CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON TECHNOLOGY

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October 28, 2024 Start: 1:12 p.m. Recess: 3:25 p.m.

HELD AT: 250 Broadway - Committee Room, 16th

Floor

B E F O R E: Jennifer Gutiérrez,

Chairperson

COUNCIL MEMBERS:

Erik D. Bottcher Robert F. Holden

Julie Menin Vickie Paladino

A P P E A R A N C E S (CONTINUED)

Alex Foard OTI

Bryan Lozano Tech NYC

Dario Maestro STOP

Theo Chino The Social Democrats of America

Liliana De Lucca Self

Christopher Leon Johnson Self

Daniel Schwartz New York Civil Liberties Union (NYCLU) SERGEANT AT ARMS: This is a microphone test
for the Committee on Technology. Today's date is

October 28, 2024, located in the 16th Floor

Committee Room. Recording is done by Rocco

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SERGEANT AT ARMS: Good afternoon and welcome to today's New York City Council hearing for the Committee on Technology. At this time, we ask that you silence all electronic devices and at no time is anyone to approach the dais. If you would like to sign up for in person testimony or have any other questions during the hearing, please see the Sergeant at Arms. Chair, we are ready to begin.

CHAIRPERSON GUTIÉRREZ: Thank you. [GAVEL] Good afternoon everyone. Thank you for your patience.

I'm Council Member Jennifer Gutiérrez, Chair of the Committee on Technology. Today we examine how artificial intelligence and automated decision systems are reshaping our city services.

New York City stands at a technology crossroads.

While the Office of Technology and Innovation has published and updated artificial intelligence, principles and definitions, AI action plan principles; but these are principles. The brilliant

acknowledging gaps in their reporting.

merely academic exercise.

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minds have been assembled in the advisory 3 network but expertise without implementation is

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Look across our city, the Department of Education uses algorithms to match our children to schools, Administration for Children Services, predictive analytics to flag potential child welfare cases and the NYPD utilizes facial recognition to identify people. Each of these systems makes decisions that can alter the trajectory of a New Yorkers life. Yet, when we ask agencies about their AI usage, we get incomplete answers with some openly

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This isn't just about technology, it's about trust. When an algorithm decides which school a child attends or when automated systems influence service deliveries, we're not just processing data, we're processing people's lives. If AI is the engine driving our city's future, then transparency must be our headlights. Without we're driving The surge in AI ledge nationwide with over 300 bills introduced this year alone shows we're not the only one grappling with these challenges but New York City

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2 has always led by example. We can't afford to follow; we must chart the course.

Today, I expect concrete answers to our questions about current ADS and AI deployments, measures for ensuring transparency and fairness, protocols for addressing bias, plans for building expertise, current audits and mechanisms for community input and oversight.

The promise of AI is efficiency but the price cannot be equity or safety. We must ensure both.

Let me clear, this hearing isn't about slowing innovation, it's about ensuring innovation serves all New Yorkers. It's about ensuring innovation to all New Yorkers. While the private sector members of the Advisory Network bring valuable expertise, we need to hear from those on the ground. The case workers, teachers, and community members who live with these systems decisions daily. In a city of 8.8 million stories, we cannot let algorithms become anonymous authors of our residents futures.

Today's hearing must bridge the gap between AI's promise and its practice between Silicone Valley and innovations in South Queens realities between big data and basic dignity. We'll also hear Intro. 199,

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a Local Law in relation to establishing an office of
algorithm data integrity. Intro. 926, a Local Law in
relation to requiring the creation of appropriate and
responsible use practice for artificial intelligence
tools. Intro. 1024, a Local Law in relation to
requiring a centralized list of artificial
intelligence tools approved to be used by city
agencies. And Intro. 1099 in relation to requiring
reporting on the impact of algorithmic tools on city
employees and changes in employment responsibilities
due to algorithmic tools.

I'd like to thank the Tech Committee Staff,

Policy Analyst Erik Brown, Leg Counsel Irene

Byhovsky, and my Chief of Staff Anya Lehr for their

work in preparing this crucial hearing. I'd also

like to recognize the Committee Members who are

joining us today. Thank you Council Member Paladino.

Happy Birthday. And I'd also like to acknowledge

Council Member Julie Menin who is going to deliver

her statement about Intro. 926. Council Member.

COUNCIL MEMBER MENIN: Thank you so much Chair Gutiérrez. Today's hearing is critical given how technology can out pace policy. Artificial

25 Intelligence in just the past year has as we all know

become overwhelmingly popular. Earlier this year,
the Pew Research Center found that nearly one quarter
of all adults have used AI Chatbot, ChatGPT. I'm
one of them, I must say.

Governments have also increasingly used AI since these tools can increase efficiency of task.

Unfortunately, the State Comptroller's Office found in a report that New York City and I'll read a quote, "does not have an effective AI governments framework. The report additionally reviewed four agencies; NYPD, ACS, DOE, and DOB and found there are incomplete approaches to AI governance.

For example, the Department of Education uses an AI tool called Teach to One 360 to identify students problem areas and strengths. Specifically, it's reported that that tool then creates a personalized daily lesson for students. This tool, however, was not reported to the algorithms management and policy office under the Mayor's Office of Operations, as established in Executive Order 50 of 2019. That is one of the many reasons why I introduced Intro. 926, which would require the creation of appropriate and responsibly used practices for artificial

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2 intelligence tools that are utilized by city
3 agencies.

Specifically, the legislation would allow an agency such as the Department of Information

Technology and Telecommunications to create rules that establish minimum practices for agencies to follow and follow compliance with AI tools. This could include ensuring fairness, transparency, and accountability in AI decision making processes, such as testing against bias or identifying and mitigating risks such as data protection. These practices will be reviewed annually and updated along with a report on compliance every two years. There are many more cases of AI tools that are creating unintended bias. If our city is using AI tools, then we absolutely must have proper standards and clear oversight.

I thank all who have joined me on this legislation, including our Chair Gutiérrez, thank you so much. As the city needs our best guidelines to ensure that we are properly monitoring and reviewing AI tools. I want to thank the Chair for allowing me to speak and I also want to thank the bill drafter Conner Mealy and from my team, Johnathan Szott,

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2 Brandon Jordan, and Mercedes Anderson. Thank you 3 so much and I look forward to today's hearing.

CHAIRPERSON GUTIÉRREZ: Thank you Council Member.

Today, we'll hear testimonies from the New York City

Office of Technology and Innovation, followed by

testimonies from the public. Now, I want to welcome

Alex Foard, Executive Director of Research and

Collaboration.

COMMITTEE COUNSEL: Thank you Chair. Good afternoon everyone. Before we begin, I kindly ask you to raise your right hand. Thank you. Do you affirm to tell the truth and respond honestly to Council Member questions?

ALEX FOARD: I do.

COMMITTEE COUNSEL: Thank you. You may begin your testimony.

ALEX FOARD: Thank you. Good afternoon Chair

Gutiérrez and members of the City Council Committee
on Technology. My name is Alex Foard and I'm the

Executive Director of Research and Collaboration for
the Office of Technology and Innovation. Thank you
for calling this timely hearing on the

Administrations use of Artificial Intelligence or AI
tools. At OTI, we consider the City of New York to

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policy and governance and I'm pleased to provide the

be a national and global leader in our approach to AI

4 Committee with an update on the progress we've made

5 on the AI action plan.

The rapid advance of AI technologies has sparked public discourse around the promise and the potential pitfalls of these tools, particularly in government use cases. Although city agencies have used AI tools for several years and publicly reported these tools in accordance with Local Law, the city lacked a comprehensive strategy for the responsible use of AI. Recognizing the urgent need to provide this framework as more city agencies leverage these tools, the Administration published the New York City Artificial Intelligence Action Plan or AI Action Plan, in October 2023.

We crafted this plan, the first of its kind for any major U.S. city with feedback from 18 agencies alongside expert insights from industry and academia. The AI Action Plan is the first major step in developing a framework for city agencies to carefully evaluate AI tools and associated risks, help city government employees build AI knowledge and skills and support the responsible implementation of these

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technologies to improve quality of life for New Yorkers. The plan introduces a set of phased actions for the city to complete, which would enable agencies to evaluate risks and determine whether a tool is the right technology to deliver better positive outcomes for New Yorkers. We propose 37 actions with the goal of starting or completing 29 of them within a year.

I'm pleased to say that we exceeded that goal, having initiated or completed 31 of the 37 actions as described in the AI action plan. Our annual progress report released earlier this month provides more details on our success, including the publication of two foundational policy documents, AI principles and definitions and generative AI preliminary use guidance, to create common language around key terms in the city's values and approaches to using AI tools.

The expansion of publicly available information about the city's AI tools including through NYC Open Data to encourage transparency and foster trust.

Convening several public listening sessions with New Yorkers to hear about AI priorities and planning for future public engagement. The establishment of an AI Steering Committee with leaders from 16 agencies who

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meet quarterly to discuss the unique opportunities and challenges of AI in government. The Establishment of an AI Advisory Network of AI experts in academia, civic society and industry to support the city and the responsible use of AI technologies and conducting numerous conversations with local, state, federal and international government bodies to share successes and challenges in AI governance.

The auctions completed this far will continue to inform our work going forward. Over the next year we plan to update current policy documents and we'll improve access to and utilization of AI resources for agencies in the public. Realizing the promises and mitigating the risks of AI tools are at the forefront of global cross sector policy discussions for cities. We will continue to engage with intergovernmental partners at all levels in this rapidly changing regulatory landscape for emerging technologies.

In addition to the AI action plan and the progress report, we publish an annual report of algorithmic tools used by city agencies pursuant to Local Law 35 of 2022. When many algorithmic tools are derived from or are applications of AI; not all such tools are AI and similarly not all applications

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of AI are algorithmic tools per the definition provided by Local Law 35. However, these reports provide information about AI and related tools agencies are using that have material public impact. Last year, OTI coordinated with 45 agencies across the city to identify automated decision systems captured under this local law.

We are currently undertaking the 5th compliance cycle and to make that process more robust, we recently solicited 24 more offices to participate in the compliance cycle including the New York City Council and other elected officials offices. We look forward to the Council's participation in this important exercise.

Now, I will provide feedback on the legislation before the Committee today. Introduction 199 would establish a new office of algorithmic data integrity. The AI Action Plan envisions the development of policy and guidance intended to address concepts of bias, discrimination and disproportionate impact in the city's use of AI. This being addressed in Initiative 1.6 of the AI Action Plan developed an AI risk assessment and project review process. As written, this bill may unintentionally dismantle the

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work we are doing towards this goal in the staff and processes we have established for Local Law 35 reporting. Further, this proposed office would assume some of the investigative and enforcement charter responsibilities of the New York City Commission on Human Rights, which may not have been the intention.

Next, Introduction 0926 proposes to require OTI to promulgate rules to address appropriate and responsible use practices for artificial intelligence tools used by city agencies. With the lightning fast pace of AI technologies, we do not believe that promulgating rules is necessary for us to move forward with the government structure we plan to implement through the AI Action Plan. It is important to remain flexible as new tools become available and are considered. Rules that may become outdated very quickly could have unintended outcome and spend time amending rules - and time spent amending rules to this process would hamper our ability to update guidance in an agile manner.

Chair Gutiérrez's Introduction 1024 would require publication of a centralized list of artificial intelligence tools approved for use by city agencies.

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We are aligned on the goal of transparency as it relates to algorithmic tools that use AI. Initiative 6.2 of the AI Action Plan, established a directory of procured AI tools and guidance on appropriate use is currently in process, complementing our annual Local Law 35 compliance cycle.

This expanded listing will promote the visibility of how agencies are using AI citywide and facilitate information sharing across agencies. The legislation as written assumes a blanket approval process for a tool that allows this procurement independent of its use case, which is not the city's current process not it's best practice. It would be helpful to hear from the Committee what gaps this legislation seeks to address to consider as we continue our compliance cycle.

Finally Intro. 1099 would amend annual algorithmic tools compliance reporting to include the impacts of algorithmic tools on city employees and employment responsibilities. I would like to ensure the Committee that the work we're doing promotes the responsible use of AI in the public sector. Thus we view AI as augmenting rather than replacing any of the city's workforce. So, specifically we will

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evaluate the business capabilities and fitness of a tool to support our workforce so employees have more time to focus on the things that are most critical.

With respect to the legislation, individual AI tools are unlikely to have one to one impacts on the number of employees and employees of shared duties or an individual salary. While we agree that it is important to examine the impacts of AI in our workforce, the bill as written, will not produce

useful insights.

Thank you for the opportunity to testify today.

I will now take any questions you have.

CHAIRPERSON GUTIÉRREZ: Thank you. We're going to jump right into questions but I just want to make sure Council Member, do you have any questions? Do you want to jump in? I know you have leg. No, no, Menin.

COUNCIL MEMBER MENIN: Oh, I do but don't you want to go?

CHAIRPERSON GUTIÉRREZ: You can go right now if you want.

COUNCIL MEMBER MENIN: Are you sure?

CHAIRPERSON GUTIÉRREZ: Yeah.

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COUNCIL MEMBER MENIN: Okay, I actually have another hearing.

CHAIRPERSON GUTIÉRREZ: I know you do. Go for it.

COUNCIL MEMBER MENIN: Thank you. You're so kind. Thank you so much. Okay, thank you Chair for doing that. I so appreciate. I will be very guick. So, I just have to say in all candor in reading your testimony, I frankly found it shocking that you are testifying that you don't want to promulgate rules on fair and responsible use because you worry they would be outdated. The whole point of fair and responsible use is to ensure that the AI tools that the various city government agencies are using are done in a responsible way. Rulemaking does not need to be rigid. On the contrary, you could have a rule making that builds in the flexibility for changing technology. So, could you talk about why you believe it is responsible for your agency to not promulgate such rules?

ALEX FOARD: Yeah, thank you for the question. We very much share the goal of the idea around the responsible and fair use. Our feeling is that the commitments that we have in the action plan speak to

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the incremental steps that we need to take to build out that policy further. And where we are in that process has very much shown that we need as much flexibility as possibility to be able to keep pace with the rapid pace of change of the technology itself.

So our focus right now is really understanding the complicated interplay between existing oversight frameworks that already govern the agencies use of technology. The source of goals that we're trying to accomplish for risk management for AI particularly and then processes that we need to be able to put that all in place.

COUNCIL MEMBER MENIN: I just find that to be an advocation of the agencies duty to make sure that you are employing fair and responsible use and can you explain for example, the example I gave in my opening statement was that the DOE was using an AI tool called Teach to One 360 but we found that that tool was not reported to the algorithms management and policy office under the Mayor's Office of Operations, as was supposed to be required under

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So, if things like that aren't being reported, how can we as a Council have confidence that you're doing what you need to be doing to really make sure that there's fair and responsible use?

ALEX FOARD: And I appreciate the question. Again, we definitely share the outcomes and the perspective goals of that. I think our feeling is that as a function of both Local Law 35, which already does mandate a lot of the reporting of the type you're describing, as well of our other commitments to build out policy through the channels that we have at our disposal right now, that that's our best option for building out this existing governance that we need.

COUNCIL MEMBER MENIN: Okay, I mean I'm going to end my questioning by just saying I'm disappointed. I mean, I think as the Chair mentioned in her opening statement, we have so many Council Members who have put in for AI bills. We all recognize the importance and cutting edge nature of AI. It's obviously so important and we're not - we're certainly not looking to stifle innovation but at the same time, our obligation is to protect New Yorkers and if we've got 70 city agencies, various ones are using AI and we

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need to ensure that it's done in a fair and responsible way. So, I just don't understand why you would testify against a very common sense attempt to do so. But Chair, thank you so much for letting me speak first -

CHAIRPERSON GUTIÉRREZ: Thank you Council Member.

COUNCIL MEMBER MENIN: And I look forward to

hearing about the rest of the hearing. Thank you.

CHAIRPERSON GUTIÉRREZ: Yeah, thank you Council Member for joining us and thank you for your legislation. I think just going off of your responses to the legislation, obviously I'm disappointed because it sounds like OTI is in opposition to every legislation that we wanted to discuss today. Alleging that a lot of the benefits would be covered, an Action Plan but we have yet to see significant action from the Action Plan. I know the agency has been super excited that the progress report you know accomplished more than you all set to accomplish as far as covering specifics. Specific principals and so forth but the Council has been working diligently to build trust with this Administration and we think that these specific bills create more transparency, more openness with the

2 public. So, just curious, specifically for Intro.

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3 1024, I reread the legislation. I read it again just

4 now. I'm not certain that I understand where the

5 assumption of a blanket approval process exists as

6 you stated in your remarks. I don't know if you want

7 to expand on that?

ALEX FOARD: Sure, so to be clear, we share again a lot of the common goals from the proposed legislation. The Action Plan is entirely premised around building out the framework that we as a city need to make sure the agencies are responsibly using AI technologies. We also share the sentiment around encouraging innovation and making sure that agencies have the opportunity to innovate but that we're adhering to the values and principles that we as a city have when it comes to AI.

What we want to stress is that there is a lot of work that's already underway for a number of these different areas. Local Law 35 is an excellent example of where we have really robust public reporting around algorithmic tools that are in place and we also have opportunities to continue to augment that through I mentioned one of our actions in the Action Plan that relates to building out additional

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inventorying of tools. I think we want to make sure that at first that we're taking or responsive to a really complex network of agency needs or they each have different missions. We're also talking about a very wide set of technologies. AI is an umbrella term that really refers to a complicated set of technologies and we need to be responsive to that as well.

We are very open and want to continue have a conversation around where public reporting could be improved, leveraging existing pathways and keeping some of the limitations that we have in terms of agency operations in mind.

CHAIRPERSON GUTIÉRREZ: Can I understand for
Intro. 199, the New Office of Algorithmic Data and
Integrity where I think the position in your opening
remarks is saying that it may unintentionally
dismantle the work that you're doing through the
Action Plan, as well as some of the processes
established by Local Law 35. What are those
unintentional actions that you think this is going to
work against? And as I understand it, I saw the
Mayor was in support of the state bill calling for an
Office of Algorithmic Data and Integrity. So, I just

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want to see how you all are aligned with his statements.

ALEX FOARD: Yeah, so again -

CHAIRPERSON GUTIÉRREZ: The conflict is.

ALEX FOARD: Sure, again, we very much support the ultimate goal and the idea through the Action Plan is to be able to build out the risk assessment processes that we've committed to. That is the course - that is the work that's taking over the course of the second year of the Action Plan, built on a lot of the work that we've been able to achieve so far.

Again, we want to be able to focus on where the process is and the policies that we create are mindful and aware of some of the other processes that exist. So, when we think about what it means to talk about AI tools, many of them are governed by the same processes that govern non-AI tools, cyber security, information privacy, etc.. So, these are all frameworks that already manage technology. So, we want to be responsive to that existing set of frameworks that sort of help us to better make decisions around technology and then we also want to be responsive to thing like mentioned, City

Commission on Human Rights and their role in generally enforcing investigations of discrimination.

So, what we want to focus on is working on the processes and building of these policies that are reflective of the immediate needs that agencies have but also being consistent and in line with the values that we put forth in the Action Plan.

CHAIRPERSON GUTIÉRREZ: Okay, I think it's a little bit of a reach on overstepping on the enforcement responsibilities of the Commission of Human Rights. I think it's a reach. That's not what this bill intends to do. It's very much about accountability and transparency and setting benchmarks that are realistic and feasible by the agency. So, disappointed that that is the response to every single bill that we wanted to discuss today.

But we'll move on. I think you're very confident that the Action Plan is going to solve all the problems. It's what it sounds like. I want to jump into a discussion of the progress report, specifically I'll start with the principles, which obviously the report is highlighted around the multiple principles. Executive Order Number Three, what role does OTI play in the development,

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coordination and implementation of the city's
information technology?

ALEX FOARD: You're referring to all information technology or AI specifically?

CHAIRPERSON GUTIÉRREZ: I'm referring to Executive Order Three, as the AI principles in the report.

ALEX FOARD: Sure, so Executive Order Three, which created OTI in 2022, is certainly the foundation for what we need to approach from a governance perspective because it enables us as a city to have the relevant expertise all together in one roof. We have our Office of Cyber Command. We have our Office of Information Privacy, Office of Data Analytics and then the work that we're leading on AI policy and strategy all together. And so, EO3 in the creation of OTI is - I would describe it as a foundation for being able to do additional work to even be able to create the Action Plan.

CHAIRPERSON GUTIÉRREZ: In paragraph 4.0 of AI principles, they said OTI encourages agencies to consider these principles as they develop and use AI solutions. And I just want to confirm by the wording

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of it, it is not mandatory. It's a suggestion about utilizing these principles to develop AI solutions.

ALEX FOARD: Yeah, so the principles are there to be able to put the city's position about our views of AI on a clear display and to make it clear these are what we care about when it comes to how the city is approaching AI.

CHAIRPERSON GUTIÉRREZ: But not mandatory? ALEX FOARD: So there producing guidelines and best practices for agencies to follow and as the principles say, there's opportunity to integrate those principles into subsequent work both at the OTI and agency level.

CHAIRPERSON GUTIÉRREZ: Okay and what happens if an agency does not follow these principles?

ALEX FOARD: So, these are not prescriptive processes so there's no mandate to create a process from those principles. These are the guidelines that agencies should be keeping in mind. And for each of those principles, we provide a number of examples of what we mean by that, right. This is how you can start to think about the operationalization of what those principles look like.

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CHAIRPERSON GUTIÉRREZ: So what happens - what is the response in a future progress report of the action plan when you learn that agencies are not utilizing this as a framework because it's not prescriptive, they're not beholden into any of these principles.

ALEX FOARD: So, again the principles are there to help lay the land for our subsequent policy development and as I mentioned, we're building out a risk assessment and project review process in the second year of the action plan, that is intended to have a little bit more of a concrete process for how agencies are understanding the possible deployment of AI technologies.

Again, the principles are there to help lay out direction that the city should be considering as we think about AI technologies. So, to build out those principals we refer to a lot of other existing frameworks as a reference point including the White House, when they publish their blueprint for an AI bill of rights a few years ago. These are all intended to be level setting and to be clear and overt around the city's attentions for how to approach its AI technology.

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CHAIRPERSON GUTIÉRREZ: Okay, I'm just trying to kind of piece together the like enthusiasm behind being first of its kind, first of its nation. Across the nation, excuse me, if there's no - it has - like there's not significant enough teeth. I get that it's framework. I get that its language. I get that it's intended to you know provide kind of guiding principles but where - what role does OTI play in ensuring that these agencies are utilizing all this work that you've been putting together. You've got a Steering Committee. You've got a committee of experts on this, so just curious, like what's - what is the lifespan of this action plan if no agency and you cannot point to me that no agency is utilizing this or you know maximizing on what you all put together and work so diligently on. Like where does it leave us? Is it just like a PDF that exists or like what needs to happen? Which is why we're trying to legislate.

ALEX FOARD: Yeah, that's an excellent question.

So, I think there's a couple things to highlight.

One is that overall, we're all working in a policy space that is still fairly new. There aren't a lot of examples of governments if any, that are readily

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comparable to us with wholesale governance frameworks that have all of the policy details worked out. This is something that's still being worked out at the federal level, state level and really across the globe. So, it is a complicated and growing policy space. We are also still building out our policy, so as you discussed, you know there is opportunity to build on what we've done so far. In drafting the action plan we were very intentional to make sure that the steps are subsequential and build off of one another.

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We do very strongly believe, for example, that we don't want you rushing to sort of creating new programs or policies if we haven't better understood the current landscape and the current gaps. So, we need to be focused on first you and foremost what do we need to know about our current state and time? What are our values that we want to put forward? What are our principals that we want to make sure are out there and then as we go into the second year, continuing to build out the policy and the additional steps that we need for added governance.

CHAIRPERSON GUTIÉRREZ: So, of the agencies that are involved with not the Steering Committee, what's the proper name?

ALEX FOARD: Steering Committee, the agency one is this.

CHAIRPERSON GUTIÉRREZ: Oh the Steering Committee excuse me. Of the agencies that are participating in the Steering Committee, do you know of any that have started to integrate some of these principles or practices?

ALEX FOARD: Yeah, so again, you know the principles that we've defined are in line with what you would see in other frameworks.

CHAIRPERSON GUTIÉRREZ: And I think they're good principles by the way.

ALEX FOARD: Exactly.

CHAIRPERSON GUTIÉRREZ: I'm just trying to figure out how it becomes a document, a healthy document that lives on line and like what OTI's plan is to ensure that agencies are integrating these principles.

ALEX FOARD: Sure. Yeah, so I think those principles get integrated in different ways, depending on the context and what those principles

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information, privacy, and cyber security. are major principles for us but they are also currently premised on existing policy, law and process. So we have a lot of confidence that agencies are building those principles into their work because there's an existing framework that

ALEX FOARD: As we think about things like risk assessment, appropriateness of use, validity, these are things that we expect to build a bit more into policies that are forth coming but I would also say some of the things that we need to build off to the Action Plan won't necessarily translate to a written policy but other activities that the city may be doing. So, as we think about training our workforce for example, which are a number of commitments in the Action Plan around that, those values also apply, right and it's not a written policy that says you know here is the principle but we have activities that are supportive of those principles as well.

CHAIRPERSON GUTIÉRREZ: Do you think that having that written like formal agreement with every agency,

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do you think that that is necessary to accomplishing the goals of the Action Plan?

ALEX FOARD: I mean, I think that's why we wrote the principles down. We wanted to not just hold those in the back of our heads to say yeah, this is how we want to approach the AI work in the city. We put them down on paper for that very reason. So, that there is that reference point as OTI builds out policy, as agencies do their work. That is uh -

CHAIRPERSON GUTIÉRREZ: OTI builds it but there's no intention for like policy of enforcement.

ALEX FOARD: So, again the policies that derive from the action plan will be specific to a specific business need. The principals are there to set that foundation for what we as a city support from an AI perspective.

CHAIRPERSON GUTIÉRREZ: But if the goal is for city agencies to utilize this but there's no specific ask on how you all will work with them to make sure that it is specific to them and their needs I guess. Have you all talked to the Mayor's Office of Operations? Like, again, great plan. Just trying to understand like our function at the Council is to make sure that stuff works and stuff runs in the city

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right. And so, I believe in the work that you all did. I know it's been a long time coming. It is a healthy plan you all if you have not read it but if it's not legislation if you're putting all your confidence in the continued progress of this Action Plan. If you're saying none of these bills are necessary because our Action Plan is going to cover it but you're not giving me any confidence that there is going to be an enforcement mechanism to ensure all the things that we're trying to accomplish in the legislation. So, is there a conversation with the Mayor's Office of Operations? How else have you thought about this outside of the Action Plan or the principles?

ALEX FOARD: Sure, so if I can give another
example, Local Law 35 is a really good one. So,
Local Law 35 requires all agencies to report. What
we do at OTI is we oversee that compliance process.
We do a kickoff every year. We just did that a
couple weeks ago. The Local Law has mandated
timelines for submission so we're the ones who keep
on top of the deadlines and get all of the agencies
to complete their compliance reporting. And through
the Action Plan, we actually already committed to an

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expansion on Local Law 35 reporting more information

3 than just what is required by law. And that's

because transparency is one of those key principles.

And so, again what we want to be able to do take

those principals and not say this is a checklist. 6

This is instead a quide for how we think about a

range of other processes and activities.

So, as we do Local Law 35, we'll enhance you know the transparency and the accountability of what agencies are doing by what they report.

CHAIRPERSON GUTIÉRREZ: Thank you and I'm sorry, I want to apologize. I want to acknowledge my good friend Council Member Erik Bottcher, on the Committee, my apologies. So, I, like I said before, so I know I'm repeating myself but I'm just like - it just seems like there's a lot of - there's no real pathway for - like enforcement is not on the agenda at this point for the agency, correct on AI? like we've put out this report. We've got principles. We really want you to follow them. We've done a lot of work for it but as far as ensuring that agencies are complying, you're not there yet.

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ALEX FOARD: So, I would say that there isn't a singular enforcement mechanism because there isn't a singular thing that we're trying to enforce, right?

The AI Action Plan is intended to be broader.

CHAIRPERSON GUTIÉRREZ: You're not trying to enforce like risk assessment or?

ALEX FOARD: That is an example of one of the things that we're enforcing. When we do build that out, Local Law 35 is something that's enforced but the Action Plan has a lot of other activities built into it. I mentioned skill building for staff, right? That's a series of activities that we want to do to make sure that the city's workforce is equipped to work with AI. I've also been looking into what agencies needs are with respect to procurement.

We've been doing public engagement and listening sessions.

So, each of these activities takes a little bit of a different form. When we talk about policy and process to the extent that we build out enforceable policy, of course that would be enforced. But again, some of these activities don't take that form. They take the form of say a resource or another activity.

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2 And so, I just want to be clear that there isn't a singular -

CHAIRPERSON GUTIÉRREZ: Yeah, it's on a laundry list of things that need to be -

ALEX FOARD: Exactly it's on a checklist.

CHAIRPERSON GUTIÉRREZ: But there are opportunities, certainly opportunities there and I think in certain agencies, like according to the Local Law 35, like the reporting, there are some agencies utilizing AI, you know more AI tools than some that are using none. I think it's also an opportunity for agencies that are using none to really like start working with you all to think of like how can we improve services right. Is utilizing an AI tool something that we can do? So I think, I'm just saying there's opportunity there. I get it's on a laundry list. Some of them are suggestions. of them are just like resources, this might be helpful. But like I just think the Action Plan to me means action. It means like we're doing something and this is how we're going to like check that it's happening responsibly. And so, that's why I'm pressing you on it because I don't - I just feel like outside of legislation, the agency has not laid out a

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pathway to do that, is my opinion. You can respond to that.

ALEX FOARD: Yeah, again I think that there is a large number of activities that we've completed this year. We're up to 31 out of the 37 that we've completed. I certainly acknowledge that there are some of the bigger ticket items that are for year I mentioned the risk assessment process, procurement terms and standards will be another one but we have done a huge amount in terms of public engagement. We ran three public listening sessions this summer and have intention to do more. provided some of our preliminary guidance, not just on principles and definitions but also some preliminary guidance on how agencies can think about best practices for generative AI. So, there really is a lot of activity that we've been doing over the past year and the progress report is intended to capture as much of that as we can, acknowledging that you know it is a lot of work and it takes a diverse form for summarization.

CHAIRPERSON GUTIÉRREZ: Okay and I have - I'll ask a couple more questions and then I'm going to pass it off to Council Member Paladino. So, like I

2	said, I agree with so many of the principles and
3	again, want to acknowledge that it took a lot of
4	work. There is no shade being thrown at all. I
5	think it's a robust document. Obviously I'm
6	anticipating more progress reports but I think it's a
7	big undertaking. So, I just want to acknowledge that
8	and one of the principles that we agree with or that
9	I agree with validity and reliability. And that
10	piece states, the city should therefore assess
11	whether AI solutions are valid for their tasks and I
12	just want to confirm in that sense, is the city -
13	the city is referring to OTI?
14	ALEX FOARD: So, the principles are intended to
15	be used by any city agency. They're intended to set
16	the best practices that the city should consider as
17	they move forward with AI technology.
18	CHAIRPERSON GUTIÉRREZ: So, agencies on their own
19	can assess whether AI solutions are valid for - OTI
20	again, providing this guidance is not necessarily
21	comparing notes if not assessing.

ALEX FOARD: Right, so agencies are the holders of their business needs, right. They're the ones who know best what they need to do and what problems they have and what solutions they're looking to fill. So,

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agencies are best equipped to be able to understand the validity of any technology solution as part of problem solving.

CHAIRPERSON GUTIÉRREZ: In Executive Order three, which we both referenced, doesn't OTI have the authority to play that role and therefore assess whether AI solutions are valid?

ALEX FOARD: So OTI's role with agency technology generally covers a sort of a wide array of activities. In some cases it's more advisory and then obviously on the other end of the spectrum there are formalized processes, particularly in the world of cyber security and information privacy. So, there isn't a universal single pathway for agency technology to go to OTI. From the AI perspective, our focus is on providing advisory work wherever we can to the extent that agencies have questions and want to be able to understand the opportunities to leverage AI technology. And then of course to make sure that that - uh those proposed plans are consistent with the principles that we published and uhm are meeting any other requirements that they may have.

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CHAIRPERSON GUTIÉRREZ: And so, in the same sentence, the city refers, when the city is referenced as also carefully monitoring AI tools from ideation to deployment to ensure that those tools are performing reliably. Again, that's not OTI when you're referring to the city.

ALEX FOARD: So, again the principles are expected to be used by any and all city agencies. do have a commitment in the action plan for year two to build out what's called an ongoing monitoring process. That's policy that's still under developed.

CHAIRPERSON GUTIÉRREZ: Okay. Who is responsible?

ALEX FOARD: Responsible for which piece? CHAIRPERSON GUTIÉRREZ: Validity and reliability. Specifically, agency to agency. You're telling me it's up to the agency.

ALEX FOARD: So, agencies again are responsible for -

CHAIRPERSON GUTIÉRREZ: For AI but I'm talking about just AI solutions.

ALEX FOARD: So, in many cases AI solutions follow the same pathway as non-AI solutions. When you talk about a lot of the tech that may be brought

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for the action plan.

into bear for an agency to use, again there are existing processes. Many different sort of oversight or review processes that come into play that apply to all technology including AI. In terms of understanding the gap, right, what is needed for AI specifically, that's what our commitment in the action plan is to build out those processes. And so, any AI solution that's you know under review for an agency to review or to consider I should say, they will still need to do all of the things that they would normally need to do for technology.

CHAIRPERSON GUTIÉRREZ: Is there any monitoring of AI tools, agency that OTI does besides like, kind of what's in the report. Like, are you monitoring? Is there an active role that OTI plays in once an agency divulges, we're using such and such AI technology for this purpose. They have met all the guidelines of the report that you need. Do you all monitor that or what happens?

CHAIRPERSON GUTIÉRREZ: What is monitoring?

that I was referring to as a commitment for year two

ALEX FOARD: Sure, so that's the monitoring piece

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2 ALEX FOARD: Well, that's something that we need 3 to be working on getting more specific about. 4 the premise is that we need to better understand the 5 potential risks, put in place the mitigation for those risks and then monitor to make sure that that 6 7 mitigation is working. That's not a process that exists for us to pull off the shelf. There isn't a 8 lot of examples for us to just take a play book and apply here, so we really need to be reflecting on 10 11 what the agencies current problems are. policies we care about and then how we actually 12 13 operationalize those. So, that's what we're building from scratch. 14

CHAIRPERSON GUTIÉRREZ: And monitoring, so it's something that you're building out as I understand. Would monitoring in the future at some point lead to some kind of level of enforcement or monitoring is just we've assessed?

ALEX FOARD: I would hesitate to speak to you specifically about what our future policy that we haven't drafted yet. I will exactly say but the goal of monitoring is reflective that of that fuller picture of governance right. So, the full - for a section of the Action Plan is committed to building

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out governance and that is sort of across that life cycle, right?

So, you start at the foundation with principles, definitions. You move into how we can provide the agencies with preliminary guidance on some of the major technologies that they'll care about and then we move into how we understand and account for potential for risk and then talk about how we monitor that over time.

So, you can see there's a sort of a sequence that needs to be constructed from this and we need to work through the earlier pieces before we sort of commit to some of those later pieces.

CHAIRPERSON GUTIÉRREZ: Are there - thank you. Uhm, are there instances that you are - that you can speak to now? I know it's in - you're in the process where you are all thinking about kind of the conclusion of monitoring for a tool of an agency and there's an instance where like the recommendation is like this agency. Is OTI equipped or planning to like make recommendations about seizing using particular tools or recommending to agencies the advocacy of a particular tool?

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ALEX FOARD: I think it's too early for us to know exactly what the processes will be.

CHAIRPERSON GUTIÉRREZ: Is that part of the risk assessment that you all are thinking about?

ALEX FOARD: The goal of risk assessment generally is to be able to identify where possible risks could emerge. That's you know the goal for risk assessment in other policy areas as well by being able to understand what the potentials are. So, certainly raising where risk could be likely and what categories of risk is absolutely something that's intended.

CHAIRPERSON GUTIÉRREZ: Okay. I'm just a little uhm apprehensive about - I get what you are saying. It's a work in progress. We'll be patient but I'm just a little apprehensive about kind of theirs the Executive Order Three, which my understanding in many of our hearings with Commissioner Frasier is this understanding of OTI's role in coordination and implementation of the city's IT for example. And then kind of this response of like agencies you know like agencies are going to kind of do what they need to do and so and I know that you can't tell us too far into the future but I'm just trying to like put

us at ease about kind of what is transcribed in the action plan. This current administration, everything we're hearing about this administration and how this agency stands apart and can put us at ease about accountability. How much does live actually with the agency? With OTI for example.

ALEX FOARD: Yeah, I mean I think the reference that you made to what Frasier has said is still at the globe. Why we're advising on implementation involved in the coordination. That I think is consistent with how we're seeing these processes.

Again, it is too early to know exactly what the specific steps of a process would look like. That's our commitment for this second year but I think our overall goal is to always be supportive of agencies at the end of the day because they are the ones who have to build the technology, procure the technology and use the technology on a day to day. So, we do have to be aware of where there are business needs.

CHAIRPERSON GUTIÉRREZ: OTI has an ended in their contracts in their specific technology contracts.

ALEX FOARD: I mean I can't speak to the minutiae of procurement. OTI doesn't support every single contract for technology across the city.

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CHAIRPERSON GUTIÉRREZ: I think - I thought the Commissioner had said that before but I'll double check.

Sure, I certainly am not a part of ALEX FOARD: OTI's procurement team so I take specific questions back to them but the premise here of course is that OTI is there to support and enable agencies to deploy technology. We do have commitments to build out policy and that is what's in development right now. And then some of the other work that we do to support agencies isn't in the form of a policy perse but again some of these other activities. You know how can we encourage agencies to think about skill building? How we understanding what skills they need in their workforce. How can we provide them with that resource right? This is a different sort of category of activity that we're also looking to support.

CHAIRPERSON GUTIÉRREZ: Thank you. I'd like to acknowledge Committee Member Bob Holden and then I'm going to pass it to Council Member Paladino for questions. Thank you.

COUNCIL MEMBER PALADINO: Good afternoon everybody and thank you very much Chairwoman. I'm as

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bit, as does the whole format of AI.

baffled as you are about a lot of things. When it comes to AI, it's above my pay grade I've often said but I'm going to do my best. I keep hearing words risk management, risk assessment and monitoring.

Those two words really kind of scare me a little

I got to get be familiar with it but however, I want to talk about something that really falls more in my wheelhouse, which is social responsibility.

Also, one of the principles that states in order to promote confidence in the city's adoption of AI and its lawful and responsible data or stewardship and protect New Yorkers from potential and unlawful and unethical uses of their data. The city must commit to extending and existing privacy protections in the agency AI development and use. And modify those protections as necessary to keep pace with the technological advances. However, the city privacy protection policies and protocols based on February the 6th, 2023, does neither address AI nor extend privacy protections.

When do you plan to extend privacy protection in the agency AI development and use? That's question one. Question two is, I want to point out another

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principle listed that states in order to encourage greater public trust in the city's use of AI, agencies should carefully consider public engagement, disclosure or explanation of AI use. As it is critical to understand how a given system may impact residents, safety, rights or excess to services. How have you or are you planning to conduct public engagement? What steps have you taken to ensure public trust? And I know I heard you say that you've had some hearings thus far about this but this is still very new and I often worry that our privacy issues are very much at risk here.

How do we determine that the human factor in any of this stuff that we're putting forward? You know I really worry a great deal about that. You know AI troubles me. It troubles me when we come to judge our kids in school. It troubles me when it comes to our privacy. There's a lot of different things we could be overstepping. So, if you wouldn't mind, I know I dished it out a little bit if you could please answer me. Thank you.

ALEX FOARD: Sure, yeah happy to. So, certainly
I can go back to some of our colleagues at the Office
of Information and Privacy for some more specifics

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2 for you but certainly the role of AI and sort of the 3 impact on the identify information law and the 4 implementation of that law I know is something that's top of mind for them. I'm happy to again go 6 back and get some more specifics on timelines for 7 things like policy updates etc. I don't want to 8 give an incorrect timeline for that but certainly that's something top of mind. Privacy is very intentionally woven throughout not only the action 10 11 plan but the things that we followed up from the action plan. That's why it's one of our principles 12 is because it does matter so much. 13

So, you know that's one thing in terms of privacy and just to say that cyber security is another, another layer to that. Making sure it's secure from bad actors etc.. And so, the Office of Information and Privacy and Cyber Command who implement the collection of laws and policies and processes are responsible for making sure that agencies comply with those laws and the policies. Again, I don't want to sort of provide specifics that are incorrect so I can take back more specific questions on how those processes work but those are governed by those two teams.

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In terms of public engagement education, we agree strongly. I had a whole commitment in the action plan to do public engagement. As you said, we did three public listening sessions this past summer that were really well attended. We got amazing feedback from New Yorkers who spoke to us about what their concerns. Sorry?

COUNCIL MEMBER PALADINO: How and where did you conduct these hearings?

ALEX FOARD: So, this first step we did virtual and we'd like to begin expanding into a further set that are in person and that are more partnered with community organizations. We did get great feedback from the virtual ones that we did.

COUNCIL MEMBER PALADINO: What areas did you go to that you got positive feedback?

ALEX FOARD: Well, so they were virtual. So, the feedback came from all over. I would say that the feedback was helpful and productive. We are interested in continuing to learn more and partner with other organizations for additional opportunities to engage. I think a part of that is also education. So, it's not just saying hey, we want to come and talk to the community about AI. We have to make sure

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that the community is prepared to talk about AI and understands what it is that we're trying to talk about. So, we want to be able to have a -

COUNCIL MEMBER PALADINO: But for those areas that are not shall I use the word, they're slightly more mature as far as the age goes. AI is not something that rolls off anybody's tongue and they're a little bit afraid of. I'm talking about the older you know people and everybody is really concerned about - because it is a little age appropriate that we don't fully get it and when you come and you speak you have to speak to us in a different sort of way. It's like, it's speaking to another age group. my biggest concern is when my constituents ask, "are they here about AI?" AI to them is scary. artificial. It's not real. So, the next time you do a hearing, I'd like to know about it so that I could get some people onboard and put it forward because everybody is really very concerned. Like you said, risk assessment and that word monitoring, that's like big brother watching you. We have a real problem, my generation with big brother watching us all the time. We don't like it. So, you could take it from there.

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2 ALEX FOARD: Sure, no, thank you for sort of 3 highlighting what we think is a really important 4 issue, which is that we can't speak in one voice all 5 the time. We have to be adaptive to different groups. Our first listening sessions were a way to 6 7 get started, right to say, "let's get out there and let's sort of see what we can find." Again, we were 8 really happy with the way that they went. We were able to get you know people who cared about the topic 10 11 but we'd be more than happy to continue targeting specific audiences, you know making sure that we're 12 13 speaking to constituents in groups who matter. You 14 know for your perspective or others, so be happy to. 15 COUNCIL MEMBER PALADINO: Because it's hard enough now when people call about a phone bill or a 16 17 Con Ed bill. Let's just use Con Ed as an example. 18 If you ask a question and they ask many. I ask many 19 and it's taken out of their box that they're used to 20 reading, there's a script that they're used to 21 reading from. Now, when we hear - I'm just giving 2.2 you the social type of thing as far as age goes. 2.3 They are finding it very difficult to get their questions answered and everything is automated. It's 24

press one, press two, press three. They're not

talking to a real person anymore.

So, if their

question goes outside that box, how does that help them? How does that help people?

ALEX FOARD: Yeah, so continuing to highlight

some of the sort of more pressing questions that people have today, particularly about those public facing tools. Part of the reason to do public engagement of course is to better understand where peoples priorities are. You know whether it's about what you described, how they're sort of accessing customer service etc..

COUNCIL MEMBER PALADINO: Yeah.

ALEX FOARD: And I think you know the reality is that the complexity or I should say the diversity of AI tools means that there isn't a simple single answer to that question.

COUNCIL MEMBER PALADINO: No, I'm sure.

ALEX FOARD: But certainly you know we do want to care about what agency, excuse me, what constituents need to know right. What do they need us to know?

So that as we think about responsible deployment of AI, that we're keeping that in mind. That's a key factor.

COUNCIL MEMBER PALADINO: Okay thank you.

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CHAIRPERSON GUTIÉRREZ: Thank you Council Member. I'd like to pass it to Council Member Erik Bottcher for questions.

COUNCIL MEMBER BOTTCHER: Hi. Last fall, the city announced that you were releasing the first Chatbot in the city's history that would assist small businesses around the city and in the spring, it was announced, it was reported that the Chatbot was giving incorrect information to users. The Chatbot told some users that it was allowable to take a portion of their employees tips. The Chatbot answered that it was allowable to discriminate on source of legal income. Can you give us an update on the Chatbot since all those stories came out in April? Is the Chatbot now giving accurate information or are those issues persisting and what efforts are underway to address it?

ALEX FOARD: Sure, thanks for the question. will speak at a high level. I'm not the business owner of that particular tool, so happy to take back more specific questions for the team there. were enhancements that were made earlier this year, upgrading the models etc., that reduced the number of errors and the instances of information given when it

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should not have been given, which is one of the key issues. Again, I don't have the specific quantification of that. I can go back to the OTI team for more specifics there but what we have found is a reduced set of errors and overall positive interaction between users in the Chatbot.

COUNCIL MEMBER BOTTCHER: What kind of testing was done prior to the launch of the Chatbot to ensure its accuracy?

ALEX FOARD: That's the sort of detail that I'll need to go back to the team at OTI for.

COUNCIL MEMBER BOTTCHER: And do you based on the certain knowledge of the technology; do you know what would cause a Chatbot to give inaccurate answers?

ALEX FOARD: So, I mean I think the use of the term and accurate answers is sort of an umbrella term, right that actually covers a couple different categories of output. You know there's - whether or not it's responding to a question that it's not supposed to respond to. Whether or not it's coming up with the right sequence of words. So, there's a dynamic of factors that could lead to that kind of inaccurate output. So, you know these are our components of the technology that need to be

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understood and addressed and mitigated, which is why efforts were made to improve the performance of the tool earlier this year.

COUNCIL MEMBER BOTTCHER: With Chat GPT and other tools, it often only contains information up to a certain point and time. Sometimes even a couple years in the past. Does the Chatbot that the city is using, does that have access to like real time developments and changes in city policy?

ALEX FOARD: I can't speak to the specific set of data on which the Chatbot is either trained or currently pulling information. The information that it upholds with respect to small business services, which its intended output of course is confined to the set of data that it's supposed to report on.

COUNCIL MEMBER BOTTCHER: Based on what you do know about the Chatbot, you feel comfortable saying that this is a tool that's effective for small business operators in New York City and when they use it, they will be getting accurate answers to their questions?

ALEX FOARD: Yeah, that's a great question. think one thing that we always want to be sort of clear up on front, that it's the direct business

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owners of the tool. The ones who are using it who really need to make that sort of definitive call on how effective this is. Is it doing the thing that we need it to do? So, happy to take some more specific questions back for colleagues at OTI.

In general, the Chatbot was developed and is presented to the public in a way that's consistent with our AI principles. Transparent has language around its use and how it is intended to be used. What sorts of limitations it may have etc., and my understanding is that again, user experience is generally quite positive.

COUNCIL MEMBER BOTTCHER: Thank you.

CHAIRPERSON GUTIÉRREZ: Thank you Council Member.

I'll pass it to Council Member Bob Holden who has got questions.

COUNCIL MEMBER HOLDEN: Thank you Chair and sorry

I was a little late with Environmental and with their

hearing my bill today, so I got to run back there but

if I do ask a question that was answered, forgive me.

So, is there a place where people can file a complaint about ADS or AI used by a city agency? And you know there is currently no public facing platform that provides a mechanism for receiving public

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comments and questions about specific ADS used by city agencies. Do you agree that such a platform is necessary to ensure transparency and public trust?

ALEX FOARD: We very much support whatever we can do to make sure that public trust and transparency is paramount. That's why we have Local Law 35. That's why we report above and beyond what's prescribed in the bill. In terms of thinking through you know opportunities for redress etc.. What we sort of need to be aware of is where those processes exist that are not unique to AI. Where our agencies may have processes for how members of the public are intended to get in touch with them to talk about decisions that have been made. Whether or not that decision involved automated decision making or not.

So, as we think about our landscape of policy, what we want to make sure is that as we think about what is particular to AI, that we're also accounting for what already exists that addresses some of those needs but maybe without the AI leave on it.

COUNCIL MEMBER HOLDEN: So, your office will establish protocols for investigating complaints or inquiries? I mean that has to be - you're working on that?

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assistance of AI? I mean is there going to be -

ALEX FOARD: So again, when we think about what a complaint could be, it could take a lot of different forms, right? It could be somebody who doesn't like an output that has happened or obviously of course in a worse case, somebody could feel that they were discriminated against, for example, right? Each of those is not the same as one another. And so, when we talk about what it means to think through policies that address the risks of AI, again we have to be mindful of what else is there to account for those risks that isn't unique to AI, right?

So again, if somebody feels that they've been discriminated against, the city's human rights laws, they are to protect them against discrimination and there's an avenue for complaining for that. But when it comes to say disagreement with a business decision etc., that's where we want to make sure that the agencies have their processes and that whatever processes they have are accounted for before we try and do something duplicative.

COUNCIL MEMBER HOLDEN: Yeah, so how would the

public know if a decision was made with the

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ALEX FOARD: So, most of that will be through Local Law 35, which does require the reporting of those tools that have a material impact. So, you know the presumption is that if there's something that's involving an individual directly, that's likely to be a material impact. In which that case that tool would be reported under Local Law 35.

COUNCIL MEMBER HOLDEN: Alright, thank you. Thank you Chair.

CHAIRPERSON GUTIÉRREZ: Thank you Council Member. Give me one second, putting my notes together. Okay, okay I wanted to ask a little bit more about the action plan now just some of the like the specifics because specifically I know some of them are in progress, some are complete right? And so, I just want to get a little bit more, as much as you can share about some of the ones that are in progress. I know that in 1.6 in AI risk assessment and 1.8 monitoring tools are the most important and obviously its still in progress. Is there anything more that you can tell us about risk assessment and monitoring not in the Action Plan right now?

ALEX FOARD: So, yeah, I mean I can certainly speak to some of the high level steps that I think we

think are really important here. So, one of those of course is sort of creating that landscape of what we think the possible risks could be. We think what is really important is to really do as exhaustive analysis as possible to say, here's the different

7 ways that risk could arise. And then subsequent to

that to say, okay now that we know what these categories of risk are, are there any existing

10 | frameworks that already address these?

So, we talked about privacy and cyber security, that's a place where we want to say, okay, we've got the Office of Information Privacy. We have the identifying information law. We have our Office of Cyber Command. Before we sort of approach addressing AI risk for information privacy or cyber security in a vacuum, let's see how it interfaces with some of these other processes and frameworks and then from there, we can say okay, what is not being counted for? What are the gaps that we're trying to fill? And how do we see this as a process that helps us turn something that can sometimes do a bit of an abstract concept into something that makes sense for us in an agency.

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CHAIRPERSON GUTIÉRREZ: And I'm sorry, what's the 2 3 last step?

ALEX FOARD: Being able to sort of like operationalize that as a process. Raise how we say you know this is a complex abstract idea. You know things like bias and AI, we want to be able to sort of say how can we actually make that a real thing that we can address versus just talking about it in the abstract.

CHAIRPERSON GUTIÉRREZ: And are there specific agencies that you either are apart of the Steering Committee or not, that you are looking to be able to like kind of prioritize or spend more time on assessing gaps that need to be filled, opportunity for operationalizing?

ALEX FOARD: Well, certainly the Steering Committee will be a valuable resource for us. That's why this Steering Committee exists, to be able to help inform that policy development.

CHAIRPERSON GUTIÉRREZ: And I'm sorry to interrupt and can I also ask, the agencies that are in the Steering Committee, did they - they opted in to be? Like, did they want to - like did you all do the like the outreach?

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ALEX FOARD: We did the outreach.

CHAIRPERSON GUTIÉRREZ: You did the outreach,
okay, okay. So, the assumption is that they're like
- they're a part of it. They're also looking to
maybe it kind of integrate- or like activate their
agencies along the Action Plan a little bit.

ALEX FOARD: So, the goal with the composition of the Steering Committee was to get as much diversity in terms of the sort of mission that different agencies have. We have agencies of different sizes to reflect different sort of magnitude of technology, different perspectives on the components of AI that they care about most. Some of them are operational agencies, some of them are policy agencies. We wanted to have a very diverse collection there and the general goal of the Steering Committee is to help inform that policy development right, so they can better inform us this is what this would look like on the ground as an operational agency. These are some of the other community groups that we care about etc.. So, they're there to inform that work.

CHAIRPERSON GUTIÉRREZ: And do you all have a sense of who's like responsible for the risk

is because we're still in some of those earlier

assessment? Is it OTI? Is it the agency? Using the system, where are you all I guess in that piece?

ALEX FOARD: Sure, so it's probably again too

early for the specifics but I think OTI's commitment is to build out what that risk assessment process is and to be able to understand what we as the central technology agency for the city under UF3, you know what we need to do to be able to make sure that you know tools are being developed and deployed responsibly. Agencies as they do in other process, other oversight processes and review processes are a key player in that. It's never just OTI or just the agency. There is - the agency is the business owner who is driving the need, driving the problem solving and the solution development and then OTI providing support wherever it can in a variety of different ways.

CHAIRPERSON GUTIÉRREZ: So, agency to agency in risk management, or risk assessment excuse me, it will be up to that agency and OTI to figure that out?

ALEX FOARD: It's a little too early to know

exactly what the process right the step by step again

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2 stages like I described, better understanding that
3 risk landscape etc..

CHAIRPERSON GUTIÉRREZ: Uhm, do you think that the results of these assessments will be made public in the progress reports or just public by the agency or OTI?

ALEX FOARD: Again, I think it's too early to know exactly what will be in that -

CHAIRPERSON GUTIÉRREZ: Well, transparency is one of your principles so.

ALEX FOARD: Transparency absolutely is where we can.

CHAIRPERSON GUTIÉRREZ: So, it should be.

ALEX FOARD: Wherever we can, we'd like to make sure that information is available so that New Yorkers better understand the role that these technologies play. I am not - I don't have the insight into exactly what we're asking in those questions right now to know exactly what would be available.

CHAIRPERSON GUTIÉRREZ: But and so, just for you in your unit or department, do you think that that is a direction the city - not just OTI should move in?

Where if these guidelines are to understand how to do

COMMITTEE ON TECHNOLOGY

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2	risk assessment for your own agency. It can be with
3	OTI or without OTI, it's too early to tell. But that
4	New Yorker should have access to this information.

ALEX FOARD: Yeah, I think that's why we're so supportive of Local Law 35, which gives New Yorkers insight into the tools that are currently being used.

CHAIRPERSON GUTIÉRREZ: But there's no - I mean, I read it. It's not - yes, it does do that but it's not like - I don't think it's explicit in like risk assessment. It's not explicit yet on - not all agencies respond equally, so there is I think a different level of detailed agency tool to agency tool. So, that's why I think it - I'm just asking if you think it should live separate and apart?

ALEX FOARD: Sure, so just to -

CHAIRPERSON GUTIÉRREZ: Local Law plays an important role, yes.

ALEX FOARD: Yeah, just to respond to that. Certainly one of things back to OTI's role in something like Local Law 35 is in fact to make sure that over time agency responses to Local Law 35 are all sort of meeting the standard that we think it needs to have. So, we are working with agencies actively.

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CHAIRPERSON GUTIÉRREZ: Do you have a good timeline for that?

ALEX FOARD: We've been doing it. So we already do work with agencies to make sure that they're responses are meeting the need of Local Law 35.

CHAIRPERSON GUTIÉRREZ: Okay.

ALEX FOARD: But back to the question on risk assessments, we again want to make sure that what we're putting on paper is responsive to the particular moment and time. Some agencies come and talk to OTI for advisory work early in the process and it doesn't mean that uhm, you know something is actually going to fully pan out and so we don't want to be jumping the gun and suggesting that there's written assessments that are publishable at this time.

CHAIRPERSON GUTIÉRREZ: Thank you. I think just on and I have some questions about Local Law 35 and just correct me if I'm wrong with the most recent reporting, the one in 2023?

ALEX FOARD: Yes, 2024 is underway now. 2.2

> CHAIRPERSON GUTIÉRREZ: Okay. I don't know. don't think every agency responses, has like a standard - I mean some, like DOI. I think it's DOI

1 COMMITTEE ON HTECHNOLOGY 2 or maybe PD, one of them, the vendor is no answer. 3 It's NA, I don't even know what that means right as 4 opposed to some of the other agencies that have -5 some of the other agencies also will tell you in the document that you published, until when their 6 7 contract is good until. It's just a sentence. 8 don't know if it's like a standard. I don't know, that's why I'm asking if there's more of a role OTI is going to play to ensure that it is the same 10 11 information for every single agency that you 12 published. 13 ALEX FOARD: Yeah, well, we are working on that 14 15 16 where they may have a contract or some other

and certainly do work with agencies. There are obviously from agency to agency particular instances obligation that may prevent them from answering in a specific way or in the same way that another agency So, some of that could be the result of agency to agency distinctions or differences. But in general, we do work with agencies to make sure that what Local Law 35 requires is being reported.

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CHAIRPERSON GUTIÉRREZ: Okay, thank you. Initiative Number Two, building external relationships. In progress?

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ALEX FOARD: A number of things that we've been able to do but obviously continuing to do more.

CHAIRPERSON GUTIÉRREZ: Okay but so not done? ALEX FOARD: Uh yes, correct, there are still some things that we still want to do there.

CHAIRPERSON GUTIÉRREZ: How do you all define external relationship?

ALEX FOARD: So, we wanted to - when we were drafting the Action Plan, we really wanted to not miss the opportunity to tap into the academic institutions that New York has, the civic society organizations that the city has, our own tech industry. We want it to be very clear that there is external views that really could sort of help us come up with better strategy, policy, etc.. So, really you know anywhere where we can find opportunities to partner with an academic execution -

CHAIRPERSON GUTIÉRREZ: You've got Vickie Paladino.

ALEX FOARD: Yeah, exactly. That would be yeah, exactly. That sort of thing is very much what we want to be able to do so that we can tap into expertise outside of our own halls.

CHAIRPERSON GUTIÉRREZ: And are you all thinking about the external relationship development as like - that you are kind of touching on this as often as you are looking to release your progress reports? Is this like -

ALEX FOARD: Ongoing for sure. Yeah both external engagement and the public engagement are intended to have sort of these ongoing activities.

So, our advisory network which exists to help provide - to structure some of that support. It's not a one and done. We engage the periodically to be able to inform on a number of different levels.

CHAIRPERSON GUTIÉRREZ: And I guess I know you said its ongoing and is there a particular phase that we are in now for building external relationships?

Is there anything that you can highlight kind of that you are working on right now in this piece?

ALEX FOARD: Sure, so our biggest achievement for the past year was standing up the advisory network.

So, that collection of individuals, they represent a diverse set of sectors and industries and they're intended to be able to help us tap into individual expertise when we need it. We perceive more of the kind of like partnership opportunities to be really

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ongoing. So, we're not going to sort of say, oh, we did one partnership we're done. We want to think about where overtime it continues to make sense to think about partnerships.

for selecting those members as part of the Advisory?

ALEX FOARD: For the Advisory Network, uhm, we

CHAIRPERSON GUTIÉRREZ: And what was the process

had some nominations that came to us and in other cases we knew where some valuable resources could be.

CHAIRPERSON GUTIÉRREZ: And I guess what is the agenda or how often is the network meeting?

ALEX FOARD: Sure, we have convened. We've convened the larger group for the first time this past summer and we have intentions to regroup with them before the end of this year. And then in some cases, it's more of an individual level engagement, right? A particular member who may have particular expertise, we want to engage with that person, so it's not always a standing function.

CHAIRPERSON GUTIÉRREZ: And then for the future, for just ongoing, are nominations the best way for someone that wants to get involved or participate in the network?

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ALEX FOARD: We're always happy to receive those. We don't have a formal cap on the number of advisors and so, if there's a really valuable person with valuable expertise from an organization that it makes sense to account for, we'd be happy to do that. When we talk more organizationally, that's where we sort of think about it more as a partnership versus advisory network membership but we're always happy to receive nominations or recommendations for groups or individuals who we should be engaging with.

CHAIRPERSON GUTIÉRREZ: And how do you all receive those nominations?

ALEX FOARD: Uh, the best way is through a web form on OTI's website. You can select artificial intelligence as your topic and it's a dedicated inbox for all of this.

CHAIRPERSON GUTIÉRREZ: Excellent and then because the Steering Committee meets a little bit more regularly, right more structured.

ALEX FOARD: Correct.

CHAIRPERSON GUTIÉRREZ: Do they - have they met with the Advisory Network or are there plans for them to?

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ALEX FOARD: There are opportunities that we envision where those expertise could be sort of mixed together. We haven't done that formally yet.

CHAIRPERSON GUTIÉRREZ: Okay, can you share how many people are on the Advisory Network?

ALEX FOARD: The Advisory Network is up to I want to say it's about a little over a dozen.

CHAIRPERSON GUTIÉRREZ: Okay and is there any concern or any issue with like private agency information with respect to the Advisory Network since I know these are folks that are nominated. I'm assuming there's some kind of level of vetting to make sure but is there any concern, any privacy concerns or any like issue with agency information crossing over?

ALEX FOARD: So, to be clear, neither the

Advisory Network nor the internal Steering Committee

deals directly with specific agency tools. There are

no data sharing activities as part of either of those

groups.

CHAIRPERSON GUTIÉRREZ: Thank you and then can you just confirm the Steering Committee meets how many - you already said it right?

ALEX FOARD: Quarterly.

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CHAIRPERSON GUTIÉRREZ: Quarterly, okay. Okay so agencies uhm have not worked directly - have not shared any like direct agency information.

ALEX FOARD: With the Advisory Network members?

CHAIRPERSON GUTIÉRREZ: Or just within the

Steering Committee.

ALEX FOARD: Well, certainly agencies could volunteer information about you know their AI priorities. That's what we want them to do to talk about where they you know see their vision etc., but again one of the activities at the Steering Committee is not to review individual tools or to share data derived from or you know utilize within a specific - CHAIRPERSON GUTIÉRREZ: Okay, okay thank you.

Okay can I ask about the public engagement? I know you touched on it a little bit. There was a number of public engagement sessions and then OTI took over

ALEX FOARD: So, we did our own in the summer of 2024 derived from the Action Plan. So, the Action Plan committed us to building out a number of public listening sessions so that we could again better understand the priorities and interests of New Yorkers. So, we did our first set of those in the

that responsibility, correct?

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2	summer. These were the virtual ones that we
3	summarize. Actually there's on our website, there's
4	a summary of what we learned from those sessions.
5	And then are expecting to do more sessions in the
6	coming year.
7	CHAIRPERSON GUTIÉRREZ: How many were done
8	virtually in the summer?
9	ALEX FOARD: It was all three.
10	CHAIRPERSON GUTIÉRREZ: All three and those were
11	now OTI facilitated?
12	ALEX FOARD: Those are all OTI facilitated.
13	CHAIRPERSON GUTIÉRREZ: Okay and all virtual?
14	ALES FOARD: Correct.
15	CHAIRPERSON GUTIÉRREZ: Okay and was there any
16	issue with language?
17	ALEX FOARD: Uh no. If I recall we had for the
18	sign up on our site, an option to identify any you
19	know language or access needs and I don't recall us
20	needing to -
21	CHAIRPERSON GUTIÉRREZ: And they were just during
22	the summer July and August?
23	ALEX FOARD: Uh, I will double check on the
24	specific dates of them and get them back to you but

yes, it was summer of 2024.

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CHAIRPERSON GUTIÉRREZ: Okay and what uhm, can you share how many people attended in total?

ALEX FOARD: Oh, I'll send those.

CHAIRPERSON GUTIÉRREZ: Okay uhm and then can you share kind of like what the outreach was for these sessions?

Sure. Most of the outreach we did ALEX FOARD: through social media, so working with existing social media channels that OTI has. Also, working with city agency partners and their social media channels. One of our key findings I think from our sessions is that we'd love to think about how could do different sorts of outreach to continue to engage further with New Yorkers and to make sure we're - you know per Council Member Paladino's point, speaking to specific groups.

CHAIRPERSON GUTIÉRREZ: And it was - and I'm sorry, it was social media agency to agency or like network partners how -

ALEX FOARD: So, us as OTI putting out information on our social media and then likewise working with agency partners for them to do the same.

CHAIRPERSON GUTIÉRREZ: Agency partners okay. Okay, well moving forward for you know the continued public engagement, is there an ask of the Steering

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Committee members or of the Advisory Network Members to help with outreach?

ALEX FOARD: Yeah, absolutely. We can do all sorts of different mechanisms to make sure that we are reaching the audiences that we want to reach.

CHAIRPERSON GUTIÉRREZ: Your not advertised on Link NYC?

ALEX FOARD: I do not recall if we did. I will double check.

CHAIRPERSON GUTIÉRREZ: Come on. That's so easy. That's supposed to be your agency's thing.

ALEX FOARD: Yes, I will double check but what I will say is that we are more than happy to make sure that we are engaging the groups that people want us to consider. We've already had agency partners who have said, "oh what if we work together on something right so we can talk to our specific group. You know if there is something with the Council, we'd be happy to do that. We want to make sure we're talking to New Yorkers. That matters.

CHAIRPERSON GUTIÉRREZ: Thank you, yeah, yeah I think there's a lot of - I mean I know this summer; it is the intention to meet again in a year for the public engagement, sorry.

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ALEX FOARD: So, plans are still underway for the specific and the logistics but we expect to do more in the new year.

CHAIRPERSON GUTIÉRREZ: Summers are tough.

ALEX FOARD: They are.

CHAIRPERSON GUTIÉRREZ: So, uhm but yeah, please let us know. Uhm, okay I want to ask about Local Law 35.

10 ALEX FOARD: Sure.

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CHAIRPERSON GUTIÉRREZ: Sorry, a lot of highlighting. Okay, so with Local Law 35, when can we expect the 2024 report?

ALEX FOARD: It's required by law to be published by March $31^{\rm st}$ of next year.

CHAIRPERSON GUTIÉRREZ: By this spring, okay.

ALEX FOARD: So, yeah that would be the very latest.

CHAIRPERSON GUTIÉRREZ: And it's just one report a year correct?

ALEX FOARD: Correct.

22 CHAIRPERSON GUTIÉRREZ: Okay, with updates?

ALEX FOARD: So each report requires agencies to report any tool that was used within the cal- used at least once within the calendar year of reporting.

2 So, any tool that was used even once in 2024 will be reported for that report.

CHAIRPERSON GUTIÉRREZ: Okay and they have to share that information even if they use that tool just one time?

ALEX FOARD: Yes.

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CHAIRPERSON GUTIÉRREZ: Okay and I just want to make sure I have it correctly. The disclosure includes the commercial name, a brief description of the algorithmic tool, the purpose of the tool and the type of data collected and analyzed by the tool.

ALEX FOARD: Correct.

CHAIRPERSON GUTIÉRREZ: They're not required to share how long they're in a contract with that tool for?

ALEX FOARD: There isn't an explicit question that asks about contract terms. There is a question around vendor engagement. I think our experience has been that of course some agencies do use a vendor but that form of engagement looks different. In some cases, there's more sort of a consulting. In some other cases, there's a technology purchase. So, there isn't a one size fits all to what it means to engage with a vendor or an outside group to support

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that. So, I think the question is reflecting getting at the heart of whether or not there is another party involved versus the specifics of contracting terms.

CHAIRPERSON GUTIÉRREZ: Okay and they don't have to specify if there's a subcontractor?

ALEX FOARD: So, the language of the law does not require reporting of subcontractors. If an agency is engaging with a vendor and that vendor has a subcontractor, it could be possible that they would report it in that way. But the way that the question is prescribed by adult law, they're asked for vendor involvement.

CHAIRPERSON GUTIÉRREZ: And just to confirm, they're also not required to disclose the amount of the contract or what their you know the amount that they're paying?

ALEX FOARD: Right, there's no questions in there around contract terms.

CHAIRPERSON GUTIÉRREZ: Okay. In this last report, in this 2023 report, in looking into 2024, have there been any obstacles to ensure compliance of Local Law 35 at the agencies?

ALEX FOARD: No, we've had 100 percent compliance for all four years.

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CHAIRPERSON GUTIÉRREZ: All reports prior to 2023 listed the number of tools reported and the number of tools identified. Did the methodology of compliance with the law change and why is there no longer reporting on the number of tools identified?

ALEX FOARD: Sure, that reflects the shift from Executive Order 50, what was formerly executive order 50 of 2019, which was when OTI was created through Executive Order Three, those responsibilities for algorithmic management shifted to OTI. And that's also when Local Law 35 took effect. And so, the previous reports just reflect the process from previous years. The reports going forward include the process for Local Law 35.

CHAIRPERSON GUTIÉRREZ: Okay uhm I wanted to ask about an audit that the State Comptroller conducted. As I understand it, it was in some kind of cooperation with OTI.

ALEX FOARD: Yes.

CHAIRPERSON GUTIÉRREZ: Yeah. The report shows that there; I think maybe Council Member Menin referenced this or no? I think she referenced it, yeah. The report shows that Teach to One 360, Feedback Studio, Tech and Teach FX are also used by

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the DOE. However, they're not reported in either 2022 or 2023 reports. Do you have a sense of why they were excluded?

ALEX FOARD: Yeah, so generally we from our end, we don't try to diagnose from a distance without knowing exactly what the specific decision making was for the agency. Agencies are responsible for identifying their tools and reporting them under Local Law 35. We provide guidance to agencies when they have questions about whether or not something meets the threshold for being reported yes or no. So, I don't have the specifics behind the decision making for DOE there. In general, in order to be reported for Local Law 35, a tool has to meet three criteria of the definition. It has to be a drive from sophisticated data analytics including AI. has to be involved in a decision making process for the agency and that decision making process has to have a material public impact. So, we do advise agencies that if a tool does not meet all three criteria, it is not obliged to be reported under Local Law 35.

Again, I'm not speaking to the specifics of that tool. I don't have the insight into the decision

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making there but we do always advise agencies how to understand the requirements of the law.

CHAIRPERSON GUTIÉRREZ: Okay but so in this particular instance, I guess how do you all ensure that what is being disclosed to you agency to agency is all of it?

ALEX FOARD: Hmm, hmm. So, there's really two things to consider. One is that as part of the reporting process, we do ask agencies to certify their compliance. So, when they submit their documents and their reporting, we do ask them to say this is what we have to report. The second component is that throughout the process over the multi-month period when we do kick off to agency submissions being due, we provide guidance and technical assistance to agencies. We meet with them and help them understand, how to understand the requirements of the law and to answer any questions that we can.

CHAIRPERSON GUTIÉRREZ: Okay but there's - and so there's no mechanism for you all to I guess after reporting or I guess does every agency have a different deadline for when they have to submit so that you all make that March deadline?

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ALEX FOARD: Uh no. Well, all agencies are required to report to us by December $31^{\rm st}$ of the calendar year. That gives us until March $31^{\rm st}$ of the following year to collate, review, etc..

CHAIRPERSON GUTIÉRREZ: Okay but and in those three months, there's no - you're not double checking?

ALEX FOARD: We do often work with agencies to better understand the materials that they've submitted. It's again up to the agency to identify the tools that they have to report. That is their obligation under the law and we do ask them to certify the results to us.

CHAIRPERSON GUTIÉRREZ: Okay. Okay, well I will ask the DOE about these particular programs separately, sorry. Okay, okay, can I ask on okay are you — if I utilize another tool referenced in the Comptrollers Report, it's the qualified exterior wall inspector by DOB. Are you familiar with that particular tool? It was in the State Comptrollers Report. It's used to identify façade defects.

ALEX FOARD: I am familiar with the report but can't speak to the specifics of it.

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CHAIRPERSON GUTIÉRREZ: Okay, uhm, can you share why that one was not included in the report? My understanding is that your office did review and respond to that particular tool, but it was not published in the Local Law 35 report.

ALEX FOARD: So, I can't speak to the specifics for DOB's decision making about excluding or excluding, including or excluding any tool. Again, that's the agencies obligation is to make that determination. We in general will always advise agencies again to take a look at the criteria for Local Law 35. What needs to be included to meet those three criteria and we provide them with that guidance.

CHAIRPERSON GUTIÉRREZ: Okay, I guess just

because you were in collaboration with the State

Comptroller on the report, we pulled these two

examples from there where they were deemed that they

are in fact using AI tools. Just curious I guess

what is the next steps for you all after this

hearing? I'm saying, I would love to understand why

wasn't the report not in the Comptrollers report and

not in OTI's report. Is there something that happens

now at OTI to go back to DOB and DOE to dig in a

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little bit more on whether or not these are 3 actually meeting the criteria? If there was an

4 issue, like what happens now?

> ALEX FOARD: Sure we do sometimes have conversations with agencies where we sort of talk about what tools they may have. Again, provide quidance with them on whether or not something seems to meet the definition of Local Law 35. ultimately at the end of the day it is always the agencies who are required by law to report the algorithmic tools that they've identified. that's their responsibility.

CHAIRPERSON GUTIÉRREZ: Okay but there's nothing that you all do after that disclosure is made? After they've said we've provided everything, there's nothing else that OTI can do to determine if that is actually 100 percent accurate?

ALEX FOARD: So, like I said, sometimes we do have backs and forths with agencies to better understand the submissions that they've done. again, we ask agencies to certify that they are in compliance with the law. And so, we accept that certification.

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35. So, I'm making that request.

ALEX FOARD: Happy to sort of go back to anything

that we have and to take any additional conversations from there.

CHAIRPERSON GUTIÉRREZ: Thank you. Local Law 35 requires listing a list of vendors that developed ADS

CHAIRPERSON GUTIÉRREZ: Okay, if I come to you and tell you, I strongly believe you all should kind of reengage on interaction with the agency because of some of these tools, is that something that you all can do?

ALEX FOARD: We are always happy to provide agencies with guidance on Local Law 35. We do that before. We do that after. So, any opportunity to work with them we will always take but ultimately at the end of the day, they need to be the ones who are identifying the tools that they have that meet that threshold and that need to be reported.

CHAIRPERSON GUTIÉRREZ: Okay, I mean DOE I'm less

concerned about because they actively submit for

highlighted is why. I'm probably more concerned

Local Law 35. DOB as I see from the 2023 report has

zero and this is something that the State Comptroller

about ensuring that they are complying with Local Law

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tools used by city agencies. In the reports, including in the 2022 report, a vendor in at least one or two occasion is identified as NA. Is that no answer?

ALEX FOARD: So, NA could either mean that there was no response to that question or that it was not applicable. That's an example of where we're trying to include better standardization of response type so that we can make sure that there's no ambiguity about that. But as I mentioned earlier, there are instances where agencies may not be legally able to disclose a piece of information. I'm not saying it's just the vendor one, it could be a different piece of information about a tool that's governed by a different framework that governs the disclosure of that information and Local Law 35 does not ask agencies to violate any other legal obligations that they may have.

CHAIRPERSON GUTIÉRREZ: Okay, I can understand that. Are there instances where if it's created in house, that would read as NA or is it specifically -

ALEX FOARD: Right, that would possible. So, again we're building out I think you would call it more like a style guide to make sure that there's no

1 COMMITTEE ON TECHNOLOGY 89 2 ambiguity in that reporting. In previous years, it 3 could have meant that there is either no vendor or maybe they didn't have information. 4 CHAIRPERSON GUTIÉRREZ: I think - so I think the reporting for DOI if I'm not mistaking where it said 6 7 NA, I think it had that caveat but I think in other instances -8 ALEX FOARD: Yeah, we're happy to take a look to make sure yeah that the information that's being 10 11 reported is of as much value as it can be. 12 CHAIRPERSON GUTIÉRREZ: Thank you and my next 13 question is related to PD reporting. According to 14 reports, PD has been using facial recognition since 15 2011. The report indicates that PD uses Data Works 16 as a vendor for their facial recognition tool. 17 However, there are many materials that show that NYPD 18 also used open AI tools as well. Can you share why 19 the report only identifies Data Works? 20 ALEX FOARD: I don't have any insight into the 21 particulars of the tool or its vendors. CHAIRPERSON GUTIÉRREZ: That's my second request. 2.2

ALEX FOARD: Happy to -

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CHAIRPERSON GUTIÉRREZ: Please. It's just pretty public is all and so that's why I was very curious

about kind of what mechanisms you all have.

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3 it's not quality assurance but it's like that level

4 of like we need to make sure that what we're

5 publishing on our letter head is 100 percent accurate

6 and then using open AI tools is very public.

I wanted to ask about the - it's another NYPD reporting of Shot Spotter. I don't know if you're familiar?

ALEX FOARD: I'm familiar.

CHAIRPERSON GUTIÉRREZ: And so it's a tool that they use to capture audio to identify gun shots and there are many reports including that of New York City Comptroller indicating that the tool is not working properly and nevertheless PD is up to renew their contract I think next month or this month. I think it's next month with Sound Thinking, whose the name of the vendor. Curious if you all - I guess when a particular tool has kind of this level of public attention about its efficacy. PD very recently put out a statement about - excuse me, they share the numbers of like whether or not it's actually doing its job. If you all examine that tool. Does OTI play a role in saying like, you submitted your data for the report for Local Law 35.

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Uhm, we would love for you to like look at your contract. I guess like does OTI play a role or is it just give me the information and we'll publish it?

Kind of where is the communication? This is a tech, it's with PD but it is a tech related contract. So, what role does OTI play upon like learning of that information and the agencies future with that particular vendor with that tool?

ALEX FOARD: Sure, that's a great question. I would say from the perspective of Local Law 35, Local Law 35's goal at the end of the day is transparency and essentially a sort of inventorying of how these tools are in use in city government. And so, what we do with that information is make that publicly available. We recently started publishing this on Open Data, so that's even more available but it is there to sort of represent what currently exists and what was used within that calendar year.

I don't have the specifics on the two tools that you mentioned but will say that in general, we're available to support agencies in a number of different ways. Again, sometimes that takes the form of more advisory work. In other cases, that's a little bit more prescriptive if it comes to things

1 COMMITTEE ON TECHNOLOGY 92 2 like some of the cyber security reviews etc., but in 3 general we want to be able to be supportive of agencies where they need our assistance. 4 CHAIRPERSON GUTIÉRREZ: Okay thank you. I may have some more just related to that down the line. 6 7 Okay and then on - so this is Council Member Powers's bill, yeah, oh yeah, okay no I apologize, sorry. 8 just wanted to ask on Intro. 199. Can you share how many employees from your office are working on Local 10 11 Law 35 on the report? 12 ALEX FOARD: Sure, so we actually have a dedicated staff member whose focus is Local Law 35, 13 14 our algorithms reporting manager. 15 CHAIRPERSON GUTIÉRREZ: She's a brave sole. ALEX FOARD: Renata Gerecke, sitting here in the 16 17 front row. CHAIRPERSON GUTIÉRREZ: Thank you for your 18 19 service. ALEX FOARD: And then in addition, myself and 20 Jiahao Chen who is our Director of AI and Machine 21 Learning, oversee all of our AI work.

CHAIRPERSON GUTIÉRREZ: Okay and can you share how many of your uhm the OTI staff is working on AI principles and Action Plan?

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1 COMMITTEE ON HTECHNOLOGY 93 ALEX FOARD: That's the same set of individuals. 2 3 We do bring in additional expertise from within the 4 agency to support in specific ways. CHAIRPERSON GUTIÉRREZ: Okay. Okay uhm and then I know Council Member Holden had raised questions 6 7 about just finally a complaint about ADS or AI use. Do you all have a mechanism to share with the public 8 about how if a decision was made with AI or ADS? 10 Like is there a mechanism to inform the public of 11 like a decision was made using these tools for a 12 decision making process? ALEX FOARD: Yes so -13 14 CHAIRPERSON GUTIÉRREZ: Some are more explicit. 15 Some are more public than others. 16 ALEX FOARD: Hmm, hmm. Yeah, so there's two 17 levels to think about that. At the higher level, 18 that's again what Local Law 35 accomplishes by 19 putting out there what the multitude of tools are that are involved in a decision making process. 20 that's a sort of like aggregate level right? 21 CHAIRPERSON GUTIÉRREZ: Yes but we have to wait 2.2 2.3 till the spring.

ALEX FOARD: Yes, it does take a while to put together the report for agencies.

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CHAIRPERSON GUTIÉRREZ: You're thinking real time?

ALEX FOARD: So then on the more individual level, again that's going to be something that is also tied into what existing agency policies or processes are there. So, some of these tools are used and you know have been used for a long time and maybe built into existing agency business processes. And so, you know there isn't a unified portal for these things because they may not be the right tact to be able to enable New Yorkers to better engage with their outcomes.

CHAIRPERSON GUTIÉRREZ: Is there and I'm sorry if I missed this in the Action Plan but is there something covered in the Action Plan where as part of guidance, agencies are required, encouraged, uhm but to notify New Yorkers specifically public facing? I know that there are some - there are some decision making based on the reports that is not necessarily public facing or you know creating decisions or matching right away but is there something in the Action Plan already that exists in those instances where a New Yorker can understand what I submitted

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and the decision that I have now in my email is based off of a tool is based off of ADS.

ALEX FOARD: Right, so there's definitely not a one size fits all approach to what we would recommend for that. I think what we've done is built that idea of transparency, notification. That's built into our principles document under the transparency section. So, giving agencies an idea of what it means to be transparent about those tools. Also part of our generative AI preliminary use quidance, where we also talk about you know notification, public notice etc.. So, it's less around building a singular process and more about making sure that we are instilling the values of transparency and accountability within city use, citywide.

CHAIRPERSON GUTIÉRREZ: No and I understand that. I totally understand that. I think the DOE is one of those examples where the high school process right. You understand. I think most New Yorkers understand that there is a process. There is you know the specific lottery system. I forget the name of the process, the selection process but there's You Tube videos on it. Like we understand if you're a high school student and you're trying to get into one of

2	these like select high schools, that this is the
3	exact decision making process that was utilized.
4	But then I think there are other instances again
5	reflected in the report uhm where agencies like PD
6	for example are utilizing a tool as like to prevent
7	crime or detect crime and I think those are
8	instances where if you are on some kind of a
9	database, I believe that you should be informed
10	right? Like, here's an example of DOE, your
11	applying so I'm aware that there's a process. I am
12	voluntarily giving you that information to be a part
13	of this bigger process, the decision making process
14	but with PD, it sounds like or it is the fact that
15	there's no - you're not volunteering information,
16	photographs may be being used of you with our
17	without your cognizance for the purpose of like
18	crime prevention. And so, I get it's not one size
19	fits all but I think that there should be an effort
20	to say, if you are a New Yorker and your face, your
21	image, your name, your likeness, your personal
22	information is being utilized for a tool that we're
23	reporting that you know that. That is my belief and
24	what I'm asking is if that is something that you all

are looking at in the Action Plan with

some of these agencies that I think are not as - who do not necessarily share those principles.

ALEX FOARD: Yeah, I think that does get down to what I said, what we've built out so far. Thinking about that and vetting that in the principles to make it clear that these sorts of activities where they're possible and in the right format can go a long way to and generating trust that residents have with city agencies using AI.

Like you said, it isn't going to be one size fits all because it has to be dynamically responsive to the individual technology. What it's being used for. Whether or not it can even provide that sort of like individual level notification. So, it's going to be a complicated picture but our goal with the principles is to make sure that agencies are understanding the value of transparency. And over time to help them come up with ways of doing that that are responsive to both the demand and the need, as well as the structural limitations that they may have.

CHAIRPERSON GUTIÉRREZ: Okay, thank you. I think that's all wrapped up. Thank you so much. I'm all wrapped up for questions. Let me just make sure I

2 read this correctly. Okay, I now open the hearing 3 for public testimony. I remind members of the public that this is a formal government proceeding and that 4 decorum shall be observed at all times. As such, members of the public shall remain silent at all 6 times. The witness table is reserved for people who 8 wish to testify. No video recording or photography is allowed from the witness table. Further, members of the public may not present audio or video 10 11 recordings as testimony but may submit transcripts of 12 such recordings to the Sergeant at Arms for inclusion 13 in the hearing record.

If you wish to speak at today's hearing, please fill out an appearance card with the Sergeant at Arms and wait to be recognized. When recognized, you will have three minutes to speak on today's hearing topics on the use of ADS and AI by New York City agencies Intro.'s 199, 926, 1024 and 1099. If you have a written statement or additional written testimony you wish to submit for the record, please provide a copy of that testimony to the Sergeant at Arms. You may also email written testimony to

testimony@council.nyc.gov within 72 hours of this

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2 hearing. Audio and video recordings will not be accepted.

Now, I would like to welcome our first panel. We have Dario Maestro from STOP and Bryan Lozano of Tech NYC. You can start when you're ready and whoever can start.

BRYAN LOZANO: Good afternoon Chair Gutiérrez. I am Bryan Lozano, the Director of the Tech NYC

Foundation. We recently launched a project called

Decoded Futures, which helps nonprofits to adopt AI

technologies and better serve their communities. We

provide AI training sessions, hands on learning and

office hours to help nonprofits develop AI literacy

and integrate AI solutions into their operations.

AI is being invested in unprecedented levels by both

start ups and Fortune 500 companies in New York. We

encourage city agencies looking for new technology

solutions to partner with companies developing AI

tools and support a local tech workforce.

New York City's regulations on AI began with Local Law 49 of 2018, which established a taskforce to make recommendations on automated decision making systems. The taskforce informed protocols that were incorporated in Local Law 35 in 2022, which requires

the Mayor's Office to report on algorithmic tools used by the city.

As reviewed by this taskforce and written into law, the definition of algorithmic or automation decision making tools is crucial in ensuring that unsophisticated tools that do not result in decision making are left out of these regulations. Training city employees on using AI and the transparency of AI tools is crucial to their success. New York City released its AI Action Plan in 2023, which resulted in the city's guidance on AI usage and principles for responsible use of AI. This guidance should be regularly updated as the city learns from its use of AI as the technology progresses.

We also do not recommend banning any specific AI use cases. We recommend instead that the city regulates and monitor AI based on its risk level.

It is important for New York City residents to have insight as to when AI tools are being used by agencies and for that reason, Tech NYC supports

Introduction 1024. At the same time, we do not recommend overregulating the city's use of AI tools to the point at which companies providing the technology will no longer want to work with the city.

Thank you for your consideration.

DARIO MAESTRO: Good afternoon Chair Gutiérrez and members of the Committee on Technology. Thank you for the opportunity to testify before you today on this critical legislative package.

My name is Dario Maestro. I am the Senior Legal Fellow at the Surveillance Technology Oversight Project or STOP. We are a New York-based civil rights group, committed to fighting privacy violations and the discrimination biases, sometimes embedded in new technologies, especially artificial intelligence and automated decision systems.

In our work, we have witnessed firsthand how these technologies can harm already marginalized communities by reinforcing existing patterns of discrimination, whether by race, gender, or socioeconomic status.

of the bills included in today's agenda.

Specifically Intro.'s 199, 926, and 1024. These

bills represent a much-needed legislative push toward

oversight and accountability in the city's use of AI,

as it has been already much discussed during today's

hearing.

That is why we welcome the Introduction of a trio

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However, despite their strong foundation, they would benefit from targeted amendments to become genuinely effective. Today, I am going to discuss each bill offering a specific recommendation on each one. First, Intro. 926, calls for defining best practices in the use of AI tools by city agencies. However, we think it falls short by failing to specify what standards and minimum standards for what these tools should need or what uhm AI audits and regularized reviews should be testing for. Without standardized audit criteria, we cannot determine how and to what extent these system perpetrate bias.

At STOP we have conducted extensive research on AI audits and we'd be happy to collaborate with the Council in your offices to help develop these necessary rules. Further, until these standards are met and set by either legislation or city agencies, we recommend establishing a temporary moratorium on AI use in sensitive areas like housing, employment, law enforcement and social services.

Now turning to Intro. 199, this bill seeks to establish an Office of Algorithmic Data Integrity.

But as it stands, it only gives this office an advisory role. We believe real enforcement authority

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should also be needed for this office to be effective. Specifically, it should have the ability to investigate, penalize and enforce corrective measures to act both against a tool that is found to be biased or harmful or when agencies fail to comply. The ability to subpoena, the ability to test a code for biases would also be welcomed.

Finally, Intro. 1024 mandates a centralized list of AI tools approved for city use, This adds transparency - thank you, I appreciate that.

Without a clear public approval process to ensure that only the safe and biased tools make it onto that list, we would have a situation where the Mayoral Administration could simply rubber stamp any tool it desires and make into a list. Just to wrap up, we believe that it's properly amended and when combined, this package of legislation could form a powerful and meaningful tool in combating AI biases.

Intro. 926 can set the rigorous standards that city agencies can follow in their AI use. 1024 would then function as a guardian, only allowing those tools that meet these standards to be used and 199 would create the enforcement body that would make

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sure that AI systems comply with the standards of 3 926 and the approval process of 1024.

CHAIRPERSON GUTIÉRREZ: Thank you. 4

DARIO MAESTRO: We at STOP are ready to work with your offices and the Council to develop these important amendments and secure the strongest possible safeguards for all New Yorkers.

CHAIRPERSON GUTIÉRREZ: Thank you.

DARIO MAESTRO: Thank you for the opportunity to testify.

CHAIRPERSON GUTIÉRREZ: Thank you. I have a couple questions. Bryan, thank you for testifying. Just a question over what kind of tools or what kind of reporting do you think certain tech companies like where is it exhaustive? I know you kind of concluded like uhm where too much regulation right would discourage and I think that certainly is like the spirit of so many of these bills is more on government transparency and just openness. And so, just curious kind of what can you share and what are some of these tech companies thresholds. I mean, it's very public, if they become a vendor with the city, we've got Local Law 35. I'm here asking for more information. I want to understand the value of

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reporting.

these contracts. I want these contracts. I want these tools to be assessed and so, where do you believe the threshold is for some of these tech companies? Is it on reporting or where is it specifically?

BRYAN LOZANO: Thank you for the question Council Member. I think we don't have a formal framework that I can really give you immediately but I think this is something that we can probably get back with our members and get some feedback on and get back to you. I know that with Local Law 35, I think one of our biggest things is you know not over regulating and I think we can probably provide you with a little bit more definition around that but currently we don't have - I don't have it right off but I can work with our team and get you that information.

CHAIRPERSON GUTIÉRREZ: Thank you and I look forward to that but is there a sentiment that Local Law 35 is doing some sort of over regulating?

BRYAN LOZANO: No, no, sorry I didn't mean that. It was more of a -

CHAIRPERSON GUTIÉRREZ: It's very minimal

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BRYAN LOZANO: I was going to really just say that I think with Local Law 35, there are principles and frameworks that have already been created by the city and I think for us it's just making sure that moving forward, anything doesn't really over regulate beyond - like from there if that makes sense.

CHAIRPERSON GUTIÉRREZ: Yeah and I think there's uhm and thank you. I think there's also a benefit to demanding more, requiring more information. There's an obvious benefit to me and having an agency like OTI serve as the agency that's assessing the use of these tools. That their role be more than just retrieving and printing and I think we cannot - we cannot feel safe in assuming that every agency will do that on their own accord or that they will read the Action Plan, follow the guidance and do that on their own accord. I really do think that there needs to be an enforcement mechanism, which as we heard today doesn't exist. It's likely not in the plans under this administration. So, but there is a benefit especially in this climate when you're ensuring to New Yorkers that we're keeping up with the Jone's here. We just want agencies to do it responsibly and we're going to communicate to every

New Yorker how we're doing that and the benefit that they're getting if any or the impact.

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BRYAN LOZANO: Yeah, I mean I agree with you.

CHAIRPERSON GUTIÉRREZ: So we need tech companies to be down.

BRYAN LOZANO: I will get back to you in terms of you know what our members say and give you a little more detail on that.

CHAIRPERSON GUTIÉRREZ: Thank you. Give my best to everyone at Tech NYC. Thank you. Dario, I have a question for you. Thank you so much for your testimony and I know you didn't get to read it word for word but I have it here and we'll certainly be engaging with you with STOP on some of these recommendations.

I agree with you on the recommendation for the Office of Algorithmic Data serving more than just an advisory role. I don't know you were here the whole time. I don't know what you gather from testimony from OTI of kind of like where they feel their role is. What was said today versus like what I read in Executive Order Three. So, just curious kind of where you think or what that pathway looks like because we do need something with way more teeth.

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The Office of Data in other cities and other states have more of a role. And so, just curious kind of what you think with this versus their Action Plan.

DARIO MAESTRO: Thank you for the question and that's very pertinent to the testimony that we heard earlier from OTI. In fact, one of our concerns of 926 was that the bill relies too much on OTI given the somewhat erratic record the office has implementing Local Laws and regulations specifically on AI systems, as we have heard today.

So, we generally support the creation of the Office of Algorithmic Data Integrity. We recognize that there might be an overlap of functions that might need to be sorted out between the offices and that establishing a new office within New York City government might take time. However, we think it's a great opportunity to rethink what enforcement looks in regulating these new technologies and that's why the introduction of this bill and perhaps a target to the amendment that would give it the enforcement teeth that we were talking about earlier with the ability to examine the code and take corrective action against tools that have been developed by vendors and are not driving the desired results used

results that we need.

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by city agencies. Or like we heard earlier, there was a tool that was implemented and was giving false information, completely invested, yeah information to the residents of New York. What we want to avoid is that and this office would be the perfect opportunity to start giving the New York City government the tools it needs to check with the vendors and make sure that we're delivering the

CHAIRPERSON GUTIÉRREZ: Thank you. Thank you
both so much for your testimony and for sticking it
out. I'll call the next panel up. We have
Chæisthphepahedmist@hn&ohiand lislheme?De Lucca. Sure
CHRISTOPHER LEON JOHNSON: Take your time. Take
your time. Please, take your time. Ready?

CHRISTOPHER LEON JOHNSON: Hey, hello, good afternoon. My name is Christopher Leon Johnson and by the way, Jennifer happy, congratulations on your pregnancy. Congratulations, I mean paternal health month right, we're still in it? I think so, right? But congratulations on your pregnancy by the way.

CHAIRPERSON GUTIÉRREZ: Yeah.

Alright, so I'm going to speak on behalf of artificial intelligence in city agencies. I'm really

- look I know this is going to go through, all these
bills but we need to do more testing about artificial
technology because look, AI is flawed. If you ever
use Rock, anybody on Twitter or X use Rock. There's
a lot of discrepancies with Rock. There's a lot of
discrepancies with Meta AI. If you've ever used Meta
AI, there's a lot of discrepancies and I mean, like
we need to do more tests about this. Do more tests
guys. We need more tests about AI in city agencies
because this can help people but at the same time it
could hurt a lot of people too if you don't use it
correctly. Because remember we're all human beings
here and we can never have, we can never let
technology decide our lives and decide who gets what
and who doesn't get what because it could always mess
up and I think very soon that it's going to bite
everybody in the butt and there's going to be
lawsuits. The city is going to be in a big lawsuit
because of uhm artificial intelligence. Uhm, like I
said, we need to do more tests about this before we
hit them with this stuff. The public input is really
needed. We need more public input in all five
boroughs, especially the inner districts because they
need to be more educated about artificial

2	intelligence because they don't know. I mean, I
3	know all the rest of the communities know about AI
4	but the in poverty communities don't know about
5	artificial intelligence and like automated systems
6	and Chat GPT and Chatbot and Meta AI and what is it
7	Rock. If you want Twitter X, pay \$8 a month you can
8	go on Rock okay. They don't know anything about
9	this and what's going on is they if you try to apply
10	for a job, they use this stuff to know about people
11	instead of Google search. So, and one more thing
12	is look, we have to start pushing for more AI
13	candidates for office. We need to have uh, I know
14	it's kind of a dystopian but we need to add two
15	positions in the City Council for Artificial
16	Intelligence candidates. We need AI elected
17	officials too. We need AI elected officials like to
18	represent people, represent the whole city. That's
19	all I got to say and uhm, yeah, that's all I got to
20	say in here and congratulations on your pregnancy
21	alright.
22	CHAIRPERSON GUTIÉRREZ: Thank you. Thank you. I

CHAIRPERSON GUTIERREZ: Thank you. Thank you. I just want to say that some of these bills aim to create more transparency and more reporting and OTI was in opposition to all the bills today.

25 States.

CHRISTOPHER LEON JOHNSON: Yeah, alright no problem but we need more transparency.

CHAIRPERSON GUTIÉRREZ: No absolutely. Agreed, agreed, that's the purpose of the bills.

CHAIRPERSON LEON JOHNSON: Yeah, I got to go to the Labor Hearing. Alright, thank you. Thank you.

CHAIRPERSON GUTIÉRREZ: Thank you and then I have Ms. De Lucca right, Liliana?

LILIANA DE LUCCA: Yes.

CHAIRPERSON GUTIÉRREZ: And you could just turn the mic on. If the light is red, it's on.

member of a group of victims of high level technology in New York City, New York State and New Jersey.

These technologies have caused in many of us to be diagnosed with brain lesions. As the Havana

Syndrome, brain lesions against the neurological system and the brain. And we're getting together to inform the State of New York and the City of New York about these advance that are very tragic. Uh we have victims groups throughout the United States of these technologies and there are about 400,000 victims of brain lesions from these technologies in the United

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In the State of California, for instance, they passed the neuro rights laws to protect the neurological system and brain of people and the State of Colorado as well. And questionnaires in our victims groups throughout the years have shown that the guinea pigs used for these experiments are women over 60 and 70 years old who live alone as widows, separated, divorced, or single. And they're using us for experimentation with the brain and neurological system by sending these technologies around the clock to our bodies and brains. And among the people experimenting with these technologies are military organizations and also law enforcement. And that United Nations where I worked for 25 years has protected the victims with the reports of cyber torture that are committed against victims with technology and recently, the special [INAUDIBLE 02:04:56] last year of the United Nations issued an annual report to the General Assembly about the production trade and use of weapons by uhm law enforcement to torture people. So, the UN is very well aware of that and I have been slandered by my persecutors who are covering up these crimes against humanity with a fabrication that they created about

CHAIRPERSON GUTIÉRREZ: Okay.

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LILIANA DE LUCCA: I think that this is very harmful because people are getting brain lesions.

CHAIRPERSON GUTIÉRREZ: Thank you.

LILIANA DE LUCCA: And we have a package of information to bring to the Council Members. We would like to get your mailing address, phone and email address.

CHAIRPERSON GUTIÉRREZ: We can share it with you. I shared it at the beginning of the hearing. It could be shared to testimony@council.nyc.gov. We can write it down for you.

LILIANA DE LUCCA: Excellent.

CHAIRPERSON GUTIÉRREZ: Thank you.

23 LILIANA DE LUCCA: Because -

CHAIRPERSON GUTIÉRREZ: I have to move on to the next panel Ms. De Lucca, I'm so sorry.

1 COMMITTEE ON TECHNOLOGY 2 LILIANA DE LUCCA: I finish. We have a letter to 3 all the authorities that want to know about these, the consequences of these experiments, human 4 5 trafficking people especially older women. We have a press release. 6 CHAIRPERSON GUTIÉRREZ: Okay. LILIANA DE LUCCA: And we have links supporting 8 from the government. Information from the government about this. 10 CHAIRPERSON GUTIÉRREZ: Got it, okay. Thank you. 11 I will give you the - we'll write it for you so you 12 13 can email it. Thank you so much for testifying Ms. 14 De Lucca. Oh, he's got it for you. Thank you. 15 And now, I want to turn to our witnesses joining 16 us via Zoom. The next panel we have is Daniel 17 Schwartz and Theo Chino, and if we could start with Daniel if they're here. 18 19 SERGEANT AT ARMS: You may begin. CHAIRPERSON GUTIÉRREZ: Daniel? 20 21 SERGEANT AT ARMS: We see you. You may begin. DANIEL SCHWARTZ: I'm sorry, my laptop just 2.2 2.3 exited out. Thank you very much. My name is Daniel

Schwartz and I'm testifying on behalf of the New York

Civil Liberties Union. The legislative items in

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front of the Committee Intro.'s 199, 926, 1024 and 1099 laudably attempt to tackle the issues and harms arising from government use of AI. Unfortunately, these bills would not create the necessary protections and fail to deliver on their stated goals. There is entrenching ineffective regulation by lacking peer requirements and sufficient coverage. The NYCLU therefore opposes Intro.'s 199, 926, and 1024 in the current form and we offer detailed recommendations in our written testimony and we'll be happy to work with the offices involved in the legislation.

The New York City Council must act to provide transparency and accountability to ADS and ensure they do not digitally circumvent New York loss against discrimination. Any regulation must cover ADS broadly, mandate comprehensive and impartial impact assessments that assess the ability of the tools, the potential for this impact on any protective class, the impact on accessibility for people with disabilities and potential remedies to address those impacts.

It must require transparency and clear notice to effected people. Provide opportunities to contest

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the result of such tools as well as viable paths to request reasonable accommodations and mandates clear prohibitions of tools that violate loss, threaten welfare or have discriminatory impact.

New Yorkers should be fully informed about when and how algorithms are making decisions impacting their lives. They should be able to trust the systems are accurate and they should have proof that the demographics don't lead to disparate outcomes. To achieve these goals, we provide the Fairness Act, the [02:09:24] Technology Act and the New York Department of Financial Services AI circular letter as exemplary frameworks for consideration by the Council, as it engages further on issues related to AI and ADS.

The NYCLU thanks the Committee for the opportunity to provide testimony and for recognizing the need for oversight for the use of AI and ADS by government agencies. Thank you very much.

CHAIRPERSON GUTIÉRREZ: Thank you Daniel. Theo Chino.

SERGEANT AT ARMS: Begin.

THEO CHINO: Yes, thank you. Thank you for inviting in this late hour. My name is Theo Chino,

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and I serve as the First Secretary of the Social Democrats of America, also known internationally as the Committee of the Second Socialist International. We are the socialist faction within the Democratic Party.

The Automated Decision Systems and Artificial Intelligence laws need to include the Commission on Public Information and Communication, which is led by the Office of the Public Advocate. Commission on Public Information and Communication has not met in 3,141 days, which is approximately 8 years.

I am testifying today to emphasize that Automated Decision Systems and Artificial Intelligence rules must always include oversight by a human with an adequately high threshold of intelligence quotient. The oversight of Artificial Intelligence will inevitably become a repetitive task. Model language can be dangerous if it is not developed with comprehensive community input. We hope the law will mandate that city agencies disclose the specific model languages they use. And if the Model Language can't be disclosed by the vendor, their tool should not be used in New York City.

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As mentioned by Councilwoman Gutiérrez earlier, the law needs to include hard retention deadlines, citizen notification on being in a database, and other action that put the citizen at the center of the discussion.

We believe that the Public Advocate's Commission on Public Information and Communication is a very good, elected body if only it would meet. Outreach for public engagement, particularly to Community Boards, has been lacking. For example, there is a longstanding hacker group called 2600 that has been meeting since the 1980 at the Citigroup Center on every first Friday of each month. The government of Germany includes their local computer hacker groups in decision making. Why isn't New York City engaging with these types of activists?

In term of Politics, SDA meets once a month in a local atrium and our event can be found on https://socialists.us/events. Anyone is welcome to join. The Social Democrats of America have launched the "Rep My Block" program to educate citizens about partisan politics, where we can discuss and brainstorm on this idea with the local community.

So anyway, to educate we've sponsored the documentary county which is available on PBS. I am available to answer any questions you may have.

Thank you very much for the time.

CHAIRPERSON GUTIÉRREZ: Thank you both. Can I just ask uhm if your testimonies were submitted online? I know Daniel - both Daniel and Theo had some recommendations, we just want to make sure we capture it.

THEO CHINO: Yes, I have done it online. I have submitted online.

CHAIRPERSON GUTIÉRREZ: Excellent.

THEO CHINO: And we will - once we meet with our group, we'll submit more details on each of the different Introductions but we haven't yet met since we read them.

CHAIRPERSON GUTIÉRREZ: Okay, okay excellent and then Daniel, I know you had some recommendations as well. Did you submit it yet or can you within the next couple days?

DANIEL SCHWARTZ: Yes, I will do so. We will probably submit and send your team an email with the attached written testimony. Thank you.

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CHAIRPERSON GUTIÉRREZ: Excellent, looking

forward to both and thank you so much for sticking around and testifying. That concludes our last, our final panel. If we have inadvertently missed anyone who is registered to testify today and has yet to be called, please use the Zoom hand function or raise your hand here and you'll be called in the order that your hand was raised. Okay, well thank you once again everyone for your testimony today. The hearing is now adjourned. [GAVEL]

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date November 9, 2024