to the City Council, describing the city's preparation for and response to any state disaster emergency or local state of emergency declared in relation to an infectious disease that effects the city's public health.

2 I am looking forward to hearing the

Administrations testimony today on the General

Oversight topic and specifically on the Bills before
the Committees. I'm going to turn the microphone
over to Council Member Brewer for her opening
remarks.

CHAIRPERSON BREWER: Thank you very much Council

Member and I am Gale Brewer and I am just the Interim

Chair of the Committee on Governmental Operations and

you heard why and I want to thank Council Member

Joann Ariola for her leadership on this topic and

many others.

As you know the Committees will be seeking an answer to a very straight forward question. Given what we've learned from the painful experience of COVID-19, the pandemic, monkey pox, what more can the city do to ensure that we're better prepared for the next health emergency? Although I'm sure you're thinking about it.

To help answer this question, the Committee on Governmental Operations is considering legislation related to planning for future pandemics. As you may know, Introduction 367, sponsored by Council Member

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Velázquez and she'll say a few words about it in a minute. Would establish an office dedicated exclusively to pandemic preparedness. It would be responsible for reviewing pandemic related plans produced by city agencies and would hold an annual pandemic planning summit for agency heads, experts and other stakeholders.

In addition, we'll be looking as you heard earlier, reviewing the city's plans for ensuring continuity of government operations during future public health emergencies. Of course we hope we don't have them but we assume we will. Including in the event of another statewide work from home order. We'll be hearing from the Administration regarding the continuity of operations plan that it developed pursuant to a recently enacted state law and we'll be asking how the city is repairing how to ensure that they can implement necessary public health measures without causing unnecessary interruption in our very vital government services.

We all know that the next public health emergency could strike at any time. And when it does, I think the public expects us in government to be prepared.

That's why it's so important to conduct planning now

2 and for the public to know what our priorities are.

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Given all that our city has been through over the last few years, as we know, we do not want to be caught flat footed. The city must have comprehensive emergency plans in place, so that when this health emergency arises, if it does, we can keep New Yorkers safe with a swift response.

I do want to thank the representatives from the Office of Emergency Management and the Office of Operations who have come to testify. I'd like to thank Committee Staff Josh Kingsley, William Hongach, Erica Cohen and CJ Murray because they helped put this hearing together.

And now, I'm going to turn it over for an opening statement to Council Member Velázquez.

COUNCIL MEMBER VELÁZQUEZ: Thank you. Good morning colleagues and good thank you Chair Ariola and Interim Chair Brewer for holding this important hearing. I also want to acknowledge Chair Ung and while she is not with us right now, she is definitely in our thoughts.

In the spring of 2020, the sounds of ambulance sirens filled our streets. Our healthcare systems quickly became overwhelmed, as hospitals across the

city built make shift morgues. Many businesses were
forced to shut their doors and tens of thousands of
New Yorkers lost their jobs. Tragically, since
COVID-19 rocked New York City, more than 40,000 New
Yorkers have lost their lives. What is clear is that
New York City should have been more prepared for the
COVID pandemic and that we must be ready for the next
one. That is why I'm proud to sponsor Intro. 367,
which would establish an office of pandemic
preparedness. This office would require other city
agencies to submit materials and plans to the office
in relation to their preparedness for future
pandemics. The Office of Pandemic Preparedness will
be responsible for submitting all materials as stated
including any plans related to pandemic preparation
to the Office of Emergency Management.

As we learn, pandemic readiness falls under the umbrella of emergency response. And to have an effective plan, we must ensure that OEM has as much information as possible to act fast.

To further enhance our city's leadership pandemics, Intro. 367 would also require the Office of Pandemic Preparedness to organize an annual pandemic planning summit with representatives from

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city agencies, academic institutions, healthcare providers, commercial industry groups and experts in the fields of infectious disease and disaster

5 planning.

Having our experts collaborate and learn from one another will help ensure the knowledge and resources to fight back future pandemics. Lastly, as we strive for transparency and accountability, this office will submit a report with detailed findings and recommendations for best practices in pandemic planning to the Mayor, the Speaker and Director of OEM. Our word, our transparency will allow us to lead a successful response plan of action without bearing the burdens of our past.

New Yorkers deserve to feel assured that the city is ready for the next pandemic and I believe Intro.

367 will help us get there. I look forward to hearing any testimony today and I will turn it back to Chairs Ariola and Brewer.

CHAIRPERSON ARIOLA: Thank you Council Member Velázquez. I'm now going to pass the mic to our Counsel Josh Kingsley.

COMMITTEE COUNSEL: Welcome everyone. For our first panel, we'll be hearing testimony from the

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2 Administration. I'm going to list the names of the

3 panelists and then I'll swear you in to give your

4 testimony. First we have from NYCEM Christina

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5 Farrell and Robert Bristol. From the Mayor's Office

of Operations we have Daniel Steinberg. From DCAS we

7 have Barbara Dannenberg and Roman Gofman and from the

8 New York Health Department we have Dr. Celia Quinn.

If you all could raise your right hand and just affirm the following statement. Do you affirm to tell the truth, the whole truth, and nothing but the truth in your testimony before this Committee and to respond honestly to Council Member questions? Great, thank you so much. You may begin.

CHRISTINA FARRELL: Good morning, Chairpersons
Ariola and Brewer, and members of the Committees on
Fire and Emergency Management and Government
Operations. I am Christina Farrell, First Deputy
Commissioner at New York City Emergency Management,
and I am here to discuss the coordinating role that
Emergency Management plays in pandemic preparedness
and response. I am joined here today by Robert
Bristol, Director of Health and Medical at Emergency
Management; Dr. Celia Quinn, Deputy Commissioner of
Disease Control at the Department of Health and

Mental Hygiene; Dan Steinberg, Director of theMayor's Office of Operations; Barbara Dannenberg,

Deputy Commissioner of Human Capital and Roman

5 Gofman, Acting Deputy Commissioner of Citywide

6 Procurement, both at the Department for Citywide

7 Administrative Services.

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First, on behalf of the New York City Emergency
Management and our colleagues here today, we want to
express our agency's condolences to Chairperson Ung
on the passing of her father, George. We hope she
are finding comfort during this difficult time.

New York City Emergency Management is responsible for coordinating citywide emergency planning and response before, during and after emergencies, as well as educating New Yorkers on how to prepare for emergencies and sharing information with the public. From water main breaks to fires to coastal storms and global pandemics, we are a 24/7 response agency that coordinates resources so agencies can fulfill their core missions during emergencies. We are staffed by more than 200 dedicated professionals with diverse backgrounds and areas of expertise including logistics, planning, response, community engagement,

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communications, finance and contracting, and mitigation and resilience, among other disciplines.

Our planning process is one of collaboration and coordination. As we all know, every emergency will create new and unforeseen circumstances. Emergency Management uses citywide objectives for coordinating roles and responsibilities of key stakeholders, which are primarily city agencies for emergencies formalized under the Citywide Incident Management System or CIMS.

CIMS, which is based on the Nationwide Incident
Management System, but is customized to best serve
New York City, assigns responsibilities in various
emergencies based on agencies' core competencies.

For example, NYPD is responsible for law enforcement
and investigating terrorism, FDNY is responsible for
fire suppression, and Sanitation is responsible for
snow and trash removal.

In public health emergencies, including pandemics, CIMS designates the Department of Health and Mental Hygiene, the Fire Department and the Police Department as the lead agencies under a unified command structure, with DOHMH as the clinical lead.

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authority in this sphere.

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DOHMH, with 7,500 employees, has multiple bureaus with expertise in public health and infectious disease planning and response, as well as charter

As Health Commissioner Vasan testified to the Council last week, their role is to strategize, organize and to plan our public health responses; to be the chief architect of public health for the City of New York. As with other emergencies, during a pandemic, Emergency Management plays a role in coordinating among city, state, and federal agency partners as well as nonprofit and private sector partners, providing information to the public through Notify NYC and other distribution channels, coordinating supplies and logistical needs, conducting citywide coordination and command element calls, and performing other actions to facilitate the abilities of agencies to execute their core competencies.

New York City Emergency Management also oversees the Continuity of Operations or COOP program, which ensures that city agencies have the tools necessary to develop comprehensive plans to continue to provide essential services to the public in the event of a

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disruption. This includes providing guidance on resiliency by building on and connecting existing contingency plans, practices and resources among New York City agencies.

As part of our continuous improvement efforts, we lead evaluations of emergency responses and activations through a multiagency assessment process called an After-Action Review. This includes fact-finding through post-emergency debrief sessions, surveys, interviews, and document review leading to an after-action report with recommendations for improvement. City agencies then implement recommended improvements by building them into citywide and agency-specific plans and protocols. The city is currently engaged in an after-action review for the COVID-19 response.

Now I will speak about the legislation we are hearing today. Emergency Management is opposed to Introduction 95, which would require the commissioner of emergency management to report on the city's preparedness and response to citywide public health emergencies. As discussed, this core competency does not fall under Emergency Management as the Department of Health and Mental Hygiene's core competency is

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public health. We do not have charter authority to report out on and audit our sister agencies.

Regarding Introduction 367, which would establish an office of pandemic preparedness, this legislation is duplicative of work already underway. New York City Emergency Management, the Health Department, Fire Department and NYPD, have identified procedures for notifying each other of a potential public health threat and how to convene the agencies to share situational awareness and to identify operational strategies for a pandemic response.

Emergency Management is working through operational coordination and strategies while DOHMH is working through the clinical and scientific functions of pandemic preparedness. We are interested in engaging with the Council further on this topic to better discuss this ongoing work and incorporating elements into it that the Council feels may be needed.

Planning for emergencies in New York City is a complex endeavor requiring continuous collaboration, consultation, and coordination. We are proud of the work we have done to plan for emergencies in New York City while recognizing that improvement and

adaptation is an ever-present necessity. There is, unfortunately, no shortage of emergencies and our agency of just over 200 people work diligently and is dedicated to their mission.

That said, our emergency managers have essentially been activated for coming close to three years, and as with other agencies, we are feeling the effects of a long pandemic and its inevitable consequences on the changing workforce. We hope that our testimony today has explained to you the role of emergency management, but we are always happy to discuss more and, as always, our doors are open to all Council Members and your staff to visit our headquarters and see the Emergency Operations Center to have a better sense of the scope of our work.

In conclusion, and especially as tomorrow begins
National Preparedness Month, we want to thank the
Council for your collaboration in preparing your
constituents for emergencies and being true partners
in our mission. Thank you for inviting us to
testify. My colleagues and I are happy to answer your
questions.

CHAIRPERSON ARIOLA: Thank you Deputy

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Commissioner. I do have a few questions and these are directed at New York City Emergency Management.

What are the various components of the city's emergency planning for public health emergencies?

CHRISTINA FARRELL: So, the planning process in general and I think you probably already know some of this. We go through a planning process. There are hazard specific plans such as pandemics, winter weather, heat, coastal storm, and then there are also all hazard plans, like debris removal, language access, mass fatality, those type of plans.

So, we have a planning and resilience division. The maintain more than 100 citywide plans and they work with all of our partner agencies to identify when we need new plans, to update plans and then as these plans are written, we do interagency review with all of our partners. Once they are — I don't know that any of our plans are ever final but once the plans are in a place that we feel they are at a good place, we will do training on these plans. We will do exercise on these plans and then as we mentioned, if we have an incident, we will then do an after action review to see what needs to be updated

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2 in the plans. I think it's also important to note 3 that with as everything in life, plans are important 4 but they're a guidance and they are a jumping off point. You know, switching gears for a second to look at hurricanes. We're coming up on the tenth 6 7 anniversary of Sandy. Tomorrow is the first 8 anniversary of Ida. Two years ago this month was Isaias. Those were all hurricanes and tropical storms but if you look at what they did to the city, 10 11 the response, you can see how different emergencies are. You can also see the differences between COVID 12 13 and between the MPV virus. So, uhm, you know the plans are very important and that is one of our core 14 15 missions but they really are the starting point as we 16 face the emergencies, the response and the recovery 17 from those emergencies.

CHAIRPERSON ARIOLA: Thank you. What after action review has NYCEM undertaken to evaluate the city's emergency response to the COVID-19 pandemic? Like, where do you see we did well and where do you see we could have done better?

CHRISTINA FARRELL: So, as I noted, the city in September, the city administration is kicking off a large after action review, much like we did after

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2	Hurricane Sandy, to look at different aspects of the
3	COVID-19 emergency but you know beginning in March
4	and going through the different waves and the
5	different variants, uhm, we have been looking, as
6	have all of the agencies at you know what COVID-19
7	has brought, what the response has been, what we can
8	do better. I would say and I'm going to kick it to
9	Rob to talk a little bit about some of our findings
10	with COVID-19 and some of the early response. I
11	would say one of the most important lessons that
12	emergency management learned, uhm, is you know the
13	two things. There had never been in our lifetime a
14	global emergency like this, where the entire city,
15	state, country and world. We're all facing it at the
16	same time. We're all facing global shortages. It
17	was obviously unprecedented for Hurricane Sandy ten
18	years ago. The region was effected but we were able
19	to bring in resources from California, from Maine,
20	from all different places that weren't effected by
21	the hurricane. Obviously, that was a different
22	situation for COVID.

The other thing I would say is uhm, you know we realized early on in the early days of COVID that all the other emergencies were not going to stop.

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Coastal storm season was going to come. Severe heat season was going to come. Blizzards were going to come, water main breaks, fires. So, emergency management, a lot of our work was also figuring out how to deal with emergencies at the same time and how the response to those could be safe.

So, if we were opening up cooling centers or if we had to open up a shelter after an incident, how could we maintain social distancing, have correct PPE? How could people that you know because a lot of the people that were vulnerable for COVID are also the ones that are more vulnerable for heat emergencies or you know may have been facing other emergencies and we wanted to make sure that we could keep those people safe while managing both emergencies.

Do you want to say a little more about it?

ROBERT BRISTOL: And I would just add in the health and medical sphere, as with almost every emergency, regardless of category or hazard, communication is always one that we can look back on say that we need to improve. We work very closely with our colleagues across the city to communicate as agencies but through the emergency support function

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with our public health partners, down to the clinician level is to really get our emergency preparedness information to them, as well as receive information of what are the hazards that they're facing and how can we as a city best assist them in treating patients, which is our ultimate goal.

I think that we have made strides over — since the COVID pandemic of integrating our private healthcare facilities and our clinicians into our planning process and getting them the information they need and making sure that we support them in doing their ultimate goal, which is treating patients.

CHAIRPERSON ARIOLA: Okay, and I know that NYCEM really works hard to make sure that languages are at the forefront of your outreach but I just want you to explain it for those who don't know you know how hard you have worked and how many languages your information for outreach are available and how that outreach is done.

CHRISTINA FARRELL: Sure. So, we couldn't agree more and I think you know looking at the COVID pandemic but also looking at Tropical Storm Ida, you know one of our number one goals is increasing

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language access and making sure that people can receive the information in the language that they need and in the format that they need.

As probably all Council Member know, our main way of getting information out to the public during emergencies is Notify NYC. We have one million subscribers, which we are proud of but we would like that number to be three or four million. Also, I will say that of that one millions subscribers, the vast majority receive information in English and we know that that is not the reality of life in New York City. Notify NYC is available in 14 languages, including American sign language. We are working diligently to get the word out.

We have done a lot of work with the Council and we thank you for that and with nonprofit partners and others to encourage people to sign up in the language that uhm, you know works best for them, so they can receive that information. We also shortly before COVID but it really, we really tested it the most during COVID, we set up a short code system, so for different emergencies, uhm, the first no notice emergency we did it for was the South Ozone Park sewage backup in November of 2019 and then we did it

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for COVID. We currently have one set up for the MPV virus and we did one for the tragic Bronx fire in January. So, instead of going through the whole Notify NYC sign up process, people can text a designated word like monkey pox, COVID-19, Bronx fire to 692692. It's also available in Spanish and for the Bronx fire, we were able to provide it in French and this way people can get text messages about for example for monkey pox, we send out vaccination information we received from the Health Department, you know clinical guidance, ways to avoid it.

We have a lot of work to do with language access, we recognize that. Uhm, and a big goal of ours also is we are just 200 people but we are really working to find people that speak two, three languages that can do that work for us you know, person to person. I would also note that the Health Department exceeded these standards that have been set during COVID-19 and I think that their information was being put out in 20, more than 20 languages.

So, there is more work to do on language access. I don't think - that's a sphere where our work will never be done but we are very dedicated to that and continue to push what is possible.

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CHAIRPERSON ARIOLA: And just my final question for this round. I just, just again go through, and I know you do this but things change, it's very fluid. So, what is currently, what type of multiagency trainings for emergency plans? How are they conducted and what agencies do you do it jointly with? And what agencies are you getting a response from to do this and what agencies are you having a bit of push back from?

CHRISTINA FARRELL: Uhm, so we have a robust training program. We are also happy; it's been basically remote the last couple years but we are starting to do more in-person training. You know, which can be really helpful for this type of training. So, we are very happy that we are able to start offering some in-person training at our headquarters and at other facilities.

We really work with all city agencies. We also work with partners such as the State Department of Homeland Security and Emergency Services with FEMA, with ConEd, with hospitals, all different partners and we offer a wide variety of training starting with incident command, understanding how CIMS and other systems work and then looking at hazard specific

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training such as coastal storm, staffing or uhm,
service center staffing or different pieces.
Training is like language access, you know, you can
always do more. We're always looking, cyber security
is a large area where we are involved in training
right now and we have also opened up this training to
the Council and its staff and we are happy to tell
you more about that if there are people that would
like to partake in any of the training.

CHAIRPERSON ARIOLA: Thank you. I'm going to turn the mic over to my Interim Co-Chair Gale Brewer.

CHAIRPERSON BREWER: Thank you very much. So, I have one question to start with. Who has time to watch TV? Not me but there's a nuclear something PSA that you are doing. Can you explain why you selected it? It may be a great reason. I have very difficult constituents. They don't like it, so I'm just wondering if you could explain why it was a priority? Why you selected it to be the PSA?

CHRISTINA FARRELL: Sure, uhm, so, over the years and I know you know because we've done a lot of events with you as Councilperson and Borough President and now again as Council Member. You know, so far this year, we've done 460 emergency

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preparedness events across the city and you know we
will continue to do those and you know as we do
those, whether they're virtual or in person, we
receive a lot of feedback from your constituents and
others.

CHAIRPERSON BREWER: I get them every minute, so I know what your talking about.

CHRISTINA FARRELL: And uh, you know asking about other hazards and what they can do to be prepared.

One that has come up multiple times over the years is nuclear preparedness. The city as part of a nationwide exercise with FEMA in 2007 operation

Gotham Shield, also some of the findings from that exercise were that there was a lack of information in that area and you know information was wanted. For obvious reasons, I think uhm, you know we did not put it out in 2020 as originally planned. Uhm, you know based on everything else going on.

So, you know we want people to be prepared for all different emergencies. Uhm, you know, we understand the feedback that we have received from people and as just with the other things we do, there's always room for improvement and to you know, our goal was never to scare people or put people on

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have high impact. Has a very low probability and uhm

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CHAIRPERSON BREWER: Well, I guess it's trying to be avoided in another country as we speak, so there is something to be said of that. But just so you know, is that the only PSA that is available at this time? Are there other topics that are similar?

CHRISTINA FARRELL: No, we have many PSA's. We have Mayor Adams was gracious enough to do one for us on hurricane preparedness.

CHAIRPERSON BREWER: Oh, great.

CHRISTINA FARRELL: And we also have done some internally, which we are you know are in rotation and we actually have an ongoing relationship with the ADD Council where we are able to take our add money. You know our budget, which is small and really multiply it with the resources that the ADD Council gives us, so we are starting to work on that new PSA campaign.

CHAIRPERSON BREWER: And just picking up Council
Member question about the after action review. I was
Borough President at the time and you were great to
work with but one of the questions, we worked a lot
with EDC, as terms of — is that obviously one of the

2 agencies that would be part of this after action
3 review?

CHRISTINA FARRELL: It will. They did a lot of work with us giving us some locations for alternate hospitals and other facilities. I think that basically, most agencies in the city will be part of the after action review. I mean obviously, the Health Department, Health + Hospitals, the Fire Department, they will play a bigger role but EDC is always a terrific partner of ours and they really uhm, you know I know Rob did a lot of work with them during COVID.

CHAIRPERSON BREWER: The reason I ask is in addition to the obvious health concerns, like even things that EDC hopefully will do more of, how can we manufacture locally more readily. How can we make sure that all of us who got healthcare maybe didn't have insurance? Now, we have insurance. All that kind of stuff that is not necessarily preparation for the next but is preparation for a better city. Is that — I mean, I'm being very general but you get the picture. Is that something that's part of the after action review because it's not necessarily in the

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2 scope that you might be thinking of. It's economic

3 development. It's you know, go on.

CHRISTINA FARRELL: Yeah, no, no, for sure and I would also say the state is doing an after action review and we are coordinating with them to make sure that we are in sync. You know part of the after action review process, it can be specific for a hazard but as Rob noted, there are some themes that always come across. Things like communications, preparedness that you mentioned.

And so, uh, we will look at specific operations and how they can be improved but also, you know whether it's a hurricane or a prolonged heat wave or a pandemic, if there is something that can improve the city's operations or the overall emergency management framework, that is definitely something that —

CHAIRPERSON BREWER: Something like manufacturing locally, which came up during the pandemic because we didn't have any place else to go. Would that be part of the after action review also?

CHRISTINA FARRELL: I will look at that specific issue and get back to you.

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CHAIRPERSON BREWER: Okay and just better
healthcare in general. Alright, uhm, as the state
law as you know, the city has developed as you
mentioned in your testimony a plan for the
continuation of government operations in the event of
another disease. Uhm, I think you mention if there's
any other, are there any other lead agencies that
help develop this plan or have you kind of mentioned
them all?

CHRISTINA FARRELL: I think Dan is going to talk about the state law. I can talk more specifically about the city's program.

CHAIRPERSON BREWER: Okay, yup.

DANIEL STEINBERG: Can you hear me?

CHAIRPERSON BREWER: Yes.

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DANIEL STEINBERG: Okay, thank you. Yes, I did want to make an important distinction between the COOP plan that's posted on the operations website, which was completed subject to the state law that was cited in past, during the pandemic. And so, I think what's important to know about that plan, which was a product of the previous administrations Restart Taskforce, that was done in close collaboration with the uhm, with DCAS, OLR, OMB, uhm, is that it was

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posted to satisfy a state requirement and it does remain a relevant and very crucial framework for the continuation of — for the continuity of government operations.

And in many ways it sets a framework that is instructive and gives a lot of discretion to agency heads but within certain guidelines, you know essentially defining certain requirements that set the parameters for the continuity plans. But the most important thing to know is that uhm, the city has been uhm doing continuity planning for much longer than the state required. It goes back to an executive order in 2007 and that's really the key to why the city was able —

CHAIRPERSON BREWER: That's no so long ago in my opinion.

DANIEL STEINBERG: Not so long ago, but the pandemic extended the  $-\$ 

CHAIRPERSON BREWER: Alright.

DANIEL STEINBERG: But the city's been doing continuity planning for many years. That's what you heard NYCEM testify about and that's the real flesh in the sort of more detailed version of the city's preparedness and uhm, and the other obvious point

about the COOP plan that was done under state law is that it's very context dependent.

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So, the one that's posted is you know pertains to the COVID-19 pandemic in many ways. If you look at the tier of who the essential workers are or the sort of guidelines around health protocols. They're really lead by the science and the public health that was pertinent at that time. And so, just making the obvious point that even the continuity plans need to be rooted in the context of the emergency at hand.

So, I do want to — you know so for questions about the Coup, I'm very happy to discuss what's on — what's in that material but it really kind of pales in comparison to the full comprehensive COOP that the city administers.

CHAIRPERSON BREWER: Okay, do you want to add to that?

CHRISTINA FARRELL: Sure, so as I know you remember, in 2003 there was a citywide blackout,

August 14<sup>th</sup>. As part of that after action review,

Mayor Bloomberg was very clear that city agencies back then, 19-years-ago, there was challenges getting in touch with people. There were challenges with agencies performing their core functions. And so,

born out of that as Dan mentioned was the executive order and the COOP program. That has been active for about 15 years now, so all mayoral agencies participate in that. It sits in emergency management. We have a team that goes through that.

So, every city agency has a COOP plan. They exercise these plans. They were activated during Sandy and

during COVID, but many times they've also been activated for small individual agency emergencies,

11 like a fire, a power outage in their headquarters or 12 a flood.

We do a COOP conference every year. The last one was in December that all the agencies participated in and it was uhm, focused on cyber security. So, it is a very robust program that continues to grow. And so, you know, we're happy that the state has passed that legislation but we'll continue to build our COOP programming and we're happy to get more in depth and share more of that with the Council.

CHAIRPERSON BREWER: Okay, that's very helpful.

I think COVID changed so many things but one of them is, who's working, who's not working? What's hybrid, what's not? And I think in your situation, probably

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most of you are full-time because it's the kind of agency that needs that.

But uhm, have you figured out where every agency and maybe part of this plan, the essential positions? Are those publicly available? Do they get shared with the unions? I think this is more relevant now because it's a different world. And so, how does that apply to OEM and to your planning? Whats essential, what's not?

CHRISTINA FARRELL: So, I can speak a little bit about us and COOP and then I think DCAS probably has something to say.

So, you know emergency managers work — uhm, will be working this weekend. You know, we work wherever the job takes us. Right now, we have people at the U.S. Open. We have people working on the asylum seekers. We have people looking at the hurricane down in the tropics. So, uhm, you know we have people in our office but we also have people in the field and uhm, today, we're actually doing a day of action for Hurricane Ida. So, we also have people at 30 subway stations around the city talking to people about how they can be prepared and I would say that the vast majority of our staff was also in uhm, you

2 know in our headquarters all throughout COVID under 3 different circumstances to get the work done.

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For Coup, uh, each agency does layout their essential workers based on their essential tasks. I don't believe that most of that information is public because it has peoples cell phones and home phones and other information, but you know again, we can do a more formal briefing on Coup, especially if there are specific agencies that the Council is interested in to learn about their continuity of operations. We also have a liaison with every — and a backup liaison with every agency, and so, they are the ones that will come to the emergency operation center. Again, on the calls, you know do the work with us but I'll defer to my colleagues for the other question.

CHAIPERSON BREWER: Okay.

BARBARA DANNENBERG: Good morning and also to add to that, the agencies are responsible for identifying who the essential employees are but they doing that in response to guidance that is shared through the oversight agencies and through the executive orders. In this case, regarding COVID.

Regarding whether the employee lists are shared with labor, that's a question for the Office of Labor

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Relations. I'm not really sure if those are shared or not, if they're public.

CHAIRPERSON BREWER: Okay and do you find that in this time when it's hard to hire people sometimes that the list of essential workers is sufficient or that would not be — do you review that list or is that just done through — who reviews the list to make sure that the agencies are giving you enough essential workers? Is that DCAS?

BARBARA DANNENBERG: DCAS does not review the list of essential employees. However, if agencies do have difficulty either performing mission critical work, they will reach out to DCAS for guidance and assistance in filling those roles and their hiring process.

CHAIRPERSON BREWER: So, OEM would know that you know Parks has enough essential workers or whatever. Is that who would know?

CHRISTINA FARRELL: Uh, so the way the COOP plans work is they are updated every year. Each agency Commissioner is responsible for signing off on their plan. Uhm, they are entered into our system and our COOP planners will review them to make sure that they are not deficient.

You know, individual staffing based on seasonal needs or other things you know is probably a larger discussion.

CHAIRPERSON BREWER: Okay.

CHRISTINA FARRELL: Uhm, I will also, I'll just say one other thing. If there are specific needs, there is a large, you know if we're talking about an emergency like CAS or Sandy or something, you know there is a nationwide process where we can — it's called EMAC, the Emergency Management Assistance Compact, where we can either send people to different places, which we have done many times or we can request emergency managers or building inspectors or other people from other jurisdictions, whether in New York State or across the nation, come in to help with the immediate response.

CHAIRPERSON BREWER: Okay, do you work with Community Boards in any of this?

CHRISTINA FARRELL: We do, Emergency Management works a lot with Community Boards. You know looking especially on the preparedness side, on the Notify NYC side, you know we understand that they're the unit of local government and uhm, you know have a lot

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of questions. We go to the District Service Cabinet

Meetings and the other meetings.

CHAIRPERSON BREWER: Okay, alright. Without getting into too many specifics because I could go on forever on the technology front. I would say that's where, not your fault but that was the flatfooted situation. So, what are you doing because there's a whole bunch of questions here, I don't need to take up everybody's time but just in terms of the future, uhm, obviously you've got you know PD's doing a lot of work on cyber. You've got the Notify but just generally, how are you thinking about making it more of a different kind of a priority? It changes all the time, the technology.

You know, how are you looking at that as the future for participating in better ways in terms of preparedness? It is the key, I would say.

CHRISTINA FARRELL: I agree. You know one thing I would say, like we said, there's always things that we learn. One thing throughout COVID because of the copious amounts of data, because of the need, because the fact that people were not in the same space. You know we were able to automate many of our reporting systems. We used to do a static situation report

2 that would get sent to city leadership twice a day.

We now have dashboards where the numbers populate and we've been able to do that for coastal storms for severe heat and for winter weather and it's a much better system. So, we are happy that we have that in place and we are working very closely as I think are our partners with the Chief Technology Office to look at you know other — along with cyber security, other systems that can be automated in technology that can

CHAIRPERSON BREWER: Okay, so that's what you think is it. Okay, I'll turn it over to my Co-Chair.

CHAIRPERSON ARIOLA: Thank you. These questions are for the Department of Health and Mental Hygiene. We are now faced with the monkey pox virus, and so what I wanted to talk to you about is — and that was why I really felt that you needed to be here because this — when we take care of a pandemic or a virus or anything that will effect tens of thousands, maybe millions of people, it's important that all the agencies that are the leads in making sure that people are kept safe and informed are at the table. So, I appreciate you coming and uhm, you know and it

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improve our performance.

was on short notice and I do appreciate that, so that's something.

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So, I just would like to know, how does DOHMH plan to engage, educate, and train various city agencies that you collaborate with to promote understanding of their respective roles in responding to public health emergencies since you are the lead.

DR. CELIA QUINN: Thank you Council Member and thank you for including us in the hearing. Happy to be here.

So, I'll just start by saying that you know the Health Department has and will continue to work to advance the city's ability to prevent, prepare for, respond to and mitigate the impact of public health emergencies. It's a core part of what the Health Department does and it's a commitment that we take very seriously.

I think to your specific question, you know the Health Department has some specific roles under CIMS, which Christina already mentioned a little bit. Some of our core competencies are around surveillance and epidemiology, also around issuing public health court orders and clinical guidance. Doing mass prophylaxis and vaccination, laboratory testing, public health

assessment are some of the core things that we do.

We do need to collaborate with other city agencies to

4 implement these when there's a public health

5 emergency and we really rely on our collaboration

6 with other city agencies during the preparedness

7 phase. Emergency Management being the lead for that

8 coordination piece, to help us work with the other

9 agencies that are going to be involved in any kind of

10 public health emergency.

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CHAIRPERSON ARIOLA: Thank you and what efforts does the Department of Health and Mental Hygiene — what efforts have you taken to ensure best practices in emergency responses? Like, working with other jurisdictions. You know whether this is a virus that has gone like COVID-19 did countrywide, worldwide?

You know, now we're dealing with monkey pox, which could possibly be in the tristate area, so how are you coordinating all of that with other jurisdictions, both on the state and federal level to make sure that we're receiving everything that we need both financially and physically from other levels of government?

DR. CELIA QUINN: Yeah, thank you for that question. You know we work really closely with a lot

of other jurisdictions. Most importantly, probably

New York State. So, we work really closely with our

state colleagues in public health as do our Emergency

Management colleagues on the Emergency Management

side, to make sure that we are coordinated. Not just

the public health and science aspects of public

health emergency but the logistics and you know,

operational side as well.

For in terms of coordinating with other states and jurisdictions, domestically here in the U.S., we do that through a number of organizations but the lead for that is really CDC and so, we work with CDC, Centers for Disease Control, as well as you know other jurisdictions regionally and across the country to understand what other public health departments are doing. How they are approaching certain problems. You know, how they are innovating and that's something that we also take seriously. Our responsibility as the New York City Health Department, we often are leading and innovating across the country and we try to share what we are doing with other jurisdictions as well.

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CHAIRPERSON ARIOLA: So, you rely on the CDC and their guidelines to then you know, define what your role will be and how you will promote?

DR. CELIA QUINN: So, I mean, the New York City Health Department is responsible for New York City and the health of New York residents.

CHAIRPERSON ARIOLA: Right.

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DR. CELIA QUINN: The CDC has some ability to coordinate across different states and jurisdictions. We do that in some ways with them. Also, independently, you know, there is a lot of public health professionals across the country that you know, know each other and work informally during these kinds of events as well.

CHAIRPERSON ARIOLA: Good and when we first went into the COVID-19 pandemic, there was such a deficit of PPE and those scrambling to get all sorts of masks and shields. I worked for a hospital network at the time and I just wanted to find out, where are we with our stockpile for this type of PPE equipment?

DR. CELIA QUINN: Yeah, so, the Health Department does oversee a stockpile of personal protective equipment for the Healthcare Delivery System and that's something that we worked with Emergency

Management and other agencies to develop during the COVID-19 response.

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In addition, New York State has requirements for healthcare facilities now to stockpile a certain amount of personal protective equipment. So, those are things that are currently in place that were not fully in place prior to COVID-19.

CHAIRPERSON ARIOLA: Great and now that we're you know four variants out on COVID-19, has there been an assessment within the DOHMH to see where there were deficits? Where there was best practice and how the gaps can be filled?

DR. CELIA QUINN: Sure, so uhm, I mentioned that we're participating in helping to guide with Emergency Management, the Citywide After Action Review Process. We also have Internal Health Department After Action Review Processes that are ongoing.

I think in terms of some of the key lessons from COVID-19 on the Health Department side, we really had some success with really hyper-local, hyper-focused, neighborhood level interventions during COVID-19.

That's something that we're currently actively working to build out and to make sustainable, so that

2 that type of resilience is available to us during 3 other kinds of public health emergencies.

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CHAIRPERSON ARIOLA: I appreciate it, thank you.

I'd like to now turn the mic back to our Counsel for any panelists that have questions. No questions, oh, Council Member Hanif.

COUNCIL MEMBER HANIF: Thank you so much for being here with us this morning. I'd love to understand how DOHMH and OEM are working or coordinating efforts to support asylum seekers coming in over the last few weeks and the ongoing arrivals.

CHISTINA FARRELL: Sure, so for the Emergency
Management side, we have been working with primarily
the Mayor's Office of Immigrant Affairs and the
Department of Social Services on two aspects. The
first is, the buses coming into the Port Authority at
different times. You know as individuals are coming
off of those buses, they may need some — or they
definitely need some assistance. You know some water
and other supplies and then the other large role that
we have been playing is the navigation center that
has you know was soft, had a soft opening and is
ramping up where any person in New York that entered
as an asylum seeker from January 1<sup>st</sup> of this year on,

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can set up an appointment and can go and uhm, you know there are different city services and then also, nonprofit services to assist them as they begin their new life here.

COUNCIL MEMBER HANIF: Could you describe some of the particular services? Uhm, and then onsite, I've been there a couple times so far and water distribution is the primary focus.

CHRISTINA FARRELL: Uh, for us, the primary focus has been the water distribution. Yeah, and then for the navigation center, uhm, you know, as I said, social services is there, Mayor's Office of Immigrant Affairs, Department of Education, as there are many children coming and then uh, you know different nonprofits looking at other types of community assistance. Other resources that can be given to individuals and families and also, you know the asylum seeker process obviously is a legal one. Uhm, so you know providing legal service as needed.

COUNCIL MEMBER HANIF: Sorry about that. Uhm yeah, so I can speak a little bit about this but we may want to follow-up with some additional details after the hearing. You know the Health Department does have a role and participate in the navigation

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hub. Some of the roles of the Health Department involve you know immediate mental health emergency, you know emergency mental health first aid, as well as connecting people to access to healthcare and other public health services, including screenings for infectious diseases, like my area. But I think for the more comprehensive you know how the Health Department has been involved, we'll want to follow up afterward.

COUNCIL MEMBER HANIF: That sounds great, I'd love to better understand how urgently we're meeting the needs of the mental health aspect of asylum seekers coming in. Having talked to many upon arrival and also folks who've already been placed in shelters, returning to the Port Authority for additional services. It is just clear that the trauma is going to be something that we really need to prioritize. So, would love to follow-up and learn more. Thank you so much.

CHAIRPERSON ARIOLA: Chair, Interim Chair Brewer is now going to resume questioning.

CHAIRPERSON BREWER: Thank you. Just before I talk about one of the bills, when you say hyperlocal; that's what I was asking about the Community Boards,

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what do you mean? Because to me, that's what we did all during the pandemic when I was Borough President, it was a such a huge asset to be able to work with funding for the hyperlocal and that's you know sort of based on the census list, hyperlocal, COVID list. It seemed to work. Is that going to be part of the after - I guess I call it afterthought, after review, whatever the hell it's called. Something that will continue with funding?

CHRISTINA FARRELL: So, one of the ways that we're continuing that work specific to COVID is the Public Health Corp., which I think you're familiar with.

CHAIRPERSON BREWER: I am.

CHRISTINA FARRELL: So, that is something we intend to sustain. We have also funded communitybased organizations for work with the monkey pox virus response. So, in terms of our After Action Review, I think this will be a finding that is something we want to continue. I also you know, we'll be working on how to make it more organized and permanent, as part of how our responses function.

CHAIRPERSON BREWER: Okay, that's helpful. Thank

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So, Intro. 367, I think you heard a little bit

about from Council Member Velázquez and I think

understandably, the Administration say that they

don't support it because there is certainly a

duplicative nature to this bill and I would agree

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Uhm, so, I think just so we're clear to see if it really is duplicative, is there a point person or team, specifically that is responsible for reviewing pandemic related plans? Materials produced by city agencies? I think you talked about it a little but if you could be specific about the day to day work of this team. Is it all of the agency? I call it OEM; I don't know where this CEM come from. fashioned. Any old name of an agency, I still call it, so OEM. How do we discuss the preparedness that you do that's coordinated, so that we're clear? CHRISTINA FARRELL: Sure, and I just wanted to uhm, add on to what Dr. Quinn said. Uhm, as part of COVID, we also saw that there was a need for more local preparedness. And so, we were able to take some initial funding, which has now happily been funded longer term by OMB but we have a program

strength in communities where we work with existing

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2	community	groups	and we	are	able	e to	give	them	
3	\$40,000.	\$20,000	initia	ally	to k	ouild	an	emergen	су

\$20,000 to address issues that come up throughout the

preparedness plan and coordinate with us and then

6 year, and then sustainment money every year. We have

7 | 16 of those networks so far in all five boroughs and

8 this fiscal year, we'll be adding 20. So, you know

9 we're really grateful for these partners and grateful

10 that we can give that funding.

CHAIRPERSON BREWER: Congratulations. I think that is the way to go. I feel very strongly about it, congratulations.

CHRISTINA FARRELL: Yeah, so we're you know very happy. Obviously, we would like at least one in each Council district and we'll continue to advocate for that but uhm, you know we've been using the networks already and it's you know very promising. And we're speaking to FEMA about you know this being more of a nationwide model.

CHAIRPERSON BREWER: Congratulations.

CHRISTINA FARRELL: Since the person who started it now runs FEMA.

CHAIRPERSON BREWER: Okay, now, back to 367.

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CHRISTINA FARRELL: We also feel optimistic about that. Uhm, you know looking at the planning process, we do — so we have a planning division as I mentioned, it has health and medical, transportation, utilities infrastructure, human services and then there also is a plan management piece to that that oversees you know the building of different plans as we're doing the after action. We are also looking, working with the Health Department and other agencies because we know you know, that the city needs a comprehensive pandemic plan. You know the clinical piece will always be uhm, with the Health Department but every agency, you know large emergencies effect everyone and looking at all the different pieces with that.

So, we will continue to build that and review that and you know work with all of our agency partners to make sure that it is a strong and flexible plan.

CHAIRPERSON BREWER: I think my suggestion would be to make it clear to the public that this entity exists within and get the information out in a way that is understandable. So, people that know that it exists. It's a problem with government. We don't

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tell anybody, not necessarily you in a comprehensive fashion, anybody can understand what the hell we're doing.

And along those lines, I know that the bill called for this annual planning summit. I think you mentioned that you just did one on cyber.

CHRISTINA FARRELL: Yeah, we do many and like I said, tomorrow starts National Preparedness Month. We'll be doing several dozen events, large and small across the city. We do do the COOP Conference, we do a community outreach conference every winter, spring, focusing on vulnerable individuals and so, we do many of those. Your point that they could be better publicized, is well taken, especially because for some of them like the community engagement one, again, one of the benefits have gone through the pandemic, is that you know it's a post Zoom world. We used to have maybe 100, 200 people at that conference. The last couple, we've had 500, 600 from across the city and across the country. So, we want to take the best of both, you know the things that we can do in person and then the things that we can expand through technology to involve more people in all five boroughs.

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2 CHAIRPERSON BREWER: Okay, uhm, I think in order 3 to sort of address again, the concerns that are in 4 this bill, are there other ways that you think you are duplicating what this bill might entail if it was passed? You know specifically, the conference is 6 7 called for, collaboration is called for. Are there other ways that you think you are doing what the bill

CHRISTINA FARRELL: Uhm, I think I might defer that to Dr. Quinn to talk about you know there's already a lot of surveillance going on. You know there are ways. You know one thing I would say too as we continue to sign people up for Notify NYC, because a lot of this is getting the communication out you know using the short code. We have 70,000 people in English and about 1,000 in Spanish that are receiving the information on monkey pox and we want to increase that, so people understand you know that this is where you go. It's the one-stop shop to get information, which is the key.

CHAIRPERSON BREWER: Notify NYC is big but I do not care about the person who got lost in Rockman County, you know. So, it needs to have a diff- in my

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states is its goal?

#### COMMITTEE ON FIRE AND EMERGENCY MANAGEMENT JOINTLY WITH THE COMMITTEE ON 1 GOVERNMENTAL OPERATIONS 56 2 opinion, I they cut me off because I didn't open it 3 enough. I don't know. 4 CHRISTINA FARRELL: We don't cut anyone off, 5 especially you. CHAIRPERSON BREWER: Well, somebody cut me off 6 7 because I just realized I haven't seen it in a while. CHRISTINA FARRELL: I will say that the silver 8 alerts that you're referencing, that was a City Council law that was passed, so we are required to do 10 11 every silver alert through City Council law. So, we can talk about updates to that law.

CHAIRPERSON BREWER: There's somebody in Rockman County who I really care about. But anyway, go ahead.

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DR. CELIA QUINN: Yeah, so I mean, the Health Department is also committed to improving the health of New Yorkers, especially during public health emergencies. We agree that the bill is duplicative of some of the work that we already do at the Health Department.

My colleague from Emergency Management commented on our surveillance systems. We have extremely robust surveillance systems in New York City Health Department to monitor infectious disease, to

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understand who is being impacted. To anticipate where they might be headed, so those are things that are very intrinsic to the work that the Health Department does on a day to day basis that would inform how the city needs to respond to a public health emergency.

So, that's definitely something that the Health Department has expertise in. And you know, I think in terms of pandemic preparedness, you know again, we will continue to offer the scientific expertise and work with other city agencies about their ability to manage those risks when they emerge.

CHAIRPERSON BREWER: Thank you very much.

CHAIRPERSON ARIOLA: I just had one follow-up for Department of Health that I forgot to ask earlier.

Do you consider us to be in a health emergency now with the uptick in the monkey pox virus?

DR. CELIA QUINN: So, a health emergency was declared at multiple levels of government. I think you know; I will say people should definitely visit our website. The cases of monkey pox have been declining. We still have a lot of work to do. We are still trying to vaccinate New Yorkers who maybe at risk to prevent those severe consequences, so our

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work on this response is not done even though things are headed in a better direction than they were at the time the emergency was declared.

CHAIRPERSON ARIOLA: Thank you. I'm going to move my questions over to Intro. 95 and also in your testimony, the agency does not approve of this. It is not for it. So, I just have some questions regarding it. What public health warnings or declarations have been issued by the city or state during the past year and what actions were taken pursuant to each such warning or declaration?

DR. CELIA QUINN: I think we would have to take that one as a follow-up. There were many and so, I don't want to misspeak. I think we can bring that back and provide that to you.

CHAIRPERSON ARIOLA: That's fine. And what guidelines already exist for notifying and communicating with the public and city officials during a public health emergency?

CHRISTINA FARRELL: So, as I have mentioned, the main way that we work to get information out to the public is through Notify NYC.

Uhm, you know it is citywide and in 14 languages. We also, we have — there are citywide emergencies but

that you can also sign up for specific buckets. One of those is public health concerns and so, a subset of people that receive Notify NYC do receive information on those public health emergencies. If it's something large, it goes citywide to everyone but it is something more specific to a specific neighborhood or for a specific public health, it will go in there.

As I mentioned, we also do the short code, the COVID-19 one, which at its height had about 875,000 New Yorkers signed up for it. That is still active, although obviously we are messaging much less on that than we were at the height and we also have the MPV virus, the monkey pox short code set up. In addition to that, we do you know lots of outreach with elected officials, with nonprofits. Since January of 2020, we have been running a private sector call. It was twice a week, then once a week, now it's every other Wednesday. We have a doctor from the Health Department that faithfully comes on and speaks to all our private sector partners, which are large industry groups and we still have 40, 50 people every week on that call.

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So, you know we're grateful for the Health

Department that they have continued to work on that

and that call has morphed, monkey pox has come up,

polio, you know other emergencies that you know are

on peoples minds have come up. And then, you know,

like I said, through the strengthening communities

and other groups, we are working to do a lot of local

focused emergency messaging.

CHAIRPERSON ARIOLA: So, if you could describe procedures to ensure the city's public healthcare workforce and how it can surge its capacity to meet the demands during a public health emergency.

DR. CELIA QUINN: So, I think it was mentioned earlier, the Health Department has a large number of staff. So, first, we make sure that all of our staff are trained in emergency management, understand their roles and can utilized to support the public health emergency in those various roles, supporting the functions that are outlined in our plans.

If you're asking about the greater healthcare delivery system, I might ask my colleague Rob to comment on that a bit.

ROBERT BRISTOL: And I think as I mentioned in an earlier question about you know looking back and kind

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of that review, things that we've changed mid response. Increasing the communication, being able to get those warning signs from our healthcare providers, from our facility partners as quick as possible.

And going back to the communication question, one of the things that we were able to enact you know pre-COVID, pre-pandemic when we were in a traditional work environment, we were regulated to conference calls and emails out to our partners. One of the things that we were able to integrate is Microsoft teams and kind of this two-way collaboration message board and system that we have over 300 members from federal, state and local healthcare emergency managers and facility directors that we can get information out to them right away whether its coming in messaging from our Health Department, from our federal partners or from within the Administration, as well as receive warning signs from our facility partners to be able to get them the resources they need so they can summit resource requests through us through our emergency support function. And work with our other partner agencies to address any of

those acute needs, whether it be staffing, resources or space that we saw during the COVID-19 pandemic.

CHAIRPERSON ARIOLA: Thank you. I'm going to switch gears now to the City Council enacted Local Law 12, requiring New York City Emergency Management to ensure the periodic review of all citywide emergency plans. Representatives from relevant city agencies would be required to participate in this review every two years. Additionally, the law requires that summaries detailing the provisions of such plans be posted online and procedures would be developed to provide public with the opportunity to comment on the substance of such plans.

What I'd like to do is just delve into it a little bit and see how is NYCEM planning for the implementation of this law?

CHRISTINA FARRELL: So, we are working on this.

We have a planning cycle, where all of our plans you know depending on uhm, how quickly situations may change are reviewed every couple years. But you know coming in line with the legislation, we will obviously review them you know based on what the requirements of the legislation are.

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We also, as I mentioned, review legislation when something significant happens. So, for example, the Flash Flood Plan after Tropical Storm Ida last year, went through a large revamp. You know, because we realized we're in a new situation and we need more—we needed to update that plan.

We are looking. We have provided plan information before, such as the Severe Heat Plan, based on other legislation that was passed in 2021 and we have gone through two cycles of putting that up on our website. You know and we will look and we did a whole lot of plan sharing after Sandy. And so, we are you know reviewing the legislation, looking at what is logistically possible for us and we will be in compliance with that law by the due date.

CHAIRPERSON ARIOLA: Okay, uhm, in practice what does the interagency collaboration in emergency preparedness as designed by this law entail and how does it promote improved emergency responses?

CHRISTINA FARRELL: So, our you know all of our plans uhm, are based — activating them is based on specific triggers. It could be a forecast trigger if we're talking about you know heat or winter weather or coastal storm. It could be a trigger of how many

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collapse or a water main break. You know if it's a public health emergency, you know the Department of Health as discussed has very specific triggers. Uhm, so you know as we get close to thinking that we're going to activate a plan or that conditions may continue such like, coastal storms, you know we think it is likely. As I mentioned, we have interagency liaisons you know in city agencies but also state and federal agencies. You know, our utility partners, Red Cross, all you know private sector, all different partners. Usually our first step will be an interagency conference call where we will put our liaisons on the phone, go through what the conditions are and then what the steps may be.

If the emergency is such that we think it's going to be more significant, we will also do a commissioner level call. We have been doing those for the MPV virus over the last month and uhm, you know based on those calls and the activation in the plan, then the different operational strategies in the plan are activated and agencies as I mentioned have trained and exercised on these operational strategies. So, they understand what their

responsibilities are. If there are — uhm, there are always challenges but if there are significant road blocks, that will be discussed to figure out how we can you know get the agencies the resources they need to activate the plan successfully.

CHAIRPERSON ARIOLA: Okay, and just final question, what extend is NYCEM involved with DOHMH in formulating the city's messaging and response strategy to the monkey pox outbreak?

CHRISTINA FARRELL: So, we work you know very closely with the Department of Health and Mental Hygiene with their external affairs folks. That's the world that I came from before I was in this role and uhm, there's a system in the city called, the joint information system. It can be in-person or it can be remote and when there is a public health emergency or some other type of emergency, you know City Hall, Press and Communication, Emergency Management and then the relevant agencies, so obviously for Public Health, it's Department of Health and other agencies. You know we all work together to formulate the message, to put out materials, to figure out what languages they need to

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be in, and to really push out information as robustly
as possible.

CHAIRPERSON ARIOLA: Thank you. I just and I say it at every hearing, I cannot really tell anyone loud enough or enough times to follow Notify NYC and I want to thank you Assistant Deputy Commissioner for being able to change gears so quickly, especially for my own district, where people were drowning because of riptides and Notify NYC immediately put out riptide emergency notifications. They were followed, as well as uhm, beaches that didn't have lifeguards, so thank you for that.

CHRISTINA FARRELL: And I just want to note that we really appreciate, I mean first of all, that was a very — those Friday night phone calls with you when there were the drownings, to be able to and Notify can move very quickly, but also, all the Council Members, you know your districts the best. You know what things are happening there, so that's a perfect example. We now have a protocol and those riptide emergencies go out. We're also doing shark siting emergencies now or notifications but if there are other issues that come up or other things that are concerned, you know for Notify NYC, people have

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signed up to receive this information and many uhm, you know have told us that you know we really can't send out too much.

So, uhm, we appreciate any heads up, any suggestions, ways that we can improve the system, additional categories, because we really do just want to protect New Yorkers.

CHAIRPERSON ARIOLA: Thank you. I'll now turn the mic back to our Counsel Josh Kingsley.

COMMITTEE COUNSEL: Great, thank you. We'll now turn to the public testimony section of the hearing, so the Administration panel, you are dismissed.

For the public testimony, if any individual in the chambers wants to testify, please go up to the Sergeant at Arms in the front of the room to register. We'll begin with Oren Barzilay from the EMS Union. Oren, once you are unmuted, you could start with your testimony sir.

OREN BARZILAY: Thank you. Good afternoon everybody, Committee Chairs and honorable members of the Council.

I am Oren Barzilay, President of FDNY EMS Local 2507, representing EMT's, paramedics and fire inspectors. I am here today to testify in strong

2 support of Intro. 95-2022, to require the

Commissioner of Emergency Management to report to you and the public about the city's lack of preparedness and response to citywide public health emergencies.

On behalf of DFDNY service, we believe that the FDNY Emergency Medical Service is less prepared today for a pandemic than it was back in March of 2020.

As mentioned earlier by Council Member Velázquez, EMS and CF Fire sirens were the only sound heard on our city streets back in 2020. It's called on a surge to unprecedented levels. FDNY EMS is not currently able to keep up with existing 911 emergency medical calls, let alone any extra surge on the system.

You may not be aware, but we were recently briefed by EMS Operations that the FDNY is seeking to reduce EMS staff and coverage by deleting all the dozens units, 24 hour EMS units. At a time when EMS is short staffed by hundreds of personnel. Simply put, the medical first response portion of the FDNY is at a breaking point.

A total lack of investment in its human capital in our workplace, conditions can do that. Why else

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would EMS attrition rate be over 70 percent after five years?

What would you expect when the poverty rate pay is \$18 an hour for doing such a difficult and highly stressful job? What would you say about an agency that few are willing to remain working for because of such poor work conditions, poverty wages, and crumbling infrastructure?

This week, the California legislator passed the Fast Act to set a new wage level of \$22 per hour for fast food workers in that state. With automatic annual wage increases that allow consumer price that followed consumer price index.

SERGEANT AT ARMS: Time.

OREN BARZILAY: And we'll be making \$4 an hour more than the city's EMT's and that is shameful. Our current EMS stations were generally deemed to be ramshackle many years ago for fire fighters to use, so that's what we are left with.

Many of our members can't even get paid for the hours or overtime they are forced to work because the city refuses to fix a long broken EMS specific payroll system.

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New York City has thousands of buildings for missed inspections, behind schedule. Yet, during the pandemic, our members who are FDNY Fire Inspectors, were diverted from building safety inspections to instead, hand out masks and serve as a defect to Department of Health and restaurant inspectors, to warn these local businesses that they better follow COVID protocols or risk being shut down. That's not part of our life saving mandate.

The bottom line, there are not enough ambulances to cover the city property. There are not enough paramedics. We are currently 200 short in paramedics. There are not enough EMS supervisors, currently 100 short. Just a rare bones EMS operations. The city and FDNY will assure you, everything is going to be alright. Kind of like what Bob Marley said. Yet FDNY, EMS volumes have doubled in recent years, even as the headcount has remained the same or dropped.

Somehow the math does not add up and the EMS workforce is constantly getting the short end of the stick. We are in strong support of this legislation to require the city's emergency management office to submit an annual report on the city's preparation

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form and to respond to any state disaster, emergency or local state of emergency declared in relation to an infectious disease that effects the city's public health.

There finally needs to be some higher level of accountability. The FDNY's refusal to fix the problem that plaques the nation's busiest EMS medical first responders agencies is a major miscalculation. Our brother and CFR members were the only ones along with us, when we were the only ones allowed to enter. I recognize that the legislation mandates a description of the city's current public healthcare workforce and ways to improve medical surge capacity.

Our expert on the ground assessment is that the city and FDNY EMS might just be the only one, only one straw way from finally breaking the camel's back.

I thank you for the time and your attention to this urgent matter. I just want to remind the Council that back in 2019, November and December of 2019, when COVID pandemic was unfolding in China, our city stood by and did nothing to prepare.

On March 5, 2020, Michael Greckle(SP?), my Vice President, sat in front of these chambers and testified that we were not prepared. On March  $6^{\rm th}$ ,

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after his testimony, the Mayor, de Blasio placed an order for emergency PPE equipment for our men and women. It is unreasonable that yet in 2022, we are not prepared for a surge capacity. I am here to take any questions and answer them to the best of my ability.

COMMITTEE COUNSEL: Thank you so much for your testimony Oren. Next, we'll hear from Nadia Chait followed by Lyric Thompson.

NADIA CHAIT: Good afternoon or good morning and thank you for the opportunity to testify today. I'm Nadia Chait, the Assistant Vice President for Policy, Advocacy and Communications at the Coalition for Behavioral Health.

We represent over 100 community-based mental health and substance use providers who serve hundreds of thousands of New Yorkers annually. And I'm here today to remind us all that pandemics are not just about infectious disease, but that we see all too often epidemics that have deadly consequences, stemming from untreated mental health and substance use. Today is International Overdose Awareness Day and the overdose epidemic worsens every day. The most recent data that the city released showed that

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in just one quarter of 2021, more New Yorkers died from overdose than in any single year from 2007-2011. Since 2020, every new release of overdose data breaks new records as the magnitude of this devastating epidemic continues to increase.

More New Yorkers die of drug overdoses than from homicide, suicide and motor vehicle crashes combined. This is a public health emergency that our city is facing every day and that we simply are not doing enough about. When we talk about preparedness, it is clear that we were not prepared to fight this overdose epidemic and that we remain unprepared to end this epidemic.

While the Department of Health and Mental Hygiene has taken many important steps, we need an approach that spans every single city agency and we have yet to really see that materialize. When the COVID pandemic hit our city, we saw action across government to combat the devastating impacts of that disease. But we have seen the same action when it comes to overdose.

I wanted to highlight several areas where we feel more action is needed to stem the tide. First, we encourage the city to expand overdose prevention

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centers. Uhm, both to additional locations and to operate 24 hours per day. The services provided at overdose prevention centers are life saving and it's critical that we expand these services citywide.

It's also critical that we increase access to opioid antagonist medication, such as Naloxone, which save lives.

The city has taken several steps to do that but these efforts are often disjointed and difficult for individuals to navigate on the ground. Several City Council members have proposed various legislation to expand access to Naloxone, which we strongly support, including Intro. 56 to expand access to Naloxone in night clubs. Intro. 304 to require that Parks Enforcement Patrol Officers carry Naloxone and Intro. 198 to require the stocking of Naloxone in all school buildings.

These bills critically highlight that this effort can't just be from the Department of Health and

Mental Hygiene but that we need to involve all of our city agencies to think about where overdose is happening and how we can prevent overdose from happening in those settings.

We also encourage the city -

SERGEANT AT ARMS: Time.

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NADIA CHAIT: To expand — uh, I'll wrap up quickly. Uhm, we also encourage the city to expand access to Fentanyl test strips and to take dramatic action to increase access to substance use treatment. National data shows that just six and a half percent of people who need substance use treatment are actually receiving it. While the numbers are slightly higher in New York City, it's clear that we are not meeting the need for treatment and we will not be able to end the epidemic without doing so. Thank you.

COMMITTEE COUNSEL: Thank you so much for your testimony Nadia. Next, we'll hear from Lyric Thompson.

SERGEANT AT ARMS: Time start.

LYRIC THOMPSON: Thanks for having me here today. My name is Lyric and I am here to speak about fire safety. In fact, Councilwoman Ariola, we are having a serious issue with HPD enforcing these standards for doors and egress. They don't know the standards for doors and egress. Now, I've contacted your office, being that you are the Chair of Fire Safety and this is a fire safety issue. You Chief of Staff

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Phyllis told me she was going to work on this and then that turned into you just not answering the phone.

Now, Councilwoman Ariola, we have people dying in the common areas of their hallway while fleeing for fire because HPD doesn't know the codes or standards for vestibule doors and/or entrance doors. So, can somebody on the panel please explain to me how HPD is supposed to enforce standards they have not been trained in?

And this is a question I'm asking for an answer, please from the Chair. Council Member Ariola, do you have an answer for that question?

CHAIRPERSON ARIOLA: This is not the appropriate hearing for that question but certainly my office will be in touch with you to answer the question.

Thank you for your question.

LYRIC THOMPSON: This is not an appropriate hearing for that question. Council Member Ariola, it is not my job as a citizen to run after Council Members or HPD for that matter to enforce codes that have been on the books for decades.

Now, you are Chair and it has been nine months since the Twin Park fire and 17 people died in the

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2 common areas of their hallway due to non-code 3 compliant doors. So, I expect a little bit more from 4 your office than, this is not the appropriate hearing and we will get back to you. That's unacceptable Council Member. That is unacceptable. 6

And Oswald Feliz - is Council Member Feliz on the Committee? Is he there today? Again, that's a question.

CHAIRPERSON BREWER: He's not here today.

LYRIC THOMPSON: Okay, well can anybody explain to me how his bill, the copy and paste of the definition of self-closing is to save anybody's life. How is that supposed to work and why is it so difficult to get an NFPA trained class, training class? I mean the class is about an hour people. class is about an hour and peoples lives are at risk and not just the citizens of this city but every single fire fighter that has to enter these buildings that are not even equipped with the basic safety codes that are on the books to keep them safe as well.

You are not doing your job Council Member and I find it offensive and I'm outraged as a citizen of

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#### COMMITTEE ON FIRE AND EMERGENCY MANAGEMENT JOINTLY WITH THE COMMITTEE ON 1 GOVERNMENTAL OPERATIONS 78 2 this city and as an American to be quite frank. We 3 deserve better than what you are offering. SERGEANT AT ARMS: Time expired. 4 COMMITTEE COUNSEL: Thank you so much for 5 testimony. 6 7 LYRIC THOMPSON: Have a nice day. COMMITTEE COUNSEL: And with that, if there's any 8 9 other members on the Zoom or present who want to ask questions. Seeing none, I will turn back to Chair 10 11 Ariola to close out the hearing. Thank you. 12 CHAIRPERSON ARIOLA: I'd just like to thank Council Staff Will Hongach, as well as Josh Kingsley 13 14 and my Chief of Staff Phyllis Inserillo for helping 15 put this hearing together and my more than able 16 Interim Co-Chair Gale Brewer. It has been an 17 absolute honor to work with you today. Thank you. 18 [GAVEL]. 19 20 21 22

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date September 9, 2022