

The New York City Council

*City Hall
New York, NY 10007*



Meeting Minutes

Thursday, September 29, 2022

9:30 AM

VOTE

Council Chambers - City Hall

Committee on Technology

*Jennifer Gutiérrez, Chair
Members: Shaun Abreu, Robert F. Holden,
Vickie Paladino and Julie Won*

Roll Call

Present: Gutiérrez, Abreu and Holden

Absent: Paladino

Medical: Won

Int 0206-2022

A Local Law to amend the administrative code of the city of New York, in relation to requiring the commissioner of information technology and telecommunications to report on wait times for the 311 customer service center to connect callers to an interpreter

Attachments: Summary of Int. No. 206-A, Summary of Int. No. 206, Int. No. 206, April 14, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-14-22, Minutes of the Stated Meeting - April 14, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 206-A - 9/8/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

Proposed Int. No. 206-A

This Introduction was Hearing Held by Committee

Attachments: Summary of Int. No. 206-A, Summary of Int. No. 206, Int. No. 206, April 14, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-14-22, Minutes of the Stated Meeting - April 14, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 206-A - 9/8/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

This Introduction was Amendment Proposed by Comm

Attachments: Summary of Int. No. 206-A, Summary of Int. No. 206, Int. No. 206, April 14, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-14-22, Minutes of the Stated Meeting - April 14, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 206-A - 9/8/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

This Introduction was Amended by Committee

Int 0206-2022-A A Local Law to amend the administrative code of the city of New York, in relation to requiring the commissioner of information technology and telecommunications to report on wait times for the 311 customer service center to connect callers to an interpreter

Attachments: Summary of Int. No. 206-A, Summary of Int. No. 206, Int. No. 206, April 14, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-14-22, Minutes of the Stated Meeting - April 14, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 206-A - 9/8/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

A motion was made that this Introduction be Approved by Committee approved by Roll Call.

Affirmative: 3 - Gutiérrez, Abreu and Holden

Absent: 1 - Paladino

Medical: 1 - Won

Int 0240-2022 A Local Law to amend the administrative code of the city of New York, in relation to the department of information technology and telecommunications updating 311 complaint types and reporting on such updates

Attachments: Summary of Int. No. 240-A, Summary of Int. No. 240, Int. No. 240, April 28, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-28-22, Minutes of the Stated Meeting - April 28, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 240-A - 9/26/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

Proposed Int. No. 240-A

This Introduction was Hearing Held by Committee

Attachments: Summary of Int. No. 240-A, Summary of Int. No. 240, Int. No. 240, April 28, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-28-22, Minutes of the Stated Meeting - April 28, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 240-A - 9/26/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

This Introduction was Amendment Proposed by Comm

Attachments: Summary of Int. No. 240-A, Summary of Int. No. 240, Int. No. 240, April 28, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-28-22, Minutes of the Stated Meeting - April 28, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 240-A - 9/26/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

This Introduction was Amended by Committee

Int 0240-2022-A A Local Law to amend the administrative code of the city of New York, in relation to the department of information technology and telecommunications updating 311 complaint types and reporting on such updates

Attachments: Summary of Int. No. 240-A, Summary of Int. No. 240, Int. No. 240, April 28, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-28-22, Minutes of the Stated Meeting - April 28, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 240-A - 9/26/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

A motion was made that this Introduction be Approved by Committee approved by Roll Call.

Affirmative: 3 - Gutiérrez, Abreu and Holden

Absent: 1 - Paladino

Medical: 1 - Won

Int 0296-2022 A Local Law to amend the administrative code of the city of New York, in relation to the identification of languages spoken by callers to the 311 customer service center

Attachments: Summary of Int. No. 296-A, Summary of Int. No. 296, Int. No. 296, April 28, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-28-22, Minutes of the Stated Meeting - April 28, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 296-A - 9/8/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

Proposed Int. No. 296-A

This Introduction was Hearing Held by Committee

Attachments: Summary of Int. No. 296-A, Summary of Int. No. 296, Int. No. 296, April 28, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-28-22, Minutes of the Stated Meeting - April 28, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 296-A - 9/8/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

This Introduction was Amendment Proposed by Comm

Attachments: Summary of Int. No. 296-A, Summary of Int. No. 296, Int. No. 296, April 28, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-28-22, Minutes of the Stated Meeting - April 28, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 296-A - 9/8/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

This Introduction was Amended by Committee

Int 0296-2022-A A Local Law to amend the administrative code of the city of New York, in relation to the identification of languages spoken by callers to the 311 customer service center

Attachments: Summary of Int. No. 296-A, Summary of Int. No. 296, Int. No. 296, April 28, 2022 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 4-28-22, Minutes of the Stated Meeting - April 28, 2022, Committee Report 6/30/22, Hearing Testimony 6/30/22, Hearing Transcript 6/30/22, Proposed Int. No. 296-A - 9/8/22, Committee Report 9/29/22, Fiscal Impact Statement, Committee Report - Stated Meeting

A motion was made that this Introduction be Approved by Committee approved by Roll Call.

Affirmative: 3 - Gutiérrez, Abreu and Holden

Absent: 1 - Paladino

Medical: 1 - Won