CITY COUNCIL

CITY OF NEW YORK

----- X

TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON GOVERNMENTAL OPERATIONS

----- X

APRIL 5, 2022

Start: 10:04 A. M. Recess: 10:33 A. M.

HELD AT: REMOTE HEARING (VIRTUAL ROOM 3)

B E F O R E: HON. SANDRA UNG, CHAIR

COUNCIL MEMBERS:

GALE A. BREWER
SHAHANA K. HANIF
LINCOLN RESTLER
LYNN C. SCHULMAN

COMMITTEE ON GOVERNMENTAL OPERATIONS A P P E A R A N C E S (CONTINUED)

Daniel Steinberg,
Director of the Mayor's Office of Operations; serves
as The Chair of the Report and Advisory Board Review
Commission

Fiona Peach,
Assistant Director of The Project Manager unit in
the Mayor's Office of Operations; serves on the
Report and Advisory Board Review Commission

COMMITTEE ON GOVERNMENTAL OPERATIONS [THIS PAGE LEFT INTENTIONALLY BLANK]

If the commission determines that particular a

COMMITTEE ON GOVERNMENTAL OPERATIONS

5

2 reporting requirement is no longer justified, it has

3 the authority to waive the requirements. Any waiver

4 made by the commission may be approved or rejected by

5 The City Council in 121 (sic) (*120) days. Last

6 December, the commission voted to waive six different

7 reporting requirements in the City Charter and

8 Administrative Code. Each of these six requirements

9 is described in detail in The Commissioner's

10 determination letter, which was submitted to The City

11 | Council on December 30th, and it is available for

12 download on the website of The Mayor's Office

13 Operations.

For the members of the committee, the determination letter is also attached to today's committee report as Exhibit A... 1, rather, apologies.

Today the committee will hear from Daniel

Steinberg, who is the Director of the Mayor's Office of Operations; who serves as The Chair of the Report and Advisory Board Review Commission to obtain additional context of the commission's recent waiver determination.

24

14

15

16

17

18

19

20

21

22

In addition, the committee will be considering a resolution to reject two of the waivers made by the commission and approve the remaining four.

The committee will also be hearing a companion bill to remove any language in The Administrative Code and Charter that would be nullified by the passage of the resolution.

And, with that, I want to thank Director

Steinberg for joining us today. I also want to thank our committee staff, Senior Financial Analyst,

Sebastian Bacchi, and CJ Murray, Senior Legislative

Counsel for their work in putting this hearing together. Finally, I want to thank my own Chief of Staff, Alexander Hart for his assistance.

I will now turn it over to our moderator, committee counsel, CJ Murray, to go over some procedural items.

COMMITTEE COUNSEL: Thank you, Chair. I am CJ
Murray, counsel to The Committee on Governmental
Operations. Before we begin testimony, I want to
remind all hearing participants that you will be on
mute until you are called on to testify, at which
point you will unmuted by a member of the staff.

The first panelist to give testimony today will be Daniel Steinberg, Director of the Mayor's Office of Operations and Chair of the Report and Advisory Board Review Commission. In addition, Fiona Peach, Assistant Director of the Project Manager Unit in The Mayor's Office of Operations will be available to answer questions.

During the hearing, if a council member would like to ask a question of a specific panelist, please use the Zoom Raise Hand Function, and I will call on you in order. We will be limiting council member questions to five minutes, which includes the time it takes the panelist to answer your question. Please note that for ease of this virtual hearing there will not be a second round of questioning outside of questions from the committee chair.

As a reminder all hearing participants may submit written testimony to $\frac{1}{2}$

We will now hear testimony from the administration. Before we begin, I will administer the oath.

Daniel Steinberg, and Assistant Director Peach, please raise your right hand. I will read the oath

Assistant Director of our Project Manager Unit who

has led the revival of RABRC.

23

Before I address the items in front of us today, allow me to provide an overview on the work done by the Mayor's Office of Operations and RABRC.

The Mayor's Office of Operations was created in 1977 by Executive Order. The office plans, coordinates, and directs governmental operations and holds City agencies and offices accountable.

Operations has since grown into a project and performance management, research, and customer service engine that works to make New York City a fairer and more equitable place for all its residents.

The City relies on Operations to strengthen efficiency and coordination within government. To serve this purpose, Operations provides City agencies and offices with research and analysis, project and performance management, and advisory support. Some of these projects in the past have included key mayoral initiatives like the City's Vaccine Command Center, Vision Zero and IDNYC. The office also publishes the Mayor's Management Report, the only publication of its kind in the country to track agency performance year-over-year spanning over almost 2,000 performance indicators.

/

RABRC, meanwhile, was created in 2010 when voters approved a Charter Review Commission proposal to review and assess the continued usefulness of reporting requirements and advisory boards established by the City Charter, Administrative Code, and unconsolidated provisions of local law.

The commission is chaired by the Director of the Mayor's Office of Operations, and voting members consist of representatives from the City Council, Law Department, the Department of Information Technology and Telecommunications -- now under the Office of Technology and Innovation -- and OMB.

RABRC seeks to identify and eliminate outdated, duplicative, and unnecessary reporting and advisory board requirements -- with the goal of enhancing government efficiency and productivity -- hence the connection to Operations.

In weighing whether to grant a report waiver, RABRC considers four primary criteria that are outlined in the Charter.

1. Utility: Does the report provide useful information for evaluating activities or results of City programs? Does it provide useful information for assessing effective management of City resources?

1

- 3
- 4
- 6
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 2.1
- 22
- 23
- 24
- 25

- 2. Redundancy: Does the information exist
- elsewhere? Is it wholly or partially duplicative of another required report?
- Relevance: Our world constantly changes. Is a particular report still necessary? Is it still clear in a very different policy context?
- Benefit: Is the information in a report worth the cost of production? So, again, this involved kind of cost benefit methodology that doesn't come down to any one criteria, but really must be weighed together in relation to one another.
- At its public meeting on December 10, 2021, RABRC voted to waive six reports.
- 1. Assessment of city facilities regarding certain clean on-site power generation technologies
 - 2. High Pedestrian Crash Location Report
 - 3. New York City Sports Commission Report
 - 4. 911 Operational Time Analysis Report
 - 5. Annual Youth Services Report
 - 6. Community Services Block Grant (CSBG) Report.
 - According to the City Charter, the City Council
- waiver recommendations. In the Preconsidered
- Resolution before this Committee today, the Council

has the authority to approve or disapprove these

/

intends to approve four of these recommendations and disapprove two of them. The two waiver recommendations the Council is disapproving, that is, the two reports that they intend to maintain, are the 911 Operational Time Analysis Report and the Annual Youth Services Report.

Uh, so as you know, RABRC recommended waiving the 911 Operational Time Analysis Report because it was deemed duplicative, uh, of the subject matter and substance of other mandated reports. The benefits and usefulness of the report did not outweigh the expenditure of public resources, and the report is irrelevant in light of changing circumstances, current information needs and technological advances. RABRC did not receive any public comments or Commissioner testimony in opposition to the waiver.

And, similarly, RABRC recommended waiving the Annual Youth Services Report, because it was determined that it was duplicative of other reporting the benefits and usefulness of the report did not outweigh the expenditure of public resources to produce it. And RABRC did not receive any public comments, uhm, in opposition to the waiver.

_

The RABRC members from the Administration stand by their votes as to the merits of the waiver recommendations, but fully recognize and respect Council's authority to disapprove the recommendations.

Operations agrees with Council that the information required to be in these reports is important for both policy makers and the public, and we are fully committed to making government data accessible.

And, most importantly, we look forward to working in partnership with The Council and building consensus toward future determinations.

The Mayor's Office of Operations and RABRC remain committed to enhancing government efficiency by eliminating redundant government reports while ensuring public access to government data. We look forward to working with each of you to identify reports that can be eliminated in the future, and we thank you for the opportunity to testify today.

In reality, we are very pleased that RABRC is getting serious attention, and we look forward to collaborating over the next eight months, as just

ASSISTANT DIRECTOR PEACH: Sure, so the... The

regular process that we have entered now is, uh, on

24

submitted.

an annual basis we solicit candidates from every City agency. Uh, Operations takes a first look to make sure the candidates meet the four criteria at length by, uh, at least one four criteria, at length by The Charter. And then the full commission reviews, and we go through a lengthy process of questions and answers, uh, between agencies and commission members. But we also do take, uh, suggestions from commission members if they happen to independently know of

CHAIRPERSON UNG: Thank you. Uh, you also testified that the Annual Youth Service Report is the duplicative of other reporting. Can you give a little bit more detail about that? Where are the reporting of the Annual Youth Service Reports?

reports that might be outside of what agencies

DIRECTOR STEINBERG: Okay, I won't go through every data attribute, uh, in detail, but the... the data for the report can be found in the MMR, uhm, in Contract's data, on Open Data, uh, in PASSPort, and then separate reporting on Community Development Block Grant funding.

CHAIRPERSON UNG: Uhm, is it available in the Open Data Portal?

-- a different local law -- to be reported on Open

Data. So, it was determined that this report was duplicative and potentially confusing.

1

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

23

24

25

CHAIRPERSON UNG: Okay, I am going to follow that. Why would it be confusing?

DIRECTOR STEINBERG: Well, there are certain requirements that are not necessarily... that do not necessarily translate especially well such as the tour metric, which the tour time metric is something that's required by the initial report. But, uh, that is not necessarily a data point that straight forward to sort of calculate as, uh, the local sort of implies. It's not stable concept, because it refers to both time of day and a group of resources and they overlap in complex ways. So, you have some units working 12-hour tours while others are working 8-hour tours. So, it's not a straight forward data point in the way that the local law sort of frames it. Other than that, uh, all of the data in terms of response time is available, and, uhm, the local law that mandates that is very much in place.

CHAIRPERSON UNG: What is the local law that requires the information to be on Open Data?

DIRECTOR STEINBERG: Fiona if you have it in front... Oh, I think I...

2	ASSISTANT DIRECTOR PEACH: I am looking for it.
3	So, the local law is actually relevant to the fire
4	department. They were required to put their response
5	time data on Open Data, and then the police
6	department followed suit. Separately, there's a
7	reporting requirement for the police department in
8	the AD code to publish their response time data in
9	the MMR. And that AD code provision is § 14149.
10	And, that's the legal requirement for PD to publish
11	their response time data in the MMR. But, there is
12	no law requiring PD to publish their data to Open

DIRECTOR STEINBERG: Thank you, Fiona, for clarifying. Apologies to The Council.

Data they're just following suit to the fire

CHAIRPERSON UNG: Okay, understood.

department related law.

I am done my questioning, thank you.

COMMITTEE COUNSEL: Thank you, Chair. I am now calling council members in the order they have used the Zoom Raise Hand Function. Council members, if you would like to ask a question and you have not yet raised your hand, please do so now.

I see Council Member Brewer has her hand raised.

S

/

COUNCIL MEMBER BREWER: Thank you very much, Madam Chair, and I have to say I have been on the MMR Committee in the past, so I am quite familiar with what you do. I think there is a lot of work to be done still as the author of the Open Data bill, I am always pushing for more data, more transparency, and how you got there.

So, one question I have even addition to this, I have a list of all of the reports that The City of New York is supposed to give to the City Council.

And one of the challenges, and I didn't know if you looked at this, is a lot of them have not been fulfilled in terms of the material that they are supposed to give to The Council. Do you look at that? And what are you doing about it? I can give you... I've passed like three or four laws; I've been around for a long time, and I have passed three or four laws that are not being fulfilled.

So, what are you doing about that in addition to looking at the reports -- whether they should or should not exist -- some of them are not fulfilling what they are supposed to.

So, what is going on with that?

2	DIRECTOR STEINBERG: Yes, I should let Fiona weigh
3	in. But, uh, in a certain respect this entire RABRC
4	work is a big compliance oversight exercise, because
5	it does require us to look at the full body of
6	reports that are required on the books and asses, you
7	know, which one are being done dutifully and which
8	have slipped over the years. And, so, this in a way
9	this commission is a very important instrument for
10	advancing both the compliance work, but also for
11	identifying reports that have not been done and
12	potentially escalating them through this instrument.
13	And, in some cases, I think the fact that they are
14	not done, that alone is not criteria for eliminating
15	them obviously (CROSS-TALK)
16	COUNCIL MEMBER BREWER: Oh, no, I don't want to
17	(CROSS-TALK)
18	DIRECTOR STEINBERG: Right
19	COUNCIL MEMBER BREWER: I don't want them I
20	don't actually want them eliminated, but I do want
21	them [INAUDIBLE 00:18:43] (CROSS-TALK)
22	DIRECTOR STEINBERG: Of course, you want them
23	done (CROSS-TALK)

COUNCIL MEMBER BREWER: [INAUDIBLE 00:18:44]

COMMITTEE ON GOVERNMENTAL OPERATIONS

1

2

3

4

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

DIRECTOR STEINBERG: Yes, totally. So, we work closely with DORIS, The Department of Records, because they are the official warehouse and gatekeeper or record keeper of reporting requirements. And we would be eager to know of any reports that are not in compliance right now, because it very much is something that we take seriously. The City now has an internal compliance officer that works at City Hall, the former Deputy Comptroller for Audits, Marjorie Landa, and I think part of the prevue of her work is to really make sure that the City is in compliance with all of these reporting requirements. So, we have begun working closely with her on those sorts of issues. Okay, but, Fiona, please weigh in... (CROSS-TALK)

ASSISTANT DIRECTOR PEACH: Yeah, I'll echo that.

I think we look at our role as RABRC exactly as The Charter describes it. And that is for us to waive unnecessary reporting requirements. We are not the compliance arm. It is not our job as RABRC to enforce the agencies to meet these reporting requirements, but we are very aware of agencies that are not meeting them through the DORIS Portal, because that is something that they have taken in as

```
1
             COMMITTEE ON GOVERNMENTAL OPERATIONS
                                                       22
 2
     a role due to a local law passed in -- I think it was
 3
     2019.
 4
        DIRECTOR STEINBERG: Mm-hmm
        COUNCIL MEMBER BREWER: And so I should talk to
 5
    Pauline Toole then about making sure they get
 6
 7
    enforced, is that what you are telling me?
     I don't want to [INAUDIBLE 00:20:03]... (CROSS-TALK)
 8
        ASSISTANT DIRECTOR PEACH: She... Pauline Toole
 9
    will be able to tell you who is not, uhm... If you
10
11
    look at the DORIS Required Publications Portal, it
12
    will show you the last date something was published.
13
    And she will be able to point you... (CROSS-TALK)
14
        COUNCIL MEMBER BREWER: I know I have that, I...
15
     (CROSS-TALK)
16
        ASSISTANT DIRECTOR PEACH: those agencies. But,
17
     it's the agencies... (CROSS-TALK)
18
        COUNCIL MEMBER BREWER: I copied all of them... I
19
     copied the whole thing, so I have it right here. I
    have the list. I have the [INAUDIBLE 00:20:20] ...
20
21
     (CROSS-TALK)
22
        ASSISTANT DIRECTOR PEACH: [INAUDIBLE 00:20:21]
23
        COUNCIL MEMBER BREWER: But, I want to know who is
24
     in charge... So, DORIS can give me the
25
     information... (CROSS-TALK)
```

COMMITTEE ON GOVERNMENTAL OPERATIONS

2 ASSISTANT DIRECTOR PEACH: Yep... (CROSS-TALK)

works.

COUNCIL MEMBER BREWER: Whether it's Marjorie who's going to tell them... I could you know, I passed a bill about local food [INAUDIBLE 00:20:32] not giving us where they are employing and utilizing and buying local food -- just as an example -- for their agencies -- that is one example. They are doing two out of 35 mandated criteria. That is just, you know, one example. So, uhm, I am just trying to think of who... So, it's Marjorie that is going to tell me that she's going to tell the agencies what to do? I am trying to figure out how this silo stuff

DIRECTOR STEINBERG: Totally. It is a very legitimate question. I think we are just muddling the waters in sort of conflating RABRC with The Office of Operations and our sort of mission in general. I think Operations is an appropriate place for you to escalate these types of compliance issues. And we are very happy to follow up and really take these issues seriously. So... (CROSS-TALK)

COUNCIL MEMBER BREWER: Okay, so I will give you my list, and then I would like to try to get... If they are not going to be complying, I want to know

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

why.... What's going... Is it a staff issue?

What... Excreta... what's going on? Because it

makes no sense to have this information and not have

it in the public and be transparent, because that's

why the bill was passed.

Are you going to be looking at other waiver proposals in the future? What is the agenda here?

DIRECTOR STEINBERG: Yes, the new cycle was just initiated last week. We had our first, uh, meeting. We actually conducted a more aggressive outreach to the agencies this time to make sure that we were not just circling the same agencies over and over. Melanie La Rocca, who is the Chief Efficiency Officer, has gotten involved. So Melanie is now, uh, an advisory board member, uh, board member in an advisory role, but is very much our partner in this work. So, we have a robust, uh, lineup of potential reports for consideration. And the only point... You know, it's an obvious point, but it's very important not to make assumptions based on the name or the topic report, you know, that each determination must be rooted in the formal criteria involving a redundancy, because there is no way to debate the merits of these recommendations without

to know. When they see a report, then they have more

partners. And, uh, but, yeah... (CROSS-TALK)

24

COUNCIL MEMBER BREWER: So do they get consulted about, uh, the waiving of certain reports or not?

4 Are they part of that discussion?

DIRECTOR STEINBERG: They are not technically part of the committee, but I think you're right, that it makes sense to strengthen their relationship to this work. And I will take your recommendation... You haven't made that recommendation, but I think we should invite the director of MODA to future RABRC meetings.

COUNCIL MEMBER BREWER: So, I should know this, but is the, uhm... (CROSS-TALK)

SERGEANT AT ARMS: Time is expired.

COUNCIL MEMBER BREWER: Review Commission... I'm sorry, one more question, then I will... I could go on all day, Chair, as you know... But, this is my thing. I can go on [BACKGROUND NOISE]... I used to chair this committee. I know it. But, the first issue is, who is on this Review Commission. I know I should know this. Is it all internal or are there external people, too?

DIRECTOR STEINBERG: It... The external... Uh, no, it's... It's four appointees from The Mayor and, uh, The Council has, uh... (CROSS-TALK)

```
1
             COMMITTEE ON GOVERNMENTAL OPERATIONS
                                                       28
 2
        COUNCIL MEMBER BREWER: Right...
 3
        DIRECTOR STEINBERG: Right. Has... (CROSS-TALK)
 4
        COUNCIL MEMBER BREWER: We have one I think...
 5
     one person. Right... (CROSS-TALK)
        DIRECTOR STEINBERG: Let's see, [INAUDIBLE
 6
 7
     00:25:101
 8
        ASSISTANT DIRECTOR PEACH: Three from council...
 9
     (CROSS-TALK)
        DIRECTOR STEINBERG: Three from council.
10
        COUNCIL MEMBER BREWER: Okay.
11
12
        DIRECTOR STEINBERG: So, four... Right... OPS,
13
    uh, OTI, OMB, and Law are the four administration
    ones. That's right.
14
15
        COUNCIL MEMBER BREWER: I think you should...
16
     I may suggest, at least on consultation, work with
17
     some others so that you're not so saddled.
18
    would be my other suggestion. Thank you very much.
19
     I could go on about the MMR, but I won't... (CROSS-
20
    TALK)
21
        DIRECTOR STEINBERG: No thank you. And Council
22
    Member Brewer, I am a longtime fan, and I want you to
23
    know that we have an announcement today. I can't
    break news, but we are... we feel very good about
24
25
    our work modernizing the MMR... (CROSS-TALK)
```

00:26:12]... (CROSS-TALK)

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 31
2	COMMITTEE COUNSEL: Chair, I don't believe, uh,
3	any other council members have their hands raised.
4	And no members of the public have signed up to
5	testify at today's virtual hearing. So, I will turn
6	it back to you to close us out.
7	CHAIRPERSON UNG: Thank you. I also want to
8	recognize we are joined by my colleague Council
9	Member Hanif.
10	Again, thank you all for your testimony today.
11	And, I guess Oh, my gavel, sorry.
12	[GAVELING OUT] [GAVEL SOUND]
13	DIRECTOR STEINBERG: Thank you so much.
14	ASSISTANT DIRECTOR PEACH: Thank you, everyone.
15	CHAIRPERSON UNG: Thank you.
16	
17	
18	
19	
20	
21	
22	
23	
24	

${\tt C} \ {\tt E} \ {\tt R} \ {\tt T} \ {\tt I} \ {\tt F} \ {\tt I} \ {\tt C} \ {\tt A} \ {\tt T} \ {\tt E}$

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date May 12, 2022