



Legislation Text

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Int. No. 131

By Council Members Brewer, Louis, Restler, Salaam, Ayala, Krishnan, Banks, Marte and Feliz

A Local Law to amend the administrative code of the city of New York, in relation to adding a 311 complaint category for noise from sirens

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-311 to read as follows:

§ 23-311 Siren noise complaints. The commissioner of information technology and telecommunications shall implement and maintain through the 311 customer service center of the department of information technology and telecommunications the capability for the public to file a complaint or make a request for service, or to make an information request, under the category of “noise from sirens,” including on such center’s website, mobile device platform, and any other platform on which such center routinely utilizes categories to sort complaints and requests.

§ 2. Beginning no later than 60 days after the effective date of this local law, and every 30 days thereafter for a total of 3 reports, the commissioner of information technology and telecommunications shall publish a report on the website of the department of information technology and telecommunications relating to complaints or requests for service received by the 311 customer service center under the category of “noise from sirens” in the immediately preceding 30 days. All data in such report shall be reported in a machine-readable format. Such report shall include a table in which each row references each such complaint or request for service, indicated by a unique identification number. Each such row shall include the following information, as well as any other information such commissioner deems appropriate, set forth in separate columns:

1. The unique identification number required under this section;
2. A description of the complaint or request for service;
3. The date of the incident that is the subject of the complaint or request for service; and
4. The location of the incident that is the subject of the complaint or request for service, indicated by a street address or if a street address is not available by the nearest intersection.

§ 3. This local law takes effect 30 days after it becomes law.KF

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