

Correspondence - 126495 - Mr. Robert V. Hess*
This workflow is OPEN and is assigned to Chantel rubel

Workflow Status: OPEN **Created:** 4/5/2007 **Priority:** 9
Created By: Chantel rubel **Due Date:**

Primary Person: Mr. Robert V. Hess* (B) 212-361-8000
Commissioner (F) 212-261-7977
NYC Department of Homeless
Services
33 Beaver Street, 17th Floor
New York, NY 10004

Agency Contacts:

Workflow Codes: A PUSTILNIK FYA

Workflow User Defined Fields: General Issue Gov Ops
Specific Issue

Comments: Report covering the 2nd quarter of City FY 2007. Outreach programs.

Workflow Notes: CRUBEL 4/6/2007 9:16 AM Required report.



NYC Department of Homeless Services

Robert V. Hess
1000 Broadway

March 30, 2007

Honorable Christine C. Quinn
Speaker of the City Council
City Hall
New York, New York 10007

Dear Speaker Quinn,

Attached please find the reporting data mandated by Local Law 19. This report covers the second quarter of City Fiscal Year 2007.

Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Hess', written in a cursive style.

Robert V. Hess

cc: Honorable Bill deBlasio
Eddie Bautista



S. 612 Powers and Duties

OUTREACH [1]

INDICATOR	Oct-06	Nov-06	Dec-06	3-Month Total	Fiscal 2007 Y-T-D
Contacts [2]	6,555	5,974	7,015	19,544	40,520
Referrals	608	610	710	1,928	3,715
Placements in Transitional Housing	416	350	444	1,210	2,162

Notes:

[1] Bowery Residents' Committee, Volunteers of America, Citizens' Advice Bureau and Project Hospitality provide outreach services to persons living in public spaces through DHS contracts, in addition to DHS staff and the NYPD Homeless Outreach Unit. Project Hospitality operates under a sub-contract with Bowery Residents' Committee.

[2] A 'contact' is defined as any activity intended to engage persons living in public spaces. Examples of such activities include conversation or offering other services to a person living in the street.

S. 21-311 Quarterly Reporting Requirements

NUMBER AND TYPE OF PERMANENT HOUSING PLACEMENTS

INDICATOR	Oct-06	Nov-06	Dec-06	3-Month Total	Fiscal 2007 Y-T-D
FAMILY SYSTEM [1]					
- Families Relocated to Permanent Housing	546	464	551	1,561	3,208
o Housing Stability Plus[2]	295	274	346	915	1,913
o HPD	42	22	20	84	175
o NYCHA	37	27	46	110	232
o Other	172	141	139	452	888
* EARP placements have been discontinued.					
ADULT SYSTEM [3]					
- Placements of Shelter Clients to Publicly Supported Permanent Housing	810	784	866	2,460	4,648
o Supported	128	125	140	393	829
o Subsidized	9	10	15	34	64
o Residential Rehabilitation	78	61	67	206	394
o Return to family or independent living	595	588	644	1,827	3,361

Notes:

[1] Source: Client Tracking System: DHS.

[2] Housing Stability Plus began accepting leases in late December 2004.

[3] Source: Program & Housing Placement Unit: DHS.

LENGTH OF STAY (FAMILIES)

INDICATOR	Oct-06	Nov-06	Dec-06	3-Month Total	Fiscal 2007 Y-T-D
- Average Days in Temporary Housing (All Families)	312	312	317	314	320

LENGTH OF STAY (SINGLE ADULTS)

The average length of stay per single adult for the first six months of Fiscal 2007 was 71 days.

S. 21-311 Quarterly Reporting Requirements

HOTLINE STATISTICS

INDICATOR	Oct-06	Nov-06	Dec-06	3-Month Total	Average Per Day
o Total Number of Calls	DNA*	DNA	DNA	DNA	DNA

*Due to a technical problem no data is available for this period.

S. 21-311 Quarterly Reporting Requirements

Homeless Emergency Assistance Hotline

As of April 22, 1997 families are no longer required to obtain a referral from the Hotline during non-business hours to enter the EAU.

The hotline number is published in the 2004-05 Green Book on page 182, under the Department of Homeless Services and is listed under "general index with major telephone number." The hotline number also appears in the Verizon Directory on page 3 of the blue pages under the Government Pages listing. Additionally, this number is disseminated to homeless individuals through the distribution of palm cards containing information on how to access temporary housing for single adults and families.

On June 27, 2000 the hotline was completely automated. The hotline continues to provide information to callers in both Spanish and English on how to access DHS services.

In March 2003, the 311 Citizen Service Center started accepting DHS-related inquiries.