

Fiscal Impact Statement Prepared By New York City Mayor's Office of Management and Budget



Jacques Jiha, PhD, Budget Director

Disclaimer: This fiscal impact statement is a preliminary estimate and subject to change based upon further data analysis or changes in bill text. This legislation is summarized as understood by the administration as of the date this statement was prepared and does not include or consider subsequent text changes. This fiscal impact statement is not legally binding on the administration. "Total" columns represent the respective sum over a four-year period; note that fiscal impacts continue after year four. Unless otherwise stated, information used in the preparation of this Fiscal Impact Statement is sourced from the agencies impacted and the NYC Mayor's Office of Management and Budget.

Proposed Intro No. / Title: *Int. 238 / Establishing a technical support program for older adults*

Sponsors: Hudson, Brewer, Lee, Gutiérrez, Cabán, Louis, Abreu, Farías, De La Rosa, Schulman, Hanif, Ung, Gennaro, Holden, Salaam, Ossé, Williams, Krishnan, Joseph, Stevens, Won, Brannan and Sanchez

Committee: Aging

Summary of Legislation: This legislation requires the Department for the Aging to establish a program to provide technical support to older adults in all designated citywide languages. The program must include assistance operating computers and phones.

Effective Date: Immediately upon enactment

First Fiscal Year Legislation Takes Effect: Fiscal Year 2026

First Fiscal Year with Full Impact: Fiscal Year 2027

Agencies Impacted: Department for the Aging, Office of Technology and Innovation

Fiscal Impact Analysis

A. Total Impact (Expense and Revenue)

	Fiscal Year 1	Fiscal Year 2	Fiscal Year 3	Fiscal Year 4	Total
Expense	0	(\$1,575,000)	(\$1,575,000)	(\$1,575,000)	(\$4,725,000)
Revenue	0	0	0	0	0
Total	0	(\$1,575,000)	(\$1,575,000)	(\$1,575,000)	(\$4,725,000)

B. Expense

	Fiscal Year 1	Fiscal Year 2	Fiscal Year 3	Fiscal Year 4	Total
Expenditures	0	(\$1,575,000)	(\$1,575,000)	(\$1,575,000)	(\$4,725,000)

Impact on Expenditures (Expense):

It is anticipated that the Office of Technology and Innovation (OTI) would require \$1,500,000 in annual Personal Service (PS) resources, including fringe, to hire 6 full-time digital navigators and managers, as well as to utilize additional part-time digital navigators.

It is also anticipated that OTI would require \$75,000 in annual Other Than Personal Service (OTPS) resources for materials, marketing, and other administrative costs.

This estimate was calculated based on services being provided to an estimated 900 older adults and other New Yorkers through OTI's Neighborhood Tech Help program.

C. Revenue

	Fiscal Year 1	Fiscal Year 2	Fiscal Year 3	Fiscal Year 4	Total
Revenue	0	0	0	0	0

Impact on Revenue:

There is no anticipated impact on revenue.

D. Capital

	Fiscal Year 1	Fiscal Year 2	Fiscal Year 3	Fiscal Year 4	Total
Expenditures	0	0	0	0	0

Impact on Expenditures (Capital):

There is no anticipated impact on capital expenditures.