CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON VETERANS

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HELD AT: 250 Broadway - Committee Rm.

17th Fl

B E F O R E: ERIC A. ULRICH

Chairperson

COUNCIL MEMBERS: Fernando Cabrera

Alan N. Maisel
Paul A. Vallone
Joseph C. Borelli

A P P E A R A N C E S (CONTINUED)

Dr. Loree Sutton, Commissioner Department of Veteran Services

Chair Haskins, Chair Veterans Advisory Board

Adrienne Braimer New York City Veterans Alliance

Dan McSweeney, Founding President United War Vets Council

[sound check, pause]

CHAIRPERSON ULRICH: [gavel] Okay, good
afternoon. My name is Eric Ulrich. I serve as the
chair of the Committee on Veterans. Thank you for
attending today's hearing on the Veterans Advisory
Board. Today, we'll be discussing the findings of
the 2016 Annual Report of the Veterans Advisory Board
or more commonly known as the VAB, which consists of
11 veterans who serve three-year terms, six of whom
are appointed by the Mayor, five of whom are
appointed by the Speaker of the Council. The VAB has
a mandate to advise the Commissioner of the
Department of Veteran Services on all matters
concerning veterans in New York City. The members of
the Board represent the five boroughs of New York
City and all of them have served in the—one of the
branches of the armed services. The Board is
required to meet at least once every quarter, record
its deliberations and submit an annual report on its
activities. Last year the board met five times once
in each borough and tackled the wide variety of
issues that range from hiring at the Department of
Veterans Services to reductions in veteran
homelessness and the establishment of Veterans

Treatment Courts in Manhattan Staten Island. 2 3 year's report contains several specific suggestions 4 as to the direction of the new department both in the short term as it reaches its full operational capacity, and over the long term as it looks to 6 7 establish itself as the best city level department of 8 its kind in the country. I'm look forward to discussing the board's findings with other elected officials, members of the committee and advocates 10 11 this afternoon. I'd like to thank the Veterans Advisory Board for their thoughtful and substantive 12 13 recommendations it has provided both to the Council and to the Administration. It has been and continues 14 15 to be an important advocate for program services and 16 initiatives that support veterans and their families 17 and their continued service as citizens. I'd also 18 like to thank the committee staff, our Counsel Nicole 19 Abene, Policy Analyst Michael Kurtz; Financial 20 Analyst John Russell and my Legislative Director Mary Prentis, and I know the other members of the 21 2.2 committee are on their way. There are several other 2.3 committees that are meeting at this time, but first we will hear from the Commissioner of Department of 24 Veteran Services, Dr. Loree Sutton. Okay. 25

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LEGAL COUNSEL: Please raise your right hand. Do you affirm to tell the truth, the whole truth, and nothing but the truth in your testimony today and to answer Council Member questions honestly? Thank you. [pause]

COMMISSIONER SUTTON: Hello. Good afternoon, Chair Ulrich and members of the Committee on Veterans. My name is Loree Sutton, and I am honored to serve as the Commissioner of the New York City Department of Veteran Services. Thank you for this opportunity to meet and address today's oversight hearing on the Veterans Advisory Board. would like to thank all of you for your commitment to continually pushing forward the needs of our veterans and their families. As you know, it was through collaboration between this City Council, the Mayor the City of New York and veteran advocates that made 2016 such a historic year for members of our military, transitioning into productive and fulfilling post-service lives as well as for all generations of New York City veterans. If bears repeating that our veterans and their families are extraordinary civic assets whose continued leadership and service on behalf of others strengthen the social

fiber of our city. Most notably, New York City's 2 3 transitioned the Mayor's Office of Veterans Affairs 4 into a full citywide agency specifically devoted to the wellbeing and support of veterans and their 5 families now know as the New York City Department of 6 7 Veteran Services, a/k/a/ DVS. Since the passage of 8 historic legislation by the New York City Council and the subsequent signing of Local Law 113 by Mayor de Blasio over a year ago, DVS has grown in vision, 10 11 scope and capacity as we build the strongest foundations possible for connection veterans and 12 13 their families with high quality services across a 14 variety of needs, and strengthening their capacity 15 for and commitment to continued service within our 16 city. Looking back, 2016 was a year of 17 collaboration, engagement with veterans and families 18 from all generations, constructive partnership and 19 historic achievement for DVS. These efforts are 20 briefly summarized including the below, facilitating enhanced access to services and benefits specifically 21 2.2 for veteran New Yorkers by being the first city in 2.3 the nation to honor the service of our veterans by adding a veteran designator to a Municipal ID Card 24 Program known as IDNYC. Improving access to veteran 25

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benefits by placing Community Outreach Specialists to serve as a direct link between the community in each borough and DVS by providing the human element of one-on-one support. Working with the first lady Chirlane McCray's Mental Health Initiative, Thrive NYC, a pioneering initiative that is designed to erode stigma, foster engagement and connect individuals to community resources and professional services. DVS's Core4 Whole Health Model aims to address the full impact of war, mind, body and spirit for our veterans and their families by applying a peer based community approach that increases engagement while lowering stigma and cost. We are truly privileged to be part of this pioneer initiative. Formulating DVS' strategy for recruiting and connecting veterans and their families to city careers, services and resources through a phased action plan aimed at upgrading the DVS website for direct access city job opportunities, collaborating with DCAS citywide recruitment and Workforce 1 in the public and private sectors to identify human resources, best practices, standardizing citywide intake forums to promote self-identification of veterans and families and exploring ways to engage

with the veterans business community to enhance 2 3 business and procurement opportunities for veteran 4 business owners and entrepreneurs. This initiative is ongoing and will formerly launched later this year. Launching Vet Connect NYC a digital platform 6 7 and portal as well as a coordinated service network 8 connecting veterans and their families with comprehensive referrals, counseling, and benefit support across a growing constellation of service 10 11 providers. Currently, we are in the final phase of 12 completing the procurement requirements for this negotiated acquisition. Vet Connect NYC launch is 13 14 anticipated in spring of 2017. Collaborating with 15 the Mayor's Fund to Advance New York to establish and maintain strategic partnerships with private 16 17 entities, non-profit organization and foundations to 18 generate support and foster bold investments designed 19 to plug gaps in services, test, pilot and scale, 20 innovative new programs, and leverage the flexibility 21 of the private sector to support our public 2.2 initiatives all aimed at empowering New York City 2.3 veterans and families of all generations. toward Functional Zero by ending homelessness for 24 veterans currently in shelter and developing a rapid 25

rehousing system for housing new veterans within 90 2 3 days of entry while also mitigating recidivism by 4 bolstering after care services through a dedicated coordinator who will drive assessment priorities and it fully leverages the Vital Veteran Peer Coordinator 6 role. Continuing DVS collaboration with the Mayor's 8 Office of Special Projects and Community Events, Mayor's Office of Citywide Event Coordination and Management, and Veteran service organization partners 10 11 to assist and organize major veterans commemorative 12 ceremonies and special events that honor service. 13 It's truly extraordinary how far our city has come. 14 At times I find it surreal and always humbling at not 15 only the level of support we have seen from veterans, 16 this City Council, this Committee on Veterans, the 17 Mayor and Veterans service organizations how that 18 support has materialized in some very real gains for 19 our transitioning service members, and their 20 families. The aforementioned initiatives and 21 progress are just the beginning as we are embarking 2.2 upon the next chapter of our historic journey 2.3 advocating for and enfranchising New York City veterans and their families. I want to take a brief 24 25 opportunity in particular to thank Mayor de Blasio,

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Speaker Mark-Viverito, Chair Ulrich and the members of this Committee on Veterans, family members of our military service members and veterans with special recognition for our gold store-gold star families who have paid such a dear price. Civic leaders and concerned citizens who embrace the social and moral contract to serve those who have served us, members of Teen DVS, many of whom are with-with us today as well as so many friends of DVS serving in City Hall, this City Council, across the government, city officials, agency leaders, service providers and lastly our New York City Veterans advocates whose pioneering voices of the New York City veteran community have quoted our veterans a distinct and tangible connection to government such as has never been seen in this city before. As this new year 2017 rolls forward, I-I-I eagerly look forward to renewed partnership in this inaugural year for DVS. applaud you all. Most germane to today's hearing I would like to address the work of the Veterans Advisory Board whose counsel and advice I have come to rely on as a finger of the pulse of our veterans community. Appointed by Mayor de Blasio and Speaker Mark-Viverito the VAB was strategically selected to

2 sustain a diverse range of service backgrounds, 3 community engagement interests and professional 4 expertise to help facilitate dialogue with the New 5 York City veterans community. Since its inception in 1987 under Local Law 53, the VAB's role has evolved 6 7 considerably in ways that have strengthened their 8 credibility, outreach and impact. In 2002, we witnessed changes to increase their membership, an initial five to nine members. In 2006, annual 10 11 reporting requirements as well as official leadership 12 structure in meeting frequency rules were adopted. 13 We have seen remarkable leadership of the VAB since 14 its inception, the first chair being General Richard 15 Colt in 2007 followed by Vince McGowan who was 16 elevated in 2008 and remained in this position until April of 2015. We are pleased to have his successor 17 18 Todd Haskins with us here today assumed the chair 19 since Vincent's departure, and I am grateful to 20 former Chair McGowan for his continued willingness to 21 share his expertise, wisdom and informal guidance 2.2 whenever needed. Chair Haskins has done an amazing 2.3 job working with his fellow VAB officers and members, and we do look forward to his continued leadership in 24 collaboration with the VAB. In keeping with the core 25

values strategic vision of the Mayor as well as the 2 3 Speaker, the appointed and reappointed VAB members 4 represent a divers range of service experiences 5 across several areas of service, a broad expanse of occupational domains and life experiences to include 6 7 the public, private and social profit sectors spanning academia, business or its health and 8 entrepreneurship. The current members is Todd Haskins, Chair; Samuel Innocent, Vice Chair; Joe 10 11 Bellow, Secretary. Members: Patrick Divine, Charles 12 Grineski (sp?), Charles Hernandez, Mariel Juarez, Jules Martin, Windy McClinton, Tony Odierno and John 13 14 Rowan. In March of 2015, Mayor de Blasio signed 15 Local Law 24 expanding the Board to 11 members and 16 required that each have an email address for board 17 activity. In the same year, Mary de Blasio signed 18 Local Law 25 to require the board to meet a minimum 19 of five times a year to hold at least one meeting in 20 each borough. This law also requires that a notice 21 of each public meeting be for provided in accordance 2.2 with the public notice requirements of the Public 2.3 Officers Law, recording a broadcast of each public meeting in accordance with the New York City Charter, 24 and inclusion of VAB policy and legislative 25

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recommendations for the Mayor's Office and the City
Council in the VAB annual report, which is available
on the DVS website.

In 2016, the VAB held four meetings in the borough halls of Queens, Brooklyn and Staten Island, and one at DVS headquarters at 1 Center Street, New York. These rotating VAB meetings throughout the boroughs has enable the VAB to provide increased access and advise to DVS on community issues of importance as well provide an invaluable clearing house for borough specific veteran needs. The VAB's decision to post its annual schedule months in advance will enable veterans to provide advance notification to the community to maximize public engagement and transparency. DVS and the VAB enjoy a relationship of support and communication. As DVS Commissioner, I have regularly engaged with the VAB, and in particular with Chair Bob Haskins on a number of issues including the transitional process establishing the new Department of Veterans Services, key community concerns and interests, best practices and recruiting and retaining veterans in the city workforce, general regularly scheduled consultation sessions between me and the VAB chair in

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collaboration on identifying VAB agenda items and access to executive briefings as requested. While the VAB is an independent entity, we are proud to work with its leaders and members in support of their functional needs and infrastructure in whatever ways they may request. In addition to hosting documents, board information, minutes, videos, and past reports and publications on the DBS website, we are pleased to provide whatever technical and administrative support is necessary. This assistance also includes review of the inaugural bylaws created by the VAB in 2016 as well as quidance upon request about best practices for smooth and insufficient implementation of board and public meetings. I encourage everyone to access the VAB 2016 End of Year Report and minutes available on the DVS website. This End of Year Report provides a series of 2016's Veterans Highlights at the city level as well as some policy and information gathering recommendations to the City Council and the City of New York. As DVS is already making strides with some of the recommendations proffered, I look forward to evaluating and discussing these recommendations with all partners involved whether it be across agencies or await for

2 New York City Council. I greatly apprec-appreciate 3 the work that went into this document as it reflects 4 the passion and deep commitment towards moving the interests forward and improving the lives of New York 5 City veterans and their families. Team DVS and the 6 7 VAB have worked intensively over these past several 8 months of transition and implementation of the VAB legislative reforms to establish clear rules of engagement, two-way channels of communication and 10 11 mutual roles of responsibilities. Whether figuring 12 out the logistics concerning VAB meetings, consulting 13 on questions of policy and potential legislation, 14 discussing the factors involved with expanding (sic) 15 of a separate agency, collaborating with community 16 meetings aimed at providing quality permanent housing 17 to veterans, or participating in community events of 18 local and national scope. The VAB has also provided 19 guidance and support for DVS' efforts on ending 20 veteran homelessness. Truly the VAB is commend-to be 21 commended for their work this past year including the 2.2 Annual Report. Off to a strong and promising start, 2.3 DVS and VAB are poised to achieve even more in 2017. In closing, I would like to again thank Todd Haskins 24 for his leadership in taking the reigns as VAB chair 25

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flanked by vice Chair Samuel Innocent and Secretary
Joe Bellow and all the members of the Board for their
dauntless enthusiasm and passion in advocating for
our veterans. New York City veterans and their loved
ones deserve our best, and they are truly well
represented in the Veterans Advisory Board. Chair
Ulrich and members of the Committee on Veterans,
thank you again for your leadership and for this
opportunity to meet with you in this new year. At
this time, I am pleased to address your comments and
questions. Thank you.

CHAIRPERSON ULRICH: Commissioner Sutton, thank you as always for your testimony and for being with us today, and I want to take a moment to thank the Administration. I received a call earlier this morning. I know some folks were concerned about some of the sort of ambiguous reductions in budget reductions that were part of the Preliminary last week, but the Administration assured me and several of my colleagues that those cuts, on reasons that were lightly would not go through, and that the Mayor, in fact, wants to maintain every position in your agency, current position in the agency.

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COMMISSIONER SUTTON: And—and Chair
Ulrich, if-if I could just say something here just to
clarify. They were not cuts. The FY17 Budget was
DVS' first budget as a new agency. The FY18
Preliminary Budget reflected the Year 1 start-up
costs: Equipment, furniture, things that would not
be renewed in year number 2, and you are correct that
announced today that we have identified some new
needs that we really didn't know existed last year,
but in the course of standing up our new agency we
are looking forward to implementing year 2 of
operations and to strengthening our distant programs
and taking things to the next level. So thank you
for your support.

CHAIRPERSON ULRICH: Thank you and we'll be looking forward to the budget hearings that will take place later in the spring before the Council about the budget for the upcoming fiscal year. I do want to take the opportunity to recognize so the record can reflect we've been joined by Council Member Borelli from Staten Island, Council Member Maisel from Brooklyn and Council Member Cabrera from the Bronx. Before we move onto the VAB, I know there are other hearings going on simultaneously. I would

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ask do any of my colleagues have any questions for the Administration? Okay, and I know the—the Chair of the Board has a deadline so I want to keep to that. So Commissioner, thank you again for your testimony, and we look forward to hearing from soon.

COMMISSIONER SUTTON: Thank you so much.

CHAIRPERSON ULRICH: Thank you. Okay,
we'll now hear from the Chair of the Veterans
Advisory Board to present the Annual Report, Mr. Todd
Haskins. [pause] Mr. Chairman, at your leisure.
[pause]

Is that working? Okay, great. Chairman Ulrich, members of the committee, Commissioner Sutton and other attendees, let me first start by thanking this committee both for holding this hearing today, but more importantly for having the vision and foresight to sponsor and drive the creating of the legislation that paved the way for the establishment of the Department of Veterans Services, the first new agency in New York City in nearly a quarter of a century. The significance of that cannot be understated. You guys should all be very proud of what you have achieved on behalf of—of the citizens of this city.

I'd also like to acknowledge roles of the Speaker and 2 3 the Mayor as well as the advocate community, which 4 Commissioner Sutton mentioned for the role both in the legislation and ultimately in resourcing the 5 Department of Veterans Services. Let me take a step 6 7 back and provide a bit of context around how we as 8 the VAB interpret our mandate. We believe that our obligation is to all New Yorkers not just to veterans who live in New York. This is a critical point as it 10 11 colors the lens through which we evaluate policy. 12 We're not simply here to advocate for veterans. That's-that's not our role. We've established a 13 14 vision for New York City to have the most effective 15 local veteran policies of any large city in the nation. We're judicious in our recommendations. 16 17 partnership with the DVS, we've concluded that our 18 policies will be most effective if prioritized based 19 upon how they support veterans' continued service as 20 citizens. This is our guiding principle. As a 21 result, all New Yorkers benefit from the investments 2.2 that we make in our veterans. It's logical to 2.3 question how these programs, which are clearly targeted explicitly at veterans, impact all New 24 25 Yorkers, and to understand this, it's critical that

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2 | everyone understands the following points:

Regardless of whether you like veterans or not, and most do like veterans, they are unique compared to every other demographic group. First, they have chosen to put themselves in harm's way for the benefit of their fellow citizens, and that in its own right merits our admiration and support, ensuring that future generations of this country's best and brightest continue to serve is critical to our national security, and our collective success. validation of this concept look no further than to the words of our first president who said, "The willingness with which our young people are like to serve in any war no matter how justified shall be directly proportional to how they perceive veterans if early awards were treated and appreciated by our nation.

Second, veterans as a population have a variety of attributes that that attract federal spending and tourism to the city. So this is unique to local veteran policy. For example, events like Fleet Week, America's Parade and venues such as the Intrepid, are all connected to veterans and all generate tourism for the city. Also, the federal

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government as we know has a variety of programs, which are targeted at veterans, and bring federal spending directly into our city. The most well know of these programs it the GI Bill, but there are many others that exist. The direct impact of these programs is the easiest to quantify. The last-the last benefit to the city is a bit more difficult to evaluate. The wealth of demographic data suggests that veterans make great citizens. Once they're completed their transition, they are more civically active, have lower unemployment, higher wages, higher education, lower incarceration rates, higher average earnings, and ultimately pay more taxes. attributes combined to have a compounding beneficial effect over time if we attract more veterans to our citizens. Let me give a crystal clear example of how New York City's veteran policy has undeniably provided great benefit to all New Yorkers more than the cost in investment that we make in these programs.

Mission Home is New York City's campaign to end veteran homelessness. Since its inception, veteran homelessness has dropped—homelessness has dropped by over 90%—over 90%. That's despite an

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increase in homelessness in the City overall. the city and its many partners have made significant investments to bring about this success, the simple fact is that the majority of the direct cost to achieve this were funded by the federal government. So whenever a qualifying veteran was placed in permanent housing, federal dollars were paid to his or her New York City landlord, which was then spent in our city. Further, the cost to service that otherwise homeless veteran, which was great burden on the city is now removed. Lastly, that veteran who was once on the street likely without a job can now return to being a contributing member of society and continue-and can continue his or her service as a citizen. Sometimes the cost benefit analysis of programs that we consider in the government can be difficult to success-to assess, but for those which we're prioritizing today, the returns are obvious and immediate.

I'm not going to highlight six of the recommendations in the report that I believe are the most pressing and will have the highest return on investment. There's—there's a number of other great programs in here, but these are probably the ones

that have the greatest immediate impact. The
Commissioner has built a great team, and is ready to-
to design and implement-implement these and other
programs. But the next big test of our commitment is
really the 2017 Budget process. First, contracting
capability. Contracting capability must be added to
the DVS and it's not currently provided in the
budget. No department can rely on outside service-
services for something as critical as contracting.
First, they will always be at the whim of whoever
controls that capability. Second, there are unique
attributes that members of the veterans community
often hold such as veteran service organization
designations. Contracting bodies that are not
familiar with these attributes and the documation-
documentation thereof, have a difficult time
understanding and funding these programs. It's
imperative that these resources be funded through the
budget process, and—and be added to the DVS.

Second, program evaluation. Resources for program evaluation are critical and obvious. We simply cannot have the most effective local veteran policies if we have no resources to measure effectiveness. With these resources in place, we'll

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be able to minimize waste, and also importantly quantify the value of our programs. Proving effectiveness will allow us to attract more resources to the city by demonstrating that we are good stewards of those resources. We can also use federal money to perfect programs among our veterans population, and then apply the best practices learned to ensure that our New York City tax dollars are spend most efficiently within the city. This another way that all New Yorkers benefit from effective veteran programs.

Next, Communications. Communications are the single most urgent are of improvement where the resources have already been provided. There's probably some additional funding needs that are likely, but DVS needs to make this a priority, and I know the Commissioner is focused on it. This should include both communicating within the city and its veterans, but also communicating our successes beyond the city's borders. Effective external communications will ensure that all of our partners know of our effectiveness, and again attract more resources to the city.

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Next, Vet Connect. Vet Connect as—as the Commissioner noted is an innovative platform through which all of the New York City veteran services will be coordinated. We believe that we've identified the right partners, but it will be critical that all the funding need to complete the program is provided. This is the backbone of our delivery model, and if it's not done right, unnecessary waste will result. Note that the partners are identified, but the contracts are not yet complete. This highlights again point one why establishing contracting authority is so important.

Five, Veteran Owned Business Preference.

This-this is simple and frankly this sit I believe in the City Council's court. Extend the minority of Women Owned Business Enterprise programs to veteran owned businesses. Literally, all that has to be changed is the definition of minority owned to include veterans. So the cost of this program is essentially zero. This leads to an almost infinite return.

The last program is Vets on Campus NYC.

I want to highlight an exciting opportunity for what

I believe is probably the highest return program

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after the homelessness-after Mission Home that's yet to be created. New York City is the largest exporter of post-secondary education of any city in the We have more people who are not from New nation. York who come to New York City to go to school. have tremendous educational institutions here both public and private and also vocational, colleges and universities. Few opportunities to improve the lives of Americans are so widely celebrated and noted as post-secondary education, and this is very much in align with our guiding principle of supporting veterans' continued service to citizens. What's even more amazing here is the fact that the federal government will pay for all of this. Let me say that again: The federal government will pay for veterans to go to school in New York City. What does this mean for the city? For every qualifying veteran who completes a four-year degree here, the federal government will spend approximately \$200,000 directly in New York City between tuition costs and housing If that veteran chooses to stay in the city upon graduation, that could literally be worth millions of dollars of economic benefit over the life of the veteran. Millions of dollars. Why every city

in the nation is not clamoring to attract veterans I 2 3 have no idea, but New York City should be the first. 4 We should work with all New York City based schools 5 and create a comprehensive program to attract veterans. This would include an ad campaign 6 7 encouraging transitioning veterans to come and study 8 in-in New York City. Such a campaign can tap into the spirit of adventure that caused many service members to join the military in the first place. 10 11 This will have the added benefit of branding New York 12 City as veteran friendly-friendly and a leader in 13 veteran policies back to my consistent theme here 14 will attract more federal spending and tourism to, 15 you guessed it, New York City. Once we complete, you know, once we attract these veterans to study here, 16 17 we must be prepared to support them. So additional 18 resources should be added particularly to public 19 institutions to ensure that veterans are supported on 20 campus and can succeed. We should also offer a 21 housing voucher to veteran who receive the GI Bill 2.2 who agree to serve as mentors supporting other 2.3 veterans. This will reinforce our guiding principle of supporting veterans' continued service to 24 25 citizens. A program such as this will set New York

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City apart from all others as a magnet for
transitioning veterans. Our belief is that all of
this will be more than paid for with the commerce
generated by the GI Bill money spend here. There's a
number of other initiatives as I mentioned that are
highlighted in the report each of which I believe
stand on their own. These six we believe are the
highest returning ones, and I'm happy to-to take any
questions on any of these policies, anything in the
report or any other topics you'd like to cover.

CHAIRPERSON ULRICH: And that concludes your testimony. Thank you Chair Haskins. I—I just want to first thank you and the members of the VAB. I know how hard and how long they worked on preparing this report, and putting it together, and I appreciate you sending it to the members of this committee in advance so that we could give it a careful review, and a read before today's hearing so that we could ask some questions. And the amount of work that actually went into this I—I—I have to say that compared to, you know, previous reports in years past many years ago, where they basically just gave us the minutes from every meeting—meeting that the—the VAB had, this really is just A+ and I—I don't

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think you left any stone uncovered. You mention in your testimony, and I want to sort of expound on the point about the student veterans. I recently had the opportunity to meet with some student veterans from BMCC, and I know that they're-they haven't met with the Commissioner. I know they're in the process of setting it up, and they brought something to my attention that even I was unaware of that CUNY veterans-CUNY students who are former service members who do get the GI Bill, and do have a certificate of eligibility for whatever reason have a very difficult time finding housing or, you know, rent-renting apartments because landlords simply don't know what the Certificate of Eligibility is and what it means, and how much it's actually worth. They want to see pay stubs or bank statements, but that is not something that, you know, student veterans can get so easily, and some of them for whatever reason don't have any if they're not working and they're full-time students. So, we're going to be taking a look into that, and to the housing aspect because certainly if the federal government is going to help pay the rents, and they're paying the tuition, we want those student veterans not only to come and study here, but

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Vallone.

to stay here, as you mentioned. So, we'll be working very closely with the Administration to identify that. I have a few questions, but before I do, we have ten minutes. So I'm going to give four minutes for any of my colleagues because I know you have to leave. So, I think Council Member Cabrera signed up first, and we've also been joined by Council Member

COUNCIL MEMBER CABRERA: Thank you to the Chair and thank you to for all you do for this committee, and to veterans. I have to concur with the Chair that this is—this is a very extensive and very thoughtful briefing that you gave us. A quick question and a one-minute question—

TODD HASKINS: [interposing] Sure.

minutes. We don't even need the four minutes, Mr. Chair. Can you flesh out a little bit for me the whole idea of program evaluation? So many times we think just because we have a great idea that it actually works, and what would that look like? Are we also comparing it to other program affiliations that have been done nationwide or do we have

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2 something innovative here? What would that look
3 like?

TODD HASKINS: Yeah, let me-let me try and give you an example, and-and frankly we need to source out of it further exactly what it looks like in terms of is it one body or four? Some of the details that need to be-need to be determined, but I'll give you an example. Undeniable success Mission Home, but there's a bunch of data that we don't yet have quantified about how-how much of a success, how many federal dollars were spent here in New York City housing our-our-our homeless veterans. How much cost-how much direct cost of supporting homeless people was-was created by virtue of these programs? And so not having-not having the capability to collect that data and evaluate it is an example of-of where, you know, program evaluation and additional resources specifically dedicated to-to understand how we're doing and how we could do it better, you know, how that-you know, how would work and how that would be implemented.

COUNCIL MEMBER CABRERA: Well, thank you so much, and just wanted to—to just to start thinking about, and I'm sure you already have what that matrix

think the lawyer side of me also appreciates seeing

briefing papers that are fully detailed. To you and

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all the members that here of the board, it is a-not only a breath of fresh air, but it's-it's such an immediate next step, and I think the greatness of creating the agency is the first step of changing on the board and keeping some of the old with the new. These are the parameters to set forward for the future success. What I want to give you was an opportunity to say what are the tools would you like the Council to do for the board going forward? Is there anything else in-that we can do to assist you in your endeavor as Chair?

TODD HASKINS: Yeah, look, I—I think that—to be perfectly honest as it relates to the operations of the board, I think—I think they're quite effective and efficient. You know, as—as the current relationship with the Department of Veterans Services is very collegial and very collaborative in that context and so under that—under arrangement then we get all of the direct support that we need. I think if—if there were ever to be a less collaborative relationship with the DVS, then—then we might need other sorts of, you know, whether it's program dollars to support meetings or—or otherwise, but I think under the current structure we're in—

we're in reasonably good shape. The one thing that
we-that we have contemplated and you alluded to just
the volume of sort of work that—that goes into doing
this thoughtfully, and this wasn't tabulated in the
report. So it's-it's more-it's more in the idea
phase, but some sort of a-a stipend or otherwise to
allow a-almost an intern to help support some of this
policy development because, you know, we all have
full-times and full-time roles, and-and something
like that might be an interesting way to get some
more, you know, great thought leadership out of one
of our great universities here—and one the
COUNCIL MEMBER VALLONE: [interposing]
There are some great opportunities, too.

TODD HASKINS: Yeah, exactly. We have great learning points for that as well.

COUNCIL MEMBER VALLONE: Thank you very much.

CHAIRPERSON ULRICH: Okay, thank you, Council Member Vallone. I'm going to wrap up with a few questions for the committee. First up, again I just-I was just so impressed with the detail that this report went into. You and your colleagues and I know that you don't work on this alone, every member

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of the VAB contributes in some way. They really did their homework on some of these issues particularly with Veterans Treatment Courts, and we know how effective these alternatives to incarceration programs are, and we know that even the model of Veterans Treatment Courts, but the mentorship is now being applied to-because it's so successful-to other disciplines and other specialty courts. So that's really great, but there is an inconsistency in the application of the courts and what cases get referred and that is out of my jurisdiction and certainly you can do nothing about it. But you even mentioning in the report I think is meaningful and very important for those veterans who do find themselves involved in the Criminal Justice System, and I look forward to the day when all veterans are treated equally in ever borough by our Criminal Justice System and by the five district attorneys. So I do want to give you shout-out for that. I-I actually had a--a question more about the meetings, the VAB meetings because I don't get a chance to attend all of them. that you do, and you've done a great job of meeting in different boroughs, but who actually turns out at these meetings? What type of veterans or people that

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care about veterans who comes to these meetings, and—
and what questions do they ask? How do they

participate? Can you walk me through some of that—

TODD HASKINS: [interposing] Sure.

CHAIRPERSON ULRICH: --in the past year.

TODD HASKINS: Sure yeah, it's-it's interesting. So-so one that that over the past year has changed. The-the attendance has changed pretty markedly. I think there were close to 50 attendees at the last meeting, and I think in some of the first meetings it was more like 10. It's-it's a broad range of participants. Everyone from-every-every type of-of individual from-individual veterans who are at a-I dare say at a breaking point. They're at a loss in terms of finding services, and-and they asked in the-in the public session for everyone's benefit we have a-a public session where anyone can They're ask very personable—personal ask a question. issues in the public session, which I think, you know, which frankly aren't necessarily appropriate for that forum, but just highlights some of the challenges that they're have—that they're having in terms of getting-getting access to treatment and-and otherwise, and then on the very end of the spectrum

we have, you know, heads of-heads of direct service					
providers, head of BSOs, business people. You know,					
people from all walks of life, and it really is aa					
broad range. One of the things that we aim to do					
differently this year recognizing some of those					
unusual questions literally just as an example					
somebody asked why did I get a 30% disability rating					
instead of 100%? And I can tell you I had no idea,					
obviously. We-we are working with the VA to try and					
bring relevant leaders of various service verticals					
for-for the VA to actually join and attend the					
meetings, and what we're going to do with the outside					
of the meeting is—is try to highlight and educate our					
attendees at that meeting that if they have a					
personal issue or an issue of a personal nature,					
we'll try to direct them to the actual direct service					
providers, or at least to the people who can help					
coordinate service so that we can help steer them in					
the right direction. And then we can focus more of					
the questions, a little bit more of the policy or					
other related issues during the public session.					

CHAIRPERSON ULRICH: I—I think that's

really great, really great to know that most of the

feedback that you receive from, you know, average New

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Yorkers or veterans that attend these meetings areare casework related, in fact, and I think that is ais a call for us for policymakers and for decision makes to do more in that area to help our-withveterans with these issues, not only with the VA but other issues that they may be having. So that's really great to know, and the attendance is alsothat's also we're very pleased to hear that. that is a feather in your cap to taking the meetings to different boroughs, and making sure that we get the word out there, and if we can be helpful in any way, we want to help facilitate that. What I would ask for the VA would be in addition to this-this It's wonderful that the Administration and the Council are now in receipt of it, but the work continues, as you know. And we are now going into year 2, but really it's the first full year of budget hearings where the Council will have a charter mandated role in, you know, asking the Administration about the budget that the Mayor proposing and what they're doing with the money and what they-what we think that they could do better or what they're not doing, et cetera. The VAB should feel free to participate in those hearings. If not yourself, you

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can certainly send one of the other members to provide testimony if there's something throughout this process that is organic or inorganic that is related to this report or unrelated to the report that you would want to see, you know, feel free to send a one-page statement of support or opposition or concern. The VAB is a very important independent board that we rely on not only to produce an annual report, but year round as we consider legislation and pass the budget, which is the most important function that we have as a body. So we'll have—last year we had an Executive Budget hearing. This year we'll have a Preliminary and an Executive Budget hearing co-chaired with the Finance Committee, and this will really be our chance to bring up some of the issues that you had mentioned, and I've often cited about the agency contracting officer. I think as time goes by that's something that we'd like to see, and I know the Administration has not shut the door to that but certainly as they grow, and as they establish the Department, that's something that we want to see moving forward. And there may be other functions and direct services that advocates or veterans want to see the department do, and I think the VAB is-is sort

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of like the Sandra Day O'Connor or the—the Supreme Court. It's the swing vote, the independent honest transparent sort of advisory role that—that we really look to, that and to validate concerns or decisions that are being made. So, I know that you had a 2 o'clock deadline and we went slightly over that, but if you could—I know you didn't prioritize these in any particular order, but which ones do you think are really attainable? Which ones are like pie in the sky? Give us the Reader's Digest pitch here.

TODD HASKINS: Look, I'd say I mean of—of the six that are called out there, they're—they're all readily attainable, readily attainable. I think the—the five of the six are related to—I'd say related to the—the—the DVS as it exists. You know, the existing platform, the existing programs. We have to be able to evaluate a program. This is just common sense. We have to have contracting. That's just common sense over time particularly as the capability is built. As we think about what—how should we be deploying resources, and what else should we do, when you—when you look through the list of things so many of them are—are—I—I can't help myself that I am banker by training, and I look at

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everything trough a lens of economics, and you look at the cost. If we spend \$5 million trying to attract veterans to—to—which, by the way, is more than the entire budget right now. Trying—just solely trying to attract veterans to come and study in New York City, we—we—we, you know, we need to check and do some detailed math to figure out. I bet it will more than pay for itself in terms of additional economic benefit to the city, and I don't know if the number is five or ten or two or three, but it's—it's radically more than where we currently—where we current—currently have funding.

CHAIRPERSON ULRICH: And—and, you know, maybe this is a conversation—and it's great that we're staring it today—but the Administration, the Council would be happy to facilitate a sit—down with you and the members of your board, with some of the folks from CUNY to maybe talk about what they're doing on their end, how we can be helpful, how we cannot be, you know, duplicative in anyway. We certainly don't want to do what's already being done and having to pay for it is—is the—even worse than that. But I think that there is so much more work to do, but it's nice to know that we have some really

terrific partners in the advocacy field starting with
member of the VAB, and again I just want to thank you
for producing this report. I want to thank for your
service. As always I know you don't get paid to be
here. You don't get paid to be on the VAB. You're
probably up very late a night going back and forth
with the report and the—the wording, but this is
very, very important work, and on your program
evaluation I think the VAB if you have-you're
training, working in-in the finance industry, I think
if there's specific evaluation methods that you think
the city ought to be using, send an email to
Commissioner Sutton. Perhaps the Administration can
put them in the Mayor's Management Report and make
that part of an annual way of analyzing how well the
agency is doing. I mean that's certainly something
that they'll be putting together this year as well.
So there are various mechanisms for evaluation,
oversight, and this is where you can really play an
important role. So thank you again. Any thoughts,
Council Member Vallone.

COUNCIL MEMBER VALLONE: I just wanted to wrap up. You know, one of the very first bills that I passed into law with Chair Ulrich's help was

CHAIRPERSON ULRICH: Okay, thank you and the testimony for the Commissioner is also available here. Todd, Chair Haskins, thank you again, and

your testimony today.

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members of the Veterans Advisory Board, a wonderful report. We look forward to following up on several of these items, and we'll be in touch. Thank you for

TODD HASKINS: It's important for us.

Thank you all.

Thank you. Okay, we are going to hear from the first panel. If anybody else wants to sign up to speak, please see the sergeant-at-arms. We have Adrienne Braimer from the New York City Veterans Alliance, and Mr. Dan McSweeney from the United War Vets Council on the first panel. Again, if there are other folks who want to testify, please fill out one of these slips with the sergeant-at-arms. [pause] We'll start with the Veterans Alliance.

ADRIENNE BRAIMER: Okay. My name is

Adrienne Braimer, and I am a veteran of the United

States Air Force. I served as a photo journalist on

combat patrols in both Iraq and Afghanistan. I am

here today to testify on behalf of the New York City

Veterans Alliance, a member supported grassroots

policy advocacy and empowerment organization serving

veterans, service members and their families across

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the New York City Metropolitan area. [coughs] appreciate the effort that went into latest end of year report for the Veterans Advisory Board, but I am here to discuss one particular recommendation that has potential bearing on the work I have been doing over the last year and a half, which is for the New York City Department of Veterans Services to produce its own online community calendar. We agree on the concept that an online community calendar is needed, which is why the New York City Veterans Alliance created one in August 2015, and why I have diligently maintained and expanded since October 2015. Because our calendar has been so successful, we move it from the Alliance website to its own domain at ourveterans.nyc where we host not only an extensive list of upcoming events for veterans and their families across the five boroughs, Long Island, North Jersey and Westchester. We've also added a bulletin board of new and short-term opportunities for veterans and their families that aren't currently listed elsewhere online. We have posted almost 1,000 community events since its inception, and right now our calendar lists-lists more than 50 upcoming events for veterans and their families in the New York Metro

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area. Ourveterans.nyc currently averages 3,000 unique visitors each month and our audience continues to grow by the day. I have served as the administrator for our community calendar for more than 16 months, and I can tell you from first hand experience that the work is painstaking. Dozens of local veteran organizations, private individuals and service providers email their event information, services and opportunities to me every week, and in a variety of digital formats. My work involves a lot of coordination with these organizations, and careful veteran-vetting of events to ensure that we are posting the most correct and up-to-date information available. We include events from every local veteran organization that sends us information. takes time, attention to detail and sometimes many interactions to ensure our calendar listing delivers the quality of information our community has come to expect from us. We post event not-not just in the five boroughs, but also from across Long Island, North Jersey, Westchester and even from more distant areas within commuting distance in New York City. We do this because we found that the demand for our calendar spans across the entire metro area, and we

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often turn away requests from organizations located even further away. All events in our area are welcome on our calendar from a back yard barbecue for wounded veterans, or a small theater production by veteran performers to the Veterans Day Parade and even VAB meetings. We are a trusted source of critical information for our community, and we also hear from organizations and agencies that they use our calendar regularly to not only see what's happening, but also as a planning tool to de-conflict their events from the other myriad events, which are most vital during Fleet Week, Memorial Day and the entire month of November. This is all a service we provide at no cost to our users, and at no cost to city taxpayers. Our online community calendar has bee a key project of the New York City Veterans Alliance as part of our mission of connecting, informing, advocating for, and empowering our community. We are a start-up non-profit organization and our funding has come from our more than 220 dues paying members, and more than 200 additional individual donors. A significant portion of our organization's time and treasure have been put toward building and developing our community calendar, and

we continue to actively solicit the input and 2 participation of our community partners and users as 3 we grow and develop this in partnership with our 4 city's best and brightest-best and brightest civic 5 tech innovators of-to the call where the Alliance is 6 based. Later this year we plan to make our 7 8 information—information transportable to other websites using RSS speed, and to build in search capabilities and other user friendly tools. To the 10 11 best of our knowledge, we are the only organization 12 in the country that provides this service to veterans 13 in any large metropolitan area. We hope the VA-VAB 14 members will take the time to use ourveterans.nyc as 15 our community already does. We have publicpublicized every VAB meeting that has occurred since 16 our calendar has existed, and we would be pleased to 17 18 include more information about these meetings as well 19 as any information relevant to veterans and their 20 families across the New York Metro area. Anyone can submit events of information to us at 21 2.2 ourveterans@nycveteransalliance.org Our members and 2.3 donors have made a tremendous investment in what we have already created, and that investment should not 24 be supplanted to duplicate something that already 25

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- 2 exists, and that is more expansive than what a city
- 3 agency is chartered to provide. On behalf of the New
- 4 York City Veterans Alliance, I thank you for the
- 5 opportunity to testify today. Pending your
- 6 questions, this concludes my testimony.

7 CHAIRPERSON ULRICH: Thank you. We'll

8 save the questions until the panel is completed and

9 | we'll hear now from Mr. Mc Sweeney.

DAN MC SWEENEY: [coughs] Thank you very much Councilman Ulrich and Councilman Vallone. great to see you. Commissioner Sutton, nice to see you as well. I think Todd Haskins has left, but I-I want to acknowledge him and his great work as the Chairman of the VAB. Thank you for the opportunity to speak today on the 2016 VAB Annual Report. I will keep my remarks very brief. From the outset, I'd like to, as I said, congratulate Todd Haskins and his ten fellow VAB members for the dedication and professionalism they have demonstrated in revitalizing this important body. Their annual report goes a long way toward organizing and address issues relevant to the veterans' community in New York. The minutes of the VAB's 2016 meetings at the

back of the report clearly demonstrates the Board's

2	improvements in organizing its work, and in expanding 					
3	its relevance and its reach. Of particular note, are					
4	the VAB's seven recommendations to the Mayor and City					
5	Council and we heard these from Todd earlier. They					
6	span a wide array of issues, and are based on					
7	critical thinking on how municipal government can					
8	meaningfully improve the lives of our city's veterans					
9	and their families. I want to commend the New York					
10	City Department of Veteran Services, Commissioner					
11	Loree Sutton and her team for their coordination with					
12	the VAB, and this also obviously applies to the City					
13	Council and it's Veteran Affairs Committee. The VAB					
14	is an important forum for discussing issues relevant					
15	to our community, and well reflects our diverse					
16	constituency, and should be viewed as an important					
17	convener and coordinator the wide array of entities					
18	and perspectives active in the local veterans					
19	population. A solid and simple example of this is					
20	the ongoing effort to include members of the VA's					
21	Community Veterans Engagement Board into VAB					
22	meetings. That will occur starting this month.					
23	We're at a point where coordination and collaboration					
24	will be the value add for us at large, not the					
25	introduction of new structures. The VAB is an					

City veterans community.

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effective way for this to occur, and the United War

Veterans Council, which follows similar principles in

the non-profit space is very glad and proud to

support this effort. Again, thank you for the

opportunity to speak, and congratulations to the VAB

for their yeoman's work on behalf to the New York

CHAIRPERSON ULRICH: Mr. McSweeney, thank you. Well, thank you for your testimony, and I enjoyed appearing on that radio program with you last week. Anything we can do to raise awareness about veterans issues in New York City I think is—is very important. Council Member Vallone, do you have any questions for the panel before I wrap it up?

and Dan, thank you very much. Adrienne thank you for the service also. The yeoman's work on the calendar I—no one—I guess we all know how hard to keep that up would be. Any suggestions on how the city could just incorporate what's already existing since the Commissioner is here instead of duplicating like you said. Is it—is it a realistic vision that we could just duplicate what's already there instead of creating all over again?

2	ADRIENNE BRAIMER: You can use-you can					
3	use our links that directly link to it from you face					
4	page and visit the sights. Everything is listed					
5	there. We can-we can work out another way to do it.					
6	We're-we're very open to sharing the information					
7	because we're all part of one team and veterans.					
8	COUNCIL MEMBER VALLONE: Okay, and I					
9	think that's what we're trying to achieve. So I-I					
10	see the Commissioner shaking her head there in the					
11	corner so I think we're all on the right page, and					
12	thank you for keeping us all up to date on that and					
13	the follow-ups. Thank you.					
14	CHAIRPERSON ULRICH: Thank you. I have					
15	just a couple of question from just trying to get					
16	some feedback again about the VAB meetings. Have					
17	either of you or the bulk of you attended any of the					
18	VAB hearings in the past year in any of the boroughs'					
19	ADRIENNE BRAIMER: No.					
20	CHAIRPERSON ULRICH: You have not. Okay.					
21	DAN MCSWEENEY: I've been to I think all					
22	of them.					

CHAIRPERSON ULRICH: You've been to all of them and—and Mr. McSweeney, in—in your opinion what was your impression of those meetings? How well

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were they run? How many? Was the attendance a good reflection of the borough? Were the topics discussed engaging in any way? Just give me some feedback here.

DAN MCSWEENEY: Sure [coughs]. predecessor at the United War Veterans Council was Vince McGowan who is the former chair. So I have to be measured in my response there because he did a great job. However, Todd Haskins and his team Sam Innocent and Joe Bellow share the leadership there have done an amazing job not only codifying and organizing the way we speak about thins, but also casting a wider net. So at the first meeting I went to in 2016 it was very small. The turnout was not there. The last one we had, which was at-at the DVS classroom area was, as Todd said, about 50 people, and you could see a nice mix of questions regarding policy and general issues down to the very granular, and so to get that level of engagement and that level of-I don't want to say dependency, but looking to the VAB as a source for value and answers, I think indicates that we are doing what we are supposed to do.

Τ	COMMITTEE ON VETERANS 55
2	CHAIRPERSON ULRICH: That's great. I-I
3	should have asked Todd. I know he had to leave. Are
4	they livestreaming those meetings? I wondered.
5	DAN MCSWEENEY: Yes.
6	CHAIRPERSON ULRICH: They are. I know
7	that was a project they were working on.
8	DAN MCSWEENEY: I think it's the New York
9	Film Academy if I'm not mistaken.
LO	FEMALE SPEAKER: [off mic]
L1	CHAIRPERSON ULRICH: Oh, wonderful.
L2	Terrific. Well, that's-that's so important
13	especially for disabled veterans and veterans who are
L4	not able to attend the meetings in person that they
15	can tune on their Smart Phone or their tablet or at
L6	home. I think that's really important in keeping the
L7	veterans community informed, but also keeping them
L8	connected in a way I think also fosters a sense of,
L9	you know, family, and wants to do those. So, but I
20	know that you are really praising Todd because the
21	two of you are Marines. So that's the-you're a
22	little biased in your opinion.

DAN MCSWEENEY: Well, it may go without

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2 CHAIRPERSON ULRICH: He's done a
3 phenomenal job. I'm only teasing you, of course,
4 but--

DAN MCSWEENEY: Yeah, yeah.

Some really impressive work, and we—we're looking forward to another banner year, and they're helping us tackle some very difficult issues sometimes that, you know, we have to confront as—as a government and as a society, and Adrienne I want to thank you, and I know Kristen Rouse is not here today but please thank her for her continued advocacy.

ADRIENNE BRAIMER: Yes.

and the work that New York City Veterans Alliance does all year to keep veterans informed and keep them connected about important issues not only in New York but in Washington. I see a lot of national news that I think is—is meaningful. We have a big year ahead of us. There's no question about it, and the City Council is looking forward to playing a very important and formal role in the budget process, but also beyond. There are a number of bills that other colleagues of mine have sponsored, some resolutions,

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some local laws that we'll be looking to the VAB and the advocates to say tell us what you like about it. Tell us what you don't like about it. You know, should it be enacted into law or not? Should it be passed or changed or, you know, we don't pretend to have all the answers. That's why your participation in these hearings is so important. So I want to thank you both for being here today and, of course, thank you for your service.

DAN MCSWEENEY: Thank you very much.

CHAIRPERSON ULRICH: Alright, thank you and that concludes today hearing. There are no more people signed up to testify. So, we all get to go home. Have a great day everybody. [gavel]

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date February 13, 2017