

The New York City Council

Legislation Details (With Text)

File #: Res 0278- Version: * Name: MTA to alter its policies so that customers never end

2018 up with a MetroCard with less than a full fare in

value.

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In control: Committee on Transportation

On agenda: 4/11/2018

Enactment date: Enactment #:

Title: Resolution calling upon the Metropolitan Transportation Authority to alter its policies so that customers

never end up with a MetroCard with less than a full fare in value.

Sponsors: Carlos Menchaca

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Attachments: 1. Res. No. 278, 2. April 11, 2018 - Stated Meeting Agenda, 3. Hearing Transcript - Stated Meeting 4-

11-18, 4. Minutes of the Stated Meeting - April 11, 2018

Date	Ver.	Action By	Action	Result
4/11/2018	*	City Council	Introduced by Council	
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12/31/2021	*	City Council	Filed (End of Session)	

Res. No. 278

Resolution calling upon the Metropolitan Transportation Authority to alter its policies so that customers never end up with a MetroCard with less than a full fare in value.

By Council Member Menchaca

Whereas, The Metropolitan Transportation Authority (MTA) offers two primary types of MetroCards that allow customers to pay subway and bus fares: Pay-Per-Ride and Unlimited; and

Whereas, Customers can add any amount between \$5.50 and \$80 to their Pay-Per-Ride MetroCard, with a 5 percent "bonus" added to the value of the card with each transaction; and

Whereas, The bonus results in one free fare for every 20 full fare rides; and

Whereas, Though the bonus is advantageous for customers, as MetroCards are used and their value is depleted, it can result in MetroCards with balances of less than a full \$2.75 fare; and

Whereas, Visitors who are leaving the city and people who start using other forms of transportation can be left with MetroCards that have value but are unusable without refilling them; and File #: Res 0278-2018, Version: *

Whereas, Similarly, households may accumulate multiple MetroCards with varying "unusable"

balances; and

Whereas, For the sake of convenience and ease-of-use for its customers, the MTA should devise a

system in which customers are not left with "unusable" balances on their MetroCards while maintaining the

principle of a free fare for every 20 full fares; now, therefore, be it

Resolved, That the Council of the City of New York calls upon the Metropolitan Transportation

Authority to alter its policies so that customers never end up with a MetroCard with less than a full fare in

value.

JM LS# 2094/Res. 409-2014 LS# 981 1/3/2018