



# The New York City Council

City Hall  
New York, NY 10007

## Meeting Minutes Committee on Technology

*Peter A. Koo, Chair*  
*Members: Robert F. Holden, Brad S. Lander,*  
*Eric A. Ulrich and Kalman Yeger*

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Thursday, January 17, 2019

1:00 PM

Council Chambers - City Hall

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### Jointly with the Committee on Governmental Operations

#### Roll Call

**Present:** Koo, Holden, Lander, Ulrich and Yeger

*Other Council Members Attending: Speaker Johnson, Cabrera, Rodriguez, Powers, Maisel, Perkins, Menchaca and Kallos.*

**T2018-3215**

#### **Oversight - 311 Customer Experience and Operations.**

**Attachments:** Committee Report, Hearing Transcript

**This Oversight was Hearing Held by Committee**

**Attachments:** Committee Report, Hearing Transcript

**This Oversight was Filed, by Committee**

**Int 0188-2018**

#### **A Local Law to amend the administrative code of the city of New York, in relation to procedures to be adopted by the 311 call center for responding to certain repeat anonymous complaints against the same property**

**Attachments:** Summary of Int. No. 188, Int. No. 188, January 31, 2018 - Stated Meeting Agenda, Committee Report 1/17/19, Hearing Transcript 1/17/19

**This Introduction was Hearing Held by Committee**

**Attachments:** Summary of Int. No. 188, Int. No. 188, January 31, 2018 - Stated Meeting Agenda, Committee Report 1/17/19, Hearing Transcript 1/17/19

**This Introduction was Laid Over by Committee**

**Int 1328-2019**

#### **A Local Law to amend the administrative code of the city of New York, in relation to the identification of languages spoken by callers to the 311 customer service center**

**Attachments:** Summary of Int. No. 1328, Int. No. 1328, January 9, 2019 - Charter Meeting with Links to Files, Committee Report 1/17/19, Hearing Transcript 1/17/19

**This Introduction was Hearing Held by Committee**

**Attachments:** Summary of Int. No. 1328, Int. No. 1328, January 9, 2019 - Charter Meeting with Links to Files, Committee Report 1/17/19, Hearing Transcript 1/17/19

**This Introduction was Laid Over by Committee**