



Legislation Details (With Text)

**File #:** Int 0891-2015 **Version:** A **Name:** Notifying a business when the city has received a request for service or complaint about its operation.

**Type:** Introduction **Status:** Enacted

**In control:** Committee on Small Business

**On agenda:** 9/17/2015

**Enactment date:** 5/10/2017 **Enactment #:** 2017/070

**Title:** A Local Law to amend the administrative code of the city of New York, in relation to notifying a business when the city has received a request for service or complaint about its operation.

**Sponsors:** Robert E. Cornegy, Jr., Inez D. Barron, Fernando Cabrera, Costa G. Constantinides, Mathieu Eugene, Vincent J. Gentile, Corey D. Johnson, Peter A. Koo, Karen Koslowitz, Darlene Mealy, Rosie Mendez, Deborah L. Rose, Ritchie J. Torres, Daniel Dromm, Paul A. Vallone, Helen K. Rosenthal, Margaret S. Chin, Andrew Cohen, Carlos Menchaca, Stephen T. Levin, Ben Kallos, Eric A. Ulrich

**Indexes:**

**Attachments:** 1. Legislative History Report, 2. Summary of Int. No. 891-A, 3. Summary of Int. No. 891, 4. Int. No. 891 - 9/17/15, 5. September 17, 2015 - Stated Meeting Agenda with Links to Files, 6. Committee Report 5/4/16, 7. Hearing Testimony 5/4/16, 8. Hearing Transcript 5/4/16, 9. Proposed Int. No. 891-A - 4/24/17, 10. Committee Report 4/24/17, 11. Hearing Transcript 4/24/17, 12. Committee Report - Stated Meeting, 13. April 25, 2017 - Stated Meeting Agenda with Links to Files, 14. Fiscal Impact Statement, 15. Int. No. 891-A (FINAL), 16. Mayor's Letter, 17. Hearing Transcript - Stated Meeting 4-25-17, 18. Minutes of the Stated Meeting - April 25, 2017, 19. Local Law 70

Date	Ver.	Action By	Action	Result
9/17/2015	*	City Council	Introduced by Council	
9/17/2015	*	City Council	Referred to Comm by Council	
5/4/2016	*	Committee on Small Business	Hearing Held by Committee	
5/4/2016	*	Committee on Small Business	Laid Over by Committee	
4/24/2017	*	Committee on Small Business	Hearing Held by Committee	
4/24/2017	*	Committee on Small Business	Amendment Proposed by Comm	
4/24/2017	*	Committee on Small Business	Amended by Committee	
4/24/2017	A	Committee on Small Business	Approved by Committee	Pass
4/25/2017	A	City Council	Approved by Council	Pass
4/25/2017	A	City Council	Sent to Mayor by Council	
5/10/2017	A	Mayor	Hearing Held by Mayor	
5/10/2017	A	Mayor	Signed Into Law by Mayor	
5/11/2017	A	City Council	Recved from Mayor by Council	

Int. No. 891-A

By Council Members Cornegy, Barron, Cabrera, Constantinides, Eugene, Gentile, Johnson, Koo, Koslowitz, Mealy, Mendez, Rose, Torres, Dromm, Vallone, Rosenthal, Chin, Cohen, Menchaca, Levin, Kallos and Ulrich

A Local Law to amend the administrative code of the city of New York, in relation to notifying a business when

the city has received a request for service or complaint about its operation.

Be it enacted by the Council as follows:

Section 1. Chapter 3 of Title 23 of the administrative code of the city of New York is amended by adding a new section 23-303 to read as follows:

§ 23-303 Notifying businesses of requests for service or complaints. Pursuant to the provisions of this section, the department of information technology and telecommunications shall, to the extent practicable, notify business owners by text or email, in accordance with the business owner's preference, each time the address of their business is provided as part of a 311 request for service or complaint if such business owners have opted to receive such notifications via a website maintained by or on behalf of the city of New York. Such notifications shall be offered in the designated citywide languages defined in section 23-1101 of this code. Such notifications shall be delivered within 72 hours, to the extent practicable, and not more than 96 hours after the 311 request for service or complaint is made available as part of a public data set on the single web portal established pursuant to chapter 5 of this title.

§ 2. This local law takes effect 270 days after enactment.

SAK/JHC/NKA  
LS #5604  
4/17/2017