

CITY COUNCIL  
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON CRIMINAL JUSTICE

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April 29, 2022  
Start: 10:07 a.m.  
Recess: 1:13 p.m.

HELD AT: Remote Hearing - Virtual Room 1

B E F O R E: Carlina Rivera  
Chairperson

COUNCIL MEMBERS:

Shaun Abreu  
David M. Carr  
Shahana K. Hanif  
Mercedes Narcisse  
Lincoln Restler  
Lynn C. Schulman  
Althea V. Stevens

## A P P E A R A N C E S (CONTINUED)

Akeem Browder  
Kalief Browder Foundation

Melania Brown  
Halt Solitary Confinement

Madeline Feliciano

Candy

Louis Molina  
Department of Correction Commissioner

Kenneth Stukes  
Department of Correction Chief of Department

Melissa Guillaume  
Department of Correction Deputy General Counsel

Rabiah Gaynor  
Department of Correction Executive Director of  
Health Affairs

Bipin Subedi  
CHS Chief of Mental Health

Patricia Yang  
CHS Senior Vice President

Claudia Forrester  
Brooklyn Defender Services

Natalie Fiorenzo  
Corrections Specialist at New York County  
Defender Services

Zakya Warkeno  
Bronx Defenders

## A P P E A R A N C E S (CONTINUED)

Robert Quackenbush  
Legal Aid Society Prisoners' Rights Project

Jennifer Parish  
Urban Justice Center

Simmi Kaur  
Youth Represent Attorney

Kelly Grace Price  
Close Rosie's

Sarita Daftary  
Freedom Agenda

Eileen Maher  
Vocal New York

Melissa Vergara

Debbie Meyer  
Arise Coalition



1  
2 SERGEANT AT ARMS: Good morning and  
3 welcome to today's New York City Council hearing on  
4 Criminal Justice. At this time, will all panelists  
5 please turn on your videos for verification purposes?  
6 To minimize disruption, please place electronic  
7 devices on vibrate or silent mode. If you wish to  
8 submit testimony, you may do so at  
9 [testimony@council.nyc.gov](mailto:testimony@council.nyc.gov). Again, that is  
10 [testimony@council.nyc.gov](mailto:testimony@council.nyc.gov). Thank you for your  
11 cooperation. Chair, you may begin.

12 CHAIRPERSON RIVERA: Good morning. Hello  
13 everyone. I am Council Member Carlina Rivera, Chair  
14 of the Committee on Criminal Justice. Thank you for  
15 taking the time to join us remotely today for this  
16 important oversight hearing on self-harm and suicide  
17 prevention in New York City jails. The individuals  
18 who enter the City's jails under incarceration are  
19 exceedingly vulnerable to violence of all kinds,  
20 including but not limited to self-harm and suicide.  
21 While incidents of suicide in the jails decreased  
22 from eight reported between 2007 and 2011 to just one  
23 reported between 2018 and 2020. The veritable  
24 explosion in suicide incidents last year alone when  
25 at least five individuals took their own lives is

1 deeply alarming. As is last summer's spike in self-  
2 harm incidents. Research from the Vera Institute  
3 show that close to 15 percent of adults and 24  
4 percent of young people engage in non-suicidal self-  
5 injury while in custody. For individuals with a  
6 mental health illness, the rate is closer to 61  
7 percent. The US Bureau of Justice Statistics  
8 reported that suicides accounted for 24 to 35 percent  
9 of deaths in jails from 2001 to 2019, confirming a  
10 national problem that is acutely seen here in New  
11 York City jails. I would be doing a disservice to  
12 all of us gathered here today and to the people of  
13 New York if I did not mention that suicides and self-  
14 harm injuries increased as conditions in the jails  
15 steadily deteriorated. Through a simple-- though a  
16 simple correlation, it is certainly not a stretch of  
17 the imagination to say that jail conditions  
18 meaningfully contributed to the uptick in suicide and  
19 self-harm incidents that occurred last year.  
20 Further, the ongoing staffing crisis underpins many  
21 of the compounding problems at Rikers Island. Most  
22 relevant among them to today's hearing being a lack  
23 of access of medical and mental healthcare and the  
24 insufficient supervision of and support for  
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1 individuals at risk of suicide. A letter penned late  
2 last year by Doctor Ross McDonald, Chief Medical  
3 Officer at Correction Health Services makes this  
4 abundantly clear. Doctor McDonald wrote, "The  
5 unavailability of staff has resulted in delays in  
6 transferring patients to clinics for care, to mental  
7 health units or to hospitals, and has led to  
8 breakdowns in basic function such as the observation  
9 of incarcerated people placed on suicide watch."  
10 This observation remains true today. The number of  
11 missed medical appointments continues to climb month  
12 after month, and housing areas across multiple  
13 facilities remain under-staffed, or in some cases  
14 unstaffed as the Department continues to grapple with  
15 its well-documented staffing problem. Suicide  
16 prevention training is extremely important, yes, but  
17 such training for Correction Officers lagged early  
18 last year. It has been reported that very few  
19 officers received the refresher course, and  
20 regardless of whether officers have been trained,  
21 some are too slow to intervene or may not make any  
22 effort to intervene at all when they observe suicidal  
23 gestures from incarcerated people. The Department  
24 must create a culture that emphasizes the many ways  
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1 in which staff added to impact suicide prevention  
2 efforts. It is literally a matter of life and death.  
3 I do want to take a moment to mention that this  
4 committee recognizes and understands that  
5 Commissioner Molina has been in this role for only a  
6 matter of months, and he is not solely responsible  
7 for the decades of dysfunction and neglect that have  
8 contributed to the current crisis. There are some  
9 signs that the Department is taking self-harm and  
10 suicides in the jail seriously. For example, last  
11 year the Department of Correction updated its suicide  
12 prevention policies and expanded the number of  
13 incarcerated people serving as suicide prevention  
14 aids. These efforts will save lives, but there is so  
15 much more to do. This Administration can, should,  
16 and quite frankly, must deliver on the previous  
17 Administration's promise to create more PACE units  
18 which have been delayed for nearly two years, despite  
19 ample evidence that these units reduce self-harm  
20 injuries and increase medication compliance. I look  
21 forward to having a constructive conversation with  
22 the Department, and of course CHS, regarding their  
23 efforts to address self-harm injuries and suicides in  
24 the jails, including the Suicide Prevention Plan, the  
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1 deployment of suicide prevention aids, and suicide  
2 prevention training for staff as well the impact of  
3 the staffing crisis on this work. We will also hear  
4 my bill, Introduction 30 and Introduction 181,  
5 sponsored by Council Member Powers. Introduction 30  
6 would require the Department to create and implement  
7 policies to address medical needs during and after  
8 lock-ins. And Introduction 181 would require DOC to  
9 publish all its rules, policies, and directives. We  
10 look forward to hearing testimony from the  
11 Administration, advocates, the families of those  
12 impacted, and the public on these two important  
13 pieces of legislation. I want to take a moment to  
14 note that today we will have a slight change in  
15 procedure. Instead of starting with the Department,  
16 the first panel we will hear from is comprised of  
17 people who have been impacted by self-harm and  
18 suicide at Rikers Island. It is out of immense  
19 appreciation for their advocacy and tremendous  
20 respect for their grief, healing and time that we  
21 welcome them to be the first to testify this morning.  
22 Thank you to Committee Counsel Agatha, our Policy  
23 Analyst Keeshawn [sp?] for helping put together this  
24 hearing, and thank you to all the Council Members in  
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COMMITTEE ON CRIMINAL JUSTICE

attendance today. We have been joined by Council Members Hanif, Cabán, Schulman, Narcisse, Restler, Stevens, and I'm sure we will be joined by others in the coming minutes and hours. I will now turn it over to Committee Counsel to go over some procedural items. Thank you.

COMMITTEE COUNSEL: Thank you. I'm Agatha Mavropoulos, Counsel to the City Council's Committee on Criminal Justice. Before we begin, I want to remind everyone that you will be on mute until you are called on to testify. When it is your turn to testify, you will receive a prompt to unmute. Please listen for your name to be called as I will periodically announce who the panelist will be. The first panel will consist of members of the public. Next, we will hear from members of the Administration. Then we will hear from additional members of the public. During the hearing, if Council Members would like to ask a question, please use the Zoom raise hand function, and I will call on you in order. Committee Members will be limited to five minutes including responses. For panelists, once your name is called, a member of our staff will unmute you and the Sergeant at Arms will give you the

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2 go-ahead to begin upon setting the timer. Please  
3 wait for the Sergeant to announce that you may begin  
4 before delivering your testimony. We will now turn  
5 to our first panel. Please listen for your name.  
6 Once your name is called, please accept the prompt to  
7 unmute yourself, and the Sergeant at Arms will set  
8 the time and announce that you may begin. Your  
9 testimony will be limited to five minutes. I would  
10 like to now welcome Akeem Browder to testify,  
11 followed by Melania Brown, followed by Candy Hailey,  
12 followed by Madeline Feliciano [sp?]. Akeem, you may  
13 begin when ready.

14 SERGEANT AT ARMS: Time starts now.

15 AKEEM BROWDER: Good morning everyone.

16 As we get into this conversation about why the  
17 matters that happen in Department of Corrections,  
18 whether it be Rikers or any other jail, please keep  
19 in mind that we as advocates, we as parents and  
20 family members, we have our stories. Everyone has  
21 heard, and this isn't the first of our stories to be  
22 heard, but we do know that conversations have been  
23 happening. Now, conversations are great.  
24 Conversations move forward efforts, but action means  
25 everything. Let's take action at the end of all of

1 this. Take action to preserve and uphold life and  
2 humanity. Kalief Browder, my youngest brother did  
3 not deserve nor does anyone deserve to be tortured,  
4 and what we are facing is torture in these correction  
5 facilities. Correction has not been given.  
6 Treatment has not been given, and we do know the  
7 results of these non-given or non-present help or  
8 support or corrected behaviors. One, we are innocent  
9 until proven guilty. So to even assume the thought  
10 of correction is half-- is less than half-hearted.  
11 But what Kalief experienced and what everyone  
12 experiences is torture. And when they enter into  
13 solitary confinement whether it's for their own good,  
14 whether it's for the good of the staff or anything  
15 else, we can find difference. We can find humane  
16 ways to do things. However, this has not been the  
17 case for many people, and unfortunately it's too late  
18 for many people, and unfortunately it's too late for  
19 Kalief Browder. My youngest brother did not go into  
20 the system with a mental illness, but he came out  
21 with mental illnesses, and those mental illnesses was  
22 due to the treatment given and inflicted on him,  
23 although he attested that "I did not do this. I did  
24 not do this, so why am I being treated this way?"  
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2 and he-- for that matter, he wasn't the only person,  
3 but Kalief suffered being beaten and then lied about.  
4 Kalief suffered being told-- the public being heard  
5 that Kalief tried to escape. Well we then found the  
6 videos and realized that the officers lied. How do  
7 we keep on allowing stuff like this to happen? And  
8 yet, it's been seven years since my brother died.  
9 May 25<sup>th</sup> is his birthday, coming up soon, and we're  
10 still talking about solitary confinement. Although  
11 we've gotten promises, promises from the Mayor,  
12 promises from many elected officials throughout this  
13 state of New York to say that we can do something.  
14 Now, I'm personally conflicted. I have suffered from  
15 the Department of Corrections myself. To then-- that  
16 one in three, one in three black men or black people  
17 to be arrested, then happens to my youngest brother,  
18 I see the issues with the Department-- with the  
19 Department to be that regulate our society, but  
20 realistically life needs to be upheld to the fullest.  
21 When we see something happening, we should do  
22 something. If we see torture happening on the  
23 street, immediately we call 911 and something  
24 happens. What do we do when we see and hear of the  
25 nonstop neglect on Rikers Island? Do we call 911?

1 Do we call our Council Members? Do we say that, hey,  
2 we made this call and yet our complaints are being--  
3 fallen on deaf ears? It seems like that, because  
4 Kalief seven years ago took his life due to the  
5 conditions that he lived through and actually made it  
6 out being someone that had their charges dropped and  
7 wrongfully accused, and yet, still committed suicide.  
8 And then to have my mom find him who then lost her  
9 life due to her heart attack of seeing what happened  
10 to her child. We-- I beg you first to understand  
11 this from a humane point of view. Our family members  
12 are tortured and we can't do anything about that  
13 while we're sitting back in our free stance and  
14 watching this happen, going to visits, and realizing  
15 this happened, but we can't get justice for them. I  
16 mean, I can't keep on asking. Sometimes we have to  
17 start taking, and that take is to take action. Shut  
18 down not just Rikers, shut down solitary confinement  
19 as a way to just like show humanity that we can make--  
20 - we can do right by people. We can come up with  
21 humane alternatives to incarceration or we can come  
22 up with real corrective behavior, but this starts  
23 with everyone here taking action. So I ask all of  
24 you here, please, let us know as family members that  
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1  
2 they didn't die in vain. Let us know what action  
3 you'll be taking and not just a conversation. Thank  
4 you, everyone.

5 COMMITTEE COUNSEL: Thank you. Next we  
6 will hear from Melania Brown followed by Candy Hailey  
7 [sp?] followed by Madeline Feliciano.

8 SERGEANT AT ARMS: Time starts now.

9 MELANIA BROWN: Good morning everyone.  
10 Thank you for having me today. My name is Melania  
11 Brown, Criminal Justice Advocate and member of Halt  
12 Solitary Confinement. [inaudible] My sister was  
13 Layleen Polanco. My baby sister Layleen Polanco died  
14 alone in solitary confinement on June 7<sup>th</sup>, 2019. She  
15 was placed there against medical staff advice  
16 suffering-- after suffering from a seizure caused by  
17 a medical condition that should have kept her out of  
18 solitary confinement. Instead she was placed there  
19 to die alone. I released some video through NBC News  
20 which proved that the Correction Officers weren't  
21 doing their job. They are required to do round every  
22 15 minutes. Instead, they checked on my sister an  
23 hour and 45 minutes later. When they finally  
24 realized that something was wrong, they opened the  
25 cell and instead of helping her, they stood steps

1 away from her and laughed as she took her last  
2 breath. The Department of Corrections needs  
3 correction, not no more stops [sic]. There's no  
4 rehabilitation in New York City jails. There's only  
5 deaths and monster in the making from their inhumane  
6 treatment they are receiving. How will our world  
7 ever be a better place under these conditions? My  
8 sister didn't only suffer from epilepsy, she also  
9 suffered from mental health problems, which a lot of  
10 our neighbors incarcerated suffer from, or end up  
11 suffering from by the conditions they are under in  
12 these facilities in Rikers Island, which end up in  
13 suicidal attempts. My sister was a vibrant human  
14 being. She was my sister. I am my sister's keeper.  
15 Coming to these meetings really did a number. People  
16 in our-- in the facilities that are ran by New York  
17 Jail-- New York City. These jails, Rikers Island,  
18 don't only cause mental health problems to the people  
19 that are living under that condition, but also family  
20 members, as myself who are left behind with a  
21 grieving heart. I will forever have to live a  
22 painful life sentence of not having my baby sister  
23 with me. I will forever have the image of that video,  
24 of these Correctional Officers laughing at my sister  
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1 instead of helping her. My sister was a vibrant  
2 human being who deserved to be alive today. My  
3 sister died because of an appointment that she missed  
4 at a meeting. She was placed in solitary confinement  
5 which later claimed her life. My sister was a ham  
6 being. She was not an animal, and not even animals  
7 are treated this way. Nowadays our animals eat at the  
8 table with us, but my sister died alone like one. My  
9 sister deserves to be here today. My family deserves  
10 justice. There's no amount of money that could ever  
11 been thrown at us that would be considered justice.  
12 Justice would be ending solitary confinement, ending  
13 these tortures that are ending humans' lives. There  
14 will never be no correction as far as they keep  
15 living under these conditions. There are monsters in  
16 the making. Our world will never be a better place.  
17 It's almost like it was designed for these humans to  
18 go in the system and come back worse, just so they  
19 could end up right back in. There's no  
20 rehabilitation. There's only torture. There's only  
21 families suffering. There's more-- a higher mental  
22 health crisis going on. I will forever be my  
23 sister's biggest advocate. I have to take steps  
24 back. It's been a few months since I last showed my  
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1 face to advocacy. Why? Because of a mental condition  
2 that I'm under from not having my sister with me.  
3 From watching her last moments and seeing that our  
4 elected officials are not doing anything about it,  
5 our Mayor, our Governor. Instead of going in there  
6 and fixing and correcting the problem, they want to  
7 bring more torture into these facilities. That's not  
8 going to change anything. That's not going to solve  
9 anything. You don't get anything. You get more bees  
10 with honey than you get with torture. How can our  
11 system ever be corrected when these humans are living  
12 under these conditions? How will deaths ever stop  
13 when they're dying? They're dropping like flies  
14 right before our eyes, and nothing is being done  
15 about it. I will forever continue to show up. And I  
16 send my condolences to everyone that has suffered in  
17 solitary confinements or under the inhumane practice  
18 in these facilities. I send my condolences to those  
19 family members that have lost loved ones in these  
20 facilities such as myself. I will continue to show  
21 up, and I do hope that this time around you guys  
22 really do something about it. Less talk and more  
23 action. Thank you.

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COMMITTEE ON CRIMINAL JUSTICE

COMMITTEE COUNSEL: Thank you. Next we will hear from Candy Hailey followed by Madeline Feliciano.

SERGEANT AT ARMS: Time starts now.

CANDY HAILEY: Hello, thank-- can you hear me?

COMMITTEE COUNSEL: Yes.

CANDY HAILEY: Okay. Hello, good morning. Thank you for letting me testify this morning. My name is Candy. I go by the alias of Solitary Survivor, and the reason why I use the alias Solitary Survivor is because I survived being in solitary confinement. I can't tell you about jail, but I can tell you about solitary confinement. Out of 1,168 days that I spent on Rikers Island-- excuse me, Rikers Guy-land [sic], I spent 1,122 days consecutively in solitary confinement. Solitary confinement is absolute torture. When I was in there I tried to commit suicide every single day, every moment that I can. I would take pencils, pens, cups, forks, anything I could to cut my wrists. I would hang myself in my cell, but for some reason every time I tried to hang myself, whatever I used would pop and I wouldn't be able to hang myself. I remember

1 officers used to stand in front of my door and laugh  
2 at me, and tell me, "Oh, hurry up and kill yourself.  
3 Oh, we have eight hours until your body gets cold.  
4 Leave her in there." I swallowed pills. I used to  
5 save my medication and swallow all of the pills and  
6 they would sit there and watch me swallow the pills,  
7 but I still didn't die. I would swallow  
8 industrialized detergent, soap powders, and I still  
9 wouldn't die. Sometimes they would give us food and  
10 the food would be absolutely cold, or it would have  
11 maggots, worms in it. So, even if they do starve  
12 you, sometimes it's a blessing when they starve you,  
13 because you don't want to eat maggot-filled food.  
14 What I'm speaking-- I might be grotesque and I might  
15 sound like, you know what I mean, I'm saying a little  
16 bit too much, but this is the truth. I was raped in  
17 solitary confinement. I was tortured in solitary  
18 confinement. I was starved in solitary confinement.  
19 One time I had-- I was found-- I went to the clinic  
20 and I had food poisoning. Out of all the women and  
21 out of all the trays of food I was served, I was the  
22 only one that got food poisoning, which means it was  
23 done deliberately. It was done intentionally. They  
24 was trying to poison me to kill me. Solitary  
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2 confinement is still in practice, and I don't  
3 understand why. It's absolute torture. Kalief  
4 Browder didn't commit suicide, no. The police killed  
5 him. The Department of Corrections killed him. He  
6 was killed. I think about committing suicide every  
7 single day, but with the help from my therapist, my  
8 psychiatrist and medications that I'm taking, it  
9 helps me to cope. Just last night, I thought about  
10 hanging myself, but I took a nice hot shower just to  
11 ease the pain, because there's no-- there's no cure  
12 for nightmares. I have nightmares every single day  
13 about being in solitary confinement. Some days I  
14 just think that I'm still in solitary and this is a  
15 dream that I'm free. Speaking of free, I was found  
16 not guilty of all charges. So I sat there tortured  
17 for over three years just for them to say, "Oh, you  
18 know what? Not guilty. Go home." But I had no home  
19 to go to. I slept on the train. I slept in parks. I  
20 slept in abandoned buildings until I was able to find  
21 stabilized housing. Solitary confinement is absolute  
22 torture, and I don't understand why it's still being  
23 practiced. I am a living survivor of it. I can tell  
24 you everything in and out. I was not raped by the  
25 gang members. They said there's gangs inside there.

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2 The gang members didn't rape me. The Crypts, the  
3 Bloods, [inaudible] the Latin Kings, they didn't rape  
4 me. It was the Department of Correction that raped  
5 me. They raped me of my soul. They raped me of my  
6 emotional health, physical health. I went in there  
7 with no mental health diagnosis and I came out with  
8 several mental health diagnoses. I went in there  
9 with no physical ailments, and I came out with  
10 several physical ailments. I never wore glasses  
11 before. I have to wear glasses now. I never had-- I  
12 didn't have scoliosis. I developed scoliosis in my  
13 back because they wouldn't give me a mattress. For  
14 three years I didn't get a mattress, three years. No  
15 pillow, no mattress, just a hard bed frame. This is  
16 absolute torture. People say, "Oh, if you commit  
17 suicide, you're going to hell." Well, if you've been  
18 in solitary confinement that is hell. It doesn't get  
19 any worse than that. It doesn't get any-- a person  
20 in solitary confinement is not thinking about going  
21 to hell. What they're thinking about is going to  
22 heaven to get away from solitary confinement.  
23 Solitary confinement is hell on earth. That's where  
24 hell is. If I could describe it, it's hell. From

1  
2 the smell, from the smell of urine, to the smell of  
3 vomit to the smell of feces, it's absolute torture.

4 SERGEANT AT ARMS: Time.

5 COMMITTEE COUNSEL: Thank you. Next we  
6 will hear from Madeline Feliciano.

7 SERGEANT AT ARMS: Time starts now.

8 MADELINE FELICIANO: Hi, good morning.  
9 Thank you for having me. My name is Madeline  
10 Feliciano, and I'm the grandmother of Nicholas  
11 Feliciano. Nicholas was in custody at Rikers Island  
12 in November 27 of 2019. Nicholas, growing up he  
13 always suffered mental health issues and suicidal  
14 attempts, and he used to receive treatment and was on  
15 medications for his mental health and suicidal  
16 attempts. On November 27, 2019, Nicholas was put in  
17 a holding pen where a week before another person had  
18 attempted suicide with a pipe on the ceiling in that  
19 same holding pen, holding pen 11. On November 28,  
20 2019, I got home to find a written note on my mailbox  
21 saying for me to contact a number in reference to  
22 Nicholas. I felt immediately a fear in my heart that  
23 something had happened. I call the number, and I was  
24 told that Nicholas was at East Elmhurst Hospital,  
25 that something had happened. I asked if I can go and

1 see him, and they said that I needed to get  
2 transferred to DOC Prison Ward at East Elmhurst  
3 Hospital. They said I couldn't visit him until the  
4 next day. I had to visit according to DOC visiting  
5 hours and days. While Nicholas was in ICU on a  
6 ventilator fighting for his life, which I wasn't even  
7 aware of his condition or what happened to Nicholas.  
8 When I spoke to the doctors, they said that why  
9 nobody had contacted me. It was already the third  
10 day when I seen Nicholas being in the hospital, and  
11 when I seen him at the hospital, my heart just got  
12 ripped out. I was heartbroken when I seen the  
13 condition my grandson was in. He was on a ventilator  
14 and he had bruises, and he was in an induced coma,  
15 and nobody had explained to me what had happened to  
16 my grandson. Once again, DOC failed us. My grandson  
17 was left alone for seven minutes and 51 seconds by  
18 officers. Nicholas was left hanging while a Captain  
19 and other officers ignored him and encouraged him  
20 from the holding pen that Nicholas was in, which is a  
21 cell made with steel bars all around where every  
22 officer that was there was able to see Nicholas  
23 hanging and they didn't intervene to help Nicholas.  
24 The Board of Corrections did an investigation and the  
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1 conclusion of this investigation concludes that  
2 Nicholas' suicide attempt has many troubling aspects  
3 of New York City jail system relating to young  
4 adults' mental health treatment, self-harm, dangerous  
5 intake conditions, and poor supervision. These  
6 conditions persist today. It is the Board's hope and  
7 the public of DOC and CHS can learn from our findings  
8 and the agencies could implement our recommendations  
9 for future tragedies. Meanwhile, Nicholas has spent  
10 two and a half years at the hospital undergoing  
11 treatment for his anoxic brain damage. Nicholas gets  
12 occupational therapy, physical therapy. Nicholas has  
13 a cognitive impairment, speech impairment. He has  
14 been diagnosed with anoxic brain damage due to the  
15 amount of time he didn't get oxygen to his brain for  
16 seven minutes and 51 seconds. This could have been  
17 prevented if these officers would have done their job  
18 and not leave Nicholas hanging for seven minutes and  
19 51 seconds. And these officers are still at Rikers  
20 Island working, even after there was a Board of  
21 Corrections investigation done where all findings are  
22 on the Department of Corrections' fault. Every day I  
23 see my grandson suffering, fighting to live day to  
24 day. No one will ever understand the suffering that  
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2 Nicholas is going through and the pain that he is  
3 going through. The pain I have in my heart seeing my  
4 grandson trying to walk, trying to talk, trying to  
5 eat, not being able to get some air or even some sun  
6 is a struggle. Our lives will never be the same. He  
7 is not the same young man that he was. He's unable  
8 to play basketball, football, family activity,  
9 activities, finish school or even work. Our holidays  
10 have not been the same. These officers have caused  
11 damage to my grandson and our family. I am asking  
12 for justice for my grandson and every other life  
13 that's been affected at Rikers Island. These  
14 officers need to be held--

15 SERGEANT AT ARMS: [interposing] Time.

16 MADELINE FELICIANO: Yes. These officers  
17 need to be held accountable for the neglect and  
18 effortless [sic] and premature investigations, its  
19 irruptive behavior by the Department, and for that  
20 reason this is why it is a constant problem at Rikers  
21 Island. These officers need to be held accountable  
22 immediately. I will continue to be my grandson's  
23 voice and every other life that has been lost or  
24 impacted by the neglect of the Department of  
25 Corrections. How much longer it's going to take for

1  
2 the system to make changes? This is an ongoing  
3 problem at Rikers Island. The City, the Mayor, the  
4 Governor need to make changes so that no more lives  
5 can be affected. It is in humanitarian [sic] and it  
6 deprives people's lives. After Nicholas' tragedy,  
7 many more lives have been lost and have been  
8 affected. The Department of Corrections' supervision  
9 needs to make changes. I ask the City for justice  
10 for what has happened. These officers continue to  
11 work and not have accountability. That is not right,  
12 and it's not okay, and changes need to be  
13 implemented. Thank you.

14 COMMITTEE COUNSEL: Thank you. We will  
15 now turn it over to questions from Chair Rivera.  
16 Panelists, please stay unmuted if possible during the  
17 question and answer period.

18 CHAIRPERSON RIVERA: I just want to thank  
19 you all for being here. I know we were together  
20 earlier this morning, and you have been counsel and  
21 being a great advocate for your families. You've  
22 done this consistently, and I know reliving and  
23 retelling the stories and experiences is not easy,  
24 and I know why you do it. And we're very thankful. I  
25 want to see if any of my colleagues have any

1  
2 questions for the families here today, and I know we  
3 all want to her from the Department who I'm grateful  
4 to for being here and listening.

5 COMMITTEE COUNSEL: Thank you. First we  
6 will hear from Council Member Cabán. If any other  
7 Council Members would like to ask a question, please  
8 use the Zoom raise hand function now.

9 SERGEANT AT ARMS: Starting time.

10 COUNCIL MEMBER CABÁN: Good morning.  
11 First of all, Akeem, Melania, Candy, Ms. Madeline,  
12 thank you. Just thank you. I know-- or I don't know  
13 how difficult it is each and every time you show up  
14 and bear your trauma and pain, and you continue to do  
15 it, and you do not owe a single person that. So I  
16 don't take it lightly. I don't take it for granted,  
17 and I just want to start by assuring that I will  
18 certainly, and I think many of my colleagues, will  
19 fight to make sure that your pain translates into  
20 change. But the one thing that I want to-- one thing  
21 that I want to add to this, and in part, on my  
22 colleagues specifically, is that what you heard here  
23 today, and all of you know this, but what you heard  
24 here today is not an outlier. These re not the few  
25 families that were uniquely impacted by our

1  
2 correctional system. This happens every single day  
3 to the majority folks on Rikers Island. I spent  
4 seven years as a public defender, and unfortunately,  
5 these experiences are far from unique, and the  
6 stories that many of us could tell. And I so I just  
7 want to make sure that we are focusing on the fact  
8 that this is not about bad apples. It's not about  
9 individuals, but this is about a system, and a system  
10 in which this is the inevitable outcome of how these  
11 things work, and we need real whole sale,  
12 transformative change here, and again, that is my  
13 commitment to y'all, and I just want to thank you  
14 again for the work that you do, and I'm sending you a  
15 lot, a lot of love. Thank you. I appreciate y'all.

16 COMMITTEE COUNSEL: Thank you. Next we  
17 will hear from Council Member Narcisse followed by  
18 Council Member Abreu, followed by Council Member  
19 Hanif.

20 SERGEANT AT ARMS: Starting time.

21 COUNCIL MEMBER NARCISSE: sorry,  
22 [inaudible] I'm the-- I'm showing my face. I just  
23 want to echo what Council Member Cabán just  
24 mentioned. We are listening to you, and thank you  
25 Chair Rivera, for doing the work and be committed.

1 I'm listening to you, too. It's hard. It's  
2 heartbreaking for a country where we're talking about  
3 freedom. We're talking about opportunity, and we  
4 taking the jail cell for like putting people-- for  
5 me, it's a nightmare just visiting, just visiting  
6 there. And thank you for Council Member Rivera,  
7 Chair, that took us there. And I could not believe my  
8 eyes, and up to now it's a nightmare for me just  
9 seeing it. I just cannot imagine you going through  
10 the process. So, if one thing, we are committed to  
11 look for a different way of doing business. We  
12 cannot talk about the greatest city, the greatest  
13 country in the world and we're treating our people  
14 like that. It's unacceptable. It's not supposed to  
15 happen. We-- in 2022, it should be a place where we  
16 rehab people. Rehabbing patient is important. We  
17 need to give people opportunity. And I'm not saying  
18 that we can fix it overnight, but we are committed.  
19 This City Council members all we talk about is  
20 opportunity to have the best-- we going to make this.  
21 And you can rest assure we're not going to go and  
22 ignore it. We not going to go and might just  
23 continue the same thing as usual. That's the reason  
24 that you have a chair like Carlina Rivera asking the  
25

1 right question, and we're all here to support we have  
2 a better system in place. And people don't believe  
3 [inaudible] jail. People need to be a place where  
4 they can have the rehabilitation they need, whether  
5 it's mental-- we need to have more set-up to educate,  
6 to continue giving the opportunity. That's all I can  
7 say. Just, I can feel you, Madeline. I can feel  
8 your pain. Hailey, I can feel it. And brother, so  
9 your brother Akeem, I can hear you. We are here for  
10 you and we're going to do everything we can do to  
11 support. So, thank you for coming here. I know it's  
12 not easy. Thank you.

14 COMMITTEE COUNSEL: Thank you. Next we  
15 will hear from Council Member Abreu, followed by  
16 Council Member Hanif.

17 SERGEANT AT ARMS: Starting time.

18 COUNCIL MEMBER ABREU: I just want to  
19 thank you Madeline, and thank you Candy. Thank you  
20 to Akeem. Thank you to Melania. Your powerful  
21 testimony today was very courageous. I just wanted  
22 you to know that we're listening to you. Under  
23 Carlina Rivera's leadership, she's going to make sure  
24 we're asking all the right questions to help tackle  
25 this issue head-on. There's a better way, and we

1 know that. We need to send solitary confinement.  
2  
3 It's that simple. Thank you.

4 COMMITTEE COUNSEL: Thank you. Next we  
5 will hear from Council Member Hanif.

6 SERGEANT AT ARMS: Starting time.

7 COUNCIL MEMBER HANIF: Thank you. First,  
8 I just want to appreciate Chair Rivera for opening  
9 today's hearing with the testimonies of impacted  
10 families and impacted people who've experienced  
11 solitary confinement. We have to abolish this  
12 practice. We have to end solitary confinement. The  
13 last 20 minutes, listening to your testimony, was  
14 extremely painful. Like my body is fuming hearing  
15 your truths, hearing the violence that your family  
16 endured, Candy you endured, and the ways in which  
17 families have been experiencing the devastating  
18 repercussions and consequences. I'd love to learn a  
19 little bit more, Candy, from you about the support  
20 services that you described. I think that would be  
21 really good for me to understand a little bit more  
22 about day-to-day what kinds of services are helping  
23 you, what additional resources that you need, that  
24 this Council can continue to speak up about and  
25 invest in. Candy, thank you. Thank you for sharing.



1  
2 Your testimony was the hardest for me to sit through.  
3 That was really hard to hear. And so I can't imagine  
4 what you're going through day to day and the-- if  
5 healing is even possible. So, I'd love to hear from  
6 you just a little bit more about your story and the  
7 resources that you need. I'm committed. This  
8 committee is committed. This Council has been  
9 standing up to the Administration since the  
10 beginning, led by Council Member Cabán when we had  
11 put out a letter saying that we need to halt solitary  
12 confinement. That's where we stand. That's what  
13 we're committed to. So, Candy, if you feel  
14 comfortable to expand on your testimony, I'd love to  
15 give you the floor.

16 CANDY: Can you hear me? Hello? Can  
17 anyone hear me?

18 SERGEANT AT ARMS: Yes, we can.

19 CANDY: Okay. Well, right now I'm  
20 speaking to a therapist every month, and I speak to a  
21 psychiatrist every month. That really helps me to  
22 cope with my suicidal ideations. And sometimes I  
23 just take a nice warm bath or a nice hot shower, and  
24 that will, you know, pretty much get me through the  
25 day. Sometimes it-- my eating habits. Sometimes

1 I'll go get some ice cream to make me feel better.  
2 Little simple things like a shower, a ice cream,  
3 that'll help me cope, because you can't get that in  
4 solitary confinement, ice cream, nor a shower.  
5

6 COUNCIL MEMBER HANIF: Do others want to  
7 chime in? I know the families talked about just your  
8 own experiences with mental health issues or just the  
9 impact of needing to retell these stories over and  
10 over, whether at the hearings or rallies. Akeem, I  
11 saw your hand up.

12 UNIDENTIFIED: Yeah, we should unmute Mr.  
13 Browder.

14 AKEEM BROWDER: Thank you. As long as  
15 you can hear me. I know for solitary confinement  
16 victims, the thought is in the moment, even though we  
17 can try to piece together things afterwards, like try  
18 to get them therapy, try to get them some kind of  
19 relief, but the relief is-- the damage is already  
20 done. And so we-- even though we appreciate, and I'm  
21 sure it's still needed, that a lot of us, even the  
22 families, family members that-- of the directly  
23 impacted need aftercare, if you want to call it. But  
24 in the moment, you know, when someone's calling out  
25 for therapy-- at the Kalief Browder Foundation, my

1 organization, we're on Rikers, we are-- they are in  
2 the moment on Rikers. And yet, you know, a lot of my  
3 youth, they ask for therapy, and there's a mandate  
4 that within five hours of asking, they are supposed  
5 to get to speak to someone. Yet, I can tell you, I  
6 have people to this day, like right this very moment,  
7 that have not seen a counselor in two months. And  
8 so, the amount of money that we spend on-- kind of  
9 in-- just housing a person, more than half a million,  
10 550,000 dollars to house a person at Rikers Island,  
11 and yet the amount of mental health, the budget for  
12 mental health is not nearly enough. I mean, we're  
13 talking about a couple thousand dollars dedicated to  
14 mental health services or medical services or dental  
15 services even, and yet, that doesn't scratch the  
16 amount that I as a tax payer, you as a tax payer, and  
17 everyone on this call, in this meeting is paying  
18 towards getting them that-- the services they need.  
19 I have youth that need medication that haven't gotten  
20 it in a month and a half. This adds to the  
21 inevitable fact that they will have mental health  
22 issues. If not even physical, psychological issues.  
23 I'll stop there.

24  
25 SERGEANT AT ARMS: Time expired.

1  
2 COMMITTEE COUNSEL: Thank you. Next, we  
3 will hear from Council Member Schulman.

4 SERGEANT AT ARMS: Starting time.

5 COUNCIL MEMBER SCHULMAN: Thank you.

6 Thank you very much. I want to-- first, I want to  
7 thank the Chair for this amazing hearing today and  
8 for allowing all of you testify first before the  
9 Administration. I think that that's really important,  
10 and you're-- all of your testimonies were  
11 extraordinarily compelling and heartfelt, I want you  
12 to know that. And I want to thank you for the courage  
13 for doing that. I want to thank you. I know it's  
14 painful probably to do this, because it's public. You  
15 know, everybody sees this. I will tell you that my  
16 late life partner worked for the Fortune Society  
17 with-- for a long time she was a case manager there,  
18 and so she would talk to me about the fact that  
19 people-- so she took care of people that came out of  
20 Rikers, and also they have alternatives to  
21 incarceration, but let's talk about the Rikers piece  
22 which is a lot of her clients had mental health  
23 issues, and when they came out there was no provision  
24 for them to continue to get whatever services,  
25 whatever little services they were getting at Rikers,

1 on the outside. And at the time, I worked at Health  
2 + Hospitals, and so I made phone calls to get her  
3 clients into a program or into one of the public  
4 hospitals. And there's a real disconnect on mental  
5 health issues. About 50 percent of those on Rikers  
6 have mental health issues, and that's something-- I'm  
7 Chair of the Health Committee. It's something I'm  
8 extraordinarily committed to, as ae the rest of my  
9 colleagues who have spoken today and how are here  
10 today, and so I want you to know that there's a  
11 commitment on my part to make sure that people get  
12 the services they need, because once we get them in  
13 care and they get the right medications and all of  
14 that, I think that's going to go a long way to  
15 helping people. And so I just want you to know you  
16 were heard today, and I want to thank you very much  
17 for coming.

19 COMMITTEE COUNSEL: Thank you. We will  
20 now turn back to Chair Rivera for any additional  
21 questions.

22 CHAIRPERSON RIVERA: I just want to thank  
23 you. I want to thank my colleagues for their  
24 comments. I know that they'll bring this same focus  
25 to questioning the Department of Correction, and to

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COMMITTEE ON CRIMINAL JUSTICE

the Department of Correction for being here and listening. Thank you again. Thank you for your time for this morning, for again, engaging in this hearing with us, and as always, looking forward to working with you as you lead this movement for change. Thank you.

COMMITTEE COUNSEL: Thank you. Now we will turn to our next panel of the Administration. I will administer the oath to all members of the Administration. After I say the oath, please wait for me to call your name and respond one by one. Please raise your right hand? Do you affirm to tell the truth, the whole truth and nothing but the truth before this committee and to respond honestly to Council Member questions? Commissioner Louis Molina?

COMMISSIONER MOLINA: I do.

COMMITTEE COUNSEL: Chief of Staff, Kat Thompson.

COMMISSIONER MOLINA: She's not present.

COMMITTEE COUNSEL: Chief of Department, Kenneth Stukes?

CHIEF STUKES: Yes.

COMMITTEE COUNSEL: Deputy General Counsel, Melissa Guillaume?

DEPUTY GENERAL COUNSEL GUILLAUME: Yes.

COMMITTEE COUNSEL: Executive Director of Health Affairs, Rabiah Gaynor?

EXECUTIVE DIRECTOR GAYNOR: Yes.

COMMITTEE COUNSEL: Chief of Mental Health for CHS, Doctor Bipin Subedi?

DOCTOR SUBEDI: Yes.

COMMITTEE COUNSEL: And Senior Vice President for CHS, Doctor Patricia Yang?

DOCTOR YANG: Yes, I do.

COMMITTEE COUNSEL: Thank you. We will now proceed with testimony from the Administration. First we will hear form Commissioner Molina followed by Doctor Subedi. Commissioner Molina, you may begin when ready.

COMMISSIONER MOLINA: Good morning Chair Rivera, and members of the Committee on Criminal Justice. I am Louis Molina, the Commissioner of the Department of Correction. I am joined today by Chief of Department Kenneth Stukes, Deputy General Counsel Melissa Guillaume, Executive Director of Health Affairs Rabiah Gaynor, and I thank you all for this opportunity to discuss these important matters and my commitment to addressing them. I want to thank the

1 family members for sharing their stories and  
2 experiences. I know it's not easy to discuss the  
3 tragic events and experiences that you experienced  
4 and your loved ones in a public setting. I take your  
5 experiences and the experiences of your loved ones to  
6 heart, and you have my sincere commitment as the  
7 leader of this agency to enacting meaningful change  
8 within our city's jail system, so that tragedies like  
9 these do not occur again. While I have never  
10 experienced the pain from the loss that the family  
11 members described, I do understand the feeling of  
12 despair. I myself remember like it was yesterday,  
13 even though it was more than 20 years ago, as I have  
14 shared with this committee before, a member of my own  
15 family experienced incarceration. And I remember  
16 feeling despair that they had lost all hope to  
17 survive their incarceration at that time which still  
18 had years to go before ending. I can remember  
19 traveling across the country while other family  
20 members travel for hours by bus in the Bronx to visit  
21 them. And by the grace of God, it was my family  
22 members' visit day, and that family visit, that  
23 family intervention allowed them to survive  
24 incarceration. So, while I do not pretend to know  
25



1  
2 the pain of the loss the family members experienced  
3 and described this morning, I recall my own despair  
4 of the possibility of losing my family member to  
5 self-harm, and possibly never having another moment  
6 to tell them how much I loved them. As the family  
7 members that were on the panel have laid bare, it is  
8 undeniable that the past two years have brought about  
9 immense hardship, anxiety, and grief. Five  
10 individuals in custody have lost their lives to  
11 suicide since the beginning of the pandemic: Ryan  
12 Wilson, Javier Velasco, Wilson Diaz-Guzman, Segundo  
13 Gualpa, and Brandon Rodriguez. These deaths are  
14 tragic and my condolences go out to their families  
15 and loved ones. I understand that the lack of  
16 information in the deaths that have occurred over the  
17 past two years has been painful and frustrating for  
18 the family and loved ones of these individuals. They  
19 deserve answers, and we are working with the  
20 partners-- with our partners in the Bronx DA's  
21 office, the Department of Investigation, and the New  
22 York State Attorney General to ensure that these  
23 matters are investigated fully. In order to preserve  
24 the integrity of the cases and ensure that outcomes  
25 are fair and just for everyone involved, the

1 Department is unable to comment or provide  
2 information related to these incidents until all  
3 investigations have been closed. However, we are  
4 committed to working with family members and loved  
5 ones and providing them with information that is  
6 readily available to us, or directing them to the  
7 appropriate authority that is best positioned to  
8 provide a response. Our jails, like jails  
9 everywhere, are a reflection of our community. The  
10 people that work and live in our jails come from our  
11 communities, and bring issues experienced by our  
12 communities with them to our facilities. Because of  
13 this, we cannot talk about issues related to mental  
14 health within our city jails without acknowledging  
15 the larger context, which is that all New Yorkers  
16 have collectively experienced tragedies and loss over  
17 the past two years. Our lives were utterly upended,  
18 in all likelihood, forever changed by the global  
19 pandemic. We lost family, loved ones, co-workers and  
20 community members across the city. New York City  
21 jails were not spared. In the face of all this,  
22 Department staff continued to report to duty and  
23 people from our communities continued to be admitted  
24 into custody, into facilities that were not designed  
25

1 or equipped to handle the impact of a pandemic. As a  
2 result of the pandemic, the Department was forced to  
3 fundamentally change how our jails operate. Programs  
4 and services that supported people's wellbeing and  
5 hope for the future were suspended, leaving them with  
6 little to do and fewer means of coping with increased  
7 stressors. Visitation with family and loved ones was  
8 abruptly suspended during a time of incredible  
9 anxiety and many unknowns. When many of us wanted  
10 more contact with family and loved ones than ever,  
11 quarantine protocols further isolated individuals  
12 within the jails. The impacts of the pandemic were  
13 felt throughout the justice system, which led to  
14 delays in court processing, increasing lengths of  
15 stay. While many New Yorkers were able to shift to  
16 remote work, to grieve and adjust to the challenges  
17 of the pandemic from afar, the majority of our staff  
18 came to work during the height of the pandemic and  
19 continue to do so today. Neither our jails nor our  
20 staff were ever intended to support a population  
21 under these circumstances; these measures and the  
22 systematic disinvestment in our city jails and  
23 workforce had a profound impact on the mental health  
24 and overall wellbeing of those in our care and those  
25

1 that work in the jails. I do not think these  
2 challenges are insurmountable, but I do acknowledge  
3 that we have a lot of work ahead of us. We must all,  
4 collectively as a city, work together to improve  
5 conditions within our jails. My vision for this  
6 agency is to create a culture of discipline and  
7 service to persons experiencing incarceration,  
8 working collectively with all stakeholders throughout  
9 the city and the justice system, to create an  
10 operational ecosystem of safety and rehabilitation.  
11 Some of this work has already begun. While staffing  
12 is still not where I want it to be, over 1,300  
13 officers have returned work since the beginning of  
14 the year, which has allowed the Department to shift  
15 five out of eight facilities back to eight-hour tours  
16 of duty. These shifts have allowed us to begin  
17 normalizing operations and will enable us to move  
18 forward with strategic reforms that will create  
19 safer, more humane jails. As COVID positivity rates  
20 have come down, we have worked diligently to  
21 reinstate vital programs and services for people in  
22 custody. External programs returned to the  
23 facilities in January, in-person visitation resumed  
24 in February, and in March we held congregate  
25

1 religious services to celebrate Purim, Ramadan,  
2 Easter, and Orthodox Easter. We look forward to  
3 resuming more congregative programming in a safe,  
4 gradual manner in the coming weeks to help restore a  
5 sense of normalcy for the people in custody and  
6 provide them with the support they need and deserve.  
7 Although programs and services can provide an  
8 important baseline for wellness and stability, over  
9 the past several years, we have seen a significant  
10 increase in the percentage of the New York City jail  
11 population that struggles with mental illness. Today,  
12 roughly 50 percent of the jail population is  
13 receiving mental health services while in custody.  
14 Many of these individuals are entering our jails with  
15 pre-existing conditions, such as mental illness or  
16 substance abuse, and must contend with the  
17 psychological and emotional dysregulation of  
18 incarceration. We are proud to partner with  
19 Correctional Health Services, who provides health and  
20 mental health services across our facilities, to  
21 support these individuals while they are in our  
22 custodial care. In addition to health services,  
23 healthcare services provided by CHS, the Department  
24 also partners with a number of contracted program  
25

1 providers to afford access to programming that  
2 enhances behavioral coping skills, supports anger  
3 management, addresses substance use, and encourages  
4 productive and prosocial behavior. It is our goal to  
5 address the needs of the whole person while in our  
6 custody, which includes providing various levels of  
7 mental health support that meets the unique need of  
8 the individual. For individuals in need of enhanced  
9 support, the Department runs several specialized  
10 housing units in collaboration with CHS. Safe and  
11 inclusive housing options are part of an evolving  
12 conversation about how to best to meet a wide  
13 spectrum of needs. There is no one size fits all  
14 approach, and the Department has worked tirelessly  
15 with CHS to ensure that we provide a responsive plan  
16 of action for incarcerated individuals with  
17 significant mental health needs. Although all  
18 individuals have access to mental health providers,  
19 certain individuals may require structured support  
20 and more frequent observation. For that population,  
21 we operate Mental Observation units. Mental  
22 Observation units operate under the guidance of a  
23 multi-disciplinary team of unit-based mental health  
24 providers who conduct daily rounds, provide group  
25

1  
2 programing and individual psychotherapy, and oversee  
3 medication treatment. These MO units are not  
4 punitive and afford the same out-of-cell time as  
5 General Population units. For individuals with  
6 serious mental illness we require intensive support  
7 but who do not require hospitalization, the  
8 Department works in conjunction with CHS to operate  
9 the Program for Accelerating Clinical Effectiveness,  
10 known as PACE. PACE focuses on enhancing coping  
11 skills, improving communication abilities, and  
12 promoting insight and competency in managing one's  
13 mental illness, emotions and behavior. CHS advises  
14 the Department on which individuals are suited for  
15 PACE placement based on their clinical need. The  
16 Department recognizes that individuals with serious  
17 mental illness do not belong in any form of  
18 restrictive housing. Individuals with guilty  
19 adjudications for serious infractions may be assigned  
20 to Clinical Alternative to Punitive Segregation, CAPS  
21 units, based on a clinical determination made by CHS.  
22 The CAPS units provide intensive mental health  
23 treatments for individuals with serious mental  
24 illness who have been adjudicated for a serious  
25 infraction but do not need to be hospitalized. Like

1 PACE, CAPS units are staffed by both DOC and CHS  
2 personnel who support residents by helping them  
3 enhance their coping skills, improve their  
4 communication skills, and develop insight and  
5 competency in managing their mental illness as well  
6 as their emotions and behavior. In addition to  
7 providing appropriate therapeutic housing, the  
8 Department also recognizes that maintaining robust  
9 policies and procedures for the prevention of suicide  
10 and self-harm is critically important to supporting  
11 those entrusted to our custodial care. During the  
12 pandemic, suicide rates rose across the United States  
13 for people aged 10 to 34, as well as for Black and  
14 Latino men specifically. Our jail population  
15 converges on three of these demographics: 57 percent  
16 of the overall NYC jail population is comprised of  
17 individuals aged 19 to 34, and the overwhelming  
18 majority of the population are Black and Latino men.  
19 In addition, roughly 80 percent of the Department's  
20 uniform workforce identify as Black or Latino, and  
21 they certainly have not been spared from the stress  
22 of the pandemic or the failings of this agency over  
23 the past few years. All uniform members of service  
24 receive training in mental health, mental health  
25



1 first aid, suicide prevention, and CPR certification  
2 at the Academy. In addition, they are trained on the  
3 Department's suicide prevention policies, which are  
4 reiterated to them constantly through our rollcall,  
5 posters placed throughout the facilities, and other  
6 means. These trainings educate staff on how to  
7 identify individuals who may be in distress or  
8 crisis, and instruct staff on the steps they must  
9 take to make timely and appropriate referrals to CHS  
10 for mental health evaluation, to monitor individuals  
11 who may be at risk of self-injury or suicide, and to  
12 immediately intervene if these behaviors are  
13 observed. All staff are equipped with a special duty  
14 knife to facilitate rapid disabling of ligatures that  
15 may be used as a means of self-injury or suicide.  
16 Individuals entering the Department's custody are  
17 screened at intake for risk of suicide, and evaluated  
18 by CHS. Individuals who appear to be at risk for  
19 self-injury or suicide are immediately referred to  
20 CHS, who makes a determination as to whether that  
21 individual should be placed on suicide watch.  
22 Individuals in need of constant supervision, as  
23 determined by CHS, are placed in designated housing  
24 areas that can support enhanced observation and a  
25

1 higher level of mental healthcare. In addition, the  
2 Department maintains a work detail of Observation  
3 Aides, also known as Suicide Prevention Aides or  
4 SPAs. These are individuals in custody who are vetted  
5 and trained to identify unusual or suicidal behavior  
6 and immediately report these behaviors to a housing  
7 unit officer. They are deployed throughout housing  
8 areas in the Department where individuals may be at  
9 higher risk for suicide, as well as in the intake  
10 areas. They do not supersede an officer's duty to  
11 maintain supervision or intervene if an incident  
12 arises, but they offer a tangible means of safety and  
13 connection for individuals in our custody who are  
14 experiencing acute distress and are in need of  
15 additional support. Tragically, despite our best  
16 efforts, some individuals succeed at taking their own  
17 lives. Whenever an individual in custody passes  
18 away, we deploy our Ministerial Services staff to  
19 make an in-person notification to the next of kin  
20 that has been identified by the individual. Our  
21 chaplains deliver this terrible news with compassion  
22 and stay with the family member or loved one to  
23 process the loss, pray, and help them cope. In  
24 addition, we have recently instituted a policy  
25

1  
2 whereby DOC social workers and counselors will  
3 respond to a housing area or other affected area  
4 following a loss of life to engage with the people in  
5 custody who may have witnessed the event and provide  
6 support and trauma-informed care. DOC staff will  
7 also make referrals to CHS mental health staff for  
8 further treatment and follow-up. While these efforts  
9 provide a safety net for individuals in our custody  
10 experiencing profound mental distress, the reality is  
11 that a jail setting is not appropriate for  
12 individuals with acute mental health needs. As a  
13 City, we need to support efforts for alternatives to  
14 incarceration which will divert certain eligible  
15 people away from jail with appropriate supervision in  
16 the community in place of pre-trial detention. We  
17 should be supporting efforts to increase the presence  
18 of mental health and substance abuse courts. These  
19 courts provide a holistic approach at case processing  
20 and in conjunction with treatment programs and case  
21 managers, these courts support people who enter into  
22 the criminal justice system as a result of mental  
23 health or substance issues and who should be treated  
24 as such during the criminal justice process. I  
25 believe we also need to bolster supportive housing,

1 which I know is a focus for this City Council. For  
2 my part, you have my continued commitment to  
3 improvement and reform. I know that implementing best  
4 practices and sustaining minimum standards cannot  
5 exist without a timely and meaningful discipline  
6 process for our staff, which quite frankly has never  
7 existed in this Department. For all the public  
8 rhetoric of the prior Administrations, when comparing  
9 the same initial time in office to the prior two  
10 Commissioners, I have closed out and administered  
11 final disciplinary dispositions in over 725  
12 disciplinary cases, while the prior two Commissioners  
13 closed only 322 and 208 disciplinary cases  
14 respectively in the same timeframe. If leadership at  
15 its highest level does not hold people accountable  
16 that lack of accountability trickles down to all  
17 supervisory ranks, and does nothing but normalize  
18 mediocrity. This attitude, and the environment it  
19 has created in our jails, has led to failures of the  
20 past two years and include the tragic losses of life,  
21 and it will not continue. Now I will address the two  
22 pieces of legislation being heard today. Regarding  
23 Intro 30, related to medical access during lock-ins,  
24 my team is reviewing the language and looks forward  
25

1 to working with Council on this important issue. We  
2 are committed to providing access to healthcare to  
3 all people in custody, and we work closely with CHS  
4 to make this happen. Regarding Intro 181, related to  
5 publicly available Departmental policies, we are also  
6 reviewing the language of this bill and are certainly  
7 willing to do a review of our current policies and  
8 determine if there are more than can be posted online  
9 in the meantime. Before I conclude, I would like to  
10 remind the Council and the public that my team in the  
11 very limited ways in which we can publicly discuss  
12 any specific case related to self-harm or suicide.  
13 Regardless, we appreciate the opportunity to discuss  
14 mental health support and self-harm and suicide  
15 prevention efforts within our jails, and we welcome  
16 any questions you have at this time.

18 COMMITTEE COUNSEL: Thank you. Now, we  
19 will turn to Doctor Subedi. You may begin when  
20 ready.

21 DOCTOR SUBEDI: I am Dr. Bipin Subedi,  
22 Chief of the Mental Health Service at NYC Health +  
23 Hospitals Correctional Health Services, also known as  
24 CHS. I appreciate the opportunity to testify today on  
25 the topic of self-harm and suicide prevention in New

1  
2 York City jails. While Commissioner Molina has  
3 spoken to the prevention of self-injury and suicide  
4 among incarcerated individuals from an environmental  
5 and operational perspective, I can address the  
6 clinical risk factors for these behaviors and  
7 contextualize self-injury in the jail setting. Even  
8 before the pandemic, persons detained in jail were  
9 more than five times more likely than the community,  
10 and almost two times more likely than prisoners, to  
11 experience serious psychological distress. According  
12 to data from the Bureau of Justice Statistics, in  
13 2019, national jail suicide rates were more than  
14 twice that of the community and almost double state  
15 prison rates. The jail environment is [inaudible]  
16 psychological instability, self-harm, and suicide for  
17 several reasons. Individuals enter jail with high  
18 levels of stress due to their recent detention,  
19 separation from family, disruptions in care, and loss  
20 of autonomy and access to usual outlets for coping.  
21 Uncertainty about the outcome of legal cases and the  
22 unpredictability of the jail environment can cause  
23 additional tension and anxiety. All these factors  
24 can exacerbate symptoms of an existing mental  
25 illness, as well as induce psychological distress and

1 new self-injury in individuals without a history of  
2 mental health problems. The above conditions also  
3 contribute to suicide being the leading cause of  
4 death in jails across the United States, with a rate  
5 of about 49 deaths per 100,000 individuals in 2019.  
6 While some incarcerated individuals harm themselves  
7 because of a desire to die, others self-harm to  
8 express and manage distress or to communicate an  
9 unmet need. In addition to relieving tension or  
10 anxiety, self-injury in a jail environment can also  
11 be a pathway for immediate attention when an  
12 individual does not believe other forms of  
13 communication would be successful. The majority of  
14 the self-harming behavior in jails is defined as non-  
15 suicidal self-injury, or NSSI, which is self-  
16 inflicted damage to one's own body, for example  
17 cutting, without the intent to die. Literature  
18 suggests that individuals in the criminal-legal  
19 system report NSSI at higher rates than people in the  
20 general population. The lack of lethal intent does  
21 not make NSSI any less serious or concerning because  
22 it can be fatal, even if not intentional. NSSI is  
23 particularly concerning in a population with  
24 extensive histories of trauma, which can lead to  
25

1  
2 impulsivity and rapid emotional changes. This is why  
3 CHS uses a broad definition of self-injury when  
4 assessing and caring for patients. Understanding  
5 these challenges, in 2016, when CHS, as a new  
6 division of New York City Health + Hospitals, became  
7 the direct health care provider in NYC jails, it  
8 implemented a robust mental health system of care.  
9 CHS hired additional mental health professionals with  
10 a focus on strengthening oversight and supervision;  
11 created a strong clinically based suicide prevention  
12 program centered around early detection, individual  
13 risk assessment, and treatment planning, as well as  
14 the close monitoring and investigation of all self-  
15 injury regardless of severity, and established  
16 specialty units for individuals with serious mental  
17 illness, otherwise known as SMI, which improved  
18 access to care and medication adherence and decreased  
19 injury due to violence. These interventions  
20 significantly improved the mental health services  
21 available to people incarcerated in New York City.  
22 As Commissioner Molina discussed in his testimony,  
23 the COVID-19 pandemic destabilized the jails in  
24 profound and impactful ways at both the individual  
25 and systemic level. Since the spring of 2020,



1 detained individuals have contended with court  
2 delays, restricted communication with family,  
3 friends, and attorneys, and health concerns for  
4 themselves and for loved ones. The ongoing and far-  
5 reaching disruptions in the functioning of the jail  
6 throughout 2020 and 2021 served to exacerbate the  
7 pressures and stresses on detained persons. Although  
8 rate of self-injury decreased during the first three  
9 months of the pandemic, it subsequently increased  
10 approximately 75 percent in the subsequent quarter  
11 across all housing areas and several age groups,  
12 peaked during the spring of 2021, and remains  
13 elevated from pre-pandemic levels. This increase in  
14 self-harm has been driven by non-suicidal self-injury  
15 in non-SMI population and the percentage of  
16 individuals requiring referral to the hospital for  
17 self-injury has not changed. Yearly suicide rates  
18 have remained generally stable since 2019. The  
19 global increase in non-suicidal self-harm and the  
20 fact that the percentage of patients self-injuring  
21 with SMI has decreased by more than 40 percent since  
22 the pandemic began, strongly suggests that systemic  
23 factors are inducing this phenomenon. Since the  
24 pandemic, CHS has taken significant additional steps  
25

1  
2 to minimize risk of self-harm and suicide related to,  
3 and independent of, mental illness. This includes  
4 focused efforts to ensure individuals with mental  
5 health needs are assessed early in the course of  
6 incarceration; the creation of additional mental  
7 health therapeutic housing areas, including one in  
8 the intake facility; central mechanisms to identify  
9 and escalate known high-risk individuals for  
10 evaluation; and instituting a lower threshold for  
11 referring and placing patients on suicide-watch  
12 observation and more stringent criteria for  
13 transferring them to general population. CHS has  
14 also provided education to clinical staff on suicide-  
15 risk assessment and to correctional officers on  
16 suicide prevention and the importance of taking all  
17 NSSI seriously. CHS also works with the Department  
18 of Correction and other City partners to advance  
19 criminal-legal reform efforts. This includes the  
20 creation of more normative and humane borough-based  
21 jails, in which approximately 50 percent of the  
22 housing units will be therapeutic, and hospital-based  
23 jail units for those who have significant medical and  
24 mental health needs. CHS also continues to support  
25 alternatives to incarceration and greater access to

1 community-based mental health services and supports.  
2 Prior to the pandemic, CHS was able to demonstrate  
3 that the implementation of robust clinical  
4 interventions could help mitigate the harms  
5 associated with the jail setting. Notably, from 2016  
6 to 2020, the yearly rate of jail suicide in New York  
7 City was significantly lower than the national  
8 average, the one completed suicide during a four-year  
9 period between 2016 and 2020. There were four  
10 confirmed in-custody deaths from suicide in 2021, and  
11 one suicide-related death occurring just after  
12 release from custody. Since and in part due to the  
13 pandemic, there has been a significant increase in  
14 the environmental and systemic stressors throughout  
15 the entire criminal legal system that have negatively  
16 impacted the people we treat. Healthcare staff will  
17 continue to utilize all the tools we have to try to  
18 mitigate and manage the self-injury risks to our  
19 patients; however, it is crucial that all  
20 stakeholders recognize the inherent risks of  
21 involvement in the entire criminal legal system up to  
22 and including jail detention, especially during  
23 public health emergencies, and that a myriad of  
24 factors contribute to the distress and self-harm of  
25

1                                   COMMITTEE ON CRIMINAL JUSTICE                                   60  
2   incarcerated people.  Regarding Intro 30, related to  
3   medical access during lock-ins, CHS will work with  
4   the Department in reviewing the legislation.  We,  
5   too, look forward to working with Council on this  
6   important issue, as ensuring our patients can access  
7   healthcare services is vital to their care and our  
8   operations.  I will close by taking a moment to  
9   acknowledge the remarkable work of CHS' healthcare  
10  workers.  I am here representing a large team of  
11  professionals who remain committed to treating  
12  people, our patients, during extremely difficult  
13  times.  These past two years have been especially  
14  challenging, and I want to thank them for their  
15  ongoing dedication and sacrifice in performing this  
16  meaningful work.  Thank you.

17                                   COMMITTEE COUNSEL:  Thank you.  I will  
18  now turn it over to questions from Chair Rivera.  
19  Panelists, please stay unmuted if possible during  
20  this question and answer period.

21                                   CHAIRPERSON RIVERA:  Good morning.  Thank  
22  you for being here.  Thank you for listening to the  
23  families who testified before you all and for  
24  remaining with us throughout the duration of the  
25  hearing.  So, where are Suicide Prevention Aids

1  
2 deployed in the facilities, and how many are in  
3 restrictive housing and new admission?

4 COMMISSIONER MOLINA: Good morning,  
5 Chair. I'd like to have our Executive Director  
6 Rabiah Gaynor respond to your question.

7 EXECUTIVE DIRECTOR GAYNOR: Good morning.  
8 My name is Rabiah Gaynor. I am Executive Director of  
9 Health Affairs. So, to answer your question, the  
10 Suicide Prevention Aids, also known as SPAs, they are  
11 within the MO unit. My division specifically tests  
12 and trains the Suicide Prevention Aids, and then  
13 there's a series of steps afterwards. So, they're  
14 throughout the Department in the MO units wherever  
15 people are on suicide watch. Now, they're in intake  
16 areas as well.

17 CHAIRPERSON RIVERA: Could you provide  
18 the number of officers needed to supervise an  
19 individuals on suicide watch?

20 EXECUTIVE DIRECTOR GAYNOR: The number of  
21 officers, there's usually a suicide watch officer,  
22 Correction Officer, but you also have the Suicide  
23 Prevention Aids which are other detainees in custody  
24 that are also present in the area.

1  
2           COMMISSIONER MOLINA: And ma'am, just for  
3 a point of clarification, the number of officers  
4 required is really driven by the number of patients  
5 that CHS designates needs to be on suicide watch. So  
6 today, that number-- do we have that number today?

7           EXECUTIVE DIRECTOR GAYNOR: We have  
8 yesterdays, because today's is probably promulgated,  
9 but I can't look at it now, but as of yesterday we  
10 had 40 individuals in custody on suicide watch.  
11 Today, the numbers may be slightly different.

12           CHAIRPERSON RIVERA: Okay, 40 individuals  
13 currently. So you mention there is an officer and  
14 the aid, but have there been any instances where only  
15 one officer was on suicide watch?

16           EXECUTIVE DIRECTOR GAYNOR: I mentioned  
17 there's an officer that is supposed to be provided  
18 when someone is determined be in need of suicide  
19 watch, and then you also have the Suicide Prevention  
20 Aids which one person in the area as well.

21           COMMISSIONER MOLINA: And just so that  
22 we're clear, ma'am, taking notes, Suicide Prevention  
23 Aids do not do enhanced constant supervision for  
24 these patients. It's Correction Officers that do  
25 that work. They're there as an extra layer if they

1  
2 observe behaviors that might be indicative of self-  
3 harm or suicide, and they're to alert the housing  
4 officer so that they can respond to that individual's  
5 needs.

6 CHAIRPERSON RIVERA: So, my question as  
7 to whether there is only one-- is there a ratio-- do  
8 you use your discretion? For example, if there are  
9 40 individuals right now, how many officers are  
10 there? I understand the Suicide Prevention Aids, but  
11 I'm asking specifically about the officers, because  
12 I'm also curious to know what happens when the  
13 officers leaves the post or responds to an emergency?  
14 Is the individual on suicide watch left unattended?

15 COMMISSIONER MOLINA: Okay, yeah, so I'll  
16 have Chief Stukes speak in more nuanced details about  
17 the constant supervision of these patients.

18 CHIEF STUKES: Yes, hi, good morning.

19 CHAIRPERSON RIVERA: Morning.

20 CHIEF STUKES: When a person is placed on  
21 suicide observation by clinical staff, a Correction  
22 Officer is assigned to conduct constant supervision.  
23 So for each person that is on suicide observation, a  
24 Correction Officers is assigned to constantly watch  
25 that person in custody. If that person has to depart

1 the area for any reason, that Correction Officer  
2 follows that person on that unit. So they have two  
3 type of settings when it comes to how the units who  
4 have person in custody are assigned that may be on  
5 suicide observations. It may be what is defined as a  
6 cell area, where the person's assigned to a cell, or  
7 it might be assigned to a dormitory setting where  
8 there are multiple people, but in an open congregate-  
9 style setting. So for each person that is assigned  
10 to a cell area, there is one person who is dedicated  
11 to watch that person in custody.  
12

13 CHAIRPERSON RIVERA: So, while staff  
14 absences are a huge problem, we also heard testimony  
15 today about how various staff members failed to  
16 intervene for eight minutes when they observed  
17 Nicholas Feliciano who was in a cell, which the Board  
18 of Correction extensively reported on. What specific  
19 actions have been taken to hold staff accountable and  
20 to prevent such a horrible situation from ever  
21 happening again?

22 COMMISSIONER MOLINA: Chief?

23 CHIEF STUKES: when it comes to staff  
24 discipline, we have a disciplinary process. As it  
25 pertains to discipline, when a person is in engaging



1 self-injurious behavior resulting in death, these  
2 serious incidents including death in custody are  
3 investigated internally, and externally, and  
4 dependent on the case externally and discipline may  
5 be pursued depending on the outcome of that  
6 investigation. Discipline may be issues for failure  
7 to adhere to one of many departmental policies during  
8 the course of the incident or related to the actual  
9 incident. If the Department policy is violated, is  
10 identified and subsequently verified, staff are  
11 referred to appropriate discipline which may include  
12 loss of annual leave time, suspension, and a form of  
13 charges that may result in future disciplinary action  
14 including termination.

16 CHAIRPERSON RIVERA: I think, you know,  
17 you kind of alluded to this, but that the Board of  
18 Corrections is absolutely instrumental in having a  
19 balance and accountability measures within the  
20 Department. you mention investigations, you know,  
21 the Council is putting forward and ask to make sure  
22 that the Board of Corrections has the proper  
23 expertise, specifically medial expertise to help them  
24 conduct their investigations. So I hope you will  
25 join us in that call for resources to the Board. The

1 Board has also-- their minimum standards require that  
2 people in custody receive written communication about  
3 the availability of mental health services, the  
4 confidentiality of those services and procedures for  
5 gaining access. Is this being done and when do  
6 people in custody receive information about mental  
7 health services? Is it just that intake?

9 COMMISSIONER MOLINA: so ma'am, I'd like  
10 to refer that question to CHS since it's very  
11 medically related to people's healthcare.

12 DOCTOR SUBEDI: For individuals that are  
13 presented to CHS for evaluation, we do inform them  
14 about their right to treatment and available services  
15 as well as pathways for connecting with us.

16 CHAIRPERSON RIVERA: Can you give us a  
17 little bit more detail on these services? I think  
18 you've heard some very compelling testimony on  
19 availability. So a bit more detail on the mental  
20 health services? Kind of the process if someone is  
21 identified, if someone is observed. You know, what is  
22 the process from there?

23 DOCTOR SUBEDI: Sure, absolutely. So, we  
24 begin our screening of individuals in the system  
25 prior to arraignment through our EPAC services. Then,

1  
2 you know, that-- we do screenings there for both  
3 medical and mental health needs and services and can  
4 divert people to hospitals if needed. For those that  
5 are brought to the City jail system after  
6 arraignments, we both look at screening forms  
7 performed by DOC with regard suicide and mental  
8 health needs. Medical intakes are then performed  
9 within 24 hours of being brought to the jail, or  
10 hours of being brought to the jail. During the  
11 medical intake, there's a screening for mental health  
12 needs. Then that guides referrals to mental health.  
13 In mental health we see all individuals who are  
14 referred within 72 hours that have pathways to  
15 expedite people to be seen earlier if they have more  
16 urgent needs, and this includes acute suicidality.  
17 Once mental health evaluates an individual, we then  
18 perform a complete clinical evaluation as well as  
19 determined clinical risks, and that really guides a  
20 level of care that we can refer that individual to.  
21 So, that can include general population care, which  
22 means that an individual may be in general population  
23 housing and then come to a clinic for their needs, so  
24 psychiatric or in terms of therapy. For individuals  
25 with serious mental illness or more functional risk

1  
2 in the jail settings, we then refer them to our  
3 mental health therapeutic housing unit, and there's  
4 two levels, MO and PACE, and where someone goes  
5 really depends on the level of care that they need.

6 CHAIRPERSON RIVERA: Thank you. I just  
7 want to acknowledge, we've been joined by Council  
8 Members Brewer, Abreu, and Carr. So, thank you for  
9 that. And, you know, we heard testimony about how  
10 the devastating harm of solitary led Kalief Browder  
11 to die by suicide even after he was released from  
12 jail. In line with studies that show that solitary  
13 increases death by suicide post-release. How many  
14 incarcerated people are currently on suicide watch?  
15 You mentioned 40 individuals in custody, but I wanted  
16 to make sure I understood that number. And where are  
17 they housed? How long on average does an  
18 incarcerated person remain on suicide watch, and what  
19 are the criteria to place a person on suicide watch?  
20 I know you touched on that, but would appreciate more  
21 detail. And those criteria are developed exclusively  
22 in consultation with CHS?

23 EXECUTIVE DIRECTOR GAYNOR: Yeah, so I'll  
24 answer. First of all, we-- the Department, DOC, does  
25 not determine who goes on suicide watch. It's

1 determined by Correction Health Services. So, once  
2 they notify us through a transfer notification form,  
3 we are notified that we are to find and assign a  
4 officer to provide one-on-one watch to the  
5 individual. So, as I stated earlier, as of  
6 yesterday, we had 40 people on-- currently on suicide  
7 watch, and they are housed-- to answer your question--  
8 - in the mental health housing, whether it's the  
9 mental observation housing or any other specialized  
10 housing that we discussed earlier such as CAPS or  
11 PACE.

13 CHAIRPERSON RIVERA: So, what changes  
14 have been made to make mental health services readily  
15 and frequently available to incarcerated persons,  
16 including the young adults on Rikers?

17 EXECUTIVE DIRECTOR GAYNOR: Well, we  
18 provide opportunity access to care to mental health.  
19 So, as determined by CHS, once a person has an M  
20 [sic] designation and they're known as a [inaudible]  
21 class member, which means they're under mental  
22 healthcare, then we follow the protocol to get them  
23 [inaudible] care according to the appointments that  
24 mental health schedules and/or in emergency cases  
25 where others reach out to the Department and say the

1 person needs to be seen. So that's something that we  
2 provide, you know, produce them to services in the  
3 clinic to be seen by mental health, and mental health  
4 readily sees the patient, which is very helpful to  
5 us.  
6

7 COMMISSIONER MOLINA: Yeah. I mean, our  
8 department and Health Affairs Unit under Rabiah is  
9 constantly in consultation with CHS periodically  
10 concerning individuals who are continued suicide  
11 watch status, but ultimately, it is a clinical  
12 determination to keep or remove someone from suicide  
13 watch.

14 CHAIRPERSON RIVERA: So, does DOC conduct  
15 joint internal investigation with CHS following a  
16 suicide incident, and how about for serious suicide  
17 attempts, that is those requiring medical treatment  
18 or hospitalization?

19 EXECUTIVE DIRECTOR GAYNOR: Yes, we do  
20 conduct joint meetings with CHS, as the-- you know,  
21 who they identify to discuss the individuals' suicide  
22 attempts, and we discuss it. We also monthly  
23 collaborate with CHS to keep up to date and report  
24 [inaudible] to SCOC [sic] to make sure that we're  
25 reporting out accurately any suicide attempts deemed

1  
2 accurately by CHS. So we communicate with CHS a 100  
3 percent of the time ongoing basis.

4 CHAIRPERSON RIVERA: Could you then  
5 explain the high number of missed medical  
6 appointments, because of-- in terms of not being that  
7 person-- people being produced? Can you explain why  
8 the number of missed medical appointments were so  
9 high?

10 COMMISSIONER MOLINA: Yeah, Chair, I'll  
11 have Chief Stukes talk about that. That's a direct  
12 operational issue. Chief Stukes?

13 CHIEF STUKES: Yes. Good morning. As it  
14 pertains to person who missed medical appointments of  
15 scheduled clinics, one of the main reasons that  
16 persons miss medical appointments is a person in  
17 custody right to refusal. The majority of our  
18 unproduction [sic] of missed appointments is as a  
19 direct result of the person in custody in being  
20 afforded the opportunity for the interventions, they  
21 refuse from the housing unit.

22 CHAIRPERSON RIVERA: Do you have-- I  
23 realize the majority, what the majority means, but do  
24 you have like actual numbers as to how many  
25 appointments and the percentage of those that were

1  
2 because of those reasonings, and whether after this  
3 or during the hearing, can you send us that  
4 breakdown?

5 COMMISSIONER MOLINA: Absolutely, ma'am,  
6 and I'll have Executive Director Gaynor go over some  
7 of those numbers for you.

8 EXECUTIVE DIRECTOR GAYNOR: Yes, I have  
9 March 2022 numbers in front of me. So, given-- I  
10 must elaborate that. The numbers are going to be  
11 high, but it doesn't tell you the total amount of  
12 appointments that were scheduled in comparison for  
13 you to understand. But for March of 2022, we had a  
14 total of 12,745 missed-- non-production appointments  
15 to produce, and this is throughout all of the  
16 facilities. The reasons vary from people being  
17 unavailable because they were out to court, people  
18 being unavailable because they preferred to go see  
19 their loved ones during a visit. The majority of  
20 the numbers, and I have the numbers to share with you  
21 and I will also forward it, were production refusals  
22 just as Chief Stukes stated that the individual  
23 didn't want to come out of the housing areas to come  
24 down for whatever reasons. Some of the non-production  
25 had to do with walk-outs. We produce them DOC to the



1  
2 clinic, but the individuals didn't want to wait and  
3 they refused to wait, and they wanted to be brought  
4 back to the housing area. In those cases, we honor  
5 that because we don't want to have any violence or  
6 any chaos going, so we do bring them back. Many of  
7 occasions were due to programming, they had other  
8 programming going on. They wanted to go to that. A  
9 few were barber shop and a few were recreation, and  
10 then a few were other. And so, we-- you know, so  
11 that total amount added up to 12,745.

12 COMMISSIONER MOLINA: And Madam Chair,  
13 we'll send you the reports for your team, but the  
14 reports are also published on our website.

15 CHAIRPERSON RIVERA: How long does it  
16 take on average for the Department of Corrections to  
17 complete an internal investigation, specifically for  
18 those involved medically with self-harm or suicide  
19 attempt?

20 COMMISSIONER MOLINA: We do conduct  
21 preliminary investigations with our partners with  
22 CHS. What I would tell you is that a lot of that  
23 preliminary work is then shared with the oversight  
24 bodies who are conducting those said investigations.  
25 Those oversight bodies include the State Commissioner

1  
2 on Corrections, also known as SCOC, the Board of  
3 Corrections, and may also involve the Bronx DA's  
4 Office Department of investigations, as well as the  
5 New York State Attorney General's Office. So, on  
6 average, it really depends on the situation, but we  
7 don't really control the timeline of when those  
8 investigations are completed with those other  
9 oversight bodies.

10 CHAIRPERSON RIVERA: When you conduct an  
11 investigation, are the families informed of your  
12 findings?

13 COMMISSIONER MOLINA: We can help with  
14 the families to direct them with the other oversight  
15 bodies that can provide them with additional  
16 information. Likely, that information, what I think  
17 would be provided when those investigations have been  
18 concluded, but because we want to ensure a fair  
19 investigation, we don't release any of that  
20 information, but we do release it to the oversight  
21 bodies, and it's included in part of larger  
22 investigation that they're conducting.

23 CHAIRPERSON RIVERA: Understood. I saw  
24 an article in the Daily News this week detailing how  
25 difficult it is for the family of people who died

1 while in custody to get any information. Have there  
2 been any death reviews from 2022 released publicly?  
3 I ask not only for public accountability, but in  
4 consideration of the family members who do deserve to  
5 know what happened to their loved ones?  
6

7 COMMISSIONER MOLINA: As of now, none have  
8 been. You know, it's still early, its status as far  
9 as the investigative process is going. And I don't  
10 want to speak on behalf of those other oversight  
11 bodies.

12 CHAIRPERSON RIVERA: Do you-- for those  
13 individuals who-- actually just generally for missed  
14 medical appointments, what progress has been made  
15 towards collecting video documentation of refusals  
16 regarding mental health screenings?

17 COMMISSIONER MOLINA: Well, regarding--  
18 so when we have a patient that refused to go to a  
19 medical appointment, what we have started doing is  
20 having that refusal videotaped just so that we have  
21 an extra layer of accountability that is the refusal  
22 of the patient. So that is being done. I don't have  
23 the number off the top of my head how many of those  
24 videos we have, but we can follow up with your team.

25 CHAIRPERSON RIVERA: What--

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EXECUTIVE DIRECTOR GAYNOR: [interposing]  
also, just wanted to add, we also try to encourage to  
get people down, many occasions to do a verified  
refusal in the presence of Correction Health  
Services, because many times people just don't want  
to come, and we explain to them, "Please come down  
with us so that you can tell Correction Health  
Services yourself." And sometimes they do, you know,  
agree with us, and they'll come down and refuse in  
the presence of CHS.

CHAIRPERSON RIVERA: How many were  
refusals because of Department of Corrections refused  
to transport?

COMMISSIONER MOLINA: I'll let the Chief  
answer that, but we don't-- we would not refuse to  
bring someone to any type of medical appointment.

CHAIRPERSON RIVERA: Or they could not  
produce the person because there wasn't any staff  
available. Let me rephrase it.

CHIEF STUKES: With regards to a person  
who having a medical appointment being produced--  
medical is a priority for the agency-- we make all  
efforts to produce persons for medical appointments.  
When a facility is experiencing an insufficient

1  
2 amount of staff that may preclude them from getting a  
3 person to a scheduled appointment timely, we assist  
4 the facility by providing escorts. So, to be fair,  
5 it's not that we don't have staff available to  
6 produce that person to appointment. There may be a  
7 delay in getting that person to appointment due to  
8 some, perhaps, staff challenges for that immediate  
9 time.

10 COMMISSIONER MOLINA: You're on mute,  
11 Madam.

12 CHAIRPERSON RIVERA: Sorry. Are there  
13 plans to move the current PACE units? We have  
14 reports that yesterday a DOC staff member stated that  
15 they are moving current PACE units to make space for  
16 restrictive housing.

17 COMMISSIONER MOLINA: Chief Stukes?

18 CHIEF STUKES: Yes, as it pertains to  
19 remodeling two PACE units to support our efforts  
20 with risk management accountability systems which  
21 will commence on July the 1<sup>st</sup>. We collaborated with  
22 CHS clinical staff with regards to this move. CHS  
23 agreed with the Department with the new locations,  
24 and made several requests regarding modifications  
25 which would be needed in those units that were

1  
2 previously enhanced suicide idealization [sic]  
3 housing. So, the two units that would be removed  
4 from PACE units and moved to different parts of the  
5 facility would be building 17 and 19, which are  
6 currently our PACE units, and they would be removed  
7 into a section of the GRVC, which is the George R.  
8 Vierno Center, into building eight and 10.

9 CHAIRPERSON RIVERA: Is the planned  
10 implementation of RMAS to be fully operational by  
11 July 1<sup>st</sup> on track?

12 COMMISSIONER MOLINA: Yes, ma'am, that  
13 has been my commitment.

14 CHAIRPERSON RIVERA: This week, the Mayor  
15 explained a planned increase in uniformed officer  
16 headcount by saying they were needed due to punitive  
17 segregation plans. How would you describe the purpose  
18 of the RMAS units you are planning?

19 COMMISSIONER MOLINA: The staff that's  
20 going to be in restrictive housing, which is going to  
21 be RMAS, the Risk Management Accountability System,  
22 is not punitive segregation housing, as punitive  
23 segregation housing is defined. I would classify it  
24 as restrictive housing, and as we move away from our  
25 current model of restrictive housing to RMAS to

1  
2 comply with the Board of Corrections rule. What it  
3 is individuals that are going to be placed in those  
4 restrictive housing units are going to be placed  
5 there because of violent acts that they have  
6 committed to other detainees or other staff members  
7 that work for the Department. But they will be given  
8 the opportunity to be out of cell at level one, a  
9 minimum of 10 hours. In order to ensure the safety  
10 of not only the detainees that are going to be in  
11 that restrictive housing unit, but also the clinical  
12 and social work staff that's going to be providing  
13 service to them so that they can-- we can assist them  
14 with unlearning responding to incidents of conflict  
15 in a violent way requires significant staffing. That  
16 is also the opinion of our classification consultant  
17 that was recommended to us under the Federal Monitor,  
18 and that's how those staffing numbers came into play.

19 CHAIRPERSON RIVERA: I also think that  
20 there's been recommendations to work with the  
21 resources that you have, seeing as to how many  
22 officers are already on staff. How much capacity are  
23 you planning for the RMAS units? How many people do  
24 you anticipate being held in a unit on a given day?  
25 And this'll be my last question, because I see I have

1  
2 my colleagues here. What total number of staff, both  
3 uniformed staff as well as program and healthcare  
4 staff-- you mentioned social workers-- will be  
5 assigned to these units? Do you-- can you give me  
6 some numbers?

7 COMMISSIONER MOLINA: I can provide you a  
8 breakdown in a follow-up to give you all those  
9 numbers regarding the RMAS availability, the  
10 different levels, but we'll also break down the  
11 programming staff that's going to be dedicated to  
12 those units as well.

13 CHAIRPERSON RIVERA: Alright, well, we're  
14 looking forward to receiving some of these numbers  
15 and information today in addition to the reporting  
16 you mentioned just a few minutes ago. So with that,  
17 I see a number of my colleagues with their hands  
18 raised, so I do want to turn it over to them. So  
19 I'll let the Committee Counsel call the--

20 COMMITTEE COUNSEL: Thank you. I will  
21 now call on Council Members in the order they have  
22 used the Zoom raise hand function. If you are a  
23 Council Member and would like to ask a question and  
24 you have not yet used the Zoom raise hand function,  
25 please do so now. Council Members, please keep your



1 questions to five minutes. The Sergeant at Arms will  
2 keep a timer and will let you know when your time is  
3 up. You should begin once I have called on you and  
4 the Sergeant has announced that you may begin. First  
5 we will start with Council Member Cabán, followed by  
6 Council Member Brewer, followed by Council Member  
7 Hanif, Council Member Narcisse, and Council Member  
8 Stevens.  
9

10 SERGEANT AT ARMS: Time starts now.

11 COUNCIL MEMBER CABÁN: Thank you. I have  
12 a series of questions, and we'll see how many I get  
13 in, but before I do that I just wanted to point out  
14 something that I actually brought up at a previous  
15 hearing in relation to the numbers being given to us  
16 on officers' return. The testimony included saying  
17 that 1,300 officers had returned at the beginning of  
18 the year, and again, I think that this is a bit of a  
19 red herring considering these numbers include the  
20 1,100 to 1,200 officers that went out over the  
21 holidays over the Christmas break who then returned  
22 end of the year. So I don't think that that  
23 demonstrates a significant improvement on that front.  
24 But my first questions have to do with just basic  
25 numbers. I'm hoping that we can get quick succinct

1 answers. And I'd like to know how many people are in  
2 punitive segregation today? How many people are in  
3 ESH Level 1 today, and what's the longest period of  
4 time that someone has been in punitive seg, solitary,  
5 or ESH Level 1 who is currently there?  
6

7 COMMISSIONER MOLINA: Stukes?

8 CHIEF STUKES: Yes, as it pertains to  
9 punitive segregation, as of April the 1<sup>st</sup>, the  
10 Department ceased its operation of punitive  
11 segregation resulting in having no persons in  
12 punitive segregation as of today. With regards to  
13 ESH Level 1 which is at GRVC, the maximum capacity  
14 for each unit is 24, in each unit. That's building  
15 15, which is Level 1 ESH, and building 13A and 13B,  
16 which is ESH Level 1.

17 COUNCIL MEMBER CABÁN: So how many people  
18 are there right now?

19 CHIEF STUKES: In--

20 COUNCIL MEMBER CABÁN: [interposing] Are  
21 they-- both units at maximum capacity?

22 CHIEF STUKES: Yes.

23 COUNCIL MEMBER CABÁN: Okay, and again,  
24 my last question there was what's the longest period  
25

1  
2 of time that someone has been in ESH Level 1 who is  
3 currently there now?

4 CHIEF STUKES: I don't have that  
5 information with me. I could follow up with you with  
6 the length of stay of the longest person, ma'am.

7 COUNCIL MEMBER CABÁN: Okay. And can you  
8 describe to me what a typical day is like for a  
9 person in ESH Level 1? And specifically, when,  
10 where, in what conditions, including with respect to  
11 the restraints, what types of programs, how many  
12 hours? A person in ESH Level 1 has out-of-cell  
13 programming with other people in the same shared  
14 space on a typical day.

15 CHIEF STUKES: Yes. A typical day in ESH  
16 Level 1 starts with persons in custody on those units  
17 being afforded the ability-- excuse me-- exit their  
18 cell to be exported to the programming chairs for a  
19 maximum amount of time of seven hours. The persons  
20 that's in those units are also afforded the ability  
21 to participate in recreation if they choose. Those  
22 persons in those units are afforded a shower. They  
23 are entitled to in-person visits on the days of  
24 visitation or video visitation. They are partners  
25 that provides program services to those persons on

1  
2 those units if they wish to participate. Those  
3 persons have access to phones that they can make  
4 contact with their counsel and loved ones, in  
5 addition to being able to be escorted to the clinic  
6 for medical and mental health services if they wish  
7 to participate.

8 COUNCIL MEMBER CABÁN: Well, I just want  
9 to point out that I recently visited Rikers and the  
10 ESH units and what I saw and what I heard from people  
11 was in pretty direct contradiction to some of the  
12 things that you're sharing here today. People  
13 reported not being able to access the shower for  
14 sometimes as long as a week at a time, not having  
15 out-of-cell time, not being brought out to  
16 programming, not getting medical attention for weeks  
17 at a time. Some folks who did make it into the  
18 shower actually while I was there had been locked in  
19 the shower for many hours and had just been left  
20 there while we were there. And so those things are  
21 deeply, deeply concerning to me. and then the last  
22 thing I will ask is that-- you know, studies  
23 including the New York City jails show that people in  
24 solitary confinement are between seven and 12 times  
25 more likely to engage in acts of self-harm. Would

1  
2 you agree that various forms of lock-in, and again,  
3 these units sounded-- ESH, when I viewed them were  
4 functioning like the functional equivalent of  
5 solitary. Would you agree that these various forms  
6 of lock-in, whether it's due to COVID, staff  
7 shortages, punishment or other reasons, and the lack  
8 of access to basic services or meaningful human  
9 engagement have contributed to the reported surging  
10 levels of self-harm over the past two years? That's  
11 just a simple--

12 SERGEANT AT ARMS: [interposing] Time  
13 expired.

14 COUNCIL MEMBER CABÁN: yes or no. Is it  
15 possible to get a yes or no answer to my question?

16 COMMISSIONER MOLINA: Yeah, I would--

17 COUNCIL MEMBER CABÁN: [inaudible]

18 COMMISSIONER MOLINA: recommend that CHS  
19 answers those questions, that they're specifically  
20 related to things that could contribute to self-harm.

21 DOCTOR SUBEDI: Can you please repeat the  
22 question?

23 COUNCIL MEMBER CABÁN: Sure. So, for the  
24 context for the question was that, again, when I  
25 visited ESH, they were functioning, like the

1  
2 equivalent of solitary confinement in terms of the  
3 conditions despite what was just testified to here.  
4 And so, you know, pretty simply, right? Like,  
5 studies show that people in those kinds of conditions  
6 are between seven and 12 times more likely to engage  
7 in acts of self-harm. And so would you agree that  
8 various forms of lock-in, whether due to COVID, staff  
9 shortages, punishment or other reasons and the lack  
10 of access to basic services or meaningful human  
11 engagement have contributed to the reported surging  
12 levels of self-harm over the last two years?

13 DOCTOR SUBEDI: Well, I think, you know,  
14 there are many factors which are influencing self-  
15 harm rates as we discussed. I think for individuals  
16 for any form restrictive housing, CHS does work to  
17 ensure that there are-- you know, mental health and  
18 clinical needs are met. So that includes, you know,  
19 making-- you know, reviewing charts and working with  
20 DOC and escalating any issues of production, you  
21 know, for individuals who have a higher risk of  
22 mental health and medical need.

23 COUNCIL MEMBER CABÁN: So, yes?

24 DOCTOR SUBEDI: Yes, I think that  
25 isolation can be a factor, you know, in someone's

1  
2 mental health, and I think we work to mitigate that  
3 risk and work with DOC to ensure the clinical needs  
4 in the jail, including in restrictive housing, is  
5 met.

6 COUNCIL MEMBER CABÁN: Thank you.

7 COMMITTEE COUNSEL: Thank you. Next, we  
8 will turn to Council Member Brewer, followed by  
9 Council Member Hanif, followed by Council Member  
10 Narcisse, and then Council Member Stevens.

11 SERGEANT AT ARMS: Time starts now.

12 COUNCIL MEMBER BREWER: Thank you. Okay,  
13 thank you very much, Madam Chair and everyone. So I  
14 have a few questions. Only because particular in  
15 terms of when somebody leaves Rikers-- since 2002  
16 when Margarita Lopez [sp?] was head of this  
17 committee, we've been having the same conversation,  
18 just-- you heard earlier from one of the wonderful  
19 testimonies how important it is for therapy and a  
20 good psychiatrist and a good psychologist. What is--  
21 is there opportunity for a Medicaid card and follow-  
22 up to be part of the release. What is that status  
23 now? Maybe I should know it, but what is that  
24 status, so when you leave you have a Medicaid card?

1  
2           COMMISSIONER MOLINA: Thanks for he  
3 question. I'll refer to CHS to respond to that  
4 because it's a medical-related question for discharge  
5 planning.

6           DOCTOR SUBEDI: So, CHS of the Mental  
7 Health Department has a robust social work and re-  
8 entry Department. They work closely with the  
9 clinical staff on the island to be sure that we  
10 anticipating and meeting the needs of individuals for  
11 being released from custody. So, that includes not  
12 only clinic appointment sand ensuring people have  
13 medications, but also Medicaid and working on making  
14 sure services are in place for individuals who are  
15 leaving.

16           COUNCIL MEMBER BREWER: Okay, so do you  
17 have data as to how many people actually possess a  
18 Medicaid card when they leave, and do you also have  
19 data as to who goes to an appointment with a  
20 qualified either at H+H or maybe a federally  
21 qualified health center afterwards? Who does the  
22 follow-up? I don't mean rude only that I've heard  
23 this for 30 years, and I don't think that that  
24 combination actually works. So I'm just wondering  
25 does it? And what exactly data do you have? What



1 data do you have to that effect? It's not easy but  
2 it needs to happen.

3 DOCTOR SUBEDI: Yeah, so CHS is  
4 responsible for providing care in the jails, and what  
5 we do if we felt someone needs, then of course,  
6 anticipate those needs and refer them to the  
7 appropriate care in the community. We think rely on  
8 Health + Hospital or other, I should say, other  
9 agencies and communities to then provide that care.

10 COUNCIL MEMBER BREWER: so you don't know  
11 how many people have insurance when they leave. You  
12 don't-- I'm just tasking. You don't do anything to  
13 help them get insurance as they leave, and you don't  
14 actually know if they go to that appointment after  
15 they leave. I'm not saying it's your responsibility.  
16 What I'm saying is too many agencies-- we operate in  
17 silo. We don't talk to each other. We don't actually  
18 follow the person. So I want to know who is supposed  
19 to that? Not you.

20 SENIOR VICE PRESIDENT YANG: Hi, Council  
21 Member Brewer it's Patsy Yang. We do, since 2002,  
22 have made-- actually since 2016 when we came over to--  
23 - Health + Hospitals had made significant  
24 improvements, and now run the most robust discharge  
25

1  
2 planning and re-entry support service of any jail in  
3 county. We begin day on, begin to assess the need  
4 for public assistance, in particular Medicaid, and we  
5 assist in applications and work very closely with the  
6 State ad with HRA to ensure that people who are  
7 leaving custody have active Medicaid unsuspended. We  
8 also make appointments and referrals to people-- for  
9 people who need care after leaving, and I think you  
10 may-- you'll recall that a few years ago that CHS  
11 established our points of re-entry and transition  
12 services practices. We have clinics now at Bellevue  
13 and at Kings County where the CHS providers, the same  
14 doctors who will take care of you while you're in  
15 jail can see you after release. It's a very  
16 accessible service where we have community health  
17 workers, we have lived experience, we'll meet you and  
18 facilitate your ability to make that appointment that  
19 we've made and to get you into care and to stay in  
20 care. And you can see the same doctor who saw inside  
21 as you can see outside.

22 COUNCIL MEMBER BREWER: Okay, two  
23 questions. Can you get us data, though, as to how  
24 many people do leave with Medicaid over the last year  
25 or so?

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COMMITTEE ON CRIMINAL JUSTICE

SENIOR VICE PRESIDENT YANG: Yeah, we can-- yeah, we'll follow up with that.

COUNCIL MEMBER BREWER: Okay. And then second, those that are-- I know 12,000+ missed appointments. How many people actually got an appointment? And then secondly, do you do any kind of equality surveys so that the person who's getting the services has some opportunity to evaluate them? Is that something that's part of your mode of operandi?

[inaudible]

COUNCIL MEMBER BREWER: Do I like my psychiatrist? Do I like my health professional? I'm glad that you took over for [inaudible]. I'm delighted, but do you-- because they were horrible, sorry. But what is it that you-- like, how do you evaluate based on the person who's getting the service? Like, when I leave, I'm always getting these surveys for your patients? Do they get opportunity to evaluate the health service?

SERGEANT AT ARMS: Time.

DOCTOR SUBEDI: So, patients, we don't perform surveys, but you know, patients can communicate through us-- to us any concerns they have

1 through the patient relations hotline. In addition,  
2 there's the health triage hotline which is available  
3 so patients can contact us and let us know if they  
4 have concerns about the healthcare that they're  
5 receiving, and we follow accordingly.

6  
7 COUNCIL MEMBER BREWER: You know, people  
8 may not do that. It's something to think about. We  
9 always want an evaluation. We always hear that this  
10 is-- and the Chair deserves credit-- biggest mental  
11 health facility is Rikers Island. It's not Bellevue.  
12 It's not Kings County. It's not Creedmoor. So, this  
13 is the most important topic. So all I'm saying is,  
14 we need a lot more data in my opinion than what  
15 you're providing. I know-- I'm glad it's Health +  
16 Hospitals, and there are lots of issues, but this  
17 data would be helpful, and I don't know that there's  
18 that much follow-up. Bellevue, Kings County, they're  
19 great, but where else are people going and what kind  
20 of services they're getting, and we cannot be siloed  
21 [sic]. So, I'll leave it at that because I know my  
22 time is up, but every single person needs to be  
23 followed. What kind of service? When did they go?  
24 And they need help getting there. Thank you.

1  
2 COMMITTEE COUNSEL: Thank you. Now we  
3 will turn to Council Member Hanif, followed by  
4 Council Member Narcisse and Council Member Stevens.

5 SERGEANT AT ARMS: Time starts now.

6 COUNCIL MEMBER HANIF: thank you. I'd  
7 like to know if any death reviews from 2021 or 2022  
8 have been released publicly, even from 2020?

9 COMMISSIONER MOLINA: Thank you for your  
10 question. I'll have our Acting General Counsel  
11 respond.

12 GENERAL COUNSEL GUILLAUME: Good  
13 afternoon. This is Melissa Guillaume. The  
14 Department does not release the death reviews due to  
15 privacy reasons. The family has the opportunity to  
16 be notified by contacting the External Review Agency.  
17 As indicated during the Commissioner's testimony, we  
18 can provide the family member or loved one with the  
19 contact information for that external agency in order  
20 for them to obtain additional information.

21 COUNCIL MEMBER HANIF: So, is the onus  
22 entirely on the family to do this work to get the  
23 information, or does the agency reach out to the  
24 families accordingly.

1  
2 GENERAL COUNSEL GUILLAUME: At the time  
3 of the death, the family gets notified of the  
4 incident through our [inaudible] services, but in  
5 terms of the investigation and the outcome of the  
6 investigation, we cannot disclose that. Of course,  
7 the family, if they choose to, they could, but due to  
8 their own personal privacy reasons, if they wanted to  
9 get additional information, we can assist them with  
10 getting them in contact with that external agencies.

11 COUNCIL MEMBER HANIF: Understood. And  
12 then, just to clarify again, no public report is  
13 released?

14 GENERAL COUNSEL GUILLAUME: No, we  
15 communicate with the board of Correction, and then he  
16 New York City Board of Correction would be the one  
17 that would provide a public report.

18 COUNCIL MEMBER HANIF: And then aside from  
19 the privacy concerns, or could you actually delineate  
20 more what those privacy concerns are? What is  
21 preventing from a public reporting?

22 GENERAL COUNSEL GUILLAUME: The public  
23 reporting is done by the New York City Board of  
24 Correction. So, we provide the information to our  
25

1 oversight agency, and then they will then release it  
2 publicly.  
3

4 COUNCIL MEMBER HANIF: Okay. And then my  
5 second question. Is there an RMAS and programming?  
6 Evidence has shown that alternatives to solitary  
7 confinement, other forms of separation that involve  
8 full days out of cell, congregate programming, and  
9 engagement both reduced violence and reduced self-  
10 harm. CAPS is a good example of that. Do you believe  
11 that implementing alternatives to solitary  
12 confinement that involve out-of-cell congregate  
13 programming and activities will help reduce the  
14 amount of self-harm in the city jails, and if so,  
15 how?

16 COMMISSIONER MOLINA: Thank you for your  
17 question, Council Member. So I'll tell you, that's  
18 exactly what we're doing with the Risk Management  
19 Accountability System. In Level One, individuals  
20 that are placed in that restrictive housing do have  
21 10 hours out-of-cell time. In addition to clinical  
22 and social service and other programmatic support  
23 that's going to be designated to those housing units,  
24 those individuals will be-- have the opportunity  
25 afforded to them to have a-- be in a congregate

1 setting and interact with other individuals that are  
2 in the housing unit and interact with staff. In  
3 Level Two, the out-of-cell time increases to 12  
4 hours, and in our RRU [sic] units, our restorative  
5 housing units, the out-of-cell time in those units is  
6 14 hours, which is similar and alike to general  
7 population with out-of-cell time is now 14 hours,  
8 full congregate setting.  
9

10 COUNCIL MEMBER HANIF: And could you  
11 describe the out-of-cell programming? How are  
12 incarcerated folks spending their 10 hours or 12  
13 hours?

14 COMMISSIONER MOLINA: so what I'd like to  
15 do is-- because we don't have a programming  
16 representative, but what I'll do is I'll have our  
17 Assistant Commissioner that's overseeing that prepare  
18 a document for you and I'll share it with you and the  
19 other members of the committee so that you could see  
20 the type of programming that's going to be available  
21 in RMAS when it opens July 1<sup>st</sup>.

22 COUNCIL MEMBER HANIF: Got it. I am  
23 looking forward to that. Thank you.

24 COMMISSIONER MOLINA: Absolutely.  
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COMMITTEE ON CRIMINAL JUSTICE

COMMITTEE COUNSEL: Thank you. Next we will hear from Council Member Narcisse followed by Council Member Stevens.

SERGEANT AT ARMS: Time starts now.

COUNCIL MEMBER NARCISSE: Thank you, Madam Chair, and thank you Commissioner for being here and answering some of the question. Like I said, we live in the greatest country in the world and the most fastest [sic] city, but our criminal justice is going backward and we have a lot improvement. And understand that, if everything was perfect, everything was working, great report, but if everything was working we would not be here and listening to those powerful things that going on in our criminal justice, especially in Rikers. So, thank you for your time, and I know we're going to make progress and I'm very hopeful that things will change. I have a few-- couple of questions for you. What is the policy when responding to a suicide attempt by hanging or self-harm? We have heard some concerns that chemical spray is used during DOC's response. Can you speak to the DOC policy and how staff are trained to respond to suicide and self-harm?

1  
2                   COMMISSIONER MOLINA: Thank you for your  
3 question, ma'am. Chief Stukes, could you respond  
4 please?

5                   CHIEF STUKES: Yes, good morning. Staff  
6 are advised during their training that all suicides  
7 and self-induced behavior is to be taken seriously.  
8 Regardless of whether the individuals has a history  
9 of such behavior on mental illness and be documented  
10 appropriately. If the individuals in custody is  
11 exhibiting suicidal behavior, staff are to  
12 immediately call for assistance. They then notify a  
13 supervisor, activate a body alarm, use a radio via a  
14 telephone. Staff are to immediately take action to  
15 prevent the individual from harming themselves  
16 including removing or disabling any ligature or  
17 instrument being used by the person in custody to  
18 harm his or herself. Further, our staff are required  
19 to carry an authorized duty rescue knife while on  
20 duty, and if necessary staff are trained and required  
21 to commence emergency first aid to individuals who is  
22 observed engaging in self-injurious behavior and who  
23 are to be provided with medical care without delay,  
24 and they are kept under constant supervision until  
25 such time.

1  
2 COUNCIL MEMBER NARCISSE: I thank you,  
3 but it seems like it's not working, because we still  
4 have people hanging themselves. We still have-- we  
5 heard this testimony from folks that been under this  
6 process. It's not working. So that's-- apparently  
7 we need to do better, and I'm hoping that we can do  
8 better, because we live in the greatest city in the  
9 world. We have to do better for our people. And  
10 another question I have, are those on suicide watch  
11 monitored 24 hours? What is the ratio of guards to  
12 incarcerated individuals during monitoring process?

13 COMMISSIONER MOLINA: As I testified  
14 earlier, ma'am, when a person is placed on suicide  
15 observation by a clinical staff member, that person  
16 is assigned a one-on-one watch which is performed by  
17 a Correction Officer. And that person is assigned  
18 by Correction Officer to supervise them until they  
19 are removed from suicide observation by clinical  
20 staff.

21 COUNCIL MEMBER NARCISSE: I thank you.  
22 Once again, we have to do better, because we still  
23 have folks going to that and hanging themselves and  
24 killing themselves. But I hope, Commissioner, since  
25 you're new, and I pray to god that we have a better

1 system, and then we can prove to the whole world that  
2 we in New York City, in New York State, we can do  
3 much better, and the United States in general,  
4 because when you're looking at other countries,  
5 they're doing much better than us, and we're supposed  
6 to be ahead of the time. So let' improve. Let's do  
7 better for our people. Let's know that the system  
8 should not be used to handicap people, but to make  
9 them better and we have them. And I'm looking for  
10 our jail or Rikers not to be there. I want to end  
11 for people not to use Rikers for a place to put  
12 mental folks that have challenges in their lives, but  
13 to put-- give them opportunity, because we deserve  
14 better. Our community deserve better. And thank you  
15 for your time. Chair, thank you for the opportunity.  
16 Thank you.

18 COMMITTEE COUNSEL: Thank you. Next we  
19 will hear form Council Member Stevens.

20 SERGEANT AT ARMS: starting time.

21 COUNCIL MEMBER STEVENS: hello everyone.

22 I just have a few questions. Many people who have  
23 been incarcerated have shared that peer-led programs,  
24 and program led by outside community volunteers can  
25 be some of the most effective programs for connecting

1 with people in supporting their engagement and  
2 growth. Do you agree about the values of peer-led  
3 and outside community-led programming, and are you  
4 planning to incorporate those components into RMAS?  
5

6 COMMISSIONER MOLINA: Yes, Council  
7 Member. Thank you for the question. So, absolutely, I  
8 do agree with the statement you just made, that's why  
9 one of the first things I did was change our policy  
10 which prevented Credible Messengers, Violence  
11 Interrupters from being able to engage with our young  
12 adults. They have similar and alike lived  
13 experiences as our young adults that are experiencing  
14 incarceration in addition to-- as many studies have  
15 shown, you can almost determine a person's future,  
16 unfortunately by the zip code they're born in, and  
17 many of these Credible Messengers, Violence  
18 Interrupters are in the same zip code as many of the  
19 people that re incarcerated. We will also be  
20 introducing Credible Messengers into our RMAS  
21 programming so that they have access to these  
22 individuals as well, because as you may or may not  
23 know, programming is not a requirement of  
24 participation for the individuals. They have a  
25 choice whether or not to participate. So we're

1 leveraging the use of volunteers and Credible  
2 Messengers within RMAS to encourage those individuals  
3 that are in RMAS restrictive housing to participate  
4 in the program, to address issues of how they respond  
5 to conflict so that they're not-- they're unlearning  
6 of a behavior of responding to that conflict with  
7 violence.  
8

9 COUNCIL MEMBER STEVENS: Thank you. How  
10 many individuals from outside program providers have  
11 been cleared since January to return to the jails to  
12 provide programs? How many individuals are still  
13 waiting for those clearances, and how many  
14 individuals currently have clearance to provide  
15 outside programming in the jails?

16 COMMISSIONER MOLINA: so, I don't have  
17 the exact number of all, because you have to  
18 remember, when I got here external program providers  
19 were suspended from coming into those jails. And we  
20 started allowing them back in, because we knew the  
21 importance of their interaction with those that are  
22 in custody have on their quality of life. We also  
23 have to give those external contract providers time  
24 to ramp up their operations to go back from having  
25 not been working in the facility to coming back in.

1  
2 So, all of those contract providers already had  
3 clearance. When I reversed the policy regarding  
4 Credible Messengers, I can tell you 17 individuals  
5 have been cleared to provide that service, and we  
6 have a process in place where I work with the Deputy  
7 Commissioner of Programs and Community Partnerships  
8 to ensure that if there's any concern about any  
9 particular applicant seeking access to our  
10 facilities, that we have a discussion about that, and  
11 ultimately, the decision rests with her and I, if  
12 that person has access.

13 COUNCIL MEMBER STEVENS: Okay, thank you.  
14 I just--

15 COMMISSIONER MOLINA: [interposing] But we  
16 can follow up with you regarding the actual number of  
17 individuals that are contract providers and  
18 volunteers. And in that group is also faith-based  
19 community leaders that come to the facility.

20 COUNCIL MEMBER STEVENS: Ys, no, thank  
21 you. Please follow up with those numbers. I know me  
22 and the committee members would love to get that  
23 information, and I just want to just echo the  
24 importance of making sure that, you know, we are  
25 looking to look at outside providers to come in and

1  
2 provide some of the services that we see, you know,  
3 Correction Officers are not able to provide, and peer  
4 mentorship is one of those things that are truly  
5 important that we need to continue to make sure that  
6 we're festering and growing as we're thinking about  
7 reimagining corrections in the City. Thank you.

8 COMMISSIONER MOLINA: Thank you, ma'am.

9 COMMITTEE COUNSEL: Thank you. Seeing no  
10 other Council Member hands, we will turn back to  
11 Chair Rivera for additional questions.

12 CHAIRPERSON RIVERA: I just have a quick  
13 question, I guess follow-up for CHS. Does CHS staff  
14 conduct follow-up assessments when people are removed  
15 from suicide watch and return to the general  
16 population? And how long after removal does CHS  
17 staff follow-up with the person? And how often after  
18 the initial follow-up does CHS staff check in?

19 DOCTOR SUBEDI: So we have an  
20 individualized approach to suicide risk assessment.  
21 So it's different for every individual. In general,  
22 someone who's taken off-- so suicide watch can only  
23 occur on our therapeutic housing units. So, when we  
24 remove suicide watch, often times individuals remain  
25 on the therapeutic housing unit where they continue



1 to have enhanced levels of observation and treatment.  
2 So, in that case, individuals would be see daily  
3 still. For any individual who has been off of  
4 suicide watch and also in addition is deemed to not  
5 need therapeutic housing unit level of care, they go  
6 into GP, and we follow up with them in accordance to  
7 what their needs are, and it's different for  
8 everybody.  
9

10 CHAIRPERSON RIVERA: Agreed, I just--

11 DOCTOR SUBEDI: [interposing] And so it's  
12 really based on their clinical needs. That's just  
13 really what drives it on an individual level.

14 CHAIRPERSON RIVERA: Absolutely, I just  
15 feel-- I'm just trying to get an idea of how we can  
16 be you know, as proactive as possible, because the  
17 number 12,745 is haunting, and it is just missed  
18 medical appointments in the month of March alone.  
19 And I realized that you have mentioned it's-- the  
20 majority of it is due to refusal by incarcerated  
21 people, but you have also committed to providing that  
22 data to us, so I look forward to reviewing the  
23 report, because that number is incredible in the  
24 worst was possible. Also, the-- that proposal to  
25 hire 500 new Correction Officers, and you know, we do

1 need to know why additional staff is needed  
2 considering the resources that you have more than any  
3 other correctional system, and some of the comments  
4 that have been made by the Federal Monitor, etcetera.  
5 I know we haven't got an answer, and you've committed  
6 to also providing a breakdown of staff necessary for  
7 various posts and programs in the jails. So we look  
8 forward to getting that today. I thank you for being  
9 here, for listening to the families. That was, to  
10 me, the most important part is hearing from people  
11 directly impacted. So thank you for your testimony  
12 and thank you for answering the questions. We're  
13 looking forward to that data and to anything else you  
14 can provide so that we can move forward with  
15 increased transparency from the Department. Thank  
16 you very much.

18 COMMISSIONER MOLINA: Thank you, ma'am.

19 CHIEF STUKES: Thank you, ma'am.

20 COMMITTEE COUNSEL: Thank you. We will  
21 now turn to testimony from members of the public.  
22 Please listen for your name, as I will be calling  
23 individuals one-by-one and will also announce the  
24 person who is next. Once your name is called, please  
25 accept the prompt to unmute yourself and the Sergeant

1 at Arms will set the timer and announce that you may  
2 begin. Your testimony will be limited to three  
3 minutes. First we will hear from Zachary Katznelson,  
4 followed by Claudia Forrester, followed by Natalie  
5 Fiorenzo. Zachary, you may begin when ready.

6  
7 SERGEANT AT ARMS: starting time.

8 ZACHARY KATZNELSON: Thank so much.

9 Zachary Katznelson, Executive Director of the Lippman  
10 Commission. Thanks for hosting this hearing and  
11 giving me the chance to testify. Really appreciate  
12 hearing from folks from Ms. Hailey and family members  
13 of people who died at Rikers or who were deeply  
14 harmed at Rikers. Thanks for the opportunity for  
15 them to go first today. Like so many things that  
16 happened at Rikers that Council Member Narcisse was  
17 alluding to earlier, the issue is not really what's  
18 on paper about suicide or self-harm prevention. It's  
19 really about how things are implemented, and part of  
20 that is about training and part of that is about the  
21 support and the supervision and the accountability of  
22 that. You know, we know that training, suicide  
23 prevention training, isn't happening right now, and  
24 it's so wrapped up in the staffing crisis that's  
25 happened, right? If we're in a situation where

1 officers, there are unstaffed posts, and people are  
2 having to work doubles or triples, they're not going  
3 to be able to be pulled out of the jails in order to  
4 train. And then you have this issue of supervision  
5 and accountability, captains who are supposed to be  
6 the frontlines folks on that. First of all, they're  
7 not given strong management training, and that is  
8 really absent in the Department that really needs to  
9 be stepped up, but also many of them, as we know, are  
10 assigned to posts outside of the jails or outside of  
11 the housing areas. We need them on the front lines  
12 to serve as supervisors, as mentors, and hold-- and  
13 to really bring staff along. I think there's a  
14 bigger issue, though, here which is that right now  
15 Rikers cannot safely handle the number of people that  
16 are locked up in our jails, nor can they operate the  
17 number of jails that are growing [sic]. We got  
18 almost 5,500 people locked up in nine different  
19 jails, and we don't have proper management teams. We  
20 cannot operate as a city this many jails. We have to  
21 shrink the population, and allow DOC to consolidate  
22 operations into fewer jails. And it really should  
23 start with focusing on the people who have been there  
24 and extremely long time pre-trial. Over 1,400 people  
25

1 who have been waiting in jail pre-trial for over a  
2 year. And 64 percent of the men in that group have a  
3 mental illness, and a rather stunning 96 percent of  
4 the women in that group have a mental illness. We  
5 have to speed up the cases. People should be in  
6 care, not in Rikers, certainly not while they're just  
7 waiting for a trial in this incredibly expensive,  
8 dangerous waiting room in limbo. So there was a  
9 pilot project I just want to highlight in Brooklyn by  
10 the Center for Court Innovation which over-- you  
11 know, in the first six months of a case they sped up  
12 resolution of case by 68 percent, and that is  
13 something that could be expanded citywide for the  
14 cost of only about 600,000 dollars. That's just a  
15 little bit more than it costs to keep one person  
16 locked up for a year at Rikers. We can really make a  
17 difference of hundreds of cases for a very relatively  
18 small payment. Second thing is the 400 secure  
19 hospital beds that are being built in H+H facilities,  
20 we really need to expedite those so people can be in  
21 treatment and not in the jails. I also want to talk  
22 about supportive housing for second. You know, thank  
23 you so much, Chair Rivera--

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SERGEANT AT ARMS: [interposing] Time expired.

ZACHARY KATZNELSON: and others for your advocacy on that front. I just want to say one other quick thing, please, which is that the regulations for the city right now which bar people from eligibility for that supportive housing, if they've been in Rikers for more than 90 days, that has to change. And we also support the intros that were here today. Critically-- critical steps forward. And so thank you for introducing, Chair Rivera and for Chairman Powers-- former Chair Powers for introducing [inaudible]. Thanks so much for you time.

COMMITTEE COUNSEL: Thank you. Next we will hear from Claudia Forrester followed by Natalie Fiorenzo followed by Zakya Warkeno. Claudia, you may begin when ready.

SERGEANT AT ARMS: Time starts now.

CLAUDIA FORRESTER: Good afternoon. My name is Claudia Forrester, and I have been a Jail Services Advocate at Brooklyn Defender Services for about three years. I want to start by thanking the families and affected individuals who have had to

1 share their pain time and time again. You should not  
2 have to go through this. Thank you also to Chair  
3 Rivera for hosting this critical hearing and for  
4 prioritizing affected voices. Rikers Island is a  
5 humanitarian crisis. Nineteen people have died in  
6 DOC custody in the last year and a half. Five we  
7 know are from suicide. The other 14 individuals  
8 we're still not sure, because we're still waiting on  
9 the BOC death reviews. I visit people on a weekly  
10 basis, and the reality behind the walls is that New  
11 Yorkers are being isolated without due process,  
12 programming is not existent, and access to medical  
13 and mental healthcare is limited at best. There's so  
14 much to talk about today, but I'm going to focus on  
15 how the failures of communication and collaboration  
16 between DOC and CHS have deadly consequences. Mr. A  
17 is diagnosed with schizophrenia and for months his  
18 legal team tried to meet with him, but were given  
19 excuses by DOC without documentation. Thanks to his  
20 medical records we learned after that despite  
21 protections in place preventing people with SMIs from  
22 entering solitary, DOC was locking him in his cell  
23 for weeks at a time. This resulted in Mr. A  
24 decompensating, leading to a suicide attempt where he  
25

1 had to be intubated at the ICU. Our office raised  
2 concerns for weeks, and both agencies showed little  
3 urgency to address the crisis he was experiencing.  
4 DOC's policies make them the gatekeepers of access to  
5 care. It's evident the Department failed their  
6 responsibility to people in their custody, and we  
7 must hold this agency accountable. We've all seen  
8 the articles. The reports of people being taunted by  
9 officers as they're experiencing medical emergencies,  
10 DOC encouraging violence like fight clubs, DOC  
11 standing by as incarcerated New Yorkers lose their  
12 lives behind the walls. When an individual tries to  
13 hang themselves, DOC's response includes an officer  
14 deploying OC spray directly on to the individual in  
15 crisis. We heard CHS and DOC rattle off procedures  
16 and policies they have in place to provide care to  
17 those behind the wall. I cannot emphasize enough  
18 that this is not the lived reality of the people I  
19 talk with every day. We need you to act. Council  
20 Members must continue to visit the jails without  
21 notice and speak directly to incarcerated New  
22 Yorkers. Please hold DOC accountable for their  
23 failures, their inaction, and the way they actively  
24 instigate harm. Thank you.  
25



1  
2 COMMITTEE COUNSEL: Thank you. Next we  
3 will hear from Natalie Fiorenzo followed by Zakya  
4 Warkeno, followed by Robert Quackenbush.

5 SERGEANT AT ARMS: Time starts now.

6 NATALIE FIORENZO: Hi, good afternoon  
7 everybody. My name is Natalie Fiorenzo. I work at  
8 New York County Defender Services as a Corrections  
9 Specialist. Thank you Chair Rivera for hosting this  
10 hearing, and also I want to echo everyone else. I  
11 thank you and I commend all of the families and  
12 survivors who were able to relive their trauma and  
13 share their stories for us here and countless other  
14 times today. Thank you. Thank you very much. As a  
15 Corrections Specialist at New York County, my job  
16 entails talking to our clients and assisting them  
17 with any issues that they're having at Rikers Island.  
18 The most common type of problem that we deal with is  
19 the violations of our client's rights. I cannot tell  
20 you the amount of times I've heard a client say to  
21 me, "DOC is violating me. DOC is violating my rights  
22 every single day." Every basic service that one  
23 should be afforded while incarcerated is currently  
24 operating in a full state of dysfunction. The Halt  
25 Solitary Statute went into effect on April 1<sup>st</sup>, but I

1 can tell you that today we have a client who has been  
2 in a solitary cell, 24-hour lock-in for 22 days,  
3 despite the 17-hour, 15-day limit. This isn't just  
4 happening, though, to our clients in punitive  
5 settings. We have clients in general population that  
6 are going through similar things. There was a six-  
7 day lock-- six-day, 24-hour lock-in at RNDK just a  
8 couple of weeks ago, and even when our clients aren't  
9 in a 24-hour lock-in, they're not getting any outdoor  
10 recreation. I have clients that haven't seen the sun  
11 in more than six months, outside of being taken to  
12 court. Hopefully this context can help to paint a  
13 picture of the countless individuals who have  
14 developed suicidal tendencies and ideation as a  
15 direct result of the trauma of their incarceration. A  
16 client that I spoke to last week had a stable job and  
17 living situation before going to Rikers, but when I  
18 spoke with him, he told me it would probably be the  
19 last time, and that he wasn't sure he'd see me again.  
20 He told me that he himself is not a violent person  
21 and he's never been much of a fighter. So begin  
22 surrounded by the extremely violence, witnessing  
23 unprovoked slashings and stabbings and seeing fellow  
24 detainees being forced to fight in fight club. He's  
25

1  
2 in constant distress. He does not sleep. He feels  
3 that he can't let his guard down for a second fearing  
4 what might happen to him. Him developing suicidal  
5 ideation is not shocking at all. DOC today has done a  
6 great job of speaking on their policies and what  
7 should be happening, but not about what is actually  
8 happening with the people in their custody, and not  
9 about the fact that they are not enforcing the Halt  
10 statute on the ground, and thus are in open violation  
11 of the statute. As always, we are advocating for the  
12 City Council to adopt de-carceration as the ultimate  
13 solution. We are in support of Intro. 30 and Intro.  
14 181, and we hope that you'll support Treatment Not  
15 Jails legislation. These are all key policies that  
16 would make dramatic and effective changes in our  
17 clients' lives, and we urge you to act in their  
18 support. Thank you very much.

19 COMMITTEE COUNSEL: Thank you. Next we  
20 will hear from Zakya Warkeno followed by Robert  
21 Quackenbush [sp?], followed by Jennifer Parish [sp?].

22 SERGEANT AT ARMS: Time starts now.

23 ZAKYA WARKENO: Thank you for unmuting  
24 me. I appreciate that. Hello everyone. My name is  
25 Zakya Warkeno. I'm a social worker at the Bronx

1  
2 Defenders. Our client, Mr. Raphael Rosado [sp?],  
3 whose permission we have to use his name and share  
4 his experiences, was emphatic about having his story  
5 shared with you all today. Mr. Rosado has struggled  
6 with suicidal ideation while in DOC custody at the  
7 loss of his son. He has been arbitrarily taken off  
8 suicide watch multiple times despite his legal team's  
9 repeated request to CHS and DOC to keep him under  
10 suicide watch due to his high risk. He said if it  
11 wasn't for the advocacy of his legal team while  
12 actively suicidal, he would not be here today.  
13 During a time while on suicide watch clinicians  
14 discovered that he had been without correct  
15 supervisions for days on end. Tragically, the  
16 neglect of Mr. Rosado's mental health needs led him  
17 to attempt suicide by hanging himself on March 4<sup>th</sup>,  
18 2022. His suicide attempt was later labeled as a  
19 "manipulative gesture" on his medical records. As  
20 result of the incoherent, inconsistent and poor care  
21 Mr. Rosado was receiving, he attempted to take his  
22 own life two other times, with one of those attempts  
23 not being documented at all. Moreover, Mr. Rosado  
24 reports that a DOC supervisor has been negotiating  
25 with him to be taken off suicide watch yet again. As

1 described by Mr. Rosado, he was told that if he  
2 agrees to be moved to general population, the  
3 supervisor would make sure that he still gets  
4 clinical visits twice a day. Mr. Rosado shared that  
5 where he would be moved to would have a different  
6 supervisor who has worked with high-risk individuals.  
7 As Chair Rivera mentioned in the opener, DOC staff  
8 truly needs more training so that there's more  
9 compaction and understanding regarding folks who turn  
10 to self-harm and experience suicidal ideation. This  
11 is reflected in the fact that staff are negotiating  
12 with a person who was actively suicidal. While yes,  
13 Mr. Rosado needs these clinical visits, which he's  
14 currently getting, placing him among general  
15 population is a stressor and risk factor for someone  
16 with such vulnerable mental health. As Council  
17 Member Cabán mentioned, there are other stories like  
18 this. We at Bronx Defenders have countless other  
19 examples painfully similar to Mr. Rosado's. The  
20 reports released by CHS and DOC are insufficient in  
21 detail, and we are hopeful that Introduction 30 will  
22 offer more ciliary. Arbitrary and unreasonable long  
23 lock-in--  
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COMMITTEE ON CRIMINAL JUSTICE

SERGEANT AT ARMS: [interposing] Time expired.

ZAKYA WARKENO: exacerbates suicidal ideations and self-harm behavior as do solitary confinement and restrictive housing placement. Bronx Defenders will be submitting written testimony. Thank you.

COMMITTEE COUNSEL: thank you. Next, we will hear from Robert Quackenbush followed by Jennifer Parish, followed by Simi Cower [sp?].

SERGEANT AT ARMS: Time starts now.

ROBERT QUACKENBUSH: Good afternoon. I'm a Staff Attorney at the Legal Aid Society Prisoners' Rights Project. We thank the Council for its attention to this issue. We are Counsel in Nunez with which you are all familiar and Agnew [sp?] which is challenging DOC's denial of access to medical care in which-- and in which a contempt motion is currently pending. Based on our decades of experience in jails and suicide prevention, we offer these recommendations: First, the City should retain an outside expert to assess jail suicide prevention policies, their implementation and the inter-agency cooperation needed to make these policies work.

1  
2 Suicide Prevention is a core responsibility of both  
3 correctional leaders and medical providers, and it  
4 requires a high level of coordination. Over the  
5 years now we've seen too much finger pointing between  
6 DOC and CHS when systems break down. We recommend  
7 the City hire an outside consultant like Lindsey  
8 Hayes [sp?], the nation's foremost expert in suicide  
9 prevention in jails and prisons as the state prison  
10 system has done to give an individuals and unbiased  
11 view of what the agencies can do better. If a mere  
12 consultation proves insufficient, the City should  
13 create a suicide prevention czar with expertise and  
14 authority to cut through barriers to creating safer  
15 conditions. Second, through litigation, we've  
16 identified several practices, concrete practices that  
17 could save lives. Intake staff conducting mental  
18 health assessments must have access to records  
19 concerning a person's previous in-custody self-harm.  
20 Our litigation has shown that these records exist,  
21 but intake officers do not have access to them, and  
22 they instead make risk assessments based only on the  
23 self-reports of a person who may be in crisis. Let  
24 me clear, HIPAA explicitly permits this kind of  
25 information sharing in the correctional context, and

1 the City just take advantage of that HIPAA exception,  
2 just like Council Member Brewer was mentioning  
3 earlier about agencies operating in silos, and in  
4 this context, the silos kill, and we urge the City to  
5 take all measures appropriate to break those silos  
6 down. Also, every person entering DOC has engaged in  
7 self-harm should be referred for an emergency, not  
8 routine, an emergency mental health referral, no  
9 exception, and no matter how long ago the previous  
10 in-custody self-harm occurred. The City must also  
11 guarantee that all mental health referrals take place  
12 as scheduled without delay even during a lockdown.  
13 And third, turning to the pending legislation, we  
14 thank the Council for its attention to ensuring the  
15 medical services are not suspended during lock-downs.  
16 We're happy to work with the Council to address  
17 operational requirements that ensure this outcome and  
18 that create a clear duty for both routine and  
19 emergency mental health referrals to occur during a  
20 lockdown. While this would require substantial  
21 interagency cooperation, this is exactly why the  
22 agencies need an outside expert to show them how this  
23 could be done safely. We thank the Council for its  
24



1  
2 attention to this most serious issue, and we look  
3 forward to working with you in the future.

4 COMMITTEE COUNSEL: Thank you. Next we  
5 will hear from Jennifer Parish followed by Benny Carr  
6 [sp?], followed by Kelly Grace Price.

7 SERGEANT AT ARMS: Time starts now.

8 JENNIFER PARISH: Good afternoon. My  
9 name's Jennifer Parish. I'm the Director of Criminal  
10 Justice Advocacy at the Urban Justice Center and a  
11 member of the Jails Action Coalition and the Halt  
12 Solitary Campaign. Thank you for convening this  
13 oversight hearing, allowing family members and those  
14 who have been incarcerated to testify first, and for  
15 introducing the bills on the Committee's agenda  
16 today. Current jail conditions are appalling and  
17 it's devastating that these conditions resulted in so  
18 many people dying in custody this last year. At this  
19 point it's clear, DOC cannot keep people safe and  
20 cannot provide the healthcare people need. The City  
21 needs to take dramatic steps to de-carcerate. These  
22 steps were taken two years ago and we're still in a  
23 crisis and it must be addressed now. Now, de-  
24 carceration is not within the Council's power but  
25 there are actions you could take to address suicide

1 and self-harm in jail. First, you must pass  
2 legislation to end solitary confinement entirely. We  
3 know that more suicides occur in solitary confinement  
4 than in other units. The Council's legislation  
5 should prohibit all forms of solitary confinement by  
6 any label that DOC uses to disguise it, punitive  
7 segregation, enhanced supervision housing, or RMAS.  
8 As we speak, there are people on Rikers who spend all  
9 their time in a cell other than being taken an  
10 occasional shower or an hour of rec. the City Council  
11 must make clear that ending solitary confinement  
12 means that people have time out of their cell with  
13 other people engaged in congregate programming and  
14 recreation. You have the power to pass this  
15 legislation and you should do your part in ending the  
16 inhumane conditions in the jail. Second, it's  
17 critical that the system use what it learns from any  
18 death in custody to prevent future deaths. The  
19 current Administration does not appear to prioritize  
20 doing so, as it's not reconvened the Suicide  
21 Prevention Taskforce started during the previous  
22 Administration. The Taskforce had begun to formulate  
23 preliminary recommendations after meeting several  
24 times in 2021, but the Taskforce work has been on  
25

1 hold since early January. The Council can promote  
2 investigation of deaths in custody and responding  
3 systematically by passing legislation codifying and  
4 enhancing Board of Correction healthcare minimum  
5 standards on deaths in custody. That legislation  
6 should include provisions that improve the process  
7 for notifying families and increase the amount of  
8 information shared with them, specify timelines with  
9 the Board to complete its investigation of deaths in  
10 custody. Require more transparency regarding the  
11 process, including posting of the results and  
12 Department of Corrections and CHS response to those.  
13 Provide for regular convening of a review board  
14 involving all the relevant agencies, and demand  
15 transparency about DOC and CHS efforts to implement  
16 the Board's recommendations and hold accountable the  
17 staff who are found to have committed wrongdoing.  
18 The Council must make sure that the system learns  
19 from tragic deaths in custody and makes necessary  
20 changes to policies and practices, and hold those  
21 involved accountable, and that families and the  
22 public know what if any actions have been taken. we  
23 know that the board can complete quality reviews  
24 given their investigation into the suicide attempt of  
25

1  
2 Nicholas Feliciano, but there have been no reviews of  
3 all the deaths that occurred-- that have been last  
4 year that have been released publicly. The board  
5 needs to be required to do so and it also needs to  
6 have those resources. Thank you.

7 COMMITTEE COUNSEL: Thank you. Next we  
8 will hear from Simmi Kaur followed by Kelly Grace  
9 Price followed by Sarita Daftary.

10 SERGEANT AT ARMS: Time starts now.

11 SIMMI KAUR: Good afternoon everyone. My  
12 name is Simmi Kaur. I'm an attorney at Youth  
13 Represent and we serve criminalized young people  
14 through direct legal services, impact litigation, and  
15 policy advocacy. I want to thank Candy Hailey,  
16 Melania Brown, Akeem Browder, and Madeline Feliciano,  
17 and I'm so sorry that you have to share that  
18 testimony. Prior to my time at Youth Represent I was  
19 a public defender for four and a half years, and I  
20 bore witness to the violence and suffering that my  
21 clients experienced at Rikers on the Boat on a daily  
22 basis. While the recent suicide and self-harm  
23 statistics coming out of New York City jails are  
24 alarming, they fail to capture the full scope of the  
25 harm that jails do to the wellbeing and mental health

1 of those caged there and those that love them on the  
2 outside. Even if they never attempted self-harm, the  
3 majority of my incarcerated clients expressed  
4 feelings of hopelessness, despair, and depression due  
5 to the conditions they were trapped in, and they  
6 express these feelings long after they were released  
7 as well. One young person I represented saw someone  
8 try to hang themselves during his very first week at  
9 Rikers. The same week he saw someone else be raped.  
10 He couldn't sleep or eat afterwards and received no  
11 mental health support or any other support. The  
12 charges against him were eventually dismissed, but  
13 the trauma of that experience has stayed with him  
14 long past his time there, and even if his case hadn't  
15 been dismissed, even if he had been convicted of  
16 something, he still did not deserve to go through  
17 that. No one deserves to go through that. In 2019,  
18 when Nicholas Feliciano attempted to kill himself at  
19 GRVC and was left hanging for over seven minutes,  
20 official DOC reports characterized his suicide  
21 attempt as a "manipulative gesture." Zakya Warkeno  
22 of the Bronx Defenders also spoke about this, and we  
23 know it's not a one-time occurrence. A "manipulative  
24 gesture." I think this speaks volumes about the  
25

1 institution that we're talking about tweaking. It's  
2 an institution that is built upon devaluing the lives  
3 of poor black and Latin-x people, and in this system  
4 despair and hopelessness are not bugs, they're  
5 features. They are the point. And instead of  
6 holding DOC accountable and shrinking it's budget,  
7 the Mayor wants to reward the agency and has proposed  
8 giving even more funding and even more officers. The  
9 council must reject this funding increase in the  
10 budget. I also want to echo others who've spoken  
11 before me to say we must end solitary confinement and  
12 existing DOC funding should be reallocated to provide  
13 actual mental and physical healthcare to the people  
14 incarcerated there. Most importantly, though, our  
15 focus must remain on de-carceration and letting  
16 people go. And finally, instead of the Mayor's plan  
17 to continue sinking money into failed institutions  
18 that don't keep anyone safe, we endorse the Brooklyn  
19 Movement Center's reports on investing in black  
20 futures, which lays out a comprehensive plan for  
21 taking money from the bloated budgets of NYPD and DOC  
22 and reinvesting it back into housing, healthcare and  
23 education, and doing things that will actually keep  
24 all of us safe. Thank you.

COMMITTEE COUNSEL: Thank you. Next we will hear from Kelly Grace Price followed by Sarita Daftary, followed by Eileen Maher.

SERGEANT AT ARMS: Time starts now.

KELLY GRACE PRICE: Good afternoon. It's Kelly Grace Price from Close Rosie's. Thank you for holding this hearing, rough [sic] self-harm in city jails. Thank you to everyone that I have seen for years show up and pour out their hearts at these hearings, Candy, Akeem, Melania, Ms. Feliciano. I just want to mention that not since the mid-1970s has a hearing specifically been held to address the tragic topic of deaths in New York City jails or self-harm. The last time such a horrifically named hearing commenced was under the Page [sp?] Commission, resulting in a New York City Charter Amendment in 1977, specifically aimed to curb mayoral control of the New York City Board of Correction after a period of violent riots and murders masked as suicides in New York City jails. I was born in 1970, and I still remember the news, 15 Latin-x and brown men had been lynched in the jails, and the murderous hanging of Young Lords Puerto Rican activist Julio Roldan spurred a series of grand juries and

1  
2 commissions that eventually led to the BOC Charter  
3 revision wresting mayoral control away from the  
4 mayor and reattributing it to the City Council in the  
5 first and second judicial departments. Today, some  
6 50 years later, this fate [sic] of death in our city  
7 jails is greater in number at 19 over the past year  
8 than it was in the 70's. The 15 murders that spurred  
9 the Page Commission and other grand juries to examine  
10 deaths in our city jails and spur the Charter  
11 revision giving the BOC more autonomy from the Mayor  
12 was done in vain. The offshoot of the Charter  
13 Revision was among a few other changes. And the  
14 number one thing that the Charter revision did to the  
15 BOC was given a rotating appointment mandate for  
16 board member appointments. Now, I've turned in my  
17 written testimony, and I go over ad nauseam how our  
18 last Mayor awarded the appointment process and  
19 kneecapped the Board of Correction, our most  
20 important and precious oversight vehicle. I really  
21 hope that the City Council reads my testimony  
22 carefully and considers how moving forward it can  
23 rest control its one-third control back over the  
24 board because the board is most important oversight  
25 vehicle. I've included in my testimony, my written



1  
2 testimony-- there is links to Board of Correction  
3 members citing the importance of this change in the  
4 BOC Charter. I've included different FOILs with  
5 different documents proving that the way the last  
6 Mayor appointed BOC members was against the grain of  
7 the Charter.

8 SERGEANT AT ARMS: Time expired.

9 KELLY GRACE PRICE: And I very much hope  
10 that the City Council sees that this is the most  
11 important and precise thing that it can do to rest  
12 oversight and control over the jails. Thank you.

13 COMMITTEE COUNSEL: Thank you. Next we  
14 will hear from Sarita Daftary, followed by Eileen  
15 Maher, followed by Melissa Vergara.

16 SERGEANT AT ARMS: Time starts now.

17 SARITA DAFTARY: Thank you and good  
18 afternoon. I'm Sarita Daftary, Co-Director at Freedom  
19 Agenda. I want to thank the Chair and Council  
20 Members for convening this hearing, for introducing  
21 the bills that you have and for being allies. You've  
22 heard stories of torture, anguish, and human rights  
23 violations today and for the past several years from  
24 formerly incarcerated people and family members. It  
25 is because of their bravery that what happens on

1 Rikers is no longer hidden. But their bravery has to  
2 be rewarded with action. The Department of  
3 Corrections is still allowed to operate a penal  
4 colony where rules depend on the whims of staff who  
5 repeated abuse their power with impunity. Of course,  
6 a system that operates with no compassion will  
7 generate horrific amounts of trauma, self-harm, and  
8 suicide. You've heard so many stories today, but I  
9 think the more that we hear direct insight from what  
10 is happening in the jails, we-- there's never enough.  
11 So I'm going to share an experience conveyed by one  
12 of our members. This month, one of our members went  
13 to visit her son. He's 22 years old. He's been on  
14 Rikers for four years awaiting trial, since he was  
15 18. Due to the suspension of visits during COVID and  
16 the difficulty of traveling to Rikers from her home  
17 in outer Brooklyn, this is the first time she had  
18 actually seen her son in two years-- in more than two  
19 years. Unfortunately, while she was there, a visitor  
20 was arrested on suspicion of bringing contraband, so  
21 they didn't allow anyone that day to have a contact  
22 visit with their loved one. After two years and  
23 traveling nearly two hours on three trains and a bus,  
24 she could not hug her son. This is in system where  
25

1 everyone knows that officers are bringing in  
2 contraband every day, and they rarely face  
3 consequences. So New York City jails are in a state  
4 of acute crisis right now, but they were in a state  
5 of crisis before. The illegal strike, a sick-out,  
6 that guards have engaged in has had horrific impacts,  
7 but consider what staff have done when they're  
8 present in housing units. They failed to intervene  
9 for eight minutes while Nicholas Feliciano attempted  
10 suicide. They failed to check on Layleen Polanco,  
11 and they laughed when they found her unconscious.  
12 They beat Kalief Browder. Addressing mass absentee  
13 with accountability is essential and it will take a  
14 fight, and even that is not enough. It will only  
15 bring us back to an unacceptable status quo. We need  
16 to end solitary confinement. We need to de-carcerate  
17 using every tool we have. We need to invest to meet  
18 the full need in our city for supportive housing and  
19 healthcare, and I want to thank the Council for  
20 prioritizing that in the budget, and we will be  
21 fighting with you to get that protected and  
22 eventually passed in the final budget. We need to  
23 pass legislation to end solitary confinement. We  
24 also need to mandate public reporting of death  
25

1 investigations and Office of Disciplinary Records,  
2 and we need to expedite the closure of Rikers. I  
3 also want to say publicly that COBA will fight every  
4 one of these urgent changes like they have fought  
5 every single effort at reform for decades. We need  
6 our electeds to be able to see that for what it is.  
7 It is fear mongering to protect decades of corruption  
8 that do a disservice to their own members, obviously,  
9 as well as incarcerated people. Balancing  
10 perspectives isn't a frame that fits here. This is  
11 about human rights. We don't balance between  
12 torture, abuse, and corruption on the one hand and  
13 human rights on the other hand. You stand on the  
14 side of human rights, and we need the Council to  
15 continue to do that with us. Thank you.

17 COMMITTEE COUNSEL: Thank you. Next we  
18 will hear from Eileen Maher followed by Melissa  
19 Vergara [sp?], followed by Debbie Meyer [sp?].

20 SERGEANT AT ARMS: Time starts now.

21 EILEEN MAHER: Can you-- can you hear me?  
22 Can you hear me?

23 SERGEANT AT ARMS: Yes.

24 EILEEN MAHER: Okay. Sorry about that.  
25 Good morning. Thank you for allowing me to testify

1 this afternoon. I am Eileen Maher and I'm a Civil  
2 Rights Union Leader with Vocal New York. I am also a  
3 woman who was a survivor of domestic violence and who  
4 was formerly incarcerated. Before I begin, I would  
5 like to show you my arm. This is one of my favorite  
6 spots. One of my favorite spots when relapsed into  
7 self-harm. I don't have the greatest lighting where  
8 I am, so it may be hard to see. I'm including a  
9 better photo with my written testimony. You will see  
10 that there are old scars in addition to much newer  
11 scars. With that said, I would like to begin by  
12 saying that suicidal ideations and sometimes the  
13 follow-through are not self-harming and self-harmers  
14 when doing so are not experiencing suicidal  
15 ideations. We don't wish to die when self-harming.  
16 As a self-harmer who has relapsed on and off for 30  
17 years, I can attest to this, and as a woman who was  
18 detained on Rikers Island for over 420 days, I can  
19 also attest to the fact that after a long period of  
20 having been in recovery for self-harming prior to  
21 becoming a detainee, I relapsed within days of my  
22 detainment. And while yes, items that one can use to  
23 self-harm are taken within-- are taken away from  
24 detainee intake and not readily available in the  
25

1 facility, where there's a will, there's a way. And I  
2 know of other men and women on the island and the  
3 boat who are self-harming as I was. I was not an  
4 anomaly. Why did I relapse? Self-harming is  
5 sometimes a means in which I have control over  
6 something, anything. When I lose and I lost control  
7 over everything when I became a detainee.  
8 Dehumanizing, ignorant, abusive, and despicable ways  
9 in which the so-called Correction Officers treat the  
10 detainees and behave in general were another reason.  
11 And finally, the completely inadequate mental and  
12 physical health services that are provided. It took  
13 well over a week to secure a correct psychotropic  
14 medication and other than a brief "how do you do it  
15 intake" see a mental health profession. When I  
16 finally did see a mental health counselor she only  
17 continuously asked me and said, "Cheer up. I don't  
18 know why you're so upset about being here." All I  
19 could say to that is, "Well, anyway, I mean it's  
20 jail. Come on." Of course I never divulged my  
21 secret to her or any staff there, as many did not.  
22 When I was detained and later incarcerated I lost  
23 control over everything, my home, my companion  
24 animals, relationships with my family and friends, my  
25

1  
2 own health, my finances, and even what bra I was  
3 allowed to wear. When self-harming, it becomes a  
4 distorted version of "me time" where I could be in my  
5 own head and have control over something. And you'll  
6 find this with many other individuals who self-harm.  
7 Contrary to what the physician testified today, I do  
8 not, nor have I ever self-harmed as a means to get  
9 attention. And I don't anyone who did, who has.  
10 That's not a thing. As for suicidal ideations and the  
11 follow-through, or at least the attempt to follow  
12 through, this can be a means to an end when one has  
13 also lost control over everything and sees no hope or  
14 light at the end of the tunnel. They've lost their  
15 children, their family,--

16 SERGEANT AT ARMS: [interposing] Time  
17 expired.

18 EILEEN MAHER: their home, their lives,  
19 and their humanity. The same poor mental and  
20 physical healthcare services, which are coupled with  
21 the ignorant, barbaric and abusive manner in which  
22 the corruption [sic] officers treat the detainees and  
23 behave in general are a breeding ground for someone  
24 who has lost all control of their life and facing the  
25 loss of, for example, their children, family, and a

1 possible long sentence or similar issues. I  
2 mentioned the barbaric ways in which the corruption  
3 officers behave and treat the detainees. This was  
4 never more clear to me when I would be in the intake  
5 pens awaiting an outside medical appointment or video  
6 court, and I saw and heard a fellow detainee in the  
7 "why me pen" in intake verbally threatening to take  
8 their own life, screaming it at times to have it met  
9 with a corruption officer yelling back something  
10 like, "Hey, just do it already." Or "Dumb bitch, no  
11 one cares about you, go ahead." Rather than having a  
12 mental health professional or really a psychiatrist  
13 brought into the fold. In fact, I witnessed this on  
14 a regular basis, and the women's cry of wanting to  
15 end her own life were always met with the same  
16 ignorant, abusive, and dehumanizing remarks at the  
17 hands of people who are supposed to be correcting,  
18 aka, helping the individual. The "why me pen" is a  
19 small one-person pen at intake where people who are  
20 experiencing mental health crises are in the midst of  
21 a verbal, physical aggression episode are basically  
22 thrown in rather than receiving any kind of mental  
23 health intervention. Like I said, I never saw a  
24 medical professional request it. Self-harming and  
25



1 suicidal ideation and acts attempt-- acts in attempt  
2 and follow-through are vastly different in the sense  
3 that one group wishes to end their life while the  
4 other group, the self-harmers, wish to gain some  
5 control and numb some anger and pain. They are alike  
6 in the fact that individuals who are diagnosed or  
7 identify with either of these issues require  
8 intensive mental health services in an environment  
9 where he or she is not abused, belittled and  
10 dehumanized on a continuous basis by the officers  
11 entrusted to correct them. They should never be  
12 residing in an environment with physical and sexual  
13 abuse by said officers and staff are a part of the  
14 daily routine. These factors alone could cause a  
15 relapse for either issue. And since the correct  
16 services to help and treat the individual simply do  
17 not exist on Rikers Island and in the current borough  
18 facilities, all it does is turn into a nasty  
19 deterioration of one's mental and physical health.  
20 Rikers and DOCs simply does not nor have they ever  
21 had the services or appropriately trained officers  
22 who would be able to intervene in a life-saving  
23 healthy and compassionate manner. Instead, they  
24 encourage someone to do something so devastating and  
25

1 permanent as ending one's life, and then laugh. An  
2 individual who has been self-harming does not need to  
3 also live in fear that he or she would be sent to  
4 solitary or the bing [sic], if their secret was  
5 discovered. Neither does a person who is  
6 experiencing suicidal emotions and ideations.  
7 Truthfully, no one does. In order to curb and  
8 hopefully end both of these issues on the island and  
9 in the borough facilities, the following needs to  
10 occur: Rikers needs to close immediately. The  
11 detainees must be transferred to smaller borough-  
12 based facilities or the like which are not staffed by  
13 any of the current officers and staff and medical  
14 staff. These individuals must have their employment  
15 with New York City DOCs ended immediately. New  
16 educated, psychologically "fit" and properly trained  
17 officers must be brought in and hired immediately and  
18 trained. This also goes for the medical and mental  
19 health staff. Also, at this time, I would like that  
20 the note-- note that the current plan when the  
21 closure of Rikers is completed to have the women and  
22 female-identifying detainees at a separate unit  
23 within the Queens facility is simply ridiculous. The  
24 women must get their own freestanding facility. The  
25

1 old Lincoln and Bayview buildings are available now.

2 A facility that is in Manhattan. Only a small

3 percentage of female and female-identifying

4 individuals have cases in Queens. Both the old

5 Lincoln and Bayview building are in a more

6 centralized location so that in addition to court

7 appointments, their families and children would be

8 able to visit their mothers, grandmothers, aunts and

9 so-on in a more expeditious manner. I would like to

10 note at this time that the law to end solitary

11 confinement must be complied with by the New York

12 City DOCs. I have a dear friend who spent over 12

13 years in solitary between New York City DOCs and New

14 York State DOCs. While he was in the bing on the

15 island, he was repeatedly raped by officers, male,

16 which only causes mental health to deteriorate even

17 more. And now 20 years later, he has died as a

18 result of the PTSD [sic] that he endured in solitary

19 being a main factor causing his death. Another lost

20 a child. I lost one of my dearest friends, and the

21 world lost a very special soul, which all stemmed

22 from the bing, solitary confinement, whether they

23 know it or not. Mainly due to--

24

25

1  
2 CHAIRPERSON RIVERA: [interposing] I just  
3 want to-- we are actually also going to have a  
4 hearing on women specifically and the future of that  
5 facility and where it should be located. So, I just  
6 wanted to let you know that because I appreciate your  
7 advocacy--

8 EILEEN MAHER: [interposing] okay.

9 CHAIRPERSON RIVERA: tremendously. If  
10 you could just wrap up, and then we could make--

11 EILEEN MAHER: [interposing] Yep, I'm  
12 not--

13 CHAIRPERSON RIVERA: [inaudible]

14 EILEEN MAHER: This is the end of it. In  
15 conclusion, there's absolutely nothing that New York  
16 City DOCs offers and provides that can help, well,  
17 anyone, especially those who are suicidal or self-  
18 harming in any of the facilities. Instead, changes  
19 must be made of staffing and training of new officers  
20 and employees as well as the closure. There needs to  
21 be a mass termination of the current so-called  
22 officers, and then a hiring of individuals educated  
23 and trained rather-- trained to correct rather than  
24 to instigate violence and traffic in narcotics and  
25 weapons on a condition-- on a continuous basis, even

1 during the pandemic. Thank you again for allowing me  
2 to speak. I apologize for being so long. Thank you.

3 COMMITTEE COUNSEL: Thank you. Next we  
4 will hear from Melissa Vergara followed by Debbie  
5 Meyer [sp?] followed by Roger Clark [sp?].

6 SERGEANT AT ARMS: Time starts now.

7 MELISSA VERGARA: Good afternoon. My  
8 name is Melissa Vergara and I am a mother of a young  
9 man who is currently detained on Rikers Island and  
10 has been suffering there since May of 2021. My son  
11 has an array of challenges. He has been diagnosed  
12 with Disruptive Mood Dysregulation Disorder, Autism,  
13 [inaudible] disorder, and operates on borderline  
14 intellectual functioning. Since being on Rikers  
15 Island, my son has encountered significant mental and  
16 physical trauma. The whole system is traumatic and  
17 inhumane. First, the ADA denied my son-- my son-- I'm  
18 sorry. First, the ADA denied my son the opportunity  
19 for treatment, even with the recommendations of the  
20 psychiatrist from [inaudible]. Instead, they found  
21 it more appropriate to keep my son in a facility and  
22 a system that leads to abuse trauma and is the  
23 opposite of rehabilitation. Rikers Island is not  
24 equipped to rehabilitate anyone. I had contact with  
25

1  
2 the facility several times to inform them of my son's  
3 diagnosis, and unfortunately was hit with the reality  
4 that Correction Officers do not have any awareness or  
5 empathy to mental illness. I have heard, "You're  
6 calling me because your son gets mad," and, "ma'am, I  
7 don't know nothing about mental illness. Call 311."  
8 My son has been pepper sprayed during a mental health  
9 episode and locked in his cell with no food or  
10 mattress for several days. It took months for my son  
11 to get seen by a mental health provider. However,  
12 mental health on Rikers Island is a prescription to  
13 medication because they receive no form of  
14 therapeutic care. Currently, the system prior-- this  
15 system prioritizes hiring more officers which has  
16 proven to be ineffective rather than what is  
17 effective, and that's those with eh credentials and  
18 education in human behavior and development and  
19 rehabilitation. My son was placed in solitary  
20 confinement for over five weeks, a person whose  
21 diagnosis is known and documented in their system.  
22 However, because Correction Officers thought  
23 isolation would be more appropriate, he was placed  
24 there. My son would call me and tell me how he felt  
25 like he was losing his mind, and he couldn't take it

1  
2 anymore. Do you know how hard it is for a mother to  
3 hear their child breaking down? Especially in a  
4 system that is known to break people down and to  
5 destroy them, a system that is known to kill people.  
6 People on Rikers Island continue to be treated as  
7 though they're no longer human beings. They're  
8 deprived of resources that are necessary for their  
9 basic human needs. Mental healthcare and medical  
10 care, decent food, a bed, fresh air, recreation, all  
11 those things are denied or a lack of access to them.  
12 These are not privileges. These are human rights.  
13 The protocol for getting medical and mental  
14 healthcare requires people to call sick call by 10:00  
15 a.m. So if they miss that 10:00 a.m. deadline, they  
16 have to wait to the next day. My son has COVID--

17 SERGEANT AT ARMS: [interposing] Time  
18 expired.

19 MELISSA VERGARA: in December and time  
20 [sic][inaudible] call for three days. He only  
21 received medical care after passing out during a  
22 virtual visit with me, something I had to watch.  
23 Mayor Adams, City Council Members, we do not need any  
24 more Correction Officers. They are not able to  
25 rehabilitate, and therefore, we do not need anymore.

1  
2 We need a system of professionals that treat people  
3 humane. We keep hearing about these tragedies and  
4 that continues to occur, yet we find Correction  
5 Officers to be the solution. That is absurd. Mental  
6 health issues and rehabilitation requires treatment  
7 from licensed clinical professionals. Our tax  
8 dollars continue to be allotted to this facility that  
9 puts people at risk. The reality is these jails do  
10 not keep people safe or alive. Many people leave  
11 Rikers with severe mental health issues and health  
12 issues. We need the quality of-- we need quality  
13 community-based programs to treat people, not to  
14 subject them to more torture of these jails and  
15 solitary confinement. These deaths alone should have  
16 led to the closure of Rikers Island. Why do we keep  
17 funding a facility that kills people and cannot  
18 protect people? Enough is enough. It is wrong and  
19 it needs to stop now. The correctional system needs  
20 significant correction. No more officers or money.  
21 COBA has a president that dodges any form of  
22 accountability. He's blamed COVID-- the rise of  
23 COVID cases solely on visitors and stated anyone who  
24 thinks officers are smuggling in drugs and contraband  
25 into their facilities must be on drugs. Yet,



1 recently we all just became aware of the arrest of  
2 two of their very own. Rikers Island can be fixed.  
3 It needs to be shut down, and we need to get a system  
4 that treats people and keeps people alive and  
5 rehabilitates people. Thank you and have a good day.

6  
7 COMMITTEE COUNSEL: Thank you. Next we  
8 will hear from Debbie Meyer followed by Roger Clark.

9 SERGEANT AT ARMS: Time starts now.

10 DEBBIE MEYER: Thank you. Thank you to  
11 the panel and others whose stories just don't pull  
12 our heart strings, but frame our problems so well.  
13 So powerful. I keep feeling the pain coming from  
14 through my stream. My name is Debbie Meyer, and I'm  
15 a Layla Bundle [sic] Community Scholar at Columbia  
16 University. I'm a member of the Arise Coalition at  
17 Advocates for Children, and I'm a member of the  
18 Dyslexia Alliance for Black Children. Most  
19 importantly, I am the mother of a dyslexic son and  
20 the wife of a dyslexic man. I want to ask you all,  
21 did you know that 95 percent of people can learn to  
22 read? Do you know how few actually do learn? We  
23 teach just over one-third of our students to read at  
24 grade level. Do you know how many of these readers  
25 have parents that can outsource the reading

1 instruction because the school failed to teach these  
2 kids? The ability to read is not connected to  
3 intelligence. It isn't connected to poverty. It's  
4 not connected to race or home language. It's  
5 connected to reading and writing instruction. The  
6 ramifications of not learning to read are clear.  
7 Kids are frustrated. They ask for attention through  
8 poor behavior. They develop school anxiety leading  
9 to other mental health issues. They get behavioral  
10 IEPs that don't drive literacy instruction. They  
11 can't do grade-level work. Many drop out of school.  
12 They don't have college or career options, and the  
13 mental health problems that have begun and continue  
14 unless mitigated. It is heartening to hear Mayor  
15 Adams address the dyslexia to prison pipeline, and  
16 Chancellor Banks talk about the literacy crisis in  
17 their remarks. The statistics are shocking but not  
18 surprising. Eighty percent of prisoners are under  
19 literate, under sixth grade level, but several peer  
20 reviewed studies have shown that nearly 50 percent of  
21 prisoners are dyslexic and functionally illiterate.  
22 This is due to poor instruction and lack of  
23 recognition of dyslexia. Dyslexic kids do not need  
24 special instruction, rather they need more and often  
25

1 repeated good instruction that benefits all students.  
2  
3 Dyslexia is ten times more prevalent than autism.  
4 It's clearly the responsibility of the school system  
5 to teach students to read, and if we're teaching  
6 colleges to prepare teachers to teach kids to read.  
7 Until this happens, though, what can our criminal  
8 justice system do to make sure those involved in it  
9 can learn to read or receive the accommodations they  
10 deserve to access literacy. My son is lucky. He was  
11 illiterate in fourth grade. We had the resources for  
12 a private neuro-psych evaluation. We didn't wait for  
13 years for one from the public system. We had the  
14 resources for an attorney to help us navigate the  
15 education system and get our son into the Windward  
16 [sp?] School for Dyslexic Students. We had the  
17 resources to front two years of tuition at Windward  
18 while the DOE and Comptroller's Office held our  
19 reimbursement. It takes twice as long for a fourth  
20 grader to learn to read than it would take a first  
21 grader. My kid learned and we thank the taxpayers  
22 for supporting my son in his education. He's back in  
23 public school and he left so many kids behind.

24 SERGEANT AT ARMS: Time expired.  
25

1  
2 DEBBIE MEYER: I wonder where they are  
3 now. Let's invest in literacy screenings in the  
4 criminal justice system. Let's invest in reading  
5 instruction. With little funding, defense attorneys  
6 and social service organizations can offer screening.  
7 Clearly, there's time to screen and teach people to  
8 read in our jails and prisons. Let's let the under-  
9 literate in our prisons have a first chance at an  
10 education that can help them with health and mental  
11 health, career, and even college. Thank you.

12 COMMITTEE COUNSEL: Thank you. Next we  
13 will hear from Roger Clark.

14 SERGEANT AT ARMS: Time starts now.

15 COMMITTEE COUNSEL: Roger Clark? We've  
16 sent the unmute request. So, Roger was our last  
17 witness. So this concludes the public testimony. If  
18 we have inadvertently forgotten to call on someone to  
19 testify, if that person could raise their hand now  
20 using the Zoom raise hand function, we will try to  
21 hear from you now. Okay, seeing no hands, I will  
22 turn it over to Chair Rivera to close the hearing.

23 CHAIRPERSON RIVERA: Thank you so much  
24 everyone. That concludes today's hearing of the  
25 Committee on Criminal Justice. Thank you to Akeem

1  
2 Browder, Melania Brown, Candy Hailey, and Madeline  
3 Feliciano for joining us to share their experience,  
4 to share your experiences with self-harm and suicide  
5 at Rikers Island. I am tremendously grateful for  
6 everyone's time and advocacy. And to those families,  
7 please know you have an ally on this committee in me.  
8 Thank you also to Commissioner Molina, Doctor Subedi,  
9 the Department of Correction and Correctional Health  
10 Services. I'd especially like to thank my colleagues  
11 in the Council and the advocates, the public  
12 defenders, and impacted people and families who  
13 shared their stories with us today. For years now  
14 people at Rikers Island have suffered lack of access  
15 of medical and mental healthcare and insufficient  
16 supervision of and support for individuals at risk of  
17 suicide. These failures have only been further  
18 exacerbated by the Department's mismanagement of  
19 staff and resources. This is unacceptable. It is  
20 abundantly clear to this committee and the  
21 Department, that the Department does not need  
22 additional resources. Rather, the Department must  
23 adjust its practices responsibly within its current  
24 budget in order to improve the conditions on Rikers  
25 Island for both staff and people incarcerated alike.

1 In all honesty, I'm still reeling from earlier  
2 testimony confirming 12,745 medical appointments  
3 being missed in the month of March alone. I cannot  
4 fathom how the majority of these misses could be  
5 attributed to refusal by incarcerated people,  
6 especially as the testimony shared by impacted  
7 individuals today tells a very, very different story.  
8 The legislation we heard today are our first steps we  
9 need to be taking. When passed, these bills will  
10 mandate that the Department publishes all of its  
11 rules, policies and directives and will require a  
12 plan being put in place for medical appointments  
13 during lock-ins which happen with some frequency.  
14 Our mandate is clear. The Administration must put an  
15 end to solitary confinement in totality. We are not  
16 interested in solitary by another name, not when  
17 people's lives are on the line. And finally, every  
18 single action taken from this day forward must censor  
19 the humanity of the people in the City's jails and  
20 further our efforts toward de-carceration and the  
21 closure of Rikers Island. So, again, thank you to  
22 everyone who has testified today. And with that, we  
23 will adjourn the hearing. Thank you so much.

24 [gavel]

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COMMITTEE ON CRIMINAL JUSTICE

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COMMITTEE ON CRIMINAL JUSTICE



C E R T I F I C A T E

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date June 15, 2022