CITY COUNCIL CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

of the

COMMITTEE ON TECHNOLOGY JOINTLY WITH COMMITTEE ON SMALL BUSINESS

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November 22, 2021 Start: 11:05 a.m. Recess: 1:26 p.m.

HELD AT: Remote Hearing, Virtual Room 1

B E F O R E: Robert F. Holden Chairperson, Technology

> Mark Gjonaj Chairperson, Small Business

COUNCIL MEMBERS: Robert F. Holden Brad S. Lander Paul Vallone Eric A. Ulrich Kalman Yeger

> Mark Gjonaj Selvena N. Brooks-Powers Eric Dinowitz Stephen T. Levin Bill Perkins Ydanis Rodriguez Helen K. Rosenthal

World Wide Dictation 545 Saw Mill River Road – Suite 2C, Ardsley, NY 10502 Phone: 914-964-8500 * 800-442-5993 * Fax: 914-964-8470 www.WorldWideDictation.com A P P E A R A N C E S (CONTINUED)

Anne del Castillo Commissioner Mayor's Office of Media and Entertainment

Josh Levin Associate Commissioner of Intergovernmental Affairs and Community Development Mayor's Office of Media and Entertainment

Matthew Besse New York Police Department

Lieutenant Nicholas Minor Movie and TV Unit New York Police Department

Anthony Nunziato

Joseph DiGangi

Q

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 4 COMMITTEE ON SMALL BUSINESS
2	SERGEANT AT ARMS: PC recording and
3	backup recording are rolling.
4	SERGEANT AT ARMS: Cloud recording
5	underway. Good morning and welcome to today's remote
6	New York City Council joint hearing of the Committees
7	on Small Business and the Committee on Technology.
8	At this time would all panelists please turn on their
9	video. To minimize disruption, please silence your
10	electronic devices, and if you wish to submit you may
11	do so via email at testimony@council.nyc.gov. That's
12	testimony@council.nyc.gov. Thank you very much for
13	your cooperation. We are ready to begin.
14	CHAIRPERSON HOLDEN: Good morning. I am
15	Council Member Holden, chair of the Committee on
16	Technology, and I'm pleased to be joined today by my
17	good friend from the Bronx, Council Member Mark
18	Gjonaj, chair of the Committee on Small Businesses.
19	Ah, I would like to welcome you all to our hearing
20	today on the film industry. Ah, with streaming
21	demand at a record high, it looks the industry will
22	continue to grow and, ah, that's very, very important
23	for New York City and New York State. For example,
24	Netflix recently opened a new studio in Bushwick.
25	Ah, Apple has secured new, ah, leases space in, ah,

5 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 Kaufman, ah, Astoria Studios for studio production for their new content, and Steiner Studios has 3 4 declared expansions for their studio space, spaces, to accommodate increased demand. However, while the 5 film industry is an important part of our city's, ah, 6 7 recovering economy, we must address how their productions impact our communities and I'm all too 8 familiar with the complaints that my constituents log 9 and, and residents, ah, in, in the, ah, in the 10 11 district and in the boroughs, ah, regarding some 12 disruptive, ah, behavior or impact, ah, that 13 production sets can have on their lives. From trailers blocking streets to loud generators and 14 15 glaring flood lights, our residents and small 16 businesses are being asked to deal with unfavorable 17 conditions and they get little relief, often finding 18 that numbers, the numbers, ah, the phone numbers that are provided to call in case of such circumstances 19 20 lead to dead-ends and full voice mail inboxes. So, 21 ah, you know, in 2019 we had a hearing regarding the 2.2 film industry's expansion in New York City. We heard 23 directly, ah, from the public on how productions can be negligent, ah, with their surroundings at times 24 25 and troublesome for many New Yorkers. The hearing

COMMITTEE ON TECHNOLOGY JOINTLY WITH 6 1 COMMITTEE ON SMALL BUSINESS 2 was primarily due to a film shoot that took over the busiest commercial, ah, strip of my district right 3 4 before Christmas. And just recently the same 5 commercial strip in my district was used as an overflow parking space for production equipment and 6 7 trucks that were filming miles away, ah, in another council member's district, and that was unsettling, 8 to say the least. Several errors were made, um, 9 which led to this incident. Um, our small businesses 10 11 are being affected by the operations of these 12 productions at a critical time when they are still 13 recovering from the pandemic. These conditions must be addressed as the film industry expands. So we 14 15 have to really coordinate some more on, on this. And 16 to this end we found that New York City 311 service, 17 ah, requests, dataset, on the city's open data 18 portal, portal, which tracks all service requests, including complaints filed with New York City 311 19 20 does not have a distinct category for complaints 21 related to the film industry. So that's what we're 2.2 gonna talk about today a little bit. Without a 23 separate category of data for complaints related to film production, it, it is, you know, it becomes 24 difficult to take a deeper look into the nature of 25

COMMITTEE ON TECHNOLOGY JOINTLY WITH 7 1 COMMITTEE ON SMALL BUSINESS 2 complaints related to the film industry. We should 3 look at other cities to see how their policies can, 4 ah, improve us over here in New York City. Los Angeles, California, for instance, has a fee schedule 5 that details various fees that a production studio 6 7 must be aware of when applying for a permit and has a 8 film permit fee of \$795 that works for up to 10 9 locations, while also requiring that a permit application be submitted at least three business days 10 11 before filming. Atlanta, Georgia, ah, has a fee schedule that includes various fees for locations, 12 road closures, on-site services, and more, while also 13 requiring an application submission of at least three 14 15 days before filming. They also require that permits, ah, ah, permits asking for a full street closure be 16 17 submitted at least five business days before filming. 18 On the other hand, New York City has a singular permit application fee of only \$300 and accepts 19 20 applications submitted at least 48 hours in advance. 21 So that's what, you know, we're gonna discuss today 2.2 and, and I've, I've had some, some, ah, bills that 23 might address some of this in the past. So, furthermore, the MOME website does not contain clear 24 25 information on how many locations a film permit can

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 8 COMMITTEE ON SMALL BUSINESS
2	be used for, so, ah, clearer communications, better
3	responsiveness, and more consideration are essential
4	for us to benefit from this relationship fully. Ah,
5	I will now turn it over to my colleague, Council
6	Member, and cochair, Council Member Mark Gjonaj, for
7	his opening remarks.
8	CHAIRPERSON GJONAJ: Thank you, my dear
9	friend, ah, Robert Holden, for, ah, cohosting this,
10	ah, town, this council hearing with me. Good
11	morning. I'm Council Member Mark Gjonaj, chair of
12	the Committee on Small Business. I'd like to welcome
13	you to our joint hearing with the Committee on
14	Technology, chaired by my dear friend, Robert Holden.
15	Our hearing today focuses on the film industry's
16	impact on New York City's economy, city residents,
17	and our small businesses. New York City is one of
18	the most sought-after cities for film shoots in the
19	world. From the city's iconic skyline to our
20	diversity of locations, New York City is an
21	attractive location for film and television shoots.
22	Since the early 2000s the film and television
23	industry have expanded in the city. The rising
24	popularity of streaming services, like Netflix,
25	Amazon, and Hulu have further increased the demand

9 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 for new content and stimulated a surge in the 3 television production in our city. The expansion of the film industry has certainly had positive impacts 4 on the New York City economy. It has contributed 5 billions of dollars to the city and also provided new 6 7 employment opportunities for city residents. To the 8 associations, representatives, and members of the 9 film industry that are here today, I thank you for choosing New York City. I hope you've had the 10 11 opportunity to enjoy our great city, this vibrant culture, and contribute to the local economy. 12 Mom 13 and pop shops are obviously at the center of what makes New York City great. While I welcome the 14 15 expansion of the film industry I want to make sure 16 our small businesses are benefitting from this 17 expansion, too. Our small businesses are starting to 18 recovery from the pandemic, the most serious 19 challenge to the small business economy in the city's history. Thousands of our small businesses closed 20 21 over the past two years and our small businesses are 2.2 facing more hurdles that impede their ability to 23 succeed. The expansion of the film industry and resultant commercial activity in the city should be a 24 major boost to the revenues of our small businesses. 25

COMMITTEE ON TECHNOLOGY JOINTLY WITH 10 1 COMMITTEE ON SMALL BUSINESS 2 Small businesses receive a large percentage of their professors from city residents passing by on the 3 street. Blocking a small business visibility or 4 5 closing down a street can be a hindrance to daily small business operations. Similarly, small 6 7 businesses are sometimes not being given proper notice of when filming will be occurring in the 8 neighborhoods. Small businesses rely on deliveries 9 to their stores and mom and pop restaurants depend on 10 11 their customers being able to park near their store 12 to grab food and beverages to go. Small businesses 13 must be given sufficient notice to prepare for reduction in foot traffic by scheduling fewer staff, 14 to arranging commercial deliveries. Without enough 15 notice businesses may be overscheduling staff or 16 17 preparing to receive deliveries that may not be able to get down a blocked street. Although many 18 productions play, play by the rules, not all of them 19 It's important that we be clear about the 20 do. resource communities have when film shoots go wrong, 21 2.2 and residents need to know what to expect from film 23 shoots, what impacts may be anticipated, and what is not allowed. When we discussed these issues with 24 25 MOME at our hearing in 2019 they promised to look

COMMITTEE ON TECHNOLOGY JOINTLY WITH 11 1 COMMITTEE ON SMALL BUSINESS 2 into and address the negative impacts facing our 3 small businesses. I look forward to hearing about 4 the steps they're taking to ensure that both the film companies and small businesses benefit from the film 5 production. Given the financial impact of the 6 7 pandemic on this city, I urge film productions to come to New York City and to shop locally. Support 8 our local mom and pop shops. Our small businesses 9 are an essential aspect of New York City culture and 10 11 economy and I can promise you they will deliver a 12 good product. Allow them to benefit from your 13 expansion and small businesses and the film industry can thrive together. Before concluding, I want to 14 15 recognize, actually, um, Bob, maybe you'll recognize 16 the council members that have joined us. I can't do 17 it from my phone. But I do want to thank you, Bob, 18 for spearheading this hearing, um, making sure that we take this as a priority, and with that I want to 19 20 thank my legislative director, Austin Sackler, my 21 Small Business Committee staff, legislative counsel 2.2 Stephanie Jones, our policy analyst, Noah Mexler, and finance analyst Alia Ali, for their hard work in 23 preparing for this hearing. In addition, I want to 24

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 12 COMMITTEE ON SMALL BUSINESS
2	wish everyone a happy Thanksgiving and all the
3	blessings of the holiday.
4	CHAIRPERSON HOLDEN: Thank you, Council
5	Member Gjonaj, ah, and I appreciate your comments
6	and, ah, I just saw we've been joined by Council
7	Members Yeger, Dinowitz, Brooks-Powers, Rosenthal,
8	and Rodriguez. Ah, I will now turn it over to the
9	committee counsel, Irene Byhovsky.
10	COMMITTEE COUNSEL: Thank you, Chair
11	Holden, and thank you, Chair Gjonaj. I'm Irene
12	Byhovsky, the counsel to the Committee on Technology,
13	and I will be moderating this hearing. Before we
14	begin, I would like to remind everyone that you will
15	be on mute until you're called on to testify, at
16	which point you will be unmuted by the host. Please
17	be aware that there could be a delay in muting and
18	unmuting, so please be patient. We will be calling
19	on panelists to testify, I will be calling on
20	panelists to testify. Please listen for your name to
21	be called as I announce the panelists. We will first
22	be hearing testimony from the administration,
23	followed by testimony from members of the public.
24	During the hearing if council members would like to
25	ask questions of the administration or a specific

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 13 COMMITTEE ON SMALL BUSINESS
2	panelist, please use the Zoom raise hand function and
3	I call on you. We will be limiting council member
4	questions to five minutes, which includes the time it
5	takes to answer the question. Also please note that
6	all panelists, aside from those from the
7	administration, will be limited to five minutes.
8	When you call to testify, please state your name and
9	the organization you represent for the record. I
10	will now call representatives of the administration
11	to testify. We will be hearing testimonies from Anne
12	del Castillo, Commissioner of Mayor's Office of Media
13	and Entertainment, as well as Lieutenant Nicholas
14	Minor from New York City Police Department's Movie
15	and TV Unit, who will be also available for questions
16	and answers. At this time I will administer the
17	affirmation of each representatives. I will call on
18	each of you individually for a response. So please
19	raise your right hands. Do you affirm to tell the
20	truth, the whole truth, and nothing but the truth
21	before this committee and to respond honestly to
22	council member questions? Commissioner Del Castillo?
23	COMMISSIONER DEL CASTILLO: I do.
24	COMMITTEE COUNSEL: Lt. Minor?
25	LT. MINOR: I do.

COMMITTEE ON TECHNOLOGY JOINTLY WITH 14 1 COMMITTEE ON SMALL BUSINESS 2 COMMITTEE COUNSEL: Thank you. I now 3 invite Commissioner Del Castillo to [inaudible]. COMMISSIONER DEL CASTILLO: Hello. Good 4 5 morning, Chairs Holden and Gjonaj and members of the City Council Committees on Technology and Small 6 7 Business. Um, I am Anne del Castillo, commissioner of the Mayor's Office of Media and Entertainment, 8 9 otherwise known as MOME. Um, I'm joined today by Josh Levin, MOME's associate commissioner of intergov 10 11 and community affairs, and Lt. Nicholas Minor, head of the NYPD Movie and TV unit, and MOME senior 12 13 leadership team. Thank you for the opportunity to discuss the current state of film and television 14 15 production in New York City with you today. I have 16 the distinct honor of leading MOME since I was 17 appointed commissioner in the spring of 2019. Our 18 agency works to strengthen New York City's creative economy and make it accessible to all. MOME actually 19 20 has four divisions - the Office of Film, Theater, and 21 Broadcasting, which coordinates film and television 2.2 production throughout the five boroughs; NYC Media, 23 the city's official television and radio broadcasting entity; our Programs division, which oversees 24 industry development and workforce and educational 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 15 COMMITTEE ON SMALL BUSINESS
2	initiatives in film, television, theater, music,
3	advertising, publishing, and digital media; and the
4	Office of Night Life, which supports the sustainable
5	development of New York City's nighttime economy. We
6	will also be home to the Press Credentials Office
7	starting in early 2022. When I appeared before you
8	all in the fall of 2019 I outlined some of the ways I
9	had intended to change our approach to film and
10	television production permitting and I'm proud to
11	report that we've made significant progress on those
12	ideas. First, we hired a new intergovernmental and
13	community affairs team to strengthen relationships
14	with council members and communities to establish
15	more open lines of communication and better
16	understand the unique characteristics of our diverse
17	communities across the city. This has allowed for
18	more collaborative solutions [inaudible] and
19	troubleshooting as issues arise. For example, when a
20	production posted signs in advancing, in advance of
21	landing in a Brooklyn neighborhood, residents voiced
22	concerns to their council member, who in turn reached
23	out directly to me and my office and we were able to
24	arrive at a mutually agreeable solution.
25	Additionally, we have taken a more proactive approach

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 16 COMMITTEE ON SMALL BUSINESS
2	to anticipating impacts, filming impacts, in
3	communities. For example, um, actually as a result,
4	um, of conversations with had with Council Member
5	Holden, um, following the last hearing we have
6	limited the amount of filming during the holiday
7	season along busy commercial shopping corridors. And
8	finally we updated the code of conduct for film
9	permit holders and we made it easier to find on the
10	film permit web page so that the public knows exactly
11	what rules apply to productions. Nevertheless, we
12	could not have anticipated, what we could not have
13	anticipated was just a few months after that hearing
14	in 2019 the COVID-19 pandemic would force a shutdown
15	of the entire creative community. The Department of
16	Labor reported that employment in arts,
17	entertainment, and recreation fell by 66% in 2020.
18	Film and television production came to a standstill.
19	But as in previous crises, like 9/11 and Hurricane
20	Sandy, the industry quickly jumped into action to
21	assist with relief efforts from distributing catered
22	meals to healthcare workers providing gloves, masks,
23	and other PPE from their medical shows, hospitals,
24	and even producing supplies, like face shields and
25	gowns for the cities. When New York City was in need

17 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 the industry stepped up and we thanked them for their 3 generosity. When the state approved the return of 4 film production and the industry began developing protocols for a safe return, MOME was very deliberate 5 in ensuring productions returned to communities 6 7 across the five boroughs safely. We imposed stricter 8 protocols than the state quidance. For example, we 9 limited the size of cast and crew for on-location filming and required that productions maintain 10 11 minimum distances from hospitals, outdoor dining, and 12 open streets. We provided plain language guidance 13 and sample production safety signs. We also sent out weekly updates to keep industry stakeholders and 14 15 elected officials apprised on the latest guidance and 16 status of reopening. We've been proud to see 17 productions take the initiative to support local 18 businesses, using them as featured locations and for 19 catering services and holding areas. The return of 20 film and television production is a testament to the 21 collaboration among industry, city and state 2.2 government, and community partners. It is a shining 23 example of New York City's recovery success stories. MOME works diligently to ensure that New York City 24 continues to be a thriving center for film and 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 18 COMMITTEE ON SMALL BUSINESS
2	television production and at the same time causes
3	minimal disruption to neighborhood, residents, and
4	local businesses. The city's expanded uses of our
5	streets through new bike lanes, transportation
6	projects, pedestrian plazas, and outdoor dining
7	requires MOME to be even more flexible,
8	collaborative, and responsive in our approach, in our
9	approach with communities, productions, and our
10	sister agencies. By the time a crew lands a
11	production in a given area, MOME has already limited
12	that production's schedule, site, and location,
13	according to the specific needs and characteristics
14	of that particular community and surrounding
15	neighborhoods because every community, every street,
16	and every production is different. For example, when
17	a given production was returning to film in the early
18	days of reopening we were able to [inaudible] parking
19	footprint by utilizing nearby hotels around lower
20	Manhattan for holding and hair and makeup instead of
21	using several campers. In addition to reducing the
22	impact on parking in the neighborhood, it served to
23	increase hotel occupancy during a time of high
24	vacancy. The benefits of our thriving film and
25	television production sector ripple out far beyond

19 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 the boundaries of any given location shoot. Film and television production create jobs and opportunities 3 4 for New Yorkers who have never set foot on the set. We hear many stories from local business owners who 5 tell us how business generated by production has 6 7 helped them grow and thrive. For example, a given production, um, may generate over 1200 jobs and 20 8 9 million dollars in wages and beyond that they will spend over \$600,000 on [inaudible], another \$600,000 10 11 on catering and other food items, and \$500,000 on hardware and lumbar supplies. Each year in the 12 13 course of doing their jobs this industry spends over 80 billion dollars right here in New York City. 14 So 15 they aren't just helping themselves. They are 16 contributing to our shared success and now our city's 17 shared recovery. Many people assume that the term 18 production industry means big Hollywood studios. But 19 the fact is those studios are the ones who decide to 20 bring the productions here. The production industry 21 itself, New York City's production industry, the ones 2.2 of the ground filming in neighborhoods across the 23 city, comprise 185,000 New Yorkers - tradespeople, actors, artisans, artists, and small business owners. 24 25 They are our family, our neighbors, our friends, and

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 20 COMMITTEE ON SMALL BUSINESS
2	they're all New Yorkers who are earning a living in
3	their city. We appreciate the tremendous impact that
4	this industry has on our city's economy and my agency
5	continues to strive to make sure that filming works
6	for everyone. We know that there is still work to be
7	done and we look forward to continuing to work
8	closely with you and every community to ensure that
9	this great New York City succeed story continues.
10	And now I'm happy to answer your questions.
11	CHAIRPERSON HOLDEN: Thanks,
12	Commissioner. Ah, I just want to, um, ah, recognize,
13	ah, Council Member Lander has joined us and um Coney
14	Island just want to give, um, the first questions,
15	ah, series of questions, to my cochair, Mark Gjonaj,
16	'cause I know he's got a number of food giveaways
17	that, ah, he's, ah, operating under today. So I want
18	to thank him for joining us and take, take, ah, take
19	the floor, ah, Chair Gjonaj. Thank you.
20	CHAIRPERSON GJONAJ: Thank you, Council,
21	thank you, ah, Council Member Holden. Commissioner,
22	can you help walk me through the process from the
23	time that there's a production notification to you
24	all? How far in advance do they have to apply for a
25	

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 21 COMMITTEE ON SMALL BUSINESS
2	permit? When is a permit issued in advance of the
3	shoot days?
4	COMMISSIONER DEL CASTILLO: Certainly.
5	Um, thank you, ah, Council Member. Um, I want to be
6	clear that the permitting, our, our office permits,
7	um, productions that require access to location, ah,
8	public, ah, property, um, ah, so not every
9	production, but those that require access to public
10	property. Um, by the time, ah, so a permit
11	application. Um, by the time, ah, so a permit
12	application isn't actually submitted until we've gone
13	through an entire process with that production. Um,
14	ah, the production will come to us and it, it really
15	depends on the, um, ah, the type of production, but
16	they'll come to us and let us know that they're
17	intending to film in the city, that they have a
18	certain number of locations that they're looking at,
19	um, some of which may pan out, some of which may not,
20	and we have a production meeting with them and review
21	what are the goals that they're trying to achieve
22	through their filming, right, and if there are
23	certain neighborhoods that they're thinking of, um,
24	we try to inform them of the opportunities and
25	challenges in that neighborhood. Um, the challenges

COMMITTEE ON TECHNOLOGY JOINTLY WITH 22 1 COMMITTEE ON SMALL BUSINESS 2 of permitting, but also the also the opportunities to partner with local businesses. And under our code of 3 conduct they are required to reach out to, um, ah, 4 the elected officials, um, and, ah, work with them 5 to, ah, coordinate activity. By the time we issue 6 7 the permit, we have already limited the size of their parking. We have directed where they're going to 8 land in a given neighborhood, um, and the duration 9 for which they will be there. So they can't actually 10 11 submit an application for a permit, um, that would 12 get approved until we've gone through all those steps 13 with them. Um, once they submit we check to make 14 sure that the application, that everything that we 15 agreed on, and then we approve it and that triggers a 16 notification. It's all part of the citywide event, 17 coordination, and management database, um, so it's 18 certainly part of a larger infrastructure, um, and when they submit the application and we hit approve 19 20 that's when the flash notification goes to the 21 council. 2.2 CHAIRPERSON GJONAJ: So after the 23 discussions and the options, ah, have gone through how long before the shoot is that typically? Is it 24 25 weeks, months before?

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 23 COMMITTEE ON SMALL BUSINESS
2	COMMISSIONER DEL CASTILLO: No, it's, um,
3	typically [inaudible] neighborhood and that is for a
4	number of reasons. Um, I want to back up for a
5	moment, though, and say that as we're in the process
6	of discussing and finalizing their permit, if we know
7	that they're gonna be in an area, um, that they're
8	looking to land in a particular area, they are
9	encouraged to, ah, do outreach to the neighborhood
10	and post signs that they will be taking parking in
11	that neighborhood.
12	CHAIRPERSON GJONAJ: No, ah, thank you,
13	Commissioner. I'm, I'm, I think I'm not asking the
14	question correctly.
15	COMMISSIONER DEL CASTILLO: Um-hmm.
16	CHAIRPERSON GJONAJ: So the question is
17	after you've gone through your initial meetings,
18	you've defined the neighborhood, the needs, the
19	wants, ah, and provided feedback and input, ah, on
20	your end, how long before they actually shoot, after
21	all that is done? So is it weeks in advance that
22	this is all complete?
23	COMMISSIONER DEL CASTILLO: No. It
24	depends on the project. If it's, ah, if it's a
25	television series, ah, which we have a lot of here in

COMMITTEE ON TECHNOLOGY JOINTLY WITH 24 1 COMMITTEE ON SMALL BUSINESS 2 New York City, it will typically be within a couple, 3 within 48 hours that they will land in a given neighborhood. If it's, ah, ah, at the time that 4 5 we're having this, the, um, when we finalize the permit it can be, ah, within 48 hours of the permit 6 7 being issued. 8 CHAIRPERSON GJONAJ: No, no. Before the 9 permit is applied for, after your conversations and the timing... 10 11 COMMISSIONER DEL CASTILLO: I see, right, all right. Um, so after our conversations if it's a 12 13 feature film production it could be weeks or months, because they have to determine whether or not, um, 14 15 ah, all the locations that they want are OK and, and 16 then they have to schedule and book hotels and book 17 the cast and all that, right. So that can be, um, 18 weeks or months. In the case of a television series it could be within a week, because they're operating 19 on a more regular round-the-clock schedule, and they 20 21 have to deliver a series every week. 2.2 CHAIRPERSON GJONAJ: So at a minimum it's 23 a week before they actually apply for the permit that they know when they're gonna be there, ah, and what 24 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 25 COMMITTEE ON SMALL BUSINESS
2	locations they've identified and work all of the, ah,
3	particulars out with you.
4	COMMISSIONER DEL CASTILLO: It may be,
5	that's when they know that they want to go to a
6	place, but if it rains or if we discover that there's
7	a conflict with the permit they will have to move
8	their location, and that could be in as soon as two
9	days. So that's why we have two-day turnaround,
10	because it can take a lot for them to land these
11	productions and figure out where they're gonna go, so
12	it can be. They may want to do a stunt on a given
13	day and they can say that this is where we want to
14	film within that week, but if we realize that there
15	are certain things that, um, certain elements that we
16	can't accommodate during that time they will, they
17	will shift their location.
18	CHAIRPERSON GJONAJ: Commissioner, these
19	are, some of them are very large productions, some
20	are small.
21	COMMISSIONER DEL CASTILLO: Right.
22	CHAIRPERSON GJONAJ: There is [inaudible]
23	and the, the answer that I'm getting is that it can
24	happen within a week before, ah, the actual permit,
25	that they're going to put into play all of the moving

COMMITTEE ON TECHNOLOGY JOINTLY WITH 26 1 COMMITTEE ON SMALL BUSINESS 2 parts, ah, to create a production. I, I don't think they move that quickly. I, I just, some of these 3 4 productions... COMMISSIONER DEL CASTILLO: I'm sure they 5 do actually. They do because they're filming it, 6 7 particularly with our television productions they're 8 based here year round and they have stages that 9 they're based at and it's a logistical operation, so they will, they will move, especially right now in 10 11 time of COVID when there are limitations on people's 12 ability to travel, or they have certain contractual 13 arrangements where they won't travel, it is that tight of a turnaround. 14 15 CHAIRPERSON GJONAJ: Commissioner, the 16 issues that we have is typically with the larger 17 productions, not the small... [inaudible] 18 COMMISSIONER DEL CASTILLO: 19 CHAIRPERSON GJONAJ: The larger 20 productions that come and they take blocks and blocks 21 of parking spaces, close off blocks at a time. Ah, I 2.2 don't think that type of a production is done within 23 48 hours, ah, mobilization that is, where they put all the pieces in play. What I'm trying to get from 24 25 you and, and maybe I'm being a little too difficult

27 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS here, don't mean to. 2 These are very complicated, many moving parts for these productions. And as 3 4 they're going through the steps with a 48-hour notice, ah, to our small business and our communities 5 that are impacted, including the community board, the 6 7 elected officials, ah, and the, ah, the streets that are being impacted, whether they be residential or 8 commercial, I'm trying to get a, a sense of how we, 9 how can we give more advance notice. And I'm not 10 11 referring to the few-hour setups that are limited in 12 scope that can be done because it's a very small 13 The impacts that we have are from large production. productions, where they block off, ah, streets for 14 15 days at a time, don't show up, ah, although they have no parking permits, or they show up outside of the 16 17 permit and the notifications that were given and 18 businesses and residents are not able to prepare. Ι don't know if you want to follow up on that, 19 20 Commissioner. 21 COMMISSIONER DEL CASTILLO: Um, I, I 2.2 think there's a difference between the planning of 23 the shoot and when the permit is issued, right? And

so as part of our code of conduct we do require the

productions to do outreach to the neighborhoods so

24

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 28 COMMITTEE ON SMALL BUSINESS
2	that, um, to the local officials and the community
3	boards that you are aware of what's going to land.
4	The specifics of what actually will land doesn't get
5	issued until two days before because there multiple
6	factors that have to be taken into consideration,
7	right? And so that, there, there is a difference,
8	right? So while we may know that a production is
9	going to land in a given neighborhood, exactly how
10	many trucks, exactly when their call times are gonna
11	be, those typically don't get worked until, um, ah,
12	until later in the process and all of that has to be
13	stipulated on the permit.
14	CHAIRPERSON GJONAJ: [inaudible] later in
15	the process? That's what I'm trying to get at. What
16	is that later in the process?
17	COMMISSIONER DEL CASTILLO: So in other
18	words we may know that someone wants to land in, ah,
19	Times Square, right?
20	CHAIRPERSON GJONAJ: Yep.
21	COMMISSIONER DEL CASTILLO: OK, how many
22	people they're gonna have show up on that day, how
23	many people, like that has to be specified on the
24	permit, but they may not know that until the very
25	last minute because, until two days before because

29 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 they have to confirm, travel, um, they have to confirm who the actors are gonna be, which actors are 3 4 gonna be available, right? It, it, it actually is 5 quite a logistical piece. The parking is one piece of many parts of the production. Um, so what I can 6 7 say, and what I hear what you're saying and what we really have been trying to work on at our office is 8 9 cultivating stronger relationships with the communities. It's why I hired our intergovernmental 10 11 and community affairs unit. We did not actually have 12 a dedicated unit that was focused on building 13 relationships with you and your colleagues and the communities. That is something that we put into 14 15 place immediately when I started and it's something that they have been working on and they continue to 16 17 work on, is understanding, getting to know all of you, and getting to understand the various needs of 18 the communities and part, the benefit of that is that 19 we will, eventually, it's still a process, get to 20 21 understand how the communities move and operate, 2.2 where certain areas are more, um, amenable to 23 parking, where, where we can land specific footprints. Ideally, ultimately what would we have 24 25 is a level of predictability that when a production

COMMITTEE ON TECHNOLOGY JOINTLY WITH 30 1 COMMITTEE ON SMALL BUSINESS 2 comes into a specific neighborhood we know where that 3 production is going to land consistently, so that 4 there is a predictability for the neighborhood and for the productions about how they're going to 5 function in a particular neighborhood. I know, we 6 7 are not there yet, but that is what we have been striving for, for sure. And I think we've 8 9 demonstrated that in some of the actions that we've taken since our last hearing. 10

11 CHAIRPERSON GJONAJ: Commissioner, thank 12 you for giving an explanation. It's not the right 13 explanation that I'm looking for. Let's look at the other [inaudible]. Our small businesses and our 14 15 residents, they typically make arrangements days and 16 weeks in advance for a move-in, move-out, for 17 construction, ah, for deliveries. They schedule 18 these things days and weeks and sometimes even months 19 in advance. A 48-hour notice just isn't enough when 20 we're impacting communities. And the idea is what 21 can we do to give further advance notice? So there 2.2 is no... 23 COMMISSIONER DEL CASTILLO:

24 [inaudible]...

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 31 COMMITTEE ON SMALL BUSINESS
2	CHAIRPERSON GJONAJ: And the, and
3	[inaudible] perfect, I don't
4	COMMISSIONER DEL CASTILLO: Yes, no, as I
5	stipulated, Chair, the, the, what can we do is what
6	we have been trying to do, which is to work with your
7	offices to, and encouraging the productions to work
8	with your offices so that you know what to expect
9	when that 48-hour notice goes up. You would have a
10	sense that they're going to be in your area at,
11	within a certain timeframe and once the permit goes
12	up you'll know exactly what to expect on that day.
13	CHAIRPERSON GJONAJ: Commissioner, I'm
14	sorry. I come from the small business world. I
15	cannot prepare 48 hours in advance for a major
16	delivery. That's done normally days and weeks
17	before.
18	COMMISSIONER DEL CASTILLO: No, but if
19	you know, sir, that we are going, that a production
20	is going to be coming at a particular time you would
21	be able to advise us on where parking can happen at a
22	particular time
23	CHAIRPERSON GJONAJ: No, no
24	COMMISSIONER DEL CASTILLO:and this is
25	what I mean about developing a sense of

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 32 COMMITTEE ON SMALL BUSINESS
2	predictability, right? So, yes, you may schedule
3	your businesses, our businesses, our city's
4	businesses [inaudible] predictability. They know
5	that they get deliveries on X, Y, and Z day. So if
6	they know that a film production is coming on a
7	particular day
8	CHAIRPERSON GJONAJ: How would they know
9	[inaudible]
10	COMMISSIONER DEL CASTILLO: No, no, no,
11	that when a production comes through, please let me
12	finish, because it
13	CHAIRPERSON GJONAJ: Yes.
14	COMMISSIONER DEL CASTILLO:might
15	become more clear, right? So they'll know that
16	whenever a production landscape, whatever day it is,
17	they're gonna be on a particular lot, so that when
18	they get the 48-hour notice they'll know that they're
19	gonna be on X side of the street and their deliveries
20	will come a certain way. That's what I mean in terms
21	of predictability. You know, we are not looking to
22	hurt small businesses. We are looking to develop a
23	level of predictability in neighborhoods, and it's
24	the same, it's the same challenges with accessing
25	public space, right? Like there may be a

COMMITTEE ON TECHNOLOGY JOINTLY WITH 33 1 COMMITTEE ON SMALL BUSINESS 2 construction project that goes up, or a public works project that has to go up, right? And they're gonna 3 schedule it at a particular time that is not going to 4 necessarily be advantageous to businesses but the 5 businesses know when that project goes up this is how 6 7 the traffic will be redirected, or this is where their customers will be redirected to. That's the 8 level of predictability that we're looking to 9 achieve. 10 11 CHAIRPERSON GJONAJ: Commissioner, I'm 12 not understanding, and maybe it's me. What is the, 13 when can you predict a shoot or a, a production is going to happen? When is that information ... 14 15 COMMISSIONER DEL CASTILLO: With 16 absolute, with absolutely certainty 48 hours in 17 advance. 18 CHAIRPERSON GJONAJ: But that's what I just said and you, you, I think maybe you're not, I'm 19 not asking correctly. Within 48 hours is not enough 20 21 notice for a small business to cancel a delivery, to cancel a move out or a move in. Maybe they're coming 2.2 23 into a location for the first time. They're delivering their office furniture. Maybe it's a 24 25

1COMMITTEE ON TECHNOLOGY JOINTLY WITH34COMMITTEE ON SMALL BUSINESS2contractor that has scheduled delivery for a major3project.

4 COMMISSIONER DEL CASTILLO: It is why we have the notifications go out, so that if they see 5 the notification and they understand that there's a 6 7 problem that they can our offices. They have with these other situations. There have been situations 8 9 where there has been an expected activity to occur in a neighborhood. They've called us as soon as the 10 11 notification has gone out and we've worked out with your colleagues' office how we can accommodate all of 12 13 the activity that needs to happen in that area at 14 that time. That's exactly what happened in, um, ah, 15 ah, in certain situations like the one that I 16 described in Brooklyn. The, there was a problem when 17 they saw that a production was landing. They called 18 us and we worked with the council member in that area 19 to find an alternate solution. 20 CHAIRPERSON GJONAJ: And, and... COMMISSIONER DEL CASTILLO: And it worked 21 2.2 out. 23 CHAIRPERSON GJONAJ: That only happened... 24

COMMISSIONER DEL CASTILLO: [inaudible]

35 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS CHAIRPERSON GJONAJ: ...48 hours in 2 3 advance, correct? COMMISSIONER DEL CASTILLO: Yes. 4 CHAIRPERSON GJONAJ: 48 hours? 5 COMMISSIONER DEL CASTILLO: Yes. 6 7 CHAIRPERSON GJONAJ: So, prior to 48 hours there is no notice give to a community. That's 8 9 what I'm trying to [inaudible]. COMMISSIONER DEL CASTILLO: The 10 11 production select the communities based on engagement with the communities. 12 13 CHAIRPERSON GJONAJ: But they don't [inaudible] prior... 14 15 COMMISSIONER DEL CASTILLO: That's not, 16 that's not entirely true. I, I, respectfully, 17 that's, that's not entirely true. By and large the 18 productions do reach to communities. Certainly they 19 fail in certain instances and we are continuing to 20 work to correct that. 21 CHAIRPERSON GJONAJ: But I'm asking [inaudible]. How far in advance of a shoot 2.2 23 [inaudible] mandatory [inaudible]. Is that correct, [inaudible] supposed to reach out? 24 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 36 COMMITTEE ON SMALL BUSINESS
2	COMMISSIONER DEL CASTILLO: No, the 48
3	hours is the notice [inaudible] you when the permit
4	has been issued. The outreach has happened before
5	that, because they have to figure that that's the
6	community that they want to film in.
7	CHAIRPERSON GJONAJ: When are they
8	reaching out to the actual community to let them know
9	that on X day we expect to be in your neighborhood,
10	that [inaudible]
11	COMMISSIONER DEL CASTILLO: It would vary
12	according to the size and scale and type of
13	production.
14	CHAIRPERSON GJONAJ: That's my point.
15	You're not giving me an answer. Maybe you can't, and
16	if you can't give an answer I'm OK with that. But
17	we're spinning our wheels here. I keep asking how
18	far in advance can a production actually do outreach,
19	and if the answer is they're not required to give any
20	advance notice more than 48 hours
21	COMMISSIONER DEL CASTILLO: Sir, I didn't
22	say any of that. I just explained that it will
23	depend on the size, scale, scope, and type of
24	production when they will do outreach. But they are
25	required to do outreach in the communities. That's

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 37 COMMITTEE ON SMALL BUSINESS
2	how they're able to determine whether they want to
3	film in a community is based on, like they're
4	scouting locations and so they have to do outreach in
5	the community. They're filming somewhere in that
6	community and they're working with someone in that
7	community, so they're doing outreach in the
8	communities.
9	CHAIRPERSON GJONAJ: Commissioner,
10	scouting a community is completely different than,
11	hey, I'm shutting down this street
12	COMMISSIONER DEL CASTILLO: I just have
13	to correct something. We actually don't shut down
14	streets. Our office does not shut down streets.
15	CHAIRPERSON GJONAJ: That's not true
16	[inaudible].
17	COMMISSIONER DEL CASTILLO: We take up
18	parking, but we don't block, we, we, our permits do
19	not allow for that.
20	CHAIRPERSON GJONAJ: Commissioner
21	COMMISSIONER DEL CASTILLO: And I'm happy
22	to show the permits that do not allow for that.
23	CHAIRPERSON GJONAJ: I [inaudible]
24	COMMISSIONER DEL CASTILLO: It might be
25	tighter, it might, it might be a tighter pass-

COMMITTEE ON TECHNOLOGY JOINTLY WITH 38 1 COMMITTEE ON SMALL BUSINESS 2 through, um, and we may do intermittent closures, but 3 we do not shut down streets for film permits. 4 CHAIRPERSON GJONAJ: Commissioner, I just 5 walked through a few months ago a street that was closed off entirely for production. 6 They even 7 created rain, they put cranes in. 8 COMMISSIONER DEL CASTILLO: I'm happy to, 9 I'm happy to follow up with you on that particular production and find out what the specifics of the 10 permit were. 11 CHAIRPERSON GJONAJ: I would have walked, 12 13 I had to wait to walk through. There was no cars that can get through. They literally shut down the 14 15 whole street. And it was in the Wall Street section. COMMISSIONER DEL CASTILLO: I'm not aware 16 17 of the specific production that you're talking about, 18 but I'm happy to follow up with you after this hearing to look into it and see what the terms of the 19 20 permit were. 21 CHAIRPERSON GJONAJ: So, again, I'm gonna ask the question in a different way. Scouting is not 2.2 23 the same as notifying a commercial corridor or residents of a neighborhood that we will be taking up 24 25 parking, that this area will be shut off, there will

39 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 be limited access or limited parking. That, they don't do that during a scouting process. They're 3 scouting a location, it's, they're scouting. They're 4 5 not notifying. I'm asking is there any way we can give more notice than the 48 hour advance notice 6 7 which currently is in the code of conduct. You don't 8 want to answer that. COMMISSIONER DEL CASTILLO: No, I can 9 answer that, sir. I think we discussed this the last 10 11 time, too, and we have determined that 48 hours is 12 the right amount of time inasmuch as in the event 13 that there is inclement weather, for example, there's a snowstorm, that production is not gonna come, and 14 15 they're not gonna know that until 48 hours in 16 advance. They're gonna have to make alternate 17 arrangements, whereas if we gave a week advance 18 notice the businesses will be disrupting their, their deliveries for something that's not gonna occur, and 19 so this is the balance that we're trying, so, so, 20 21 speaking frankly, this is the balance that we're 2.2 constantly trying to adopt. You want to give enough 23 notice so that people know to anticipate that there's going to be a disruption, but we don't want to give 24 25 too much because they might anticipate a disruption

COMMITTEE ON TECHNOLOGY JOINTLY WITH 40 1 COMMITTEE ON SMALL BUSINESS 2 that will ultimately not occur because circumstances 3 change and they're not going to be able to film in that area. 4 5 CHAIRPERSON GJONAJ: Commissioner, you make that decision for small business and for 6 7 residential neighborhoods gonna be impacted that 48 hours is more than enough notice. That is not fair. 8 9 I know small businesses. They cannot, they're not that fluid. 10 11 COMMISSIONER DEL CASTILLO: I, I... CHAIRPERSON GJONAJ: You've determine 12 13 that 48 hours is enough notice based on a theory of 14 [inaudible]. 15 COMMISSIONER DEL CASTILLO: It's, it's actually predicated on, on other types of notice that 16 17 are given for, um, street, um, street construction, 18 for paving. It's, it's actually grounded in that 19 similar type of notification. It's not something 20 that we made up. There is precedent for it in other notifications of communities where [inaudible] will 21 2.2 be happening in their neighborhoods. 23 CHAIRPERSON GJONAJ: Commissioner, I hope that we can start looking at this a little bit 24 25 differently and, I'm not attacking the movie

COMMITTEE ON TECHNOLOGY JOINTLY WITH 41 1 COMMITTEE ON SMALL BUSINESS 2 production industry and I don't want to give them a 3 burden that they, that... 4 COMMISSIONER DEL CASTILLO: No, I know, 5 and I hope you understand I'm trying to... CHAIRPERSON GJONAJ: No, I don't, and 6 7 that's the problem. 8 COMMISSIONER DEL CASTILLO: ...help you 9 understand why we're, why it's structured this way. That is not predicated on a whim. I certainly do not 10 11 have that discretion. I would, I would be in a very 12 different place if I had that kind of discretion. 13 Um, but it really is grounded in practice of other notification and the type of activities, um, that 14 15 would require notice to communities of street 16 activities. 17 CHAIRPERSON GJONAJ: By the way, street 18 activity permits are given 30 days in advance. 19 Communities can prepare. Residents know. Commercial 20 corridors know. They applied to the community board. 21 But I'm not gonna go down that avenue... 2.2 COMMISSIONER DEL CASTILLO: Road paving 23 is not. CHAIRPERSON GJONAJ: ...and in the public 24 25 works, when there's a public works project, a large

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 42 COMMITTEE ON SMALL BUSINESS
2	project, they're given, the community board is given
3	advanced notice and they're given, ah, notice that
4	there will be a water shutoff close to the time that
5	they're gonna do the work. But there is in it much
6	advanced notice given before that. And what I'm
7	asking you is that maybe we should be looking at this
8	in a way where how do we create a, a partnership
9	where we don't hurt film industry or small businesses
10	or residential communities, that we give them in an
11	advanced notice as much as possible and 48 hours is
12	not enough. It really isn't enough.
13	COMMISSIONER DEL CASTILLO: OK, well,
14	we're happy to continue the conversation with you
15	CHAIRPERSON GJONAJ: How much
16	COMMISSIONER DEL CASTILLO:to see what
17	other proposals are on the table.
18	CHAIRPERSON GJONAJ: I won't be here the
19	next time
20	COMMISSIONER DEL CASTILLO: And I'm also
21	happy to meet with you so that we can explain the
22	specific logistics of how the industry is, works, so
23	that we make sure that we're, we're working together
24	at, for solutions. Because I, I do understand. It
25	is very difficult to understand how production works.

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 43 COMMITTEE ON SMALL BUSINESS
2	CHAIRPERSON GJONAJ: We tried this in
3	2019. It's, you know, almost two years later
4	COMMISSIONER DEL CASTILLO: Well
5	[inaudible] pandemic that interrupted our
6	conversations, unfortunately. And, and we are, we
7	have been working with each of you to, um, try to
8	bring back production in an equitable way, um, while
9	also attending to the economic recovery of our other
10	creative sectors, and so I welcome that for sure,
11	absolutely. We want to ensure that the economic
12	recovery of the city benefits everybody.
13	CHAIRPERSON GJONAJ: And so do I, but,
14	Commissioner, I'm going back to notice, and what
15	you're telling me is because it's so complicated that
16	it's very difficult to give out, to give more than
17	48-hour notice on a production of a movie that, or a
18	production that could impact communities, I don't
19	think is fair. I don't believe, and I know our
20	businesses don't feel it's fair, so when you say
21	you're happy to work with me, with me on this, you
22	don't have to work with me. Work with the
23	communities that are impacted. Go talk to those
24	businesses. Go talk to those residential
25	communities. They will share with you what their

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 44 COMMITTEE ON SMALL BUSINESS
2	issues are and why 48 hours is not enough. We've
3	just done a whole spin, it took 20 minutes, and we
4	got no answers and no commitment. 48 hours is not
5	enough. I may not like the answer. You may not like
6	what I'm asking you to do, but 48 hours and notice to
7	our community is not enough. And in many cases
8	they're not doing a 48 hour notice anyhow. They just
9	pop up. And you're gonna say, well, please let me
10	know who they are and we'll look into it, and I'm
11	sure that will just continue to spin the wheel. But
12	thank you, Commissioner. Um, Robert, I, that's the
13	questions that I have. I'm sure you have many, many
14	more, and I want to thank you for the courtesy.
15	CHAIRPERSON HOLDEN: Thank you, ah, Chair
16	Gjonaj, for the questions. And, um, I agree with
17	you, by the way. I've, I've said this over and over
18	again that 48 hours is not enough time for the
19	tremendous impact, most of these film shoots do have
20	an impact, some more than others, obviously, but just
21	48 hours is not enough for our small businesses or
22	other community and, ah, and it's done in other
23	cities, by the way, Commissioner. It's done four
24	days in other cities, three days in some cities. I
25	don't know it's set on two days in our communities

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 45 COMMITTEE ON SMALL BUSINESS
2	our in our city but, um, we need to look at that. So
3	I don't want to, um, ah, beat a dead horse, but it is
4	a, a concern and it has been a concern for some time.
5	Ah, I just want to recognize that we've been joined
6	by Eric Ulrich, um, and I'll ask a few questions. I
7	do have to jump off for a, a vote soon and, ah, and
8	I'll turn it over after that, um, after a few
9	questions, I'll turn it over to Council Member Yeger,
10	who has a question, or any council members that have
11	some questions. But let me begin. Commissioner, I
12	want to thank you for your testimony and for the work
13	you've been doing. There's been a tremendous
14	difference in the office and I agree with you that,
15	ah, it's, it's a difficult situation, but you've made
16	definite improvements. Um, one, of course is the
17	code of conduct, which I'm holding. Ah, it's quite
18	extensive, much improved, but I have some questions
19	on enforcement of it, because, um, I, I just want to
20	go over, let's, the staffing and operations in your
21	office. How many employees are in your office
22	currently, because, um, our, you know, just the, ah,
23	you know, check, there's 25 in the office for
24	permitting. Ah, is that correct?
25	

COMMITTEE ON TECHNOLOGY JOINTLY WITH 46 1 COMMITTEE ON SMALL BUSINESS 2 COMMISSIONER DEL CASTILLO: Um, there are 3 seven, there's seven permit coordinators, um, five field representatives, and then administrative staff 4 5 that supports that activity. CHAIRPERSON HOLDEN: How many, how many 6 7 total, ah, employees? COMMISSIONER DEL CASTILLO: Um, well, so 8 9 MOME overall has just under 90 head count. But that's spread across the five divisions that I just 10 11 described. So [inaudible]. 12 CHAIRPERSON HOLDEN: Five. But what about, just talk about, ah, just talk about 13 14 permitting. 15 COMMISSIONER DEL CASTILLO: Yeah, for 16 permitting specifically we have seven permit 17 coordinators... 18 CHAIRPERSON HOLDEN: OK. 19 COMMISSIONER DEL CASTILLO: ...and five 20 [inaudible]. 21 CHAIRPERSON HOLDEN: OK, there, OK, there 2.2 lies the problem. Because LA has 180 for permitting. 23 COMMISSIONER DEL CASTILLO: LA is also a nonprofit. Um, their film activity is run by a 24 25 nonprofit. It's not a government agency.

47 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 CHAIRPERSON HOLDEN: Ah, it doesn't 3 matter. It's, um, it's... 4 COMMISSIONER DEL CASTILLO: Well... COUNCIL CLERK: ... if they're overseeing, 5 and, again, this is, um, there's, obviously, 6 obviously it needs to put many more [inaudible]. 7 I'm, I'm trying to get you more employees, ah, 8 9 Commissioner. COMMISSIONER DEL CASTILLO: I appreciate 10 11 that. [inaudible] 12 CHAIRPERSON HOLDEN: Don't argue, don't 13 argue with me [laughs]. I'm trying, I'm trying to... COMMISSIONER DEL CASTILLO: Thank you. 14 15 CHAIRPERSON HOLDEN: ...get you bigger 16 staff, because obviously, and, ah, I just want to say 17 this. My experience, and I know the pandemic got in 18 between your work, and, and I appreciate that. And 19 I'm just not sure if you have enough employees to 20 check on this, this code of conduct. Because I 21 believe that every film shoot there should be someone 2.2 overseeing it from your office, and, and I don't want 23 them juggling 50 other shoots the same day, 'cause it's not going to work. So, um, you know, if LA has 24 25 a not-for-profit and it's working, I don't know if

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 48 COMMITTEE ON SMALL BUSINESS
2	it's working, we'll do some more work, ah, ah, work
3	on that to, to look it. But we've been looking at
4	other cities and it looks like we have the smallest
5	staff, ah, out of any big city. So I'm, I'm, ah, I'm
6	concerned that we should be expanding this office
7	and, ah, having a, a liaison, because even the, you
8	know, the problem that we had in my district where
9	there, there was a mixup, there were two film shoots
10	at once, um, and one was told to go into anything you
11	could find, any commercial area you can find for
12	meter parking. Um, and they went into my district.
13	They were shooting in another district, and you know
14	about that.
15	COMMISSIONER DEL CASTILLO: Yes, I
16	CHAIRPERSON HOLDEN: Because it was
17	Election Day there was nobody
18	COMMISSIONER DEL CASTILLO: Yes.
19	CHAIRPERSON HOLDEN:to reach.
20	COMMISSIONER DEL CASTILLO: But if, if I
21	can address that for a moment, um, Council Member,
22	ah, we, it was Election Day, um, but nevertheless,
23	um, you were able to reach me directly and your
24	office did reach out to my office directly and, and I
25	took your call. I believe I was in Philadelphia at

49 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 the time tending to my uncle in hospice. Um, but nevertheless we returned, um, we jumped on the 3 situation immediately. I think, well, yes, it was a 4 mess and there are certainly things that we can do 5 better to address, which I, I want to get to. 6 Um, 7 what I do want to point to is that my office was responsive immediately to yours. Um, the local 8 9 precinct reach out, reached out directly to Lt. Minor to assess the situation, and we were able to move the 10 11 correction out of that site by that afternoon. Where 12 we, where we fell down... 13 CHAIRPERSON HOLDEN: Yeah, but, but let 14 me just jump in. Let me just jump in. The, the 15 damage was done already, that's the problem. 16 COMMISSIONER DEL CASTILLO: Right... 17 CHAIRPERSON HOLDEN: You know 18 [inaudible]. 19 COMMISSIONER DEL CASTILLO: But where we, 20 and that's, that's why I want to address where we fell down. 21 2.2 CHAIRPERSON HOLDEN: All right, OK. 23 COMMISSIONER DEL CASTILLO: Where we fell down was when we saw that there was this, and, and to 24 25 be clear what caused the problem was that when, so

50 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 there was production A and production B. When 3 production B entered their information into the 4 system they selected the wrong borough, so it didn't immediately show up as a conflict, which had it done 5 so we would have certainly moved that production to a 6 7 different neighborhood. Um, but as, as soon as we did discover it was a conflict what we should have 8 9 down was, um, to reach out to you to flag the problem and see if we could troubleshoot it with you and, ah, 10 11 the neighboring district. And that is something that 12 we would, um, most certainly do moving forward. But 13 even before that, um, you know, in, in this case it was really ultimately a data entry error that 14 15 triggered this problem, um, but I would, I would, um, 16 I would say that all of the pieces that we've been 17 putting into place did allow us to be responsive 18 immediately and to, um, take the necessary steps to resolve the matter that day. I do recall that the 19 Council Member has a jump for a, a vote, I think, and 20 21 so, um, I look to the council to see how you would 2.2 like to proceed. 23 COMMITTEE COUNSEL: Council Member Holden will be back with us in, just in a moment. 24 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 51 COMMITTEE ON SMALL BUSINESS
2	CHAIRPERSON GJONAJ: Ah, do you need me
3	to jump in now to, if the other council members have
4	questions?
5	COMMITTEE COUNSEL: Council Member
6	Gjonaj, do you have a question to [inaudible]?
7	CHAIRPERSON GJONAJ: [inaudible] can you
8	call on the other council members that may have
9	questions so we don't wait for, ah, Council Member
10	Holden?
11	COUNCIL MEMBER YEGER: Hi, um
12	COMMITTEE COUNSEL: Council Member Yeger
13	has a question.
14	COUNCIL MEMBER YEGER: Thank you. I, I
15	actually have the same
16	SERGEANT AT ARMS: Time starts now.
17	COUNCIL MEMBER YEGER: Thanks, you can
18	turn off the clock 'cause I don't care. Um, I have
19	the same issue with the, ah, Chair Holden does. I
20	have a noon vote, um, so I don't know if there are,
21	if Council Member Ulrich, ah, has any questions and I
22	would defer to him if he wanted to, or Council Member
23	Dinowitz. I see them here. Um, ah, but if it not I,
24	I could start real quick. Um, Bob, are you still
25	here?

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 52 COMMITTEE ON SMALL BUSINESS
2	COMMITTEE COUNSEL: I think Council
3	Member Holden had to jump to the vote right now. But
4	I do not see any other hands [inaudible].
5	COUNCIL MEMBER YEGER: OK, so what I'm
6	gonna to do is I'm going to try to get into the other
7	hearing and see if I could just monitor it, and then
8	if I have to jump off I'm gonna jump off. Let me
9	just, first of all, ah, Commissioner, it's good to
10	see you and I apologize, I don't do the scheduling
11	here, I seem to work for council staff. They tell me
12	where to go and we show up. Um, ah, so that's just
13	the way unfortunately it is. Um, I just, I do want
14	to state for the record, um, ah, before I go into my
15	questions or my comments that, ah, when, when we have
16	had an issue in my community with film production,
17	and I've reached out to yourself or to, ah,
18	Commissioner Levin, um, you've been incredibly
19	helpful, ah, in, in, ah, curtailing some of the
20	abuses, ah, and not using hyperbole because they are
21	abuses, ah, that the, that these film production
22	companies heap upon my community, as much as they
23	heap upon any community in the city. For my
24	community it's a little bit, ah, more salt on the
25	wound, um, for a number of reasons. Number one is,

53 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 and maybe, maybe this is the most important to my 3 community, not most important to any other community. 4 Um, my neighborhood, ah, tends to not watch movies. They, many residents, most residents in my 5 neighborhood don't go to movies, they don't watch 6 7 movies, they don't see movies, they don't own TVs, 8 they don't even have broadband access at home. This, 9 this is not an industry that is providing something new and exciting to them. So what they're getting is 10 11 the, is the, ah, ah, the, the unfortunate, ah, aftermath of the film industry, you know, coming into 12 their neighborhood, and I'm not just referring to my 13 district, but it's also Williamsburg, ah, that has 14 15 the same problems, and their council member is not here, but I'm going to take the luxury and 16 17 prerogative of speaking for a neighborhood that I 18 know very well. Um, when you come into an Orthodox 19 Jewish neighborhood, not you, and block off the 20 streets and 48 hours in advance put up a notice 21 saying get your cars out of the way, ah, by the way, 2.2 you know, we're putting up the notice on Thursday, 23 we're gonna do the filming on Saturday, but we can't move our cars on Saturday so we have to get rid of 24 them on Friday. Um, these are real problems. So I 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 54 COMMITTEE ON SMALL BUSINESS
2	want to talk about the 48-hour notice for a minute
3	because I, I'm clearly not gonna change your mind
4	that, you know, I heard the exchange between yourself
5	and, ah, Council Member Gjonaj, but what I would say
6	is that, first of all, there are agencies that do
7	provide with more notice, um, about, about the, ah,
8	ah, planned work and things like that than 48 hours.
9	But more, more to the point, it is not an
10	impossibility to provide more than 48 hours. It's
11	not like, you know, you're giving us the 48-hour
12	notice because that's the best you can do. We're
13	getting 48-hour notice because that's the
14	determination that was made, and with respect I'm
15	going to venture a guess as to why. If you gave us a
16	week notice and it didn't work for us we would have a
17	week to start ringing bells and, and going crazy and
18	doing the things we have to do and calling you, and
19	if that doesn't work calling your deputy mayor, and
20	if that doesn't work calling the mayor. With 48
21	hours' notice we have to have literally drop
22	everything and make this a project of the day. And
23	there's a dice being rolled that council members
24	don't have the time to do this in 48 hours, to spend
25	the entire 48 hours fighting with some film crew that

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 55 COMMITTEE ON SMALL BUSINESS
2	wants to do this to our, their neighborhood. So
3	therefore it's gonna happen. It's a balancing act of
4	the desire to get the film done and at the same time
5	get, you know, ah, ah, meddlesome council members
6	like us to mind our business. Um, and it's the
7	feeling of some people, perhaps not yourself,
8	Commissioner, ah, you know, it's not our business
9	what's going on with these things because the film
10	industry decides where they want to go and what they
11	want they want to do. Forty-eight hour is not enough
12	and it can be more. And I have a suggestion easily
13	how. First of all, I've seen the notices, as you
14	know, 'cause I've talked to you about this, ah,
15	Commissioner, and also Commissioner Levin, that the
16	notices, I frequently find out about these because
17	the notices went up before I even got the flash
18	notice from your office. The flash notices are, are,
19	it's a broken system. The flash notices are not just
20	addressed to myself, they're also being sent to my
21	predecessor in the council, who's been gone for four
22	years. It's clear that the system could use an
23	update and can use an upgrade, and I'm glad that the
24	technology chair is here to hear this because this is
25	something that we're going to, I think, ah, talk to

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 56 COMMITTEE ON SMALL BUSINESS
2	DoITT about whether or not they can give you an
3	assist to get a better system. But at the same time
4	it's still a human decision made to send those
5	notices out. By the time I see the flash notice, the
6	notices from the film crews have already gone up in
7	the neighborhood, they've already seized the parking,
8	they've also started causing the chaos in the
9	community. What's an easy solution? The second they
10	identify a location as a potential location, why can
11	we just get a flash notice that says this has been
12	identified as a potential location? What would be so
13	difficult and who would get harmed? That's question
14	number one.
15	COMMISSIONER DEL CASTILLO: Um, I think
16	there are notifications that we can consider for
17	sure. I would need to, you know, I, I'm not hedging.
18	I really am a very process-oriented person. I think
19	you know this from our conversation, and so I never
20	like to commit to something that might have
21	unintended effects, so I really do like to understand
22	like how that would play out, and, and, listen, I,
23	I'm, I'm very happy to, um, engage in further
24	discussion about how the notifications, the timing of
25	the notifications, the types of notifications, um, to

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 57 COMMITTEE ON SMALL BUSINESS
2	see if we can arrive at something that, um, works,
3	um, for everyone, for sure. Um, and so I don't mean
4	to suggest that there are these things written in
5	stone. Um, I think there is, you know, there, it is
6	absolutely worth, um, revisiting processes, um, and,
7	yes, looking at how, ah, this information gets
8	processed in, um, the citywide events coordination
9	and management database, um, how that information
10	gets entered, how it gets transmitted, all of that,
11	um, and so, you know, if there's another layer of
12	notification, um, that we want to consider, I would
13	love to have that, I would love to pursue that, um,
14	um, exploration with you and your office.
15	SERGEANT AT ARMS: Time.
16	COUNCIL MEMBER YEGER: So, ah, Chair,
17	with your permission, if I may?
18	CHAIRPERSON HOLDEN: Of course, continue.
19	COUNCIL MEMBER YEGER: Thank you, Chair.
20	Um, so, look, I, I, you know, I'm happy to explore
21	it. Ah, 48 hours, you know, or 72 or 96 or a week or
22	two or whatever the case may be, but 48 hours is not
23	sufficient. What I will point out, ah, to you and,
24	and you know this, but I want to say it for the
25	record as I started, um, when, when I have seen this

58 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 and I've reached out to you, ah, and you've helped, um, ah, get to, you know, clearing up some of the 3 4 mess, what I have found, and this is in every instance, not sometimes, not most of the time, but in 5 every single instance the film companies were taking 6 7 up more than the needed. How do I know? Because they gave it up. The second they got a little 8 9 pushback from you they gave it up. Which means that somewhere in the process they're getting more than 10 11 they and nobody's pushing back them back at the 12 beginning. One of the reasons that I'm suggesting 13 that's it not just the notice, but it's also a more proactive working with us, ah, us who are elected and 14 15 our community boards, who the eyes and ears on the I mean, the reason I have a district manager 16 ground. 17 in my district, ah, four of them, is because they're 18 there every single day with, they're literally 19 walking the streets of our neighborhood. They know 20 what's going on. They'll see the signs, they flag it 21 for us. Um, you know, I have a far bigger district 2.2 than any one of my district managers do and so, you 23 know, I, I rely on them to be my eyes and ears. Ah, when they are telling us that they're seeing this, 24 25 and then we start reaching out to you and you put us

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 59 COMMITTEE ON SMALL BUSINESS
2	in contact with the film company and we start
3	negotiating, the first reaction is there's no way we
4	can do any less. When I let them know that in my
5	neighborhood we have fleets of hundreds of privately
6	owned school buses that belong to our community
7	schools and I'm going to encircle the neighborhood
8	with them and not let them in, they're immediately
9	able to reduce the, ah, the impact of their, ah, of
10	whatever it is that they need. I apologize, that's
11	the hearing, ah, coming on. So, you know, it's clear
12	that they can reduce. It's clear that, that they
13	need to push to do it. What is also, what's also
14	clear is that I don't have the badge and the
15	credentials to get them to do it without your help.
16	So when we see a notice on Friday after and we start
17	reaching out to, to, ah, your office and, you know,
18	helpful, yes, I, could reach Commissioner Levin and I
19	could reach yourself offline. I, I'm not complaining
20	that you're not responsive, that's not the case at
21	all. But it shouldn't be the reliance an
22	enterprising council member to go out there and do,
23	we're legislators. This is not our job. And we're
24	happy to do it to be sure, but there ought to be a
25	way that we're able to, before it even, the impact

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 60 COMMITTEE ON SMALL BUSINESS
2	even hits the community to reduce the scope of what
3	these film companies are asking for. They ask for
4	dozens and dozens of blocks that they need parking.
5	I promise you, by they way they don't use any of our
6	local stores in my community, not a single one. They
7	bring in their own, I don't want them to, I don't
8	care. But they bring in their own catering, they
9	bring in their own this, they bring in their own,
10	everything they bring it in. They truck in
11	everything. They, they don't even buy so much as a
12	Diet Coke from the corner grocery store. They don't,
13	and so the idea that this is somehow beneficial to my
14	neighborhood as a neighborhood, as a, not, not
15	separating it from, as a part of New York City, but
16	as a neighborhood it's not beneficial, it's only
17	damaging. So, yes, we have to pay the price for
18	being a part of this great metropolis of New York
19	City, although I would very much have, happily, ah,
20	have Brooklyn be its own city and my neighborhood be
21	its own village again, ah, to reverse the great
22	mistake of 1898, but until that time we're stuck with
23	this being dictated to us from Manhattan. And we
24	really do need your help because I, I will
25	respectfully, respectfully challenge one line that

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 61 COMMITTEE ON SMALL BUSINESS
2	you said, ah, earlier, ah, with Councilman Gjonaj's
3	questions, they do close off streets. They do. They
4	not only close off streets, they block off parking in
5	advance of when the permit is allowed for their
6	filming. In anticipation that people won't move
7	their cars, they start blocking it off a day or two
8	in advance. It's not OK. These things are not OK.
9	COMMISSIONER DEL CASTILLO: I agree.
10	COUNCIL MEMBER YEGER: And, and there's
11	no, there's no enforcement of the code of conduct
12	that we believe, you know, yes, they have a code of
13	conduct, and then what? Who's the police on the code
14	of conduct? I mean, in theory your tiny agency, but
15	you're a tiny agency. You're not running around the
16	city issuing fines. And if they, and if they violate
17	that code of conduct what happens to them? Nothing.
18	They don't get a penalty. I know, for example, that
19	if Con Ed shuts down a street, ah, in violation of
20	its permit, I can call DOT. DOT will send out the
21	[inaudible] team. They will get a significant fine
22	for shutting down a street. Film companies, they get
23	nothing, nothing, it's nothing. They, they, nothing
24	happens to them. Um, you know, I'm not gonna belabor
25	the points that I've made because it is in many ways

62 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 repetitious of my colleagues, um, and I may have 3 gotten to the point where everything's been side, but 4 just not everybody said it. So I don't want to do that. But what I will do is leave you with a closing 5 thought and you and I have talked about this, 6 7 Commissioner, and Commissioner Levin as well. 8 Neighborhoods must be able, they must be able to 9 control their own destiny. They must. It cannot be that the neighborhoods of this city have their, their 10 11 ability to thrive dictated to them from Manhattan. It can't be the case 'cause we cannot survive that 12 13 way. We are, there, there is no one-size-fits-all rule how New York City is run, and you know this 14 15 because our neighborhood is so unique that you could 16 literally lift up our community and put it in the 17 middle of Kansas as, as a wholly contained 18 neighborhood and we won't even notice the absence of New York City. So, you know, we need your help to 19 20 rein them in and, and I do look forward to continuing 21 to work with you, but I, I just want you know that 2.2 Councilman Gjonaj is not alone in his feelings and 23 Council Member Holden's not alone in his feelings. Ι know that other members, um, who may or may not come 24 into this hearing, who we've been speaking about this 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 63 COMMITTEE ON SMALL BUSINESS
2	since, ah, we had a hearing when we are still at City
3	Hall on this topic, I think two and, two or three
4	years ago and it hasn't changed for the better. So,
5	ah, I'm very grateful, Chair, for, for the extra
6	time. I appreciate it. Commissioner, ah, I really
7	do look forward to continuing to work with you, but
8	we have to do better. It's not, it's not OK the way
9	things are going on.
10	CHAIRPERSON HOLDEN: Thank you, Council
11	Member Yeger.
12	COUNCIL MEMBER YEGER: Thank you.
13	CHAIRPERSON HOLDEN: And I just want, I
14	just want, Commissioner, I just want to follow up on
15	a few things that, ah, Council Member Yeger said.
16	Um, um, because, because the notification is the,
17	seems to be the issue in the oversight. And I think
18	those are the basic problems that we're seeing. And,
19	um, you know, how and when our community is notified
20	of the upcoming film, other than the, the posting of
21	the, the notice, the flash notice, or the, the
22	sending, the emailing of the flash notice. According
23	to MOME's code of conduct production studies are
24	required to notify the community boards, the council,
25	and the block emergency association for locations in

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 64 COMMITTEE ON SMALL BUSINESS
2	which they are filming, like you said, at least 48
3	hours in advance. But, here's the problem. Um, how
4	does, how do you check on if they're doing that? I
5	mean, are you reaching out to all the parties? Ah, I
6	know you have a small staff, but if we need more
7	staff then we need to, you need to ask. Um, because
8	I just got off the phone with the local merchants'
9	association president in Middle Village, where those
10	shoots have occurred. He's never gotten a call from
11	a film company in advance. I'll say that again.
12	He's never gotten, and he's been president for a
13	decade. He's never gotten a call from any film shoot
14	that was happening. And, by the way, the one that
15	was happening in Middle Village, remember
16	COMMISSIONER DEL CASTILLO: Yes, I do.
17	CHAIRPERSON HOLDEN:before Christmas,
18	and that was before your time, I know, but he didn't
19	get a call then and the one that was just, that
20	happened by mistake, ah, in the area, he didn't get a
21	call then, and another one that was happening on
22	Metropolitan Avenue near Christ is King High School,
23	again, that was last week or two weeks ago, they
24	didn't post anything. I had a call to get the
25	

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 65 COMMITTEE ON SMALL BUSINESS
2	production company to post on the poles, ah, so, it's
3	not, it's not fixed yet, Commissioner.
4	COMMISSIONER DEL CASTILLO: No, I, and,
5	and I would, I'd be lying if I said that we had that
6	we had [inaudible]. As I said, I do know there is
7	more work to be done. In terms of follow-up, um, you
8	know, as you noted, we have a small staff, and so we
9	do end up prioritizing, you know, based on, you know,
10	where are [inaudible] happening, where are gonna be
11	some impacted, some of the most impacted areas, and
12	so on a given day for follow-up to make sure that
13	people have dotted there Is and crossed their Ts, um,
14	in terms of, in terms of outreach communities, and
15	that's [inaudible] about following the code of, I'm
16	not talking about the specifics of their permit, but
17	in terms of doing outreach to communities, um, we, we
18	do our best to make sure that they have done the
19	outreach that they're supposed to do, but we're not
20	able to get to every single production to make sure
21	that they've done the outreach that they're supposed
22	to do.
23	CHAIRPERSON HOLDEN: But, see, that,
24	that's the problem, because, um, I don't even think,
25	to me it looks like very few are being, ah, there's

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 66 COMMITTEE ON SMALL BUSINESS
2	no oversight, or very little. Only when you get a
3	complaint, because you said to me, well, as soon I,
4	we, you know, we got your complaint, you, you moved
5	all the vehicles. It wasn't right away, by the way.
6	Like I said, the damage was done. But just the fact,
7	commissioner, that that happened that means they were
8	told, the production company was told, just go to the
9	next, ah, you know, ah, meter parking. That's got to
10	change. I, I told you this already.
11	COMMISSIONER DEL CASTILLO: Oh, yes.
12	CHAIRPERSON HOLDEN: Let me, let me just
13	finish.
14	COMMISSIONER DEL CASTILLO: Sure, of
15	course.
16	CHAIRPERSON HOLDEN: That's gotta change.
17	But I think these, and, and again, this is not your
18	fault, because I know it was before your time, but
19	they, these, these, um, film crews have gotten so
20	used to no accountability at all, I mean at all, that
21	they just do as they please. So we're, more often
22	than not we're seeing the abuses still, and we saw
23	it, I had two right in my, my district within weeks
24	that were, no signs had been posted, nothing, nothing
25	was done, and, um, and, and just sending out an

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 67 COMMITTEE ON SMALL BUSINESS
2	email, in your code of conduct you have a lot of
3	rules here, a lot of rules, and maybe Josh Levin can
4	answer this, but are you checking if there's some big
5	shoot, a big shoot, I'm not saying every shoot. If
6	there's a big shoot do you really do quality control?
7	Do you check with the community board? Do you check
8	with the merchants' association? Maybe Josh, you
9	want to answer that, Josh Levin?
10	COMMISSIONER DEL CASTILLO: Josh?
11	ASSOCIATE COMMISSIONER LEVIN: Ah, yes.
12	Thank you very much, ah, ah, Chair Holden. Um, I
13	COMMISSIONER DEL CASTILLO: I would like
14	to [inaudible] because I don't think you've been
15	sworn in, I'm not sure.
16	ASSOCIATE COMMISSIONER LEVIN: OK.
17	CHAIRPERSON HOLDEN: Go ahead, go ahead.
18	COMMITTEE COUNSEL: I [inaudible] you,
19	yes, thank you very much, Mr. Levin. Do you swear or
20	affirm to tell the truth, the only truth, and answer
21	honestly to council member questions?
22	ASSOCIATE COMMISSIONER LEVIN: I do.
23	COMMITTEE COUNSEL: Thank you. You may
24	answer questions.
25	

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 68 COMMITTEE ON SMALL BUSINESS
2	ASSOCIATE COMMISSIONER LEVIN: Thank you
3	very much. Ah, and thank you again, Chair Holden.
4	Ah, so directly reaching out to the, the, ah, the
5	trade, or the, the BIDs, we, we don't directly reach
6	out with them every time. Um, we do when we try to
7	get to the bottom of the situation. Um, I mean,
8	we're having the productions post signage, ah, in
9	certain cases a week in advance. Um, it's, it's a
10	work in progress.
11	COMMISSIONER DEL CASTILLO: All right
12	CHAIRPERSON HOLDEN: All right, so,
13	Josh
14	COMMISSIONER DEL CASTILLO:he missed
15	the question, though.
16	CHAIRPERSON HOLDEN: [inaudible].
17	COMMISSIONER DEL CASTILLO: All right, I
18	just want to clarify. For the bigger productions we
19	do do outreach with the, um, with the communities,
20	when we know that like there's gonna be like
21	[inaudible] or a significantly large production, um,
22	and we work with the studios to do that outreach.
23	CHAIRPERSON HOLDEN: All right, but, but,
24	but, but, here's the big buts. Do we, ah, like you
25	said, a big production. Um, I just told you about

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 69 COMMITTEE ON SMALL BUSINESS
2	the Middle Village Chamber of Commerce never been
3	notified. Um, it seems that we react after the fact.
4	So what I'm saying to Josh, I'm saying to you,
5	Commissioner, that wouldn't it be, just put one
6	person in charge to start calling and do it, or send,
7	or email, if you can't, if you don't have the
8	personnel to call people, an email survey it and then
9	with the checklist, this did this production company
10	do, do these things that are on the code of conduct?
11	Did they do it? And that's all, that's all I'm
12	saying to you here, 'cause I don't want to keep
13	beating a dead horse, but there, there's, again,
14	there's this mindset, I think, in the industry that
15	they can just like they own the streets. They come
16	in and it's theirs. Um, I, like I said, when there's
17	some shoots in my neighborhood, contact my office,
18	not just through a flash, 'cause I get a flash and I
19	sometimes, I, I can't react to it. There's so much
20	email that we get. But if there's gonna be a film
21	shoot, and listen, I'm the chair of technology which
22	oversees this industry, you know, this, this office.
23	So if I'm not really getting the information what,
24	what about, you know, community boards and council
25	members and, ah, and merchants' associations? So we
	I

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 70 COMMITTEE ON SMALL BUSINESS
2	need a quality control, that, and if they're not
3	adhering to what happens to these, like, like Council
4	Member Yeger said what happens to this, ah, these,
5	ah, these shoots, these, these, ah, ah, film
6	companies, what happens? Ah, I'd like to know how
7	many were reprimanded
8	COMMISSIONER DEL CASTILLO: Sure.
9	CHAIRPERSON HOLDEN:in the past. How
10	may their permits were pulled? How many, um, had to
11	pay a fine? Is, do you have those numbers,
12	Commissioner?
13	COMMISSIONER DEL CASTILLO: Ah, no, but
14	we can, we can work on that.
15	CHAIRPERSON HOLDEN: Yeah, because I'd,
16	I'd like to see. If there's, if there are very few
17	then we have our work cut out for us and, um, like I
18	said, um, I don't know if I'm gonna be the chair of
19	technology in the next council and I don't know if
20	you're gonna be the, the commissioner, and I don't
21	know if Josh is gonna be there, but we have to
22	prepare that we, we will be here. Ah, or at least
23	our communities will be here. And we, I want to
24	leave it, this office in a better spot, and I'm still
25	gonna be a Council Member, so I can still

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 71 COMMITTEE ON SMALL BUSINESS
2	participate, but, um, I, under the previous, um,
3	administration I, I saw that it's just like people
4	were sleeping at the wheel and I, and abuses are
5	still happening. That's what I'm saying to you, and
6	that we can minimize, and I, I have some ideas how we
7	could, and I, and I spoke to you, Commissioner, um,
8	before the hearing, and I appreciate you coming out
9	to my district because, um, I've never had, you know,
10	a commissioner of MOME come out to my district, um,
11	and you're the first one and you, you stayed and you
12	answered questions, and I think we could, ah, and I
13	hope you're the commissioner, you know, next year,
14	um, and that we can work together on specific
15	improvements to, to kind of minimize the impact, ah,
16	to our, especially to our commercial districts. Ah,
17	and to, and to residential for parking. But what I'm
18	saying to you and Josh is that we need, we need that
19	oversight from your office. And like a
20	questionnaire, have you done ever, have you ever done
21	a quality control questionnaire?
22	COMMISSIONER DEL CASTILLO:
23	Questionnaire, no, but direct follow-up yes.
24	CHAIRPERSON HOLDEN: OK, so direct
25	follow-up means that you don't have facts and figures

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 72 COMMITTEE ON SMALL BUSINESS
2	on what percentage, so I think what should
3	automatically happen going forward is that after a
4	film shoot an email goes out to the community - to
5	the council members, to the community boards, to the
6	merchants' association. Is that difficult? No.
7	Could that be, could you get a lot of information?
8	Yes. So that's what I think you, you might start,
9	um, because I bet if I ask community boards they only
10	got the flash from your office, right? They got no
11	calls and we found this out the last time. No calls
12	from the film industry. No calls to the merchants'
13	association. I just got off the phone, like I said.
14	The merchants' association president never got a
15	call. So there you go. They are violating the code
16	of conduct. And that's an important feature,
17	Commissioner, so I, I, again, I don't want to,
18	nobody's checking if the notices are going up. Um,
19	so, like I said, they're very difficult to enforce.
20	So, um, I'd like to get how many, like I said before,
21	how many violations were issued to anybody, any film
22	shoot that for taking too much spots, you know,
23	taking over, and by the way, the normal occurrence,
24	and I'll ask this to the NYPD, because, um, I got an
25	answer from, apparently from your office, um, the

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 73 COMMITTEE ON SMALL BUSINESS
2	NYPD, ah, 'cause I called my, um, the CO of my local
3	precinct, Deputy Inspector Hall. I said about the,
4	um, the metropolitan, ah, shoot, the Metropolitan
5	Avenue shoot on November 2, Election Day, I said
6	there's no permits posted, can you go and summons
7	them because there's, there's no posted, there's
8	nothing posted, there was no production person that
9	could answer any of my question, no locations person
10	that could answer my questions. They were rude, ah,
11	the production company was rude to my businesses.
12	And they just like did it, did as they pleased. They
13	used us as a parking lot, and I resented them. I
14	told the Commissioner this, and I understand there's
15	a mistake that was made. Well, there's no excuse for
16	rudeness, but more importantly there was a lack of
17	communications. Um, but when I asked the precinct
18	commander to issue parking summonses, ah, I got a
19	road block from NYPD saying that the film industry
20	company that was shooting, I think it was NBC, um,
21	they had permits for the following day. And that's
22	what the deputy inspector of the precinct told me,
23	which was untrue. You, can you guys explain that and
24	NYPD what happened there?
25	MATTHEW BESSE: Sure.

74 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 CHAIRPERSON HOLDEN: Right. 3 MATTHEW BESSE: I'll probably need to be 4 sworn in. CHAIRPERSON HOLDEN: Oh, you didn't? OK, 5 you weren't sworn in? All right, go ahead. Irene? 6 7 You're on mute. Irene, you're on mute. 8 COMMITTEE COUNSEL: I apologize. Yes, 9 thank you very much. I did not realize I was on mute. Ah, do you swear or affirm to the truth, the 10 11 whole truth, and nothing but the truth, and answer honestly to council members' questions? 12 MATTHEW BESSE: I do. 13 14 COMMITTEE COUNSEL: Thank you. 15 MATTHEW BESSE: Thank you, Chair Holden. 16 Ah, I don't have any direct information about that. 17 We can follow up with, um, Inspector Hall. Um, we 18 can certainly, um, check the [inaudible] on that. 19 Lieutenant, do you know anything about this 20 [inaudible]? 21 LT. MINOR: Um, yes, but with regards to 2.2 some, let me just preface and I'll say good 23 afternoon, Chair Holden, Chair Gjonaj, [inaudible] members of both community councils, ah, committees, 24 25 excuse me. Um, when it comes to summonses, parking

75 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 summonses, um, [inaudible], um, my unit was 3 [inaudible] police officers and we have, um, in the 4 high... 5 CHAIRPERSON HOLDEN: I'm sorry, I'm sorry, how many officers are, are in your unit? 6 Ι 7 couldn't hear that. 8 LT. MINOR: Fourteen, 14 polices 9 officers, I'm sorry. CHAIRPERSON HOLDEN: Fourteen? 10 LT. MINOR: Fourteen, and we cover the 11 12 city, right? Um, and all the summonses that are 13 issued [inaudible] we cover less than a fifth of 14 them, about, about 20% or so. So we covered, um, 15 [inaudible] police uniforms and uniforms [inaudible] 16 shots, using vehicles with cameras on them. Um, if they're holding traffic or pedestrian traffic 17 18 temporarily on those, um, we're on those sets. And 19 when we're on those sets I tell my, my police 20 officers go into the code of conduct and then my 21 police officers inspect the sets themselves. If they 2.2 see, ah, a double-parked car, if they see a truck 23 parked in a no standing zone or a bus stop they'll speak to the location manager or assistant director 24 and then rectify the situation. It doesn't normally 25

76 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 lead to a summons because they were pretty good 3 [inaudible] and they do what we say. However, when we're not there that can be, you know, that could be 4 [inaudible]. 5 CHAIRPERSON HOLDEN: So, um, your, but 6 7 your office doesn't approve permits other than if 8 they're shooting weapons or something, right? 9 LT. MINOR: We don't [inaudible], we don't approve permits at all. The most that we do, 10 11 I'll go out with one my supervisors and we'll help scout locations and see how feasible they are in that 12 13 area, to see how safe that would be, and the impact to that community. You know, and that's pretty much 14 15 it, that's the [inaudible]. 16 CHAIRPERSON HOLDEN: Is that, is that 17 automatic, ah, on every shoot or just, ah, some 18 larger ones that you do that? 19 LT. MINOR: It depends. We, I, we, um, 20 the Mayor's Office of Film and the media and I, we 21 [inaudible] everybody early, so if we feel it needs 2.2 to be scouted physically I will go there or I'll send 23 a member of my staff to go out there and speak to the location manager and see exactly what they want to do 24 25

77 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 and, and try to control them to not, um, have a 3 negative impact on that community [inaudible]. 4 CHAIRPERSON HOLDEN: All right. So you, 5 did you get notification? Did you get the flash notice of all the shoots around the City of New York, 6 7 your office? 8 LT. MINOR: Only when we're requested. 9 Only for [inaudible] to cover that. Not all of them, 10 no. 11 CHAIRPERSON HOLDEN: So you don't get 12 them all, but you get, if, if, ah, they request NYPD 13 presence? 14 LT. MINOR: Yes, sir. 15 CHAIRPERSON HOLDEN: And why would they request NYPD presence? 16 17 LT. MINOR: Again, if they have uniforms 18 on the set, any uniform, police uniform, fire 19 uniform, EMS uniform, um, or they have weapons, any 20 weapon, a firearm, ah, a sword, a knife, a bat. Um, 21 if they're doing some sort of stunts, if they have a 2.2 bicycle popping a wheelie in the street, we'll be 23 there for that. If they have to hold traffic temporarily we'll be there for that. If they have to 24 25 put, hold pedestrians somewhere we'll be there for

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 78 COMMITTEE ON SMALL BUSINESS
2	that. And we work in collaboration also with traffic
3	agents and productions how to, how to go [inaudible].
4	So there's different levels of oversight with that.
5	But my job is to look at the permit, um, and
6	reinforce the permit. You know, we have a copy of
7	the permit of the day and we see exactly what they're
8	doing, and if they overstep what they have on the
9	permit my, my office is there to correct them
10	[inaudible].
11	CHAIRPERSON HOLDEN: So are you, are you,
12	yeah, but are you consulted before the permit is
13	approved, or do you just, ah, do it after the fact,
14	like you're notified and then you have to get
15	involved?
16	LT. MINOR: Um, I normally, I normally,
17	I'm at all preproduction meetings with the Mayor's
18	Office, especially the big shoots, you know, if
19	there's a big movie coming in, or if there's
20	something that's very stunt heavy, or like a police
21	show, there's a lot of weapons involved, I'm
22	consulted with that. And then, um, you know, really
23	up to that day, like I said, we scout, I speak to the
24	Mayor's Office every single day, ah, you know, if
25	it's the film commissioner or to, um, her, um, deputy

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 79 COMMITTEE ON SMALL BUSINESS
2	commissioner [inaudible] and we discuss whether we
3	cover something, we don't cover something, need to
4	get scouted, and we take it from there.
5	CHAIRPERSON HOLDEN: Because we know what
6	happened with the fire that time, um, and the loss
7	of, ah, ah, a firefighter. Um, so if something, so
8	since that, since that incident, ah, I guess it was a
9	few years ago, um, ah, have you gotten, has your
10	office incredible, um, the, the, you have only 14
11	members, you said. Have you gotten an increase at
12	all.
13	LT. MINOR: No, unfortunately not, no.
14	CHAIRPERSON HOLDEN: OK, so 14 to do the
15	whole city just doesn't seem like you can cover much
16	at all. But, um, do you feel that, um, and, and I
17	know, ah, to ask a police officer or, or a chief, or,
18	or anybody this question, I know I'm probably not
19	gonna get an answer, but, um, do you feel overwhelmed
20	in your office many times trying to cover all these
21	shoots?
22	LT. MINOR: Look, I, I mean, I have a
23	very good relation with the Mayor's Office and I'm
24	the liaison with the police department and the
25	Mayor's Office and other city agencies, so I

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 80 COMMITTEE ON SMALL BUSINESS
2	collaborate normally with the precincts as well. So
3	if there's something I can't cover, if there's
4	something I need additional coverage for, I'll reach
5	out to the operations commander of that precinct or
6	the captain or inspector, asking for additional
7	police presence on that film shoot. If there's
8	[inaudible]
9	CHAIRPERSON HOLDEN: Right.
10	LT. MINOR:if they need, you know, if
11	they have explosives and stuff like that.
12	CHAIRPERSON HOLDEN: Yeah, but it's, it's
13	just, ah, because, ah, this happens and it happens
14	sometimes very, very often, they have the film
15	company, like Council Member Yeger said earlier, that
16	they'll take over the area the day before, and I was
17	given an explanation by some of the film companies
18	why they do it. That means they'll, if they're
19	shooting, let's say on a Friday, they'll come in, um,
20	Thursday and even during the day and they'll start
21	putting their cones out and taking over the, the
22	area. And that was, I don't know if it's still done,
23	Commissioner, if you, you know about that, but
24	they'll, they'll take over the area way before their
25	permit sometimes, many hours before or even a day

COMMITTEE ON TECHNOLOGY JOINTLY WITH 81 1 COMMITTEE ON SMALL BUSINESS 2 before. And, um, have you, have you given summonses, ah, ah, your unit, for that violation or do you rely 3 4 on local precincts to do it? 5 LT. MINOR: Ah, no, sir, we don't. CHAIRPERSON HOLDEN: OK. 6 7 LT. MINOR: Ah, because on the day of filming, if we see a violation we correct it on the 8 9 scene, and for some reason it doesn't correct then we'll issue a summons. But that's last resort. 10 11 CHAIRPERSON HOLDEN: OK, so, it, it 12 sounds like we need, your, your office needs to be 13 larger, too. Um, but, ah, I, I, and I know you wouldn't object to it, but, ah, ah, it's still, you 14 15 know, what we're seeing is it's almost like the 16 industry can just, um, do as they please. Because, 17 you know, again, they are a big tax base. They are 18 obviously, you know, um, have a lot, a lot of, ah, 19 influence and they have a lot of employment, 20 obviously. But, um, there are a lot of abuses to 21 this. So, um, ah, I, I thank you, you know, the 2.2 NYPD, but I'd like you to investigate because we were 23 lied to, by the way, um, from somebody at NYPD when they told Deputy Inspector Hall that that November 2 24 25 film shoot had a permit for the next day. It's like

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 82 COMMITTEE ON SMALL BUSINESS
2	somebody made something up because it wasn't true.
3	It was, ah, and again, trying to get information that
4	day was difficult, because I kept getting people
5	saying they had a permit, they didn't have a permit.
6	Um, but these things are happening. If there's a
7	mixup that's when you need, everyone needs to contact
8	the community board, the, the council member, and,
9	um, the merchants' association, especially when
10	there's a mixup. That's why
11	COMMISSIONER DEL CASTILLO: Councilman,
12	sorry.
13	CHAIRPERSON HOLDEN:um, you know, so
14	Commissioner, your office, um, you know, like, let's
15	say there's a Saturday night film shoot and there's a
16	problem. Is somebody working 24/7 from your office?
17	Um, I don't know, I don't know, I don't want to give
18	it to Josh, but if, ah, you know, somebody gets a
19	call, ah, you know, I'm not gonna reach out to the
20	commissioner all the time. You may not be available,
21	ah, and Josh maybe has his phone on 24/7, but, you
22	know, if there's a problem, um, is, you know, and
23	that's what I want to get to. I, I, I think I know
24	the answer to this, but if there's a problem on a,
25	2:00 in the morning, ah, that is, 'cause you're

83 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 permitting to shoot at 2:00 in the morning, is 3 somebody gonna cover that from your office? COMMISSIONER DEL CASTILLO: Yes. And I 4 5 do have my phone on 24/7 and [inaudible]... CHAIRPERSON HOLDEN: So I'm not saying 6 7 you. You're, you're one person. I'm just saying... 8 COMMISSIONER DEL CASTILLO: No, no, no, 9 but what I'm saying is, ah, there is always a point of contact at my office available in the event of a 10 11 situation arising off hours. 12 CHAIRPERSON HOLDEN: All right, 13 because... COMMISSIONER DEL CASTILLO: It may take a 14 15 little bit longer, but there's not... CHAIRPERSON HOLDEN: Yeah... 16 17 COMMISSIONER DEL CASTILLO: ...there's 18 not, yeah, go ahead. 19 CHAIRPERSON HOLDEN: I'm, I'm just saying, but here's the thing, I, 'cause I, there was 20 21 a, like I said, a film shoot in my, in my 2.2 neighborhood and, ah, when, when it was, one of my 23 staff did call that number that [inaudible], ah, the voice mail, like I mentioned in my opening remarks, 24 25 the, the voice mail was full and nobody picked up.

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 84 COMMITTEE ON SMALL BUSINESS
2	Um, so those numbers that are posted many times, and
3	that's the film industry, by the way, um, but there
4	should be, is there, is there a number to your
5	office, ah, posted on those, ah, those notices?
6	COMMISSIONER DEL CASTILLO: No, and it is
7	because to have an immediate response we do want the
8	productions to deal with it when they're contacted
9	and, you know, when we discover that there are
10	problems with the number we immediately tell the
11	production that they have to update the number with a
12	number that someone will respond to immediately.
13	CHAIRPERSON HOLDEN: All right.
14	COMMISSIONER DEL CASTILLO: Um
15	CHAIRPERSON HOLDEN: That's a problem.
16	COMMISSIONER DEL CASTILLO: Yes.
17	CHAIRPERSON HOLDEN: Because you're, you
18	know, the fox is watching the hen house, OK? You
19	can't, we can't have that. There's gotta be, and I'm
20	suggesting this, and if you, if it requires
21	legislation I'll do it, and I know, ah, Council
22	Member Yeger will cosponsor it. But we should have
23	your number posted on these, your emergency number
24	that, that's posted on these notices, um, and
25	

85 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 probably possibly NYPD, because this, these, these 3 are happening in real time [inaudible]... 4 COMMISSIONER DEL CASTILLO: Sir... 5 CHAIRPERSON HOLDEN: ...and we don't, we don't want to, we want to make... 6 7 COMMISSIONER DEL CASTILLO: [inaudible] CHAIRPERSON HOLDEN: ... it easier for the 8 9 general public. COMMISSIONER DEL CASTILLO: Certainly, 10 11 certainly in cases of life-threatening situations we, 12 if, you know, we will be, like police is, are the 13 people that will be called and if it involves film we 14 will be notified. Um, but... 15 CHAIRPERSON HOLDEN: So I'm not talking 16 about only, I'm not talking about life-threatening. 17 I'm talking about a definite negative impact on the 18 community, and it could be thousands of reasons... 19 COMMISSIONER DEL CASTILLO: OK. 20 CHAIRPERSON HOLDEN: ...why we need that. 21 And if we're leaving it up to the industry to police 2.2 themselves then we don't need your office, all right? 23 We don't need a film, we don't need, ah, the NYPD film guys, either. We don't need those units if 24 25 there's, if it's going to be that the industry's

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 86 COMMITTEE ON SMALL BUSINESS
2	policing themselves. And, Commissioner, with all due
3	respect, we're kind of seeing that. You know, we're,
4	we're
5	COMMISSIONER DEL CASTILLO: Sir, if I
6	may
7	CHAIRPERSON HOLDEN:and it's not,
8	again, it's not your office [inaudible]
9	COMMISSIONER DEL CASTILLO: No, no, but
10	I, but I do want to calibrate a little bit, right?
11	Because our office issues close to 10,000 permits a
12	year, um, and on balance the number of issues that we
13	have don't, don't come close to that. Um, we are
14	able to resolve the majority of issues. And I'm not
15	saying that to diminish the issues that your
16	communities are, are experiencing at all. But I do
17	want to, um, say for the record that we have been
18	managing production, um, fairly successfully.
19	There's always room for improvement. And one of the
20	things that I started to say and I think you were
21	called off by the time I, um, was able to explain
22	that in this particular instance on, on Election Day,
23	um, one of the things that, one of the places where
24	my office did fail, and I said this to you when we
25	met, is that as soon as we identified that there was

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 87 COMMITTEE ON SMALL BUSINESS
2	a conflict that impacted your, um, district we should
3	have reached out to you and we did not. And that is
4	definitely on us and that is something that we will
5	correct moving forward. Um, you know, it was a data
6	entry error and there were a number of like series of
7	unfortunate events. But as soon as we identified
8	that there was a conflict that we needed to fix we
9	absolutely should have reached out to your office,
10	and I think, you know, you will, you will see that
11	moving forward. Um, I think you've seen it in other
12	instances. This was to my mind an anomaly in this
13	particular case. Um, but I, I know we can do better
14	and we continue to look for ways to do, to do so.
15	CHAIRPERSON HOLDEN: All right. Just,
16	just one other question. I'm gonna throw it over to
17	Chair Gjonaj. Um, I'll ask, can I ask the NYPD this
18	also? Ah, it's illegal to drive those 53-foot
19	trailers, those long trucks, in New York City. Um,
20	you have to get a special permit. Um, do the
21	production companies, ah, have these permits and have
22	you ever issued a violation for the 53-foot-long
23	trucks? Sometimes these things are 75-feet long, ah,
24	that are coming into our neighborhoods and parking on
25	our streets and turning on, on our tight streets.

COMMITTEE ON TECHNOLOGY JOINTLY WITH 88 1 COMMITTEE ON SMALL BUSINESS 2 Have there been, have there been violations issued or 3 and have, are there permits issued for the oversized 4 vehicles? 5 LT. MINOR: No, sir, but [inaudible] look into it. 6 7 CHAIRPERSON HOLDEN: So you don't know that? You're, you're in the film, you're in the film 8 9 unit, so go ahead, Josh, you have, you have an answer to that? 10 11 ASSOCIATE COMMISSIONER LEVIN: Yes, I do. 12 Ah, it's [inaudible] thank you, Chair Holden. Ah, so 13 that's a DOT over-dimensional permit. That's another 14 part of the process of applying for a permit. So 15 production, if they're going to bring in the large trucks, ah, 53 feet or more, they have to apply for 16 17 an over-dimensional permit. 18 CHAIRPERSON HOLDEN: Can I see the, can I see the, um, the permits for the last shoot in Forest 19 Hills and that affected my area? 20 21 ASSOCIATE COMMISSIONER LEVIN: We will 2.2 get that you that information, sir. 23 CHAIRPERSON HOLDEN: OK. Um, but that should, that doesn't go to NYPD for enforcement? 24 25 LT. MINOR: No, we [inaudible].

89 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 ASSOCIATE COMMISSIONER LEVIN: If it's on the permit, if it's on the permit. 3 COMMISSIONER DEL CASTILLO: No 4 5 [inaudible] yeah, and again that, it, it might not have been on the permit for your district because 6 7 that was inherently the problem with that situation, is that there wasn't... 8 9 CHAIRPERSON HOLDEN: Well, they should have had, no, they should have had the permit for the 10 53-footers in Forest Hills. 11 12 COMMISSIONER DEL CASTILLO: Yes, well, 13 except, oh, in Forest Hills, I see what you're saying. OK. 14 15 CHAIRPERSON HOLDEN: Did they have that 16 permit? COMMISSIONER DEL CASTILLO: Ah, we'll 17 18 have to pull it. I don't have that available. But 19 if they, if they had over-dimensional vehicles, um, 20 then they would have had to secured a permit from DOT, which would have been reflected on our film 21 2.2 permit. 23 CHAIRPERSON HOLDEN: All right. We're gonna, we're gonna have, next time I'll do a 24 25 [inaudible] on this because I don't think, and again

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 90 COMMITTEE ON SMALL BUSINESS
2	I'm gonna guess, and I don't like to guess because
3	nobody can tell me how many violations were issued
4	for 53-footers that didn't get the permit. Um, by
5	the way, when I did speak to, ah, Commissioner, ah,
6	Bratton a few years ago there, they weren't issuing,
7	not many issues to 53-foot trailers in the City of
8	New York. Everybody, everyone was looking the other
9	way. Commissioner Gutman, to his credit, in DOT said
10	he's gonna make it a priority. So I want to, I'll
11	talk to Commissioner Gutman to see if these, these
12	film companies are getting the permits, and there
13	should be a cost to them, by the way, 'cause they're
14	very wealthy and they do have, these oversized
15	vehicles have a tremendous impact on our streets in
16	the City of New York. They're larger, they're
17	dangerous because their turn radius is much wider,
18	and it's a big issue. And, um, and I hope to make it
19	a bigger issue in, in the next council. But, ah,
20	Chair Gjonaj, do you have a question?
21	CHAIRPERSON GJONAJ: I do, thank you,
22	Bob, um, and thank you, Commissioner for, ah, staying
23	on this long to answer our questions. In, in trying
24	to be proactive why aren't we requiring these
25	productions to actually notify you that they

91 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 completed the 48-hour notice to the community board, the council member, ah, and the merchants? 3 4 COMMISSIONER DEL CASTILLO: Ah, I, I think that's something we talked about. I mean, the, 5 the notification, yeah, I mean it's something that we 6 can, we can, um, we can look into moving forward. 7 We haven't, you know, we require them in the code of 8 9 They're supposed to adhere to the code of conduct. conduct. Um, we hadn't, um, contemplated the 10 11 proposal that, um, Chair Holden suggested that we 12 have a checklist, that they, they, um, that they fill 13 out, ah, or even, frankly, a survey. And so there's, there's multiple ways that we can consider doing 14 15 follow-up. Um, again, I don't want to commit to 16 anything here because I need to understand how we 17 would implement, um, such a, a process. But I, I do 18 believe there probably is a way that we can, um, ah, 19 make sure that they're doing the outreach that they 20 are required to do under the code of conduct. 21 CHAIRPERSON GJONAJ: And, and that 2.2 outreach would be by notifying you, obviously, and 23 your department that they have done this. 24 25

92 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 COMMISSIONER DEL CASTILLO: That's what I 3 There, there's probably some ways that we can mean. 4 look into ensuring that. 5 CHAIRPERSON GJONAJ: OK, that's one. And, two, Commissioner, are you aware of any other 6 7 city that can give more than 48-hour notice, that does give more than 48-hour notice? I believe Chair 8 9 Holden, ah, mentioned four days' notice. COMMISSIONER DEL CASTILLO: Ah, some of 10 11 the other jurisdictions do have that ability. But, 12 again, they are, um, different in composition and 13 makeup. Um, you know, some of the jurisdictions that we, ah, ah, confer with have downtowns that shut down 14 15 after hours. They're not vibrant in the way that New 16 York City's are, and so it's, you know, they can have 17 a certain level of predictability that, that is 18 different. 19 CHAIRPERSON GJONAJ: No, but Commissioner, the question is are you aware of any 20 21 other municipality that gives more than 48-hour 2.2 notice, ah, to the community, businesses, residents? 23 COMMISSIONER DEL CASTILLO: Offhand I could not name any. Um, but we can circle back to 24 25 your office with that.

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 93
2	COMMITTEE ON SMALL BUSINESS CHAIRPERSON GJONAJ: So I think the
3	chair, Chair Holden, um, you don't have to circle
4	back to me. Chair Holden mentioned that there is a
5	city that gives four days' notice.
6	CHAIRPERSON HOLDEN: Boston and LA. The,
7	the cities that we checked, nobody gives a, a two-day
8	notice. There's, there's always longer than two
9	days. So I'm not aware of any city that does longer,
10	ah, that does shorter permits. Atlanta, Atlanta has
11	four days, right, and some other, LA three days.
12	CHAIRPERSON GJONAJ: So these are major
13	
	cities. The point being is their, their dynamics are
14	similar to New York City, and if they can do it
15	there's no reason why we shouldn't be able to do it.
16	Another question, Commissioner, would be 48 hours'
17	notice, is that business hours or is that just 48
18	hours in advance notice?
19	COMMISSIONER DEL CASTILLO: Um, I think
20	it's 48 hours.
21	CHAIRPERSON GJONAJ: So just imagine, so
22	just imagine this, Commissioner. Friday after 5:00 a
23	production sends out notice that 48 hours later there
24	will be a production, when that business is closed
25	and in Kalman Yeger's, ah, Council Member Yeger's
	i de la constante de

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 94 COMMITTEE ON SMALL BUSINESS
2	instance, where his community, ah, for religious
3	purposes, they're not around. They wouldn't even
4	know. And they wake up to a surprise or to find out
5	that their
6	COMMISSIONER DEL CASTILLO: Chair, I
7	think you might have been off the call when we, when
8	we discussed, um, that we would look into other types
9	of notifications. Um, you know, I, I'm not, um, I'm
10	not closed to the idea of exploring other ways that
11	we can be notifying communities, and so, you know,
12	we're happy to follow up about that.
13	CHAIRPERSON GJONAJ: Well, that, that was
14	the pushback
15	COMMISSIONER DEL CASTILLO: And am I
16	gonna say that 48 hours is enough or not enough?
17	Again, as someone who, ah, really thinks through the
18	process and unintended consequences of how these
19	things get administered I would, I would want to have
20	a more thorough discussion about that rather than
21	commit to anything at this time.
22	CHAIRPERSON GJONAJ: Commissioner, that's
23	what I was trying to do earlier, but to be quite
24	frank you were kind of defensive on it, that 48
25	hours, you made the point to say that's more than

95 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 enough notice, that other agencies give similar 3 notices. You defended it, and I'm sitting here 4 saying hey, this is not the case. Ah, we have real 5 impacts here, that 48 hours may not be enough and what can we do to give more notice? I'm not asking 6 7 to reinvent the wheel, but what can we do? That was 8 the idea. And in hearing some of the questions in 9 the back-and-forth, I just can't imagine why we're not gonna ask the production companies to notify you 10 11 48 hours in advance that they've already done the 12 outreach to confirm. Then what we can do, maybe a 13 spot check, and then we know who the bad actors are, and no pun intended. And I'm not here to crucify or 14 15 vilify the film industry. We're trying to come up 16 with a relationship and a partnership that works. 17 That's the intent. But if you're telling me there's, 18 48 hours is more than enough notice, I beg to differ. COMMISSIONER DEL CASTILLO: 19 I didn't say that, sir. 20 21 CHAIRPERSON GJONAJ: Oh. 2.2 COMMISSIONER DEL CASTILLO: I said that 23 is, that is the practice right now and that is how the, the system is set up, but I also said that I 24 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 96 COMMITTEE ON SMALL BUSINESS
2	would be willing to explore other methods of
3	notification and other timeframes for notification.
4	CHAIRPERSON GJONAJ: Thank you. The
5	[inaudible]
6	COMMISSIONER DEL CASTILLO: Just to
7	clarify my earlier statements.
8	CHAIRPERSON GJONAJ: For the purpose of
9	this hearing, then, I think 48 hours, business hours,
10	would be, would be fair, not after-hours, so we can
11	[inaudible]
12	COMMISSIONER DEL CASTILLO: I'm not going
13	to commit to anything in this hearing. I'm happy to
14	explore what could work, what alternatives might
15	work.
16	CHAIRPERSON GJONAJ: For the purpose of
17	discussion and looking into it, I'd like to reflect
18	on 48 hours of business. I'm not asking you to
19	commit. I'm asking you that we can actually come
20	back with something sound. Um, and I, I guess the
21	last portion of my follow-up to, to this is are you,
22	have you ever been aware of a street closure that
23	happened for a movie production?
24	COMMISSIONER DEL CASTILLO: Yes.
25	CHAIRPERSON GJONAJ: Earlier you said

97 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 COMMISSIONER DEL CASTILLO: We don't 3 permit that alone. We do not permit that alone. We 4 do that in construction with PD and the Citywide Events Coordination and Management. We do not shut 5 down streets on our own through a film permit. 6 7 CHAIRPERSON GJONAJ: OK. Um, and who can answer the question, then, when there is a street 8 9 permit closure? What is the application process for that? 10 11 COMMISSIONER DEL CASTILLO: Ah, I am not 12 at liberty to answer that on my own. I would need my 13 colleague from Citywide Events Coordination and Management or DOT or NYPD, um, to assist with the 14 15 response to that question. 16 CHAIRPERSON GJONAJ: I think NYPD is on 17 with us. Aside from NYPD, I'm not sure DOT is on, or 18 that can answer this question? 19 LT. MINOR: Chair Gjonaj, I, I think I 20 can, um, answer the question and thank you for that. 21 Um, like I said before, we scout most locations that 2.2 are exterior, that affect traffic and pedestrians. 23 So there are times, and you're absolutely right, we do shut down traffic temporarily on that block. It 24 could be seconds, it could be minutes, and it could 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 98 COMMITTEE ON SMALL BUSINESS
2	be a couple hours. It depends on what they do. So,
3	yes, you're absolutely right, it is a little negative
4	on the community. But we try to perform those
5	traffic controls, um, not within rush hour times, OK?
6	So they can do, depending where it is, it could be
7	from like maybe 10:00 in the morning to 2:00 in the
8	afternoon, 3:00 in the afternoon. They could have
9	pause of city blocks. And, again, city blocks,
10	excuse me, not blocks at the same time. And we're
11	there to supervise that, OK? And these pauses would
12	be very intermittent. It could be, ah, a few seconds
13	[inaudible], it could be, maybe, um, closing the
14	block temporarily to move a truck in or put a, you
15	know, or actors are on the street, or there's some
16	sort of explosion, or, like you said before, a rain
17	tower on Wall Street. We would probably block it up
18	for a few minutes for that scene to take place and
19	once they are done filming that scene we open up
20	traffic again. But [inaudible] that the scene, if
21	there's any sort of negative impact in regards to
22	traffic, if we see a backlog of cars down the block,
23	if we see, ah, pedestrians piled up at the end of the
24	street, we do open up traffic. When we're there we,
25	we're definitely on top of that and we make sure that

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 99 COMMITTEE ON SMALL BUSINESS
2	we're not, we try not to hinder the public too much
3	with this. Again, they have to still film, but we
4	try to balance both the community and [inaudible].
5	COMMISSIONER DEL CASTILLO: Right, so,
6	sorry, Lieutenant, that, that was not the, and sorry,
7	Chair, that was not what I understood the question to
8	be. I understood the question to be whether our
9	permits allowed, um, a production to shoot down, to
10	shut down a street entirely. Um, the scenario that
11	the lieutenant just described is permitted activity
12	under a film permit. But to shut down an actual
13	roadway, our film permits do not allow for that. In
14	the instances when we have done that, um, it has been
15	in partners with Citywide Events Coordination and
16	Management for an event. For example, like last year
17	when we permitted the Thanksgiving Day Parade as a
18	media event we shut down 34th Street to traffic. Ah,
19	that was not under our permit. That was in
20	conjunction with NYPD and Citywide Events
21	Coordination and Management. But a film permit alone
22	cannot shut down an entire, um, street to traffic for
23	a extended period of time. Um, there may be
24	intermittent traffic, um, stoppages, but the flow of
25	

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 100 COMMITTEE ON SMALL BUSINESS
2	traffic is allowed to continue for the duration of
3	the shoot.
4	CHAIRPERSON GJONAJ: Thank you,
5	Commissioner. So then it's the NYPD that would
6	coordinate a road closure for whatever period of
7	time, and, by the way, a few months ago it was not
8	minutes. It was hours and hours. They actually
9	brought a crane in. They shut down the street, and I
10	had witnessed when they went in for dinner, when they
11	came out that street was still shut down. So was it
12	NYPD that coordinates the permit process
13	COMMISSIONER DEL CASTILLO: [inaudible]
14	again, I do actually have to look at the specific
15	circumstances of that permit, because depending on
16	the activity that's happening it could be multiple
17	agencies that require the coordination to shut down
18	the street.
19	CHAIRPERSON GJONAJ: So NYPD is one of
20	them.
21	COMMISSIONER DEL CASTILLO: [inaudible],
22	FDNY, DOB, those were all the entities that we worked
23	with, for example, on Thanksgiving Day Parade and on
24	New Year's Eve.
25	

COMMITTEE ON TECHNOLOGY JOINTLY WITH 101 1 COMMITTEE ON SMALL BUSINESS CHAIRPERSON GJONAJ: OK, but let's, let's 2 3 ask the NYPD since they're present. NYPD coordinates 4 a street closure at times. COMMISSIONER DEL CASTILLO: It's not this 5 unit that would do it. This unit is specifically for 6 the movie TV unit. They do not, and you can correct 7 me, Lieutenant, but, ah, it's NYPD Operations that 8 9 would shut down a street. LT. MINOR: That's right. 10 11 CHAIRPERSON GJONAJ: Did the lieutenant 12 answer? 13 MATTHEW BESSE: That's, that's right. That's my understanding. 14 15 LT. MINOR: Like I said, we'll 16 temporarily hold traffic or temporarily close a 17 street temporarily for traffic or pedestrians if 18 there's a safety concern. Like I said, there's 19 actors in the street, they're doing a car sequence, 20 they have rain towers, they're doing an explosion, if 21 they're shooting firearms and the loud noise might 2.2 bother somebody, we'll shut, you know, we'll, we'll 23 shut traffic down temporarily for that scene to take place because we don't want to cause a traffic 24 accident or anyone be alarmed or anything like that. 25

102 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 So, yes, temporary holds we definitely do. But 3 prolonged, prolonged street closures, giving full 4 accessibility to the film production we do not do. CHAIRPERSON GJONAJ: OK. 5 But based on that explanation, ah, of actors being in the street 6 shooting a scene, which I imagine can last for 7 minutes to hours, right, is that coordinated with you 8 9 directly and how soon before the, um, coordination is this discussed with you? 10 11 LT. MINOR: It's with myself and the 12 Mayor's Office, you know, [inaudible] the 13 commissioner said it depends. It depends if it's a movie, and if it's a film it could be, it could be a 14 15 couple weeks, it could be a couple months, it could be a few days. But depending where it is and 16 depending what they're doing, um, you know, like I 17 18 said, we'll get involved. 19 CHAIRPERSON GJONAJ: So your investment 20 on the, in those shoots that require temporary street 21 closure, it's done way in advance of the shoot? 2.2 LT. MINOR: The, the timing depends, but 23 yes, sir. Yes, we have a preproduction meeting. We discuss it. But, again, the kinks will get worked 24 25 out to five days before the shoot. These productions

COMMITTEE ON TECHNOLOGY JOINTLY WITH 103 1 COMMITTEE ON SMALL BUSINESS 2 keep evolving what they want to do sometimes, and, you know, it comes, it comes back to myself, the 3 4 Mayor's Office, and we have to kind of adapt to that 5 and say no, you can't do that, you can't have the street, you know, you can't, you can't shut down 6 7 Fifth Avenue in the middle of the day from 2 or 3 8 o'clock in the afternoon. You know, so we, we, like I said, we take a, we try to take a reasonable, 9 common sense approach to have what they do not 10 11 [inaudible] interfere with traffic and pedestrians 12 and businesses in that area. And like I said, for 13 example, lunch hour times, you know, they might shut down, no, we might extend a street closure for longer 14 15 than a few minutes, maybe an hour or two on an overnight, you know, especially if, if the area is 16 17 like an industrial area, it's [inaudible] there aren't many cars, there are not many people going 18 19 We're able to, you know, direct them down that walk. 20 somewhere else. There's other access points for them 21 to get around. You know, yes, for their safety we would do that. 2.2 23 CHAIRPERSON GJONAJ: My point being is that if, and, and I'm sure there has to be a 24

coordinated effort if there's going to be a temporary

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104 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 street closure, whether it be through the NYPD or 3 DOT, ah, for that permit. Those are the, those are 4 the productions that have the most impact on residents and businesses. And my point is that we 5 should be giving them as much advance notice as 6 7 possible. They, I, that's all I have to say on this. 8 I want to thank you all for answering the questions, 9 and thank you, Chair Holden. CHAIRPERSON HOLDEN: Thank you, Chair 10 11 Gjonaj, for the questions and, um, I just have a few 12 more, Commissioner. And, um, you know, you are aware 13 that there is no official designation or category for 311 complaints related to the film and television 14 15 industry, right, on 311? 16 COMMISSIONER DEL CASTILLO: We do get 17 complaints directed to us from 311, but I don't know 18 how those get classified. We, we just keep track of 19 what comes [inaudible]. 20 CHAIRPERSON HOLDEN: Right. 21 COMMISSIONER DEL CASTILLO: We, they, 2.2 they do it based on what's directed to us. 23 CHAIRPERSON HOLDEN: Because my committee oversees 311, um, and we're trying to improve 311. 24 25 We're trying to improve the app to have a category,

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 105 COMMITTEE ON SMALL BUSINESS
2	so would you support the creation of an official
3	category for 311 complaints related to the film and
4	television industry if it was on the app, let's say,
5	or at least on a designation of the website?
6	COMMISSIONER DEL CASTILLO: Ah, I, I
7	don't see, if would help, if it would help to resolve
8	complaints absolutely.
9	CHAIRPERSON HOLDEN: Yeah, this way your
10	office would get the information, ah, you know, on a
11	timely basis as to what are some of the complaints.
12	So can you, do you have a number of how many
13	complaints you receive, let's say, from 311 in 2020?
14	Josh, I don't know if you have something, ah, you're
15	[inaudible] with that?
16	COMMISSIONER DEL CASTILLO: Um, in, in
17	2019 we had 920, ah, which was 0.3, 0.03% of the
18	total complaints for that year. In 2020 we had
19	significantly less 'cause there was no real film
20	activity until September.
21	CHAIRPERSON HOLDEN: Right, right.
22	COMMISSIONER DEL CASTILLO: Um, and to
23	day we've had, um, in 2021 we've had about 320, which
24	is 0.01% of the overall, um, complaints received from
25	311.

106 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 CHAIRPERSON HOLDEN: You know, but again 3 that's, um, because it's not easy to make a 4 complaint. Ah, ah, for instance, try to do it on the app. You can't do it, it's impossible. Ah, try to 5 do it on the website. You know, so we're not, we're 6 7 not making it easy. That's what I'm saying to you, 8 Commissioner, that these numbers would probably 9 quadruple if I think we had more access to making these complaints, especially when you, you have a 10 11 phone number on your permits that only go to the film 12 company, you know. So if you had a complaint on the, 13 on the, um, the posting on the, on the poles, you know, that had your number or the 311 number, or 14 15 somebody else that we could, you know, get, get a 16 complaint through you'd probably get a lot more. 17 Just, just my observation. Um, but I, you know, I'd, 18 I'd like those numbers, um, because, um, you know, I'd like to track this, how many, um, complaints 19 20 there were and, and the categories of the complaints, 21 'cause I'd like to know is about more about parking, 2.2 is it noise, is it block, you know, blocking the 23 businesses? Are the complaints coming from small businesses, you know, the breakdown, if we can get 24 25 that. Again, since my office, um, can, can find it.

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 107 COMMITTEE ON SMALL BUSINESS
2	By the way, my technology committee staff couldn't
3	get the information on the open data because there
4	wasn't a film category. Am I correct on that,
5	Committee Counsel?
6	COMMISSIONER DEL CASTILLO: There's,
7	there, there is open data. Ah, we do have permits on
8	open data. So I'm not sure where the [inaudible]
9	CHAIRPERSON HOLDEN: No, the, the
10	complaints, the nature of the complaints, we couldn't
11	get, am I correct, Irene?
12	COMMITTEE COUNSEL: Yeah, that's correct,
13	Council Member Holden. We, we can see the number of
14	permits issued, but we do not see the complaints
15	regarding functionings.
16	CHAIRPERSON HOLDEN: So that needs to be
17	on open data so that we can, again, we have to
18	provide oversight. My committee staff could not get
19	that information. That's why I'm asking you, and we
20	have to correct that on open data, because we can't
21	provide proper oversight of, ah, of an agency without
22	seeing that. I think you would agree. Yes or no?
23	OK, thank you, Commissioner.
24	COMMISSIONER DEL CASTILLO: Sorry, yes.
25	

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 108 COMMITTEE ON SMALL BUSINESS
2	CHAIRPERSON HOLDEN: Ah, ah, like what,
3	can you, can you, ah, just a couple more questions.
4	What is considered a hot spot, you know, [inaudible]?
5	COMMISSIONER DEL CASTILLO: Ah, so the,
6	so we, we look at, um, a variety of factors. Ah,
7	it's, it's, um, the level of activity that's been
8	happening in that area, not just production but also
9	public works, street activities, um, construction,
10	um, you know, during the pandemic we also looked at,
11	um, some of the areas that were hardest hit by the
12	pandemic, um, and, you know, or if, if there were
13	like during the pandemic, especially around
14	hospitals, like we, um, really put limitations on,
15	ah, we restricted some of those areas to filming, um,
16	at that time. Ah, so we, we look at that level of
17	activity, um, and if, ah, and we'll, and that's how
18	we make those determinations about [inaudible].
19	CHAIRPERSON HOLDEN: So is there, is
20	there a number of, ah, limit of how many shoots are a
21	particular block or area?
22	COMMISSIONER DEL CASTILLO: Ah
23	CHAIRPERSON HOLDEN: At one time I heard
24	five, that you're not gonna do more than five in one
25	particular block or area?

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 109 COMMITTEE ON SMALL BUSINESS
2	COMMISSIONER DEL CASTILLO: We don't,
3	admittedly we don't look at it that specifically
4	because it can be in a particular neighborhood, but
5	not in the same block. So we do try to be
6	CHAIRPERSON HOLDEN: [inaudible].
7	COMMISSIONER DEL CASTILLO: Go ahead.
8	CHAIRPERSON HOLDEN: All right. But you
9	can see, um, how do you like request a hot spot or a
10	moratorium to your office? Ah, is that only through
11	the council members or is it by the community boards?
12	Um, because I don't, I don't think that a small
13	business should be able to tolerate, ah
14	COMMISSIONER DEL CASTILLO: I mean
15	CHAIRPERSON HOLDEN:10, 15 shoots on
16	their blocks in a year, do you?
17	COMMISSIONER DEL CASTILLO: I, I mean, I,
18	I will say it, it again speaks to a balance, because
19	I, I can assure you that for every business that
20	doesn't want filming there is another one that wants
21	it, sometimes in the same areas.
22	CHAIRPERSON HOLDEN: But I'd like, I'd
23	like to discuss
24	COMMISSIONER DEL CASTILLO: Um, if
25	they're
l	l

COMMITTEE ON TECHNOLOGY JOINTLY WITH 110 1 COMMITTEE ON SMALL BUSINESS 2 CHAIRPERSON HOLDEN: ... business, by the 3 way, because my, my district... 4 COMMISSIONER DEL CASTILLO: Yeah, well, 5 well, you know, there, there, there are, um, there are businesses that view it as an opportunity for 6 promotion, um, you know, there's quite a number of 7 New York City businesses that are frequented because 8 9 they do [inaudible] in a film and what-not, and so they love the attention. They view it as promotion, 10 11 or they view it as additional income. You know, if, 12 if it's a, if it's a, an events piece and, you know, 13 they're able to rent out their space for a holding, um, they can make a significant amount of money 14 15 through locations fees and so... 16 CHAIRPERSON HOLDEN: Oh, yeah, I, I know 17 that... 18 COMMISSIONER DEL CASTILLO: ...that's, that's a balance [inaudible]. 19 20 CHAIRPERSON HOLDEN: I get that, I get that because, ah, on that film shoot in, ah, in 21 Forest Hills the industry called me and said you know 2.2 23 we paid that homeowner \$24,000 to use his or house, ah, but I, but if it's gonna impact the commercial 24 25 district, which they park their vehicles there, so

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 111 COMMITTEE ON SMALL BUSINESS
2	they film, you know, they could film a half a mile
3	away in a residential area, give that homeowner 24
4	grand, and yet it costs maybe the businesses more
5	than that while they're taking up the, the spaces
6	collectively in that commercial district. And that
7	is the problem. And, again, this is why, you know,
8	yes, there are some businesses that get paid
9	personally because they're using their, I'm not gonna
10	talk about that because that's like, that, that's a
11	business agreed to that. But the impact on the other
12	businesses has to be measured, which I don't think is
13	being done by, by the Mayor's Office or anybody in
14	the city, um, and I think that's what Councilman, ah,
15	Gjonaj was saying, that we need a little bit more
16	sensitivity. Um, so, just a couple more questions,
17	like I said. In 2019, in the 2019 hearing,
18	Commissioner, you said you were collecting
19	information on how many, or much it actually costs
20	to, um, you know, adjudicate a permit.
21	COMMISSIONER DEL CASTILLO: Oh, yes,
22	so
23	CHAIRPERSON HOLDEN: Did you do an
24	analysis on that?
25	

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 112
2	COMMITTEE ON SMALL BUSINESS COMMISSIONER DEL CASTILLO: So we, we had
3	intended to, um, introduce new rules for permit fees
4	before the pandemic hit. Um, and then unfortunately
5	had to shift resources to focus on the recovery and
6	setting up this new press credentialing unit. Um,
7	but as well as be sensitive to, you know, the fact
8	that the industry had been shut down for all intents
9	and purposes for almost a year it really didn't make
10	a comeback until last fall, and so, you know,
11	weighing those factors, um, ah, not just those
12	factors, but the fact that we also have limited
13	resources at the moment to introduce new, um, rules
14	we, we did table that. However, we will be looking
15	at that, um, in the next, ah, year.
16	CHAIRPERSON HOLDEN: OK, all right. Just
17	one more question. This is it, all right, I'm sorry,
18	but how many hot spots are there currently in New
19	York City?
20	COMMISSIONER DEL CASTILLO: Oh, um, we
21	can send that to you. I don't, you know, I, we don't
22	do it by number. We sort of, um, have it, ah, we, we
23	can, I'll have to follow up with that. I don't have
24	it off the top of my head.
25	

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 113 COMMITTEE ON SMALL BUSINESS
2	CHAIRPERSON HOLDEN: Yeah, but, 'cause,
3	um, I'd like to know. This, this, these are
4	important questions. I think we [inaudible] to
5	provide more oversight and, ah, um, and so I think we
6	need to do that and get, get that information. But,
7	um, Council Member Yeger
8	COMMISSIONER DEL CASTILLO: [inaudible]
9	because of the, the holiday, actually, we're, we're
10	about to, um, introduce a few more because holiday
11	season is getting underway this week.
12	CHAIRPERSON HOLDEN: So I just want to
13	ask any other council members have questions, ah, no?
14	OK. Ah, so I guess, ah, thank you, Commissioner,
15	and, ah, thank you, Josh. Thank you, NYPD for your,
16	ah, for your work, and, um, we'll see you at the next
17	hearing.
18	COMMISSIONER DEL CASTILLO: Hopefully
19	sooner than that [laughs].
20	CHAIRPERSON HOLDEN: We'll try, we'll try
21	to make it a few, you know, a couple more months
22	before you, but, ah, we thank you, Commissioner. I
23	know it's a difficult job when you have a very small
24	office and, um, and the new council, I know that we
25	should try to get more resources for your, ah, agency

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 114 COMMITTEE ON SMALL BUSINESS
2	certainly and your office 'cause, again, I want to
3	thank you. You've been very cooperative and, ah, the
4	fact that you came out to my office, I appreciate
5	that and it shows that you do care. And Josh, thanks
6	again and, um, we'll work together and, ah, hopefully
7	have a good, ah, ah, next year, and have good
8	Thanksgiving, everyone. Thank you so much. And I
9	hope you, ah, we have only a few ah, um, people that
10	are going to testify from the community. So if you
11	could stay on, Commissioner. Not too long, I
12	promise, um, and listen to their, some of their
13	complaints. I appreciate it.
14	COMMISSIONER DEL CASTILLO: I, I may have
15	to jump. But my, my team will stay on, Chair.
16	CHAIRPERSON HOLDEN: OK. Thank you,
17	thank you, Commissioner. Back to committee counsel.
18	COMMISSIONER DEL CASTILLO: Thank you so
19	much.
20	CHAIRPERSON HOLDEN: Thank you.
21	COMMITTEE COUNSEL: Thank you, Chair
22	Holden, and thank you, Chair Gjonaj and Commissioner
23	and Lt. Minor. We will now turn to public testimony.
24	I will be calling names, so once your name is called
25	to testify our staff will unmute and the Sergeant at

COMMITTEE ON TECHNOLOGY JOINTLY WITH 115 1 COMMITTEE ON SMALL BUSINESS 2 Arms will set the time to accommodate everyone who 3 registers so that you can begin your testimony. 4 Council members will have an opportunity to ask 5 questions, and now I would like to welcome our first panelist to testify, and our first panelist is Mr. 6 7 Anthony Nunziato. 8 SERGEANT AT ARMS: Time starts now. 9 ANTHONY NUNZIATO: Thank you. I'd like to thank Councilman Robert Holden and also I believe 10 11 Councilman Gjonaj and everyone else who's, ah, having 12 these hearings. As a small businessman it's so 13 important, ah, that to, ah, attack this, ah, vigorously, because as a businessman we don't get a 14 15 check. We're not guaranteed a check. You know, we 16 depend on the street. We spend tens of thousands of 17 dollars on our business signs. We clean the streets 18 365 days a year. Everything that blocks us, that 19 means that we lose business for the day, two days, or 20 three days. Is it Councilman Gjonaj, I'm sorry, I 21 didn't get your title. Is it, ah, ah, Councilman Holden? 2.2 23 CHAIRPERSON HOLDEN: Yes, that's Councilman Gjonaj. Yes, you pronounced it right. 24 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 116 COMMITTEE ON SMALL BUSINESS
2	ANTHONY NUNZIATO: Thank you so much.
3	Thank you. I [inaudible] give the correct respect he
4	deserves. Councilman Gjonaj, excellent. [inaudible]
5	we get a day's notice, two days' notice. Councilman
6	Holden, you're totally on top. We greatly, we thank
7	you for bringing this to attention. Ah, we're being,
8	um, we take care of the streets. We get the
9	penalties for dirty streets. We get the penalties
10	for no parking. Yet they come along at any time,
11	without notice, put tractor trailers in front of my
12	store, take up more space than is allotted, than is
13	needed. You have eight blocks that are blocked off
14	and two will be used. I, I gather no business. And
15	I would like to challenge the fact, I would like to
16	see what business, give me the number, you're saying
17	it's an 8 billion dollar industry for New York. I
18	want to see how much we're losing with the small
19	businesses. Does anybody have those numbers?
20	Because I know the small business along Grand Avenue
21	in Maspeth and Middle Village we're losing. We don't
22	get compensated. We don't get notice ahead of time.
23	A lot of times, like, ah, Councilman Robert Holden
24	said, some of them are quite nasty, and sometimes I
25	had to deal with them by calling the police because

COMMITTEE ON TECHNOLOGY JOINTLY WITH 117 1 COMMITTEE ON SMALL BUSINESS 2 they refused, they put cones two days ahead of time 3 without notification. So it's important to realize 4 and I want to resonate. We don't get a check. You 5 may have a, a glitch in the system from the commissioner, from the, ah, permits. 6 You can say 7 that, ah, the data entry went wrong. But no matter what you make on your end we do not get a check. 8 Our storefront is our check. People coming into our 9 store is a check, and Councilman Gjonaj, excellent. 10 11 I could have deliveries. I'm in the florist business. I could have something scheduled for two 12 13 weeks from now being shipped in for Christmas with poinsettia plants coming from large greenhouses and I 14 15 could be blocked. And they're sensitive to the, ah, 16 the temperature outside. So it destroys my business, 17 it destroys my whole [inaudible] thing in these 18 critical times. It's something that has to be addressed. Ah, I, again, ah, Councilman Holden, I'm 19 20 glad you brought it to the forefront. Ah, we are 21 losing business and in these times anybody who's left standing during this COVID situation should be 2.2 23 applauded, because what we're going through in the last year and a half, not drawing salaries, 24 25 maintaining paying rent, and trying to go forward.

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 118 COMMITTEE ON SMALL BUSINESS
2	They say how is business. Our business is like a
3	bicycle. Once we stop pedaling, legally, then we
4	falter. So we want to make sure that we have the
5	opportune time to make sure our space is open at all
6	times. I do not get one iota of business from the
7	movie industry, not one iota. All the catering
8	trucks that come outside park in front of, across the
9	street diner, which is a slap in the face, and they
10	have Jersey plates. So I want to know how New York
11	is getting money from businesses coming from Jersey,
12	selling food, and taking away from the local
13	businesses. And it definitely upsets me, and the
14	only thing I disagree with one of the councilmen,
15	which was Yeger, I do care if someone goes in there
16	and buys a Diet Coke. I'd rather buy the bag of
17	potato chips in a local store than take everything
18	off the trucks that they supply. Our business live
19	off the streets and we're being right now restricted.
20	And I would love to see a bill or something come up
21	for compensation. Like Robert Holden said, someone
22	could be getting paid \$24,000 for their house, why
23	would I lose \$10,000? I don't understand. So a
24	business, someone has to do a survey and see what
25	businesses are losing, not what the businesses bring

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 119 COMMITTEE ON SMALL BUSINESS
2	into New York. I don't see how \$300 permits make
3	money for the City of New York. I'll take out a
4	permit for \$300 if I could get eight blocks and use
5	it for what I want. I'll be more than happy. I'll
6	have a street for every day. So how does that help
7	me? I want to make sure that my business stays. I'm
8	a third generation of business. My family's been
9	here for 100 years, way before most of your people.
10	I know Mr. Holden has family generational like I
11	have. And I don't want to shut of the incidence
12	where people, future generations cannot stay in
13	business because of the lack of concern what the
14	movie industry is doing to us. We, we embrace them.
15	We want them to come. I'm not taking anybody's job.
16	Don't take away mine. We do not make money. Our
17	checks are what everyday, we do not get a check when
18	that movie trucks are out there. So I want to thank
19	you. If there are any questions you have or whatever
20	I'll be more than happy to give more. I don't want
21	to ramble. I don't know how much time I have. But
22	it's definitely affecting a lot of business. I'm
23	also on the Chamber of Commerce, and we don't have to
24	have a BID to be heard. We're independent people. A
25	BID is something that's a self-taxation on our

120 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 business again to get more city agency services. I'm 3 against it. 4 SERGEANT AT ARMS: Time. 5 ANTHONY NUNZIATO: We, thank you. We [inaudible] our streets. 6 7 CHAIRPERSON HOLDEN: You can finish. ANTHONY NUNZIATO: And, thank you. We 8 9 maintain our streets and we want to have the respect from the industry to make sure that we can still have 10 11 businesses. I have a, a foot doctor next door. They 12 blocked the hydrants. The people can't get out of 13 cabs or, ah, ambulances to go to the foot doctor. So everything is blocked and we don't get nothing for 14 15 it. So I agree with all of you, the councilmen, ah, 16 Gjonaj and, um, Robert Holden. We definitely have to 17 get more notice and leave things open so we can 18 conduct our business in the right way. Thank you. 19 CHAIRPERSON HOLDEN: Thank you, ah, Tony 20 Nunziato and, ah, I just have a, before, um, ah, I 21 call on my colleague, Council Member Yeger, to ask 2.2 you a question, ah, I just want to stress that I 23 agree that businesses should be compensated if they're blocked. You take up a, and I see it in your 24 district, by the way, 'cause, ah, Mr. Nunziato's 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 121
2	COMMITTEE ON SMALL BUSINESS business is in my district on Grand Avenue in Maspeth
3	and they've been, um, they really have a lot of film
4	shoots over the years and I've seen the abuses. Way
5	before I became a council member there were abuses
6	there. Um, I think there should, each, um, ah,
7	business that is being blocked or impacted on a, on a
8	commercial strip should be compensated by the film
9	industry. In fact, I was able to get three
10	businesses compensation, ah, on the last mixup on
11	Metropolitan Avenue in Middle Village. Um, they got
12	compensated, ah, \$1000 each by the industry. But
13	that was not, they didn't do it voluntarily. They
14	did it because they were wrong. They took up the,
15	ah, the area and they're doing some damage control
16	based on, ah, some, a plea from my office. But that
17	shouldn't be. That should be automatic. You're
18	gonna take away local businesses, then you should
19	compensate them. The, the industry is very wealthy,
20	by the way, and, um, and they get tremendous tax
21	breaks. But I just want to thank you, ah, ah,
22	Anthony, ah, for your, ah, testimony. Um, and again,
23	you have been impacted over decades in your area and
24	I, and I do know it.
25	ANTHONY NUNZIATO: Yes.

COMMITTEE ON TECHNOLOGY JOINTLY WITH 122 1 COMMITTEE ON SMALL BUSINESS 2 CHAIRPERSON HOLDEN: So thanks. 3 ANTHONY NUNZIATO: Yeah, thank you for 4 bring it to the forefront. 5 CHAIRPERSON HOLDEN: Council Member Yeger? 6 7 SERGEANT AT ARMS: Time starts. 8 COUNCIL MEMBER YEGER: Thanks. I, I, ah, 9 Mr. Chairman, thank you very much. I just want to clarify one thing. First of all, I do, I do care if 10 11 they buy a Diet Coke from the corner store. My 12 reflection was that they don't. Ah, they never do 13 any commerce in the neighborhood. They come in with their own catering trucks, their own everything 14 15 trucks. They come in with all their stuff and they 16 leave a mess behind. But they actually do no commerce whatsoever in our local neighborhoods as you 17 18 reflected. Um, and although it's not a topic of this 19 hearing, but I'll just reflect on, on the topic of 20 BIDs in general. Ah, in this council I vote against, 21 um, ah, increasing the amount that BIDs can charge, 2.2 ah, their neighbors. I view that as a tax, and I've 23 spoken out about that. You are 100% right. What the BIDs are created to do, and I'm glad that you pointed 24 this out at this hearing, and perhaps one day we can 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 123 COMMITTEE ON SMALL BUSINESS
2	actually have a hearing that focuses on this. BIDs
3	are a creation of people in a community to compensate
4	for services that they're already paying taxes for
5	that they're not receiving and they feel no, ah, um,
6	alternative other than to create this other entity to
7	provide these services. But they're not getting a
8	tax reduction. What they're getting is a tax hike.
9	ANTHONY NUNZIATO: Correct.
10	COUNCIL MEMBER YEGER: And so that's the
11	ultimate problem with BIDs. I'm gonna leave it that.
12	It's not a question to you, but I just do want to say
13	that on the record since you mentioned BIDs. It is
14	very important that that be known throughout
15	communities in New York, where people are being
16	charged by BIDs as a tax, um, for services that the
17	city has an obligation to provide and it's not
18	providing. Thank you very much, Mr. Chairman.
19	CHAIRPERSON HOLDEN: Thank you, Council
20	Member Yeger. Mr. Nunziato, do you have a response
21	or anything to say?
22	ANTHONY NUNZIATO: Yeah, yes, I do.
23	Thank you, ah, Councilman Yeger. You're 100% right.
24	Just, again, it's not with the BIDs, but sometimes
25	the, the, ah, movie industry goes to the BIDs and

4	COMMITTEE ON TECHNOLOGY JOINTLY WITH 124
1	COMMITTEE ON SMALL BUSINESS
2	gives them money, not independent stores. We don't
3	have a BID. It could be anywhere from \$2000 to
4	\$4000, if not more, per store per year. And if we
5	don't pay we could have a tax, we could have liens
6	against the buildings, the person who owns the
7	building, or liens against the businesses. So it is
8	a tax, and I pay enough taxes in the City of New York
9	that I don't have to have an additional tax on me to
10	have city services that I already should be given.
11	So I'm totally, you know, we have people that
12	coordinate things, we're [inaudible] and making good
13	the neighborhood, but a BID is that. It's a taxation
14	on a business which we're already taxed. And I, I
15	would like just to say, ah, thank you for realizing
16	that. You know, none of the businesses are getting
17	anything. And they're all out of state. I would
18	like that you would look into all the out-of-state
19	plates of the catering trucks who are doing the movie
20	shoots, 'cause I'd like to see how is that bringing
21	money into New York.
22	CHAIRPERSON HOLDEN: Thank you so much.
23	Ah, back to Committee Counsel, Irene?
24	
25	

125 COMMITTEE ON TECHNOLOGY JOINTLY WITH 1 COMMITTEE ON SMALL BUSINESS 2 COMMITTEE COUNSEL: Thank you, um, Chair 3 Holden. And thank you, Mr. Nunziato, for your 4 testimony. Our next panelist is Joseph DiGangi. 5 SERGEANT AT ARMS: Time starts now. 6 JOSEPH DIGANGI: Hi, everyone. Ah, 7 thanks, Mr. Holden, for, ah, bringing this up to the, 8 to the panel here. Ah, whatever Mr. Nunziato said is exactly, exactly the way we feel. Um, my business is 9 in, ah, Middle Village on Metropolitan Avenue. 10 Ah, 11 we lose thousands and thousands of dollars every time 12 these trucks are parked outside. And like you said, 13 I have a business that, ah, offers food and, ah, hot lunches and meats, and these catering trucks come, 14 15 servicing all their people. Nobody comes into my 16 business. So now here I am with 16 workers who are 17 standing around all day long doing nothing, which I 18 can't give them a day off because then it will hurt them and their families, and we get no business 19 whatsoever, and no help from this, ah, this film 20 21 industry at all, at all. Ah, it's been 2.2 overwhelmingly getting worse for the past five years. 23 They just come in, like you guys said. They are absolutely rude. Ah, if you ask them if they, how 24 25 long they're gonna take, or, ah, any questions, if my

COMMITTEE ON TECHNOLOGY JOINTLY WITH 126 1 COMMITTEE ON SMALL BUSINESS 2 customers could park and just to pick up an order they tells us flat all, call the Mayor's Office. So 3 if we're there 365 days a year and these guys just 4 5 decide to show up every once in a while, I personally don't think that's right. We're the ones supporting 6 7 the community. And they come in, do their thing, and then leave after they make their mess. Ah, that's 8 9 about it. CHAIRPERSON HOLDEN: Thank you Mr. 10 11 DiGangi. By the way, did that, that NBC, um, film 12 shoot, were they the ones that were rude to you? 13 JOSEPH DIGANGI: Yes. That last, that last film shoot was the ones that were rude to myself 14 15 and the guy, ah, who owns the fish store next to us, another small business next to us. 16 CHAIRPERSON HOLDEN: And remember the 17 18 film shoot that was, ah, Christmas week a couple of 19 years ago? 20 JOSEPH DIGANGI: Yes. 21 CHAIRPERSON HOLDEN: Um, how much money 2.2 do you estimate that you would lose on a particular 23 shoot that, that lasted almost a whole week, right before Christmas. 24 25

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 127 COMMITTEE ON SMALL BUSINESS
2	JOSEPH DIGANGI: Right before Christmas,
3	my busiest time of the year, it's at least \$5000 per
4	day, between my workers and even the deliveries that
5	we get in, it's ongoing deliveries all day long
6	during the holidays, and they were stopping my guys
7	from actually coming in.
8	CHAIRPERSON HOLDEN: And nobody offered
9	you a dime, right?
10	JOSEPH DIGANGI: Nothing, not even, not
11	even a penny. Ah, I told one, one person once. They
12	said, yes, we'll call, don't worry. By the time that
13	time happened everything wrapped up. The people left
14	and nobody ever contacted us again.
15	CHAIRPERSON HOLDEN: Right. This, this
16	is what I'm, what we've been saying, and this is,
17	they don't measure this, by the way, ah, Joe. They
18	don't measure, the city doesn't measure the impact on
19	the small businesses and, um, certainly, um, they
20	showed us, ah, again, a few weeks ago when they used
21	your, in front of your store and the whole, ah, north
22	side of Metropolitan Avenue for at least, I would
23	say, 10 blocks almost, that they just took over all
24	the parking and really without any kind of notice,
25	and you called my office, right?

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 128 COMMITTEE ON SMALL BUSINESS
2	JOSEPH DIGANGI: Yes.
3	CHAIRPERSON HOLDEN: Because no posted,
4	there were no messages posted, no signs posted, and
5	the only thing you got from the industry, the film
6	shoot company, called the Mayor's Office. And again
7	this is the attitude, this is the lack of oversight I
8	was just mentioning that we need to correct, because
9	yes, I did contact the Commissioner's Office of MOME
10	that day and the wheels started turning. What I want
11	to do is those, ah, those, ah, trucks, which were
12	oversized, and we're gonna check if they had permits,
13	but that blocked all those parking spaces and blocked
14	the, your, the view of your business, and you had
15	people that were picking up orders. I had, um,
16	drugstores that were giving out, um, the vaccine,
17	that people couldn't get to because there was no
18	parking whatsoever. And I think the Mayor's Office
19	needs to understand this, that we have to minimize
20	the impact, and I said this over and over again, on
21	our local businesses and our residents, because it
22	isn't, not only an impact on the businesses, but the
23	residents that, ah, frequent your stores, ah, and the
24	community. They could have come up with a different
25	solution than parking vehicles in front of your store

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 129 COMMITTEE ON SMALL BUSINESS
2	that day, and they had no respect for the small
3	businesses in my district, or in any district.
4	Because they see it as only a parking spot, and
5	that's where we have to correct. And we're gonna
6	change that mindset if it's the last thing we do.
7	But, again, I thank you for coming on. But, um, if
8	you or Mr. Nunziato has, ah, they have any other
9	suggestions please reach out to my office. Ah, I do
10	plan to introduce legislation that would correct some
11	of this, maybe compensate, ah, every business that
12	they block. And so I guess they might, ah, take up
13	less spots on the street then if they're gonna per
14	business, which I think they should. Ah, thank you,
15	ah, thank you, Joe. Thanks so much.
16	JOSEPH DIGANGI: Thank you.
17	COMMITTEE COUNSEL: Thank you, everyone.
18	I currently do not see any additional witnesses with
19	or questions. If we have inadvertently missed anyone
20	who has raised, who has registered to testify today
21	and has yet have been called please use the Zoom
22	raise hand function and I currently see none, and I
23	will now turn it over to Chair Holden for any closing
24	remarks and to adjourn the hearing.
25	

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 130 COMMITTEE ON SMALL BUSINESS
2	CHAIRPERSON HOLDEN: Ah, thank you, Irene
3	Byhovsky. Again, I want to thank the Committee on
4	Technology, the, ah, the staff. Irene Byhovsky has
5	done a terrific job, and Charles Kim and, um, and all
6	the staff, um, ah, that has really worked hard to
7	make this hearing possible. We're almost two-and-a-
8	half hours in. I think we accomplished a lot. We
9	have a lot of, ah, questions that went unanswered and
10	I hope that the, ah, Mayor's Office of Media and
11	Entertainment will get us the answers, especially,
12	um, finding out how many 311 complaints. And by the
13	way, I do plan to work with DoITT, ah, who oversees
14	or at least, ah, runs 311, um, to really make it
15	easier for the public and businesses to file
16	complaints on 311, ah, again some of these, you know,
17	the film industry, if they're abusing anything on the
18	permits. And we do have to work with NYPD to make
19	sure that they provide the necessary oversight, ah,
20	and we will do an investigation as to why my office
21	was, ah, not told the truth on a film shoot that was
22	on Metropolitan Avenue that affected, ah, Mr.
23	DiGangi's, ah, business and many other businesses on
24	Metropolitan Avenue. I am not done with that, and I
25	do want to get to that, ah, ah, as quickly as

1	COMMITTEE ON TECHNOLOGY JOINTLY WITH 131 COMMITTEE ON SMALL BUSINESS
2	possible. And I want to thank everyone. Ah, thank
3	the Commissioner's office, ah, who, ah, we grilled
4	today, but it's, it's important that we get some
5	improvement, ah, in, um, the film shoots and less of
6	an impact. Thank you. Thank you so much, everyone.
7	And I'm going to adjourn this hearing. Thank you.
8	[gavel]
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CERTIFICATE

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date December 26, 2021