CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON PUBLIC SAFETY

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December 6, 2021 Start: 2:19 p.m. Recess: 3:26 p.m.

HELD AT: Remote Hearing - Virtual Room 3

B E F O R E: Adrienne E. Adams

Chairperson

COUNCIL MEMBERS:

Justin L. Brannan Fernando Cabrera Robert F. Holden Vanessa L. Gibson Carlos Menchaca I. Daneek Miller Keith Powers Kevin C. Riley

Ydanis A. Rodriguez

## A P P E A R A N C E S (CONTINUED)

Jonathan Darche
CCRB Executive Director

Kevin Maloney
Deputy Chief at NYPD

Stephen Capasso Inspector at NYPD

Ari Maas NYPD Captain

Michael Clarke
Director of Legislative Affairs at NYPD

Niji Jain Bronx Defenders Services

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UNIDENTIFIED: Thank you and good afternoon, and welcome today's remote New York City Council hearing of the Committee on Public Safety. At this time would all Council Members and Council Staff please turn on their video? To minimize disruption, please place electronic devices on vibrate or silent mode. If you wish to submit testimony, you may do so at testimony@council.nyc.gov. Once again that is testimony@council.nyc.gov. Thank you. Chair Adams, we are ready to begin.

COUNCIL MEMBER ADAMS: Good afternoon and thank you for your patience. I am Council Member Adrienne Adams of the 28<sup>th</sup> District of Queens, and I am the Chair of the Committee on Public Safety. I want to thank the members of the Public Safety Committee who have been hanging in there all day. I appreciate your patience. Joining us from the committee currently, Council Members Holden, Riley, and Brannan. Today, the committee will continue its ongoing work at reforming the NYPD by conducting oversight hearing of legislation that collectively aims to promote increased transparency and accountability and improve public trust of the

2	Department. The following items are on today's
3	agenda: First, we will be conducting oversight on
4	NYPD performance indicators. We will also hear
5	Resolution Number 1762 calling for enactment of state
6	legislation S6760 to grant civilian law enforcement
7	oversight entities such as CCRB access to sealed and
8	protected records to support investigations and
9	disciplinary proceedings for misconduct by police and
10	peace officers. The oversight portion of today's
11	hearing will be an examination of how the NYPD
12	evaluates its performance and that of its officers
13	and meeting the Department's critical mission of
14	improving quality of life and promoting public safety
15	for all New Yorkers. Neighborhood policing, an
16	approach to law enforcement that emphasizes the
17	importance of police and resident collaboration in
18	talking community issues, offers Police Departments
19	an opportunity to evaluate officer precinct
20	commanders and over all Department performance on a
21	variety of metrics beyond traditional measures, such
22	as fluctuating crime rate and the quantity of
23	enforcement action. Although the modern NYPD has
24	been recognized for its ground-breaking use of data-
25	driven policing, this approach has been criticized as

resulting in Department policies that place too much
focus on quantity-based enforcement metrics in a
matter that breeds heavy-handed policing. Most
notably, this was seen in the unconstitutional use of
stop, question and frisk, and allegations of the
quota-based system where officers promotional and
overtime opportunities allegedly depended on meeting
internal enforcement quotas. While the NYPD Federal
Monitor has credited the Department's improvement in
implementing performance evaluation systems that more
holistically examine officer performance, there
remains ongoing allegations related to the
Department's use of quotas, and claims that officer
promotional and overtime opportunities continue to
depend on meeting internal enforcement quotas. I
believe this oversight hearing offers the Council and
the public a vital opportunity to examine the
Department's practices related to evaluating officer
performance, how the Department measures success, and
in turn, how internal priorities are reflected in
this process. Additionally, we will hear Resolution
Number 1762, asking the state to grant access to
sealed and protected records to civilian law
enforcement oversight entities such as the Civilian

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Complaint Review Board to aid in their investigations of police misconduct. This needed reform, which was discussed with CCRB Chair Davie at our last hearing, will provide the CCRB with another tool in advancing its important mission ensuring police responsibility and investigating misconduct. We have also been joined by Council Member Menchaca. Thank you all. I look forward to the Department's testimony. I will now turn it over to our moderator, Committee Counsel Josh Kingsley, to review today's procedural items.

everyone. Thank you for your patience and thank you Chair Adams. I'm Josh Kingsley, Counsel to the Public Safety Committee. Before we begin testimony, I want to remind everyone that you'll be on mute until you're called on to testify. After which you'll be unmuted by the host. I'll be calling up panels to testify. Please listen to your name to be called. I will be periodically announcing who the next panelist will be. First panelist to give testimony will be representatives from the Civilian Complaint Review Board. Second panelists will be representatives from the NYPD, followed by members of the public. Testifying for CCRB will be Executive

## 1 COMMITTEE ON PUBLIC SAFETY 2 Director, Jonathan Darche. Second panel we will hear 3 from representatives from the NYPD, specifically Deputy Chief Kevin Maloney, Inspector Stephen 4 5 Capasso, Captain Ari Maas, and Michael Clarke who is the Director of Legislative Affairs at the Police 6 7 Department. I will call on you when it's your turn 8 to speak. During the hearing, if Council Members would like to ask questions of the Administration or panelists, please use the Zoom raise hand function. 10 11 I will call on you in order. All hearing 12 participants submit written testimony to 13 testimony@council.nyc.gov. I will now call on 14 members of the Administration to testify. Before I 15 begin I will administer the oath. Members of the 16 Administration, I will call on each of you 17 individually for a response. Please raise your right 18 hand. Do you affirm to tell the truth, the whole 19 truth, and nothing but the truth before these 20 committees and to respond honestly to Council Member questions? Executive Director Darche? 21 2.2 EXECUTIVE DIRECTOR DARCHE: I do. 2.3 COMMITTEE COUNSEL: And we might as well swear the PD panel in as well for now. Deputy Chief 24

Maloney?

1	COMMITTEE ON PUBLIC SAFETY 9
2	DEPUTY CHIEF MALONEY: I do.
3	COMMITTEE COUNSEL: Inspector Capasso?
4	INSPECTOR CAPASSO: I do.
5	COMMITTEE COUNSEL: Captain Maas?
6	CAPTAIN MAAS: I do.
7	COMMITTEE COUNSEL: And Director Clarke?
8	DIRECTOR CLARKE: I do.
9	COMMITTEE COUNSEL: Okay, thank you all.
10	CCRB, Mr. Darche, you can begin. Thank you.
11	EXECUTIVE DIRECTOR DARCHE: Chair Adams,
12	members of the Public Safety Committee, thank you for
13	the opportunity to appear before you today. I am
14	Jonathan Darche, Executive Director of the Civilian
15	Complaint Review Board, and I am here on behalf of
16	our Chair, the Reverend Frederick Davie. He
17	apologizes for not being here this afternoon, but he
18	had a scheduling conflict. I am here to testify
19	today in support of Chair Adams' resolution calling
20	upon the New York State Legislature to pass, and the
21	Governor to sign, Senate Bill 6760, legislation to
22	allow access to sealed and protected records to
23	civilian law enforcement oversight entities
24	conducting investigations and disciplinary

proceedings for misconduct by police and peace

officers. CCRB access to sealed records is critical
to our Agency's ability to investigate all
allegations of misconduct particularly as we take on
the investigations of racial profiling and bias-based
policing. Statutes created to seal arrest records
that are often sealed due to police misconduct are
used to prevent the CCRB and other oversight agencies
from investigating the underlying misconduct that
caused the arrest to be sealed. Records are often
sealed because they are the result of
unconstitutional stops which lead to arrests or they
are instances where a prosecutor will decline to
prosecute a case because the officer did not have a
sufficient level of suspicion to warrant a stop.
Cases may also be dismissed and sealed if a court
finds that the police did not have probable cause to
arrest or reasonable suspicion to conduct a search
that yielded evidence. Allowing the CCRB access to
records of these cases will mean that the CCRB will
be able to conduct thorough, effective, and timely
investigations. Currently, the CCRB is required to
either seek an unsealing order or obtain a release in
every case where the NYPD denies a document or BWC
request on the ground that the record is sealed.

This causes significant delays often resulting in the
CCRB being unable to fully investigate a complaint,
or the investigation not being completed within the
18-month statute of limitations. The resolution
calling upon the New York State Legislature to pass,
and the Governor to sign, 6760, will allow our Agency
and all civilian oversight agencies in the state to
ensure that some of the most vulnerable New Yorkers,
all of whom were improperly arrested or summoned to
have their cases looked into by independent agencies.
It is imperative that the CCRB have access to these
and all documents that enable us to investigate
police misconduct. The CCRB has made great strides
in the last couple of years and continues to push
forward changes and policies that make the agency
more effective, and police accountability fairer and
swifter. I believe this resolution, and the passing
of state law will help us to continue to push
forward, in addressing police misconduct across the
state. Thank you.

CHAIRPERSON ADAMS: Thank you very much, Executive Director Darche, again, for your patience and for being here testifying before this committee

2 once again. What type of sealed record does CCRB envision obtaining?

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EXECUTIVE DIRECTOR DARCHE: The most common type of record would be records sealed pursuant to Criminal Procedure Law 170-60 or 170-65 which are in cases where there's been a disposition in favor of defendant and the case has been sealed for a Family Court act which governs juvenile cases which may prevent us from viewing records relevant to our investigations.

CHAIRPERSON ADAMS: So once those records are open to the CCRB, you would be able to-- can you give more specific examples of how exactly this process in obtaining access to these records that exactly benefit CCRB in potential investigation?

good question, Chair Adams. The most typical example would be in a case where a person who's filed a complaint with us that they were improperly stopped, and as a result of that stop, they were arrested and given a summons, and then that summons was later resolved or that arrest with dismissed with violation, or an adjournment in contemplation of dismissal, or dismissal. And in all those pieces,

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ir arrest records would then be s a lot of information in those be extremely useful to our pecially now that early next year ns investigating cases of racial -based policing where we're going out incidents, interactions between ns where we might not have a complaint because we're looking at conduct by an officer who's been accused of bias-based policing or racial profiling by one civilian, but has interacted with numerous other civilians, and we have no way of knowing who those civilians are to get a waiver from.

CHAIRPERSON ADAMS: Executive Director Darche, currently are there any mechanisms available for CCRB to obtain sealed records at all?

EXECUTIVE DIRECTOR DARCHE: Yes, but they're very time consuming and resource intensive. We have to go to court. In cases where we are unable to get a waiver from the particular civilian or civilians involved in the investigation, we have to get -- go to court and get an unsealing order which is time consuming, sometimes difficult, and often a

you know, you're missing information and potential,

you know, can potentially change things radically. I

mean, what does that look like from your perspective?

EXECUTIVE DIRECTOR DARCHE:

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extremely difficult for us to get dispositions on the merits of the investigation when we are unable to access the information. So in the cases where we

conduct a full investigation, a disposition on the merits means that we're either able to substantiate

misconduct, or say that the allegation was unfounded,

or say that the allegation should be exonerated,

which means that the conduct alleged occurred, but

was appropriate under the law in the Patrol Guide.

In cases when we're unable to get all the

information, we are far more likely to have to either

unsubstantiated the case or not conduct the full

investigation at all.

CHAIRPERSON ADAMS: What would you say was the percentage, let's say, of cases like this that go through CCRB where you are unable to obtain records that would, you know, fortify [sic] cases?

EXECUTIVE DIRECTOR DARCHE: You know, that's a very good question, Chair Adams, and I'll get an answer to you later. I don't have the

percentage broken out by cases where we are unable to
get a full investigation.

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CHAIRPERSON ADAMS: Okay. I'd be curious to know that, you know, particularly in knowing, you know, the barrier of time and the cases that are lost because you all have to give up and kind of abandon the process. So--

EXECUTIVE DIRECTOR DARCHE: [interposing]
Yes, ma'am.

CHAIRPERSON ADAMS: whenever you get that, that'd be great. Are there any alternative sources for obtaining information contained in sealed records at all?

EXECUTIVE DIRECTOR DARCHE: Really, no.

Sometimes when body-worn camera footage is sealed,
there's often times other footage available from
other sources, but it rarely matches the quality and
the audio in a body-worn camera. And then, a lot of
the information in the paperwork is just information
that would only be in that paperwork.

CHAIRPERSON ADAMS: So, it sounds to me that, you know, you've got a lot kind of prohibiting the process from going forward that should really be more of a straightforward process without a whole lot

of hindrance and it's keeping the CCRB from doing
what CCRB is supposed to do.

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EXECUTIVE DIRECTOR DARCHE: Yes, ma'am.

Thank you. Committee Counsel, do we have-- we've

been joined by Council Member Powers. Do we have any

questions from my colleagues at this point?

COMMITTEE COUNSEL: Council Member Holden, go ahead.

COUNCIL MEMBER HOLDEN: Yes. Thank you,
Director, for your testimony. I just want to-- I
mean, there's a lot of reasons why something would be
sealed, records would be sealed, right? I mean,
there's a host of reasons. So, I'm a little-- you
know, I'm a little in the dark about this, about why
something is sealed, why-- I mean, there's a lot of
reasons, right? How many reasons are there that
records would be sealed?

EXECUTIVE DIRECTOR DARCHE: So, I couldn't give you an exhaustive list, but some examples are cases where a criminal case has been resolved without a criminal conviction. So, a person pleads guilty to a violation or a case is dismissed or there's a not-guilty verdict, or there's adjournment and contemplation of dismissal, or

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there's a Family Court proceeding that results in-and I should know the technical term for this when there's a juvenile who's been accused of a crime, but the equivalent of a not-guilty verdict in those pieces.

COUNCIL MEMBER HOLDEN: So, do you think that the police should have access to sealed records to catch criminals as well? Like, let's say there is an active investigation and they're trying to identify a suspect, should they have access to the records, the sealed records.

EXECUTIVE DIRECTOR DARCHE: As Executive Director of the CCRB, I'm not really qualified to speak to that. I can only speak to the circumstances that are preventing the CCRB from effectively investigating allegations of police misconduct.

COUNCIL MEMBER HOLDEN: Yeah, because the Bronx Defenders now are currently suing the NYPD to prevent them from looking at their own NYPD records. So, it's a kind of-- it should be a two-way street here. We're going to allow CCRB to investigate. should allow-- you know, sealed records. We should allow the police [inaudible] investigate.

EXECUTIVE DIRECTOR DARCHE: Council

an unfair equivalency.

Member, I just need to say it's not quite an apples to apples comparison because many times cases are sealed because someone has been a victim of inappropriate police conduct, and to then prevent us from investigating police misconduct because of a law that was designed to protect people who have been potentially the victims of misconduct seems to me, and frankly I think to the staff at the CCRB, to be

release the records that have been sealed to get— to catch criminals, to further their investigation? I don't know. I don't know. I think it's a two-way street, I think. However, I just think that there has to be good reason to suspect that there might be some wrongdoing, that's why you're asking it to be unsealed, not just every case. Because otherwise, couldn't this go on forever? I mean, these accusations could go on for decades then, couldn't they?

EXECUTIVE DIRECTOR DARCHE: So, I don't know how that's possible because of the statute of limitations that effects misconduct, misconduct

investigation into racial profiling and bias-based

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policing where the CCRB may need access to stop and frisk paperwork or arrest paperwork or summonses for a particular officer to look at their conduct over a certain period of time, where we don't have any possible starting point for the other people who that officer has interacted with. And those people are not targets of our investigation. And so the purpose of the sealing statute, which I think was to-- I'm not an expert on this, Madam Chair, but I'm pretty sure it was to protect the rights of people who have been accused of criminal conduct but not convicted of criminal conduct, to protect them from having their-the fact that they were accused of misconduct used against them. Here we're seeking to look at the conduct of a police officer or police officers who have been accused of misconduct, to look at how they are behaving with the people in the community whom they are policing. So, we're seeking access to information that is sealed not to take action against the person whose record was sealed.

CHAIRPERSON ADAMS: Okay. Thank you for that. I was under the presumption as well-- I guess you can't answer this, but the DA's can get the records if they [inaudible].

right, Captain Ari Maas, Commanding Officer of the

Risk Mitigation Division, and Michael Clarke at my

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immediate right is Director of Legislative Affairs On behalf of Police Commissioner Dermot Shea, I want to thank the Council for the opportunity to discuss the extraordinary lengths the Department has gone through to properly evaluate the effectiveness of our officers and our procedures to promote the right people to the right positions at every level. Neighborhood policing, first and foremost, is about building trust with the communities we police, but there's also been a lesser commented on but equally important aspect to neighborhood policing, building trust for the men and women who are tasked with carrying out this vision. Historically, officers and members of the public lost confidence in our evaluation and promotional structures which have helped erode trust both inside and out of our department. For these reasons, Commissioner Shea and his predecessors in this administration have redefined the idea of performance evaluation and completely retooled the entire evaluation and promotion framework. The NYPD aims to recruit, retain and promote the best by incentivizing quality policing and designing a comprehensive framework under which we assess how uniformed officers do their

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random sampling of body cam footage from each platoon

2	on a rolling basis to allow evaluate the officers on
3	a variety of factors, including whether they were
4	professional and courteous, whether the officer
5	conducted a stop in a constitutional manner, and also
6	the officer's tactics. This is in addition to the
7	audits conducted department-wide by the Risk
8	Management Bureau and other executives. Second, each
9	supervisor in the Patrol, Housing, and Transit
10	Bureaus must complete a quarterly evaluation of each
11	of their subordinates with a fourth quarter
12	evaluation also acting as their annual evaluation.
13	The two non-mandatory assessments are officer's self-
14	report form and supervisor's feedback form. Officers
15	are encouraged to use the self-report form to report
16	positive and noteworthy achievements. These could be
17	substantial community engagements, referring citizens
18	to services beyond those required, and dealing with
19	certain crime victims and other notable acts of
20	problem-solving, crime detection, and crime
21	prevention. Supervisor feedback forms are used by
22	supervisors to apply real-time feedback and to
23	document instances demonstrating either extraordinary
24	accomplishment or need for improvement. I'll turn my
25	focus now to how the Department determines promotions

2	and transfers. Promotions to sergeant, lieutenant,
3	and captain ranks are non-discretionary and go
4	through civil service testing process. By in large,
5	the top scorers on each exam are promoted into that
6	rank to fill vacancies as needed. Detectives follow
7	a different track. Officers may apply to open
8	positions in the detective [sic] Bureau. Once there
9	after demonstrating competent work for approximately
10	18 months, passing performance evaluations at both
11	the eighth and 15 month's marks, they will be
12	promoted to detective. Discretionary promotions to
13	Deputy Inspector, Inspector, and Deputy Chief are
14	also conducted differently. Members must apply for
15	promotion in these ranks and after going through a
16	vigorous review and interview process, a candidate
17	may be recommended for promotion to the Police
18	Commission. [inaudible] increase the diversity in
19	our senior ranks, make sure that individuals who are
20	members of the under-represented communities are
21	chosen to be part of the interview process.
22	Additionally, an important new aspect of how the
23	Department appoints precinct commanding officers is
24	the Precinct Commander Officer Assignments Program.
25	This program gives a voice to communities in a

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selection of precinct commanders by requiring candidates to sit down for interviews with community members and leaders who then recommend the candidate for appointment to the Police Commissioner. After a successful pilot this year, the program has been expanded to each precinct citywide and will soon be expanded to housing police service areas. Thank you so much for the opportunity to speak to you about the important work we're doing to strengthen the quality of our workforce. We look forward to answering any questions that you may have.

CHAIRPERSON ADAMS: Thank you very, very much Deputy Chief Maloney for being here and your team for your patience for sticking it out with us today to join us for this important hearing. Thank you. So I just want to say, I am an extreme proponent of neighborhood policing. The NCL program has been outstanding in my precinct, and the only glitch that we saw—we did see a glitch even prepandemic which was noticeably, you know, noticeably affected by constituents who appreciated the NCOs and their participation. At one point when the program first kicked off in one of my precincts, NCOs actually came to my door with flyers. They didn't

2	know me from, you know, from a can of paint, and they
3	to my door with flyers and I introduced myself, and
4	they seemed pretty shocked that I represented the
5	City Council, and that, you know, I actually
6	appreciated them going door-to-door and inviting
7	residents and my neighbors, you know, to the meetings
8	and for letting them know, you know, who they were,
9	what their mission was, you know, and for promoting
10	that good will in the community. So, I can't tell
11	you how, you know, how much the program has been
12	appreciated. Like I said, we did hit a glitch pre-
13	pandemic when all of a sudden our NCOs just seemed to
14	just drop off, and my ongoing question to my precinct
15	leadership was what happened. We were doing well
16	with the pace of the NCOs, and the community was
17	engaged and the reports were great, and we were
18	coming out to the meetings, and then I don't know if
19	it was a matter of staffing or something like that.
20	Then we came into the pandemic. Coronavirus seemed
21	to just stood [sic] us all, you know, on our ears at
22	that point, and were then looking at I guess
23	rebuilding the program and rebuilding those
24	relationships again. So I just wanted to go on the
25	record with saying that. The NCO program has been

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one of the most effective, you know, at least in my precinct [inaudible] what we've seen as far as community policing and partnering with the community. So we just hope that that continues to build and build and build. So, my first question is, what measurements or indicators does the NYPD currently use to evaluate its successes, enhancing the quality of life in New York City?

DIRECTOR CLARKE: Yeah, so I think there's a lot of things we can look at when we're talking about how we're successful enhancing the quality of life. We've done a lot of work on building out community surveys. So, you know, part of it is we're asking people what you think. We have our Build a Block meetings and our Precinct [sic] Council [sic] meetings, and I hear you about the NCO program. Obviously, that's something that we, all at the NYPD, have been very proud of, and COVID-- I know it happened pre-COVID, but COVID really made it a lot-- some of this a lot more difficult to have these meetings. But we're always evaluating data. We're evaluating crime numbers. We're evaluating 311 calls for quality of life issues, trying to see if there's ways we can solve these issues, and you know, there's

been an increasing focus on collaborative working
with our partner agencies and working with members of

4 | the community. We've had our precinct solution. I

5 forget the exact name of it, but we're working with

6 members of the community to find problems that

7 | they're having and bring in non-governmental

8 organizations, bring in community members, bring in

9 other agencies to sort of tackle a problem. So

10 there's a lot of factors that we're looking at, and

11 at the end of the day the goal is to really correct

12 the problem and help New Yorkers have a better

13 quality of life.

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CHAIRPERSON ADAMS: Do you engage the public when it comes to evaluating officers? How often is the public engaged? What does that feedback look like? Are there surveys? What's the response been?

DIRECTOR CLARKE: Yeah, so have certain—we've been doing community surveys and rolling out a pilot where people who have been victims of certain crimes, not all crimes will get a text message from us about it asking how their interaction was. If a person—if an officer is singled out as having done an exemplary job or, you know, being deficient in

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some way, we can create what's called a "craft report" and put that in the officer's file, and then when officers are being evaluated, the evaluators have access to the whole file to be able to determine if they're getting constant good praise. obviously effect their evaluations.

CHAIRPERSON ADAMS: Okay. So going back to my initial statement when it came to neighborhood policing, NCOs, how has the Department's neighborhood policing model changed the way it evaluates officer performance and overall success.

DIRECTOR CLARKE: So, you know, I think one way is-- and it's part of the overall philosophy we-- in terms of how we evaluate officers is-- one of the key components is how you interact with members of the community and that is sort of, you know, the corner stone of neighborhood policing is building the trust, and that is one of the key focuses of one of our evaluation systems. So that's certainly part of it. Obviously there are other issues. Hand it over to Inspector.

INSPECTOR CAPASSO: It's also taking away the pressure from the officers to have to go out there, arrest people, write summonses. It's a matter

2	of working with the people that live and work in that
3	community and hearing from them and solving their
4	problems. Not just it took away that stress from
5	the officer. I have to go write summons. I have to
6	go arrest somebody. That's what that neighborhood
7	we're problem solvers, and that's what they wanted
8	officers to be. That's actually what the whole
9	neighborhood policing is. Like, what you mentioned
10	Councilwoman, they knocked on your door. They didn't
11	know who you were. They want to meet you. They want
12	to hear the concerns, and I really think that's what
13	neighborhood policing has done for the officers.
14	They can feel more like a part of the community
15	instead of an outsider. I mean
16	CHAIRPERSON ADAMS: [interposing] Yeah, I
17	would agree with that. I'm sorry, go ahead.
18	INSPECTOR CAPASSO: And the supervisors

make them aware of that. The supervisors are the people that are-- when they evaluate them, they let them know, you know, I'm putting your in for this. I'm going to put my supervisor's feedback in for you, give you a positive reward, and that automatically populates by the officer's name on that profile report that the Chief mentioned. So, it

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automatically goes into the officer when they sit down. [inaudible] doing a good job. We heard from the community. You're listening to their problems. So that's, I really think, the whole basis of the neighborhood policing. Look what it's done to the officer.

CHAIRPERSON ADAMS: Okay, so-- yeah. we're talking about the community and engagement and community involvement which is great. Everybody appreciates that. So how does the Department determine -- when you take a look at the metrics that you're using, because there are several of them I would imagine. How does the Department determine which metrics are appropriate to use during an evaluation process or to evaluate the performance of the rank and file?

DIRECTOR CLARKE: Yeah, so I think-- so part of it was done in collaboration with the Floyd litigation. So, the evaluation for our police officers went through that process. We worked with the monitor who-- you know, just like to take a minute to say, you know, we are thinking about his family now because he passed away recently and we wish the family the-- wish them well. But the

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monitor and the plaintiffs helped to determine what the correct formula is for our officers and how to evaluate them, how often we evaluate them, the topics that we should be, you know, reviewing. That was part of that process.

CHAIRPERSON ADAMS: Yeah, we offer our condolences as well, by the way. Are there any best practices nationally or in other jurisdictions that you follow or take guidance from?

DIRECTOR CLARKE: So, I don't know if there's a national best practice. Everyone has sort of their own way of doing things, but certainly we are willing to hear from other jurisdictions if they have, you know, something that they find has worked well. We often talk to other jurisdictions about a variety of things, and if something comes out that says this is like the golden standards, you know, we're obviously willing to listen to that. But I don't know if that's something that is out there right now.

CHAIRPERSON ADAMS: So, some of you know or may not know that I'm the former Chairperson of Community Board 12, elected in this seat in my third term as Chairperson of Board 12, the second-largest

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Community Board in the Borough of Queens. During my time as Chairperson of that Community Board, we heard a lot of—we heard a lot of stories, complaints, you know, conversation around the issue of quotas and the quota system, and the fact that, you know, NYPD said no. The public said yes. Other people said maybe. Your position on quotas these days, has the Department ever implemented the use of quotas in evaluating officer performance, period?

DIRECTOR CLARKE: So, no, our position is we've never done that. I think what we've done recently has really stressed that we don't do that. We want to make sure that everyone from the top to bottom knows that we are looking at, you know, looking at the quality of your performance, not the quantity. You know, that's always been department policy, but you know, we want to make sure that everyone knows that and is aware of that and that's how the modern department is behaving, is that we're talking quality not quantity.

CHAIRPERSON ADAMS: Okay. So, what are the methods that you use to evaluate that quality?

INSPECTOR CAPASSO: So with the Federal Monitor they came up with 12 dimensions for the

officers. If you'd like, I could mention them:

3 Problem identification solving, adaptability and

4 responsiveness, judgement, integrity, application of

5 law and procedures, community interaction, department

6 interaction, professional [inaudible] quality and

7 | timeliness of written reports, initiative,

8 leadership, and implementation of proactive policing

9 strategies while on patrol.

things are, as the Chief mentioned, you know, we're-all our supervisors have to do some monthly checks on body worn camera video. So, in addition to seeing them in the field when they're with them, when they're not with them they'll see some body worn camera video. They have to-sergeants have to review all stop reports to determine whether the officer behaved-you know, was acting constitutionally in their stops, right? So these are various factors where we can get in and view the officer's interactions and how they're doing. But again, it's to make sure they're doing things properly and well, not that they're just doing them a lot.

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issues.

2	INSPECTOR CAPASSO: Also, on the monthly			
3	report they said that the supervisor sits down with			
4	the officer. [inaudible] monthly. So in case a			
5	community concern came in and it's in the officer's			
6	area or is where he patrols, he might say, "Look, you			
7	might want to address this. There's a traffic			
8	condition that's going on there, but maybe been			
9	causing some accidents and people are getting hurt.			
10	What can we do over there to [inaudible] people from			
11	getting hurt?" So they review it monthly so it			
12	doesn't get out of control. Now that's part of the			
13	Federal Monitor to have them sit down monthly and			
14	review any community concerns that might be affecting			
15	the community adversely as opposed to any other			

CHAIRPERSON ADAMS: Are there any incentives offered like overtime or specialized assignments, you know, or promotions even? Are those types of things offered to officers based on their performance?

DIRECTOR CLARKE: So, no not really, right. So what we try to do is make sure we keep our officers overtime level and make sure we're not going over. Certainly, right, if you are applying to do a

2	specialized assignment and you have glowing reviews		
3	you're going to be more attractive, like in any other		
4	profession, any other job. If your reviews are		
5	glowing when you try to move to a new spot, that is		
6	going to affect whether they want you there. So, it		
7	does, but it's not yes and no. In terms of		
8	promotions, especially at the lower ranks, it's based		
9	on the civil service exam to go to sergeant to		
10	lieutenant to captain. What could impact your		
11	ability to get promoted is, you know, poor or		
12	substandard reviews that puts you on some kind of		
13	monitoring. Then you wouldn't be promoted while that		
14	happens, but it doesn't you know, it's not like the		
15	person with the best hundreds of reviews gets		
16	[inaudible]. It's about how you did on the test, but		
17	certainly effects the way you, you know, whether you		
18	want to transfer to better assignments, you know,		
19	they're going to want the person with the better		
20	reviews.		

CHAIRPERSON ADAMS: So are there any incentives offered at all? Sounds like no.

INSPECTOR CAPASSO: Well, if you wanted to go to a Detective Squad, like Mike just said, you had good reviews, you need to look at that as part of

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an example trying to move to a [inaudible] Detective Squad to become a detective. So there is that incentive that you always want to have good evaluations. Someone in the Detective Bureau or ESU or K9 or mounted, the units will be looking at your performance evaluations.

DEPUTY CHIEF MALONEY: I think what's

important to say here is that, you know, the way the Department through neighborhood policing has really turned-- did a 180 in the way we review our officers. Every officer, the old system, the new system, [inaudible] systems, every officer wants to perform to the best of their ability. That's what we want as an agency, that officer doing what we want to do out there. But we've kind of switched gears and now we expect officers instead of writing summonses and making certain number of arrests to address problems. So when we can identify officers that are out there addressing problems, interact with the community, accomplishing the mission of the Police Department and may get higher performance evaluations than the person that's going to be not as effective as doing that. Those people tend to move up further in their I think that's a good thing. I think it's

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that.

something going forward that we're going to stay on track doing. I don't think it equates to somebody that's writing more summonses, getting a leg up or getting more overtime than somebody that's not writing summonses or making arrests. It's more of a holistic look at the performance of an officer on the criteria that Steve Capasso spelled out, how we rate

CHAIRPERSON ADAMS: Okay. So I'm taking a look at the other side of that. Officers who fail to meet the metric, certain metrics when it comes to performances, is there discipline involved or how does that work?

DEPUTY CHIEF MALONEY: [inaudible] Ari, when there's somebody that's rated, you know, below standards and not performing there's a process in place through the evaluation process, but that officer could be placed on monitoring. You want to speak, Ari, just a little bit about the monitoring component of—

CAPTAIN MAAS: So monitoring is broken into several levels. For the sake of performance, it's going to be a level one and level two monitoring. Poor performance evals will trigger a

look at by the Performance Monitoring Unit to place				
the officer on one of the two monitoring levels. The				
criteria to get on the levels are a little different.				
Level one, having a lower threshold. Level two,				
since it's it's more in-depth monitoring, has a				
little bit of a higher threshold. So at the level				
one monitoring level it's something called a we				
refer it to Command Level Monitoring. So, myself, my				
team will work with the officers, commanding officer,				
to develop a plan of action for that officer to kind				
of turn him or her around in the process so that we				
can get them up to standards. And that plan of				
action can include things from training to change of				
assignment within the command. Maybe they're not				
working well with their current partner. Maybe they				
need some extra supervision. Maybe they'll be with				
the sergeant for a couple tours. Maybe they need to				
come down to the borough level and speak to				
executives there to turn that person around.				

CHAIRPERSON ADAMS: I'm going to ask one more question. I know my colleague Council Member Holden wants to get in here. I'm just curious to know your thoughts on, you know, the wave of social media and civilians that use cameras, you know, to

record instances of bad behavior. How has that impacted NYPD? What are your thoughts on that? And I'm thinking particularly of the two officers in the subway, I believe it was last month, that didn't have the masks on and the gentleman kind of exposed that, and they kind of pushed him out of the subway. So what are your thoughts, you know, when civilians report these instances or document these instances? What are your thoughts on that?

think we've put out guidance to officers that it's a citizen's right to record public officials doing their job. Obviously, I don't want to talk about any specific incidents. There's investigations ongoing, but we've seen a lot more cameras out, and we now—most of our officers have body cameras, too. So a lot of these interactions you're getting recorded one way or another. I don't know that that's a bad thing, but you know, we put it out that citizens do have the right to record officers, without getting into details of any specific incident.

DEPUTY CHIEF MALONEY: And I think that's a good thing, too. I think Department has gone through great links to instruct the officers that

public recording us is permissible and allowed, that we should not interfere with that. You know, I think that message has been loud and clear. I think the body worn cameras help with the officers being used to being recorded. Maybe early on there was some apprehension about being recorded. In the world that we live in today, everywhere you go, everything you do in New York City is pretty much being recorded by entity or another. So I think as we move along in the process, the fact that they're being recorded, it's acceptable by the officers and they've become used to working in those conditions, whereas early on were not. Body worn cameras weren't a thing and citizens recording police weren't as prevalent as they are today. We had some hiccups in [inaudible].

CHAIRPERSON ADAMS: I think it's impacted transparency and the perception of transparency when it comes to the public very much also, which is something that we needed for so long, you know, transparency in the NYPD. I think that it helps at least to foster some more of that trust and that something will happen, there will be penalties for bad behavior. So I think that's impacted it as well.

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2 So, I'm going to turn it over now to Council questions.

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COMMITTEE COUNSEL: Thank you, Chair.

Council Member Holden, you may begin.

COUNCIL MEMBER HOLDEN: Thank you. you, Chair and thank you Chief and all the personnel from NYPD. I appreciate the testimony, and I just want to-- talking about summonses, I don't think we have enough in a certain area, summonses, and I just want to go over a couple of stats that we uncovered under Open Data. For instance, 131,156 noise complaints in 2020, 246 summonses citywide for noise out of those 131,000. So far this year-- this is up to September 27<sup>th</sup>, 101,000 complaints-- 101374 complaints and a little bit better, 345 summonses. But that, again, that's better than last year, but it's still at 0.34 percent. So when you call in a noise complaint, chances are nothing is going to happen or no summonses is going to be issued. And I'll just go over a couple in my own precinct, because I'm very curious. Last year, let's just take residential noise complaints -- or this year, 5,000. Five thousand residential noise complaints, and guess how many summonses, Chief? Zero. So, and I had this

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experience. There was a night that we were turning back our clocks, and somebody across the street decided that they were going to have an all-night party, and lasted until 3:30 a.m. until I finally was able to flag down a squad car, which had warned these individuals turn the music down. 3:30 a.m., turn the music down. They're saying close the door. This is an attached house. These are attached houses. the door, and then the squad car leaves. No summonses issued. Four times I had to put in 311 complaints. Four times, no summons until I flagged down the officer. I said, "What did you -- why didn't you summons this guy?" He said, "Well, we told him to turn it down, the noise." And of course, when the squad car leaves they turn it up again. Now, I didn't get to sleep that night, and I could have contacted the precinct myself and got it done, but I wanted to see what my constituents are, you know, experiencing, obviously, and I got a good lesson. That it's almost impossible to get a noise complaint to a residential issue. Now, these stats are alarming. We need our sleep. We need-- like you talk about quality of life, we don't have quality of life when somebody decides to violate the law and

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have a party and have people on their porch there all day looking for-- all night looking at the cops. The cops come, they turn it down, and then they obviously leave, and turn it back up again. This is an issue, and again, the citywide stats over the decade has been the same way. So, do you know that we're not issuing noise complaints, especially the residential?

birector Clarke: So, I mean, I don't know exactly what's going on with some of this, but I think, you know, going to residential does present some challenges, in that we can't go into the house if we're not invited because it's not a crime. I think there is a focus on trying to solve the issue, but it sounds like in this instance it wasn't solved, and that's, you know, when we leave and someone just turns it back up is a problem. You know, we can go back and you know, talk to people about what— how we respond to noise complaints and whether this is working. I know you've had some— a lot in your district, too, not just the residential. So, you know, we can certainly— if it's not working, go back and see what we can do to fix it.

COUNCIL MEMBER HOLDEN: Right, because let's say all noise complaints, it's 8,671 this year

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so far, and the total -- this is including vehicle, loud exhaust, residential, commercial, 68 summonses issued. So, again, and last year is 12,000 and the number is even worse. Over 12,000 noise complaints and maybe 37 total summonses of all the noise complaints. So, quality of life is very important, especially for Queens's neighborhoods where, you know, we work and we have to get up in the morning, and we want to maintain our quality of life, and the Chair's community is the same as my community. want-- we-- plenty of us work and we have to get our I think all human beings have to get some sleep. sleep. If we can't sleep, we can't function, and quality of life is very, very important in my district. And you know, talking about the NCO program, that's taken a big hit, and Chief Holmes admits that at one of our hearings when she said that was one of the first hits when we cut the budget, NYPD budget, which Chair, I had predicted that. I said the NCO program -- if we're going to cut the NYPD budget, the NCO program will take the biggest hit, and sure enough we also eliminated the Anti-Crime and many of the duties of the Anti-Crime were given to, believe it or not, the NCOs, and the Chief admitted

2	that. So, I have a big staffing problem in my
3	precincts, and for instance there was four units out
4	on a particular night in a very large precinct, 7.5
5	square miles. I got four patrols out and they're
6	holding four or five jobs. And the NCOs have, like I
7	mentioned, their work cut out for them, but the
8	pressure is now on the NCOs is greater than ever now
9	with the cuts and the extra duties. And believe it
LO	or not, they give out their phone numbers, and they
L1	really can't do a lot of their work because they're
L2	answering, you know, these noise complaints. They're
L3	trying to deal with the noise complaints and they
L 4	really can't address it. So, what I'd like is an
L5	emphasis if you could look into this, the emphasis on
16	these noise complaints, but also how do we really
L7	bring back the NCO program to what it should be?
L8	DIRECTOR CLARKE: Yeah, we definitely
L 9	talk to bring that back and NCO programs, I mean
20	we were have been proud of. So the extent it has
21	lowered its level, we would, you know, bring it back
22	to try and get it back to where it should be.

COUNCIL MEMBER HOLDEN: Okay, on this resolution, how do you feel about the Resolution

2 1762, about unsealing records for the CCRB? Do you 3 have any opinion on that?

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DIRECTOR CLARKE: So, you know, I think we have worked with CCRB to try and help them get more access to sealed records. For instance, we've allowed ourselves -- we now allow an oral [sic] representation from a CCRB investigator that there's going to be a waiver, that the victim is going to waive the access in order to start providing that. So, we are trying to work with them to clear any hurdles there are, not, you know, unnecessarily stalled cases. I think you mentioned that the litigation from the Bronx Defenders Services earlier and I think that's an excellent point. We believe that we should have some ability and we do have ability to use our internal records, but we'd be willing to work with CCRB and the state to help them get greater access, and you know, reaffirm our custodial [sic] use of sealed records and ongoing investigations or in-- not ongoing investigations, but in terms of helping fight crime or work with domestic violence victims and a whole host of reasons. So, we'd be willing to work with everyone on those two, sort of twin, objectives.

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time. Thank you.

COUNCIL MEMBER HOLDEN: It's interesting,
though, because I think it's a two-way street and the
Director didn't think so. But I-- if you're going to
unseal records for, you know, investigating police
conduct, then you certainly have to unseal the
records for obviously investigations that result, you
know, from-- you know, investigations, shooting

conduct, then you certainly have to unseal the records for obviously investigations that result, you know, from-- you know, investigations, shooting victims, obviously are going up. So there's some-- there-- you know, gun violence and homicides and sex crimes. We should be able to unseal records and investigate suspects. So, I don't see that-- you know, again, it's a two-way street, but it's interesting the CCRB Director-- well, I don't see--- I don't see the correlation here. I don't see that it's-- they're related. It's apples and oranges. I don't think so. You unseal the records for one body, you should unseal the records for investigations at

CHAIRPERSON ADAMS: Thank you, Council Member Holden. I just want to make sure that I'm on the record in just saying that for me, the NCOs slowed down before the budget was passed in 2022 [sic]. So, for at least my precincts, we saw them,

So, thank you Chair. Sorry I took so much

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you know, kind of dissipate before that budget. It really didn't have anything to do with, you know, with the lack of funding yet, I'll say. Not that some things were not affected, but were, you know, at least [inaudible]. Council Member Holden, your hand is still up, did you want to come back?

COUNCIL MEMBER HOLDEN: Yeah, I just wanted to answer that because Chief Holmes said that the NCO program was--

CHAIRPERSON ADAMS: [interposing] Oh, I don't doubt that. I don't--

know because I was the last precinct to get the NCO program pre-pandemic, so we got it right around the pandemic. And we did have a few months of— they were working before the pandemic, but it's definitely— and they all admit it. They all admit that it was a big fall-off because not only the pandemic, but the cuts, because the cuts— they raised in 2000— they raised the NYPD budget 2014 to fund the NCO program, and then when you scale it back, that's the first thing they're going to cut, and that's exactly what happened. But thanks, thanks Chair.

2	CHAIRPERSON ADAMS: Thank you, Council
3	Member Holden. I've got some other opinions on that
4	as well, but I'll save that for another hearing. I
5	also wanted to concur with the noise complaints. I
6	just met with some of my constituents a few days ago
7	in my office dealing with noise complaints. It's
8	not, you know, unique to Queens. However, we have a
9	substantial number of noise complaints in Queens tha
LO	just go unanswered and quality of life issues are
L1	ignored, noise being the number one complaint coming
L2	through. House parties, amplified mufflers, you name
L3	it, we've got it all in Queens, and it is I'll
L4	just you know, to the Council Member's point, those
L5	complaints are underserved, and it's just not
L6	enforced for whatever reason. Noise complaints are
L7	just not enforced. They're ignored. So, I got to
L8	put in a plug with that as well, as we are greatly
L9	affected in Queens when it comes to noise complaints
20	So, with that, Committee Counsel are there any other
21	questions from any of my colleagues?

22 COMMITTEE COUNSEL: There is not.

CHAIRPERSON ADAMS: Okay, I thank this panel once again for your patience this afternoon and joining us, and thank you for your testimony today.

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DIRECTOR CLARKE: Thank you.

COMMITTEE COUNSEL: Thank you everyone.

We'll now turn to the public testimony section of today's hearing. We only have one individual who is here to testify. So, Ms. Jain, you may go ahead.

NIJI JAIN: Good afternoon, my name is Niji Jain from the Bronx Defenders. We represent a class of over three million people who have been impacted by the NYPD's unlawful use to seal arrest records. We recently won a court order requiring the NYPD to cease that unlawful use. For decades the NYPD has illegally been using millions of sealed arrest records in a network of 14 inter-connected surveillance databases. When sealed records are disclosed, people experience privacy violations, reputational harm, and targeting based on the mere fact of a prior allegation. As the NYPD continues to disproportionately target black and brown communities, the sealing statutes protect the presumption of innocence of millions of New Yorker and it stem racially disparate outcomes. We support the CCRB's important goal of accessing information to hold police accountable. However, the existing sealing laws already permit the access necessary for

police accountability and oversight. The barriers
are the NYPD's refusal to cooperate and to handle
those records appropriately. The majority of records
that the CCRB seeks to access are unsealed and the
NYPD should simply provide direct access to those
records to the CCRB, which we understand is something
that the CCRB has requested. For sealed records, the
CCRB can obtain a waiver from the complainant or a
court order, and in the rare instances where neither
of those is available, the NYPD can provide redacted
or anonymized records. We're concerned that S6760,
the proposed legislation, lends credence to a problem
that has been manufactured by the NYPD to pit police
accountability on the one hand against privacy
interests of millions of New Yorkers on the other,
when in fact those are consistent goals, and we would
urge the we would urge caution when considering
exceptions to the sealing laws that fail to center or
even take into account the perspective of the New
Yorkers who are directly impacted and whose rights
are at stake. Thank you. I would welcome the
opportunity to answer any questions that you might
have.

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CHAIRPERSON ADAMS: Thank you, Ms. Jain, for your testimony. How long have you been in your capacity?

NIJI JAIN: Yes, I've been with the Bronx
Defenders for almost five years as an Impact
Litigation Attorney and I've been on the sealed
records class action since the beginning, since we
filed in 2018.

CHAIRPERSON ADAMS: And directly to your testimony, how often do you see instances like this, what you're testifying on. How often do you see instances like this impacting your [inaudible]?

instances where the NYPD has accessed sealed records either through their databases or through for example, using sealed photographs in the context of a photo lineup or another application, and then they turn those records over to prosecutors who then turn them over to our criminal defense attorneys in the context of criminal discovery. So we see it happen frequently in that context, but more importantly what I can tell you at a macro level is that in the course of our litigation, the NYPD has told us— has admitted in discovery responses that its network of

databases contains over six million sealed records that pertain to over three million people. So, our class, the impacted class is very, very big, and that data is or 2019, so you can imagine that the number has only grown as more people have had arrests that were resolved in their favor or dismissed and then sealed.

CHAIRPERSON ADAMS: Thank you. Powerful testimony. Thank you very much for your testimony today.

NIJI JAIN: Thank you.

COMMITTEE COUNSEL: Thank you, Chair.

Seeing no other members of the public, and seeing no

Council Members with hands raised, I believe that we

could close out the session today. Chair, go ahead.

CHAIRPERSON ADAMS: Okay. With that said, thank you very much all of my colleagues who were present here, for your patience and for your being in this hearing today. Thank you to Committee Counsel, to Josh Kingsley, to Matt Thompson, all of the staff at Council, everyone who testified here today, CCRB, NYPD, and of course the public for your testimony today. This meeting is hereby adjourned.

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date January 21, 2022